



CHCB Public Meeting Minutes
May 13, 2024
6:00-8:00 PM (Via Zoom)

Health Center Mission: Bringing services to individuals, families, and communities that improve health and wellness while advancing health equity and eliminating health disparities.

Board Members:

Tamia Deary – Chair

Darrell Wade- Treasurer

Kerry Hoeschen – Secretary

Brandi Velasquez – Member-at-Large

Susana Mendoza- Member-at-Large

Alina Stircu – Board Member

Harold Odhiambo - Board Member

Jenna Green - Interim Executive Director

Board Members Excused/Absent: Darrell Wade

Topic/Presenter	Discussion / Recommendations	Action	Responsible Party	Follow-up Date
Call to Order / Welcome Tamia Deary, CHCB Chair	Meeting called to order at 6:08pm We <u>do have a quorum</u> with 5 members Absent: Darrell Wade Alina Joined at 6:15pm			
Minutes Review - VOTE REQUIRED Tamia Deary, CHCB Chair <ul style="list-style-type: none"> April 8, 2024 Public Meeting Minutes 	April 8, 2024, Public Meeting minutes. No changes requested.	Motion to approve: Bee Second: Kerry Yays: 5 Nays: Abstain: Decision: Approved		

<p>Ryan White - Part D Supplemental Grant due 5/13/2024 - VOTE REQUIRED</p> <p>Amanda Hurley, Program & Grant Strategist/ Alison Frye, Strategy and Grant Development Nick Tipton, Regional Manager Senior</p>	<p>Submission was reviewed at the Executive Committee meeting. No questions on grant proposal.</p>	<p>Motion to approve: None Second: None Yays: 6 Nays: Abstain: Decision: Approved</p>		
<p>Monthly Financial Reporting Package</p> <p>Hasan Bader, Finance Manager</p>	<p>March's reports that we are 75% through fiscal year.</p> <p>Revenue - collected 83% of revenue; Expenditures are at 70%; net is \$22,652,437 in the black.</p> <p>Surplus due to one-time incentive dollars from CareOregon (CO), a payment for Eligibility Specialists from the State, and some expenses that have not yet been booked and anticipated in April.</p> <p>YTD Details service areas of ICS in the black and red.</p> <p>Indirect expenses/services will be posted in April, which accounts for \$5K below average.</p> <p>Billable visits are below what they were last fiscal year.</p> <p>Payer Mix shows CO is the largest payer.</p> <p>APM payments are a large revenue source based on assigned clients. CO assigned client are stable and numbers are increasing for Trillium, but they are much lower than CO</p> <p>Questions:</p> <p>Susy: This was her favorite financial presentation; the graphics</p>			

	<p>made it much more clear.</p>			
<p>Committee Updates</p>	<p>Finance Committee: Darrell Wade, Finance Chair (absent) - Tamia shared that the Finance Committee had requested more information in the finance presentations and Hasan delivered on that ask; Darrell, Jenna and Tamia will give the budget presentation to the BOCC on May 21; all board members are welcome and should reach out to the board liaison email if interested in attending.</p> <p>Quality Committee: Tamia Deary, Quality Chair - delved into yearly calendar to plan additional meetings; will reach out to clinical folks to come talk to Quality committee; will have Tony's replacement (Access Manager) come to talk to committee to hear state of call center; setting up quarterly meetings of different areas of health center; updated UDS reporting schedule; plan to launch HRSA quality badges that recognize our people for doing a great job of delivering high-quality care.</p> <p>Executive Committee: Tamia Deary, Board Chair - discussed changing the meeting structure; would appreciate feedback on what worked and what could be presented differently.</p> <p>Nominating Committee: Tamia Deary, Board Chair - robust conversation with Communications team about creating materials for board member recruitment; doing a video with vignettes from board members; if interested in participating let Tamia or Jenna know; Darrel, Bee and Tamia plan to participate; Jenna added that Comms team may use June Board appreciation dinner or July in-person public meeting for this opportunity to be interviewed; think about your why, what serving has meant to you; will brainstorm questions to get things started; Tamia added will put together fliers and business cards, and reaching out to SHCs and tabling and community outreach; also had discussion on information going to share with Bylaws Committee, updating bylaws and Nominating Committee process so its more expedient;</p>			

**Department
Updates/Strategic
Updates**

- Interim Executive Director - Using board book (pages 19-22) to provide health center performance information to the board prior to the meeting. The request is for the board to review this condensed report and ask questions so leadership can provide additional details;
 - looking forward to budget presentation that will highlight major program changes, growth from \$178M to \$201M operating budget, and overall budget approach;
 - PCC capital expansion: clinic will be renamed Fernhill as highlighted in last Interim Executive Director report; have had construction delays and are a few months delayed, still planning for occupancy at beginning of CY 2025;
 - RCHC flooding event in April displaced dental and pharmacy for one week to replace and/or dry carpet and follow all Infection Prevention processes, including mold testing;
 - Strategic highlights include mobile clinic going live with dental services, testing sessions on navigation for public facing website next week and board members are invited;
 - United We Heal contract has been signed, which is the final role group to go live in the workforce development plans;
 - Significant staffing improvement with Behavioral Health since January 2023 (up to 24 providers currently from 11)
 - Measuring access in dental and pharmacy through targeted KPI monitoring
 - Risk and compliance updates will be reviewed in closed session;
- Debbie Powers added that on page 21 regarding nurse triage encounters, have all triage positions filled. Better able to look at quality, volume, dropped calls, hold time, to help programs improve.

	<ul style="list-style-type: none"> ○ Tamia requested an update next month on flood impacts and mitigations, especially how missed appointments are being addressed. ○ Board members were asked to provide feedback on this memo report style and any additional information. 			
<p>Symposium Update Tamia Deary, CHCB Chair</p>	<p>Climate Resiliency Health Care Symposium</p> <p>Tamia will share copies of resources from the symposium. Improving SDOH and health care outcomes by aligning with climate justice efforts. When board members get resources, please review them; will advocate for related work to be one of CHCB strategic priorities. Use as a way to increase funding and augment work of CHWs. Encouraged board members to attend next year.</p> <p>FYI - Search for a new CEO has begun; if board members are interested in participating on the hiring committee, reach out to Tamia, Jenna, or the board liaison email.</p>			
<p>Move to Executive Session</p>	<p>Transitioned into Executive Session at 7:09pm</p>	<p>Motion to approve: Susy Second: Kerry Yays: 6 Nays: Abstain: Decision: Approved</p>		
<p>Meeting Adjourns</p>	<p>Meeting adjourns 7:28pm</p>			<p>Next public meeting scheduled on June 10,2024</p>

Signed: _____ Date: _____

Kerry Hoeschen, Secretary

Signed: _____ **Date:** _____

Tamia Deary, Board Chair

Scribe: Jordana Sardo // Email: jordana.sardo@multco.us

Minutes approved, virtually, at the June 10th, 2024 Public Meeting