



Deborah Kafoury Multnomah County Chair

501 SE Hawthorne Blvd., Suite 600
Portland, Oregon 97214
Phone: (503) 988-3308
Email: mult.chair@multco.us

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Dear Auditor March,

Thank you for your thorough and thoughtful work on the County Services Audit: Service Distribution Adapts to Changing Demographics.

Your work to help us understand if our county programs and services are mirroring population changes and the needs of our clients is extremely useful. As you've identified in your report, Multnomah County provides a multitude of services in different locations and our clients access them in a variety of ways. While it is clear there is room for improvement in some areas, I am encouraged that our county program staff are being resourceful in finding ways to reach eligible clients.

Moving forward, I believe this information will be extremely valuable to the Board as we make policy and budget decisions about where and how to deliver vital county services to our constituents. It is especially important for us to consider what barriers exist and how to remove those obstacles so we can maximize the impact of our investment in services.

Sincerely,

Deborah Kafoury
Multnomah County Chair