Department of County Management FY 2019 Proposed Budget

Presented to the Board of County Commissioners

> Multnomah County May 01, 2018

Located at: www.multco.us/budget

Agenda

- Introduction
 - Mission, Vision, Values
 - Community Budget Advisory Committee
- Department Budget Overview
- Budget Overview by Division
 - Trends
 - Budget and Policy Changes
- General Fund Reductions
- New, One-Time-Only, and General Fund Backfill
- Legislative Impacts & Future Policy Issues
- Summary
- Questions



Mission & Vision

Compassionate and responsible management of what is entrusted to us – safeguarding our county's financial foundation and human capital.

Adaptive government serving a dynamic community.





Values

- Our core values include collaboration, responsibility, integrity, equity, community and are captured in one mission critical concept, stewardship.
- Stewardship: A deep commitment and accountability to governance of what is entrusted to us.



Community Budget Advisory Committee

Committee Members:

- Cormac Burke, Committee Chair
- Ben Brady
- Sam Caldwell
- Brandon Harris
- Nick Prelosky
- Trent Wilson



Department of County Management:

- Managing organizational change new appraisal and taxation ORION software and Multco Align ERP software
- Improve the experience of employees in protected classes— begin implementing the recommendations of the HR consultant and Workforce Equity Strategic Plan
- Building organizational resilience adopt 20-Year Strategic Capital Plan

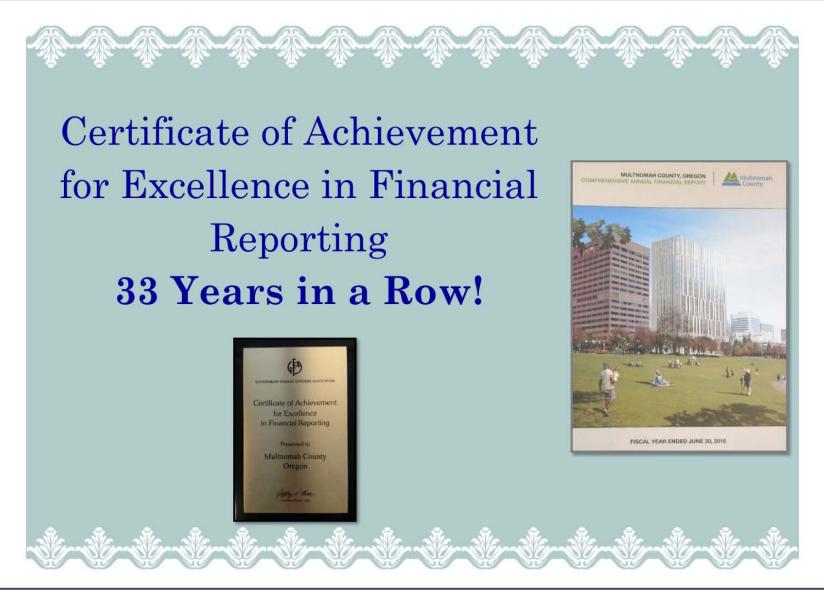


Who We Serve/What We Do

Filled 5,500 seats in training and learning events	Processed 135,306 vendor payments	9,923 employee engagements with Wellness Program offerings
Maintained 335,500 property tax accounts	Awarded 1,017 contracts & amendments valued at \$260 million	Bond rating all categories upgraded to Aaa
DART served over 56,000 walk-in customers	Administered medical benefits for 12,600 members	Tracked 25,000 job applications in NEOGOV system

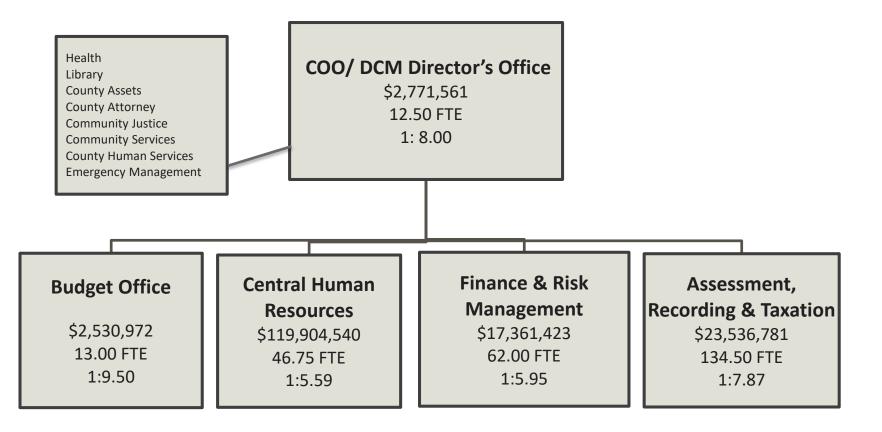


Who We Serve/What We Do

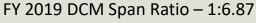




Organizational Chart



Total Budget: \$166,105,277 Total FTE: 257.75





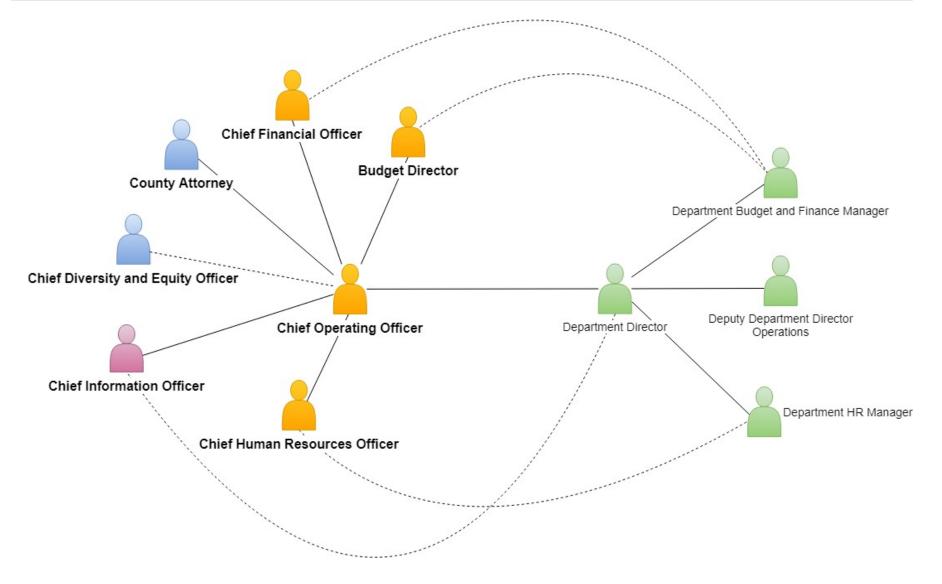
County Governance in DCM

The Department of County Management Director's Office facilitates high-level forums where county leaders can collaborate and exchange ideas and information:

- Leadership Council monthly meeting
- Director's Council weekly meeting
- Corporate Council weekly meeting
- Multco Align Executive Steering Committee
- Strategic Capital Planning Steering Committee
- Interim Centralized Complaint Process

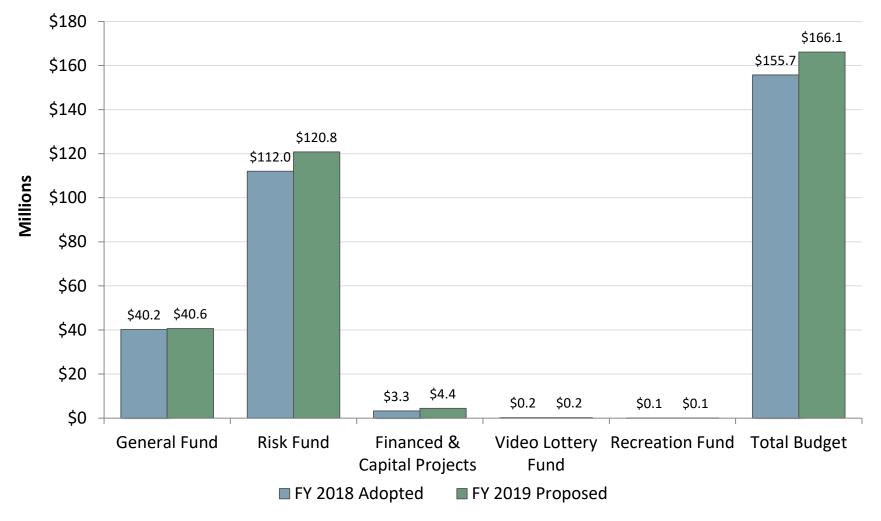


County Corporate Management Role



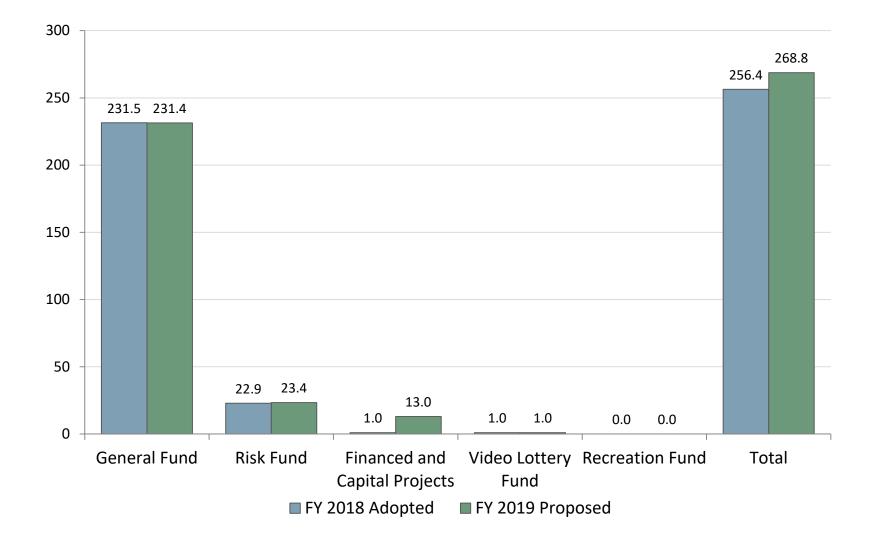


Budget by Fund - \$166,105,277 (Expenditures)



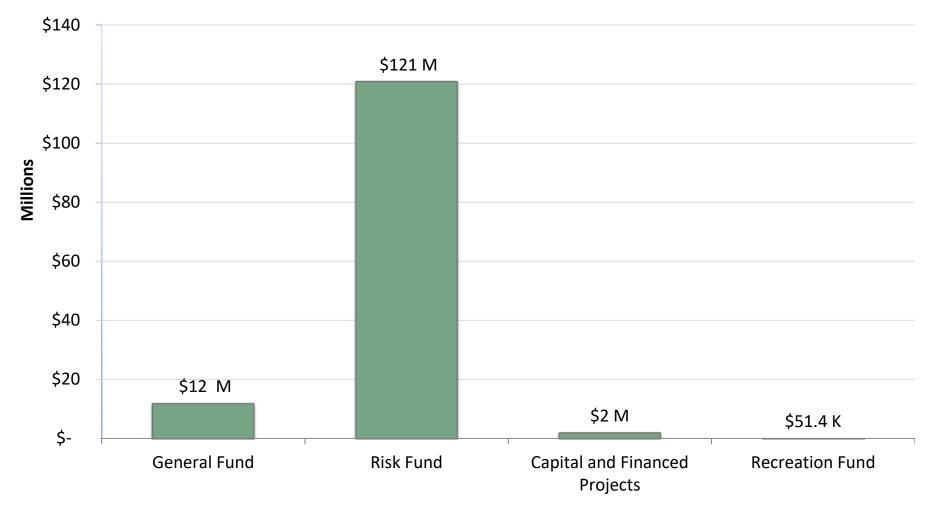


FTE by Fund



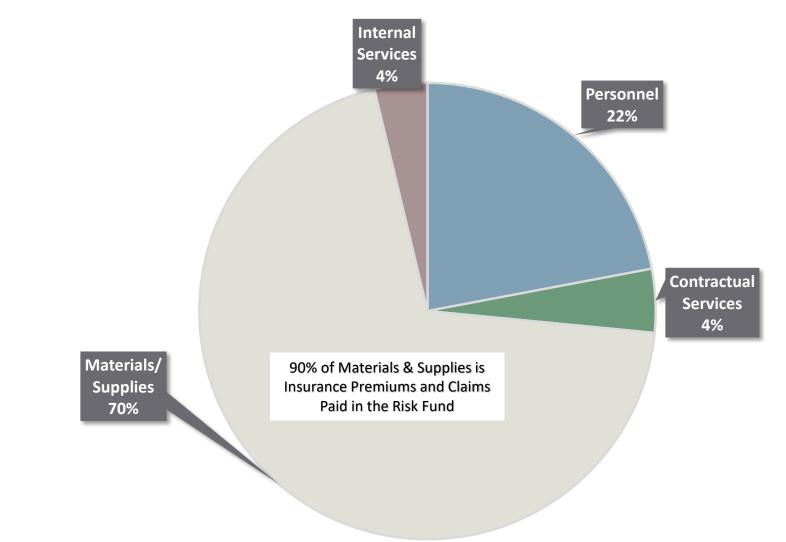


Budget by Funding Source - \$134,831,607 (Revenues)





Budget by Category - \$166,105,277





FY 2019 Proposed Budget by Division

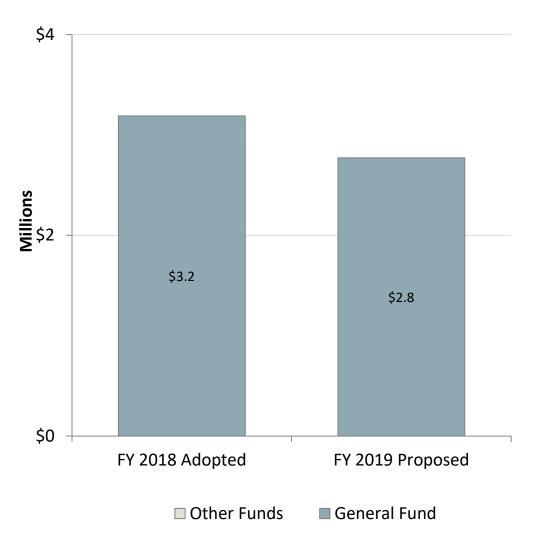
COO/DCM Director Budget Office Central Human Resources Finance & Risk Management Assessment, Recording & Taxation

Budget by Division





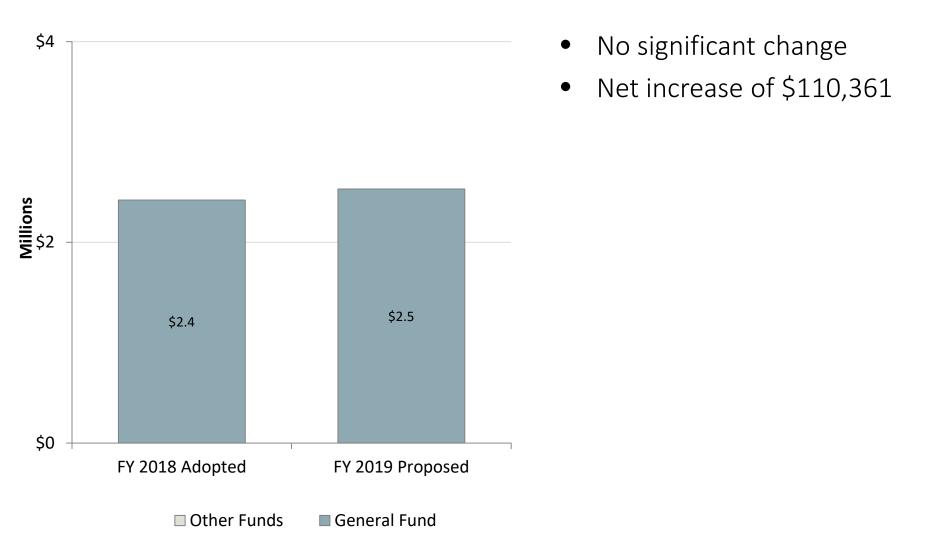
DCM Director's Office



- GF decreased by \$418,929
- Added two new scaled program offers –
 Organizational
 Development (72000B) and
 Workforce Strategic Equity
 Plan (72000C)
- Increase of 1.00 FTE in program offer 72000C

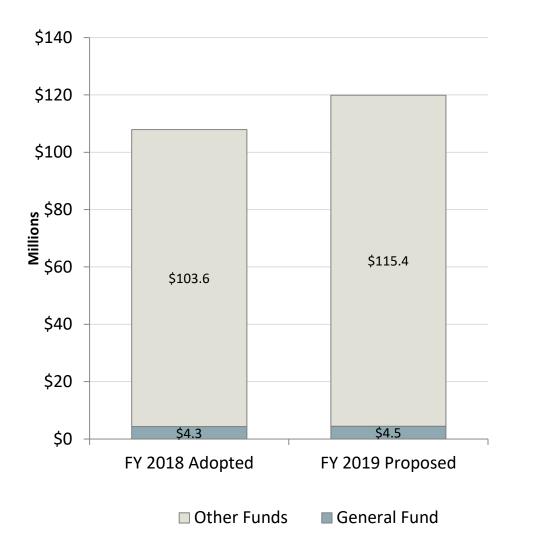


Budget Office





Central Human Resources



- GF increased by \$144K and reduced FTE by 0.60
- Other Funds increased by \$11.8M and 12.0 FTE
- Added new program offer DCM Workday Management Team (72022)



Central Human Resources: Service Trends

Hires, Promotions, and Reclassifications by Year

	FY 2015	FY 2016	FY 2017	FY 2018
Reclassifications*	227	219	155	120
Promotions	223	246	210	223
Hires and Inter-governmental Transfers	587	682	517	431

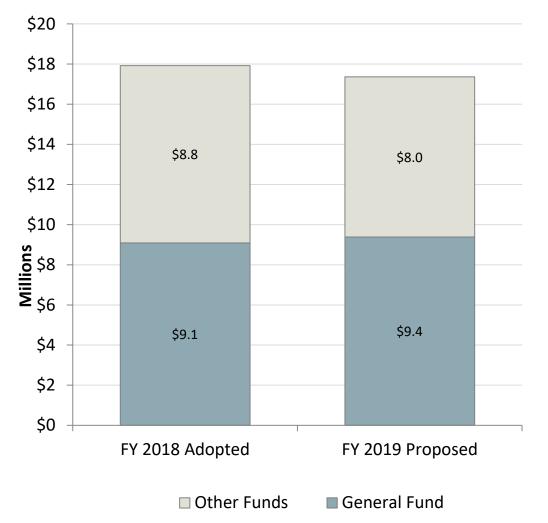
Hires Detail by Year

Grand Total	587	682	517	431
Increased	0	0	0	0
Inter-governmental Transfer		25	3	12
Limited Duration Appt.	34	29	29	38
On-Call & Temporary to Regular	158	163	116	87
New Positions and/or Vacancies	395	465	369	294

For in-depth analysis of HR Trends please visit <u>https://multco.us/budget/hr-trends-reports</u> (Actions for FY 2018 are as of 4-11-2018)



Finance & Risk Management

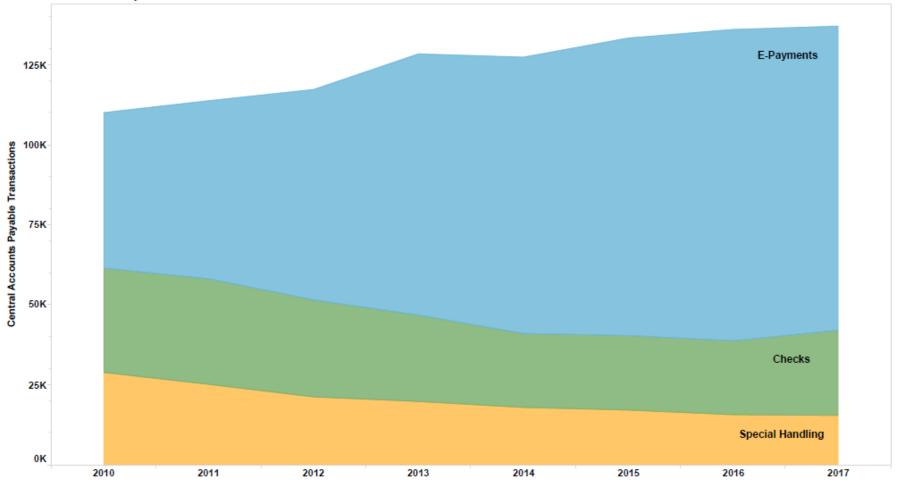


- GF increased by \$292K and decreased by 0.50 FTE in Program FRM Purchasing (72005)
- Other Funds decreased by \$853K and Increased by 0.50
 FTE in Program FRM Worker's Compensation / Safety & Health (72009)



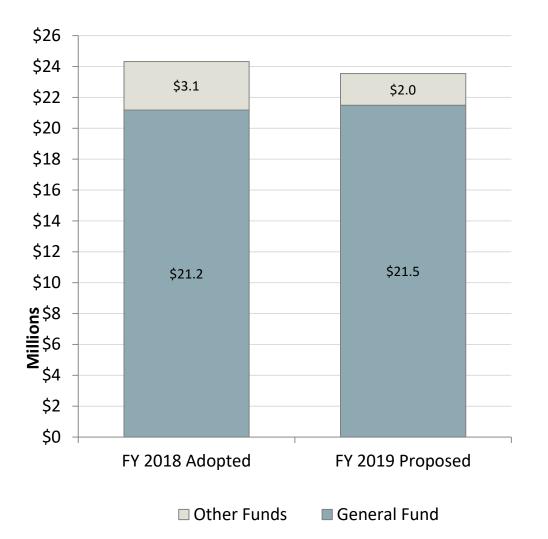
Finance & Risk Management: Service Trends

Central Accounts Payable Transactions - 25% increase in volume since 2010





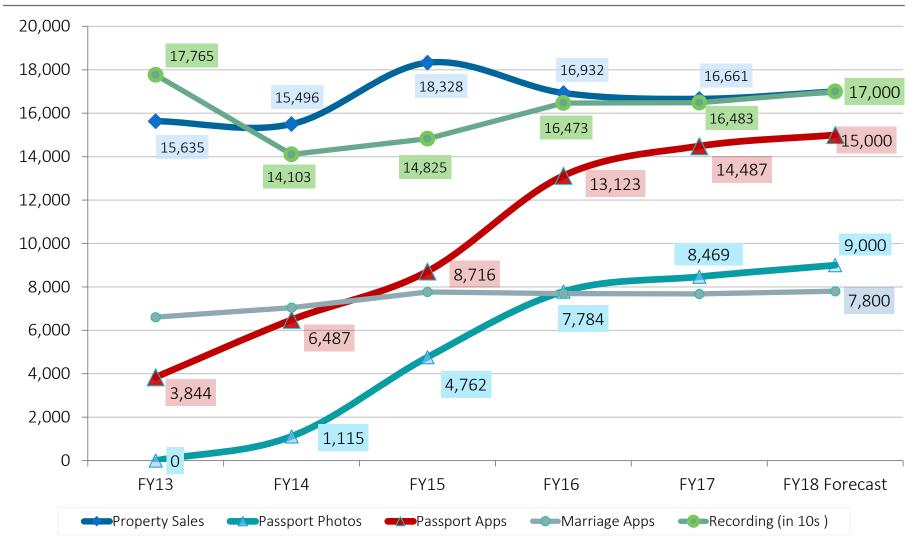
Assessment, Recording & Taxation (DART)



- GF increased by \$310K
- Other Funds decreased by \$1.1M
- Maintaining existing service levels



Assessment, Recording & Taxation: Service Trends





Taxable Value and Taxes Levied

Taxable Value and Total Taxes Levied by Year









General Fund Reductions

Prog. Name/# or Description	FY 2019 General Fund	General Fund FTE
Budget Office (72001) - Personnel cost savings and reduction in temporary and interns	\$34,238	.00
FRM Chief Financial Officer (72003) -Reduce Bond Counsel and financial advisor contracts by 65%; Will maintain small balance for ad hoc requests	\$19,500	.00
Various Finance & Risk Management Programs – Reduce Materials & Services at managers discretion (training and professional development)	\$43,174	.00
Capital Assets Strategic Planning (72013) – Reduce Professional Services contracts 50%	\$27,500	.00
Evaluation and Research Unit (72014)– Reduce Supplies and Travel & Training	\$15,737	.00
Central HR Services (72017) - Cut .60 FTE / 9061 HR Technician and reduce Temporary staffing in Central HR Services	\$73,175	.60
DART Property Assessment Special Programs (72030) – Reduce temporary Staffing, College to County Interns (2)	\$34,130	.00
DART Personal Property Assessment (72031)– Reduce Professional Services for External Consultants / Expert Witnesses for Property Valuation Appeals (Business Personal Property)	\$30,000	.00
DART Commercial Property Appraisal (72033) - Reduce Professional Services for External Consultants / Expert Witnesses for Property Valuation Appeals (Commercial Property)	\$10,000	.00
DART Residential Property Appraisal (72034) -Reduce Professional Services for External Consultants / Expert Witnesses for Property Valuation Appeals (Residential Property)	\$10,000	.00
Various DCM Programs – Reduce Materials and Services	\$8,514	.00
Department of County Management Total	\$345,416	.60



General Fund Reallocations within target

Prog. Name/# or Description	FY 2019 General Fund	General Fund FTE
Central HR Labor Relations (72018) – add 1.00 FTE 9621 HR Manager 2	\$198,195	1.00
Central HR Administration (72016) – offset reduction HR Manager 1	(\$173,872)	(1.00)
Central HR Services (72017) – offset reduction Temp Staffing	(\$24,323)	.00
Department of County Management Total \$198,195 reallocated within existing resources	\$00	.00



New, OTO, and Backfill

Prog. Name & # or Description	FY 2019 General Fund	GF Backfill	FY 2019 Other Funds	Total	ОТО	NEW
Organizational Development (72000B)	\$284,998	N/A	\$0	\$284,998	х	х
Workforce Strategic Equity Plan (72000C), \$250K funded on a OTO basis	\$500,000	N/A	\$0	\$500,000	х	x
FRM Purchasing / Metro Workforce Equity (72005)	\$25,000	N/A	\$0	\$25,000	х	
DCM Workday Management Team (72022)	\$0	N/A	\$2,273,389	\$2,273,389	х	х
DART County Clerk Carryover (72025B)	\$150,000	N/A	\$0	\$150,000	х	
DART Residential Development Program (72036)	\$760,225	N/A	\$0	\$760,225	х	х
Mental Health System Analysis (72042)	\$100,000	N/A	\$0	\$100,000	х	
Construction Diversity & Equity (72044) – Funded through revenues to be collected	\$100,000	N/A	\$0	\$100,000		x
Department of County Management Total	\$1,920,223	\$0	\$2,273,389	\$4,193,612		





Future Policy Issues

- HR consultant / HR policies and practices
- Workforce Equity Plan implementation
- Aligning Capital Planning policy to support Strategic Capital Plan





Continue rollout of electronic payment options, including digital disbursements	Assist County leaders in maintaining financial resiliency	Facilitate implementation of Workforce Equity Strategic Plan
DART ORION software system fully live	Launch & support Multco Align ERP software system	Continue Residential Development Program
Work with consultant implement HR policies and practice recommendations	Adopt 20-Year Strategic Capital Plan	Launch Origami, a new system to track and analyze risk across the county



Questions





FY 2019 Proposed Budget Presentation • 32