

Aging, Disability, and Veterans Services Division

Disability Services Advisory Council (DSAC)

Thursday, April 24, 2025, 10:00 am – 12:00 pm

Five Oak Building, 209 SW 4th Ave, Portland, OR 97204

Pine Room, 1st floor

Zoom link: https://multco-us.zoom.us/j/94294725561?pwd=8ZEEiVfu9sCg74q4yUeayQEF5HVKl2.1

Meeting ID: 942 9472 5561 - Passcode: Sac.2025

Time		Purpose	Lead
Attendees: Members	Barb. Rainish, Nellie Stearns, Jesse Gauridipee, Caroline Underwood, Gail Skenandore, Carolyn Snell, Robert Trimble		
ADVSD	Tatyana Gannotskiy, Deric Anderson, Alex Garcia Lugo, Chei Becerra, Charmaine Kinney, Melanie Altaras, Antonio Villarreal, Margretta Hansen, Lynn Schemmer-Valleau, Anne Johnson		
Guests	Styles Carnley		
10:00	Meeting open for sign on		Deric/Cheri
10:00	Opening – Zoom review and access	sibility	Alex Garcia Lugo
10:05	Land acknowledgment		Alex Garcia Lugo
10:10	Introductions – Please share your r <b>Prompt</b> : What is your preferred Sp		Alex Garcia Lugo
10:20	Agenda review (slide) – Call for pul meeting.	olic comment at end of	Alex Garcia Lugo
10:30 (40 min)	referring to audio being quie microphone on/off. The wor especially since we focus on - Lynn provides an overview of provided through the OAA, we culturally specific community coordination for consumers community activities to reduincrease engagement for the	t use the word "mute" when eted. Instead, she suggests d can be inappropriate, disability. If transportation programs which are conducted by y partners. Partners provide and takes them to uce social isolation and to e individual. Indexplains the figures on the ansportation services services. 73% of consumers of Cab, and 3% used Ride	Marina Khalina, Lynn S-V, Margretta Hansen, and Alexander Kanso

- for their community and they use grants and other funding sources to use as our funding is expected to help leverage other grants.
- Barb. asks if the client count is for individual clients and if the unit measure will stay the same throughout the presentation. Also, are we including TriMet Lift?
- Lynn states that yes, it is TriMet Lift and Hop Cards.
- Gail asks how people get personal vouchers and transportation assistance?
- Lynn explains that in this instance with the OAA, the partners sparingly use Radio Cab because funding is limited and clients use this service for "unique rides."
   These are not ongoing routine rides. Clients are from community partners and ride assessments are done.
- Nellie is wanting to know how to use services and is wanting a "cheat sheet" for how to use transportation services.
- Lynn recommends that people call the ADRC for assistance. People can also get connected through community partners or district centers, particularly through culturally specific partners.
- Carolyn asks if this study includes people with disabilities?
- Lynn replies that this consists of older adults -\*group conversation breaks out and the answer is unclear.
- Barb. asks if partners receive admin funding?
- Lynn explains that partners have a contract and they provide information and assistance and they get paid based on those details and assistance. Then they have access to our funding for the services and we pay.
- Jesse says that a cheat sheet would be really important because people don't know how to access services.
- Alex responds and says that ADRC cards are the most helpful because things change so fast.
- Nellie asks if we have a senior bus pass?
- Lynn responds that we do not because we have limited resources. We prioritize those with unmet needs and those who are high risk.
- Nellie says that she is going to create a cheat sheet with a list of senior centers and phone numbers to hand out to DSAC.
- Alex explains that we have a list of that information in the Area Plan, so we have that resource and there is no need

to create one.

- Robert asks if the ADRC number connects callers to services, and if the number is in the little Street Roots book?
- Alex says yes, and they will talk to you about other services too, and it's 24/7.
- Charmaine stated that it is super powerful to connect with people.
- Nellie shares that from a Native perspective, there are people in the community who need resources.
- Melaine says that it's exciting to have ideas for how to connect with people, especially hearing the needs of the Native community. Transportation seems like a needed resource, and they are excited to discuss outreach strategies in the future.
- Nellie re-visits a conversation from the last joint meeting when we discussed creating a flyer to hand out for outreach.
- Alex shares that this resource already exists, and it is an ADRC flyer.
- Anne says that the topic of people needing help finding resources is in the Area Plan needs assessment. She says that it is important to make people aware of resources.
- Lynn shares that there is a Native event happening at this moment and maybe we invite the tribal navigator to help at the Native Centers (NARA/NAYA). This could help with cross collaboration.
- Charime says there is a hard line between city and res. Natives. This is a huge tribal relocation area, and tribal navigators only work with tribes. People may not get served if they aren't in a tribe.
- Nellie says we need outreach because Natives should not be struggling.
- Tatyana redirects the meeting to Lynn's presentation to finish. She also mentions that we have a lot of great feedback and we are hoping to discuss the future later in this meeting.
- Lynn shares that non-medical transportation is through
   TransDev and this is for eligible Medicaid participants and
   they have a benefit for non-medical transportation.

   TransDev coordinates rides for non-medical activities
   such as grocery shopping, which helps people remain
   independent.

- Antonio explains that there have been a total of 15,372 rides for the FY and 418 clients served.
- Barb. says that the numbers shown on the slide aren't adding up to 15,000 rides.
- Antiono states that they do add up to that number, and that the client count is not accounting for a duplicate number of people.
- Lynn shares that the Area Plan's goals are to improve consumer satisfaction. OPI-M has a transportation benefit which is included in the Area Plan, and we are looking into exploring innovative transportation services from other AAA's.
- Nellie recommends looking into what Chicago, Los Angeles, Phoenix, San Francisco and Miami are doing.
- Lynn wants to make it clear that no pilot program has been started. She says that we are just gathering information and are looking into Uber and Lyft as potential options. Those two companies are offering different types of services, and other agencies have contracted with them for those services. We are currently looking into their safety and background checks.
- Barb. says thanks for explaining it fully.

## Next Steps and Action Items

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11:10	11:10 BREAK – 15 minutes		
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11:25 (20 min)	Older Americans Act Area Plan updates and Next steps	Alex Garcia Lugo	
	- Alex shares that we will start tracking our goals for the		
	Area Plan, and that the Area Plan takes effect at the start of the new FY.		
	- Tatyana shares her vision for the group, which includes		
	asking members how long they have been a part of DSAC and is also wanting to revisit the structure of the		
	meetings. She is hoping to reintroduce programs during		
	meetings and asks members if they would like to "go back to basics." She asks for feedback, and is wanting to know		
	what members want to hear.		
	- Gail says these meetings have educated her on services		
	and resources for elders. She agreed back to basics would be good.		

- Caroline has become aware of the work being done and is glad to know where to get help.
- Jesse wants to improve outreach, specifically for Natives.
- Nellie shares that the community appreciates the services and that she works with people in crisis.
- Barb. says that Carolyn Snell is a newer member and invites Tatyana to meet with members at their community events.
- Carolyn shares that she has worked with the local Native community for 30 yrs, and while the local Native communities make up only a small percentage of statistics, they have high rates. This makes the community critical.
- Barb. provides feedback regarding the time change of the meetings. She expresses that the change in meeting time should have been considered as a committee, and she isn't sure if she has the commitment for "time creep." She feels it is disrespectful and wishes that Irma were here. She also feels that the Area Plan is more specific to ASAC and feels there is a lack of agenda items for DSAC.
- Tatyana says that we can continue this conversation, and talk about a different meeting time if 10am isn't convenient. However, we need to give lunch breaks to our staff.

## **Next Steps and Action Items**

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11:45 (5 min)	Invitations and Reminders  - OAA proclamation is Wednesday, May 7th from 12-1pm at the board meeting (Multnomah building). There will be a celebration right after the proclamation, also in the Multnomah building from 1-2:30pm. Please let us know a week before. Deric will send an Email/Text.	Alex Garcia Lugo, Tatyana Gannotskiy
Next Steps a	and Action Items	

11:50	Public testimony	Tatyana
(10 min)	*Listed above with Tatyana	Gannotskiy

Next Ste <sub>l</sub>	os and Action Items	
12:00	Closing •	Alex Garcia Lugo
Next Steps and Action Items  •		

12:00 pm	Adjourn!
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## **Upcoming Meetings:**

DSAC: May, 2025, 10:00am - 12:00pm

**Common acronyms used in ASAC Meetings** – While we strive to avoid acronyms and jargon here are some you may hear in ASAC meetings

- ADVSD Aging, Disability and Veterans Services Division, DCHS
- APD Aging and People with Disabilities, Oregon Department of Human Services
- APS Adult Protective Services
- ASAC Aging Services Advisory Council
- BIPOC Black, Indigenous, and People of Color
- DCHS Department of County Human Services (Multnomah)
- DSAC Disability Services Advisory Council
- LTSS Long Term Services and Supports
- NEMT Non-Emergent Medical Transportation
- O4AD Oregon Association of Area Agencies on Aging and Disabilities
- ODHS Oregon Department of Human Services (also called DHS)
- OPI and OPI-M Oregon Project Independence (- Medicaid)