

Adult Care Home Program Newsletter

August 2020

Program Manager Letter

Dear Providers:

We are entering the fifth month of the COVID-19 stay at home order and many of us are feeling isolated. I hope you all are taking time to care of yourself and enjoy the beautiful weather. We will continue to keep you updated as changes occur within our systems.

While we are not conducting routine renewal inspections and have reduced our testing and training schedules, we are still open and available to support you.

Program Updates

New requirements:

Recently, I sent out a COVID-19 update with new requirements. These updates are also on our website:

<https://multco.us/adult-care-home-information/covid-19-information-adult-care-home-providers>

Additional Supports:

In addition, the ACHP is launching an Electronic Device Borrowing Program so all providers have devices they can use to support virtual visits for residents with their family and friends.

Please complete this survey so we have a better idea about your needs.

Survey: <https://forms.gle/BQez2DNuYsNvJnf8A>

Again, please take care of yourselves during this challenging time.

Felicia Nelson,
ACHP Program Manager

Correction to Email sent 7/22/2020

An update was sent out 7/22/2020 which read in part, "based on Governor Brown's update" Multnomah County is requiring providers to wear a mask when providing care.

Governor Brown's order only requires providers that live outside the ACH to wear a mask or face covering when delivering care or within six feet of a resident. Live-in providers are not required to wear masks during care.

However, the **ACHP recommends all providers** who; are going out into the community, visiting friends and family and are unable to social distance; **should wear a mask when providing care.**

Residents or care providers that have a documented medical condition, or a resident who has a behavioral need that prevents them from wearing a mask are exempt.

When working with symptomatic residents, providers should wear PPE at all times and take appropriate precautions.

Rate Increase Effective July 1, 2020

For more information about APD Medicaid Rates and Room and Board, please visit this website: <http://www.dhs.state.or.us/spd/tools/program/osip/rateschedule.pdf>

ACHP Staffing Changes

Andrea Joseph is a new APD Licensor
April Quast is now the Placement Specialist.
We will be hiring a new Training Coordinator

Disinfecting Residents' Belongings

During the COVID-19 pandemic, providers must store and transfer belongings when the resident is moving in or out of the home or passes away. In order to reduce the risk of spread of COVID-19 or any other infectious disease:

- Isolate belongings for 7-10 days before attempting to move **if possible**
- Wear gloves for cleaning and disinfection
- Clean surfaces using soap and water first and then use disinfectant

Recommendation from the CDC regarding disinfecting are as follows:

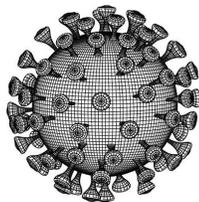
- EPA-registered household disinfectant
- Diluted household bleach solutions may also be used if appropriate for the surface

Be aware that some disinfecting products may recommend keeping a surface wet for a period of time, or to wear gloves and be sure to have good ventilation while using the product. Remember to always follow instructions on the label to ensure safe and effective use of the product.

For soft surfaces such as carpeted floor, rugs, and drapes, clean the surface using soap and water or appropriate cleaners and then launder items if possible, according to the manufacturer's instructions and using the warmest appropriate water setting, and dry items completely. You can also disinfect with an EPA-registered household disinfectant and vacuum as usual.

For more information, visit

<https://www.cdc.gov/coronavirus/2019-ncov/prev-ent-getting-sick/disinfecting-your-home.html>



A Note from Adult Protective Services

At Adult Protective Services, we know that Adult Care Home Operators and Providers work tirelessly to care for their residents to ensure their comfort and safety.

When we hear about an allegation of abuse in a care home setting, most often we think of a caregiver causing harm to a resident. But it could also be a resident's family member who steals from the resident. A caregiver might be negligent intentionally but also unintentionally, resulting in harm to the resident. Medication errors can happen or a resident might experience a fall and sustain a severe injury. A caregiver might notice at the start of his or her shift that the resident has an unexplained injury or bruising.

Abuse can take on many different forms and the Adult Care Home Program Administrative Rules for Licensure and Regulation mandate that Operators and all Providers must immediately notify Case Management and Adult Protective Services of any incident of abuse or suspected abuse, including events overheard or witnessed. Local law enforcement must be called first when the suspected abuse is believed to be a crime (e.g., rape, murder, assault, burglary, kidnapping, theft of controlled substances).

If you have questions please call:

- Adult Protective Services screening line (503) 988-4450
- Intellectual/Developmental Disabilities Services APS (971) 201-2940
- Mental Health APS (503) 988-8170

You can also review the DHS Abuse Reporting and Investigation Guide for Providers for abuse definitions and provider responsibilities around protection and reporting on our website:

<https://multco.us/adult-care-home-information/adult-protective-services>

Training, Testing, and Events

ACHP Orientation and Record Keeping B are online but all other ACHP training remains suspended. Please check the website for updates on available training:

<https://multco.us/ads/adult-care-home> or call 503 988-3000 for more information.

Testing:

Testing will be weekly and the capacity is limited to 10 people. Everyone will be screened and kept 6 feet apart, and masks are required. Please contact us if there is a medical condition that does not allow you to wear a mask or if you don't have a mask.

Training:

COVID-19 Infection Control. The ACHP is requiring every Operator and Resident Manager to take a free online 45-minute training on COVID-19 infection control. Caregivers are not required to complete the training but it is recommended.

<https://oregoncarepartners.com/app/#/class-details/1722> ****Only about half of all providers have taken this training, the deadline has been extended until August 15th, 2020.****

Record Keeping B Medication Management via Google Hangouts. Sign-on 1:25; Training 1:30 - 4:30 pm. Technical support for training starts at 1:10 pm, \$30 for Operators & Resident Managers, 3.0 CEUs. Class is limited to 25 people per training.

Orientation - Online via Google Hangouts

Required for all Operators and Resident Managers before submitting an application. Sign-on 8:45 am; Training 9:00 am to 2:00 pm. Cost: \$55

Oregon Care Partners offers the Pre-Service Dementia training, Webinars, and other CEUs at: <https://oregoncarepartners.com>

Regional Webinars for COVID-19

Clackamas, Multnomah, and Washington County Public Health are hosting weekly COVID-19 webinars for adult care homes. Tune in to hear updated information.

Please join us each Friday at 3:00PM. Providers will be emailed an invitation weekly. Please see the regional site with previous recordings and resources here: <https://multco.us/novel-coronavirus-covid-19/covid-19-webinar-series-group-living-facilities>

High Heat and Staying Cool

As we enter August and September, remember that high temperatures can be particularly dangerous for our residents.

Pay special attention to residents with health conditions that may be aggravated by the heat, and check on and offer water to those who are at-risk on a regular basis.

Learn more about how to stay cool at Multnomah County's Help for When It's Hot Page: <https://multco.us/help-when-its-hot>

OIS Training Now Available Online

DD caregivers can take the online OIS training online. Please register at: <https://otac.thearcoregon.org/services/training/event-schedule>

Resident Manager Requirements

Only Resident Managers can be exempt from minimum wage and overtime requirements. For more information, visit the Bureau of Oregon Labor and Industry webpage: <https://www.oregon.gov/BOLI/Pages/index.aspx>

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