



# LPSSC Update on Multnomah County Oregon eCourt Implementation

November 5, 2013

## Better Access, Better Information, Better Outcomes

### Oregon eCourt Vision

Oregon eCourt will give courts and judges the tools they need to provide, just, prompt, and safe resolution of civil disputes; to enhance public safety and the quality of life in our communities; and, to improve the lives of children and families in crisis.

Empowering people who serve the public™





## OR eCourt Update November 5, 2013

1. Program History
2. Vendor Selected
3. Program Scope
4. Progress to Date
5. Pending Program Components
6. Current Pressure Points





## Oregon eCourt History

- **2001 - 2004: Strategic direction outlining the need for Oregon eCourt established and task force established.**
- **2005: Chief Justice appoints Technology Committee to implement Oregon eCourt. Appellate eCourt launched.**
- **2008: Oregon eCourt is officially launched with funding and support from the Legislature. The funding is COP bonds and estimated cost is \$90 million.**
- **2010: Oregon establishes a single-solution strategy for Oregon eCourt.**
- **2011: Oregon selects and contracts with Tyler Technologies to implement Oregon eCourt.**



# About Tyler Technologies



## Tyler | Courts & Justice

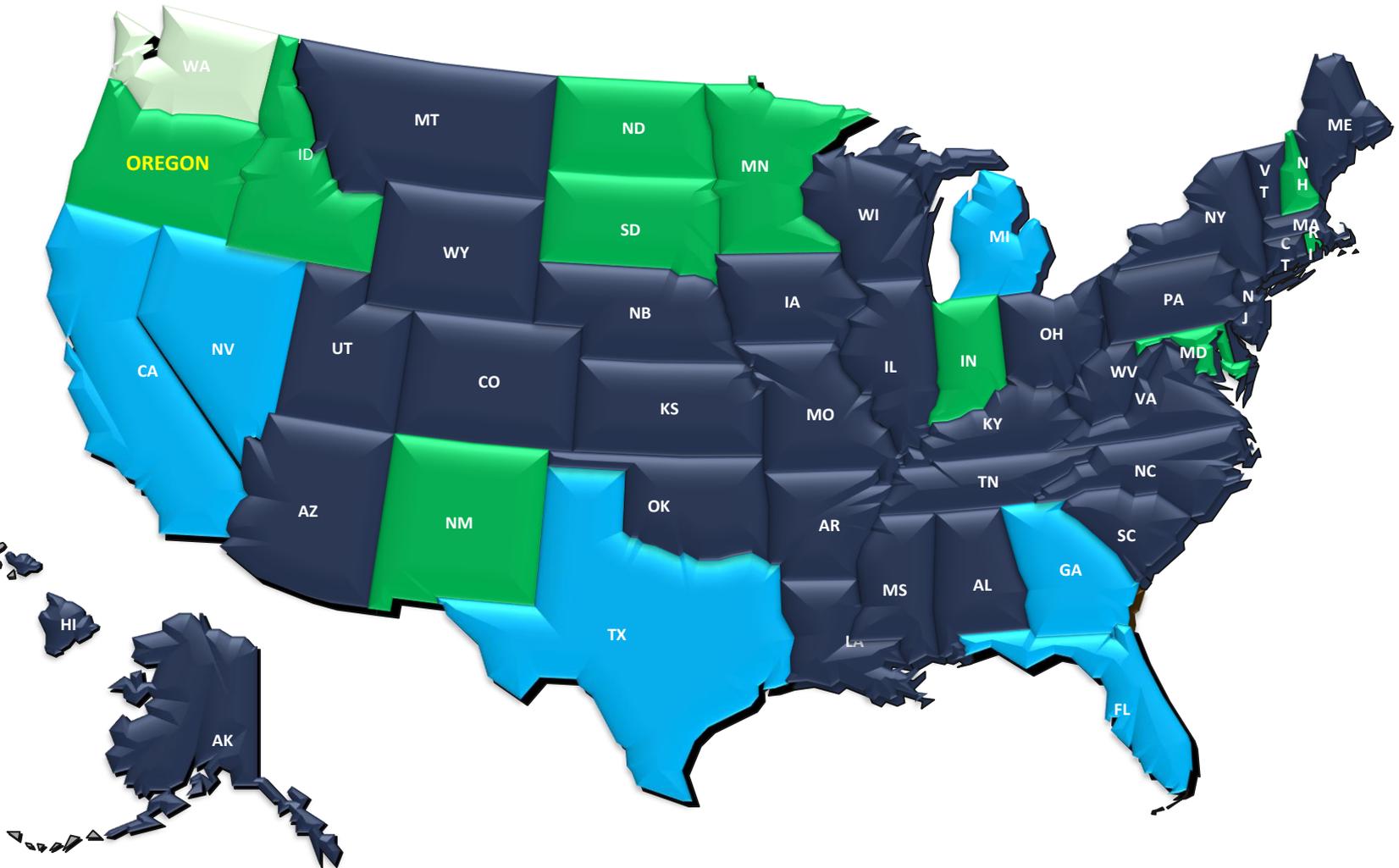
- **Founded in 1966, publicly traded on NYSE. Tyler is the largest software company focused exclusively on the public sector.**
- **2,500 employees nationwide solely focused on creating software for the public sector.**
- **Over 30 years of experience providing technology solutions to courts and justice clients.**
- **350+ successful implementations of the Odyssey case management system including ten statewide implementation projects.**
- **100% implementation success rate.**



# Odyssey User Community



- Statewide Installation of Odyssey or Odyssey selected for statewide installation
- Significant Jurisdictions in State Use Odyssey or have installation in progress



# eCourt Functional Overview



## Oregon eCourt Portal



Case Access



eFilings



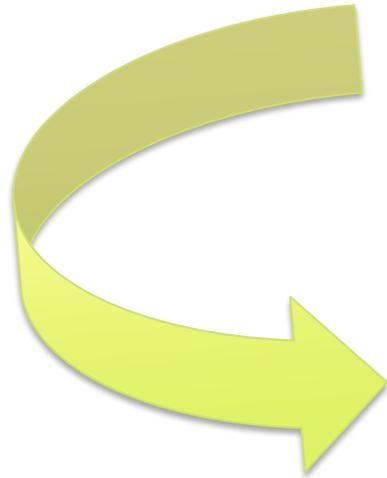
ePayments



SRLs



Statistics



Case Management



Content Management



Financial Management



SessionWorks



Decision Support



Jury Management



Integration Framework

# Functions Being Installed Currently



Case Access Limited



eFiling - except for Charging Documents and Unsigned Orders



Case Management



Content Management



Financial Management



On Line Payments



Session Works for Judges

# Oregon eCourt Installations



## Installation Schedule

2012	2013	2014	2015 & 2016
<p>Yamhill June 4, 2012</p>	<p>Jackson March 11, 2013</p>	<p>Benton Polk January 13, 2014</p>	<p>Remaining 22 Counties &amp; Oregon Tax Court</p>
	<p>Clatsop, Tillamook &amp; Columbia August 12, 2013</p>	<p>Multnomah May 12, 2014</p>	
<p>Crook Jefferson &amp; Linn December 10, 2012</p>		<p>Marion Douglas &amp; Josephine December 8, 2014</p>	

# What Components Not Implemented



- 1. Web Portal for Designated Government Agency Access and Attorney Access for case management information and documents.**
- 2. Web Portal for any person to access basic case information.**
- 3. Intelligent form sets for the Self Represented Litigants (Multnomah Pilot).**
- 4. Decision Support System – indefinite duration for work to begin.**
- 5. Integration Framework – rudimentary for current data integrations, but not for real time data sharing.**
- 6. Jury System – Tyler system in requirements definition and gap analysis.**
- 7. Statistics – OJD is attempting to replicate its OJIN data reports.**



## “Why we are not sleeping well”

### Implementation involves:

1. 10 million OJIN cases and 3 million electronic documents to be converted
2. Rewriting 200 daily, weekly and monthly reports for Odyssey
3. Training 366 Judges and Staff in Odyssey operations for performing the court's daily work
4. Scanning paper files for all court proceedings after installation
5. There will be a noticeable impact on service delivery March 1 through May 31, 2014

There are 187 days to implementation

