



## Disability Services Advisory Council

Minutes

Monday, January 27, 2020, 12:30 pm -2:30 pm

Five Oak Building, 209 SW 4th Ave, Portland OR 97204--Pine Room

Time	Agenda Item	Purpose	Lead	Next Steps and Action Items
12:00-12:30 pm	Lunch and networking	Relationship building	All	
12:30-12:35 pm	Introductions	Welcome and build relationship	Robyn Johnson	Attendees: Ashley Carroll, Barb Rainish, Cheri Becerra, Erin Grahek, Lee Girard, Renee Huizinga, Rai McKenzie, Robyn Johnson, Lisa Strader (PBOT)
12:35-12:45 pm	<ul style="list-style-type: none"> <li>● Approve today's agenda</li> <li>● Review previous action items, if any.</li> <li>● Public Comment</li> </ul>	Consensus, accountability and information sharing.	Robyn Johnson	<ul style="list-style-type: none"> <li>● Introductions and icebreaker</li> <li>● Agenda: approved</li> <li>● No public comment</li> </ul>
12:45 - 1:00 pm	Transportation updates: <ul style="list-style-type: none"> <li>● Hop Card issue</li> <li>● NEMT</li> </ul>	Information sharing and discussion	Barb Rainish and all	<ul style="list-style-type: none"> <li>● Robyn sent out 4 page document to Committee on NEMT</li> <li>● Barb attended a meeting for drivers. The issue with not being able to pay drivers was averted.</li> <li>● Gridworks are finishing up and say they will make transition as easy as possible. Care OR will be taking over March 1st. Area of work will be broken up into: Call Center, Dispatch Manager and Network Manager.</li> </ul>

				<p>Everyone is hopeful that Care OR and Ride Connection will improve and create trust.</p> <ul style="list-style-type: none"><li>● Website inserted language about what to do if your ride is 10 minutes late, but it is buried and hard to find. Robyn has sent communication to Jeremey to see if he can help with this.</li><li>● Ashley wondered what is going to happen to the Gridworks staff? Robyn responded Dave Daley made a huge push, to those in charge, about keeping the good call center employees on.</li><li>● Health Share did not attend the senate committee meeting to talk about concerns. Hopefully when the new CEO begins things will get better</li><li>● HOP Card issue. Dave Daley brought the issue to the committee he attends with Trimet. The intent of making things easier for our clients has not happened with the new HOP cards.</li><li>● Community partners really try to help out with client rides, but the need is too big.</li></ul>
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				<ul style="list-style-type: none"> <li>• We are continuing to work with Trimet to fix these issues</li> <li>• Barb commented that a good HOP card needs to have both cash and tickets on it to work for our clients.</li> </ul>
1:00 - 2:00 pm	<ul style="list-style-type: none"> <li>• DSAC Realignment: Celebration of accomplishments and overview of the coming months.</li> </ul>	Information sharing, discussion, and shared understanding	Michael Anderson-Na the, Robyn Johnson and all	<ul style="list-style-type: none"> <li>• DSAC is moving in a direction to realign and work more in line with our equity lens. We hope to share power and allow people to participate and plan our meetings. DSAC will meet again in late April. In June we should have a plan. In September we will relaunch.</li> <li>• We hope DSAC members will attend ASAC meetings which are the first Thursday every other month.</li> <li>• Michael added we want to pause and figure out how we want to plan and do our work. What is our culture, value and priorities. We would like to interview members and discuss these things. How can we meet DSAC and County needs?</li> <li>• Barb brought up bylaws and procedures and what is our plan for these? It would be nice if everything is ready when we start. Michael agreed.</li> </ul>

				<ul style="list-style-type: none"><li>● Rai hopes that we really put some care and thinking into our rebuild.</li><li>● Robyn has some questions for us:<ol style="list-style-type: none"><li>1. <b>Celebrations of DSAC</b><ul style="list-style-type: none"><li>-Positive Process Outcomes</li><li>-NEMT Advocacy</li><li>-Weathering Transition</li><li>-Partnerships with BCC and - Advocates</li><li>-ASAC/DSAC partnerships</li><li>-Generosity of Spirit</li><li>-Learning</li></ul></li><li>2. <b>What we don't want to lose</b><ul style="list-style-type: none"><li>-Policies and Procedures</li><li>-NEMT/Transportation work</li><li>-The people/members DSAC</li><li>-Program and decision making</li><li>-Resources to the county</li><li>-Role in regards to Medicaid</li><li>-Info Sharing</li></ul></li><li>3. <b>Hopes</b><ul style="list-style-type: none"><li>-Grow representation of medicaid consumers</li><li>-Getting out more</li><li>-Getting the word out</li><li>-Becoming a model of</li></ul></li></ol></li></ul>
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				<p>accessible meetings -More advocacy and legislative training</p> <ul style="list-style-type: none"> <li>● Robyn is really hoping for your participation in Area Plan and ASAC in the coming months.</li> </ul>
2:00 - 2:15 pm	ADVSD update	Information sharing	Erin Grahek and/or Lee Girard	<ul style="list-style-type: none"> <li>● Lee budget update: We are struggling with some budget issues. The county level budget submission should go to the Chair soon. There is going to be a 2% constraint in our general fund which will be absorbed mainly in the administration items. We are ahead of schedule on narrative but a bit behind on final budget numbers.</li> <li>● Jacob Mestman is our new Quality and Business Manager in our Administration Unit. He is going to begin work on process mapping our processes.</li> <li>● There will be no lobby day due to the short session. There will be O4AD calls and updates.</li> <li>● We signed on to help with a bill for AARP to help with age discrimination in the work force.</li> </ul>

				<ul style="list-style-type: none"> <li>● We are also working with a state work group to develop medicaid in Oregon Project Independence (OPI)</li> <li>● Also working to help support family unpaid caregivers.</li> <li>● February 25th is the O4AD Quarterly meeting. Please contact Cheri if you would like to participate.</li> <li>● Robyn will make sure to send out the schedule for budget meetings as soon as they are available.</li> <li>● Robyn will send out info on proposed SNAP changes. Many lawsuits are being filed because of these changes. There was a record breaking amount of input against these changes.</li> </ul>
2:15 - 2:30 pm	Announcements, wrap-up and next steps	Decision making	Robyn Johnson	<ul style="list-style-type: none"> <li>● Lisa from PBOT (Portland Bureau of Transportation) is going to be completing a plan that identifies problems with transportation such as curb ramps, sidewalks and pedestrian signals. Would like our input. In April a large document will come out. There will be several open houses (online and in person). More info in April.</li> <li>● Barb told Lisa to please make the info available on Facebook and Next</li> </ul>

				Door. Robyn mentioned the importance of printing in 14 point font and multiple languages.
2:30 pm	Adjourn		All	

The purpose of the Disability Services Advisory Council (DSAC) is to advise Multnomah County Aging, Disability, & Veterans Services Division (ADVSD), a division of the Multnomah County Department of County Human Services, on basic policy guidelines for those clients receiving disability services, on reviewing and evaluating the effectiveness of the services, and other related topics.