

Multnomah County Auditor's Office

FY 2024 budget

May 2023

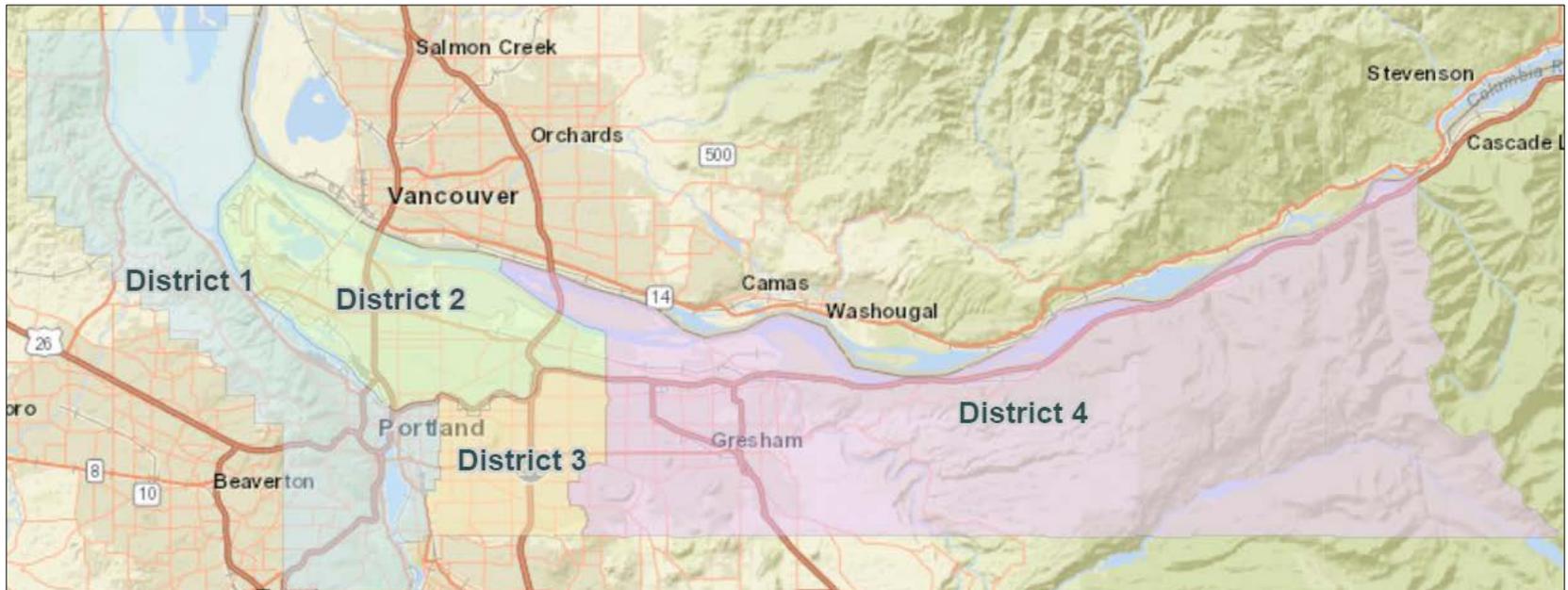


Jennifer McGuirk, MPA, CIA, Multnomah County Auditor

About the County Auditor's Office

Auditor is

- Directly accountable to voters
- Elected on a countywide basis



About the County Auditor's Office

Government auditors

- Serve the public interest
- Honor the public trust

About the County Auditor's Office

Our office's mission is to ensure that Multnomah County government is efficient, effective, equitable, transparent, and fully accountable to all who live in our county.

About the County Auditor's Office

Audits

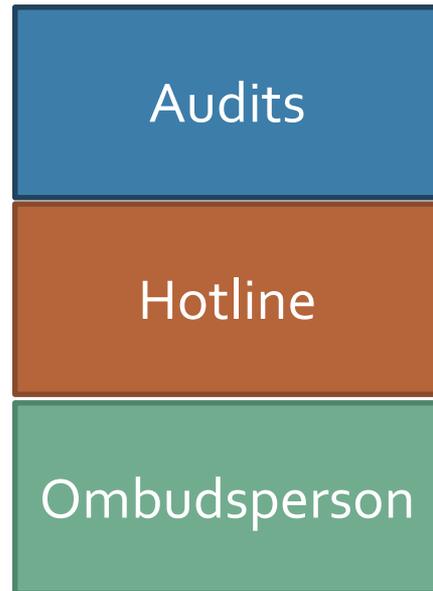
Hotline

Ombudsperson

About the County Auditor's Office

- Each even year - Appoint Salary Commission
- Every 10 years - Apportion Commissioner districts based on U.S. Census
- Annually – Support the Board of County Commissioners' Audit Committee

About the County Auditor's Office

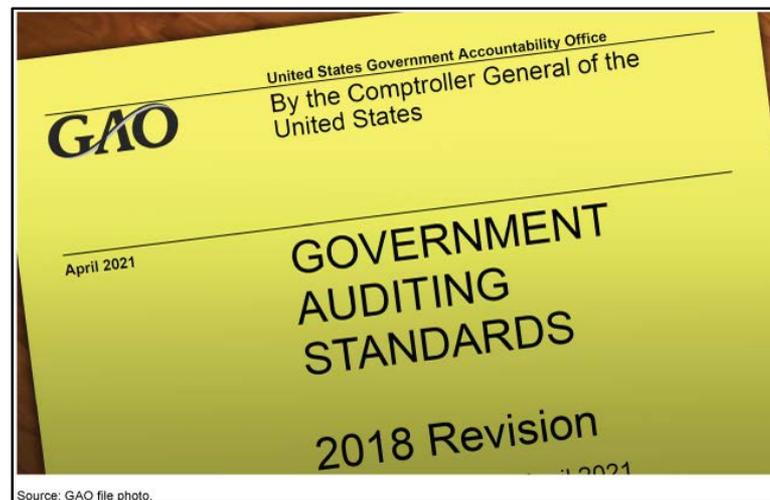


- Serve the public interest
- Act in integrity
- Adhere to high ethical standards
- Use an equity lens
- Be trauma-informed

Audits – overview & updates

audit standards

Conduct performance audits of all county operations and financial affairs in accordance with generally accepted government auditing standards



Audits – overview & updates

audit selection

Annual division-based risk assessment

13 Measures, including:

- Annual budget
- Staffing
- Health and safety
- Ethics survey score
- Complaints to Hotline
- Years since we last audited division

Audits – overview & updates

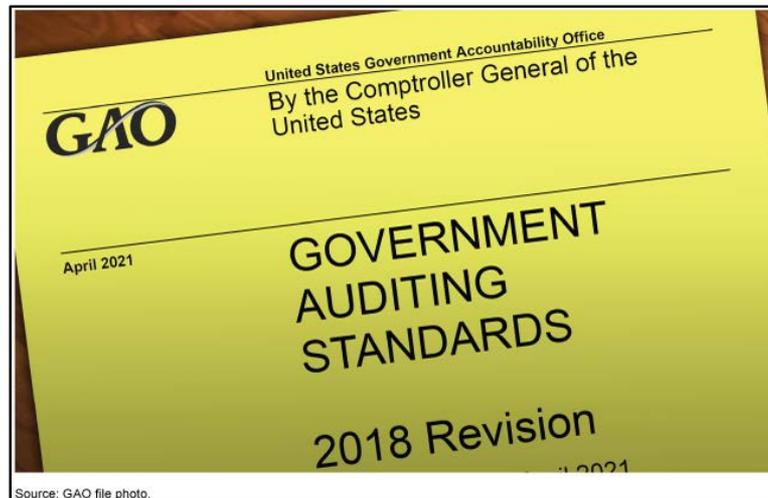
audit selection

Ensure proposed audits will benefit the public interest.

Audits – overview & updates

audit standards

Independence in fact.
Independence in appearance.



Audits – overview & updates

Criteria

Condition

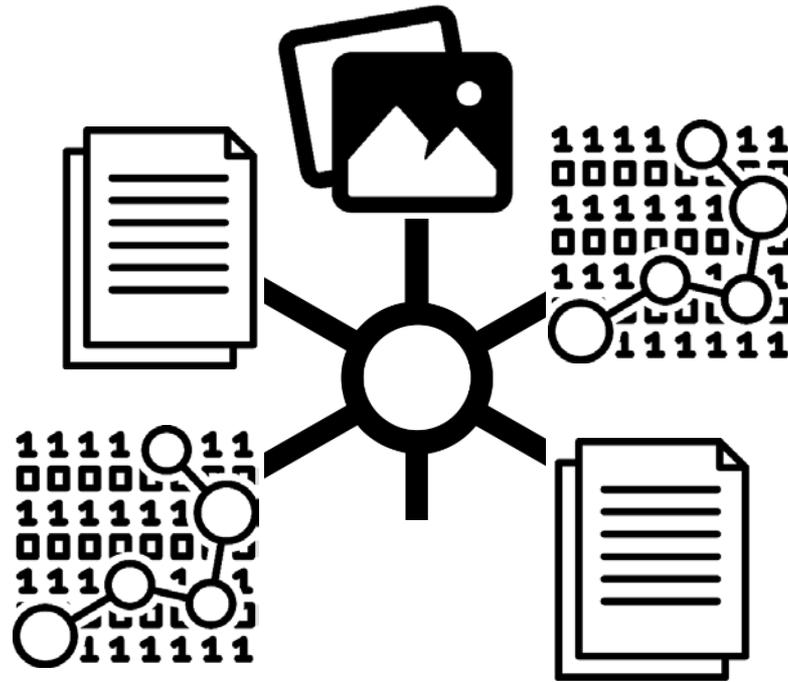
Cause

Effect

Recommendation(s)

Audits – overview & updates

audit management system procurement



Audits – overview & updates capacity expansion



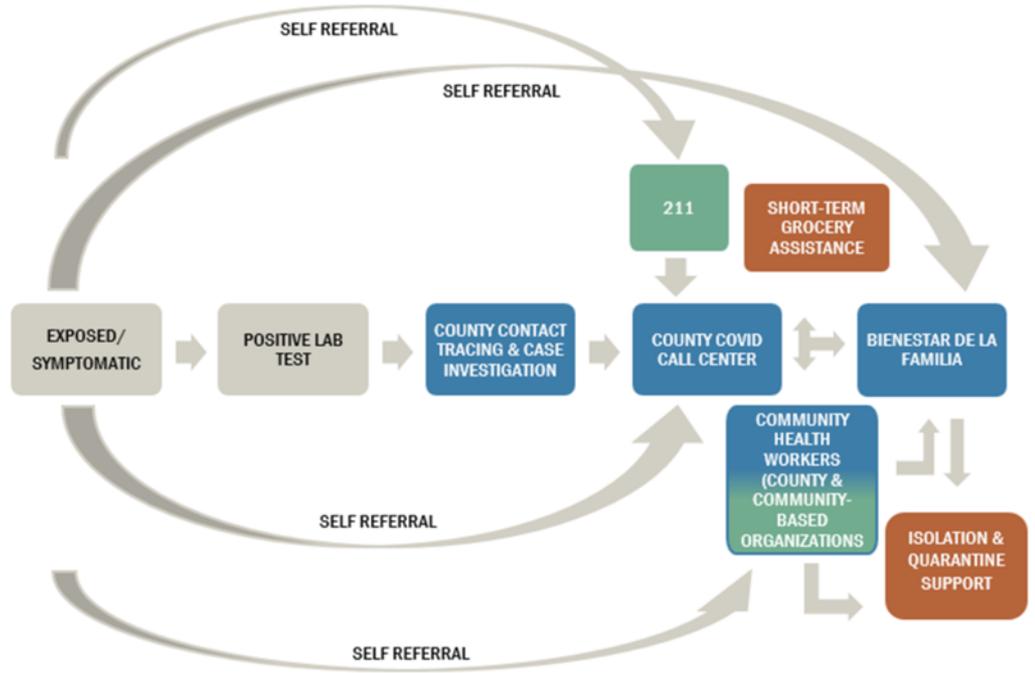
Audits – overview & updates

reports issued so far in FY23

Contact Tracing: Contact tracing team did not keep up with the high numbers of cases. Isolation support services could be hard to access.

The current wraparound service system is complex

An individual needing **isolation or quarantine assistance** needs to communicate with various **county divisions** and **external partners** before receiving services.



Source: Auditor's Office analysis of data, process charts, organizational charts, and interviews provided by Public Health and the Department of County Human Services.

Recommendation Status Evaluation

Behavioral Health Services Division has implemented nearly all recommendations from the 2019 audit

July 2022



Multnomah County Auditor's Office
Jennifer McGuirk, Multnomah County Auditor

Audits – overview & updates

preview of forthcoming reports

- Joint Office of Homeless Services audit report
- County budget process audit report
- Library work environment audit report
- 2022 Ethical culture survey report (special study)

Audits – overview & updates

peer review



**External
Quality
Control Review**

of the
Multnomah County Auditor's Office

Conducted in accordance with guidelines of the
**Association of Local Government
Auditors**
for the period January 1, 2020 – December 31, 2022

Hotline – overview & updates



MULTNOMAH COUNTY
GOOD
government
HOTLINE

Make a report to the
Good Government Hotline
if you see fraud, waste, or abuse of
position in Multnomah County Government.

All reporters remain
confidential.
Reports can be made 24
hours a day, 7 days a week.

Hotline – overview & updates

reports issued so far in FY23

MULTNOMAH COUNTY
GOOD
government
HOTLINE

Tip report

Waste identified: Hotline tip identified Joint Office's approval of over \$500,000 of unallowable expenses

MULTNOMAH COUNTY
GOOD
government
HOTLINE

Tip report

Abuse of Position: Hotline tip identified county employee's use of their position to seek personal benefits.

Online goodgovhotline.com

Email mult.auditor@multco.us

Call 888-289-6839

Ombudsperson – overview & updates

Initial work will focus on

- Communications & engagement plans
- Processes for receiving & processing complaints

Workforce Equity Strategic Plan Updates

Focus Area 1: Organizational Culture

Objective 1 Minimum Standard: All managers will have a minimum of four required hours per year of trainings that relate to Management Competencies focused on intercultural communication and racially just practice.

Exceeded minimum standard

Workforce Equity Strategic Plan Updates

Focus Area 4: Recruitment and Workforce Pipelines

Objective 1 Minimum Standard: Departments are participating in the College to County Mentorship Program as a way to provide exposure, build job skills and enhance opportunities for program participants.

Internship program

Workforce Equity Strategic Plan Updates

Focus Area 5: Addendum to the Workforce Equity Strategic Plan: Improving Practice

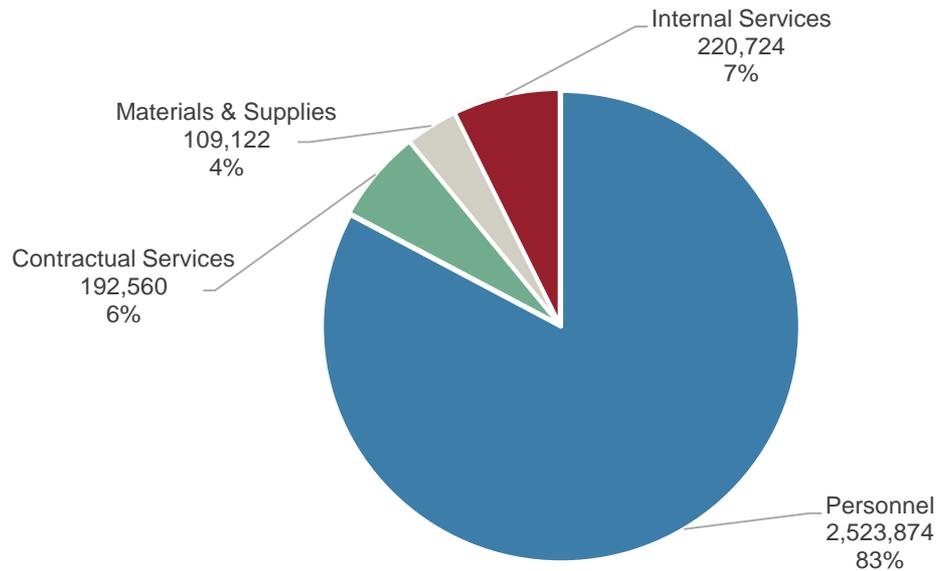
- **Audit-specific equity & empowerment lens**
- **Trauma-informed approach**
- **Community Advisory Committee**

FY 2024 Program Offers

10005 A – Auditor’s Office

10005 B - Ombudsperson (Charter Review)

FY 2024 - County Auditor (A&B program offers)



Questions?