

MULTNOMAH COUNTY FY 2024 Budget Work Session Follow Up

Joint Office of Homeless Services May 9, 2023

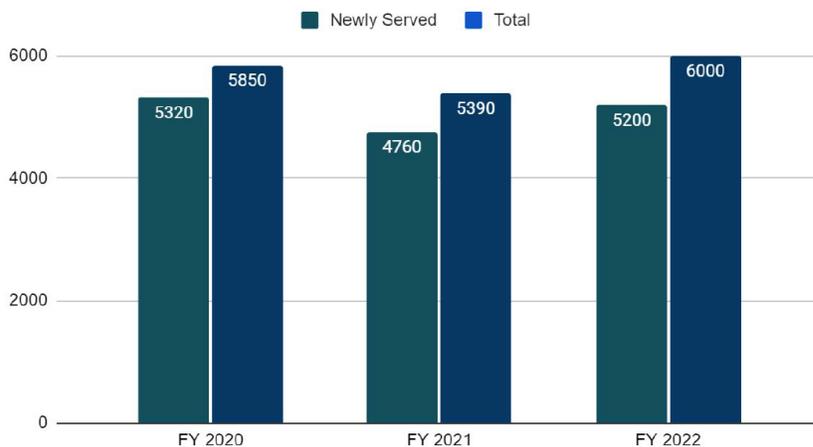


Question 1: System Performance Measures

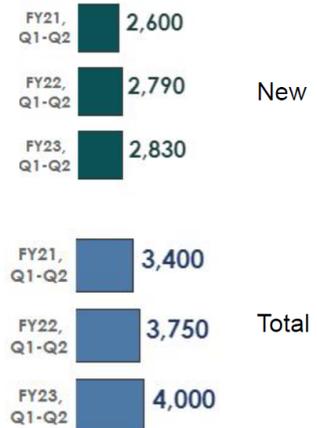
Commissioner Jayapal (District 2): Please update the following slides with FY 2023 YTD Measures vs. Goal.

Safety off & on the Streets System Performance Measures

People Served in Shelter



Comparison: People Served Q1-Q2



Housing System Performance Measures

People Newly Enrolled in Prevention Programs

Counts unique people newly enrolled via their Entry Date within the reporting period. People counted here may or may not still be in a prevention program as of the end of the reporting period.



Total People Enrolled in Prevention Programs

Counts unique people newly enrolled or retained in a prevention program within the period. People who were "retained" enrolled prior to the beginning of the period. People counted here may or may not still be in a prevention program as of the end of the period.



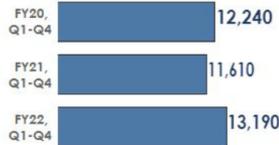
People Newly Placed in Housing

New for FY22 - Counts unique people in Permanent Supportive Housing (PSH) programs, Rapid Rehousing (RRH) and/or other housing programs with a valid Housing Move-In Date (HMID) within the reporting period, as well as people who exited street outreach, shelter or transitional housing programs to a permanent housing exit destination within the period.



Total People Enrolled in Housing Programs

Counts unique people newly enrolled (via an Entry Date) or retained in a housing program within the reporting period. People who were "retained" enrolled prior to the beginning of the period. People counted here may or may not still be in a housing program as of the end of the period.



Homelessness Prevention

Hover your cursor over graph elements for more information, if viewing this report online.

Quarter(s)

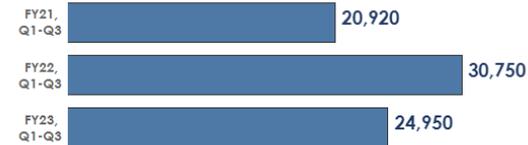
People Newly Enrolled in Prevention Programs

Counts unique people newly enrolled via their Entry Date within the reporting period. People counted here may or may not still be in a prevention program as of the end of the reporting period.



Total People Enrolled in Prevention Programs

Counts unique people newly enrolled or retained in a prevention program within the period. People who were "retained" enrolled prior to the beginning of the period. People counted here may or may not still be in a prevention program as of the end of the period.

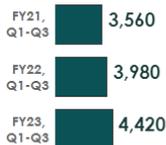


Response:

Quarter(s)

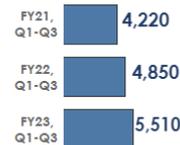
People Newly Served in Shelter

Counts unique people newly enrolled via their Entry Date within the reporting period. People counted here may or may not still be in a shelter program as of the end of the reporting period.



Total People Served in Shelter

Counts unique people newly enrolled or retained in a shelter program within the period. People who were "retained" enrolled prior to the beginning of the period. People counted here may or may not still be in a shelter program as of the end of the period.



Permanent Housing

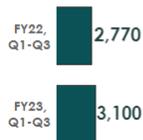
Hover your cursor over graph elements for more information, if viewing this report online.

Quarter(s)

Q1-Q3

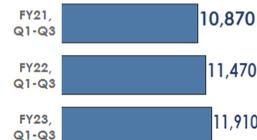
People Newly Placed in Housing

Counts unique people in Permanent Supportive Housing (PSH) programs, Rapid Rehousing (RRH) and/or other housing programs with a valid Housing Move-in Date (HMID) within the reporting period, as well as people who exited street outreach, shelter or transitional housing programs to a permanent housing exit destination within the period.



Total People Enrolled in Housing Programs

Counts unique people newly enrolled (via an Entry Date) or retained in a housing program within the reporting period. People who were "retained" enrolled prior to the beginning of the period. People counted here may or may not still be in a housing program as of the end of the period.



Demographics

Updated outcomes provided above. In addition, we are working to add new metrics to our portfolio, which will reflect overall system goals. This will involve rolling up overall program offers across funding streams for: people newly placed in housing, people enrolled in housing programs, total people served in shelter (new and continuing), and total people receiving prevention services, so we can evaluate overall performance against expectations. We are also developing a cluster of retention metrics that will look at follow up practices after housing placement. We are working on new metrics that roll up program measures to overall system performance goals.

Question 2: System Capacity and Training

Commissioner Jayapal (District 2): [Equity-Focused System Development & Capacity Building \(30005A\)](#) - This program includes \$1,050,000 in one-time-only funding for contractual services and \$546,985 in on-going funding for personnel. Please provide a break out of what the OTO vs. ongoing funding pays for.

The deliverable is 48 trainings for JOHS staff, partners, and providers. Please provide more detail about these trainings, including an explanation of the cost per training. Which trainings will staff provide, and which will contractors provide? How will this work continue beyond FY 2024?

Response:

Description	Fund	FTE	FY 2024
			Proposed
Assertive Engagement	County GF	1.00	\$137,468
Assertive Engagement	SHS Funds	1.00	\$134,125
Cross-system Training Coordinator	SHS Funds	1.00	\$134,125
Domestic Violence Training Coordinator	SHS Funds	1.00	\$134,125
Equity Engagement Coordinator	SHS Funds	1.00	\$144,610
Total Personnel		5.00	\$684,453
OTO System-wide Investments in New & Expanding Organizations	OTO County GF		\$1,050,000
Total Contractual Services			\$1,050,000
Total Equity-Focused System Development & Capacity Building (30005A)		5.00	\$1,734,453

The training outcomes that are associated with this program offer will be directly provided by the 2.00 Assertive Engagement Training FTE funded in the prior table. The training investments included in this program offer fund ongoing FTE, not the total cost of trainings or cost per training. Assertive Engagement is a best practice initiative which supports and complements practices centered on racial equity, anti-oppression, and trauma-informed practices. Assertive Engagement (AE) Trainings and Community of Practice groups are facilitated throughout the year in partnership with the AE Team in DCHS and are available to JOHS funded providers and JOHS Staff. All JOHS providers are required to receive AE Training, and expanding AE capacity supports our goal of expanding the provider pool in the system of care.

We share the goal of the SHS LIP of increasing the culturally relevant and culturally specific capacity of the system of care. One of the tools we use to support this capacity expansion is training. Because we are not subject matter experts in all subjects our 1.00 FTE Cross-system Training Coordinator also partners with external contractors to provide trainings for JOHS staff and providers. These trainings are in addition to the training outcomes associated with this program offer. Additional training content will include equity trainings, trauma-informed practices, culturally responsive practices, deescalation, and other trainings as needs are identified by providers and by JOHS staff.

Trainings coordinated by the 2.00 FTE Training Coordinators (Cross-system and Domestic Violence Training Coordinators) support the implementation of equity-focused best practices in the homeless services systems of care.

The 1.00 FTE Equity Engagement Coordinator (EEC) also supports the goal of increasing culturally specific capacity of the system of care by providing support and coordinating technical assistance for new, emerging, and culturally-specific providers, as well as not-yet-contracted providers. The EEC helps coordinate the allocation of the \$1,050,000 OTO system-wide investments in new & expanding organizations in capacity-building funds and TA support for new, emerging, and culturally-specific providers, and capacity building allocations to partner agencies in organizational infrastructure and program development that is needed for system expansion and long term system stability.

Question 3: Winter and Severe Weather Shelter

Commissioner Jayapal (District 2): [Safety off the Streets - Winter Shelter & Severe Weather \(30206\)](#). The budget is being reduced from \$5,022,363 to \$3,709,261, and the number of severe weather shelter beds from 480 to 400. Given that severe weather events are increasing in number, please explain the decision to reduce funding and capacity for these services.

Response: In 2023, the County received one-time-only state funding for winter and severe weather shelter (Out of the Cold grant). This reduction aligns with the expiration of the state funding. The decrease in beds is based on a reduction of severe weather shelter beds available.

Question 4: Bridge Housing

Commissioner Jayapal (District 2): [Safety off the Streets - Bridge Housing \(30207\)](#). The budget is increasing by approximately \$1 million, while capacity is only increasing by 10 rooms of motel shelter. Please explain.

Commissioner Meieran (District 1): How does transitional/bridge housing fit into the continuum of homelessness to housing (only streets, shelter, street outreach and supportive housing were listed in the continuum that was presented)? Please define “bridge housing” and “transitional housing” and define how they are used and what populations they serve. What are proposed JOHS investments in bridge housing?

Response:

The increase in budget is based on recognizing a full term of operations and additional room block agreement funds based on the prorated budget in fiscal year 2023. As this model was new in 2023, the costs have been better evaluated to allow for ongoing operations. Bridge Housing is a motel shelter for people who have been selected from the Coordinated Access list and are in the process of obtaining an available permanent supportive housing (PSH) unit.

Bridge Housing is a service that is a form of motel sheltering. Provides a safe, low-barrier, housing first, and supportive twenty-four (24) hour motel shelter room to these individuals. By housing individuals in their own rooms, Bridge Housing not only supports the placement work being done in coordination with their housing placement specialist, it also helps acclimate them to indoor living, given that they may have been living unsheltered for a very long time. This “bridge housing” model is one that other communities are using successfully to increase the speed and success of connecting highly vulnerable chronically homeless people to permanent supportive housing as soon as it is available to them.

Transitional Housing is temporary housing with supportive services to facilitate a household’s successful move into permanent housing, typically within 24 months. Transitional housing is used for households who have immediate and acute supportive service needs, who will likely not need intensive services permanently, though their needs may vary over time.

Question 5: Navigation Services

Commissioner Jayapal (District 2): [Safety on the Streets - Navigation & Service Coordination \(30210B\)](#). This program states that it maintains funding for 20 navigation workers to provide services in areas prioritized by the City of Portland's Street Services Coordination Center (SSCC). It also references funding for a wide range of other services, including "mobile hygiene, site-based hygiene, urban rest stops, day centers, and ...property storage strategies." Yet the budget has decreased from \$4.1 mm in FY 2023 to \$1.8 mm in FY 2024. Please explain. Were any of those other services provided last year? If so, provide a breakdown of expenditures.

Response:

This continues limited-term programs established in [FY 2022 as part of the joint City/County Business Income Tax \(BIT\) Rebalance](#) funding for expanded homeless services, including outreach and navigation, hygiene and storage solutions, and support of the City's new Street Services Coordination Center (SSCC).

In FY 2023, this offer included one-time funding development of storage and hygiene solutions, such as mobile hygiene, site-based hygiene pods, urban rest stops, day centers, and short and long-term property storage strategies based on the PSU's February 2022 report: [Hygiene, Storage, and Waste Management for the Unsheltered Community](#).

While this was a shared investment, the City of Portland did not fully fund their investment in the program in FY 2023.

Description	Fund	FY 2024	
		FTE	Proposed
Safety on the Streets Program Manager	OTO County GF	1.00	\$170,578
Safety on the Streets PS	OTO County GF	1.00	\$137,468
Safety on the Streets PS Sr	OTO County GF	1.00	\$154,266
Total Personnel		3.00	\$462,312
Engagement with encampments	OTO City GF		\$887,405
Engagement with encampments	OTO County GF		\$425,095
Total Contractual Services			\$1,312,500
Total Safety on the Streets - Navigation & Service Coordination (30210B)		3.00	\$1,774,812

Question 6: Performance Measures

Commissioner Jayapal (District 2): 30300B, 30301B, 30302A - In each of these program offers, the number of households served is remaining the same, while the budgets are increasing substantially. Please explain.

Response:

30300B - The initial estimates per voucher were created in January 2022 and the rental cost rose substantially through January 2023. Due to the increased rental costs more dollars were budgeted per voucher to meet the increased rental market need.

In FY 2023, there were programs in program offer 30301A - Housing Placement & Retention - Homeless Families that were funded with other funding sources (City of Portland General Fund), and are funded with SHS in FY 2024 in program offer 30301B - Housing Placement & Retention - Homeless Families - SHS. We are working with program managers to update the program metrics.

In FY 2023, placement out of shelter program was expanded and was spread across two program offers, 30302A - Housing Placement & Retention - Placement out of Adult Shelter and 30302B - Housing Placement & Retention - Placement out of Adult Shelter - Metro Measure Expansion. In FY 2024, the expansion was combined into 30302A. Again, we are working to update the program metrics due to this expansion.

Question 7: Employment Programs

Commissioner Jayapal (District 2): [Employment Programs \(30600\)](#) - This program states that outputs (# of individuals served) and outcomes (# employment placements) are reduced due to decreased funding, yet the budget is increasing from \$1,412,580 to \$4,139,170. Please explain.

Commissioner Stegmann (District 4): Please provide more information about the efficacy of our employment programs.

Response:

In FY 2023, employment programming was expanded, and distributed across two program offers, 30600A - Employment Programs and 30600B - Employment Programs - Metro Measure Expansion. In FY 2024, employment programming was combined into a single program offer (30600).

Employment Program Offers	FY 2023		FY 2024	Variance	
	30600A	30600B	30600/TOTAL	Year over Year	
City General Fund	\$852,465		\$852,465	\$0	-\$852,465
County General Fund*	\$560,115		\$560,115	\$3,705,165	\$3,145,050
SHS Funds		\$3,000,000	\$3,000,000	\$434,005	-\$2,565,995
TOTAL	\$1,412,580	\$3,000,000	\$4,412,580	\$4,139,170	-\$273,410

**County General Fund includes County General Fund and Video Lottery Funds*

The employment programs have made year over year increases with individuals being served with employment services and placements. The programs have been performing over their initial goals and connecting more individuals to employment placement and job training skills. We will continue to explore the

efficacy and best practices related to the relationship between employment programs and homelessness.

Below is the year over year budgeted versus actual amount for multiple program metrics.

Number of individuals receiving employment services and supports

- *FY 21 - 350 (budgeted) and 687 (actual)*
- *FY 22 - 650 (budgeted) and 1085 (actual)*
- *FY 23 - 950 (budgeted) and 900 (estimated)*
- *FY 24 - 900*

Number of employment placements

- *FY 21 - 185 (budgeted) and 315 (actual)*
- *FY 22 - 300 (budgeted) and 527 (actual)*
- *FY 23 - 600 (budgeted) and 500 (estimate)*
- *FY 24 - 500*

Number of households receiving rent assistance or eviction prevention

- *FY 21 - 257 (actual)*
- *FY 22 - 200 (budgeted) and 236 (actual)*
- *FY 23 - 225 (budgeted) and 225 (estimated)*
- *FY 24 - 225*

Question 8: ARP COVID Sheltering

Commissioner Jayapal (District 2): [ARP - COVID-19 Emergency Response - Outdoor Physical Distancing Shelters & Safe Rest Villages \(30905\)](#) Please clarify the contracting relationships for these shelters: which jurisdiction or department (City/County/JOHS) selects the providers, which holds the contracts, and which is responsible for managing the contracts?

Response:

We will return at a later date to provide further information once we have an agreement. Below is the breakdown provided in the proposed budgeted program offers.

Provider	Shelter	FY 2023 Revised*	FY 2024 Proposed	Status
All Good Northwest	Multnomah SRV at Sears Armory	\$0	\$2,026,500	Operational
All Good Northwest	QA Outdoor Physical Distancing Shelter	\$1,586,666	\$1,666,000	Operational
All Good Northwest	BIPOC Outdoor Physical Distancing Shelter	\$1,586,667	\$1,666,000	Operational
Cultivate Initiatives	Menlo Park SRV	\$0	\$2,800,000	Operational
TBD	NW Naito Parkway SRV	\$0	\$1,575,000	Open date TBD - Site development and site use agreement in process (provider & City)
TBD	Sunderland SRV	\$0	\$1,575,000	June 2023
TBD	SE Reedway SRV	\$0	\$1,575,000	TBD
Urban Alchemy	Peninsula Crossing Trail SRV	\$0	\$1,575,000	City managed site/provider contract (Operational)
Total City Outdoor Social Distancing Shelters & Safe Rest Villages		\$3,173,333	\$14,458,500	

**Does not include \$10.1M for SRVs that are not budgeted due to outstanding IGA amendment.*

Question 9: Shelter Capital

Commissioner Jayapal (District 2): How much was budgeted in FY 2023 for Shelter Capital, how much was committed/spent and how much is budgeted for FY 2024.

Response: JOHS is in process finalizing a shelter capital plan. When it is finalized it will be shared with the Chair and the Board.

Question 10: Day Centers

Commissioner Jayapal (District 2): How many day centers does the JOHS fund?

Response: Transition Projects' Day Center at Bud Clark Commons (BCC), New Avenues for Youth Drop-In Day Services Center, and Outside In's Drop In Day Program.

Adult and Youth Day Centers

Description	Fund	FY 2024 Proposed
Transition Projects' Day Center at Bud Clark Commons	City GF	\$1,845,286
Total Adult Day Center		\$1,845,286
New Avenues for Youth Drop-In Day Services	County GF	\$364,770
Outside In's Drop In Day Program	County GF	\$423,150
Total Youth Day Centers		\$787,920
Total Adult and Youth Day Centers		\$2,633,206

Question 11: Housing Multnomah Now

Commissioner Jayapal (District 2): [Housing Multnomah Now](#) (30310) - how much has been spent in FY 2023? Please provide a breakout of the budget for FY 2024.

Response:

Current state is below, and we are actively recruiting providers, implementing Phase 1, and engaging in the work of Housing Multnomah Now (HMN). We will

provide a final breakdown of what was spent in FY 2023 and an updated budget for FY 2024 at our next HMN briefing.

FY 2023 - \$4M

- JOHS FTE - \$200k
- Landlord Recruitment and Retention - \$1M
- Capacity Building - \$800k
- Rental Assistance - \$1.5M
- Communication and Engagement - \$500k

FY 2024 - \$10M

- JOHS FTE
- Housing Placement Staff (15.00 FTE) - \$1.5M
- RRH & Other Housing Options (300) (\$13k/each) - \$3.9M
- Flexible Client Assistance for Move Ins (\$3k/household) - \$1M
- Supportive Services (employment, benefits, legal, behavioral health) - \$2M
- Landlord Engagement and Recruitment - \$1.5M

Question 12: Outreach

Commissioner Jayapal (District 2): Please provide a comprehensive overview of the Homeless Outreach work including Outreach by Category (i.e. housing, case management) and the funding allocated to various components of outreach.

Historical reference: JOHS Outreach and Navigation Teams presentation to the Board on January 11, 2022: ([see attached FY 2022 JOHS Outreach Overview](#))

Response: Future update/briefing in FY 2024

Question 13: Frontline Workers

Commissioner Rosenbaum (District 3): The FY 2023 budget included additional, ongoing resources to fund increased wages for frontline workers via an increase to provider operating budgets, and that this was in addition to a regular cost of living adjustment. Can you clarify what was the *net increase* in FY 2023, and what the proposed total increase is for this fiscal year?

Response:

In FY 2023, the net increase for frontline wages was \$6.2M and in FY 2024, would be \$6.5M (FY 2023 wage increase plus 5% COLA).

Question 14: Hygiene Services

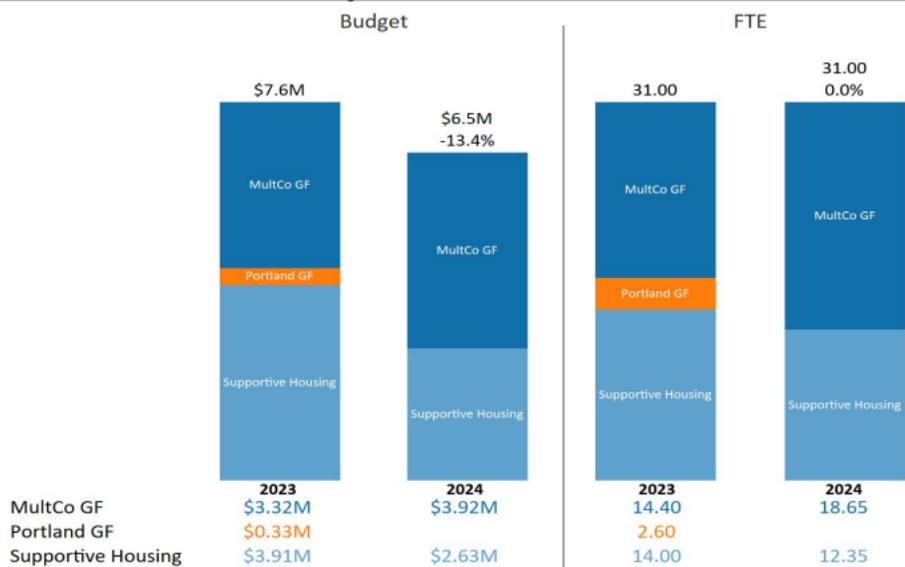
Commissioner Rosenbaum (District 3): In [Program Offer 30902](#) - Hygiene Access - the narrative describes how funding is expected to “complement and expand county-wide the City of Portland’s ongoing project to offer portable restrooms and hygiene stations, as well as shower access via mobile units.” According to recent media reports ([recent news](#)) the city said that there are only 16 portable restrooms remaining of the original 130 - due to lack of funding and vandalism. Is the JOHS planning to be the primary provider of portable restrooms/hygiene services, and how does the city’s news of removing a significant majority of the portable restrooms affect/change the county’s plan approach?

Response: Future update/briefing for FY 2024.

Question 15: Administration Budget

Commissioner Rosenbaum (District 3): Please explain the decrease in SHS/City of Portland Funding for administration shown in slide 19.

Administration & Operations



Response:

FY 2023 included one-time SHS investments in provider technical assistance, digital content/website development.

In order to make the nature of the City's investments easier to delineate in FY 2024, the Joint Office of Homeless Services was directed to submit a budget that reallocated and consolidated City funding into a smaller number of program offers and programs in order to align City funding with City priorities and to make the capacity and outcomes attributable to City funds easier to document and report on.

Question 16: JOHS Contract Evaluation

Commissioner Meieran (District 1): \$214.16M is allocated to contracted services. Can the JOHS provide the following details for all the organizations they anticipate contracting with in FY 2024:

- Organizations main function and programs funded by JOHS
- FY 2024 estimated budget (including funding source)

Future consideration: can we overlay with a map/GIS of where services are provided, along with what outcomes are achieved?

Response: Future update for FY 2024.

We are talking with [Community Solutions](#) around system modeling and GIS options.

Question 17: JOHS Equity Evaluation

Commissioner Meieran (District 1): All of the proposed programs in the budget have the foundational goal of leading with race. Can the JOHS provide a breakdown of:

- JOHS strategy and plan for advancing equity in addition to building capacity at culturally specific community based organizations, and
- What outcomes have been achieved by the organizations in terms of advancing equity (i.e., what specifically is expected of them and how are we monitoring and supporting the achievement of these goals).

Response: Future update for FY 2024.

Question 18: Shelter Investments and Best Practices

Commissioner Meieran (District 1): Please provide a breakdown of shelter investments by total cost per person per night (divided into facility cost, operations cost and services cost both in total and per person per year). I would also like to see a list of the full continuum of shelters with breakdown of where their funding comes from and their staffing.

Commissioner Stegmann (District 4): Are there best practices for staff to client ratios for shelters?

Commissioner Stegmann (District 4): Future briefing on the most effective type of shelter.

Response: Future update for FY 2024.

Question 19: Housing Retention

Commissioner Meieran (District 1): Please provide the following information regarding the JOHS efforts around housing retention:

- How do we measure retention (6 months, 1 year, 2 years) and what constitutes follow-up?
- What percent of our clients who are placed in housing followed up with?
- What is the rate of successful follow-up for people placed?

Response:

How do we measure retention?

Until FY22 Q4 - We reported out "People who retained Housing 12 months after ending a Permanent Housing Placement Subsidy" and "People who Retained Housing 12 months after Ending a Homelessness Prevention Subsidy" , this measures the rate of people who retain housing 12 months after their rent assistance ends.

What constitutes a follow up?

This involves someone at the agency that did the placement reaching out to reach the individual or head of household that was placed into housing, and can include contacting property manager/landlord.

What percent of our clients who are placed in housing followed up with?

For FY22: 26.2% of people who exited RRH in a previous year were within the timeline where we would follow up. This follow up occurred for those 26.2% and a contact attempt was made.

Rate of successful follow-up for people placed?

Of the 26.2% people due for follow up and contact attempt made: 72% housed, 20% unknown, 8% unhoused

However, a successful follow-up is defined as following up with an individual and determining if the person is either housed or unhoused; “unknown” is not considered “successful”.

More explicitly, if we cannot confirm that someone is housed, we mark their housing status as unknown and they are not counted as retained.

We are actively working to enhance metrics, guidelines, and a more robust methodology.

Question 21: East County Investments

Commissioner Stegmann (District 4): Please provide information about specific investments in East County and help the Board understand how we determine how to deploy resources: is it done geographically, based on where clients are located?

Response:

Currently in East County investments include:

Outreach and Navigation

- Gresham City Outreach/Clean Start Program
- East County Housing Outreach
- Navigation Workers
- Hotel vouchers for emergency shelter in Gresham

Shelter

- Continuation of existing shelters
- Rockwood CDC Family Motel Shelter (expansion)
- Adult Congregate Shelter/Resource Center

- Adult Alternative Shelter
- Support Services & Housing
- Mobile Hygiene & Clean-up
 - Low-barrier and career-track employment services
 - Support services & housing placement for Youth, Families and Domestic Violence Survivors

The Metro SHS Measure Local Implementation Plan directed the JOHS to assess geographic equity in service provision. This analysis is in progress, with an initial focus on East County. Once the analysis is complete, JOHS will create further plans to address opportunities for continued coordination in Multnomah County.

[The JOHS East County Investments was presented to the Board on October 4th, 2022.](#)

Question 22: SHS

Commissioner Rosenbaum (District 3): [30400B - Supportive Housing SHS includes](#) \$4.9M in SHS funds, and also \$1.2M one-time only County General Funds. The program offer narrative details several different programs that will be supported by these combined funds. Among those program areas, what work will be funded by the County GF allocation? And is there a reason this work cannot be funded by SHS funds?

Response:

The \$1,227,673 in one-time-only (OTO) General Fund (GF) was the Chair’s decision to fully fund the Move On program (BudAdj-JOHS-003-24).

[Rent Assistance Questions](#)

IMPORTANT NOTE: Questions to be addressed at a BCC follow-up worksession scheduled for **June 1, 2023 (JOHS and DCHS)**

Commissioner Jayapal (District 2)

Eviction Prevention

- How much funding does the FY2024 budget include for eviction prevention, broken out by (a) rent assistance; (b) legal services; and c) any other categories of spending allocated to eviction prevention?

- How many households are projected to be served with each category of service?
- What are the program offers that include eviction prevention services?
 - JOHS
 - 30907: ARP - COVID-19 Emergency Recovery - Emergency Rent Assistance (211info)
 - 30100: Oregon Law Center
 - 30301B: Culturally Specific Provider FTE

Rent Assistance/SHS

- Is all long-term rent assistance (LTRA) provided with SHS funds included in the Regional Long-term Rent Assistance (RLRA) program? If not, why not? What are the other mechanisms or programs for distribution of LTRA?
 - 6/1 Presentation
- Provide a breakdown of SHS funds budgeted for (a) long-term rent assistance through the Regional Long-term Rent Assistance program (RLRA) or any other program; and (b) short term/rapid rehousing (RRH), along with goals for the number of households projected to be served by each.
 - 6/1 Presentation
- Provide non-SHS budgeted amounts for short-term/RRH rent assistance, with funding sources.
 - 6/1 Presentation
- Based on the FY 2022 Annual Report, as well as the Q1 and Q2 quarterly reports for FY 2023, the amounts spent on and number of households receiving RLRA were well below budget. What were the reasons for the underspending?
 - NOFA went out in fall, contracts have been intentionally negotiated with providers which takes time, and many were finalized late spring. Providers needed to hire and train staff before starting to accept referrals in order to sufficiently support clients.
 - Providers implementing RLRA vouchers continue to experience persistent staffing shortages stemming from challenges with recruitment and retention. Across our CBO network, organizations are continually facing high staff turnover rates. These staffing

shortages create delays in the launch and expansion of SHS programs, contributing to underspending. With a shortage of staff to implement programs, funds that are allocated for staffing and programs at the beginning of the fiscal year can remain underutilized.

- Although RLRA vouchers are low barrier to receive/access, they are prioritized for Pop A and still have to participate in the landlord's screening process which can create a challenge to leasing up.
- The execution of the Risk Mitigation Program contract for all three counties took longer than expected. Therefore, it wasn't available until this spring to offer as an incentive to landlords who accept tenant based RLRA vouchers. Now that it's available and providers are learning about the program, they can use the RMP to help find units.
- What portion of the funds allocated to RLRA for FY 2024 are already committed to specific projects, providers, or households?
 - 6/1 Presentation
- Is the portion of SHS funds allocated to RLRA vs RRH rent assistance expected to stay the same, increase, or decrease? What are the assumptions or goals underlying projected allocations of LTRA and RRH rent assistance?
- [PO #30400E](#): This program offer mentions "an investment toward a future rent guarantee for 15 site based supportive housing unit project [sic]." Please provide more information about this investment, including how it differs from providing project-based LTRA or RLRA, and how and why this project was selected.
 - It is a commitment to hold an account to pay rent at Doug Fir in years 10-15 of the project if the Metro SHS Measure sunsets. This is the only project that this commitment was made at the project inception and negotiations. We will include this in our budget each year to pay into a reserve to ensure funding is available for this rent commitment in FY 2033 - FY 2038.