



Attachment C: Domestic and Sexual Violence (DSV) InReach Services Key Terms and Definitions

- A. **Adult System of Care** provides a range of services to adults experiencing homelessness and/or housing instability in Multnomah County. The system is guided by a governing body of service providers to ensure collective and collaborative leadership and participation in system development, resourcing, and continuous improvement.
- B. **Assertive Engagement** (AE) is a synthesis of evidence-based practices created by Multnomah County that includes elements from Motivational Interviewing, Strengths Based Practice and Assertive Community Treatment. It is a social service approach to working with people that honors them as experts in their own lives.
- C. **Chronic Homelessness** refers to individuals with a disability who: lives in a place not meant for human habitation, a safe haven, or in an emergency shelter, and has been homeless and living as described for at least 12 months* or on at least 4 separate occasions in the last 3 years, as long as the combined occasions equal at least 12 months and each break in homelessness separating the occasions included at least 7 consecutive nights of not living as described.
- D. **Co-located Services** provide basic safety off the streets, hygiene services, temporary storage, and access to an array of basic services during daytime hours when overnight emergency shelters are typically closed.
- E. **Continuum of Care (CoC)** is a federal program to support community-wide commitment to the goal of ending homelessness and comprises community members, homeless service providers, and government agencies.
- F. **Domestic Violence** is a pattern of coercive, controlling behavior that can include physical abuse, emotional or psychological abuse, sexual abuse, or financial abuse (using money and financial tools to exert control).
- G. **Culturally responsive and specific services** have been defined through a collaborative County-wide work group, led by the Multnomah County Chief Operating Officer and the Director of the Office of Diversity and Equity. For more detailed information on cultural specificity and responsiveness, please see Multnomah County's guidance on [Culturally Responsive and Specific Services](#).



- H. ***Domestic and Sexual Violence (DSV) Coordinated Access*** coordinates efforts across DV victim service providers to ensure DV/SA/ST survivors have access to services across systems, including coordinated access assessment, resource navigation and referral, documentation collection, barrier mitigation, and flexible client assistance to support the rapid transition of people prioritized through coordinated access to available housing resources. Households fleeing domestic violence are provided a “no wrong door” approach to shelter and longer term housing resources. Survivors can access services via DV crisis lines, day spaces, or through any of the other participating agencies. Services accessed through this Coordinated Access subsystem include emergency shelter, motel vouchers, rapid rehousing, and permanent supportive housing.
- I. ***Emergency, Confidential Shelter for Domestic Violence Survivors (ES)*** is commonly located within permanent structures (e.g. a purpose built shelter building or scattered-site), and offers a congregate or semi-private sleeping area and, at a minimum, access hygiene services for residents. Emergency shelters are expected to be open year-round, 24/7 and information regarding shelter locations are to remain confidential.
- J. ***Emergency Shelter Services (ESS)*** is commonly located within permanent structures (e.g. a purpose built shelter building or scattered-site), and offers a congregate or semi-private sleeping area and, at a minimum, access hygiene services for residents. Emergency shelters are expected to be open year-round, 24/7.
- K. ***Imminent Risk of Homelessness*** is a term that refers to individuals who lack the immediate resources necessary to prevent them from becoming homeless.
- L. ***Intimate Partner Violence (“IPV”)*** describes physical violence, sexual violence, stalking, psychological aggression (including coercive acts), emotional and financial abuse by a current or former intimate partner. An intimate partner is a person with whom one has a close personal relationship that can be characterized by the following: Formerly or currently married; Identify as formerly or currently dating; Have children in common; Emotional connectedness; Ongoing physical contact and sexual behavior; Identify as a couple; Familiarity and knowledge about each other’s lives.
- M. ***Episodic Homelessness*** refers to individuals who are currently homeless and have experienced at least three periods of homelessness in the previous year.



- N. **Homeless Family System of Care** serves households accompanied by children, who are experiencing homelessness in Multnomah County.
- O. **Homeless Youth Continuum** provides a unified system of support and services necessary to build protective factors, promote developmental outcome attainment, and achieve lasting, long-term impact in the lives of homeless youth.
- P. **Low Barrier Services** A collection of best practices to deliver services that minimize barriers and increase access to individuals and families experiencing homelessness where the requirements for entry are limited or minimal. For example, access to programs is not contingent on sobriety, minimum income requirements, lack of a criminal record, completion of treatment, participation in services, or other unnecessary conditions.
- Q. **Outreach and Engagement** is coordinated and person-centered outreach that brings housing placement and other support services directly to adults experiencing homelessness who may not be able to seek out services themselves.
- R. **Permanent Supportive Housing (PSH)** is deeply affordable permanent housing with supportive services to assist persons experiencing homelessness who have a significant disabling condition(s) to live independently.
- S. **Personally Identifying Information (PII)** is information about an individual that may directly or indirectly identify that individual. In the case of a victim of domestic violence, dating violence, sexual assault, or stalking, it also means information that would disclose the location of that individual.
- T. **Rapid Re-Housing (RRH)** is designed to assist households in exiting homelessness and gaining permanent housing, and may include but is not limited to highly flexible short and medium-term rental assistance, move-in and barrier mitigation funds, and case management services and supports.
- U. **Resource Coordination Team ("RCT")**: is a team of supervisors or program managers that meets on the 1st and 3rd Monday of each month to jointly allocate available housing interventions that are longer than 6 months. Any housing intervention that is more than 6 months and can include rapid rehousing, HUD Horizon's housing, transitional housing and permanent supported housing among others.



- V. **Sexual Assault** is any type of sexual encounter without a person's consent, including: rape, attempted rape, child molestation, inappropriate touching, incest (sexual contact between family members), voyeurism (when someone watches private sexual acts), indecent exposure, and/or sexual harassment. *Sexual assault can happen to anyone. No matter who a victim is – woman, child or man – sexual assault is never their fault. No matter where or how it happens.*

- W. **Shelter "Safety Swap" (DV Survivor Shelter Relocation)** refers to the process of relocating a survivor and their children/dependents to an alternate safe and confidential shelter location in the event that an immediate safety/confidentiality concern arises at the initial shelter location where a survivor and their children/dependents are currently residing.

- X. **Supportive Housing** is affordable housing with wrap-around services and can take the form of permanent supportive housing and less permanent forms of housing, including facility-based transitional housing programs.

- Y. **Supportive Services** are intended to help adult households live independently and successfully achieve and maintain housing stability. Services can be provided on or off-site and may include but are not limited to case management, substance abuse treatment, mental health and peer support services.

- Z. **Tri-County Metropolitan Region** represents the tri-county geographic area, supported by Metro Supportive Housing Services (SHS) investments (Metro Ballot Measure 26-210).