Multnomah County Behavioral Health Division Behavioral Health Advisory Council Meeting May 14th, 2025 10AM - Noon



Community Lived Experience/Family/ Advocate Representatives	Public Service Representatives	Staff	Guests
☑ Barb. Rainish	CareOregon Cassi Sturtz	☑ Deandre	✓ Ann Kasper
	☑ Cascadia Behavioral Healthcare	Kenyanjui	☑ Heaven Merritt
☑ Eric Bray	Dave Kohler	☑ Roger Garth	☐ FORA Health:
☑ Etta Assuman	☐ Central City Concern Juliana Wallace	☑ Mario Cardenas	Michael Hovey
✓ Joni Scheib	/ Albert Parramon (excused absence)	☑ Jill Jessee	☐ Health Share:
	Lifeworks NW Mary Fakhoury	☑ Heather Mirasol	Abraham
✓ Katrina Malachowski	Multnomah County Sheriff's Office	☑ Jenny Tsai	Rodriguez
☐ Kevin Fitts (excused	Nora Mains (NWIAS)		Guillen
absence)	NAMI Multnomah Kerri Melda	Presenters:	✓ PPB BHU:
☑ Laura Bueford	NARA NW Albie Lemos	☑ Carmelle Cooper	Jennifer Butcher
☑ Lisa Yu	New Narrative Haven Taylor	☑ Kaddijatou Keita	
☐ Mamie Gathard	Quest Center Danielle Deer / Darnell		
☑ Mary Avalon	Johnson		
☑ Patty Hamit Arvizu	□ Vacant		
☑ Robert Fentress	□ Vacant		
☑ Ruthie Benjamin	□ Vacant		
☑ Ryan Hamit			
☐ Vacant			

Торіс	Notes:		
Welcome and	Announcements		
Introductions Group Agreements Announcements	Sergeant Jennifer Butcher with the Portland Police Bureau Behavioral Health Unit. Contact: <u>Jennifer.butcher@police.portlandpolice.org</u>		
	More information on Us First Initiatives - peer run organization prioritizing BIPOC (Black, Indigenous, People of Color) mental health https://usfirstinitiatives.org/		
	Ann Kasper: Attending the National Coalition of Mental Health conference and meeting with Oregon congressional offices. Scholarships are available every year to attend the conference. Community workgroup meeting will be providing feedback for a letter she will take with her to Washington DC.		
	Women's mental health agenda.		
	An article share by Haven: People with disabilities stopped the Medicaid hearing yesterday. KK from Oregon's MindFreedom was there.		
	OCAC = Oregon Consumer Advisory Council		
Recognition Month	Recognition Month Events (if Applicable)		
or Awareness	Asian American and Pacific Islander Heritage Month: A Legacy of Leadership & Resilience		
Events (if	Jewish American Heritage Month: Our Shared Heritage		
Applicable)	Mental Health Awareness Month: In Every Story There's Strength		
	Older Americans Month: Flip the Script on Aging		
	Recognition Days: • Missing & Murdered Indigenous Women and Relatives Day of Awareness: May 5th		

Торіс	Notes:	
	Holiday: • Memorial Day: May 26, 2025	
April Minute Approval	3 abstains. All others approved.	
Peerpocalypse Sharing	Members who attended this year's Peerpocalypse shared their experiences with the group.	
Election Results	□ Quorum was met: 18 of 25 members voted □ 71% of Lived Experience/Family/Advocate members responded □ 67% of Public Service members responded □ Minimum passing vote: 83% (14 yes, 2 abstain, 1 no vote) □ Maximum passing vote: 100% (18 yes) Lived Experience/Family/Advocate □ Renewed membership: Eric Bray, Etta Assuman, Mamie Gathard, Mary Avalon, Patty Hamit Arvizu, Ruth Benjamin, Ryan Hamit □ New membership: Courtney Shannon, Lisa Yu □ Returning membership: Laura Bueford Public Service Representatives □ Renewed membership: Care Oregon, Quest, New Narrative, Lifeworks NW (Mary Fakhoury replacing Nautilus Torello) □ Returning membership: Central City Concern (Juliana Wallace primary, Albert Parramon backup)	

Торіс	Notes:		
Steering	Steering Committee Nominations (Will send out duties to full group and ask for additional		
Committee	nominations before our June meeting.)		
Nominations	Katrina Malachowski		
	Etta Assuman		
	June Howard Johnson		
	Eric Bray		
	Robert Fentress		
Steering	Joni Scheib (wants duties before committing)		
Committee Noms.	Barb. Rainish		
	Albie Lemos and Kerri Melda were nominated but declined.		
	Feedback from current steering committee members:		
	Prioritize attendance for meetings: 2nd Thursday 1:30pm-3:30pm. Communicate with		
	fellow steering committee members if you are unable to attend.		
	Be on time for meetings or communicate if you are running behind.		
	Maintain strong connections with fellow council members, the local mental health		
	community, and Behavioral Health Staff.		
	Steering Committee Information from the <u>BHAC Bylaws</u> :		
	BYLAW XII - STEERING COMMITTEE		
	The primary purpose of the Steering Committee is to plan and lead meetings. The		
	Steering Committee will include a minimum of 5 members and a maximum of 7		
	total members. Two of the members will be elected by the Council as		
	Co-facilitators. Election to the Steering Committee is open to all Council members		
	after six months serving as Council members, including community service		

Торіс	Notes:	
	providers if they identify with personal lived experience receiving behavioral health services, family members or advocates. The Steering Committee refers all voting matters to the Council.	
	Steering Committee meetings are not public meetings, but Committee members, with advance notice to staff and the Committee, may invite additional guests for a specific purpose, including those who may be interested in becoming future Committee members.	
	BYLAW XIII - STEERING COMMITTEE TERMS	
	Steering Committee members are elected for a two year term. Members may be re-elected for one additional term. If there is no other interest in a position the incumbent can be elected for an additional term. If an individual "terms out," they may reapply after one year. A vacancy created during a regular term of office shall be filled by a special election.	
	Steering Committee Information from the BHAC Policies and Procedures:	
	I. STEERING COMMITTEE ATTENDANCE: Excused absences are those where communication with BHD staff or co-chairs have occurred. If a leave of absence is requested that notification will cover all missed meetings. A leave of absence can cover up to 120 days. Leave of absence has to be consecutive meetings. Unexcused absences are counted towards the removal process. County staff shall present a copy of Council and Steering Committee absent members to the Co-Facilitators before each Steering Committee meeting to be discussed with the committee for future action. If a member is late or leaves before being in attendance for one hour, the meeting counts as a meeting for attendance	

Торіс	Notes:	
	purposes, but not for a stipend for all meetings. II. VACANCY MID TERM: If a vacancy occurs on the Steering Committee midterm - 90 days before the May elections - a date for a special election will be set. This may remain open until the May elections and not require a special election if it is within the 90 day period. Anyone filling a balance of a position that is less than 1 and 1/2 years shall not have this term counted as a full term for the purposes of term limits; they may again run for a full term. At the end of that term they may run again for another term but after two complete terms they will then be deemed termed out unless there are no other individuals nominated for the position. Any partial term more than 1 and 1/2 years shall be deemed a full term and the member may run again for that same position but shall be deemed termed out after the end of the second term.	
	III. MEMBER REMOVAL BECAUSE OF ATTENDANCE: A. Council Members who are automatically removed due to missing too many meetings shall need to sit out of membership for 1 year before being eligible for acceptance back to membership.	
	B. Steering Committee Members who are automatically removed due to missing too many meetings shall be removed from the Steering Committee only and may remain Council Members. a. Steering Committee Members removed due to attendance shall not be eligible for reelection to the Steering Committee for a period of 1 year.	
QM: One-Pager	The group reviewed three additional one pagers on Older Adult Behavioral Health, Multnomah Intensive Transition Team and Deflection.	

Торіс	Notes:		
	The full list of one pagers is attached at the end of the minutes.		
OCE & Director's	OCE:		
Office Updates	Peerpocalypse was a success.		
	 Temporary pause on hiring of .5 program specialist. Error in posting. Will be reposted. 		
	Will be recruiting Deandre's old position and potentially remove the KSA.		
	Would like BHAC on interview panels.		
Next Meeting	June Meeting: Steering Committee Elections and Portland Street Medicine presentation.		



BHAC Meeting Reminders

Meeting Reminders:

- One person speaking at a time
- Interrupt harm
- Limit comments and questions to two minutes
- Avoid using acronyms and jargon when possible
- The facilitator may interrupt if the conversation would be better addressed 1x1 or at a different time

Virtual:

- To continue building community, being on camera when comfortable and/or possible is encouraged
- Silence microphones when not speaking
- Go off camera when necessary
- Use 'raise hand' button during meeting and wait to be called on

BHAC Meeting Reminders Continued

Self-care:

- We support one another by taking care of ourselves- seek support when feeling triggered
- Pause before speaking when feeling stressed - respond rather than react
- Take the conversation off-line with staff

<u>Disruptive behavior during the</u> <u>meeting will result in:</u>

- Facilitator calls attention to harmful behavior;
- If behavior continues, participant will be reminded of impact and warned of potential meeting separation via private chat or via verbal warning if on phone;
- Separation from meeting with continued disruption

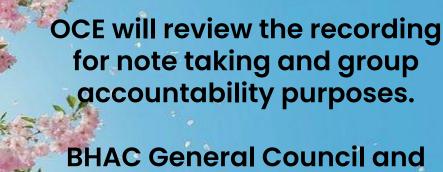
BHAC GROUP AGREEMENTS We Agree to:

- Lead with race, cultural responsiveness and humility
- Acknowledge intent and center impact (pure intention does not eliminate harmful impact)
- Hold space/make space, respect the voice of others and allow space for those that don't often share
- Principles before Personalities act with integrity in your contributions to the council
- Stay engaged to the best of your ability

BHAC GROUP AGREEMENTS We Agree to:

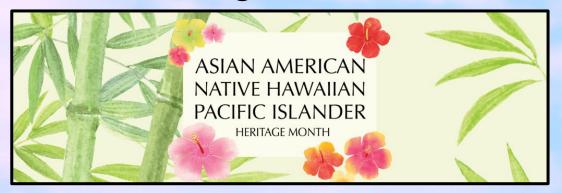
- Remember WAIT (Why Am I Talking?)
- Experience discomfort there may be challenging conversations but we are here for the purpose of contributing to the council
- Expect and accept non-closure, there may not always be a solution in sight
- Name and account for power dynamics in the work, Multnomah County staff identify titles
- We are here to work collaboratively and share responsibility for the success of our work together





BHAC General Council and Community Workgroup meetings are open to the public

Awareness and Recognition



Theme: A Legacy of Leadership & Resilience



National Missing & Murdered Indigenous Women and Relatives Day of Awareness: May 5th We Celebrate
JEWISH
AMERICAN
HERITAGE
MONTH

#OURSHAREDHERITAGE #MYJAHMJEWISHAMERICANHERITAGE.ORG



Theme: Our Shared Heritage

Awareness and Recognition

Our lived experiences are the most powerful tool for change.

> Share your story at nami.org/mham



Mental Health Awareness Month Theme: In Every Story There's Strength



Theme: Flip the Script on Aging



Announcements

- Memorial Day is Monday, May 26, 2025
- Our Community Workgroup meeting on Friday, May 16, will have time set aside to gather input on national MH and SUD issues for Ann Kasper's trip to Washington DC.
- NAMI Walks, May 17th, 11-2 Peninsula Park
- Seth Dugan-Knight and John Williams have been placed on a one year membership suspension due to missed meeting attendance



Election Results

- ☐ Quorum was met: 18 of 25 members voted
 - □ 71% of Lived Experience/Family/Advocate members responded
 - 67% of Public Service members responded
 - Minimum passing vote: 83% (14 yes, 2 abstain, 1 no vote)
 - □ Maximum passing vote: 100% (18 yes)

Lived Experience/Family/Advocate

- Renewed membership: Eric Bray, Etta Assuman, Mamie Gathard, Mary Avalon, Patty Hamit Arvizu, Ruth Benjamin, Ryan Hamit
- New membership: Courtney Shannon, Lisa Yu
- Returning membership: Laura Bueford

Public Service Representatives

- Renewed membership: Care Oregon, Quest, New Narrative,
 Lifeworks NW (Mary Fakhoury replacing Nautilus Torello)
- Returning membership: Central City Concern (Juliana Wallace primary, Albert Parramon backup)

Steering Committee Nominations

(Minimum 5 and maximum 7 total members)

Eligibility & Requirements

- Must have been a general council member for at least 6 months.
 - Includes public service providers if they identity as having personal lived experience
- ☐ Able to attend Steering Committee meetings every 2nd Thursday of the month from 1:30-3:30pm.
- Primary purpose is to plan and lead meetings. They also orient new members and address member attendance issues.
- Elected to two-year terms with option to re-apply for an additional term if there is no other interest.
- 2 members will be selected as co-facilitators.
- Currently have 4-6 open seats on the steering committee with 3 members eligible for re-election.

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CURRENT Executive Committee Members 2 Year Terms - Max 2 Terms* (5-7 members)	Term Expiration Date	2023 Election Status
Etta Assuman	June 2025	Up for 2nd Term
John Williams	June 2025	Membership suspended
Katrina Malachowski	June 2025	Up for 2nd Term
Kevin Fitts	June 2025	Ineligible - Attendance
Robert Fentress	June 2025	Up for 2nd Term
Ruthie Benjamin	June 2026	Currently Serving
Vacant		Vacancy



Background

Name: Kaddijatou Keita

Current Role: Portland State University Hatfield Resident

Fellow, Multnomah County Behavioral Health Division



Education & Certification

Master of Public Policy (Health Policy)

Georgia State University, Andrew Young School of Policy Studies, Atlanta, GA

Bachelor of Science in Political Science

University of The Gambia, School of Arts and Sciences, Kanifing, The Gambia

Certification

Google Professional Project Management Certificate (Coursera, February 2024 - June 2024)



One-Pager Project



Multnomah County Behavioral Health Division (BHD)

- Create easily digestible one-pagers for all BHD teams.
- Highlighting the outcomes, services and supports provided by the teams.
- Create and share accessible one-pagers for the public, partners, contractors etc.

BHD Programs

Here are the programs within BHD. Each program has subteams that provide specialized services.

- Addictions, SUD and Prevention Program
- Care Coordination
- Community Mental Health Program (CMHP) Safety Net Services
- Community Mental Health Program (CMHP) Civil Commitment and Coordinated Diversion
- Direct Clinical Services (DCS) Program
- BH Director's Office
 - Supportive Housing Fund
 - Office of Consumer Engagement (OCE)
- Quality Management Unit



Addictions, SUD and Prevention Program

The Addictions and Substance Use Disorder (SUD) program provides SUD and gambling prevention, substance use disorder treatment services, and recovery support services to children and adults in Multnomah County through County-delivered services and contracts with community providers.

BHD operates the following services in the Addictions and Substance Use Disorder Program:

- Promoting Access to Hope (PATH) program
- Addictions Contract Management
- BH Wellness and Prevention Program (including Behavioral Health, Suicide, SUD and problem gambling programs)
- Deflection and Coordinated Care Pathways Center



Care Coordination Program

The Care Coordination program provides coordination of services to youth and adults with complex behavioral health needs.

The Care Coordination unit includes:

- Adult Intensive Care Coordination (Adult-ICC, or ICC)
- Choice Model Program (Choice)
- Multnomah Intensive Transition Team (MITT)
- Wraparound (Wrap)
- Youth Intensive Care Coordination (Youth-ICC, or ICC)



Community Mental Health Program Safety Net Services

The Multnomah County Community Mental Health Program provides "safety-net" services to adults in Multnomah County through county delivered services and contracts with community providers.

Internal Programs Safety Net Services:

- Adult Protective Services (APS) and Risk Case Management
- Behavioral Health Resource Center (BHRC)
- Call Center/Crisis Services
- Older Adult Behavioral Health Initiative (OABHI)
- Residential Services



Community Mental Health Program Civil Commitme

The Multnomah County Community Mental Health Program provides commitment services.

Internal Programs Commitment and Diversion Services:

- Bridge Treatment Team
- Aid and Assist
- Pre-Commitment
- Post-Commitment



Direct Clinical Services Program

The Direct Clinical Services program provides mental health services to children, youth, young adults and families in Multnomah County through County-delivered services and contracts with community providers.

BHD operates the following programs in DCS:

- CARES NW Team
- Early Assessment and Support Alliance (EASA)
- Early Childhood Services (EC)
- School Based Mental Health (SBMH)
- Gun Violence Impacted Families BH Response Team (GVIF-BHRT)
- Preschool for All (PFA)
- K-12 Case Management



Quality Management Unit

The Quality Management unit processes and maintains records, provides quality assurance, compliance, data, data evaluation and analytics, reporting, billing and Evolv system administration support to the entire BH Division. Additionally, the Evolv system administration team provides technical assistance and support to other Departments and Divisions in Multnomah County, as well as community providers who have access to the system.

The team includes:

- Quality Assurance and Compliance Unit Research Evaluation Unit
- QM Project Management
- Billing Unit
- **Records Team**
- **Evolv System Administration**
- Reporting



Director's Office Supportive Housing Program

The Multnomah County Behavioral Health Division Supportive Housing Services Funding (SHS) funds Supportive Housing Services, including street outreach services; transition and placement services; in-reach, basic survival support, and mental health services; interventions and addiction services (crisis and recovery); physical health services; interventions for people with physical impairments and disabilities; short and long-term rent assistance; peer support services; benefits, navigation and attainment (veteran benefits, SSI, SSDI, other benefits); shelter services; bridge/transitional housing placement; discharge interventions; permanent supportive housing services; affordable housing and rental assistance and other supportive services.



Office of Consumer Engagement (OCE)

The Office of Consumer Engagement (OCE) is included within the structure of the Director's Office. OCE includes a Supervisor and two Consumer Engagement Coordinators who work on behalf of consumers to amplify their voice in the planning, development and evaluation of behavioral health services. The OCE Supervisor is a member of BHD's Senior Leadership Team in order to assure that voices of peers and consumers are represented at a budget and policy level in the organization. This Office is responsible for convening the Behavioral Health Advisory Council (BHAC). In addition, OCE staff represent the Division on numerous community advisory groups. Staff strive to support peer and culturally specific providers to build infrastructure and leadership to sustain innovative programs.



One-Pagers Examples

Older Adult Behavioral Health Initiative

Multnomah Intensive Transition Team

Deflection Program



Project Remarks

Questions and Feedback



One-Pagers Examples

Director's Office Supportive Housing Fund

One-Pager Link:

https://create.piktochart.com/output/8a89dd1687c5-bhd-supportive-housing-services-funding-one-pager



Bridge Treatment Program

One-Pager Link:

https://create.piktochart.com/output/2335024e7637-cmhp-bridge-program-one-pager



Pre-Commitment Services

One-Pager Link:

https://create.piktochart.com/output/7e0197f39816-cmhp-pre-commitment-one-pager



Aid & Assist Program

One-Pager Link:

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Addictions, SUD and Prevention Program

One-Pager Link:

https://create.piktochart.com/output/081695283a0e-addictions-path-one-pager



Post-Commitment Services

One-Pager Link:

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pager



Office of Consumer Engagement

One-Pager Link:

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Care Coordination

The Behavioral Health Division's M-ITT team follows up with Healthshare of Oregon Medicaid enrolled individual who do not have mental health services at the time of admission to a psychiatric hospitalization. M-ITT connects individuals with long term behavioral health, substance use treatment, primary care and specialty services. M-ITT is a flexible, low-barrier, collaborative, intensive, short-term transitional support intervention to ensure clients get connected to services. The goal of the M-ITT program is to provide continuity of care following hospital discharge, connect individuals to ongoing specialty services, and reduce inpatient readmissions.

One-Pager Link: https://create.piktochart.com/output/d75309bb79af-care-coordination-mitt-one-pager



CHMP Safety Net Services

The Behavioral Health Call Center is operated by Multnomah County 24/7, 365 days/year. The Call Center coordinates emergency behavioral health services (mental health and substance use) for all callers regardless of resident status, insurance, or other demographic. For many, the Behavioral Health Call Center is the front door to a continuum of services. When a call is received from a community member, the Call Center provides supporting listening, information and referral. In some cases, additional direct support, mobile crisis intervention teams may be dispatched. The Behavioral Health Call Center partners with community providers, as well as other County and City entities to support a full continuum of care and resources. Services are provided in the language of choice by the caller through either in-house interpretation or contracted services.

One-Pager Link: https://create.piktochart.com/output/b7331bc14319-safety-nets-serv-call-center-One-pager



Direct Clinical Services

This program was created as a direct response to the increase of Gun violence, shootings, and homicides in Multnomah County. Gun violence is a racial justice issue that is fueled by discrimination and structural inequities in our society. Gun violence in Multnomah County is disproportionately impacting our African American, Latino, Asian and African Refugee communities. Multiple community organizations and community leaders have been proactively addressing community gun violence for decades, working side by side with the communities most impacted and advocating for racial justice. Originally funded in 2021, this specific BH Response Team provides direct mental health services to youth (age 10-25) and their families impacted by gun violence, specifically focusing on the African American, Latino and African Refugee communities.

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Quality Management Unit

The Quality Management unit processes and maintains records, provides quality assurance, compliance, data, data evaluation and analytics, reporting, billing and Evolv system administration support to the entire BH Division.

These teams work in conjunction with all program areas throughout the division to assure that services are provided as specified in the contract with OHA, CCOs and other funders and are in compliance with rules and regulations.

One-Pager Link: https://create.piktochart.com/output/154dfab88086-qm-billing-unit-one-pager



Addictions and Prevention Program: Contracts Unit

One-Pager Link:

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Addictions and Prevention Program: Promoting Access to Hope (PATH)

One-Pager Link:

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Addictions and Prevention Program: Wellness and Prevention

One-Pager Link:

https://create.piktochart.com/output/f8fa70b8a319-bh-health-wellness-and-prevention-one-pager

Care Coordination: Administrative Team

One-Pager Link:

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Care Coordination: Choice Model

One-Pager Link:

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Care Coordination: Intensive Care Coordination

One-Pager Link:

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Care Coordination: Multnomah Intensive Transition Team (MITT)

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Care Coordination: Wraparound

One-Pager Link:

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Commitment and Diversion Services: Aid & Assist Program

One-Pager Link:

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Commitment and Diversion Services: Bridge Treatment Program

One-Pager Link:

https://create.piktochart.com/output/2335024e7637-cmhp-bridge-program-one-pager

Commitment and Diversion Services: Pre-Commitment Services

One-Pager Link:

https://create.piktochart.com/output/7e0197f39816-cmhp-pre-commitment-one-pager

Commitment and Diversion Services: Post-Commitment Services

One-Pager Link:

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Deflection Program

One-Pager Link

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Direct Clinical Services: Cares NW

One-Pager Link:

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Direct Clinical Services: Early Childhood

One-Pager Link:

https://create.piktochart.com/output/01a2b6e30699-direct-care-serv-early-childhood-one-pager

Direct Clinical Services: Early Assessment and Support Alliance (EASA)

One-Pager Link:

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Direct Clinical Services: Gun Violence Impacted Families BH Response Team (GVIF-BHRT)

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Direct Clinical Services: K-12 Case Management

One-Pager Link:

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Direct Clinical Services: School Based Mental Health

One-Pager Link:

https://create.piktochart.com/output/52a49ea6a276-direct-care-serv-sbmh-one-pager

Directors' Office Supportive Housing Services Funding

One-Pager Link:

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Office of Consumer Engagement

One-Pager Link:

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Quality Management: Billing Unit

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Quality Management: Compliance Team

One-Pager Link:

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Quality Management: Records Team

One-Pager Link:

https://create.piktochart.com/output/7f24cf323dd3-gm-records-team-one-pager

Safety Net Services: Adult Protective Services (APS)

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Safety Net Services: BH Call Center

One-Pager Link:

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Safety Net Services: Disaster Behavioral Health

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Safety Net Services: Older Adult Behavioral Health Initiative

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Safety Net Services: Residential Services

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