

**FY 2019-20 Demand and Consumption Information  
Portland Water Bureau**

<b>SYSTEM-WIDE PRODUCTION DATA</b>	<b>FY 19-20</b>	<b>FY 18-19</b>	<b>FY 17-18</b>	<b>FY 16-17(c)</b>	<b>FY 15-16</b>	<b>FY 14-15</b>
Total Bull Run water produced	31.1 BG	30.7 BG	34.9 BG	31.4 BG	31.3 BG	36.1 BG
Total well field water produced	1.8 BG	4.2 BG	0.6 BG	2.7 BG	5.3 BG	0.6 BG
Total water produced	32.9 BG	34.9 BG	35.4 BG	34.1 BG	36.6 BG	36.7 BG
Less total water consumed	30.6 BG	31.8 BG	32.5 BG	31.2 BG	33.8 BG	33.6 BG
Total non-revenue water	2.3 BG	3.2 BG	2.9 BG	2.9 BG	2.8 BG	3.1 BG
Percent of non-revenue water to total produced	7.1%	9.0%	8.1%	8.5%	7.7%	8.4%
Winter Flow Average in MGD (November through March)	79	81	81	82	85	84
Summer Flow Average in MGD (June through Sept)	108	117	121	115	123	129
Peak Day Flow	134 MG	142 MG	155 MG	144 MG	159 MG	163 MG
Average Annual Production in MGD	90	96	97	93	100	101
Total water consumed	30.6 BG	31.8 BG	32.5 BG	31.2 BG	33.8 BG	33.6 BG
Total people served (a)	995,800	965,400	965,200	952,600	966,600	958,765
System annual per capita consumption in Gallons	30,700	32,900	33,700	32,700	35,000	35,000
System daily per capita consumption in Gallons	84	90	92	90	96	96
<b>TOTAL RETAIL CUSTOMERS</b>						
Total annual consumption	17.6 BG	18.5 BG	19.0 BG	18.4 BG	19.4 BG	19.2 BG
Retail Population (a)	645,500	631,900	621,200	610,500	597,400	588,365
# of services	186,800	186,600	185,600	185,100	184,300	183,300
Retail daily consumption per service in Gallons	257	272	280	272	288	287
Retail daily per capita consumption in Gallons	74	80	84	83	89	89
<b>Residential Single Family</b>						
Total annual consumption	7.2 BG	7.5 BG	7.7 BG	7.4 BG	7.8 BG	7.8 BG
# of services	153,700	153,900	153,500	153,500	153,200	152,800
Average daily consumption per service in Gallons	128	133	137	133	139	140
<b>Residential Multifamily</b>						
Total annual consumption	3.2 BG	3.2 BG	3.2 BG	3.2 BG	3.3 BG	3.3 BG
# of services	12,900	12,600	12,100	11,700	11,300	10,800
<b>Residential Customers</b>						
Total annual consumption	10.4 BG	10.7 BG	10.9 BG	10.6 BG	11.1 BG	11.1 BG
Residential population (b)	624,789	614,201	593,564	583,958	574,400	564,746
Residential daily per capita consumption in Gallons	46	48	50	50	53	54
<b>Commercial, Industrial, &amp; Institutional</b>						
Total annual consumption	7.1 BG	7.8 BG	8.1 BG	7.8 BG	8.3 BG	8.1 BG
# of services	20,200	20,100	20,000	19,900	19,800	19,700
# of Fireline services	4,200	4,100	3,900	3,900	3,800	3,700
Average daily consumption per service (adjusted to exclude Fireline services) in Gallons	1,220	1,330	1,380	1,340	1,420	1,390
<b>TOTAL WHOLESALE CUSTOMERS</b>						
Wholesale consumption (as a % of total consumption)	42%	42%	42%	41%	43%	43%
Population served (a)	350,300	333,500	344,000	342,100	369,200	370,400
Wholesale daily per capita consumption in Gallons	101	109	108	102	107	107

**BG = Billion Gallons, MG = Million Gallons, MGD=Million Gallons per Day**

(a) Population figures are based on PSU Population and Research Center forecasts prepared for the Regional Water Providers Consortium (RWPC). Wholesale population is adjusted to exclude an estimate for customers receiving water from sources other than Portland. Wholesales Population served has reduced as they purchase more water from other sources.

(b) Residential Population includes only people living in single family or multifamily buildings and excludes people living in hospitals or institutions.

(c) FY 2016-17 excludes City of Tigard, their water sales agreement ended on June 30, 2016.

## City of Portland Wholesale Customers Statistics

As of June 30, 2020

Distributor	Consumption in 100 cubic feet (a)	Revenue (a)	Active Services (b)	Service Population (c)		Contract Expires
				Served by Portland	Served by Other Sources	
Burlington Water District	16,460	\$ 47,338	118	280	-	2026
Gresham, City of	2,726,431	3,047,173	17,385	67,156	5,137	2026
Lake Grove Water District	185,252	478,065	1,361	2,889	303	2026
Lusted Water District	63,948	110,921	403	1,078	-	2026
Palatine Hill Water District	165,913	506,589	611	1,618	-	2027
Pleasant Home Water District	62,785	124,375	570	1,477	-	2026
Raleigh Water District	225,843	411,588	1,020	4,248	-	2026
Rockwood Water PUD	2,960,405	3,167,838	13,586	63,118	2,556	2026
Sandy, City of	244,556	171,593	3,856	5,096	6,345	2028
Tigard, City of (e)	-	-	-	-	-	2016
Tualatin, City of	2,064,765	2,711,349	7,050	27,751	-	2026
Tualatin Valley Water District	8,010,893	9,201,692	62,985	163,910	50,807	2026
Valley View Water District	75,725	191,864	385	1,024	-	2026
West Slope Water District	542,641	1,353,908	3,223	10,337	-	2026
<b>Total - large users</b>	<b>17,345,617</b>	<b>\$ 21,524,296</b>	<b>112,553</b>	<b>349,982</b>	<b>65,148</b>	
GNR Water Company	2,278	\$ 3,331	25	48	-	2021
Green Valley Water Company	68	663	3	7	-	2021
Hideaway Hills Water Company	1,388	2,257	14	18	-	2021
Lorna Water Company	9,791	12,399	94	262	-	2021
Skyview Acres Water Company (d)	-	581	85	-	35	2021
Two Rivers Water Association	1,702	2,362	4	8	-	2021
<b>Small water companies</b>	<b>15,227</b>	<b>\$ 21,593</b>	<b>225</b>	<b>343</b>	<b>35</b>	
<b>Total wholesale customers</b>	<b>17,360,844</b>	<b>\$ 21,545,889</b>	<b>112,778</b>	<b>350,325</b>	<b>65,183</b>	

**Notes**

- (a) Consumption and revenue figures are adjusted for water sold to City customers.
- (b) Number of active services as of June 30, 2020 provided by wholesale customers.
- (c) Service Population estimates are based on PSU Service Population forecasts. Population split is based on share of water purchased from Portland and other water sources as of June 30, 2020.
- (d) Skyview Acres Water Company is currently purchasing water directly from City of Sandy.
- (e) City of Tigard's Water Sales Agreement ended on June 30, 2016.