

## CHCB Public Meeting Minutes August 11, 2025 6:00-8:00 PM (via ZOOM)

Health Center Purpose: Bringing services to individuals, families, and communities that improve health and wellness while advancing health equity and eliminating health disparities.

## **Board Members:**

Tamia Deary (she/they) – Chair
Kerry Hoeschen (she/her) – Vice Chair
Darrell Wade (he/him)- Treasurer
Brandi Velasquez (she/her/ella) – Member at Large
Susana Mendoza (she/her) - Secretary

Brenda Chambers (she/her) - Board Member Monique Johnson (she/her) - Board Member Dani Slyman (she/her) - Member at Large

Anirudh Padmala (he/him)- Interim Executive Director (Ex Officio) Board Members Excused/Absent: Dani, Kerry, Susy

Topic/Presenter	Discussion / Recommendations	Action	Responsible Party	Follow-up Date
Call to Order / Welcome Tamia Deary, CHCB Chair	Meeting called to order at 6:10pm.  We do have a quorum with 5 members present			

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Minutes Review -	July 14, 2025 Public Meeting Minutes Edits/Comments: No edits	Motion to		
VOTE REQUIRED Tamia Deary, CHCB	Edits/Comments. No edits	approve : Brenda		
Chair		Second:		
		Monique		
		Yays: 5		
		Nays: 0		
		Abstain: 0		
		Decision:		
		Approved		
		**all members		
		present voted		
		unanimously		
		yes		

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Board Discussion (Closed Executive Session) Tamia Deary, CHCB Chair	Closed Executive session started at 6:13PM and ended at 6:45PM  Executive Session minutes were taken with 5 members present.  Topics to include:  (d) To conduct deliberations with persons designated by the governing body to carry on labor negotiations  (f) To consider information or records that are exempt by law from public inspection  (h) To consult with counsel concerning the legal rights and duties of a public body with regard to current litigation or litigation likely to be filed  (o) To consider matters relating to the safety of the governing body and of public body staff and	Motion to approve: Bee Second: Brenda Yays: 5 Nays: 0 Abstain: 0 Decision: Approved **all members		
	volunteers and the security of public body facilities and meeting spaces	present voted unanimously yes  Motion to leave Executive Session: Brenda		
		Second: Monique Yays: 5 Nays: 0 Abstain: 0 Decision: Approved		
		**all members present voted		

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		unanimously yes		
BODC Staffing & Hours Update - VOTE REQUIRED Noelle Phan, Dental Senior Manager WOC	Noelle & Christian Presented on updates for the 6 month follow up for Billi Odegaard Dental Clinic Hours  Key Notes:  Hours are currently Tue-Fri (closed on Monday due to vacancy challenges)  Recommend keeping Tue-Fri until vacancy is filled  Improvement and progress being made to fill the dental assistant vacancy  Recruitment for dentist will begin once (1) assistant is hired then can resume Monday operations  Goal is Sept -Oct for dentist recruitment/hiring  1 of 2 positions filled with EFDA workforce graduate  Recruitment for 1 EFDA is in progress  Questions/Comments:  Tamia - Not 100% sure that this yes and no is completely accurate, and I think that's something that we need to address in our policy, not in anything that you've done wrong, but it is confusing because it went from an inform to a vote. So in the spirit, we want to allow you to open back up on Mondays as soon as you can, and we are in support of that with a yes vote.	Motion to approve: Brenda Second: Monique Yays: 5 Nays: 0 Abstain: 0 Decision: Approved  **all members present voted unanimously yes		
Rockwood Hours Change - VOTE REQUIRED Zack Hathorne, Interim Regional Health Center Senior Manager	<ul> <li>Zack provided updates for a Rockwood Health Center hours change</li> <li>Key Notes:         <ul> <li>Proposed to extend Primary Care hours starting 9/29/25 on Mon and Tue to: 8am-7pm</li> <li>Current Primary Care hours are: Mon-Fri 8am-5pm</li> <li>Pharmacy, Dental and Lab hours will remain and not affected by proposal</li> <li>Extended hours will provide additional</li> <li>Extended hours will provide convenient care hours open until 7pm on Mondays</li> </ul> </li> <li>Patients will be updated through a variety of communications:         <ul> <li>Website</li> </ul> </li> </ul>	Motion to approve: Bee Second: Darrell/Moniq ue Yays: 5 Nays: 0 Abstain: 0		

Topic/Presenter	Discussion / Recommendations	Action	Responsible Party	Follow-up Date
	<ul> <li>Letters</li> <li>Posters</li> <li>MyChart notifications</li> <li>No reduction in hours or pay for staff</li> <li>Staff will be notified in accordance with any labor contract obligations</li> <li>Questions/Comments:</li> <li>Comment: Brenda - Great buy in from staff</li> </ul>	Decision: Approved  **all members present voted unanimously yes		
Policy Renewal: HRSA Legislative Mandate (Due September 2025) - VOTE REQUIRED Adrienne Daniels, Strategy & Policy Director	Policy is due in September  Funding with HRSA to attest in writing for requirements in federal budget  Previously renewed by CHCB in 2022  Recommended to renew policy without modification within the 3yr schedule  IF a future change happens will come back to board  Questions/Comments: None	Motion to approve: Bee Second: Monique Yays: 5 Nays: Abstain: Decision: Approved  **all members present voted unanimously yes		
Break				
Q1 Patient Surveys (June)	<ul> <li>Highlights:</li> <li>Linda reviewed the measures for patient satisfaction and many trends showed upward trends and exceeding the benchmarks</li> <li>By service line our benchmarks met are close to the national benchmarks</li> <li>Sites ranked by score:</li> </ul>			

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Linda Niksich, Program Specialist Senior	<ul> <li>Top 3 included Mobile Medical, Mobile Dental and HSC</li> <li>Billie O, Mid County and North Portland were in the bottom 3 sites</li> <li>Overall satisfaction by service line showed Primary Care close to the benchmark goals, Dental was over the benchmark and pharmacy was very close to benchmark</li> <li>Linda followed up with the ask to show comparison of satisfaction by site-most sites have shown improvement this quarter</li> <li>Appointment wait by service line is one area we are working to improve access- this measure is falling below the benchmark a bit in performance</li> <li>HSC Ranks the highest for appointment wait times</li> <li>HSC ranked highest in quality of care as well</li> <li>Referral intentions scores by site have also improved for Asian and Cantonese</li> <li>Questions/Comments:</li> <li>Q: Brenda- comment- i liked the format with the numbers showing plus and minus to show the differences</li> <li>Tamia- the slides were easy to read and the effort was appreciated</li> </ul>			
UDS Report Brieshon D'Agostini, Quality and Compliance Officer Alexander Lehr O'Connell, Senior Grants Management Specialist	Brieshon and Alex reviewed the UDS report that is sent every February for the previous year - this is required for Health Center funding  UDS timeline refresher was shared  Our UDS numbers are growing each year after 2020 and slowly recovering from COVID19 numbers  Data is collected throughout the year and submitted by February  UDS data submission is required by HRSA for the health center to receive funding  The UDS improvement process is continuos  The UDS numbers are important because we want to see as many UDS patients as possible  Comment- Tamia- make the slides so that you can see them too and make sure that we get the slides from the liaison. Thank you for the slide showing UDS patients vs total patients.			

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Monthly Financial Report Hasan Bader, Finance Manager	Monthly Financials Update  Hasan Badar presented on the monthly financials available in June (FY25)  Highlights include:  • Due to end of year fiscal close out - monthly reports are not available so this month's presentation is focused only on patient visits  • Patient Visits (CHC Dashboard - June)  ○ SHC / Dental/ PC are following same trends as last FY  ○ Uninsured Visits  ■ About 4% to 5%, due to Oregon grant which affected the uninsured percentage for primary care  ■ Dental visits target for the year was 8%, ended with about 3%.  ○ Care Oregon 69-70%  ○ Trillium 8%  • Patient Engagement  ○ Care Oregon 60 to 65%  ○ Trillium 12%  Questions/Comments:  Comment: Tamia - Patient engagement slides are helpful and appreciate information			
Board Committee Updates	Committee Chairs shares their updates (skipped due to Committee Chair attendance and time)			
Department Updates/Strategic Updates  Anirudh Padmala, Interim Executive Director	<ul> <li>Highlights:</li> <li>Mid County Capitol Planning Kick-Off meeting starting in August</li> <li>PC Access improvements - convenient care model implemented</li> <li>IBH increase in peer utilization due to resource awareness and role integration</li> <li>Expanded medication medication treatment options</li> </ul>			

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Meeting Adjourns	8:02 PM			

Signed:_	Susana Mendoza /s/	9/8/2025 Date:
-	Susana Mendoza, Secretary	
Signed:_	Tamia Deary /s/	9/8/2025
	Tamia Deary, Board Chair	

Scribe:crystal.cook // Email: //crystal.cook@multco.us

Minutes approved, virtually, at the September 8th, 2025 Public Meeting