



# **Disability Services Advisory Council (DSAC)**

**April 24th, 2025**

Aging, Disability, and Veterans  
Services Division

Department of County Human Services

Main features of using Zoom on a computer.

Zoom application features in the works, as requested.

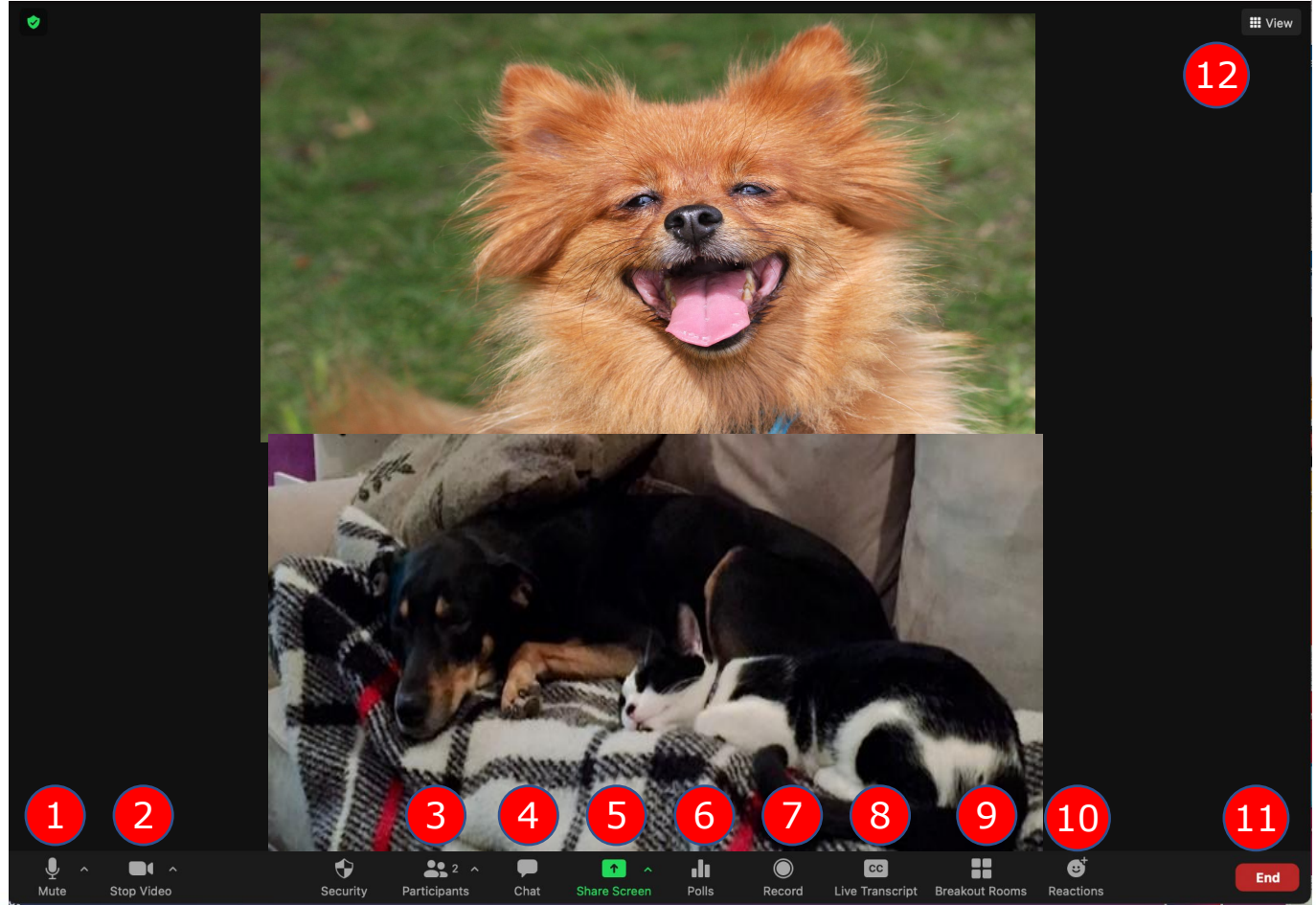


Image of a Zoom platform screen with two dogs in the participant boxes and red circles with white numbers above each of the Zoom button icons.

# Land acknowledgement

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We are located in Portland, Oregon, Multnomah county.

Today, we honor the Indigenous people whose traditional and ancestral homelands we stand on—the Multnomah, Kathlamet, Clackamas, Tumwater, Watlala bands of the Chinook, the Tualatin Kalapuya and many other Indigenous nations of the Columbia River.



## Land acknowledgement, continued

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It is important we acknowledge the ancestors of this place and to recognize that we are here because of the sacrifices forced upon them.

In remembering these communities, we honor their legacy, their lives, and their descendants.



# Accessibility statement

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We will (imperfectly!) model accessible presentation techniques such as:

- Using a minimum of 20 point font on slides.
- Limiting reliance on words and images.
- Orally describe visual presentation elements.
- Taking time on slides.



## Accessibility statement, continued

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- ✓ Ask ahead of time if anyone needs accommodations.
- ✓ Use a virtual platform with auto-generated closed captioning.
- ✓ Include alternate text or image descriptions.



## Accessibility statement, continued

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- ✓ Accommodations were requested and met.
- ✓ In use—voice amplification.
- ✓ Not in use—ASL interpretation, CART services.



# Meeting goals

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- Welcome and accessibility
- Land and labor acknowledgements
- Introductions
- Transportation Presentation
- Older Americans Act Area Plan updates and next steps
- Future meetings
- Council updates and public testimony





# Quick introductions

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Please share:

- Your name
- Pronouns
- Prompt — What is your preferred Spring drink?



# Community Services - Transportation

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- Lynn Schemmer-Valleau - CS Program Manager
- Margretta Hansen - CS QA/Support Program Manager
- Antonio Villarreal- Data Analyst Sr
- Alexander Kanso, CS Contract Liaison



# Community Services - OAA Transportation

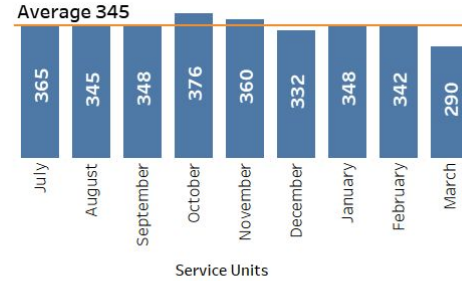
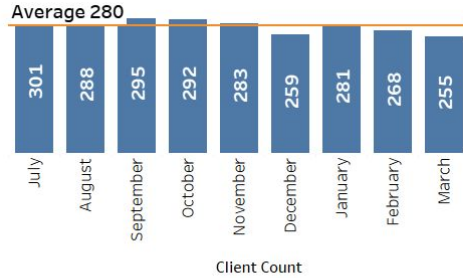
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- OAA-Older Americans Act
- Our culturally specific and neighborhood based senior center partners utilize OAA funding to provide transportation services to older adults through Trimet, Radio Cab, Ride Connection.
- These rides connect older adults to community activities such as social events, health promotion classes, and nutrition programs.
- Participants have the opportunity to maintain an enhanced quality of life outside the home and reduce social isolation

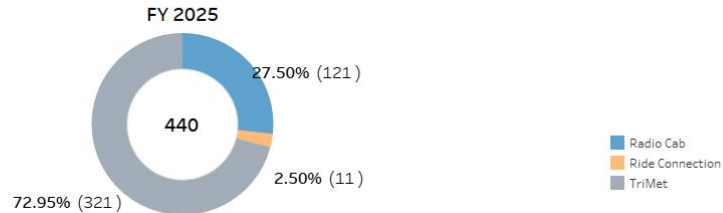


# Community Services - OAA Transportation

The OAA Transportation Program has served a total of 440 clients this Fiscal Year 2025 (Year To Date) with an average of 280 clients per month. Providing a total of 3,105 service units (public transportation fares and cab rides) at an average of 345 service units per month



Of the 440 clients served  
73% have accessed services provided by TriMet  
28% Radio Cab  
and 3% Ride Connection



# Non Medical Transportation

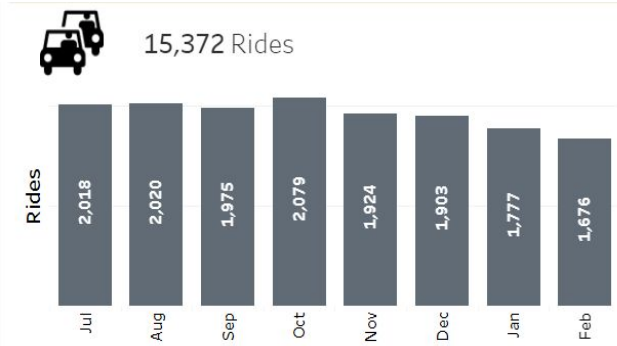
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**In-home services option** provided by regional contracted transportation providers or homecare workers (HCWs) and In-Home Care Agency (IHCA) caregivers

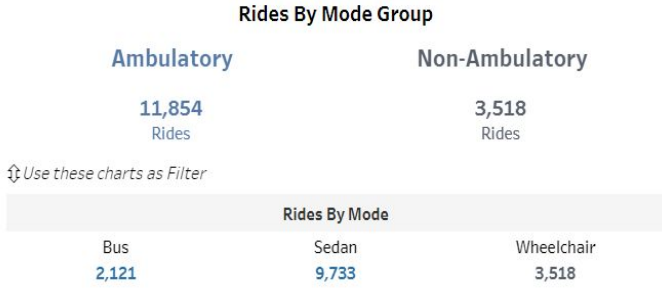
- TransDev-Transportation Brokerage
- Coordinates and schedules rides for **eligible Medicaid participants**
- Rides allow participants who cannot use public transportation the opportunity to access their community
- Local independent transportation providers offer services through a sedan or wheelchair van to accommodate both ambulatory and non-ambulatory individuals



# Non Medical Transportation



↑ Use this chart as Filter



# Community Services - Transportation

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## Goals for the new 2025-2029 Area Plan:

- Multnomah County plans on exploring innovative options to expand the Non-Medical Transportation program to address unmet needs and constraints
- OPI-M (Oregon Project Independence Medicaid) consumers will eventually transition under the umbrella of non-medical transportation to receive services
- With the transition of these consumers, Multnomah County will work with State Programs and AAA's locally and nationally to explore other innovative options to address the high demand for services



# Community Services - Transportation

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## Pilot Program

- Multnomah County will explore expanding transportation services through a potential partnership with Uber or Lyft
- These services are already available through the State of Oregon OHA “TNC Pilot Program”
- AAA’s and Medicaid Agencies nationwide have partnered with Uber/Lyft to provide non medical transportation services
- The Pilot program will be measured through ongoing data evaluation of costs, savings, ride availability, and consumer satisfaction
- The pilot program may expand to other ADVSD programs







**I'M TAKING  
A BREAK**

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15-minute break

# 2025-29 Area Plan update

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- Alex Garcia Lugo, division project manager
- Anne Johnson, research and evaluation
- Jason Normand, research and evaluation
- Marina Khalina, Community Services manager
- Nicole Galport, research and evaluation



# Updates

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## Area Plan Submitted to the State of Oregon!

- Tracking of goals progress on a monthly basis



# 2025-29 Area Plan Next Steps

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- Input from ASAC and DSAC on participation and strategic planning for the Area Plan goals.
- Work on the ADRC goals since it was the highest ranking on the survey.
- Determine what goals DSAC would like to continue working on, and the strategy feedback for the 4 years.



# Invitations and Reminders

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- Older Americans Month Proclamation **Wednesday, May 7th 12:00 - 1:00pm** at the Board Meeting (Multnomah Building).
- Celebration right after the proclamation in the Multnomah Building. 1:00 -2:30pm



# Public testimony

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- Please feel free to provide comments.



# Wrap-up

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- Thanks for attending!
- Next Meeting— May , 2025
  - 10am-noon

