

Emergency Response System

OPI-M Service Option

[Identify a ERS Provider](#)

[ERS Form](#)

[Smartsheet Form](#)

[Narrate in Oregon Access](#)

[Multnomah County Team will do the following steps:](#)

Emergency Response System (ERS) is available in two different options:

- Basic
- Enhanced

Basic: Basic ERS involves a button or bracelet that maintains a signal via use of the consumer’s telephone (either landline or cell) and triggers a call to an emergency response center when the button is activated indicating help is needed.

Enhanced: Enhanced ERS includes the basic service mentioned above and additional options such as a fall detector or a medication reminder/dispenser.

Identify a ERS Provider

Use the ERS Resource sheet to find a provider.

1. Provider Name
2. Contact Information

Call the Provider to ensure they have the service and availability needed.

Emergency Response System Providers				
Provider - NPI	Provider Name ¹	Contact Information ²	S5160 (install fee)	S5161 (monthly fee)
500644144	Assured Independence	(425)516-7400; Available in all counties and self install with assistance via phone consult	\$25.00	\$36.00
000248500	Columbia Medical Alarm Inc.	503-644-4736; Available in all counties, self install	\$65.00	\$37.00
1568583458	Critical Signal Technologies	1-248-773-0209; Available in all counties, self install	\$0.00	\$20.00
500612270	Life Alert Emergency Response	1-800-338-9090, Available in all counties, self install	\$70.00	\$29.95
000276267	Lifefone Emergency Medical Services	1-800-882-2280 ext. 369; Available in all counties, self install	\$0.00	\$29.00
000182859	Lifeline Systems Inc.	1-800-368-2925; Available in all counties (rural areas would be self install)	\$50.00	\$35.00
500606712	Lifestation, Inc.	1-866-235-1747; Available in all counties, self install	\$0.00	\$25.00
000227839	Mastertech Security	503-630-8991; Available in all counties, self install	75.00-199	\$19.95
000227837	Providence Newberg Lifeline	503-537-1463; Clackamas, Multnomah, Yamhill, Washington, Columbia, Marion and Eastern Oregon (no install fee, would be self install and only \$35/month) county	\$55.00	\$40.00
500607149	Watchdog	1-800-706-2414; available state -wide, all counties	\$50.00	\$35.00

Step 1. ERS Form

Complete the ERS Form

1. Case Manager Information
2. Consumer Information
 - a. Landline or Cellphone
3. Provider Info.
 - a. Add the Provider's Name
 - b. Add the Provider's NPI or Oregon Medicaid ID from the ERS Resource Sheet
 - c. New Request or Renewal Request



1

Case Manager:

Phone #:

Branch:

Emergency Response System (ERS) Prior Authorization

2 **Consumer Info:**

Consumer name:	Prime:
Physical address:	
Mailing address:	
<input type="checkbox"/> Landline:	<input type="checkbox"/> Cellphone:

* Checking landline or cellphone helps the provider identify the type of device a consumer will need.

3 **Provider Info:**

Performing Provider:	
Provider NPI or Oregon Medicaid ID (as shown in MMIS):	
<input checked="" type="radio"/> New Request	<input type="radio"/> Renewal Request

ERS Resource Sheet

Emergency Response System Providers				
Provider - NPI	Provider Name	Contact Information	\$5160 (install fee)	\$5161 (monthly fee)
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Choose either the Basic or Enhanced Option, do **not** select both.

- **New Basic Requests**
 - Installation: Units = 1 (one installation)
 - Monthly Service Fee: Units = number of months you are authorizing. Typically 12 for 1 year.
- **New Enhanced Requests**
 - Installation: Units = 1 (one installation)
 - All the options needed: Units = number of months you are authorizing. Typically 12 for 1 year.
 - Wireless Monitoring
 - Fall Detector
 - Monthly Medication Reminder Service

Device Selection: (Choose Basic or Enhanced, cannot select both)

Basic ERS Authorization

Installation: S5160 (only select for new installs) Units: 1

Monthly Service Fee: S5161 Units: Select number of months -

Enhanced ERS Authorization (SPPC Consumers are not eligible for this option)

Installation: S5160 (only select for new installs) Units: 1

Wireless Monitoring Device: A9279 Units: Select number of months -

Fall Detector/ GPS Mobile: A9280 Units: Select number of months -

Monthly Medication Reminder Service: S5185 Units: Select number of months -

* Device descriptions may vary by providers.

- **Renewal Requests:** No Installation Fee
 - Basic: Monthly Service Fee: Units = Number of Months
 - Enhanced: for All services applicable: Units = Number of Months

Authorization date:

- Start Date
- End Date

Authorization:		
Prior Authorization Number (Generated from MMIS):		
Authorization dates:	Start:	End:
Sent to ERS Provider:	Date scanned to EDMS:	

Step 2. Smartsheet Form

Complete the Smartsheet Form and submit for processing.

1. Client Name
2. Service Case Manager Name
3. Service Case Manager Email
4. Organization
 - a. ERS (Emergency Response system)
5. Upload the ERS Form
 - a. Submit

The screenshot shows a web form with the following fields and options:

- 1 Client Name ***: A text input field.
- 2 Case Manager Name ***: A text input field.
- 3 Case Manager Email ***: A text input field.
- 4 Organization ***: A list of radio button options:
 - Asian Health & Service Center (1415)
 - Friendly House (2512)
 - Hollywood Senior Center (2814)
 - Urban League (2812)
 - Impact NW (1412)
 - IRCO (3512)
 - YWCA (3519)
 - OPI-Exp (7210)
- What form are you uploading? ***: A list of radio button options, with "ERS (Emergency Response System)" selected and highlighted by a red box.
 - ERS (Emergency Response System)
 - LTCCN (Long Term Community Care Nursing)
 - IHCA (In-Home Care Agency - 546 OPI-M only)
 - ADS (Adult Day Service)
 - 546 (HCW Program)
 - Other
- 5 File Upload**: A dashed box containing the text "Drag and drop files here or [browse files](#)".
- Send me a copy of my responses
- Submit**: A blue button with a red arrow pointing to it.

Step 3. Narrate in Oregon Access

ERS Services authorized from {month, year} to {month, year}.

Multnomah County Team will do the following steps:

- Enter the Prior Authorization into MMIS
- Add the Prior Authorization Number to the ERS Form
- Email/Fax the Form to the ERS Provider
- Upload the ERS Form to Laserfiche
- Narrate in OA - once completed.