# Community Plan to End Homelessness

#### "Reset" of the 10 Year Plan to End Homelessness

### Goals for Today's Presentation

Share reset recommendations with you and get your feedback

- Are we missing anything?
- Are there things we should consider as we write the implementation plan?

### Fundamentals of the 10YP

- Adopted in 2004 by Portland & Multnomah County
- 3 Fundamental Priorities
  - Focus on the most chronically homeless populations
  - Streamline access to existing services to prevent and reduce other homelessness
  - Fund programs with measurable results

### Why are we looking at the plan now?

- Need is greater than we are able to serve with current resources
- Evaluate what's working and not working
- Look at the current population of people experiencing homelessness
- Align with Federal changes (HEARTH Act)
- Bring more attention and resources to ending homelessness

### Reset Committee

- Andrew McGough, Executive Director Worksystems, Inc.
- Carly Riter, Director of Govt. Relations, Portland Business Alliance
- Doreen Binder, Executive Director, Transition Projects
- Ed Blackburn, Executive Director, CCC
- □ Eric Bauer, Executive Director, Portland Rescue Mission
- Erika Silver, Deputy Director, Human Solutions
- John Miller, Executive Director, Oregon Opportunity Network
- Kris Billhardt, Director, Volunteers of America/Home Free
- Liv Jenssen, Manager, Transition Services Unit, Multnomah County
- Marc Jolin, Executive Director, JOIN
- Matt Morton, Executive Director, NAYA
- Priscilla Lewis, Exec. Dir. for Comm. Srvcs & Dvlpmnt, Providence Health & Services
- Sara Westbrook, Captain, Central Precinct Portland Police Bureau
- Shannon Singleton, Program Manager, The Royal Palm, Cascadia BHC
- Mary Li, Manager, Community Services, Dept Human Services Multnomah County
- Steve Rudman, Executive Director Home Forward
- **Traci Manning, Director, Portland Housing Bureau**
- Beckie Lee, Chief of Staff for Commissioner Deborah Kafoury
- Daniel Ledezma, Policy & Equity Director, Portland Housing Bureau

### What's the Need? 2011 Point-in-Time Count

Point-in-Time Count Category	#
Unsheltered	1,718
Emergency Shelter	1,009
Transitional Housing	1,928
Rent Assistance	1,024
Permanent Supportive Housing	847
Total	6,526

## Doubled Up Estimate (Point-in-Time)

Point-in-Time Count Category	Ballpark Estimate
Doubled Up Population	10,908
PIT Count Total Plus Doubled Up	17,434

Note: These figures are a **rough** estimate only.

### HMIS Annual Data (FY 2010-11)

Total Clients Served	26,491
Program Type	# served
Emergency Shelter	3,987
Transitional Housing	3,299
Permanent Supportive Housing	2,235
Rent Assistance	5,155
Homeless Outreach	3,668
Services Only	12,765
Other	5,600

### Types of Unmet Need

Among callers to 211 seeking homeless services in 2011, the most common unmet needs were:

- Emergency shelters
- Motel vouchers
- Warming centers
- Drop-in centers
- Transitional housing
- Permanent supportive housing
- Rent assistance

- DV shelters
- Utility assistance
- Transportation assistance
- Housing search help
- Campgrounds

### Successes of the 10 Year Plan

#### Housing:

- Moved 12,511 homeless households into permanent housing (40% families, 23% chronically homeless, 21% DV)
- 1,882 homeless youth in stable housing (410 in permanent homes)
- 3,642 units of Permanent Supportive Housing in operation or development in Multnomah County
- 130 of those units at Bud Clark Commons
- Secured 305 VASH Vouchers for Homeless Veterans

### Successes of the 10 Year Plan

#### **Outreach & Prevention**

- Improved outreach to people on the street
- Created coordinated Short Term Rent Assistance
  - Cut administrative costs of program
  - 4,569 households eviction prevented;
  - 1,683 homeless households into permanent housing
- Secured benefits for 580 people through BEST

#### **Emergency Services**

- Opened Bud Clark Commons
- Additional winter shelter for women and families

### Policy Recommendations

- Priority Populations Focus on serving the most vulnerable
  - Families with children
  - Unaccompanied Youth
  - Adults with physical or mental disabilities
  - Women
  - Veterans
- Address racial and ethnic disparities among people who are homeless
- 19,000 units of affordable housing needed

### Policy Recommendations (cont'd)

#### Invest in six focus areas

- 1. Housing
- 2. Income & Benefits
- 3. Healthcare
- 4. Survival & Emergency Services
- 5. Access to Services
- 6. Systems Coordination
- Within these areas, we will invest in programs that are cost-effective and have a ROI, serve the most vulnerable, end disparities, leverage other funds and balance need for shelter with permanent solutions
- Looked to promising practices from other communities

### Policy Recommendations (cont'd)

#### Governance – We're all in this together

- Create a community-based decision-making body to oversee and implement this Plan (including local government and also philanthropy, business, faith, public safety)
- Recommend how local and private funds can be best invested to end homelessness in Multnomah County
- Respond to changes in homelessness overtime
- Centralize and streamline contracting with community partners to ensure consistency in expectations, reporting requirements, outcome and data collection

### Policy Recommendations (cont'd)

#### Data-driven assessment & accountability

- Make HMIS (Homeless Management Information System) work
  - Efficiently collect data
  - Share knowledge between providers
  - Report outcomes against the goals of the plan
  - Hold ourselves accountable

#### Community Outreach

Public awareness of the magnitude of the amount of homelessness in Multnomah County, strategies for ending it, and how to get involved

### What's next?

- Framework will be finalized and brought to the City, County & Home Forward for adoption
- Implementation plan will be developed (specific goals, estimated cost to meet them)
- Creation of a Governance committee
- FY 2013-14 aligned budgeting with the City of Portland