Emergency Phone List

Emergency Phone Numbers

Emergency - 911

Poison Control _____

Non-Emergency Ambulance _____

Non-Emergency Police _____

RN Consultant _____

Information about the Adult Care Home

Name of Adult Care Home _____

Phone Number of Adult Care Home _____

Address of Adult Care Home _____

Who to Contact

Medical Emergency - Call 911 immediately for any emergency situation. (Do not call 911 if resident is on hospice. Follow directions below.) If resident has a "do not resuscitate" order, give a copy to emergency team when they arrive.

Hospice Emergency - Call the hospice nurse who will give instructions.

Death of a Resident – Call 911 in the event of an unexpected death. Immediately notify resident's representative and family. Complete an incident report. Call the funeral home listed on the resident's information sheet. Contact the Estate Administration Unit at 1-800-826-5675 if the resident received Medicaid funding.

Adult Care Home Staff

Back-Up Operator / Approved Resident Manager
Name: _____ Phone:_____

Emergency Back-Up Caregiver(s)

Name: _____ Phone: _____

Name: _____ Phone: _____

Name: _____ Phone: _____

Emergency Contact Phone for Operator (if not living in the home):_____

Complaints

You can report complaints to:

Multnomah County Adult Care Home Program: 503-988-3000

- Or -

Multnomah County Protective Services:

Older Adults And Adults With Disabilities	503-988-4450
Adults With Developmental Disabilities	503-988-3658
Adults With Mental Health Or Addiction	503-988-8170