CHCB Public Meeting Minutes
October 13, 2025
6:00-8:00 PM In Person, Gladys McCoy Building Rm 850

Health Center Purpose: Bringing services to individuals, families, and communities that improve health and wellness while advancing health equity and eliminating health disparities.

Board Members:

Tamia Deary (she/they) – Chair
Darrell Wade (he/him)- Vice Chair
Susana Mendoza (she/her) - Secretary
Brandi Velasquez (she/her/ella) – Member at Large
Dani Slyman (she/her) - Member at Large
Brenda Chambers (she/her) - Board Member
Monique Johnson (she/her) - Board Member
Kerry Hoeschen (she/her) – Board Member

Anirudh Padmala (he/him)- Interim Executive Director (Ex Officio)
Board Members Excused/Absent:

Call to Order / Welcome *Tamia Deary, CHCB Chair*	Meeting called to order at 6:05pm. We do have a quorum with 5 members present Interpreters : Victor and Felipe • Agenda reviewed and adjusted • The executive session moved to the front due to legal counsel availability and at the request of the Chair. • Public attendance welcomed; questions and comments limited to board members and invited presenters			

Minutes Review - VOTE REQUIRED *Tamia Deary, CHCB Chair*	September 8, 2025 Public Meeting Minutes Edits/Comments: No edits	***Motion to approve: Dani*** ***Second: Monique*** Yays: 6 Nays: 0 Abstain: **Decision: Approved**		
New Board Member Election - VOTE REQUIRED *Bee Velasquez, Nominating Committee Chair*	Board did not vote on this item	***Motion to approve Kallie:*** ***Second:*** Yays: Nays: Abstain: **Decision:** ***Motion to approve John:*** ***Second:*** Yays: Nays: 0 Abstain: 0 **Decision:**		

Vacancy Report *Erin Murphy, Health Department HR Deputy Director*	● Vacancy Report to be added as a consent agenda item at the next meeting	Moving to next meeting		
Q2 Incidents and Complaints *Kimmy Hicks, Project Manager*	Key Notes: ● Total visits : 43,429 ● Total incidents: 66 ● Top incident types: Medication/fluid events (vaccine date range issue) ● Suicidal ideation/behavioral events ● Lab/division of care incidents ○ Patient feedback: 28 submitted forms ○ By category: dental, medical, pharmacy ○ Top feedback reasons: accessibility, attitude/courtesy, care/treatment, communication ○ Data also reviewed by interpretation complaints, race/ethnicity, age, sex, program area and site.			
Operational Job Savings *Daniel Martinez Tovar, Interim Deputy Chief Operations Officer*	**Key Notes:** Operational savings report prioritized before other reports ● Dental clinic being charged for interpretation services that should be saved by Care Oregon ○ Escalation led to review by dental leadership and operational excellence specialist Olivia Stottman ○ Discovered Ipads not setup to bill insurers for interpretation, leading to health center absorbing unnecessary costs ○ In person interpreter vendors were billing the dental program incorrectly ○ System wide review found similar issues in primary care ○ Workflow and contract revisions, plus IT fixes, enabled direct insurer billing for interpretation, except for uninsured patients ○ Achieved approximately $2,000,000 in reimbursement			

	○ History: ○ Operational Changes: A new comprehensive reconciliation workflow was implemented. ○ Ongoing Support: We are reviewing contracts and supporting adherence with vendors, as well as reconciling billing errors that have led us to utilize			
Monthly Financial Report *Hasan Bader, Finance Manager*	Hasan Badar presented on the monthly financials available in October 2025 Report **Highlights include:** ● Net Position: $2.9 Million ahead, attributed to timing of invoices and late state payment ● A large payment from the state was received late so this means we have a larger savings than usual. ● The largest expense is personal expense. ● 12.8% increase from July and August ● 72% the largest visits coming from Care Oregon ● Tracked by COO and Trillium ● By August:16.7% of fiscal year completed ● Revenue received: 15% of budget ($53.2 M out of $217M) ● Exededitures: 14% of the budget ● Self-pay/client fee collections:$27k (July), $23.5k (August) ● No budget modifications/adjustments processed for FY26			
Executive Director Strategic Updates *Anirudh Padmala, Interim Executive Director*	**Key Notes:** ● HRSA Board Composition Compliance in effect due to pending board member approvals (expected to be temporary) ● Immunization Quality Improvement Project: ○ Mult-year effort begun in 2022, now entering third phase ○ Reduced incidents and patient risk ○ Next phase to focus on continuous quality improvement ● Mid County Capital Evaluation: ○ Evaluation work started in August, including staff feedback surveys focused on services and community partnership ○ Next Steps: Additional surveys for dental and primary care, plus focus groups			

Board Discussion ***(Closed Executive Session)*** *Tamia Deary, CHCB Chair*	Board leaves to break out room for Closed Executive Session	***Motion to enter executive Session - Dani First: Second: Monique*** Yays:5 Nays: Abstain: **Decision: Approved** ***Motion to leave Executive Session approve: Second:*** Yays: Nays: Abstain: **Decision: Approved**		

Topic	Next Steps & Action Items: ● Treasurer succession plan vote outcome pending and tabled for future resolution ● Vacancy report to appear as consent agenda item next month ● Ongoing reconciliation and vendor review for laundry services ● Continue progress on HRSA compliance, immunization project, and Mid County capital evaluation ● Appreciation for board member patience and flexibility amid technical/connectivity challenges			
Meeting Adjourns	8:08 PM			

Signed: Susana Mendoza /s/ ______________________ **Date:** 11/10/25 __________

Susana Mendoza, Secretary

Signed: Tamia Deary /s/ ______________________ **Date:** 11/10/25 __________

Tamia Deary, Board Chair

Scribe: // Email: /Gina Hale:gina.hale@multco.us

Minutes approved, virtually, at the November 10, 2025 CHCB Public Meeting