Bull Run Treatment Projects Outreach History

A 10-year project like the Bull Run Filtration Projects provides opportunities for many different types of outreach events, discussions, and engagement forums—both in-person and online. The list below represents some of the ways we are keeping the community informed and involved, starting in early 2017 and continuing today using monthly e-newsletters, community briefings, information in bill inserts and the annual water quality report, and social media videos.

To stay up to date on the latest information, you can sign up to receive regular project updates through our e-newsletter, invite our team to present to your community or business group, visit our events tab to see upcoming opportunities, or reach out with ideas or feedback. We look forward to staying connected.



We share regular project updates through our Bull Run Treatment Projects e-newsletter.

- Aug. 22 Filtration Neighbor Update August 22, 2022 (e-news)
- Aug. 19 Filtration Neighbor Update August 19, 2022 (e-news)
- Aug. 16 Bull Run Treatment Projects Update August 2022 (e-news)
- Aug. 12 Filtration Neighbor Update August 12, 2022 (e-news)
- July 22 Bull Run Treatment Projects at Portland City Council Meeting July 27, 2022
- July 7 Filtration Neighbor Update July Meeting Reminder (e-news)
- June 30 Bull Run Treatment Projects Update June 2022 (e-news)
- June Prepared Annual Report to Council
- June 8 Filtration Neighbor Update June 8, 2022
- June 7 Public Meeting Notification Multnomah County Land Use Pre-Application
- June 3 Filtration Neighbor Update June 3, 2022 (e-news)
- May 31 Bull Run Treatment Projects Update May 2022 (e-news)
- April 30 Bull Run Treatment Projects Update April 2022 (e-news)
- April 21 Filtration Neighbor Update April Meeting Materials (e-news)
- April 14 Bull Run Filtration Neighbor Meeting
- April 11 Public Meeting Notification Multnomah County Land Use Pre-Application (e-news)
- April 8 Filtration Neighbor Update April Meeting Reminder (e-news)
- April 2022 Improved Corrosion Control Treatment Project informational mailer sent to customers sensitive to water treatment changes
- Mar. 31 Blog: Native-owned McDonald Excavation Key to Completion of Improved Corrosion Control Treatment Facility
- Mar. 31 Bull Run Treatment Projects Update March 2022 (e-news)
- Mar. 25 Blog: Midway through Bull Run Filtration design
- Mar. 25 Filtration Neighbor Update (e-news)
- Mar. Mailed informational newsletter about design updates to community near project area
- Feb. 28 Bull Run Treatment Projects Update February 2022 (e-news)
- Feb. 28 Blog: Brewing up business and building community one cup at a time
- February-April 2022 meetings with property owners about potential property acquisitions
- Jan. 31 Bull Run Treatment Projects Update January 2022
- Jan. 31 Blog: Completion of Improved Corrosion Control facility nears the home stretch

- Jan. 26 Filtration Neighbor Update (e-news)
- Jan. 20 Filtration Neighbor Update (e-news)
- Jan. 13 Bull Run Filtration: Neighbor Update Meeting January 2021
- Jan. 12 Filtration Neighbor Update (e-news)
- Jan. 10 Mailed informational letters and FAQ to property owners along proposed site access
- Jan. 6 Filtration Neighbor Update (e-news)
- Jan. 3 Filtration Project 2021 Native Community Engagement summary

- Dec. Mailed informational postcard to residents and property owners within 5 miles of the project locations
- **Dec. 30** Bull Run Treatment Projects Update December 2021
- **Dec. 17** Filtration Neighbor Update (e-news)
- **Dec. 10** Filtration Neighbor Update (e-news)
- **Dec. 3** Filtration Construction Activity (e-news)
- Nov. 30 Blog: Field data is helping fine-tune planned pipe routes
- Nov. 30 Bull Run Treatment Projects Update November 2021
- Nov. 26 Construction Activity Update (e-news)
- Nov. 19 Construction Activity Update (e-news)
- Nov. 12 Construction Activity Update (e-news)
- Nov. 12 Doorhanger notification to neighbors about sound and traffic impacts
- Oct. 29 Bull Run Treatment Projects Update October 2021
- Oct. 28 Postcard on Bull Run Filtration Project sound and traffic impacts Nov. 15- Dec. 15
- Oct. 27 Blog: Corrosion control construction: changing direction so traffic doesn't need to
- Sept. 30 Bull Run Treatment Projects Update September 2021
- **Sept. 29** Blog: A safe and resilient water system is vital to prepare and recover from disasters and emergencies
- **Sept. 27** Filtration Neighbor Update (e-news)
- Sept. 9 Bull Run Filtration: Neighbor Update Meeting September 2021
- Sept. 8 Reminder: Filtration Site Neighbor Update Meeting Tomorrow (e-news)
- Aug. 31 Bull Run Treatment Projects Update August 2021
- Aug. 27 Urban Indigenous Engagement Circle 2021 Summary Memo
- Aug. 27

 Doorhanger notification to neighbors about drilling activity along pipe routes
- Aug. 26 Construction Activity Update (e-news)
- Aug. 24
 Bull Run Treatment Projects presentation to Multnomah Fire District 10
- Aug. 16 Construction Activity Update (e-news)
- July 30 Bull Run Treatment Projects Update July 2021
- July 28 Blog: Consistent clean water is critical for hemodialysis patient care
- July 28 Blog: Important groundwork for design of the filtration facility
- **July 27** Construction Activity Update (e-news)
- July 6 Water Bureau Newsletter featuring Bull Run Treatment Projects information
- July 3 Construction Activity Update (e-news)
- June 30 Blog: Bull Run Treatment Projects annual update
- June 30 Bull Run Treatment Projects Update June 2021
- June 28 Postcard mailed to facility neighbors about facility drilling (drilling postponed to fall 2021)

- June 23 Presentation of Bull Run Treatment Projects Annual Report to City Council (presentation slides)
- June 18 Bull Run Treatment Projects Update Portland City Council Meeting Scheduled (e-news)
- June 10 Finalized Bull Run Filtration Good Neighbor Agreement
- June 10 Site Advisory Group Meeting: Good Neighbor Commitment and Facility Design Update
- June 8 Filtration Site Advisory Group Update January Meeting Reminder (e-news)
- June 3 Urban Indigenous Engagement Circle 4
- June 3 Water Bureau Newsletter featuring Bull Run Treatment Projects information
- June 1 Portland Utility Board Program Briefing (presentation slides)
- June Prepared Bull Run Treatment Projects Annual Report to Council
- **June** Annual Water Quality Report sent to 200,000 households providing information about the Bull Run Treatment Projects, including the filtration project.
- May 28 Blog: Water filtration facility is key to a resilient water future for all Portlanders
- May 28 Bull Run Treatment Projects Update May 2021
- May 14 Construction Activity Update
- May 13 Site Advisory Group Meeting: Good Neighbor Language
- May 11 Construction Activity and Filtration Site Advisory Group Update
- May 7 -Construction Activity and Filtration Site Advisory Group Update
- May 6 Urban Indigenous Engagement Circle 3
- May 3 -Water Bureau Newsletter featuring Bull Run Treatment Projects information
- May 3 Doorhangers distributed to neighbors about traffic impacts near Lusted Hill facility
- Apr. 30 Blog: Science is helping shape the future of Bull Run water
- Apr. 30 Bull Run Treatment Projects Update April 2021
- Apr. 28 Postcard mailed to project neighbors about Good Neighbor Agreement feedback opportunity
- Apr. 23 Filtration Construction Activity and Site Advisory Group Update
- Apr. 22 Urban Indigenous Engagement Circle Meeting 2
- Apr. 16 Filtration Construction Activity and Site Advisory Group Update
- Apr. 13 OMSI Virtual Science Pub: Science of Clean, Safe Water with Kimberly Gupta
- Apr. 9 Filtration Construction Activity and Site Advisory Group Update
- Apr. 8 Urban Indigenous Engagement Circle meeting 1
- Apr. 2 Filtration Construction Activity and Site Advisory Group Update
- Mar. 26 Bull Run Treatment Projects Update March 2021
- Mar. 25 Blog: Clean Water for All: The purpose-driven work of Humberto Piedra-Ruiz
- Mar. 23 Postcard mailed to facility neighbors about facility drilling
- Mar. 19 Filtration Construction Activity and Site Advisory Group Update (e-news)
- Mar. 12 Bull Run Treatment Projects Construction Activity (e-news)
- Mar. 11 Site Advisory Group Meeting: Budget and Rate Considerations and Good Neighbor Language
- Mar. 10 Bill insert/blog featuring Bull Run Treatment Project information
- Mar. 5 Bull Run Treatment Projects Construction Activity (e-news)
- Mar. 5 Bull Run Treatment Projects WIFIA Loan Award Highlights (e-news)
- Mar. 4 WIFIA Loan Award Recognition Event (livestreamed)
- Mar. 2-7 Public Opinion Research
- Mar. 2 Water Bureau Newsletter featuring Bull Run Treatment Project information
- Mar. 1 Bull Run Treatment Projects WIFIA Loan Award Recognition (e-news)

- Mar. 1 Bull Run Treatment Projects Update Portland City Council Meeting Scheduled (e-news)
- Feb. 26 Blog: Tradeswomen Building the Future
- Feb. 26 Bull Run Treatment Projects Update February 2021
- **Feb. 22 -** Doorhangers distributed to homes along finished water and raw water pipeline drilling routes
- Feb. 12 Postcard mailed to more than 1,100 neighbors about March pipeline drilling
- Feb. 11 Site Advisory Group Meeting Facility Construction
- Feb. 3 Water Bureau Newsletter featuring Bull Run Treatment Project information
- Jan. 29 Bull Run Treatment Projects Update January 2021
- Jan. 26 Filtration Site Advisory Group Update January 2021
- Jan. 11 Site Advisory Group Meeting: Pipeline and Facility Design Update
- Jan. 7 Water Bureau Newsletter featuring Bull Run Treatment Project information
- Jan. 6 Filtration Site Advisory Group Update January Meeting Reminder

- Dec. 31 Bull Run Treatment
 Projects Update December 2020
- Dec. 30 Blog: Emerio Design:
 Dedicated to improving the quality of life in our community
- Dec. 18 Blog: Contracts approved!
 Now it's time to design the pipes
- Dec. 9 Portland City Council Public Comment Opportunity (E-News)
- Nov. 27 Bull Run Treatment Projects Update - November 2020 E-Newsletter
- Nov. 27 Blog: Caring for our customers now—and tomorrow through wise infrastructure investments



We hosted a tour of the Joint Water Commission water treatment facility for community members to see equipment and processes at work firsthand.

- Nov. 18 Portland City Council Public Comment Opportunity (E-News)
- Nov. 11 Site Advisory Group Meeting Operations
- Nov. 9 Filtration Site Advisory Group Update November Meeting Reminder E-Newsletter
- **Nov.** Mailed 11,151 informational postcards to residents and property owners within 5 miles of the project sites.
- Oct. 30 Bull Run Treatment Projects Update October 2020 E-Newsletter
- Oct. 29 Blog: Achieving another milestone for the filtration project with completion of our Project Definition Report
- Oct. 29 Blog: Safe and reliable water, the key ingredient for local business
- Oct. 19 Bill insert/Blog featuring Bull Run Treatment Project information
- Oct. 19 Letters sent to property owners on preferred pipeline route, notifying them of the selection and requesting contact information or updates.
- Oct. 8 Site Advisory Group Meeting Good Neighbor Agreement Process
- Oct. 2 Reminder: Filtration Site Advisory Group Meeting
- Sept. 30 Water Bureau Newsletter featuring Bull Run Treatment Project information

- Sept. 25 Bull Run Treatment Projects Update September 2020 E-Newsletter
- Sept. 25 Blog: Pilot Testing Shows Filtration Treatment Offers Significant Health Benefits
- Sept. 24 Blog: Bull Run Filtration Pilot Answers Key Questions About Treating Our Water
- Sept. 23 Blog: Bull Run Filtration Online Open House Highlights
- Sept. 17 Final day to join us at the Bull Run Filtration Project online open house E-newsletter
- Sept. 13 Reminder: Filtration Online Open House E-Newsletter
- Sept. 3-17 Filtration Online Open House
- **Sept. 4** Postcard mailed to more than 1,100 neighbors about the Online Open House opportunity for feedback
- **Sept. 3** Filtration Online Open House E-Newsletter
- Aug. 31 Water Bureau Newsletter featuring Bull Run Treatment Project information
- Aug. 27 Bull Run Treatment Projects Update August 2020
- Aug. 26 Blog: Clean Water at the Tap: One of the Biggest Wins for Our Health
- Aug. 20 Site Advisory Group Update E-Newsletter
- Aug. 17 Blog: Moving forward on planning for new pipes, with your input (E-news, FB Post, FB Ad)
- Aug. 13 Newsletter mailed to more than 1,100 neighbors providing information about filtration facility and pipeline work and notification of opportunity for feedback
- Aug. 13 Filtration Site Advisory Group Meeting: Facility Layout
- Aug. 6 Site Advisory Group Reminder E-Newsletter
- Jul. 31 Water Bureau Newsletter featuring Bull Run Treatment Project information
- July 31 Letters sent to property owners near a potential pipeline route providing information and opportunity for feedback
- July 30 Bull Run Treatment Projects Update E-newsletter (FB Post)
- July 29 Blog: Championing Our Health with the Bull Run Treatment Projects (E-news, FB Post)
- July 20 Filtration Site Advisory Group Update E-newsletter
- July 15 Mailed postcard notification to neighbors near planned surveying work
- July 9 Filtration Site Advisory Group Meeting: Pipeline Planning Progress
- July 8 Portland City Council Meeting and public comment opportunity(E-news)
- June 30 Bull Run Treatment Projects Update E-newsletter
- June 25 Blog: Breaking Ground on the Bull Run Improved Corrosion Control Treatment Project –
 An Investment for Our Public Health
- June 18 Filtration Site Advisory Group Update E-newsletter
- June 12 Water Bureau Newsletter featuring Bull Run Treatment Project information
- June 11 Filtration Site Advisory Group Meeting: Facility Visual Preferences
- June Prepared Filtration Annual Report to Council
- **June** Annual Water Quality Report sent to 200,000 households providing information about the Bull Run Treatment Projects, including the filtration project.
- May 24 Filtration Site Advisory Group Update E-newsletter
- May 14 Filtration Site Advisory Group Meeting: Site Access, Buffers, and Edges
- Apr. 24 Bull Run Treatment Projects Update E-newsletter
- Apr. 22 Portland City Council Meeting and public comment opportunity (E-News)
- Apr. 17 Filtration Site Advisory Group Update E-newsletter
- Apr. 15 Portland City Council Meeting and public comment opportunity (E-news)
- Apr. 9 Filtration Site Advisory Group Meeting: Light and Sound Design Considerations
- Apr. 8 Portland City Council and public comment opportunity (E-News)

- Apr. 7 Blog: Loan that benefits ratepayers submitted, City Council considering finance plan for filtration facility
- Mar. 30 Blog: Filtration facility planning phase complete, design phase moves forward
- Mar. 12 Filtration Site Advisory Group Update: CANCELED Meeting COVID-19 E-newsletter
- Mar. 11 Filtration Site Advisory Group Update: Meeting Update COVID-19 E-newsletter
- Mar. 4-12 Distributed doorhangers to more than 100 neighbors providing notice of the fieldwork scheduled to take place March 23 to April 3
- Mar. 4 Filtration Site Advisory Group Update: Meeting Reminder E-newsletter
- Feb. 28 Water Bureau Newsletter featuring Bull Run Treatment Project information
- Feb. 13 Filtration Site Advisory Group Meeting: Joint Water Commission Tour
- Jan. 31 Water Bureau Newsletter featuring Bull Run Treatment Project information
- Jan. 29 Bull Run Treatment Project Update E-newsletter
- Jan. 9 Filtration Site Advisory Group Meeting: Design Overview

- Dec. 26 Filtration Site Advisory Group Update: January 2020 Meeting Scheduled E-Newsletter
- Dec. 24 Water Bureau Newsletter featuring Bull Run Treatment Project information
- Dec. 12 Blog: Filtration Pipeline Planning for Resilience and Reliability (E-news)
- Dec. 10 Sent newsletter to 1,200 site neighbors about the Site Advisory Group and upcoming pipeline studies



We began working with the Filtration Site Advisory Group to discuss opportunities for the filtration facility design, construction, and operation.

- **Dec. 5** Blog: Following months of public discussion, Portland City Council approves design contract, next phase in building water filtration facility (E-news)
- Nov. 21 Water Bureau Newsletter featuring Bull Run Treatment Project information
- Nov. 20 Portland City Council Meeting and public comment opportunity (E-news)
- **Nov. 18** Mailed informational postcard to site neighbors about Good Neighbor Agreement process and Site Advisory Group participation opportunity.
- Nov. 13 Presented to Portland City Council and public comment opportunity (E-News)
- Nov. 8 Filtration Site Advisory Group Meeting: Wilsonville Water Treatment Facility Tour
- **Nov.** Distributed doorhangers to the 100 nearest neighbors providing notice of work scheduled Dec. 2 to Dec. 6
- Nov. Distributed doorhangers to the 30 nearest neighbors providing notice of work scheduled Nov. 25 to Nov. 27
- Oct. 31 Water Bureau Newsletter featuring Bull Run Treatment Project information
- Oct. 31 Bull Run Treatment Projects Update: 5 things to know about Bull Run Treatment Project Enewsletter
- Oct. 31 Presented at Agency Partner Meeting
- Oct. 22 Media Advisory: EPA Invites Portland and Beaverton to Apply for \$600 Million in Water Loans
- Oct. 19 Filtration Site Advisory Group Update E-Newsletter

- Oct. 18 Blog: Bull Run Treatment Planning for Pipes
- Oct. 17 Portland Utility Board subcommittee meeting Questions & Answers (E-News)
- Oct. 10 Filtration Site Advisory Group Meeting: Orientation Part 2
- Oct. 3 Filtration Site Advisory Group Meeting: Orientation Part 1
- Oct. 1 Blog: Building a Filtration Project Based in Community Values
- Oct. 1 Portland Utility Board meeting Questions & Answers and public comment opportunity (E-News)
- Sept. 29 Shared work session summary highlights in Portland Water Bureau e-newsletter
- Sept. 23 Bull Run Treatment Projects: Portland Utility Board Meeting Notice E-newsletter
- Sept. 26 Water Bureau Newsletter featuring Bull Run Treatment Project Information
- **Sept. 26** Blog: City Council hears update on progress, new cost estimate for Bull Run Filtration Project
- **Sept. 19** City Council Work Session for presentation of filtration options and estimated costs for the filtration facility, pipe connections, resilience
- Sept. 18 Presented at the Johnson Creek Inter-Jurisdictional Committee meeting
- Sept. 13 Bull Run Treatment Projects Update E-newsletter
- Sept. 12 Distributed doorhangers to residents living on potential pipeline route
- Sept. 4 Presented at the Sandy River Chapter of the NW Steelheaders meeting
- **Sept. 3** Distributed doorhangers to the 62 closest neighbors of fieldwork borings to take place the following week
- **Sept.** Mailed postcard notification of Good Neighbor Agreement Process and opportunity to participate in the Site Advisory Group to more than 1,000 project area neighbors.
- Aug. 24 Hosted a Saturday Open House at Sandy High School for community members (E-news)
- August Mailed postcard notice of open house informational session to more than 1,000 project area neighbors
- Aug. 21 Bull Run Treatment Projects Update: Projects On Schedule, Planning Underway Enewsletter
- Aug. 10 Bull Run Treatment Projects: Neighbor Open House Notification E-newsletter
- Aug. 9 Provided project information at the Boring and Dull Social in Boring, Oregon.
- Aug. 7-9 Distributed doorhangers to the 50 closest neighbors of the Improved Corrosion Control Treatment project site, informing neighbors of the Aug. 23 land use hearing.
- Aug. Mailed 11,500 informational postcards to residents and property owners within 5 miles of the project sites.
- Aug. 5 Installed a project information sign with a brochure box containing project information sheets at the Improved Corrosion Control Treatment project site. Also installed project information signs at the filtration facility site and Sandy River Station.
- July Mailed postcards to 50+ closest neighbors of Improved Corrosion Control Treatment about project
- **July 16** Hosted a BBQ&A at Dodge Park for more than 100 community members. Following the meeting, updated Frequently Asked Questions on the website.
- **July** Updated Frequently Asked Questions on the website. Developed a comprehensive handout with responses to neighbor's questions.
- July Sent BBQ&A postcard to 1,100 neighbors
- June 29 Provided Bull Run Filtration Annual Report to Council
- **June 24** Hosted a community project information session at the Grange for more than 150 community members. Following the meeting, updated Frequently Asked Questions on the website.

- **June 20** Bull Run Treatment Projects Update: Important Improvements to Portland's Water Enewsletter
- June Mailed project information newsletter to more than 1,000 addresses near the project area
- **June** Annual Water Quality Report sent to 200,000 households providing information about the Bull Run Treatment Projects, including the filtration project.
- May 31 Water Bureau Newsletter featuring Bull Run Treatment Projects Information
- May 19 Distributed doorhangers providing notice about scheduled drilling and potential noise
- May Continued social media outreach to share general information on the projects, including creating a project overview video.
- Mar. 26 Hosted an informational session at our Sandy River Station for neighbors who live near
 the property and who had public easements on their property. About 15 to 20 neighbors attended
 the presentation, and a great after-meeting conversation was had with each neighbor.
- Mar. 19 Hosted an information session at our Sandy River Station for neighbors who live near our Lusted Hill facility on Cottrell Road (no one attended).
- Mar. 17 Bull Run Treatment Projects presentation to Johnson Creek Watershed Council Interjurisdictional Committee
- Feb. 21 Water Bureau Newsletter featuring Bull Run Treatment Projects information
- **Feb.** Sent an informational mailer and postcard to neighbors near our Lusted Hill facility and to neighbors with easements on their properties.
- **Feb.** Conducted public opinion research and focus groups to learn about people's responses and attitudes to the project.
- Jan.-April Visited individually with the nursery leasing our facility site, Pleasant Home Water District, and other neighbors to learn about concerns and gather feedback to inform planning and design. A variety of emails were also exchanged regarding process.

- **Dec. 12** Portland City Council presentation. Council decided to locate the future filtration facility at the city-owned property in that area. We send emails to neighbors who had signed up informing them of public testimony opportunities. Local media provided updates.
- **Nov. 30** Hosted a small information session to dive deeper into the details with adjacent neighbors. Nearly all adjacent neighbors attended.
- **Nov. 8** Hosted a community forum with Commissioner Amanda Fritz, Water Bureau staff, and community partners. Requested emails to continue discussions with both adjacent neighbors and other community members in the project area.
- Oct. Sent a newsletter mailer on the project, timeline, and an invite to attend the Nov. 2018
 community forum to adjacent neighbors and encouraged neighbors to bring other interested
 community members.
- Sept. Created project website and shared links in correspondence with neighbors
- Aug. 22 City Council meeting on filtration and treatment projects to authorize a contract with Brown and Caldwell for the Program Management and Support Services.
- Aug. 14 City Council Work Session on the filtration project key decisions
- June 29 Report to City Council
- **June** Annual Water Quality Report sent to 200,000 households providing information about the Bull Run Treatment Projects, including the filtration project.
- April-June NextDoor online public values survey received more than 1,700 responses
- Jan. 4 Mailed initial notification letter to adjacent neighbors of the future filtration facility site.

- **Dec. 18** Signed Bilateral Compliance Agreement with Oregon Health Authority requiring the filtration facility be in operation by September 30, 2027.
- Aug. 2 Presented treatment options to Portland City Council, including comparative costs.
- Aug. 1 Portland Utility Board meeting Corrosion Control Improvements Update
- July 25 Portland Utility Board meeting Questions & Answers and public comment opportunity
- **July 24-July 31** Public comments solicited about treatment options via social media and the bureau webpage
- July 10-July 17 Public comments solicited about treatment options via social media and the bureau webpage
- June 30-July 10 Public comments solicited about treatment options via social media and the bureau webpage
- June 27 City Council Work Session on the variance revocation
- June 6 Information about the treatment options presented at Public Utility Board meeting.
- May 31 Water Quality briefing presented at Public Utility Board Meeting