



Joint Advisory Council Meeting April 20, 2023

Aging, Disability and Veterans
Services Division
Department of County Human Services

Accessibility Statement

We will be (imperfectly!) modeling accessible presentation techniques such as:

- Using a minimum of 20pt font on slides
- Limiting reliance on words and images
- Orally describe visual presentation elements
- Taking time on slides



Accessibility Statement

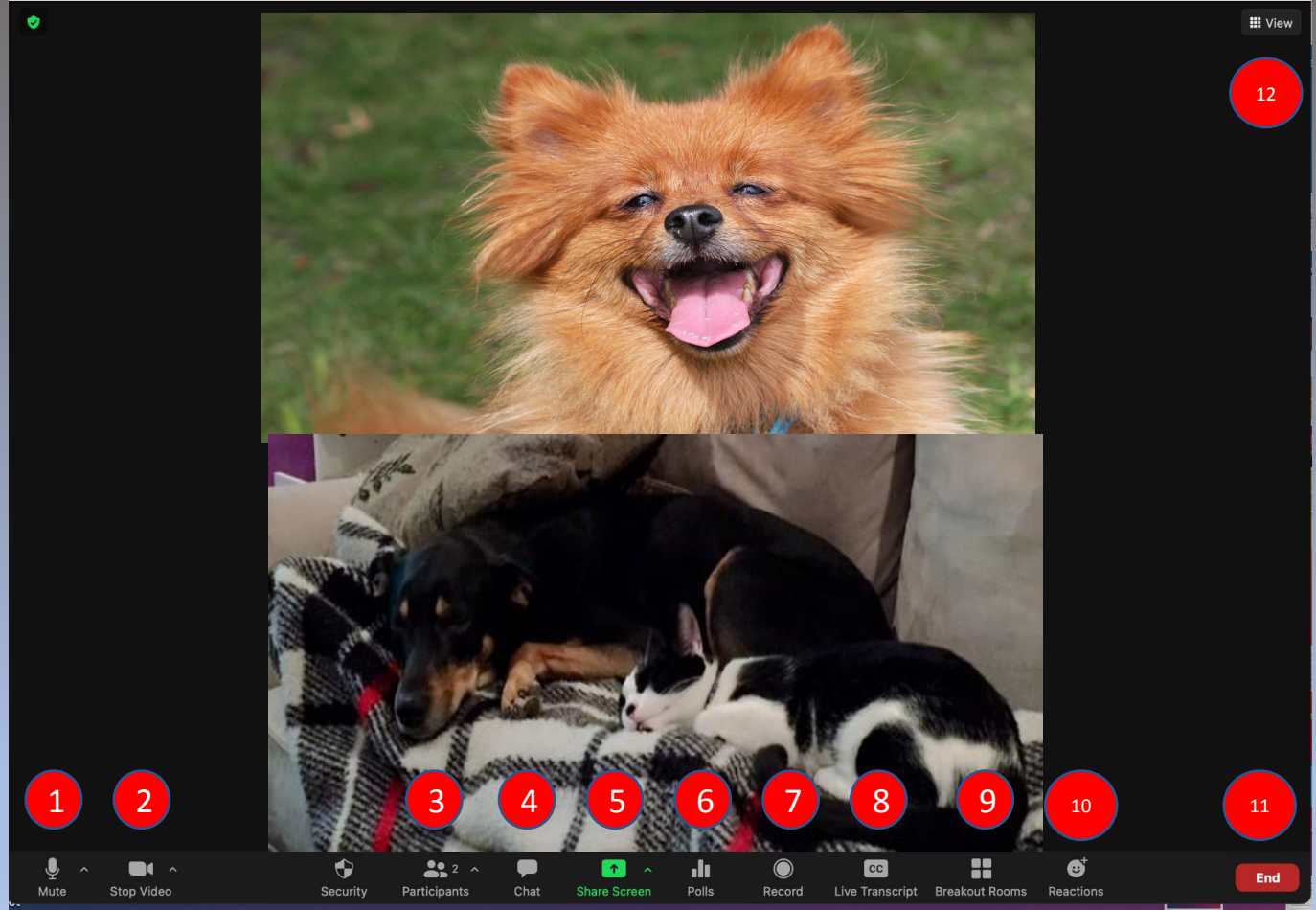
For today's meeting:

- We'll be using auto-generated captions
- No accommodations were requested for this meeting.
- Not in use today: ASL interpretation, CART services



Main features of using Zoom on a computer.

Zoom application features in the works, as requested.



[Image description: Image of a Zoom platform screen with two dogs in the participant boxes and red circles with white numbers above each of the Zoom button icons]

**The end!
Questions?**



[Image description: Image of a Zoom platform screen with two dogs in the participant boxes with a white box in the center announcing a Zoom breakout room with a red arrow pointing to the blue button that says "Join."]

Land Acknowledgement

Multnomah county rests on the stolen lands of the Multnomah, Kathlamet, Clackamas, bands of Chinook, Tualatin Kalapuya, Molalla and many others along the Columbia River.

This country is built on stolen Indigenous land and built by stolen African people. This land was not stolen and people were not enslaved by ambiguous entities and actors.



Land Acknowledgement

The land was stolen by, and African peoples were enslaved by White settlers who had government support.

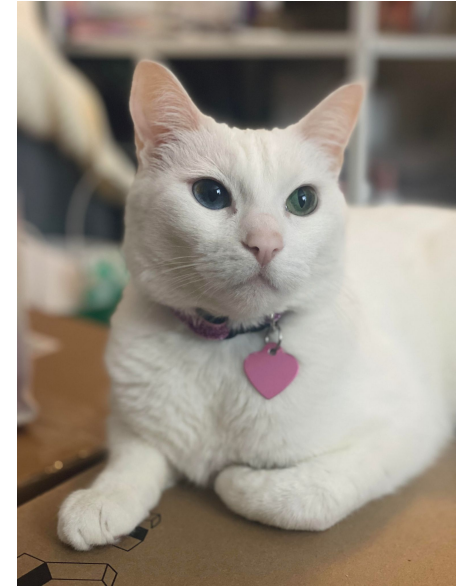
We also want to honor the members of over 400 tribal communities who live in Multnomah County. Many of these People and their cultures still survive and resist despite the intentional and ongoing attempts to destroy them.

Please take a moment of silence to acknowledge the history of how we are here in this place and to honor the People.



Welcome Olivia Lawler!

- Olivia uses She/Her/Hers pronouns
- Olivia will support the ASAC, DSAC and Service Equity Advisory Workgroup.
- To the right of this text is a picture of Olivia's cat, named Snow
- She will be a contact for you!



Opening Connections

Please share:

- Your name,
- Pronouns,
- Which council you serve on, and
- If you were going to teach a class what would be the topic?



ADVSD Community Outreach Events

ASAC and DSAC Table Materials:

- ASAC and DSAC fliers
- How to express interest with QR codes
- Computer to sign up

What else?

- Volunteers needed!



Area Plan and Service Equity Plan Updates

- 21-25 Area Plan Year 2 update is due July 14, 2023
- ADVSD will give written updates on all ongoing and year 2 goals
- ASAC and DSAC review and approve the update before it is submitted



Area Plan and Service Equity Plan Updates

Service Equity Plan

- October 2023 is the tentative date for the year one update.
- The plan moving forward is to combine the SEP with the Area Plan so that updates will happen together.



ADVSD Updates

- Advocacy Opportunities
 - SB 99 - LGBTQAI2S+ Bill of rights
- Budget Note
- Older Americans Month
- County Budget Process





Adult Protective Services Overview

Aging, Disability and Veterans
Services Division
Department of County Human Services

What is Adult Protective Services (APS)?

- The intent of the APS Program is to provide protection and intervention for older adults and adults with physical disabilities who are unable to protect themselves from harm and neglect.



What is Adult Protective Services (APS)?

- Actions taken by APS must balance the duty to protect the safety of the vulnerable adult with their right to self-determination.
- Adults have the right to accept or refuse services and retain all their rights unless a court rules otherwise.



Who is an ADVSD APS client?

- Any person over the age of 60 (Multnomah County, 65+ other counties)
- Persons 18 and older who have a physical disability
- Any adult living in an APD licensed care facility



What types of abuse does APS investigate?

- Physical Abuse
- Verbal/Emotional Abuse
- Neglect
- Financial Exploitation



Abuse types cont.

- Sexual Abuse
- Abandonment
- Wrongful Use of a Physical or Chemical Restraint
- Involuntary Seclusion



Signs of Abuse

- Unexplained physical injuries, or explanations that do not make sense
- Patterned injuries
- Malnutrition/dehydration



Signs of Abuse Continued

- Skin breakdown
- Person appears nervous or fearful around another person
- Poor hygiene/unsafe living environment



Signs of Abuse Continued

- Unattended medical needs
- Caregiver appears dismissive, hostile, or frustrated with the patient
- Isolating someone from family/friends
- Unpaid expenses despite adequate income



Self Neglect

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graph TD; A([Self Neglect]) --- B([Inability to understand consequences of action/inaction]); A --- C([Leads to harm or significant risk of harm]);
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Inability to understand consequences of action/inaction

Leads to harm or significant risk of harm



Signs of Cognitive Decline

- Memory loss
- Unusual forgetfulness
- Difficulty completing familiar tasks
- Confusion about timelines
- Struggling to remember familiar people
- Difficulty remembering familiar words



Risk of harm can include

- Refusing medical care
- Mismanaging medications
- Change in appearance/hygiene
- Malnutrition/dehydration



Risk of harm can include

- Falling victim to scams
- Unsafe living conditions
- Eviction/utility shut off



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Self-Neglect and Case Management

- If there are concerns of self-neglect, and the person has a case manager, APS will send the information to the CM for follow up.
 - APS self-neglect investigations are short-term case management.
- CM can utilize APS' Multidisciplinary Team (MDT) for help with complex case planning.



How do I Report Abuse or Neglect?

For Multnomah County residents:

- **503-988-4450**

Oregon's Statewide 24 hour hotline:

- **1-855-503-SAFE (7233)**



If the person is in immediate danger call 911!



What to expect when you make a call

- Screening is a skilled interview process used to gather and assess information in order to determine APS eligibility for the person you are calling about.
- Screeners determine if the complaint meets the definition of abuse as per Oregon statute.
- Screeners will tell you if the referral is assigned for investigation or closed at intake.



Investigations

- The investigator will gather information, assess the situation, offer interventions, and come to a conclusion.
- The goal is to provide least intrusive interventions and increase safety.



Investigations

- Investigators work with community partners to meet the individual's needs.
 - APS may reach out to medical professionals to coordinate services.



Protective Services

- Services/resources offered by APS to protect the person from harm.
- The goal is to provide the least intrusive interventions.
- The alleged victim retains their rights.



Investigation Closure

- Once risk is reduced as much as possible the case is closed
- Findings include substantiated, unsubstantiated, or inconclusive
- Findings are sent to the appropriate licensing agencies



Risk Management

- Short-term assistance APS provides to an individual
- May occur after an investigation is complete; or
- If the person would benefit from protective services, but the situation does not meet criteria for investigation



Thank You!

**Multnomah County
APS Main Line:
503-988-4450**



Upcoming Meetings

May 2023

- 16 - ASAC Work Session
- 25 - DSAC Meeting
- 5/17, 5/24 and 5/31: Budget Public Listening Sessions (6:00-8:00pm)

June 2023

- 20 - ASAC Meeting
- 22 - DSAC Work Session

July 2023 - Joint meeting July 11?



Check-out!

Thank you for all you do!

In the chat, please share -

- One thing you appreciated about this meeting
- One thing you would change

OR

Share out 1-2 words describing how you feel as you leave the meeting.

