

Portland Street Response - Final Work Group Recommendations

Work group: System Mapping and Alignment

Work group focus area: During the first Portland Street Response stakeholder meeting on April 19, a portion of the agenda was dedicated to the following: *Workshop resources we already have across the City and County - What resources and programs do we collectively have at this time?* The Systems Mapping and Alignment work group was formed shortly thereafter to facilitate a robust, thorough process to fully address this aim and produce a comprehensive, shared understanding of our current systems to help inform an improved Portland Street Response approach.

Work group members: Abbey Stamp (abbey.stamp@multco.us), Dan Douthit (dan.douthit@portlandoregon.gov), Renee Huizinga (renee.huizinga@multco.us), Adam Renon (adam.renon@multco.us), Marc Jolin (marc.jolin@multco.us), Seraphie Allen (seraphie.allen@portlandoregon.gov)

Summary of findings to date: The Systems Mapping and Alignment work group planned and conducted a [Sequential Intercept Model](#) (SIM) workshop on Friday September 20. The exercise was convened by Multnomah County's Local Public Safety Coordinating Council and externally facilitated by experts from [Policy Research Associates](#). The workshop focused on "Intercepts" 0/1 which include crisis response, dispatch, and law enforcement. The SIM process brought together a wide array of stakeholders, similar to those participating in the broader Portland Street Response stakeholder group. They conducted a comprehensive assessment of the available resources and gaps in services, and discussed systems from other jurisdictions.

Final recommendations: The system map produced by the SIM process details an incredible amount of complexity in our current crisis response, outreach, diversion, dispatch, and law enforcement systems at Intercepts 0/1. The current volume of interventions and services in this space should inform implementation of any new Portland Street Response strategy. The Systems Mapping and Alignment work group recommends:

1. The Portland Street Response pilot program should clearly articulate how the program will operate relative to other key crisis response, outreach, diversion, dispatch, and law enforcement services mapped as part of the SIM. This should include: clear roles and responsibilities; communication, coordination, and hand-off protocols with other service providers; and expectations and agreements around data and information sharing for evaluative purposes.
2. The Portland Street Response pilot program should implement data collection strategies and a robust evaluation program to measure its effectiveness. In addition to other necessary measures, evaluation aims should address:
 - How integration, coordination and communication with other service providers will be measured and evaluated;
 - The impact of Portland Street Response on other crisis response, outreach, diversion, dispatch and law enforcement services, and criminal justice system involvement; and

- How success will be defined and measured.
3. A Portland Street Response stakeholder group should continue to meet with clear objectives related to the integration of Portland Street Response within the current system, monitoring evaluation of the pilot program, and considering options to streamline, consolidate, and/or supplant existing interventions within our current system. Stakeholders should continue to engage in existing efforts to improve criminal justice and behavioral health systems.

As described in the Sequential Intercept Model mapping Executive Summary, cross-system and cross-jurisdiction mapping, service development, and policy recommendations would benefit from the structure and facilitation provided through the Local Public Safety Coordinating Council. PSR and other future efforts to divert individuals with behavioral health needs away from justice involvement should be championed together by the cities and Multnomah County.