

Moda Health + Ardon Health

Your partners for total health

At Moda Health, we know it can be a little easier to live with a health condition when you have the right partner by your side. That's why we're here for you every step of the way.

We work with Ardon Health Specialty Pharmacy to help you obtain your prescriptions. An Ardon team member will confirm your coverage, help you enroll in financial assistance, and guide you through every step of the process with your specialty medications. Your total health is our shared mission.

Ardon is here to support you

- They have pharmacists available 24 hours a day, seven days a week, for any urgent questions or concerns
- Their team will regularly check in with you to see how you are doing on treatment
 - They will communicate with your doctor to coordinate any care needs along the way
 - Their support is provided at no additional cost to you



What you can expect from Moda Health and Ardon



1 Ardon receives your prescription

As soon as your doctor sends Ardon your prescription, they work with your Moda Health's customer service team to take care of all the details.

Be sure to check your medication tier by reviewing Moda Health's prescription drug list at modahealth.com/pdl.

2 You receive a friendly call

A dedicated Ardon Patient Care Advocate will contact you to coordinate the delivery of your medication. They will:

- Let you know if you have a prescription copay
- Connect you with financial assistance as available
- Schedule a convenient delivery time for you
- Answer any questions you may have

3 An Ardon pharmacist helps guide you

Count on the expertise of Ardon's pharmacists to help you:

- Understand your medication and health condition
- Learn how to take your prescription and manage possible side effects

4 You receive your medication

- Ardon ensures the successful delivery of your medication. They offer: **Free and timely shipping to all 50 states**
- Management of your refills and contact you to arrange your next delivery

Questions?

Connect with Moda Health's customer service team today at **1-800-913-4284**.

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