

Consistency of Data for Homelessness Work

Final Report. Budget Note 15, FY 2026

Purpose

This data system inventory was prepared in the fall of 2025 as directed by the Consistency of Data for Homelessness Work budget note for the Multnomah County Board of Commissioners (Attachment 1). The budget note directed a report to better understand the consistency of housing stability and homeless services data collected across the following departments: Health Department (HD), Department of County Human Services (DCHS), Homeless Services Department (HSD), Department of Community Justice (DCJ), and the Multnomah County Sheriff's Office (MCSO).

This memorandum shows how data related to homeless services, housing supports, and housing status, as currently collected, can be analyzed and interpreted to understand the impact of investments in housing and homelessness programs. This memorandum also includes how data systems, departments and programs collect demographic identity data, including the types of characteristics that are broadly available, how they are collected, and can contribute to our understanding of who is being served with housing stability funds and homeless services.

Scope

The defined scope for this report includes only the following:

1. Data collected by Multnomah County departments and county-funded programs that use Homeless Management Information System (HMIS) and other data systems for housing and homelessness related services.
2. How and if departments, programs and systems collect housing status.
3. If the data system is not HMIS, if the system collects housing status and personal information such that would allow the individual to be included in the By-Name-List (BNL) by department and program.
4. Availability of retention rate data from programs that place people in permanent housing, provide eviction prevention, and or transitional recovery programs. Documents which programs collect data at 6, 12, and 24 months, including post subsidy for rapid rehousing programs, and how it is collected.
5. Definitions on positive exits from shelter and outreach programs.
6. Number of unduplicated participants served at day centers.

Out of Scope

Examples of data and data system that are **out of scope** for this inventory include the following:

- Data sources that contain additional programmatic and case management information about consumers, but do not identify consumers who are not already included in the identified data source.
 - Example: Aging, Disability and Veterans Services Division (ADVSD) Long Term Services and Supports (LTSS) Transition & Diversion (T&D) google forms, as these consumers are entered into HMIS and the Oregon ONE System.
- Data sources that track only provider-facing services.
 - Example: Organizational case management databases.

Methodology

To produce the report outlined by the budget note, the Homelessness Response System team convened a workgroup of representatives from each of the identified departments to act as lead and liaison between the workgroup and their identified divisions. Subject matter experts from the Homeless Services Department within their programs and data and evaluation teams were consulted on data collection and definitions. The departmental liaisons, identified the programs and systems to be included in the inventory.

The workgroup agreed to using the HMIS as the defining set of data categories, working with the understanding that very few characteristics are needed to include an individual on the By-Name List.

The departments included in this inventory are:

- Homeless Services Department
- Department of County Human Services
 - Aging, Disability and Veterans Services Division
 - Intellectual and Developmental Services Division (IDDSD)
 - Youth and Family Services Division (YFS)
- Department of Community Justice

- Adult Services Division (ASD)
- Health Department
 - Behavioral Health Division (BHD)
 - Public Health Division (PHD)
 - Integrated Clinical Services (ICS)
- Multnomah County Sheriff's Office (MCSO)
 - Corrections Division

Caveats and Acknowledgements

1. This inventory has compiled what data is collected by departments, divisions, and internal and contracted programs teams. However, it does not provide analysis of the completeness, accuracy, consistency, or timeliness of the data entered into each system. Such an analysis would be needed to compare the data across systems, which is necessary for accurate evaluation when contemplating the effectiveness of investments across the enterprise.
2. This memorandum was modeled on the approach, methodology and design of portions of the ADVSD Data Source Inventory and Assessment.

Section 1: Definitions

Positive Exits from Shelter

1. Positive exits as defined by the HSD in consultation with the County Steering and Oversight Committee (SOC) representatives

Per the Homeless Services Department, Outflow from Homelessness is defined, estimated and reported each month on their data dashboard. Linked here:

<https://hsd.multco.us/data-dashboard/>

The data dashboard site includes a glossary that defines the data categories in Outflow as follows:

The estimated number of individuals interacting with homeless services in Multnomah County who have exited the By-Name List in the current month. They were on last month's By-Name List, but are not on this month's By-Name List. Outflow occurs when individuals are:

- Entering permanent housing
- Transitioning from an active to an inactive status within the system
- Deceased

Per the request of the budget note, The Homeless Services Department provides a definition of "positive exits from shelter" as an expanded lens on outflow related explicitly to individuals living in shelter. The following categories would be included in quantitative reporting of unduplicated individuals or households meeting the criteria for a "positive exit" from their shelter systems and co-located services. This data is available in HMIS. This data is not available on the HSD data dashboard.

Positive Exits from Shelter

Living Situation	Exit Destination
Institutional	Foster care home or foster care group home
Institutional	Hospital or other residential non-psychiatric medical facility
Institutional	Long-term care facility or nursing home
Institutional	Psychiatric hospital or other psychiatric facility

Institutional	Substance abuse treatment facility or detox center
Permanent Housing	Moved from one HOPWA funded project to HOPWA PH
Permanent Housing	Own house/apartment
Permanent Housing	Owned by client, no ongoing housing subsidy
Permanent Housing	Owned by client, with ongoing housing subsidy
Permanent Housing	Rental by client, no ongoing housing subsidy
Permanent Housing	Rental by client, with ongoing housing subsidy
Permanent Housing	Staying or living with family, permanent tenure
Permanent Housing	Staying or living with friends, permanent tenure
Temporary Housing	Host Home (non-crisis)
Temporary Housing	Hotel or motel paid for without emergency shelter voucher
Temporary Housing	Moved from one HOPWA funded project to HOPWA TH
Temporary Housing	Rental room/house/apartment
Temporary Housing	Residential project or halfway house with no homeless criteria
Temporary Housing	Staying in a family members room/apartment
Temporary Housing	Staying in a friend's room/apartment/house
Temporary Housing	Staying or living with family, temporary tenure (e.g., room, apartment, or house)
Temporary Housing	Staying or living with friends, temporary tenure (e.g., room, apartment, or house)
Temporary Housing	Transitional housing for homeless persons (including homeless youth)

Positive Exits from Outreach

2. Positive exits from outreach as defined by the HSD in consultation with the County SOC representatives. The HMIS categories can be reported as outlined below. This data is available in HMIS.

In FY2026, HSD introduced four unduplicated outcome metrics across all outreach and engagement contracts, which include HMIS entries, exits, and service transactions. To date, most providers have not used HMIS for outreach engagements regularly prior to this fiscal year. To implement this new requirement, the HSD outreach team and contract managers are working with provider teams to clarify expectations, ensure HMIS system access, and broadly

provide technical assistance around this data entry requirement. As providers begin to input outreach data in HMIS, HSD expects that the data for the first two quarters of the year will be inconsistent and unreliable to use for assessing the impact of these investments. HSD expects to have more complete and reliable data in Quarters 3 and 4.

	Reported as	HMIS Category
1.	Number of unduplicated participants	Those served through a Services Only HMIS project and any other HMIS project associated with outreach program
2.	Number of unduplicated services	Referrals and service transactions associated with a Services Only HMIS project, service type = "information & referral"
3.	Number of unduplicated participants	Individuals placed into housing with an exit destination in Services Only HMIS project entry/exit to permanent housing situation
4.	Number of unduplicated participants	Individuals placed into shelter with an exit destination in SO HMIS project entry/exit = emergency shelter

Detailed guidance on Outreach service/definition categories:

1. Served is defined as engaged. Examples: Working towards permanent housing, conducting intake or assessment, purchasing something, referring to a service. Differentiated from contacts (Provided water/socks/snacks or had a chat)
2. Substance use treatment, housing resources, childcare assistance, etc.
3. PSH, RRH, other subsidized housing, exit to friends or family, etc.
4. Once they have been checked into shelter for two weeks and warm hand off with shelter staff is complete. Permanent housing is the goal, so may need to support a little longer (ie, not exit an individual immediately from the program when connected with overnight shelter, for example) to ensure housing resource connectivity.

Section 2: Day Center Usage

In the current fiscal year (FY2026), HSD funds 13 day centers and is onboarding other day centers into HMIS on a rolling basis. They have also added a day center that is funded by the City of Portland into the list for a total of 14 day centers.

The Homeless Services Department reported that during FY2025, Transition Project's Day Center was the only day center participating in HMIS. Other day centers were not required to report into HMIS prior to FY2026. Therefore, the included HMIS summary data represents TPI's Day Center only - as that is the only day center data that HSD can pull as of this report.

FY2025 Day Centers

Visits: The total count of visits (limit 1 per day) at a Day Center during the reporting Period. This metric is based on service transactions.

Participants: The unique count of individuals who received Day Center services during the reporting period. This metric is based on service transactions.

Active FY	Participants	Visits
2025	6,324	39,728

FY2025 Day Centers Participant Demographics

Note: The below demographic data is based on participants with a known race/ethnicity. The 215 participants (or 3% of the total N=6,324 unduplicated Day Center participants) with an "unreported" race/ethnicity are excluded.

Active FY	Discrete Race Ethnicity	
2025	American Indian, Alaska Native, or Indigenous	8.04% (491)
	Asian or Asian American	2.08% (127)
	Black, African American, or African	19.76% (1,207)
	Hispanic/Latina/o	8.79% (537)
	Middle Eastern or North African	0.36% (22)
	Multiple Race/Ethnicities	19.95% (1,219)
	Native Hawaiian or Pacific Islander	3.13% (191)
	Other Multi-Racial	0.16% (10)
	White	63.27% (3,865)
Grand Total		100.00% (6,109)

Of the 13 remaining day centers (as of early November 2025):

- 3 providers built in the HMIS, entering data
- 1 provider built in the HMIS, completing user training
- 3 providers awaiting build in the HMIS (in queue)
- 1 provider finalizing internal workflow/process
- 3 providers not yet engaged directly, but engaged indirectly through conversations with their HSD program team contact
- 2 providers not yet engaged directly or indirectly

Section 3: Data Inventory

Included Data Sources

Department/Division Data Source	Data Source Owner	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)
Homelessness Management Information System (HMIS)	HSD	HSD	
		DCHS: ADVSD	Homeless Mobile Intake Team
		DCHS: IDDSD	Short Term Rent Assistance
			Regional Long-Term Rent Assistance
			Supportive Housing Services - Outreach
			Shelter Plus Care
		DCHS: YFS	Housing Stability Program
			Short Term Rent Assistance
			Multnomah Stability Initiative
			Multnomah Stability Initiative - Family Unification Project
			Multnomah Stability Initiative: Earl Boyles & Alder School
			Bridge Program
			Housing Stability Team
			Youth Stability and Homeless Prevention
			Emergency Rent Assistance
		DCJ: ASD	Transition Services Unit
		HD: BHD	Behavioral Health Resource Center - Shelter/Bridge Housing
			Addictions - Supportive Housing provided by Central City Concern

Department/Division Data Source	Data Source Owner	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)
			Karibu Transitional Housing
		HD: PHD	Harm Reduction
Universal Client Registry (UCR)	DCHS: ADVSD / County IT	DCHS: ADVSD	Safety Net
DOC400/Offender Management System (OMS)	Oregon Department of Corrections (DOC)	DCJ: ASD	Transition Services Unit
Tiramisu	DCJ		
Epic	ICS Clinical Systems Information	HD: ICS	Federally Qualified Health Center Mobile Clinic
	HD	HD: PHD	Harm Reduction
Syringe Exchange Database	HD: PHD		
CAREWare	HIV Grant Administration and Planning (HGAP)		HIV Grant Administration and Planning (HGAP) / Ryan White Part A
Evolv	HD: BHD	HD: BHD	Choice Program
Jotforms	HD: BHD		Behavioral Health Resource Center - Day Center
			Police Provider Joint Connection Team
Crisis Electronic Medical Record (CEMR)	Cascadia		Cascadia Project Respond Shelter Outreach
Qualifacts CareLogic	Bridges to Change		Addictions - Supportive Housing provided by Bridges to Change
	Volunteers of America		Addictions - Supportive Housing provided by Volunteers of America
Sheriff's Warrant and Inmate System (SWIS)	MCSO	MCSO: Corrections	Programs Unit
Jail Custody System	MCSO		

Department/Division Data Source	Data Source Owner	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)
(JCS)	DCJ		
Caseload Explorer (CE) Pre-Trial			

Housing Status Data Sets Across Data Sources

Data Source	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)	Housing Status Collected	Organization(s) Requiring Housing Status	How Housing Status is Entered	Record Created in HMIS if Participant is Homeless
Homelessness Management Information System (HMIS)	HSD		✓	Federal, state & local funders, HMIS Lead agency (HSD)	Housing Move-In Date is a required field for all permanent housing programs. Housing status can be inferred from active enrollment in certain programs like emergency shelter, or homelessness prevention. A field called Destination field also indicates someone's subsequent housing status upon program exit. Various custom fields also contribute to the identification of housing status.	✓
	DCHS: ADVSD	Homeless Mobile Intake Team	✓	Local SHS	Picklist	✓
	DCHS: ADVSD	Regional Long-Term Rent Assistance	✓	Local SHS	Picklist	✓
		Short Term Rent Assistance	✓	Funders: Home Forward & DCHS Programmatic	Picklist	✓

Data Source	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)	Housing Status Collected	Organization(s) Requiring Housing Status	How Housing Status is Entered	Record Created in HMIS if Participant is Homeless
Homelessness Management Information System (HMIS)	DCHS: IDSD			Requirements		
		Regional Long-Term Rent Assistance	✓	Local SHS	Picklist	✓
		Supportive Housing Services - Outreach	✓	Local SHS	Picklist	✓
	DCHS: IDSD	Shelter Plus Care	✓	HUD	Picklist	✓
	DCHS: YFS	Housing Stability Program	✓		Picklist	~
		Short Term Rent Assistance	✓	If funder requires it	Picklist	~
		Multnomah Stability Initiative	~			~
		Multnomah Stability Initiative - Family Unification Project	~			~
		Multnomah Stability Initiative: Earl Boyles & Alder School	~			~
		Bridge Program	~			~
		Housing Stability Team	~			~
		Youth Stability and Homeless Prevention	~			~

Data Source	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)	Housing Status Collected	Organization(s) Requiring Housing Status	How Housing Status is Entered	Record Created in HMIS if Participant is Homeless
Homelessness Management Information System (HMIS)		Emergency Rent Assistance	~			~
	DCJ: ASD	Transition Services Unit	✓	Local SHS	Picklist	✓
	HD: BHD	Behavioral Health Resource Center - Shelter/Bridge Housing	✓ (implemented)	Program	Picklist	✓
		Addictions - Supportive Housing provided by Central City Concern	✓	County	Picklist	✓
		Karibu Transitional Housing	✓	County	Picklist	✓
	HD: PHD	Harm Reduction	✓ (implemented)		Picklist	✓
Universal Client Registry (UCR)	DCHS: ADVSD	Safety Net	~		Housing status as of Service Request Date is presumed based on the type of service requested	~
DOC400/ Offender Management System (OMS)	DCJ: ASD	Transition Services Unit	✓	State	"Transient" or Permanent Address entered	~
			✓	Programmatic	Entered into bedlist	~

Data Source	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)	Housing Status Collected	Organization(s) Requiring Housing Status	How Housing Status is Entered	Record Created in HMIS if Participant is Homeless
Tiramisu						
Epic	HD: ICS	Federally Qualified Health Center Mobile Clinic	✓ (implemented)		Picklist	~
Epic	HD: PHD	Harm Reduction	✓ (implemented)		Picklist	~
Syringe Exchange Database	HD: PHD	Harm Reduction	✓ (implemented)	Programmatic requirement to ask, but client can decline	Picklist	~
CAREWare		HIV Grant Administration and Planning (HGAP) / Ryan White Part A	✓ (implemented)	HRSA (federal)	Picklist	✓
Evolv	HD: BHD	Choice Program	✓ (implemented)	Program	Picklist	✓
Jotforms		Behavioral Health Resource Center - Day Center	~			~
		Police Provider Joint Connection Team	~			~
Crisis Electronic Medical Record		Cascadia Project Respond Shelter	~			~

Data Source	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)	Housing Status Collected	Organization(s) Requiring Housing Status	How Housing Status is Entered	Record Created in HMIS if Participant is Homeless
(CEMR)	HD: BHD	Outreach				
Qualifacts CareLogic		Addictions - Supportive Housing provided by Bridges to Change	~			~
Qualifacts CareLogic		Addictions - Supportive Housing provided by Volunteers of America	✓	County and State	Write-in field	~
Sheriff's Warrant and Inmate System (SWIS)	MCSO: Corrections	Programs Unit	✓ (implemented)	Programmatic	"Transient" or Permanent Address entered	~
Jail Custody System (JCS)			~			~
Caseload Explorer (CE) Pre-Trial			✓	Programmatic	"Transient" or Permanent Address entered	~

Collection of Data Elements in Non-HMIS Systems

Data Source	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)	First Name	Last Name	Alias	Date of Birth	Project Start Date	Project End Date
Universal Client Registry (UCR)	DCHS: ADVSD	Safety Net	Required	Required	Optional	Optional	Required	Required
DOC400/Offender Management System (OMS)	DCJ: ASD	Transition Services Unit	Required	Required	No	Required	No	No
Tiramisu			Required	Required	No	Required	Required	Required
Epic	HD: ICS	Federally Qualified Health Center Mobile Clinic	Required	Required	Optional	Required	No	No
	HD: PHD	Harm Reduction	Required	Required	Optional	Required	Required	Required
Syringe Exchange Database	HD: PHD	Harm Reduction	No	No	No	No	Required	Required
CAREWare		HIV Grant Administration and Planning (HGAP) / Ryan White Part A	Required	Required	Optional	Required	Required	Required
Evolv	HD: BHD	Choice Program	Required	Required	Optional	Required	Required	Required

Data Source	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)	First Name	Last Name	Alias	Date of Birth	Project Start Date	Project End Date
Jotforms	HD: BHD	Behavioral Health Resource Center - Day Center	Optional	Optional	No	No	No	No
		Police Provider Joint Connection Team	Optional	Optional	No	No	No	No
Crisis Electronic Medical Record (CEMR)		Cascadia Project Respond Shelter Outreach	Required	Required	Optional	Required	Required	No
Qualifacts CareLogic		Addictions - Supportive Housing provided by Bridges to Change	Required	Required	Optional	Required	Required	Required
		Addictions - Supportive Housing provided by Volunteers of America	Required	Required	Optional	Required	Required	Required
Sheriff's Warrant and Inmate System (SWIS)	MCSO: Corrections	Programs Unit	Required	Required	Optional	Required	Required	Required
Jail Custody System (JCS)			Required	Required	Optional	Required	Required	Required
Caseload Explorer (CE) Pre-Trial			Required	Required	Optional	Required	Required	Required

Race/Ethnicity Data Sets Across Data Sources

I = Fields are **Implemented** in system E = Data is **Entered** (>80% complete) R = Data is available in a **Reportable** format

✓ = meets all above criteria; ✓ = meets at least one of the above criteria

Data Source	Dept	Division(s) or Work Unit(s)	Federal Race/Ethnicity			10-Way Inclusive Identity			REALD Race/Ethnicity			Spoken Language		
			I	E	R	I	E	R	I	E	R	I	E	R
Homelessness Management Information System (HMIS)	HSD		✓	✓	✓	✓	~	✓	~	~	~	✓	✓	✓
	DCHS	IDDSD & ADVSD	✓	✓	✓	✓	✓	✓	~	~	~	✓	✓	✓
	DCHS	YFS	✓	✓	✓	✓	✓ ¹	✓	~	~	~	✓	✓	✓
	DCJ	ASD	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	HD	PHD	✓	✓	✓	~	~	~	~	~	~	✓	✓	✓
	HD	BHD, BHRD Shelter/Bridge Housing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	HD	BHD, Addictions - Central City Concern Supportive Housing	✓	✓	✓	~	~	~	~	~	~	✓	✓	✓
	HD	BHD, Karibu Transitional Housing	✓	✓	✓	~	~	~	~	~	~	✓	✓	✓
Universal Client Registry (UCR)	DCHS	ADVSD	~	~	~	~	~	~	✓	✓	✓	✓	✓	✓
DOC400/ Offender Management System (OMS)	DCJ	ASD	✓	✓	~	~	~	~	~	~	~	~	~	~
Tiramisu	DCJ	ASD	✓	✓	~	~	~	~	~	~	~	~	✓	~
Epic	HD	ICS	✓	✓	✓	~	~	~	~	~	~	✓	✓	✓
		PHD	✓	✓	✓	~	~	~	~	~	~	✓	✓	✓

¹ For all programs except Short Term Rent Assistance

Data Source	Dept	Division(s) or Work Unit(s)	Federal Race/Ethnicity			10-Way Inclusive Identity			REALD Race/Ethnicity			Spoken Language		
			I	E	R	I	E	R	I	E	R	I	E	R
Syringe Exchange Database	HD	PHD	✓	✓	✓	~	~	~	~	~	~	✓	✓	✓
CAREWare	HD	PHD	✓	✓	✓	~	~	~	~	~	~	✓	✓	✓
Evolv	HD	BHD	~	~	~	~	~	~	✓	✓	✓	✓	✓	✓
Jotforms	HD	BHD, BHRC Day Center	~	~	~	~	~	~	~	~	~	~	~	~
Jotforms	HD	BHD, Police Provider Joint Connection	~	~	~	~	~	~	~	~	~	~	~	~
Crisis Electronic Medical Record (CEMR)	HD	BHD, Cascadia Project Respond	✓	✓	✓	✓	✓	✓	~	~	~	✓	✓	✓
Qualifacts CareLogic	HD	BHD, Addictions - Bridges to Change Supportive Housing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Qualifacts CareLogic	HD	BHD, Addictions - VOA Supportive Housing	✓	✓	✓	~	~	~	~	~	~	~	~	~
Sheriff's Warrant and Inmate System (SWIS)	MCSO	Corrections	✓	✓	✓	~	~	~	~	~	~	✓ ²	✓	✓
Jail Custody System (JCS)	MCSO	Corrections	✓	✓	✓	~	~	~	~	~	~	✓ ³	✓	✓
Caseload Explorer (CE) Pre-Trial	MCSO	Corrections	✓	✓	✓	~	~	~	~	~	~	~	~	~

² Recorded as part of ADA data

³ Recorded as part of ADA data

Gender, Sex & Sexual Orientation Data Sets Across Data Sources

I = Fields are **Implemented** in system E = Data is **Entered** (>80% complete) R = Data is available in a **Reportable** format

✓ = meets all above criteria; ✓ = meets at least one of the above criteria

Data Source	Dept.	Division(s) or Work Unit(s)	Binary Gender (M/F)			Transgender Flag (Y/N)			Expanded Gender Options			Pronouns Used			Sexual Orientation		
			I	E	R	I	E	R	I	E	R	I	E	R	I	E	R
Homelessness Management Information System (HMIS)	HSD		~	~	~	~	~	~	✓	✓	✓	✓	✓ ⁴	✓	✓	✓ ⁵	✓
	DCHS	IDDS & ADVSD	✓	✓	✓	✓	✓	✓	✓	✓ ⁶	✓	~	~	~	✓	✓	✓
	DCHS	YFS	✓	✓	✓	✓	✓	✓	✓	✓	✓	~	~	~	~	~	~
	DCJ	ASD	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	HD	PHD	~	~	~	✓	✓	✓	✓	✓	✓	✓	✓	✓	~	~	~
	HD	BHD, BHRD Shelter/Bridge Housing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	HD	BHD, Addictions - Central City Concern Supportive Housing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	HD	BHD, Karibu Transitional Housing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Universal Client Registry (UCR)	DCHS	ADVSD	~	~	~	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DOC400/Offender Management System (OMS)	DCJ	ASD	✓	✓	✓	~	~	~	~	~	~	~	~	~	~	~	~
Tiramisu	DCJ	ASD	✓	✓	✓	~	~	~	~	~	~	~	~	~	~	~	~

⁴ Not collected universally

⁵ Only required for Permanent Supportive Housing programs

⁶ Not aligned with Oregon Sexual Orientation and Gender Identity standards

Data Source	Dept.	Division(s) or Work Unit(s)	Binary Gender (M/F)			Transgender Flag (Y/N)			Expanded Gender Options			Pronouns Used			Sexual Orientation		
			I	E	R	I	E	R	I	E	R	I	E	R	I	E	R
Epic	HD	ICS	✓	✓	✓	✓	✓	✓	✓	✓	✓	~	✓	~	✓	✓	✓
		PHD	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Syringe Exchange Database	HD	PHD	~	~	~	✓	✓	✓	✓	✓	✓	~	~	~	~	~	~
CAREWare	HD	PHD	✓	✓	✓	~ ⁷	~	~	~	~	~	~	~	~	~	~	~
Evolv	HD	BHD	~	~	~	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Jotforms	HD	BHD, BHRC Day Center	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
Jotforms	HD	BHD, Police Provider Joint Connection	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
Crisis Electronic Medical Record (CEMR)	HD	BHD, Cascadia Project Respond	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	~	~	~
Qualifacts CareLogic	HD	BHD, Addictions - Bridges to Change Supportive Housing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Qualifacts CareLogic	HD	BHD, Addictions - VOA Supportive Housing	✓	✓	~	✓	✓	~	✓	✓	~	~	✓	~	✓	✓	~
Sheriff's Warrant and Inmate System (SWIS)	MCSO	Corrections	✓	✓	✓	~	~	~	~	~	~	~	~	~	~	~	~
Jail Custody System (JCS)	MCSO	Corrections	✓	✓	✓	✓	✓	✓	~	~	~	~	~	~	~	~	~
Caseload Explorer (CE) Pre-Trial	MCSO	Corrections	✓	✓	✓	~	~	~	~	~	~	~	~	~	~	~	~

⁷ Deprecated data available but system does not currently allow for collection

Disability & Veteran Status Code Sets Across Data Sources

I = Fields are **Implemented** in system E = Data is **Entered** (>80% complete) R = Data is available in a **Reportable** format

✓ = meets all above criteria; ✓ = meets at least one of the above criteria

Data Source	Department	Division(s) or Work Unit(s)	Disability Flag (Y/N)			REALD Disability			Veteran Status (Y/N)		
			I	E	R	I	E	R	I	E	R
Homelessness Management Information System (HMIS)	HSD		✓	✓	✓	~	~	~	✓	✓	✓
	DCHS	IDDSD & ADVSD	✓	✓	✓	✓ ⁸	✓	✓	✓	✓	✓
	DCHS	YFS	✓	✓	✓	~	~	~	✓	✓	✓
	DCJ	ASD	✓	✓	✓	✓	✓	✓	✓	✓	✓
	HD	PHD	✓	✓	✓	~	~	~	✓	✓	✓
	HD	BHD, BHRD Shelter/Bridge Housing	~	~	~	~	~	~	✓	✓	✓
	HD	BHD, Addictions - Central City Concern Supportive Housing	✓	✓	✓	~	~	~	✓	✓	✓
	HD	BHD, Karibu Transitional Housing	✓	✓	✓	~	~	~	✓	✓	✓
Universal Client Registry (UCR)	DCHS	ADVSD	~	~	~	✓	✓	✓	✓	✓	✓
DOC400/Offender Management System (OMS)	DCJ	ASD	~	✓	~	~	~	~	~	~	~
Tiramisu	DCJ	ASD	~	✓	~	~	~	~	~	~	~
Epic	HD	ICS	~	~	~	~	~	~	✓	✓	✓
		PHD	~	~	~	~	~	~	✓	✓	✓

⁸ Not aligned with Oregon REALD

Data Source	Department	Division(s) or Work Unit(s)	Disability Flag (Y/N)			REALD Disability			Veteran Status (Y/N)		
			I	E	R	I	E	R	I	E	R
Syringe Exchange Database	HD	PHD	~	~	~	~	~	~	✓	✓	✓
CAREWare	HD	PHD	~	~	~	~	~	~	~	~	~
Evolv	HD	BHD	✓	✓	✓	~	~	~	✓	✓	~
Jotforms	HD	BHD, BHRC Day Center	~	~	~	~	~	~	✓	✓	✓
Jotforms	HD	BHD, Police Provider Joint Connection	~	~	~	~	~	~	~	~	~
Crisis Electronic Medical Record (CEMR)	HD	BHD, Cascadia Project Respond	~	~	~	~	~	~	~	~	~
Qualifacts CareLogic	HD	BHD, Addictions - Bridges to Change Supportive Housing	~	~	~	~	~	~	✓	✓	✓
Qualifacts CareLogic	HD	BHD, Addictions - VOA Supportive Housing	~	~	~	~	~	~	✓	✓	~
Sheriff's Warrant and Inmate System (SWIS)	MCSO	Corrections	~	~	~ ⁹	~	~	~	✓	✓	✓
Jail Custody System (JCS)	MCSO	Corrections	~	~	~	~	~	~	✓	✓	✓
Caseload Explorer (CE) Pre-Trial	MCSO	Corrections	~	~	~	~	~	~	~	~	~

⁹ No flag in the system, but could potentially pull a report on this data from Corrections Health data

Short- and Long-Term Rent Assistance Data

Data Source	Dept.	Division / Work Unit	Non-Rent Financial Assistance for Housing		Long Term Rent Assistance		Short Term Rent Asst.	Retention Data Collected			Retention Data Collection Notes
				Details		Details		6 Mos	12 Mos	24 Mos	
Homelessness Management Information System (HMIS)		HSD	✓	Arrears coverage; first and last months' deposit; bill payments; document readiness fees; utility assistance; flexible financial assistance	✓		✓	✓	✓	✓	Via post-subsidy "follow up" calls to past participants or to their landlords. Also assess whether people who exited to permanent housing upon program exit return at some point to homeless services, as captured in HMIS.
	DCHS	IDDSD & ADVSD	✓	STRA : Utilities, app/late fees, deposit, moving, storage, hoarding mitigation, rental debt, motel vouchers, ID document fees; SHS Client Asst. Funds : all items listed under STRA above AND transportation, furniture, work clothing/tools, medical; Shelter Plus Care - only rent, deposit, utilities	✓	RLRA and Shelter Plus Care Vouchers	✓	✓	✓	~	Only for STRA Outreach to IDD case managers and recipient households.

Data Source	Dept.	Division / Work Unit	Non-Rent Financial Assistance for Housing		Long Term Rent Assistance		Short Term Rent Asst.	Retention Data Collected			Retention Data Collection Notes
				Details		Details		6 Mos	12 Mos	24 Mos	
Homelessness Management Information System (HMIS)	DCHS	YFS	✓	Utility assistance	~		✓	✓	✓	~	Data Entry; inconsistent response rate since covid
	DCJ	ASD	~		✓	RLRA vouchers	~	✓	~	~	client contact/other verifiable source; low response rate
	HD	BHD, BHRD Shelter /Bridge Housing	✓	ID costs, application fees, storage fees, housing-related debt, moving costs	~		~	~	~	~	
	HD	BHD, Addictions - Central City Concern Supportive Housing	~		✓	Meridian Gardens has Permanent Supportive Housing and CEP has Shelter Plus Care vouchers	~	✓	✓	✓	Retention follow-ups are sent in HMIS. Great follow up response.
Universal Client Registry (UCR)	DCHS	ADVSD	✓	Utility assistance, emergency motel vouchers, deposits, moving services, extreme cleaning, and bedbug removal.	~		✓	~	~	~	

Rapid Rehousing Data

Data Source	Department	Division or Work Unit	Rapid Rehousing	Retention Data Collected			Retention Data Collection Notes
				6 Months	12 Months	24 Months	
Homelessness Management Information System (HMIS)	HSD		✓	✓	✓	✓	
	DCHS	IDDSD & ADVSD	✓	✓	✓	~	Outreach to IDD case managers and recipient households. Response rate over 90% for Home Forward STRA fund follow ups.

Transitional Recovery Housing Data

Data Source	Dept	Division or Work Unit	Recovery Program Transitional Housing	Retention Data Collected			Retention Data Collection Notes
				6 Mos	12 Mos	24 Mos	
Homelessness Management Information System (HMIS)	HSD		✓	~	~	~	
	HD	BHD, Addictions - Central City Concern Supportive Housing	✓	✓	✓	~	Set in HMIS at move-out. After, client or program contact. Note--only 8x8 (Imani) and ERP collect retention (Mentor, Blackburn, BB Enhanced, and River Haven do not)
	HD	BHD, Karibu Transitional Housing	✓	~	~	~	
Tiramisu	DCJ	ASD	✓	~	~	~	
Qualifacts CareLogic	HD	BHD, Addictions - Bridges to Change Supportive Housing	✓	~	~	~	
Qualifacts CareLogic	HD	BHD, Addictions - VOA Supportive Housing	✓	~	~	~	

Other Information & Notes on Data Sources

Data Source	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)	Other Information or Notes on the Data Source
Homelessness Management Information System (HMIS)	DCHS: ADVSD	Homeless Mobile Intake Team	Follow local SHS data reporting requirements.
	DCHS: ADVSD	Regional Long-Term Rent Assistance	
	DCHS: IDDSD	Short Term Rent Assistance	We follow HUD/HSD HMIS data collection requirements.
		Regional Long-Term Rent Assistance	Follow local SHS data reporting requirements.
		Supportive Housing Services - Outreach	Follow local SHS data reporting requirements. SHS also tracks amount spent for each spending category.
		Shelter Plus Care	We follow HUD/HSD HMIS data collection requirements.
	DCJ: ASD	Transition Services Unit	general HMIS use and not specific to DCJ's RLRA HMIS data entry; currently only used for RLRA and SARP programs at DCJ and there is some overlap with Tiramisu entries by contracted providers like TPI
	HD: PHD	Harm Reduction	All data entry into HMIS by Harm Reduction housing navigators are MSST assessments
DOC400/Offender Management System (OMS)	DCJ: ASD	Transition Services Unit	not reliable in tracking homelessness as emergency shelter addresses would not be counted toward number without addresses listed as "transient"
Tiramisu			prior living situation not tracked - purpose is to show contracted bed utilization in shelter and transitional housing - some also tracked in HMIS like TPI Jean's Place and Clark Center

Data Source	Departments/ Divisions Using the Data Source	Program(s) or Work Unit(s)	Other Information or Notes on the Data Source
Epic	HD: ICS	Federally Qualified Health Center Mobile Clinic	All data is HIPAA-protected.
	HD: PHD	Harm Reduction	All data is HIPAA-protected. For program entry/exit data, data is automatically generated per encounter
Syringe Exchange Database	HD: PHD	Harm Reduction	First two letters of first name and last name are required, as is month and year of DOB, in order to make a unique ID. Entry/exit data is automated and encounter-based.
CAREWare		HIV Grant Administration and Planning (HGAP) / Ryan White Part A	CAREWare has been subject to federal executive orders eliminating gender identity data collection. There is "deprecated" gender identity data entered previously but the current system does not collect.
Sheriff's Warrant and Inmate System (SWIS)	MCSO: Corrections	Programs Unit	Limited information given current questions and capacities of the systems
Jail Custody System (JCS)			
Caseload Explorer (CE) Pre-Trial			

Attachment 1

Budget Note 15: Consistency of Data for Homelessness Work

Link to FY 26 budget notes: <https://multco.us/info/fy-2026-adopted-budget-notes-and-department-follow#section-15>

The County funds day centers, emergency shelters, outreach, eviction prevention, rapid rehousing, and permanent supportive housing across multiple departments. Some of this work is done in-house, some is contracted to community based organizations. Currently, these programs do not all measure the same outcomes (client and process based) making it impossible to conduct assessments on the effectiveness of these investments; learn and share promising, emerging, or best practices that may result from the most effective programs; or aggregate data across the County enterprise.

By December 31, 2025, it is requested that the Chair direct the Chief Operating Officer, in coordination with the Health Department, Department of County Human Services, Homeless Services Department, Department of Community Justice, and the Sheriff's Office, to provide an update to the Board on the data elements that can be collected across the enterprise. Examples of data that will be included, at a minimum:

- Basic HMIS data elements needed for the By-Name-List as identified by the Homeless Services Department will be collected at all types of programs listed in paragraph 1.
- For programs where people move into permanent housing or receive eviction prevention, and transitional recovery programs:
 - Retention rates at 6, 12, and 24 months (measured post subsidy for rapid rehousing programs)
- For shelter programs:
 - Positive exits as defined by the HSD in consultation with the County Steering and Oversight Committee (SOC) representatives
- For outreach programs
 - Positive exits as defined by the HSD in consultation with the County SOC representatives
- For day centers

- Number of unduplicated participants served, as defined by HSD in consultation with the County SOC representatives

Programs may collect other data specific to their model and those data elements will be included in the presentation but the focus of this budget note is to get alignment on some basic/core data elements that we need to be able to see the full impact of ending homelessness work across the County enterprise, regardless of department or funding source.

Definitions

Data Source - an application, database or file used as a system of record for tracking business activities, services rendered, program consumer information, or other information that supports organizational functions.

Data Source Owner - the entity responsible for making decisions on who has the right to access, modify and distribute a dataset.

DCHS Inclusive Identity - Multnomah County Department of County Human Services' guidance for the collection of racial/ethnic identity.

Demographic Data - socio-economic attributes or identities of a person or population. Demographic attributes can include age, race, ethnicity, gender, sexual orientation, income, education, employment, religion, etc.

Federal Race/Ethnicity - the federal guidance for collecting Race and Ethnicity established by the [Office of Management and Budget](#). Despite being widely criticized as non-inclusive, the Federal Race/Ethnicity code sets are ubiquitous in many government data systems and are still used in the US Census.

Program - a cohesive set of related services or benefits based on a defined model with an identified consumer population and desired outcomes. Programs may be narrow in scope, providing one primary service or benefit, or they may provide a variety of services/benefits.

REALD - stands for Race, Ethnicity, Language and Disability. The acronym REALD specifically refers to the [Oregon Health Authority's published REALD guidance](#) for collecting these demographic attributes.

SOGI - stands for Sexual Orientation & Gender Identity. The acronym SOGI specifically refers to the [Oregon Health Authority's draft SOGI guidance](#) for collecting these demographic attributes.