



MULTNOMAH COUNTY  
FY 2023 Budget Work Session Follow Up – Dept. of County Human Services

Department of County Human Services – May 25, 2022

Question 1

Commissioner Vega Pederson (District 3): IDSD – Provide the number of staff with KSA's and if possible delineate which cultural and language area.

Response: 30

26 total KSA

- 17 bilingual (spanish, russian, vietnamese, cantonese, arabic)
- 9 cultural specific (latinx/african american)

4 ad-hoc\*

- 1 ad-hoc burmese
- 2 ad-hoc spanish
- 1 ad-hoc vietnamese

\*Article 14 XI. A) Direction to translate may be **continuous** by adoption of a language KSA for the position, in which case the premium shall be paid on all hours worked, or may be given on an **ad hoc basis**, in which case the premium shall be paid on hours worked conducting translation.



## MULTNOMAH COUNTY

### FY 2023 Budget Work Session Follow Up – Dept. of County Human Services

#### Question 2

**Commissioner Vega Pederson (District 3):** Multnomah Mothers’ Trust Program (MMTP) (25399B) – Provide full breakout of budget and number of households served (maybe by month) as the program has ramped up.

**Response:** 100 families are members of the Trust. In FY 2022, 100 members were identified in February/March and will continue into FY 2023. This number does not fluctuate monthly nor is anticipated to change in any significant way over FY 2023.

	Passthrough	Consultancy	Staff
<b>HH Monthly Payments</b> - 100 HH; \$500/month for 12 mo	600,000	0	0
<b>HH Data Entry</b> - 100 HH; \$50/month for 12 mo	60,000	0	0
<b>Provider Program Support</b> - 15% of HH monthly payment for 100 HH; split by provider by number of HH	90,000	0	0
<b>Database Fee</b> - 10% of total HH payments (\$660,000)	66,000	0	0
<b>Design Team Payments</b> - 3 teams; 12 members each; 15 hours/\$75 <i>Compensation for Trust members to participate in design processes to determine the types of asset building needed and desired, and how to approach creating those opportunities.</i>	0	40,500	0
<b>Asset Building Seed Funding</b> <i>Funds for Trust members to use for debt reduction, Individual Development Account match, down payment assistance, or other asset building opportunities.</i>	359,255	0	0
<b>MIL</b> - REA, Sr.	0	0	134,245
<b>Total</b>	<b>\$1,175,255</b>	<b>\$40,500</b>	<b>\$134,245</b>



## MULTNOMAH COUNTY

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#### Question 3

Commissioner Stegmann (District 4): YFS ALBA Collaborative – Provide budget breakout along with number of estimated vs. actual served (data was provided in talking points during the BWS presentation).

Youth Stability & Homelessness Prevention (YSHP) Services FY22			
Service Description	Funding Amount (CGF & Other)	Contract Target Number	Projected Number
Access & Outreach	\$ 235,247	125	275
Crisis & Stability Support	\$ 225,063	50	145
Emergency Housing Placements	\$ 138,000	40	85
Assertive Engagement / Case Management	\$ 100,000	45	81
<b>FY22 Contract Total</b>	<b>\$ 698,310</b>		

The ALBA Collaborative has indicated they can serve the number of folks that are projected for the rest of this year, based on their current staffing. But it's not a sustainable plan and therefore the additional funding will allow them to adjust their target numbers, and right-size staffing to accommodate.

#### Question 4 - Future board briefing

Commissioner Stegmann (District 4): Multnomah Mothers' Trust Program (MMTP) (25399B) – Report out on outcomes.

Response: No follow-up needed – will be on FY 2023 Board Briefing list.



## MULTNOMAH COUNTY

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#### **Question 5 - Future board briefing**

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Commissioner Meieran (District 1): How is Medicaid used to support services across DCHS?

**Response:** No follow-up needed – will be on FY 2023 Board Briefing list.

#### **Question 6**

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Commissioner Meieran (District 1): Provide more information regarding 211 improvements.

**Response:** Since last summer, County staff in DCHS, MCEM, and Communications have worked with 211 to better define key deliverables and performance metrics during an extreme heat event. With new funding from ODHS 211 has been able to make structural changes to expand their capacity for emergency response, including: establishing 24/7 phone operations and hiring a designated Emergency Management lead. The County also established a single Point of Contact for 211 for each event, to ensure rapid and consistent communication. Key outputs and outcomes include but are not limited to the following:

- Call response information (timeliness, percent answered and % abandoned);
- Providing of reports to the County contact, including: emergency utilization, daily summary, and other reports as needed;
- Maintenance of an up to date spreadsheet with DRC/Shelter capacity and census;
- Ongoing adjustment to 211 staffing capacity to meet deliverables and notification of County contact if there are issues/concerns;
- Notification of the County contact if there are issues with the public being unable to contact 211; and
- Provision of transportation dispatch services for individuals going to/from shelters.



## MULTNOMAH COUNTY

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#### Question 7

**Commissioner Meieran (District 1):** Adjunct to Guardian Services – Provide more information (e.g. program/training volunteers) and how it works with the larger Guardian Services program.

**Response:** The Public Guardian and Conservator's Office (PGC) provides information and consultation on matters related to people with diminished capacity and serves as guardian and/or conservator when no other less restrictive alternative is available to provide necessary protection and support. The office has utilized volunteers for the purpose of enhancing the quality of life for people under guardianship served by the program, but the Covid-19 pandemic has temporarily curtailed this activity. We hope to resume this program enhancement in the near future.

The PGC also offers technical and sponsorship support to Guardian Partners, a private non-profit organization that helps protect people under guardianship by providing training for lay fiduciaries and trained volunteers to assist the court with case monitoring to prevent abuse and neglect. The office provided seed funding during the early development of this program here in Multnomah County; it is now self-sustaining and has expanded to a number of counties throughout the state.



## MULTNOMAH COUNTY

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#### Question 8

**Commissioner Meieran (District 1):** Unconditional Cash Transfer (UCT) – Provide breakdown of where resources have gone.

#### COVID-19 / ARP: Unconditional Cash Transfer

**Results in increased:**  
**Autonomy**  
**Self-Determination**  
**Hope**

**As well as:**

- Access to Food/Basic Needs
- Asset Building
- Health and Wellness
- Social Mobility
- Student Success

**DCHS Unconditional Cash Transfer at a Glance**

- Approximately \$5.4 million flexible client assistance funds
- 3,000 served (3/22); 77% from BIPOC communities
- Majority of funds used for housing & utility expenses

**Response:** The majority of households report using the funds for housing and utility expenses with the next most common item being expenses related to children (child care, clothing, school supplies, child support, etc.). Following is a breakdown of households receiving direct client assistance through the 3rd quarter of the fiscal year:

- ADVSD: 492
- IDSD: 647
- YFS: 1,623
- DSVCO: 41

#### **Question 9 - Future board briefing**

**Commissioner Meieran (District 1):** Provide an overview of all the eligibility screening in the different DCHS Divisions.

**Response:** No follow-up – FY 2023 Board Briefing list combined w/ Medicaid briefing

#### **Question 10 - Future board briefing**

**Commissioner Jayapal (District 2):** FY 2023 Board Briefing on Income Stability programs across the County (e.g. employment, income, benefits). DCHS to provide a few primary examples of these programs (funding, program services, numbers estimated served).

**Response:** Comprehensive follow-up needed – will be on FY 2023 Board Briefing list.



## MULTNOMAH COUNTY

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#### Question 11

**Commissioner Jayapal (District 2):** Provide a summary of Legal Services, please include program offer, Funding by Source, OTO vs. Ongoing and estimated #'s served.

#### Response:

ADVSD Legal Service Contracted Services	PO #	Funding Source	FY23 Funding Amount	Ongoing, OTO, New	FY 21 #s Served
<b>Legal Services:</b> Pro Bono legal services for a large range of civil issues- 30 minute free legal consultations with individual older adults through the Senior Law Project.	25038	\$26,003 CGF \$32,329 IIIB	<b>\$58,332 total</b>	Ongoing	410

YFS Legal Service Contracted Services	PO #	Funding Source	FY23 Funding Amount	Ongoing, OTO, New	FY 21 #s Served
<b>DV Legal Services:</b> Civil legal services help survivors navigate the court system; child care provided as support for survivors at court house	25046	CGF Oregon Judicial Center	\$233,847	Ongoing	909
<b>DV Immigration Legal Services through Gateway:</b> The co-located lawyer provides consultation and assistance with accessing specific visas for victims of crime (U and T visas), as well as taking on cases for representation.	25050	CGF	\$62,400	Ongoing	80
<b>DV Legal Services at Gateway:</b> Legal Aid Services of Oregon provides consultation for survivors and advocates at Gateway. Also takes on a small number of cases for representation.	25050	City of Portland	\$120,000	Ongoing	1100
<b>Community Legal Clinics:</b> Attorneys access legal resources to identify and remove barriers to success for individuals in housing, employment, education, and economic stabilization programs	25131	CGF	\$305,117	Ongoing	218



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YFS Legal Service Contracted Services (cont...)	PO #	Funding Source	FY23 Funding Amount	Ongoing, OTO, New	FY 21 #s Served
<b>Legal Service Days:</b> Attorneys, DAs, and Judges provide legal services to low income residents of the County.	25131	CGF	\$126,797	Ongoing	2530
<b>Client Cell Phone Project:</b> Contractor shall purchase and distribute mobile phones with service from a carrier operating in the Multnomah County region for pretrial defendants	25131	MacArthur Foundation	\$10,200	Time limited (until grant funding expires)	
<b>Peer Navigators:</b> Case Managers with lived experience will support individuals navigate the court system	25131B	CGF	\$500,000	Ongoing	NEW for FY23
<b>Eviction Prevention Support:</b> Attorneys work with households that have been issued an eviction notice for nonpayment of rent and additional reasons to prevent the household's eviction.	25131C	CGF	\$300,000	Ongoing	300
<b>Culturally Specific Legal Navigation:</b> Organizations provide culturally specific information and legal support for immigrant & refugee families.	25136	CGF	\$264,940	Ongoing	370
<b>Total (includes both YFS and ADVSD)</b>			<b>\$1,923,301</b>		<b>4,407</b>

Short and Long Term Rent Assistance will be covered in a separate document with contributions from multiple County departments.