



Disability Services Advisory Council (DSAC)

November 20, 2025

Aging, Disability, and Veterans
Services Division

Department of County Human Services

Main features
of using Zoom
on a
computer.

Zoom
application
features in the
works, as
requested.

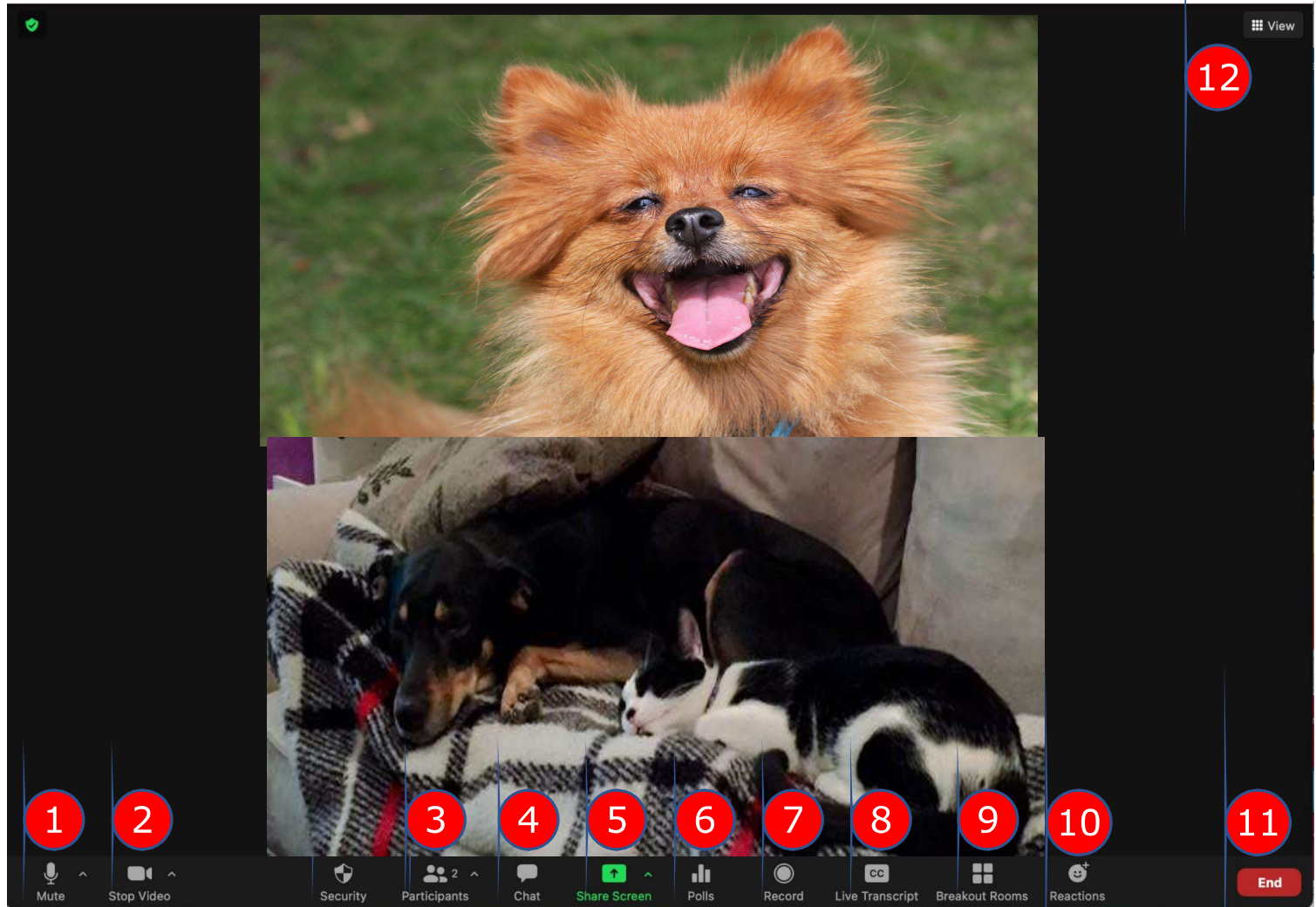
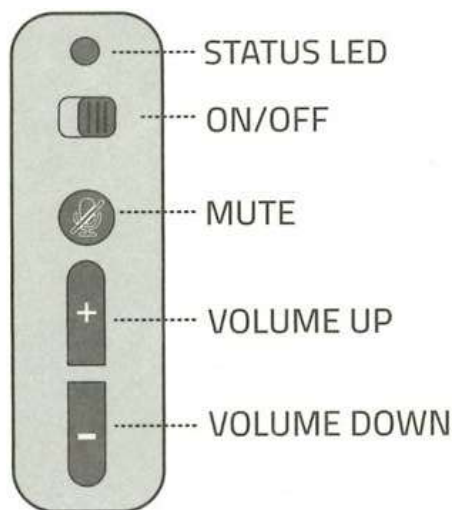


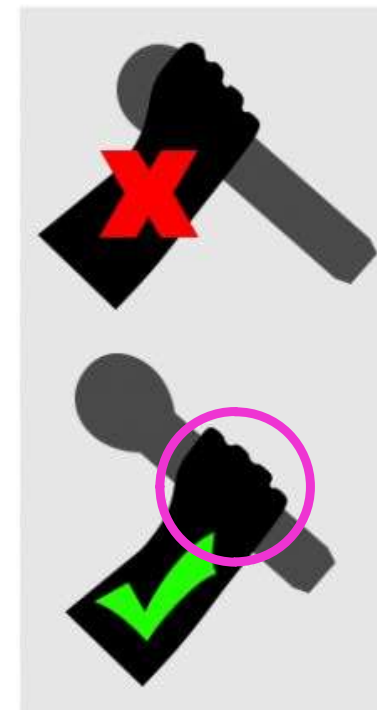
Image of a Zoom platform screen with two dogs in the participant boxes and red circles with white numbers above each of the Zoom button icons.

Using the microphone

Green solid – mic on
Green blinking – standby



Hold the mic about 5cm/2" from your mouth...



and don't cup it!
(unless you're rapping)



Accessibility statement

We will (imperfectly!) model accessible presentation techniques such as:

- Using a minimum of 20 point font on slides.
- Limiting reliance on words and images.
- Orally describe visual presentation elements.
- Taking time on slides.
- Ask ahead of time if anyone needs accommodations.



Accessibility statement, continued

- Use a virtual platform with auto-generated closed captioning.
- Include alternate text or image descriptions.
- Accommodations were requested and met.
- In use—voice amplification.
- Not in use—ASL interpretation, CART services.

Land acknowledgement

We are located in Portland, Oregon, Multnomah county.

Today, we honor the Indigenous people whose traditional and ancestral homelands we stand on—the Multnomah, Kathlamet, Clackamas, Tumwater, Watlala bands of the Chinook, the Tualatin Kalapuya and many other Indigenous nations of the Columbia River.

It is important we acknowledge the ancestors of this place and to recognize that we are here because of the sacrifices forced upon them.

In remembering these communities, we honor their legacy, their lives, and their descendants.

Quick introductions

Please share:

- Your name
- Pronouns
- Are you a council member, staff, guest?
- Prompt

What is a new skill you are interested in learning?



Meeting goals

- Welcome and accessibility.
- Land acknowledgement.
- Introductions: members, County staff, and guests.
- Call for public testimony?
- Request for feedback - Change of meeting date
- Long Term Services and Supports Presentation
- Invitation NEO interviews
- Public testimony.
- Future meetings.



Request for Feedback

- Commissioner Meghan Moyer requests the DSAC change the meeting date from Thursdays to Wednesdays to facilitate the opportunity to join meetings.
- Options include:
- 3rd Wednesday or same week as they currently run in.
- Wednesday 10am -12pm
- Wednesday 1pm -3pm





LONG TERM SERVICES AND SUPPORTS

Charmaine Kinney,
MPA-HA
Quality Management

LTSS

- THE LARGEST PROGRAM IN THE DIVISION WITH **300+** STAFF
- 6 BRANCH OFFICES AT 5 LOCATIONS THROUGHOUT THE COUNTY
- As of the start of this year we were **serving a total of 43,457** Oregonians with Medical, SNAP and Long Term Care Service



Multnomah County AAA LTSS Offices

Branch	Address	Main Line
1418-SE	4610 SE Belmont St, STE 200 Portland, OR 97215	503-988-3660
3516-T&D	4610 SE Belmont St, STE 200 Portland, OR 97215	503-988-3516
2518-West	5-Oak: 209 SW 4th Ave #110, Portland OR 97204	503-988-5460
2818-N/NE	5325 NE MLK JR BLVD, PORTLAND OR 97211-3237	503-988-5470
3515-Mid	11982 NE Glisan Street Portland OR 97220	503-988-5480
3818-East	600 NE 8th Street Room 100, Gresham 97030	503-988-3840

Four major hospitals in Multnomah County has an embedded worker at this time–(there are vacancies)



LTSS Staff

- **Eligibility Team**-determine financial eligibility for all our programs for the community members
- **Service Intake Unit** - Determines functional eligibility for our LTC/service consumers- Since January 1st, (through 7/31) **1712 service intakes** have been assigned, 245 new intakes per month, on average.



LTSS Staff

- **Service Unit Case Managers:**
 - provides case management to 10,571 service consumers, 6,426 of those are living in their own homes -
 - provides care planning, placement and assist with hiring HCW's for those in their own homes.
- **Admin Support & Management**
 - Business Support Team
 - Quality Management Team
 - Supervisors and Management



Service Map

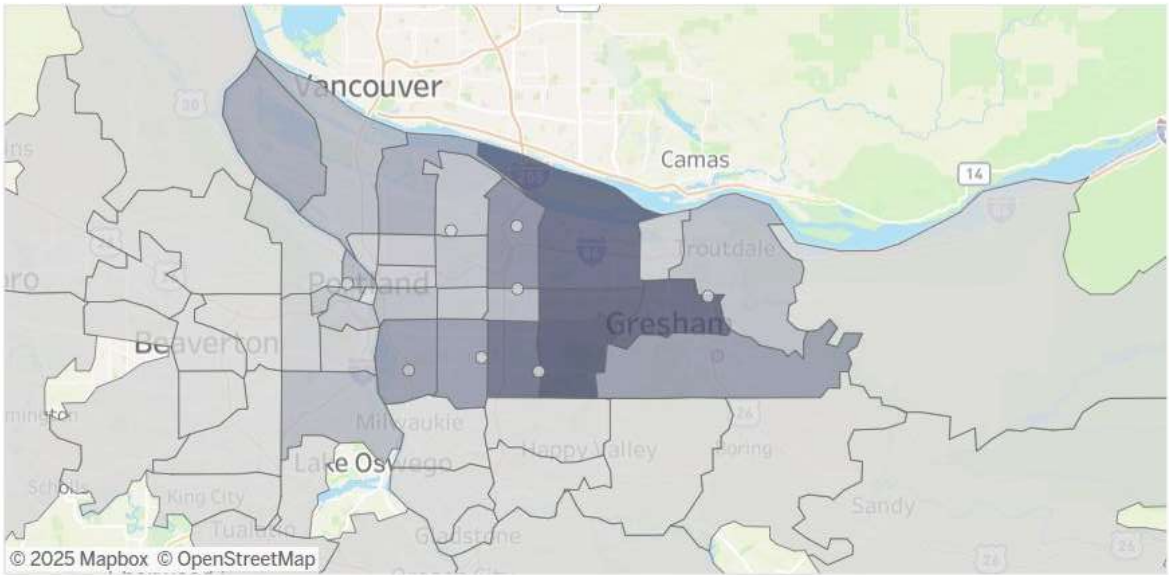
Current LTSS consumers on 11/3/2025.

LTSS Service Population Map 



Total # of Service Consumers
10,571

Selected
10,571



Branch	# of Service Consumers
East	2,758
Mid	2,469
N/NE	1,542
SE	1,506
T&D	1,373
West	921
Other	2

Click this chart to view demographics by branch



Demographics

- **Race**

White:	63%
African or Black/African American:	15%
Asian:	12%
Unknown:	8%
American Indian/Alaskan Native:	2%
Native Hawaiian or Pacific Islander:	1%

- **Ethnicity**

Non Latino/Hispanic:	91%
Latino/Hispanic:	5%
Unknown:	4%

- **Gender**

Female:	59%
Male:	41%
Unknown:	0%

- **Spoken Language**

English:	75.1%
Russian:	6.3%
Vietnamese:	4.3%
Spanish:	2.6%
Cantonese:	2.5%
61 Others:	1.2%



Service Options

If an individual is eligible for Medicaid LTSS, they are eligible to be served in various settings (as appropriate based on assessed care need and their preference).

- ❖ Nursing Facility
- ❖ In Home
- ❖ Adult Foster Home
- ❖ Assisted Living Facility
- ❖ Residential Care Facility
- ❖ Specialized Contracted Facilities



How to Apply or to Make a Referral



- Contact Multnomah County Aging & Disability Resource Connection Helpline **(ADRC):**
(503) 988-3646
 - Include Name, (Prime #), DOB, Consumer contact information, Current address, including room # if in a facility, Representative contact information, Referent contact information, Reason for referral, Urgency, Services requested, When and where individual is discharging to, Barriers
- Apply online at



<https://www.one.oregon.gov/>

Medicaid LTSS Eligibility

An individual applying for services must meet both:

1. Financial and Non Financial Criteria (OSIPM or MAGI)
- and***
2. Functional Criteria (Service Priority Level)

Oregon is a right to apply state so an individual or their rep may elect to move forward in the process even if it seems unlikely they would be found eligible.



Full Approval Process

1. Application
2. Eligibility Determination
3. Functional Assessment
4. If criteria is met for financial and functional eligibility: Service Planning



Medicaid Non Financial Eligibility For LTSS

To be eligible for Medicaid-funded services in Oregon, an individual must:

- Be a US citizen or *qualified non-citizen*.
- Be an Oregon resident.
- Have not transferred assets within five years of applying for services with the intention of establishing eligibility.

Depending on which Medicaid program the individual is eligible for they may be required to:

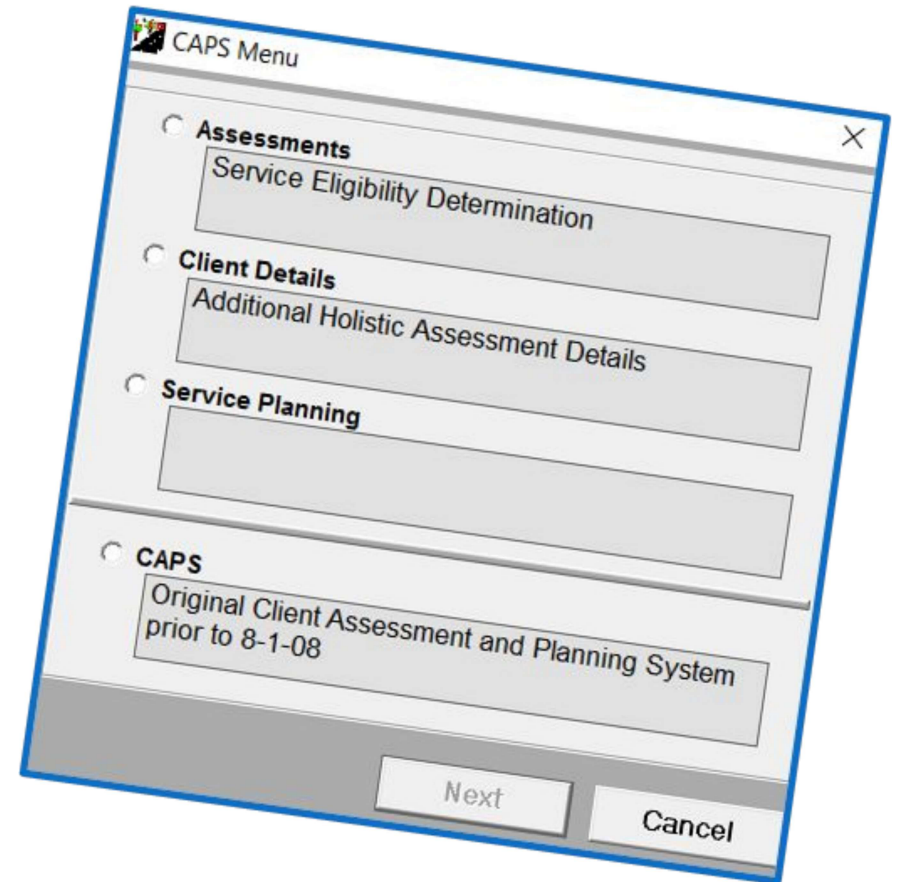
- Pursue all assets they have a legal right to (unless there is a safety concern in doing so).
- Pay towards the cost of their care (also known as a liability, pay in, or service contribution).



CAPS

Client Assessment & Planning System

Medicaid intake worker or ongoing case manager completes thorough assessment of a consumer's ability to manage and complete Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs).



Qualifying ADLs

Mobility



Hands on
assistance at
least weekly

Eating



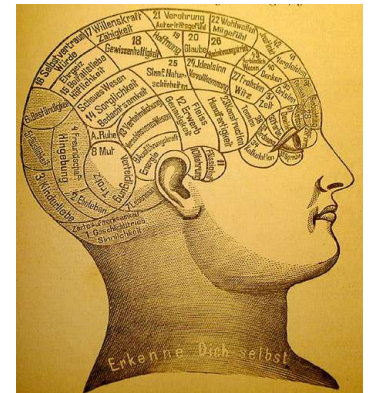
Hands on or
cueing assistance
at least weekly

Elimination



Hands on or cueing
assistance at least
weekly

Cognition



Assistance
at least daily



Instrumental Activities of Daily Living (IADL)

Instrumental Activities of Daily Living (IADL) consists of housekeeping, laundry, shopping, transportation, medication management and meal preparation. NOTE: Having these needs only will not meet LTSS eligibility.

Transportation:

- Arranging rides,
- Getting in/out of vehicle
- Physical or cognitive assistance during the ride.



Special Teams

- [MMA](#)

- Coordination of benefits for dual authorization Medicare/Medicaid
- Council Medicaid clients transitioning onto Medicare
- Council Medicare clients transitioning onto Medicaid

- Home Care Worker Unit

- The HomeCare Worker (HCW) unit processes applications for individuals applying to provide services to LTSS and/or OPI consumers. The unit provides information about the enrollment process, required training for new and existing HCWs, processes HCW renewals, and maintains HCW files and updates HCWs' information, when needed.
- Location: ADVSD East, 600 NE 8th Street, Rm 100, Gresham, OR 97030 Email: HCW.unit@multco.us Voice message: 503-988-7575



Special Teams

- Transition and Diversion (T&D)
 - The goal of this program offer is to support participants' safety and independence living at home or in the community.
 - Case Managers help consumers transition back to their home or to a community setting. Supports can include in home services or finding a suitable placement that meets the individuals needs.
 - Three embedded hospital workers with T&D, help patients apply for Medicaid LTSS and avoid being discharged to a nursing home.
 - Serving 1,371 consumers currently.
 - T&D Case Manages all long term nursing facility residents
 - Other ongoing cases will be transferred to the branch where they live.



● HMIT: Homeless Mobile Intake Team **Special Teams**

- Created to meet unhoused people where they live and assess them for LTSS and other qualifying critical supports to stabilize the individual
- Received the 2024 Aging Innovations Award from USAging
- HMIT partners with Home Forward to offer 15 Regional Long-Term Rent Assistance (RLRA) vouchers which provide rent assistance for up to 10 years.
- Several culturally specific positions created to address disparities in this population

Overall referrals

Total Referrals	591
Active Cases	105
Closed	452
Unassigned	42

Outcomes	Placed	157
	Outcome Pending	96
	Died	6
	Withdrawn	108
	Denied	48
	Served by others	34
	Back to Homeless-could not connect	79
	Referred to Other County Program	7
	Refused Services	16





**I'M TAKING
A BREAK**

15-minute break

LTSS Presentation... Continuation

- Questions and discussion

Participate in an Advisory Councils info video!

- We would like to produce a video about the advisory councils, featuring members and staff.
- The video will help us explain the ASAC & DSAC to new ADVSD employees and help us with recruitment & promotion of the advisory councils.
- Interested in being interviewed for the video? Tell Sarah and she'll connect you with our Communications Coordinator.



Public testimony and council updates

- Please feel free to provide comments.

Wrap-up

- Reminders: Please remember to answer Deric timely. Transportation and food for in-person meetings must be completed several days in advance.
- Thanks for attending!
- Next meeting – December 18, 2025
 - 10am-noon

