

Multnomah County Auditor's Office

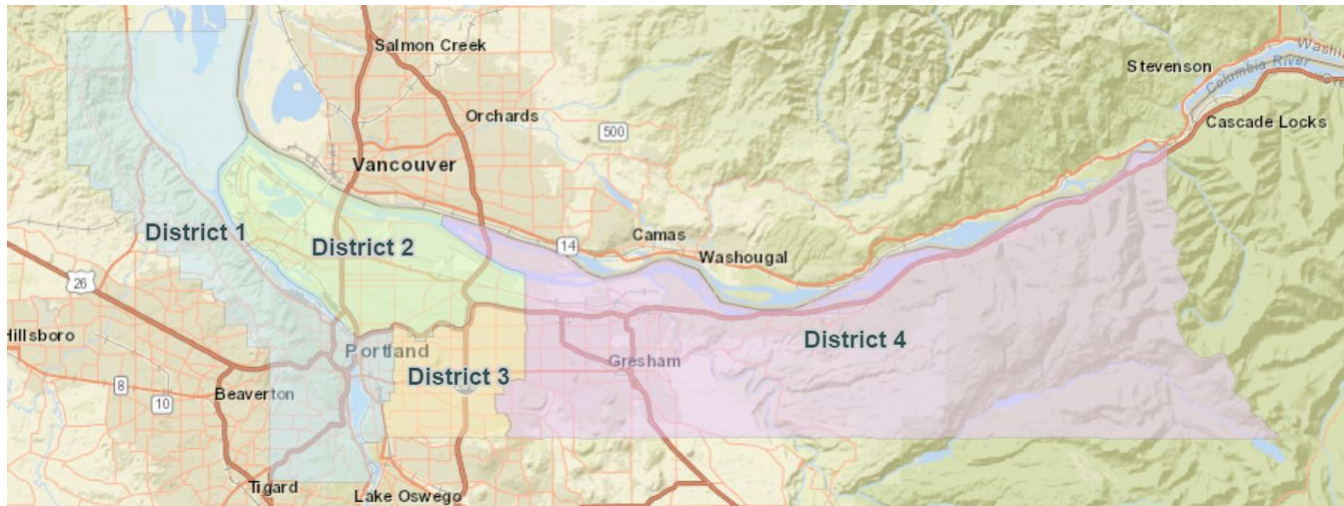
Fiscal Year 2025 Budget Presentation

May 2024

Jennifer McGuirk, MPA, CIA, Multnomah County Auditor

About the Auditor

- Elected on a countywide basis; directly accountable to voters
- Structurally independent from other county elected officials



Auditor's Office mission

Our mission is to promote accountable and equitable county government.

Auditor's Office mission

Performance
Audits

independently examine county programs

Hotline

receive and investigate reports of suspected fraud, waste, inefficiency, and abuse of position

Ombudsperson

serve as an impartial resource to help people resolve issues with county programs

Auditor's Office mission

We find out how well the county government is working, recommend improvements, and report to the public on our work.

Performance
Audits

Hotline

Ombudsperson

Community
Engagement

Auditor's Office – additional responsibilities

- Each even year – Appoint Salary Commission
- Every 10 years – Apportion Commissioner districts based on U.S. Census
- Annually – Support the Board of County Commissioners' Audit Committee

Auditor's Office values & approach

Our values:

- Equity
- Accountability
- Inclusion

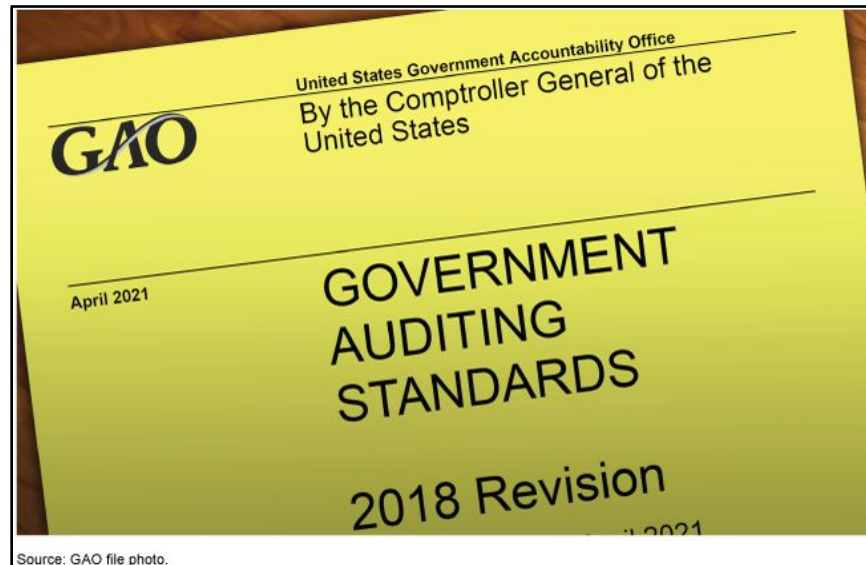
Auditor's Office values & approach

Approach:

- Serving the public interest
- Acting in integrity
- Adhering to high ethical standards
- Using trauma-informed practices & equity lens

Performance audit updates

Conduct performance audits of all county operations and financial affairs in accordance with generally accepted government auditing standards



Performance audit updates

Annual division-based risk assessment

Multiple measures, including:

- Potential life & safety impacts
- Budget
- Staffing
- Ethics survey score
- Complaints to Hotline/Ombudsperson
- Years since we last audited division

Performance audit updates

Criteria

Condition

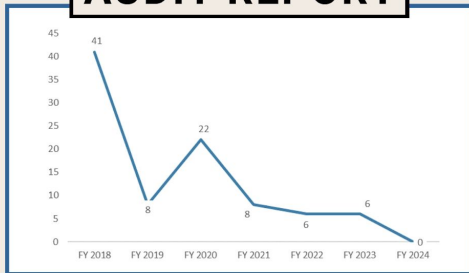
Cause

Effect

Recommendation(s)

Performance audit updates

BUDGET PROCESS AUDIT REPORT



JOINT OFFICE HOMELESS SERVICES AUDIT REPORT



LIBRARY AUDIT REPORT



JOINT OFFICE OF HOMELESS SERVICES DATA AUDIT REPORT



Performance audit updates

**Auditor
Recommendation
Follow-up 2023**



Multnomah
County
Auditor's Office

*promoting accountable,
equitable county government*



Performance audit updates

Finalizing report:

Contract monitoring audit

In planning:

Countywide equity audit

In fieldwork:

Department of Community Justice probation & parole

Preschool For All

County financial condition 2024

Hotline updates



Make a report to the **Good Government Hotline** if you suspect fraud, waste, or abuse of position in Multnomah County government.

Reports can be made 24 hours a day, 7 days a week.
All reporters remain confidential.

Report Fraud, Waste, or Abuse of Position

Báo Cáo Hành Vi Gian Lận, Lãng Phí Hoặc Lạm Dụng Chức Vụ

الإبلاغ عن الاحتيال، أو الإهدار، أو إساءة استخدام المنصب

檢舉詐騙、浪費或濫用職權

Скарга про шахрайство, марнотратство абозловживання службовим становищем

Denuncie cualquier situación de fraude, derroche o abuso de autoridad

Ka soo warbixi Khiyaanada, Washakhda, ama Ku Xad-gudubka Booska

Жалоба о мошенничестве, расточительстве или злоупотреблении служебным положением

Scan Me



Contact Us: Multnomah County Auditor's Office



Online:
goodgovhotline.com



Email:
mult.auditor@multco.us



Call:
888-289-6839

Hotline updates

888-289-6839

Available 24 hours a day, 7 days a week

[Report online](#).

Not sure if what you saw or heard is fraud? [Ask us a question](#).

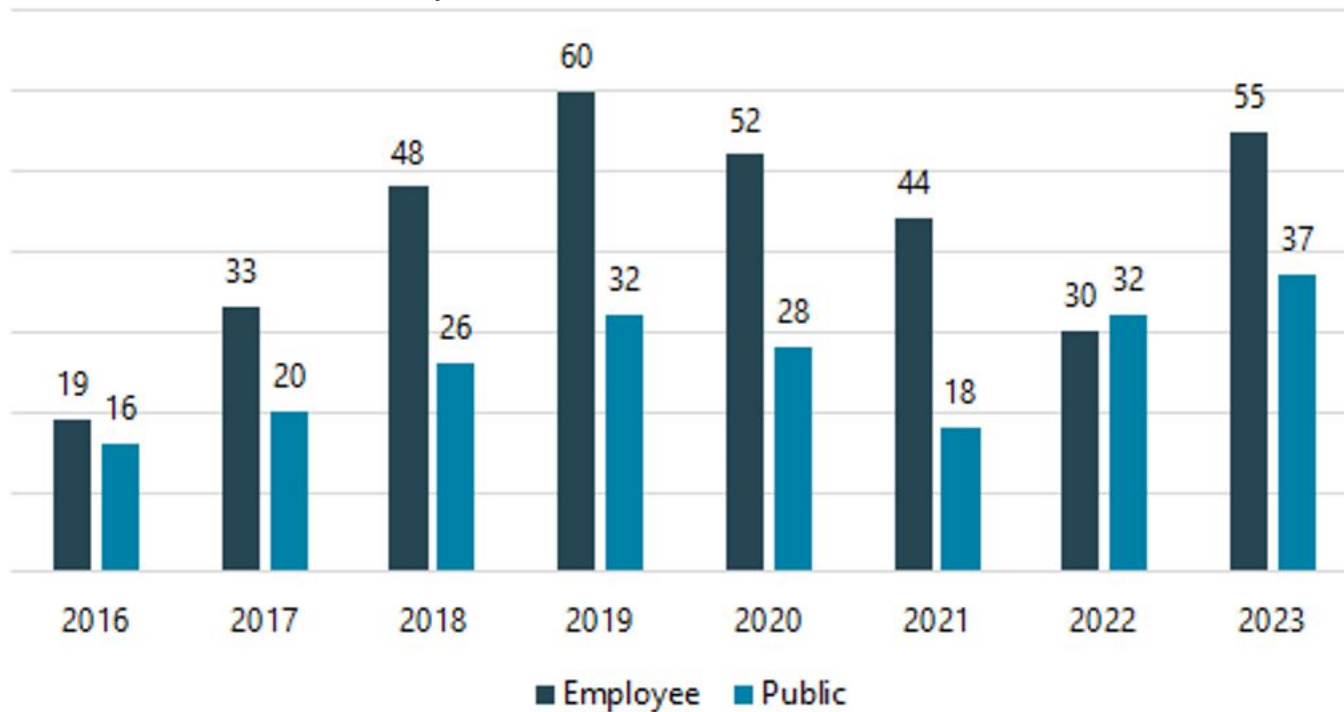
[Follow up on a report](#).

On a mobile device? Report using the [mobile-friendly website](#).



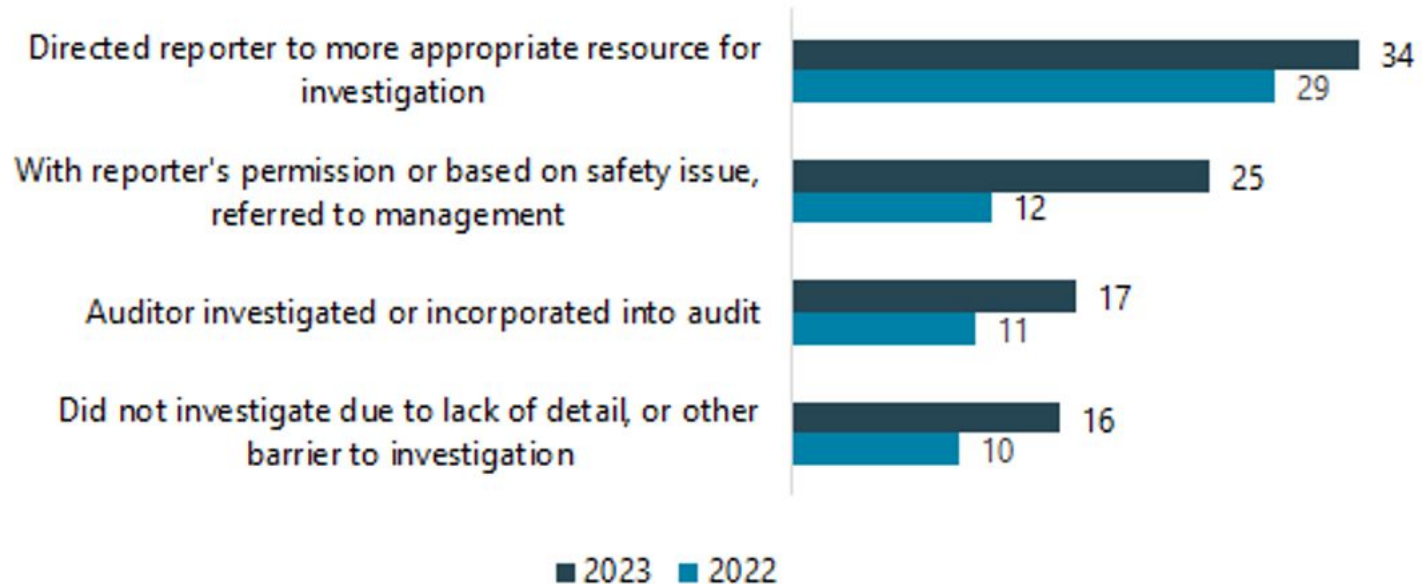
Hotline updates

Reports from employees increased by 83% in 2023, while the number of reports from community members reached an all-time high



Hotline updates

In 2023, we investigated, or incorporated into audit or a potential audit, 17 reports



Hotline updates

This fiscal year we have continued to provide education to employees:

- Presentations & discussions
- Periodic Wednesday Wire articles

We are also providing education to other auditors & investigators:



Ombudsperson updates

503-988-1234

Email: ombudsperson@multco.us

[Report online](#)

[Follow up on your report](#)



Multnomah County
Ombudsperson

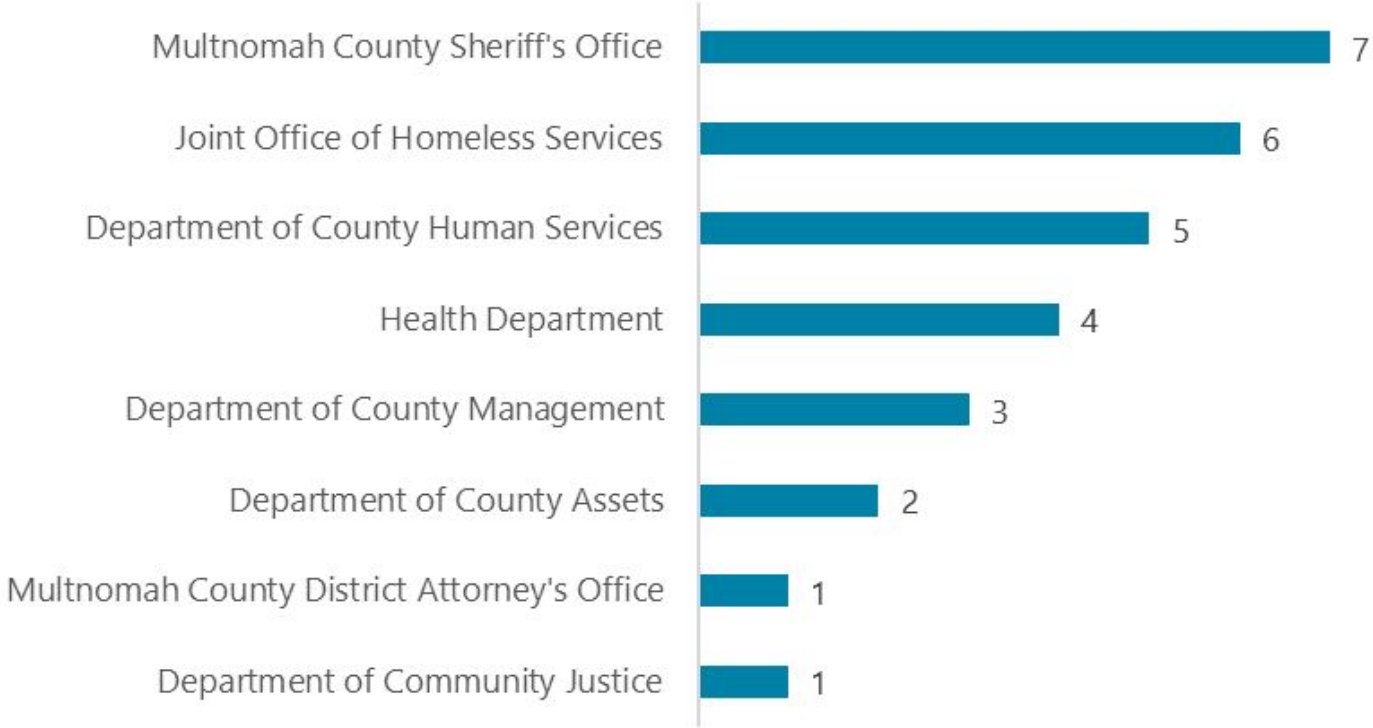
Ombudsperson updates



**A Crook Stole a North Portland House,
Exposing a Gaping Vulnerability in
Property Records: Forged Signatures**

Ombudsperson updates

Between May 22, 2023 and December 31, 2023, we handled 29 county-related cases



Ombudsperson updates

Setting the foundation for success:

- Helped many people resolve complaints
- Established procedures based on national standards
- Regular engagement with community

We are also providing education to auditors:



Diversity, equity, & inclusion updates

- Articulated shared office values of equity, accountability, and inclusion
- Established DEI Committee
- Developed brand standards that support accessibility and inclusion
- Updated internal guidance for project-specific community engagement

Diversity, equity, & inclusion updates

- Provided training on auditing for equity at the Association of Local Government Auditors' annual conference
- Provided training to auditors at Secretary of State

Safety



Choice



Collaboration



Trustworthiness



Empowerment



Equity

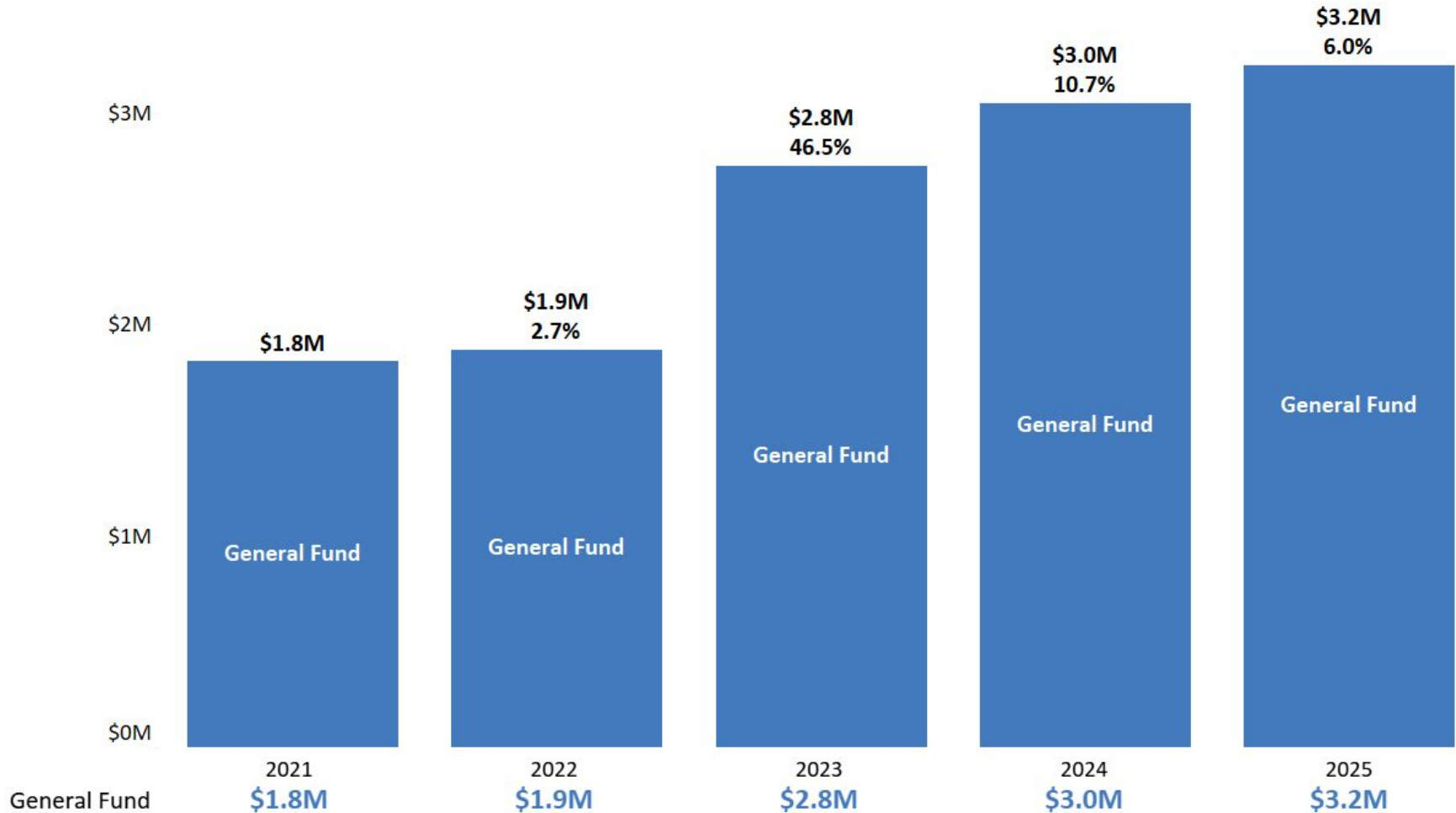


Image from Dr. Martha Brown,
Becoming a Trauma-Informed Evaluator training

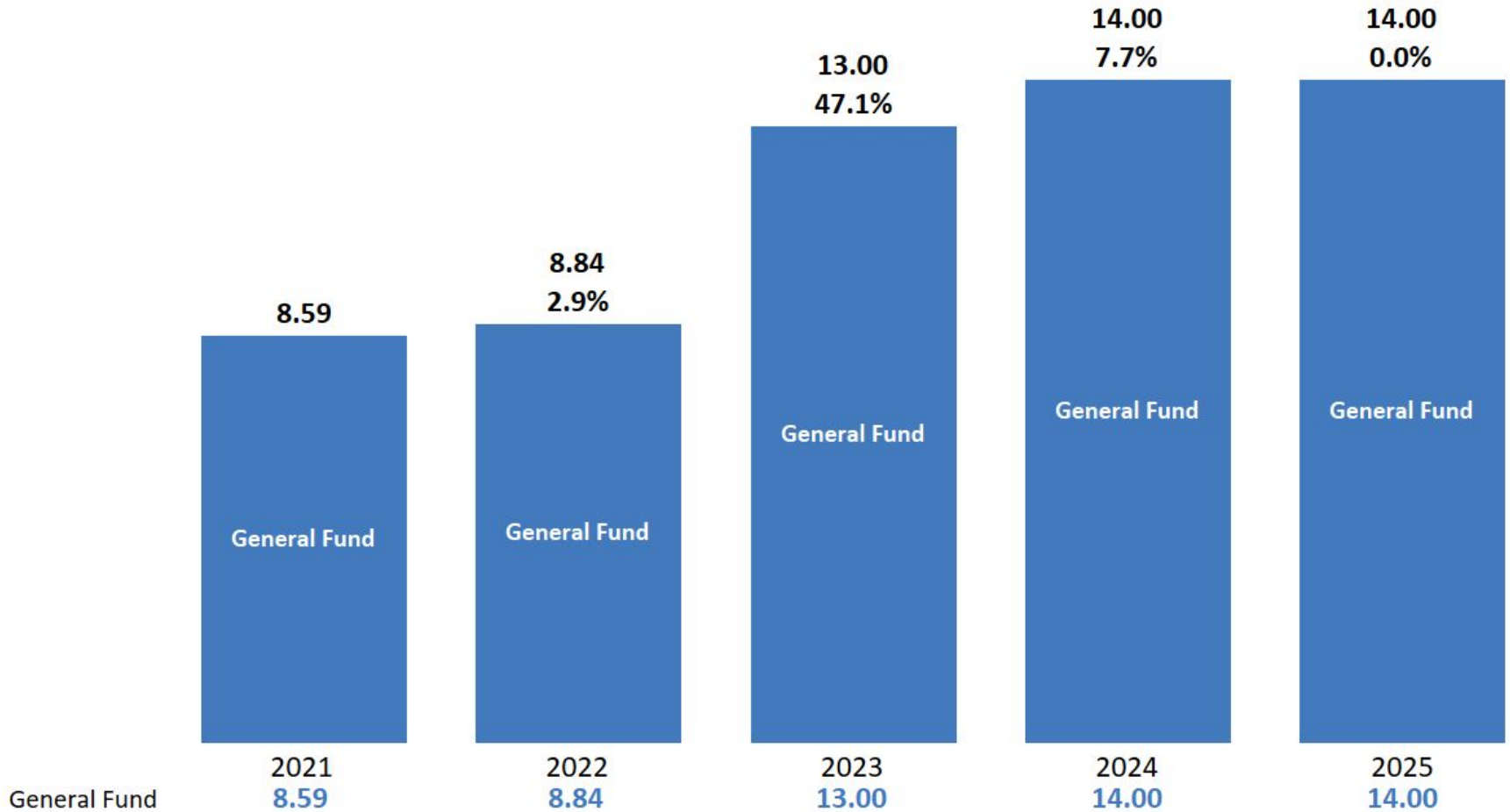
Diversity, equity, & inclusion updates

- Continue to introduce students to college careers:
 - 1 intern from Pacific Northwest College of Art, Willamette University
 - 2 interns through College to County
- Ongoing engagement with Auditor's Community Advisory Committee

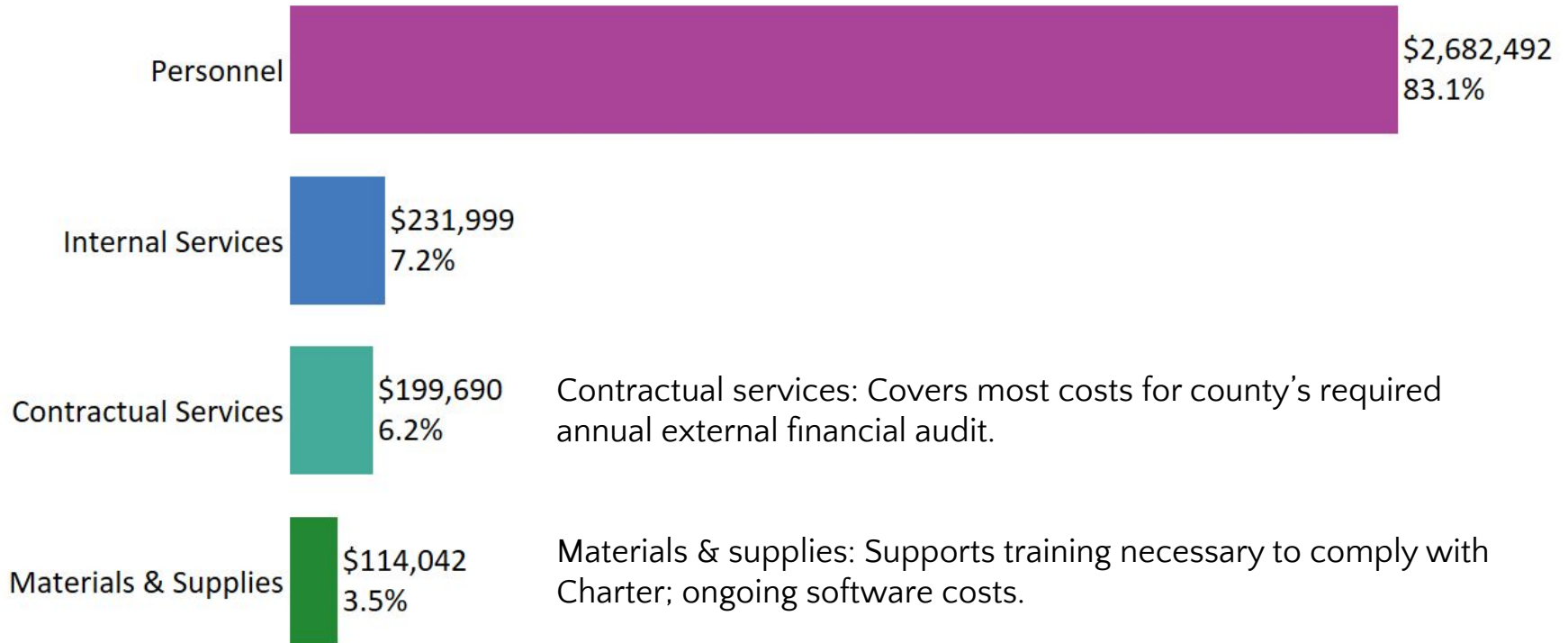
Five-year trend of operating funds



Five-year trend of FTE



FY 2025 program offer



	2021	2022	2023	2024	2025
Personnel	\$1.5M	\$1.5M	\$2.2M	\$2.5M	\$2.7M
Contractual Services	\$0.2M	\$0.2M	\$0.2M	\$0.2M	\$0.2M
Internal Services	\$0.2M	\$0.2M	\$0.2M	\$0.2M	\$0.2M
Materials & Supplies	\$0.0M	\$0.0M	\$0.2M	\$0.1M	\$0.1M

Questions