

Bridge	Date	Time	Incident Type	Description	Police Notified	Maintenance Contacted	Time called	Need onsite help?	Time onsite
Burnside	4/11/2024	15:30	Alarm not set	The K station showed the East Tower alarm on the Burnside was not set as of 15:30. I set it at that time via the K station.	No	No			
Burnside	4/6/2024	01:05	Break-in at the East Tower of the Burnside bridge	<p>At about 01:05 an alert sounded in EntraPass for the East Tower of the Burnside Bridge. I looked at the Burnside East Sign Bridge camera and saw that the door to the East tower was knocked in off it's hinges. No people were to be seen around the East Tower. But at the same time the Burnside West Sign Bridge camera showed two people on electric scooters attempting to kick in the door to the Burnside West tower. At that moment our security company called about the alarm. I told them that the door had been kicked in and they agreed to dispatch someone. I don't think anyone entered the tower, as the door was off it's hinges but still was an obstacle to anyone who wanted to enter the tower. I don't think anyone had entered the East tower. It appears to me that the two individuals attempting to drive in the door on the West Tower with their scooters, had just done exactly that to the East tower. I was about to pick up the phone to tell them over the PA to knock it off, when they gave up trying to drive in the door of the West tower and turned and rode away West off the Burnside bridge.</p> <p>I phoned the police to come out and take a look at the tower, and make sure it is empty. And phoned Matt Nelson to tell him about the situation. By 01:15 there were at least 6 cops on the scene. The police entered the tower had a look around and found no one inside. They then waited in a squad car for maintenance to arrive to secure the building. I spoke a couple times with Officer Mora at 971-420-9153 He gave me a case number: 24-83886.</p> <p>Michael Faulkner and Matt Nelson arrived to repair the door at 02:40. They finished mounting the door back in the frame at 0500.</p>	Yes	Yes	1:16:00 AM	Yes	2:40:00 AM
Burnside	4/5/2024	16:20	Bridge Jumper Reported	At 1620 I received a call from 911 dispatch forwarded from the Burnside about a person threatening to jump. I scanned the cameras and saw a man sitting atop the railing on the south sidewalk just west of the west tower. Multiple emergency services arrived and at 1708 they were able to talk the man down. He did not appear physically injured and was subsequently taken away in an ambulance.	Yes	No			
Burnside	2/28/2024	16:56	Alarm not set	K station showed the West tower of the Burnside was not armed as of 16:56. I armed it at that time via the K station.	No	No			
Burnside	2/13/2024	20:40	Distressed individual	At 8:40pm, I received a call on the Hawthorne Bridge, from PPB asking about an individual on the Southern end of Burnside bridge next to the tower, who appeared to be in distress. I looked at the Cameras, found the individual in question, and recommended that they send out somebody to check on the individual in question while I would look after them on the camera. About 15 minutes later, a two PPB cruisers arrived and began to check on the individual. After talking to the person, the officers returned to their vehicle and left. I kept watch on the person for the remainder of my shift.	Yes	No			
Burnside	2/3/2024	15:15	Bridge jumper	About 1515 hours I noticed emergency vehicles on the North East end of the Burnside bridge. Police and bystanders were looking over the rail down into the river. I then accessed the controls to the East pier under bridge camera and panned around until I located fire boats that seemed to be searching that area of the river. I called Gary Rivera on the Morrison and asked him to take the car and investigate. He reported back that a police officer had filled him in on the situation. Officer Mohamad reported that there was a jumper and the boats were searching for him but he'd not been recovered. Around 1550 hours The boats stopped searching and went back to the fire dock.	Yes	Yes	3:25:00 PM	No	
Burnside	2/2/2024	01:31	Vessel Incident	PPB vehicle stopped outside the west tower. Two officers got out and started looking over the south edge, first toward the west dolphin, then towards the center of the span. I checked the river from a Morrison camera under the area they were looking and didn't see anything. Police left at 01:34. At 02:13, PFB arrived on the bridge and started looking over both the north and south sides and farther east. Checking the Burnside Bridge again from a Morrison camera, there was a sailboat with its mast stuck against the lower SE edge of the bridge a little past the east dolphin. PFB boat arrived and investigated. It doesn't look like they found anybody onboard. Around 3am, received a call from the Coast Guard. They provided name/number of the owner: Brandon Campbell (971) 323-2716. Coast Guard said the owner would be responsible for arranging its removal. Coast Guard asked to be notified at (503) 247-4014 if status of the boat changed prior to owner recovery. update 1150: MSCO boat arrived and towed it away.	Yes	Yes	2:26:00 AM	Yes	#####
Burnside	1/29/2024	14:05	Pedestrian/Bicyclist Issue or Accident	Pedestrian was sitting hidden behind NW gate. I didn't see him on my initial scan or when lowering the NW gate, but saw him after the gate was lowered. Made PA announcements telling him to leave that space and go behind the white/yellow lines. He finally complied and I continued the lift without further incident.	No	No			
Burnside	1/23/2024	10:19	Pedestrian/Bicyclist Issue or Accident	At the end of a lift on the Burnside bridge a cyclist circled on the roadway outside of the east gates. Decided it was safe to open the gates. Cyclist proceeded on bike lane.	No	No			
Burnside	12/11/2023	16:00	Protest	At around 1600 I observed a group of Pro Palestine protesters occupying the Burnside Bridge mid span. Traffic was completely blocked in both directions until roughly 1630 when the group proceeded to the east side. I did not observe any destructive activity or bridge damage.	No	No			
Burnside	12/2/2023	03:00	Alarm triggered	<p>I was working the graveyard shift on the Hawthorne bridge when I got a K-station alert at approximately 3am on 12/02/2023, for the North Basement Door on the East Tower of the Burnside bridge. I am still learning all of the functions on K-station, so I first tried to unsuccessfully re-arm the door. I then double clicked the door's blinking red-light icon, which confirmed that the Alarm was going off. I looked at the BUR East Sign Bridge Camera, checking the that the front door was still closed and for any movement inside.</p> <p>I didn't see anything out of the ordinary on cameras, and at about this time, I received a call from Josef the Back-up operator, who was stationed on the Burnside Bridge. I communicated that I had an alarm going off that I was unable to re-arm, and he suggested that he might go to the East tower to visually check on the Alarm in question. I watched Josef enter the East tower via Exacvision and shortly received a phone call from him, confirming that the North Electrical Room door in the East Tower was ajar. Josef closed the door, exited the tower, and I was able to re-arm the door in question without any further issue that night.</p>	No	No			
Burnside	12/2/2023	03:00	Alarm not set	<p>When arrived at the Burnside East tower last night the lights were on — street level and electrical room. I just thought, "Millennials." And switched off both switches by the door and went to the West tower.</p> <p>Later that night ... my attention was drawn by ExacqVision on my monitor where someone was manipulating the view from the Burnside East camera to look at the East Tower. I phoned Ryan on the Hawthorne to ask him what was up. He said that the East Tower electrical room North door alarm was not armed and he could not arm it. I told him I would go check out the problem.</p> <p>The problem: Door open (and lights on below). After I closed the door Ryan was able to arm the alarm. It gave us no further trouble that night.</p>	No	Yes	3:00:00 AM	No	
Burnside	11/30/2023	16:33	Alarm not set	The K station showed me that the East Tower of the Burnside was still not armed as of 16:33. I set the alarm at that time using the K station.	No	No			
Burnside	11/24/2023	15:00	Commercial vehicle blocking Southwest bike lane on to bridge	Cycling on to the bridge from the West side, there was a commercial vehicle blocking the bike lane had to squeeze near to bus lane to get by. Went to tower. Checked in with Hawthorne Bridge operator Tim Z got the handheld radio and my personal cell phone. Tested handheld reception with Hawthorne. Went out and asked the people with the truck what they were doing blocking the bike lane. They said they had a contract with the City to remove rubbish. I told them they were on County property, and asked if they had a County permit they said they did not. I told them that then they needed to move their truck. I went back to the tower to complete my starting checklist. Meanwhile, they did not move their vehicle. I went back out there to see what the problem was, they handed me the phone and asked me to talk to their supervisor. I told her what I told them. They moved their vehicle out of the bike lane.	No	Yes	3:00:00 PM	No	
Burnside	11/9/2023	16:01	Alarm not set	The K station revealed that the West Tower was not armed as of 16:01. I armed it at that time via the K station.	No	No			
Burnside	11/8/2023	18:25	Alarm triggered	At 1825 Burnside Operator left the East Tower after arming the alarm. Thirty seconds later the BWY East Tower Entry Door Zone Alarm sounded on K WorkStation. At 1826 Hawthorne Operator disarmed the alarm and attempted three times to re-arm the partition without success. The door has been an ongoing known issue. At 1828 Hawthorne Operator called Facilities Operator Shane who generated a ticket. At 1903 Cody from Facilities called to say that the East Tower alarm state (currently a CLEAR icon on the K WorkStation interface) was due to a bad contact for the security system. He was directed to call BOC Aysha Ghazoul for additional repair authorization first thing in the morning 11/9/23. At 1915 the alarm was successfully re-armed remotely by Facilities and Cody called once again to confirm and ask that the Hawthorne Operator monitor the door by camera and K WorkStation in advance of morning repairs, as it is not fully operational but provides "a measure of protection."	No	Yes	7:01:00 PM	No	
Burnside	11/6/2023	12:30	Alarm triggered	Alarm central called at 12:30pm saying alarm going off in Burnside East tower. Door was closed and no one around so I told them to ignore it. Strong winds may have pushed a door down in the tower slightly. Currently in K Station I am unable to arm it because it is showing that it is not "ready". Called Mindy who will check on it in an hour	No	No			

Burnside	11/3/2023	11:00	Vessel Incident	At about 11:00 I heard the sailing vessel Cossabella (sp?) mention in a radio communication to the Steel Bridge that they thought they hit the Burnside with their antenna. I radioed back, and asked if I heard correctly. They responded that they didn't think they hit it, but they might have. Background: This vessel had previously called the Hawthorne and asked for a 50 foot lift (which was provided). A few minutes later they called the Steel, inquiring about "the bridge we are approaching." The Steel responded that they were at the Burnside. I then responded that if they needed a Burnside lift, they might need to wait as long as an hour, but that the Burnside presently had 60 feet of clearance. They replied that they barely made it under the Morrison, and wanted to know if the height was the same. I replied, "Negative. The Burnside Bridges is five feet lower than the Morrison. The Burnside presently has 60 feet of clearance." (Water level was 3.8 feet.) They replied that they thought they had a 60-foot mast, but that it was a new boat and they were not sure. I waited to see if they would request a lift, and the next thing I heard was the above-mentioned exchange with the Steel Bridge.	No	Yes	11:05:00 AM	Yes
Burnside	10/31/2023	22:15	Graffiti or Vandalism	I saw two individuals putting graffiti on the West shack door. I was in the shack at the time. I got on the PA system and told them to stop but it appeared like they had just finished. They added to graffiti that was already there. They then walked East.	No	No		
Burnside	10/28/2023	10:00	Large demonstration blocked bridge	Hundreds of striking Portland teachers and their supporters marched the length of the Burnside Bridge taking up all lanes of vehicle traffic.	No	Yes	10:15:00 AM	No
Burnside	10/24/2023	16:37	Alarm triggered	At 16:37 I received a call from Alarm Central Station reporting a Burnside East Tower Door alarm which also appeared on the K Station. I did observe a person loitering in the area around the exact same time. The person ended up wandering westbound. I did not observe any bridge damage or other abnormal activity, but I had NW Enforcement dispatched to investigate just in case. The security guard called me back at 1745 to report that everything looked normal and no damage to the door, lock or windows etc was detected.	No	No		
Burnside	10/21/2023	16:45	Protest	At around 1645 I noticed a large procession of protesters in support of Palestine begin to march across the Burnside Bridge from East to West. The group completely engulfed the bridge and traffic was stopped in both directions. A TriMet call was redirected from the Burnside just as I was about to inform them of the situation. The protest was peaceful and I did not observe any bridge damage. Westbound traffic was opened again around 1705 and Eastbound shortly after.	No	No		
Burnside	10/17/2023	07:00	Pedestrian/Bicyclist Issue or Accident	A pedestrian approached the Burnside from the SW Gate direction. After lowering the gates, the pedestrian crossed beneath the gates and crossed the street to the North side of the bridge lift area. I got on the intercom and asked him to quickly cross the bridge and apologized to motorists for the delay.	No	No		
Burnside	10/17/2023	07:00	Pedestrian/Bicyclist Issue or Accident	A pedestrian approached the NW gate while lift operations were in progress. I went outside and yelled for him to back up a little, before raising the gates.	No	No		
Burnside	10/17/2023	07:00	Ambulance	I was preparing to lift the bridge for training, when an ambulance approached from the East heading West. I aborted the lift and raised the gates so the ambulance could pass.	No	No		
Burnside	10/7/2023	12:55	Distressed individual	About 1255 I viewed the Burnside East Sign Camera and saw that there was an ambulance and a firetruck parked at the East tower and paramedics were assisting a shirtless citizen who was lying on the ground. The paramedics moved the person to the ambulance and departed about 1310.	No	No		
Burnside	9/28/2023	16:57	Pedestrian/Bicyclist Issue or Accident	At approximately 16:57 while working the swing shift on the Morrison bridge, I noticed a pedestrian walking along the fog line heading east on the north side of the Burnside Bridge. After watching for a few moments and seeing that he was not returning to the sidewalk, I used the Burnside PA to request that he return to the sidewalk. After about 3 requests, he did return to the sidewalk. After a few moments he turned around and headed west. Near the NW gate, he crossed the roadway to the south side and proceeded off the bridge.	No	No		
Burnside	9/16/2023	10:13	Pedestrian/Bicyclist Issue or Accident	During lift for Steamer Portland with span fully lifted, skateboarder walked toward the East gates while in the middle of the roadway. When it looked like he was going to go past the gates, made a PA announcement commanding him to return to the sidewalk and stay behind the lines. He left the middle of the roadway, but didn't fully comply, so made a second announcement and this time he returned to the sidewalk and remained behind the lines.	No	No		
Burnside	9/15/2023	02:45	Portland Police arrest	Around 2:45am, noticed flashing lights at east end of Burnside Bridge on BUR West Sign Cam. Swung the BUR East Sign cam around and saw 2-3 PPB vehicles parked in the bus lane near the MLK turn lane. 2-3 officers were talking to a man sitting on curb. After 20-30 minutes officers took him into custody. After 2 of the 3 PPB vehicles left, I could that there was a civilian vehicle also parked in the bus lane. PPB vehicle stayed until tow truck removed civilian vehicle at 3:38am. There was no operator on the Burnside bridge at the time.	Yes	No		
Burnside	9/13/2023	23:00	Graffiti or Vandalism	Graffiti on Burnside towers and concrete pillars near SE gate.	No	No		
Burnside	9/12/2023	09:41	Pedestrian/Bicyclist Issue or Accident	Pedestrian crowded SE gate while bridge was open. Made a PA announcement asking them to step back and they did. No further incidents during lift.	No	No		
Burnside	8/22/2023	07:30	Graffiti or Vandalism	Burnside Bridge East Tower has graffiti above the door.	No	No		
Burnside	8/19/2023	10:06	Pedestrian/Bicyclist Issue or Accident	Bridge was almost seated when a pedestrian went into the roadway and ducked under the SE gate. Stopped the bridge and made a PA announcement. Pedestrian returned to the sidewalk and behind the gate. Finished lift without further issues.	No	No		
Burnside	8/9/2023	09:05	Disabled/Abandoned Vehicle	At 9:05pm a vehicle pulled into the bicycle lane right in front of the west tower, put his hazards on, grabbed a gas tank and walked west. At 9:30am someone in a black chevrolet with the words City Of Portland arrived and stopped in the bus lane. He was looking at the car and trying to see inside then at one point went back into his car. At 9:37am he got back out at which point I made an announcement on the PA informing him that the owner of the vehicle had walked west with a gas tank...he gave me a thumbs up. Then the guy went to the back of the vehicle and removed the license plate off the disabled vehicle. At 9:41am the owner of the car came back with gas and proceeded to get into a discussion with the City Of Portland guy. At 9:44am the police showed up and have much more conversation, they let him go at 9:49am. Matt N believes the license plate may not have matched the vehicle.	Yes	Yes	9:10:00 AM	No
Burnside	7/9/2023	02:40	Dolphin on fire	At about 0240 I noticed the fire department pulled over on the burnside and looking down off the edge. I moved the pier under camera to find the west dolphin on fire. The fire was decently large but seemed confined to the surface. I'm not sure what exactly was on fire. A fireboat quickly started pumping water and the fire diminished. They continued pouring water until about 0255. I called Carl to inform him immediately. There appears to be damage to the wooden upper barriers, but it is difficult to tell on the cameras in the dark. There continued to be smoke for longer. Later they sprayed water from different angles as well. Some of the lights seem to have been turned off or damaged. The fire boat and fire engine left by 0304. I was never contacted by the fire department.  At about 0435 I noticed it seemed to be starting up again and I called 911. a fire engine arrived at 0445 and began spraying water. They put it out again and left at 0455.	No	Yes	2:45:00 AM	No
Burnside	6/28/2023	21:45	Distressed individual	Observed a pedestrian picking up trash and throwing it off of the bridge, harassing other pedestrians, urinating on a scooter, throwing same scooter down the stairs to the esplanade, crossing the roadway several times in full traffic, rocking the SE gate (used the PA and told him to stop) and finally standing on the stone railing near the NE end of the bridge (used the PA and told him to get down). Called 911 after he climbed on the railing. PPD arrived around 21:50, but the pedestrian had left the bridge by then.	Yes	No		
Burnside	6/25/2023	03:00	Debris on Roadway/Sidewalks	Occupant of tent on the SW end of the bridge emptied the contents of their tent into the bike lane, with some spilling onto the roadway. Pedestrians and cyclists had to step over the debris or go into the roadway to pass. A woman arrived started arguing with the occupant but left. She later returned and she and the occupant started using objects against each other in a fight. Called 911. By the time 911 answered, the woman had left. 911 said they would send someone to the area. Woman returned around 0335 and started fighting with the occupant again, this time exchanging blows and using heavier objects in the fight. Called 911 again to update the situation. Fighting stopped shortly after. Overnight, bike lane cleared by other people. Sidewalk is completely blocked at 0700. No apparent PPB response by 0700.	Yes	No		
Burnside	6/23/2023	23:31	Pedestrian/Bicyclist Issue or Accident	Hundreds of cyclists (Pedalpalooza event?) travelled East then West across the Burnside Bridge between 23:31 and 23:50, slowing/blocking traffic in both directions and especially the East end at Grand/MLK.	No	No		
Burnside	6/10/2023	15:30	Item reported dropped from bridge	About 15:30 heard the Crystal Dolphin hail the USACE Redlinger on CH. 13 to warn them that a pedestrian had just dropped a bottle from the Burnside bridge onto the upper deck of the Crystal Dolphin. No mention of injuries. I did not see anyone on the lift span at the time of the call.	No	No		
Burnside	5/18/2023	21:03	Pedestrian/Bicyclist Issue or Accident	Pedestrian riding rental electric scooter crashed about 100 feet west of the SW gate without protective gear. Man went into afib, EMTs stabilized him and got him in ambulance. Small gathering of spectators dispersed shortly thereafter.	No	No		
Burnside	5/17/2023	23:00	Alarm triggered	Received a call from CMS about Burnside East Tower alarm. I saw nothing on camera and knew Joseph had just parked his bicycle there, so I told CMS not to send anyone. I disabled the alarm, but could not reset it. I called Joseph and he went to the East Tower and did the exit process again, which worked and the system was happy.	No	No		
Burnside	5/3/2023	12:21	Person tucked into the danger area behind the NE traffic gate.	I saw a person tucked into the danger area behind the NE traffic gate. I got on the PA system and asked them to clear the area, they packed up and moved on.	No	No		

Burnside	5/2/2023	14:01	Person tampering with the lock for the NE traffic gate.	I received a call from Aysha who saw a person tampering with the lock of the NE traffic gate.	No	Yes	2:05:00 PM	No	
Burnside	5/2/2023	09:48	Campers in the gate area.	I got on the PA system and told them to stop messing around, they packed up and moved on. Campers were discovered sleeping inside the moving parts of the NE traffic gate.	No	Yes	9:50:00 AM	No	
				I got on the PA system and warned them of the dangers of camping by the moving parts of the gates and they packed up and moved on.					
Burnside	4/21/2023	11:30	Pedestrian/Bicyclist Issue or Accident	Both ends of burnside bridge have been cut off for anti-pipeline protest, began approx 11:30, traffic began again at 11:47	No	No			
Burnside	4/21/2023	11:15	Pedestrian/Bicyclist Issue or Accident	Multiple issues Scooter ignored the traffic lights prior to SE gate lowering. Continued to cross and ducked under SW gate. Multiple pedestrians ducked under the NE gate as the bridge came to a close. Got on the PA and waited for them to fully retreat behind the gate before continuing.	No	No			
Burnside	4/19/2023	14:24	Pedestrian/Bicyclist Issue or Accident	I was about to lift the SW gate after performing a Burnside lift, a pedestrian ducked under the gate and was walking east, I stepped onto the walkway to tell him to get behind the gate before lifting and he hid	No	No			
Burnside	4/16/2023	21:05	Disabled/Abandoned Vehicle	21:05 received a call from 911, but accidentally rejected the call instead of answering. Called 911 and while waiting, noticed a police car and civilian vehicle stopped on the Burnside Bridge near the NE gate. 911 operator said the call was to see if there was an operator on the Burnside, but that now everything was ok. Both vehicles left the bridge by 21:10.	Yes	No			
Burnside	4/12/2023	17:14	Alarm not set	The K station showed that BOTH towers of the Burnside were not armed. I armed them via the K station at around 17:14.	No	No			
Burnside	4/6/2023	16:05	Alarm not set	The K station showed the alarm for the East tower on the Burnside was not set. I set it via the K station at around 16:05	No	No			
Burnside	3/2/2023	15:30	Alarm not set	At around 15:30 the K station showed that the alarm on the East Tower of the Burnside was not set. I set it via the K station.	No	No			
Burnside	2/14/2023	23:06	Alarm not set	Upon arriving for my graveyard shift, I noticed on K-Workstation the West tower of Burnside bridge alarm not set. I called over to the west tower of the Burnside bridge with no answer. I confirmed with backup operator on the Broadway that she replaced Jess. I went ahead and set the alarm at 23:08	No	No			
Burnside	2/11/2023	07:15	Alarm not set	Alarm on Burnside not set when I logged into K-Station. I set it.	No	No			
Burnside	1/28/2023	12:00	Distressed individual	Distressed individual kicked at the door and demanded I release my hostage for several minutes. I called the police and they defused the situation.	Yes	No			
Burnside	1/26/2023	11:20	Pedestrian/Bicyclist Issue or Accident	Pedestrian went under SE gate near the end of the lift. Pressed emergency stop button, made an announcement ordering them behind the lines and that the bridge wasn't going to continue. Pedestrian complied and lift preceded as normal.	No	No			
Burnside	1/22/2023	00:30	Distressed individual	I noticed a group by the west tower videoing something on the SW end. I panned the camera west and there was a male in white pants, black vest and black hoodie acting erratically. He leaned over the railing a few times with feet off the ground. I got on the PA and told him to stay off the railing. He definitely heard me because he was tipping off the Burnside tower, but continued leaning over the railing. I called 911 and they dispatched police. He walked across the roadway to the NE end and I lost sight of him.	Yes	No			
Burnside	1/20/2023	13:30	Alarm triggered	Alarm Central called to notify me that they received a "tamper" alert from the Burnside East Tower. When I asked for more clarification, they explained that it meant that the signal had been disrupted, not that there was an incursion. Looking on the K-station, I could see a "Zone Tamper", a "Zone Fault," and a "Fire Trouble" alarm, all time-stamped 1:31 pm. Nothing was evident from the cameras. The K-Station also indicated that Kevin was in the Burnside West Tower, but when I called to see if he knew what was happening in the East Tower, he informed me that he was in fact on the Broadway(?). At that point I called Carl, who said he would send someone to see what was happening. Kevin when by, and reported that Facilities was working there. Then Carl called me to report that Facilities was checking out a smoke alarm.	No	Yes	1:35:00 PM	Yes	1:45:00 PM
Burnside	1/20/2023	02:00	Alarm not set	At around 2:00 I noticed K-Station was no longer logged in. It wasn't until about 4:00 that I could finally log in again. The Burnside east tower has an error code and message that says "DLL Status: Embedded software invalid". When I zoom in on the card reader for the east tower, it's not blinking or flashing from green to red like the west side is. I just emailed FM Alarms.	No	Yes	4:20:00 AM	No	
Burnside	1/19/2023	08:30	Vessel Incident	At about 08:30, Aysha called to alert me that a small sailboat had struck the Burnside Bridge, and its mast was leaning against the bridge. The sheriff's boat was already on the scene. The boat was not obstructing the channel. At about 08:45, the sheriff's boat towed the sailboat away.	Yes	No			
Burnside	12/27/2022	14:31	Distressed individual	An individual appeared to be in distress. The maintenance team spotted this individual and stayed with them until police arrived. The police then took the person away, presumably to get them the proper resources and the help they may need.	Yes	No			
Burnside	12/18/2022	22:15	Distressed individual	I noticed emergency personnel West of the operator shack on the South side. I went out to the scene. They were talking to a man sitting on the sidewalk. There was discussion regarding if he wanted to go to a hospital or not. It appeared he was having mental health/emotional issues and possibly other concerns. Emergency personnel must have decided there was no imminent danger or risk as they soon pulled away with the man still sitting in the same spot.	Yes	Yes	10:20:00 PM	No	
Burnside	12/2/2022	01:19	Pedestrian/Bicyclist Issue or Accident	Pedestrian walked past gates after being down. We stopped the lift, used the PA system to shout him back. He gave us a couple birds and yelled at us, but after about a minute he walked off the west side.	No	No			
Burnside	11/27/2022	11:10	Pedestrian/Bicyclist Issue or Accident	Pedestrian went around the NE gate after the bridge was fully seated, but before gate opening warning. Pedestrian appeared distressed and looked like she would ignore any warnings. As the bridge was fully seated, we continued the procedure and opened the gates before she reached the NW gate.	No	No			
Burnside	11/22/2022	22:00	Alarm not set	Noticed at 15:00 that the Burnside East Tower alarm was not set. Meant to set it at 18:30 but forgot due to training new operator. Set it at 22:00.	No	No			
Burnside	11/21/2022	23:00	Alarm not set	When I arrived on shift at 2300 Burnside Bridge alarm in West Tower was not set. Called the number and checked the bridge with cameras. No lights. Set the alarm at 2306.	No	No			
Burnside	11/15/2022	10:01	stalled vehicle	Stalled silver sedan vehicle in the west bound lane out of gas. We walked out and talked to the driver. She reported that a tow company has been called for gas. They gave the driver a 1.5 hour wait window. Police arrived at 10:48 am. Car moved off the bridge at about 11:35 am.	No	No			
Burnside	11/4/2022	23:00	Alarm not set	Upon opening K-Station at the start of my shift, I noticed the Burnside East tower was displaying an icon I hadn't seen before. I right clicked and viewed "Full Status". The error message is KT.400/KT 1 Communication Failed. I emailed FM Alarms.	No	Yes	11:45:00 PM	No	
				Update: Gary headed over to reset the Burnside gates, so he also checked the East tower while he was there. He was able to badge in and arm the East tower when he left. He heard a beeping which he believes was coming from a smoke alarm down below. Also, the panel was displaying "AC Trouble System Area" message.					
Burnside	10/31/2022	16:00	Camera/Computer/Internet Issue	Web browser crashed on opening multiple times. Tried restarting the computer. Computer could not start up completely. Got a blue screen. Phoned IT and spoke with Dylan Vaughn. We tried various key combinations but could not get passed the blue screen. Dylan opened a repair queue Ticket # INC0471662. I logged into county portal via my laptop and mobile phone. But worked the rest of my shift without benefit of cameras. Dylan reckoned that IT would replace computer in the next few days.	No	No			
Burnside	10/31/2022	09:47	Bridge jumper	Received a call from 911 saying that it was reported that somebody had jumped off the Burnside Bridge into the river and the fireboat had just pulled someone out who was deceased. They asked if I could look up any video footage showing the jumper. I could not find any.	No	No			
Burnside	10/1/2022	23:26	Pedestrian/Bicyclist Issue or Accident	Girl on scooter bit it pretty hard while going West bound on the North sidewalk. She appeared to have broken her wrist or hand. The paramedics showed up a few minutes later and transported her off at around 23:55.	No	No			
Burnside	9/29/2022	15:30	Alarm not set	At 330 pm, the K system here on the Hawthorne showed that the West Tower of the Burnside was not armed. I armed it via the K system.	No	No			
Burnside	9/20/2022	09:10	Distressed individual	Portland Fire arrived on Burnside Bridge at 9:10am to assist shirtless white male sitting near the west tower door. I don't know who called in the report. Fire truck, ambulance and police car blocked bus lane until person transported around 9:40am.	No	No			
Burnside	9/12/2022	15:00	Alarm triggered	As I arrived on the Hawthorne for a cert lift, we were called and told the alarm went off on the Burnside east tower. Nothing seemed to be wrong. Aysha brought up the video history and saw someone tried to open the door. We couldn't rearm the alarm initially; I will try again later in my shift.	No	No			

Burnside	8/19/2022	02:16	Domestic violence	A man in red long sleeve shirt/white pants grabbed a woman from behind on the north sidewalk and wouldn't let go of her. She was struggling to get away. Made an announcement on the PA that the police were on their way. He immediately let go, but kept pace with her until she crossed the roadway to the south side. He stopped walking and looked like he was contemplating following her across. So, I made another announcement that the police were on their way. He took off in a run until I lost sight of him on MLK.	No	No		
Burnside	6/26/2022	07:15	Graffiti or Vandalism	When I arrived to work the day shift on the Burnside today I parked my personal vehicle on the SW part of the bridge, in the designated parking area between the sidewalk and the bike lane. Sometime between my 0645 arrival and when I noticed it at 0745, somebody smashed my windshield. The impact on the windshield was directly above where my county parking permit as displayed on the dashboard. Random vandalism or an act of protest, who knows?	Yes	No		
Burnside	6/12/2022	21:00	Alarm triggered	Got notified the east tower upper door alarm went off in the middle of the stuff happening on the burnside. Told them not to respond, as they couldn't do anything. I didn't see anybody in the tower itself.	No	No		
Burnside	6/12/2022	20:35	Street Car Racing	Street car group started arriving around 20:30. I went out on the deck and made a couple of messages for them to leave. They started to park in the bike lanes and bus lanes plus slowly parking in the middles of the street/bridge span. I called the police at 20:40 and informed dispatch what was occurring. Around 20:45 a car started doing doughnuts/circles outside the west tower. This continued in front of the east tower, west tower and bridge span until police finally showed up at 21:15. The group also let off artillery shells(firework) and also filmed the event entirely. Some people climbed up the west tower onto the balcony which I informed them to climb down which they did. People also climbed onto the east tower balcony and they stayed up there for about 5-10mins without any damage that I can see. There were close to 100-200cars and 250-400people. Will do a bridge walk soon to look at the damage. 21:23 A truck can be seen driving east bound pulling a street car on a trailer. No license plate but it was a U-Haul truck with trailer. Around 21:26 a small carboard fire started I think by a homeless man pushing a shopping cart. Police put out the fire at 21:27 Looks like police impounded a car. Waiting for a tow truck just off the bridge span on the NW of bridge. Police and tow truck left at 22:15. I had to go put out the fire again which I put out at 22:17.	Yes	No		
Burnside	6/12/2022	10:00	Alarm triggered	CSM called and said there was a "general burglary alarm" that went off in the east Burnside tower. I was confused, and they said they got an alarm without a zone. (There was a different alarm a few hours ago during the ruckus about the upper door.) Their default response was apparently to dispatch the police, I asked them to disregard. The police were already on the bridge anyway from the earlier incident. Matt went over to the east tower and gave an all clear.	No	No		
Burnside	6/11/2022	13:30	Pedestrian/Bicyclist Issue or Accident	At approximately 13:20 on 6/11/2022 a 40-ish woman riding a Lime e-scooter lost control and crashed in the south bike lane heading eastbound. I went out to assist. Her name was Lorna. She was sitting upright at the curb by herself when I arrived. She said there was no collision, she went down on her own, and she had injured her shoulder and knee and was in a lot of pain. She was not wearing a helmet, and luckily it appeared she had not hit her head. Soon members of her family arrived and then a AMR ambulance came (they parked in the bus lane). The EMTs rendered aid and took her away at 14:15. Traffic was not impacted.	No	No		
Burnside	5/26/2022	02:33	Alarm not set	Noticed at about 2:30am that the Burnside East alarm was showing as unarmed. I had checked the alarms at 11ish when initially logging into K Station and I'm fairly certain it was armed at that time. There's nothing in the log since then that would indicate that someone unarmed it. I was able to rearm it without any issues.	No	No		
Burnside	5/11/2022	15:30	Alarm not set	During my shift here on the Hawthorne, the K system showed that the Burnside West Tower alarm was not set as of 15:30. I set it via the K system. Nothing further.	No	No		
Burnside	5/3/2022	08:30	fire under on highway	When scanning through camera feeds I saw a substantial amount of smoke rising over the east end of the Burnside Bridge from what looked like the esplanade. I called 911 to report a fire below the bridge, and they'd already gotten calls. I hung up and used the Morrison under pier camera to get a better view and saw that whatever was burning, it was down on I5, under the bridge. About 20 minutes went by and the smoke dissipated with no noticeable response from EMS.	Yes	Yes	8:45:00 AM	No
Burnside	3/21/2022	15:40	Alarm not set	The Burnside Bridge west tower alarm was not set, I checked cameras and waited until 1540 to set it.	No	No		
Burnside	3/18/2022	15:30	Pedestrian/Bicyclist Issue or Accident	A pedestrian jumped the Northeast gate before bridge was fully closed. I was in the midst of closing the bridge after the Ross Isle had passed upstream. I had the Burnside East Sign Bridge camera on a monitor, but focused on the crowd behind the Southeast gate. Once the leaves had descended enough that I could see over the deck from my vantage point in the Southwest Tower, I saw a young man striding West on the Northeast sidewalk smoking a cigarette, already a few paces from the gap. He was walking with a purpose in his step and seemed to be timing his walk so that he would arrive at the center of the bridge just as the gap closed. I thought about hitting the stop button on the console in front of me, but something about his demeanor told me might try to jump the already small gap. He seemed to be timing everything correctly so that he would get to the center just before the gap closed. So, I let it play out. And that's what happened. He stepped over the center just as the bridge closed. I immediately went out onto the tower balcony and yelled at him that he was an idiot.	No	Yes	4:00:00 PM	No
Burnside	3/17/2022	16:00	Alarm not set	During my swing shift here on the Hawthorne, I noticed the West tower alarm was not set for the Burnside. I noticed this via our K system. I set the alarm at around 4 pm.	No	No		
Burnside	3/1/2022	22:00	Alarm not set	Noticed in KWorkstation that alarm is not set on the Burnside bridge West tower. In a more detailed look the street level door was locked and the alarm armed (red light icon). But the icon that represents the entire tower was a green light. I armed the alarm remotely.	No	No		
Burnside	2/24/2022	15:30	Alarm not set	During my swing shift here on the Hawthorne, I noticed the West tower alarm was not set for the Burnside. I noticed this via our K system. I set the alarm at around 330 pm.	No	No		
Burnside	2/23/2022	16:30	Alarm not set	During my swing shift here on the Hawthorne, I noticed the West tower alarm was not set for the Burnside. I noticed this via our K system. I set the alarm at around 430 pm.	No	No		
Burnside	2/4/2022	11:54	Distressed individual	Approximately 11:54am, I noticed three PFB vehicles on the Burnside bridge, 2 outside the East Tower in the bus lane and one parked on the north side near the east gate. Also noticed a PFB boat below the bridge using a net or pole in the water. They did not appear to find anything and all vehicles left the bridge by 12:01. Traffic was not stopped or impeded. I did not see when PFB arrived.	No	No		
Burnside	2/3/2022	15:00	Alarm not set	Upon arrival the K system showed the West Tower on the Burnside was not armed. I gave it until 4 pm in case some of our people were still there. It was still not armed at 4 so I armed it here from the Hawthorne.	No	No		
Burnside	1/25/2022	23:00	Alarm not set	Upon arriving at work, I pulled up K Workstation. I noticed the alarm wasn't set on the Burnside bridge. I checked with Tod Richards on the Broadway bridge and he acknowledge relieving Leland on the Broadway. I manually set the alarm for the Burnside bridge on the computer.	No	No		
Burnside	1/10/2022	18:00	Alarm not set	On coming on to my shift at 15:00, Aysla alerted me that the alarm was not armed for the East Tower of the Burnside Bridge. She asked me to monitor it from K Workstation and let her know if this was still the case at 18:00. I phoned her at 18:00, to report that the alarm on the East Tower was indeed still not armed. She told me to arm it remotely, via K Workstation and then write this report. Done.	No	No		
Burnside	12/7/2021	00:27	Graffiti or Vandalism	At 00:27 I noticed a person with a crowbar trying to get in the door of the west Burnside tower. I went out on the outside upper deck and asked him what he was doing and told him he was on camera he then mumbled something and went east over and off the bridge. The person had on brown or grey colored clothing and had his hood up. I think it would be a good idea to get a screen shot off of the camera recording and post it on all of the bridges just in case he comes back.	No	No		
Burnside	12/6/2021	23:55	Bridge jumper	When I arrived to work on the Burnside bridge at approximately 22:40 I noticed a person sitting on the South side of the bridge with his legs on the side facing the water and another person talking to him on a bike. I approached them and asked if everything was okay after hearing the response I knew that this individual was considering jumping. I stayed until 22:54 talking to this person trying to persuade him to reconsider I then went into the tower and contacted Tod on the Hawthorne and explained the situation and asked them to contact the authorities while I went back to talk to the distressed individual. Approximately ten minutes later the police showed up and approached us and tried to talk the person down. I stayed another ten minutes or so and went back into the tower. At around 2340 the person came off of the rail to join the police on the sidewalk and at approximately 2350 the incident was over and the bridge was clear.	Yes	No		
Burnside	12/5/2021	10:55	Distressed individual	Received call 2255 from Burnside Bridge Operator SG that a distressed individual had legs over the side of the bridge and was sitting on the balustrade about 40 feet west of the West Operator Tower on the South side of the bridge. Barefoot subject appeared to be around 40 and balding, wearing a dark grey hoodie with white undershirt and jeans. Burnside Operator joined a cyclist at a safe distance in order to engage the subject in conversation until help arrived. At 2257 Hawthorne Operator TM placed call to 911 Emergency. Operator answered the call 2300 after a recorded message. Portland Police Officer arrived on scene 2307. Rescue boat was under the bridge 2310, along with six (6) police vehicles on the bridge. Three more police walked up to engage with subject but backed off at 23:11. Burnside Bridge Operator departed for the West Operator Tower 2317 and three (3) police officers replaced him and the cyclist at 2318. Subject talked with the officers and brought one leg back over the balustrade at 2330, then the second leg at 2338. Subject stood on the sidewalk at 2342 and smoked a cigarette. Subject was in custody in a PPB cruiser 2347. Police departed bridge by 2348.	Yes	No		

Burnside	11/13/2021	07:00	Alarm triggered	<p>I was scheduled to work a shift on the Burnside Bridge on Saturday 13 Nov at 07:00. When I arrived at the West Tower the lights on the card reader were blinking alternately red and green, as normal. When I waived my badge at it I heard an electronic beep and the light turned a steady green, as normal. I then let myself in the door with my key, as normal, and the alarm sounded.</p> <p>The computer in the operator booth on the Hawthorne Bridge has installed on it a program that can silence alarms on the other bridges. I made my way to the office at the top of the stairs and phoned my counterpart on the Hawthorne Bridge, Kristian, to ask him shut the racket off. Unfortunately, the PC on Hawthorne has been replaced in the past week, and it has not yet had that program installed.</p> <p>Kristian phoned security to see if they could shut it down on their end. They said they could not. While he was doing that the alarm stopped sounding of it's own accord.</p> <p>I went to inspect the alarm keypad to see what information it could tell me about it's state. The display read "System Armed in Away Mode". I tried to unarm the alarm and get it to it's normal "Ready to be Armed" stand-by mode by hitting the buttons "Stay", "Reset", and "Exit" mode. This did nothing. I phoned Lead Operator Aysha Ghazoul. Over the phone she gave me her 4-digit access code to try. When I entered that in the Alarm keypad, it's display returned to it's normal "Ready to Arm" status. When I left the West Tower at the end of my shift I was able to arm the alarm, as normal.</p> <p>The End</p>	No	No		
Burnside	10/27/2021	04:50	Person removed valve underneath the plaque on the West Tower. Water is pouring out of it onto the sidewalk.	Person removed a valve underneath the plaque. Water was pouring out onto the sidewalk. I notified Gavin. He went out to check on it. Gavin came into the tower and found a way to turn off the water.	No	No		
Burnside	8/19/2021	08:55	Camera/Computer/Internet Issue	Computer on the Burnside Bridge had been replaced since my last shift here. The South Creek called for a bridge lift for 09:15. I arrived to lift the bridge for them at 08:55. Cameras were not yet provisioned and there was no time to get facilities to do so. So, I performed the lift without cameras and without issues. After the lift I phoned facilities to get the cameras provisioned. They did so at 10:50.	No	No		
Burnside	8/4/2021	08:30	Alarm triggered	After unlocking the deadbolt, my badge would not open the door. The reader beeped, but the lower lock did not release. I called the Hawthorne to warn them that the alarm was about to go off when I used the key to unlock the door. Hawthorne reported to the alarm company that it was a false alarm and the alarm company silenced it.	No	Yes	8:30:00 AM	No
Burnside	8/3/2021	16:00	Alarm triggered	Alarm Central called about the "North basement" alarm triggered in the Burnside West tower. I gave them permission to send an officer. 45 minutes after the initial call, the officer appeared on the Burnside. I observed him checking East and West tower doors, knocking on West tower door and looking over railings before leaving. I called Alarm Central to ask that the officer enter the West tower to investigate the "basement" area. The representative asked me for the account number and an address. She ending up using the Hawthorne phone number to locate the account and then asked for a passcode. I gave her my PIN and she said it wasn't valid. I explained we don't have any other passcodes, and she told me she couldn't discuss the account without one. I asked her to please call the phone number on the account, then I would answer, and she could verify that way. She told me she wasn't able to do that either.	No	No		
Burnside	8/1/2021	07:00	Alarm triggered	False alarm.	No	No		
Burnside	7/2/2021	22:45	Alarm triggered	Swiped badge after unlocking the deadbolt and opened the door. Alarm went off. After swiping badge on the inner reader multiple times, the alarm reset. No PIN available for reset. Security arrived and took my information. Was able to set the alarm when leaving.	No			
Burnside	5/5/2021	21:45	Distressed individual	I called the 911 emergency number after a man I'd been observing via camera for 45 minutes prior, began to wander and stand in traffic. The police showed up about 10 minutes later and chatted with him from their car and then left.	Yes			
Burnside	3/27/2021	08:55	Alarm triggered	Alarm company called and informed me there was a entry breech@ Burnside east tower. I had Trini go inspect the Burnside east tower. Trini didn't find anyone. We think the top lock wasn't latched and vibrations on the bridge probably set off the alarm. Trini locked up and reset the alarm.	No			
Burnside	2/28/2021	07:30	Debris on Roadway/Sidewalks	Pulled up all cameras to check on bridges and noticed a tent right under the walkway of the Burnside West tower. Messaged Matt N who told me to call non emergency police. Police said they would send someone out to ask the individual to move the tent off the bridge. 10 minutes later the police asked the individual to pack and move which they did.	Yes			
Burnside	2/13/2021	12:37	Distressed individual	A man in county-like attire (yellow safety jacket, black pants and black boots) was standing in middle of the Burnside bridge stopping and directing traffic in both directions. He was walking up to pedestrians and vehicles as they passed, and crossing back and forth across the roadway causing several cars to skid to a stop or swerve into other lanes to avoid him. I contacted the Hawthorne operator who was also observing him. While we were conversing, it seemed like the individual might move on, but smoked something from a pipe and then he returned to the roadway again. The Hawthorne operator used the 999 emergency intercom asking him to move off the bridge. (999 intercom is not working from the Morrison Bridge). The individual moved to the East end of the bridge where Westbound traffic comes around at the curve off Couch. He again stood in the roadway bringing traffic to a stop at the curve. I called 911 and reported the individual. I lost view of him on the camera as he moved further down the middle of the Westbound onramp.	Yes			
Burnside	1/19/2021	19:40	Distressed individual	Saw individual heading east on foot across the Burnside Bridge and was walking back and forth across the roadway. They almost got hit by a vehicle. They didn't seem to care that traffic was flying by	Yes			