

MULTNOMAH COUNTY  
FY 2025 Budget Work Session Follow Up

**Emergency Management**  
**May 7, 2024**



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**Commissioner Meieran (District 1)**

1. Can you provide a legal opinion on the use of Supportive Housing Services funding for emergency responses.

**Response**

The County Attorney's Office verifies that using SHS funding for emergency sheltering is authorized by the Metro work plan and our LIP. This opinion is supported by the privileged legal memo that was previously circulated.

**Commissioner Brim-Edwards (District 3)**

2. Can you provide a matrix of the actions (short, medium, long term) that were identified in the [January 2024 Severe Winter Weather Event Preliminary Findings and Action Steps report](#). The matrix should identify which actions are implemented by program/funding in the FY 2025 budget and which ones are outstanding. Please identify future needed investments and opportunities.

**Response (see attached for matrix)**

Most of the Multnomah County Emergency Management (MCEM) recommendations identified in the January 2024 Severe Winter Weather Event Preliminary Findings and Action Steps Report are funded through the Chair's proposed budget or can be implemented without a budget impact. The report identified numerous

recommendations in the section titled Areas for Improvement. Of the 56 total recommendations, 28 are the responsibility of MCEM or Unified Command (UC) of which we are a member. Of these, 26 of 28 are fully funded or do not require additional funding to implement. We are also working other departments on their responsibilities and have our next check in scheduled June 20.

The two MCEM recommendations which are not included (or requested) in the Chair's 2025 proposed budget are:

*1) Improve ICS training, including the availability of Incident Command System (ICS) courses 100, 200, 300, 400, 700 and 800 for personnel serving in a Command or General Staff position. Recommend position specific training courses for these leadership level positions as well.*

a) Status - MCEM already provides and hosts numerous ICS courses and exercises where we practice ICS use. Our office is also developing a strategy to address this recommendation, which will include a county specific course for people that do not regularly work in an ICS environment. Our training focus is in multi-discipline, multi-jurisdictional responses. The goal is to have staff supporting operations during an emergency to better understand both ICS and the county's operations during emergency activations. Additional information related to this recommendation is provided in response to Q3 below.

*2) Add technology - such as a tablet - onsite to communicate inventory requests efficiently and with clear timestamps and identities of the requester.*

a) Status - This recommendation is being discussed with the three organizations which need to provide input, Emergency Management, Department of County Human

Services and Department of County Assets. Prior to MCEM's purchase of new technology and launching it across the entire shelter response system, MCEM will test and pilot new approaches before the next winter season. We have a budget to test and pilot solutions. The final solution may be possible to absorb within the current budget, but more work needs to be done to ensure we have the right solution that will work for the County.

MCEM shared the after action report with other departments and expect updates on recommendations they are responsible for during our Summer Preparedness event held each year prior to a severe weather season. Here is a link to all areas of improvement identified in the January After Action Report: [January After Action Report Recommendations](#).

### **Commissioner Brim-Edwards (District 3)**

3. Please provide information that outlines the costs necessary to conduct ICS training for senior officials that would meet the metric of 100% of Deputy Division Directors and above are trained across the NIMS and ICS program to be able to staff an Emergency Operations Center (EOC) or emergency site effectively by the end of FY 2026).

### **Response**

MCEM currently offers instructor-led and self-directed courses on fundamental and advanced courses from FEMA on the Incident Command System (ICS), National Incident Management System (NIMS), Incident Management Team (IMT) position-specific courses, and Emergency Operations Center (EOC) Skill Sets.

Through Workday, all Multnomah County staff have unrestricted access to four self-directed courses on the fundamentals of ICS and NIMS (IS-100 Introduction to ICS, IS-200 Basic ICS for Initial Response, IS-700 Introduction to NIMS, and IS-800 Introduction to the National Response Framework), totaling 16 hours, or approximately four hours each to complete. These classes are generally required for more advanced FEMA courses and for our compliance to receive federal grant funding. MCEM strongly encourages County staff to take them. Additionally, MCEM offers IS-2200 (Basic EOC Functions) as part of its Workday portfolio of self-directed courses on the fundamentals of emergency management.

This year, MCEM has offered instructor-led classes on EOC Basic Skill Sets (L2300) and Public Information Officer (L105) training, and has plans to offer additional instructor-led courses in section-specific EOC skill sets, as well as advanced training in ICS: 300 (Intermediate ICS for Expanding Incidents) and 400 (Advanced ICS for Complex Incidents). These and IMT position-specific courses are also routinely offered within Multnomah County by other jurisdictions and are accessible to us at no cost.

Although the self-directed fundamental courses available on Workday are essential for basic knowledge, it is important to acknowledge that Multnomah County's culture affects how ICS and NIMS concepts are implemented in our emergency responses. Off-the-shelf courses from FEMA taught by contracted instructors could be improved for County senior officials by adding county specific workshops and training.

Over the next year, MCEM could design County Specific ICS/EOC training and workshops for Policy/Agency Administrator roles and responsibilities prior to, during, and after emergencies and crises.

Two courses would be developed and delivered for different roles for senior managers and agency leadership in the county. Each course could also be offered multiple times annually. The first half of the year would be devoted to course development with many of the course offerings being delivered in the second half of the year and subsequent years.

This expansion of our already robust ICS training program, would cost \$96,000 with, \$16,000 for supplies and \$80,000 in personnel costs. Some existing staff time focused on ICS training can be redirected to this initiative from our current ICS training programs so the \$80,000 in personnel costs is in addition to the currently budgeted personnel costs.

<b>Severe Weather Event - January 2024</b>				
<b>After Action Report: Multnomah County Office of Emergency Management</b>				
<b>Core Capability</b>	<b>Observation / Area for Improvement</b>	<b>Recommended Corrective Action</b>	<b>Responsible Organization</b>	<b>Status/ Budgeted?</b>
Unified Command & Operations	Looking beyond severe weather sheltering and outreach - Opening severe weather shelters for our population experiencing homelessness is a significant and important function of these seasonal responses, but many people in departmental and ESF hotwashes felt this activation focused on severe weather sheltering more so than other county operations.	Continue to provide comprehensive communications regarding decisions to both staff and the public early and often.	UC	N/A
Unified Command & Operations	Looking beyond severe weather sheltering and outreach - Opening severe weather shelters for our population experiencing homelessness is a significant and important function of these seasonal responses, but many people in departmental and ESF hotwashes felt this activation focused on severe weather sheltering more so than other county operations.	Codify the authority for activating EOC elements: Activate EOC sections as needed to respond to additional needs in the community, not just sheltering. Establish a Liaison framework and clarify the actions ESF leads should engage in when moved to enhanced activation.	MCEM	N/A
Unified Command & Operations	Looking beyond severe weather sheltering and outreach - Opening severe weather shelters for our population experiencing homelessness is a significant and important function of these seasonal responses, but many people in departmental and ESF hotwashes felt this activation focused on severe weather sheltering more so than other county operations.	Rethink the current shelter-focused series of meetings, including the Situation Awareness call and subsequent coordination meetings, to meet the needs of other ESFs when activated/appropriate.	MCEM	N/A
Unified Command & Operations	Looking beyond severe weather sheltering and outreach - Opening severe weather shelters for our population experiencing homelessness is a significant and important function of these seasonal responses, but many people in departmental and ESF hotwashes felt this activation focused on severe weather sheltering more so than other county operations.	Explore other models to expand available workforce during emergency activation to respond to all emergency needs.	DCHS/MCEM	Budgeted
Unified Command & Operations	ICS practices and training - Some people serve multiple roles in ICS and people have varying training and understanding of the Unified Command system approach utilized for severe weather. Limited people in critical roles stretches some people, especially during long events.	The Incident Action Plan can be shared with a wider audience so all command level positions are known by key personnel. Unified Command could also identify themselves in key meetings and help educate support personnel on the overall structure.	UC/MCEM	N/A
Unified Command & Operations	ICS practices and training - Some people serve multiple roles in ICS and people have varying training and understanding of the Unified Command system approach utilized for severe weather. Limited people in critical roles stretches some people, especially during long events.	Focus additional efforts on establishing clear expectations, constraints, decision making processes, spending authority, and other elements that can help provide clarity regarding priorities to Unified Command.	UC	N/A
Unified Command & Operations	ICS practices and training - Some people serve multiple roles in ICS and people have varying training and understanding of the Unified Command system approach utilized for severe weather. Limited people in critical roles stretches some people, especially during long events.	Improve ICS training, including the availability of ICS 100, 200, 300, 400, 700 and 800 for personnel serving in a Command or General Staff position. Recommend position specific training courses for these leadership level positions as well.	MCEM	Not Budgeted
Unified Command & Operations	ICS practices and training - Some people serve multiple roles in ICS and people have varying training and understanding of the Unified Command system approach utilized for severe weather. Limited people in critical roles stretches some people, especially during long events.	Agree to and socialize the organization chart and identify operational periods, shift overlaps, and rotations of Command and General Staff positions so that individuals are not continuously serving without breaks	UC	N/A

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Unified Command & Operations	Partner notification of activation - EOC activation notifications should be widely publicized. These notifications should include points of contact for Unified Command, Operations, ESFs, Logistics, Planning, Safety, Liaison, and Public Information.	Implement a consistent procedure for determining EOC level of activation and notification to ensure that Command, General Staff, County departments, served agencies, and partners are able to take appropriate actions for the response.	MCEM	N/A
Planning	Communicating and information gathering - We should improve the connection between the Situation Unit and key personnel with information needing to be captured for situation reports and operational awareness.	At the beginning of each event, clarify the schedule and cadence for inputs to situational reports and remind all stakeholders to provide accurate information.	UC	N/A
Planning	Communicating and information gathering - We should improve the connection between the Situation Unit and key personnel with information needing to be captured for situation reports and operational awareness.	The situation report template could include a resource document that points the writer to official and vetted sources of information.	MCEM	N/A
Planning	Communicating and information gathering - We should improve the connection between the Situation Unit and key personnel with information needing to be captured for situation reports and operational awareness.	Train additional staff in key leadership roles to support General and Command staff during larger activations. This training and introduction to tools should also be provided to County staff in between events.	DCHS/MCEM	Budgeted
Public Information	Additional messaging - More information during the event on falls, carbon-monoxide poisoning, downed power lines, would have been helpful in determining additional messaging requirements.	Standard messaging templates can be created, reviewed, and updated during 'blue skies' prior to seasonal events such as this one, to expedite the delivery process during events. Messaging on slipping and falling, for example, should be prioritized.	COMMS	Awaiting department review and update
Public Information	Additional messaging - More information during the event on falls, carbon-monoxide poisoning, downed power lines, would have been helpful in determining additional messaging requirements.	Determine with relevant stakeholders what severe weather messaging is within the scope of Public Health and what messaging should be left to other entities.	COMMS	Awaiting department review and update
Public Information	Additional messaging - More information during the event on falls, carbon-monoxide poisoning, downed power lines, would have been helpful in determining additional messaging requirements.	Reviewing social media analytics can help track successful posts for future reference.	COMMS	Awaiting department review and update
Public Information	Collaboration on messaging in languages other than English - The number of collaborators on messaging in languages other than English may have hindered the speed with which messages were crafted and agreed upon.	Build capacity with the Community Partnerships and Capacity Building team.	COMMS	Awaiting department review and update
Public Information	Collaboration on messaging in languages other than English - The number of collaborators on messaging in languages other than English may have hindered the speed with which messages were crafted and agreed upon.	When posting messages in languages other than English onto social media platforms such as Facebook, make sure that the setting for automatic translation is turned off.	COMMS	Awaiting department review and update
Severe Weather Sheltering	Planning for exits and having executable back-up plans - Given the uncertainty of weather forecasting, the county should plan to continue staffing beyond a projected closure so decisions can be altered if forecasts are not realized.	Recruit staff to fill staff shifts past planned exit times in addition to planning for demobilization shifts.	MCEM	N/A

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Severe Weather Sheltering	Expand ESF 6 Coverage in general and to navigate resource requests - The model for ESF-6 Shelter Leads was not set up to support 12 shelters operating at one time.	Build on the effectiveness of the model implemented during this activation. Operationalize ESF-6 Lead coverage to include back-up, deputy or support role, to oversee the less urgent tasks. This support could also allocate additional time for vetting resource requests and resolving concerns from shelter PICs which could result in critical support and supplies being provided in a quicker and more efficient manner.	DCHS	Awaiting department review and update
Severe Weather Sheltering	Expand ESF 6 Coverage in general and to navigate resource requests - The model for ESF-6 Shelter Leads was not set up to support 12 shelters operating at one time.	Increase staff or skills to have more support on site, including to support less-skilled staff.	DCHS	Awaiting department review and update
Severe Weather Sheltering	Expand ESF 6 Coverage in general and to navigate resource requests - The model for ESF-6 Shelter Leads was not set up to support 12 shelters operating at one time.	DCHS and MCEM can collaborate on improved systems, however recognizing that large numbers of shelter sites and guests may strain these systems. ESF-6 should continue to work with PICs to streamline resource requests in an effort to submit prioritized requests during daytime hours.	DCHS	Awaiting department review and update
Severe Weather Sheltering	Expand ESF 6 Coverage in general and to navigate resource requests - The model for ESF-6 Shelter Leads was not set up to support 12 shelters operating at one time.	Add technology - such as a tablet - on site to communicate inventory requests efficiently and with clear timestamps and identities of the requester.	DCHS/MCEM/IT	Awaiting department review and update
Severe Weather Sheltering	Multiple people contacting security from shelters - This was the first event where all facilities were provided security and many new staff support operations at shelters	Develop a process and train people on the designated person at a shelter to contact security.	DCHS	Awaiting department review and update
Severe Weather Sheltering	Multiple people contacting security from shelters - This was the first event where all facilities were provided security and many new staff support operations at shelters	Continue to train and socialize requirements for incident reporting and the process for notification of appropriate County leadership when an incident involves county staff.	DCHS	Awaiting department review and update
Severe Weather Sheltering	Shelter staff training for working with people's pets - While the county does not keep track of the number of pets in a shelter, we do know we transported 87, which was a 163% increase over the February 2023 event.	Animal Services could create a one-pager or a video for inclusion in shelter PIC and general staff training for shelter staff to handle different situations with pets at shelters	MCAS	Awaiting department review and update
Severe Weather Sheltering - Medical Staffing	Revisiting the scope of medical services provided at shelters - There were several county staff who worked as general staff in shelters, many with tactical medical training, that felt unprepared for the level of drug withdrawals and overdoses, the use of naloxone, and what they felt was an overall increasing complexity of medical needs among guests at the shelters	Review the scope of medical services provided at shelters	MCHD	Awaiting department review and update
Severe Weather Sheltering - Medical Staffing	Revisiting the scope of medical services provided at shelters - There were several county staff who worked as general staff in shelters, many with tactical medical training, that felt unprepared for the level of drug withdrawals and overdoses, the use of naloxone, and what they felt was an overall increasing complexity of medical needs among guests at the shelters	Expand available medications and wound care supplies	MCHD	Awaiting department review and update



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Severe Weather Sheltering - Medical Staffing	Revisiting the scope of medical services provided at shelters - There were several county staff who worked as general staff in shelters, many with tactical medical training, that felt unprepared for the level of drug withdrawals and overdoses, the use of naloxone, and what they felt was an overall increasing complexity of medical needs among guests at the shelters	Pursue partnerships with existing mobile health providers (Outside In, Portland Street Response, Community Health Assess and Treat (CHAT) teams, Central City Concern, etc.) to provide expanded medical services.	MCHD	Awaiting department review and update
Severe Weather Sheltering - Medical Staffing	Revisiting the scope of medical services provided at shelters - There were several county staff who worked as general staff in shelters, many with tactical medical training, that felt unprepared for the level of drug withdrawals and overdoses, the use of naloxone, and what they felt was an overall increasing complexity of medical needs among guests at the shelters	Consider additional sources for fully staffing medical positions; Increase the number or skill of onsite staff to better handle medical issues, use resources (e.g., AEDs, narcan, CPR), or respond to behavioral health concerns.	MCHD	Awaiting department review and update
Severe Weather Sheltering - Medical Staffing	Provide on-site trainings for naloxone administration for shelter staff - In the event that a shelter guest overdoses after using substances, shelter staff are able to provide nasal naloxone (Narcan)	Increase the skill of onsite staff to better handle suspected overdoses by offering onsite or in person training when staff are able to provide this.	MCHD	Awaiting department review and update
Severe Weather Sheltering - Guest Transport	Need more staffing - Staffing of the Passenger Transportation Unit (PTU) was insufficient for the demand, and there were many shifts where County vehicles were idle because of a lack of drivers or in-vehicle support personnel (ridealongs).	Continue to build a group of trained staff who can fill shifts for drivers and ridealongs and consider alternative staffing models to gain more Unit flexibility, especially for drivers and ridealongs during overnight and early day periods.	MCEM	Budgeted
Severe Weather Sheltering - Guest Transport	Need more staffing - Staffing of the Passenger Transportation Unit (PTU) was insufficient for the demand, and there were many shifts where County vehicles were idle because of a lack of drivers or in-vehicle support personnel (ridealongs).	Work with our external partners, including TriMet, to increase the availability and reliability of vehicles and drivers and better meet surge demands and emergent staffing or vehicle needs.	MCEM	N/A
Severe Weather Sheltering - Guest Transport	Supplies for drivers and dispatchers - Radio communication was staticky, and cell phone communication via text was easier, but required some staff to use personal phones.	Ensure adequate supplies and accesses are available for PTU drivers and dispatchers	MCEM	Budgeted
Severe Weather Sheltering - Guest Transport	Processes for prioritization, unique situations, and improved coordination - Processes can be improved to help prioritize or group rides for efficiency, to determine when to best use county resources instead of ride-share services, and how to best communicate with shelter PICs for moving guests between shelters.	Develop processes and standard operating procedures for streamlining prioritization, coordination, communication, and other decision-making processes.	MCEM	N/A
Severe Weather Sheltering - Guest Transport	Where does Ride Facilitation fit within the organization - A Ride Facilitation Unit was used to support 211 staff during surge hours with tracking ride requests and identifying ride resources for those rides.	Clarify the relationship among these entities and recommend where they would best fit with sheltering operations.	MCEM	N/A
Severe Weather Sheltering - Guest Transport	Utilize ride-share services more effectively and efficiently - Given the extended icy road conditions, there was both an increased demand for ride-share services and longer wait times, resulting in a higher rate of missed ride connections.	Determine how to best prioritize ride requests to ride-shares that have the highest chance of being fulfilled, reducing cancellations and wait times.	MCEM	N/A

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Severe Weather Sheltering - Logistics	Tracking durable goods - Several people were involved with the management and deployment of durable goods, such as PIC phones and AEDs to shelters, making it necessary to coordinate with multiple people to ensure that all durable goods are returned to the warehouse.	Develop an agreed process for deploying, tracking, and demobilizing durable goods during response events.	MCEM	N/A
Severe Weather Sheltering - Recruitment/Staffing	Promote and make available more training opportunities - Although training was offered ahead of and during the season, additional promotion could help open up to a broader pool of candidates.	Increase promotion of training at leadership, management and HR levels.	DCHS/MCEM	N/A
Severe Weather Sheltering - Recruitment/Staffing	Promote and make available more training opportunities - Although training was offered ahead of and during the season, additional promotion could help open up to a broader pool of candidates.	Expand training to increase population-specific knowledge and skills.	DCHS	Awaiting department review and update
Severe Weather Sheltering - Recruitment/Staffing	Promote and make available more training opportunities - Although training was offered ahead of and during the season, additional promotion could help open up to a broader pool of candidates.	Identify new training promotion processes (e.g, through manager outreach).	DCHS	Awaiting department review and update
Severe Weather Sheltering - Recruitment/Staffing	Clarification was desired by many respondents on the enforcement of a 10-hour rest period between shifts - Human Resources indicated that it would be enforcing a 10-hour rest period between shifts, to more closely align with current collective bargaining agreements and to discourage individuals from signing up for multiple consecutive shifts and putting themselves and others at risk with inadequate rest breaks	Human Resources, with Labor Relations and union representatives, should clarify what is expected of employees who sign up for multiple consecutive shifts and their management's approval.	CHR/LR	Awaiting department review and update
Severe Weather Sheltering - Recruitment/Staffing	Clarification was desired by many respondents on the enforcement of a 10-hour rest period between shifts - Human Resources indicated that it would be enforcing a 10-hour rest period between shifts, to more closely align with current collective bargaining agreements and to discourage individuals from signing up for multiple consecutive shifts and putting themselves and others at risk with inadequate rest breaks	Human Resources, with relevant partners, should explore how to build an appropriate number of trained staff so that 10 hour rest periods will not interrupt minimum staffing	CHR	Awaiting department review and update
Severe Weather Sheltering - Recruitment/Staffing	Clearer communication with staff on coding their hours - Many staff who did work in shelter response positions during the event noted that they were not aware of how to code their hours correctly in Workday.	Consider different ways and redundant communications to inform staff on how to code their hours using the correct cost code and especially over holidays.	CHR/DCHS/MCEM	N/A
Severe Weather Sheltering - Recruitment/Staffing	Approval for County staff to be reimbursed for Lyft or Uber ride shares came belatedly and required approval from the MCEM Director - Icy road conditions prevented many staff from being able to serve in shelter response roles because they were unable to safely get to shelter sites or facilities and public transportation and ride-share or taxi options were very limited.	Move rideshare approval to the Passenger Transportation Unit, which runs 24/7.	UC/LEADERSHIP	N/A
Severe Weather Sheltering - Recruitment/Staffing	Expand language for all contracted partners to be able to support shelter response operations - Currently only JOHS contractors and Behavioral Health peer contractors have language in their contracts to enable them to serve in shelter response operations.	Expand this contracting arrangement to all County contractors, including DCHS, DCJ, and other contracting partners.	Applicable County Departments	Awaiting department review and update

## Severe Weather Event - January 2024

### After Action Report: Multnomah County Office of Emergency Management

Core Capability	Observation / Area for Improvement	Recommended Corrective Action	Responsible Organization	Status/ Budgeted?
Severe Weather Sheltering - Safety & Security	Continued but expanded collaboration between DCHS, ESF 6 and shelter PICs on security roles and responsibilities - The number of challenges that have been communicated between onsite shelter staff and security were notably reduced during this activation, yet opportunities remain for improvement	DCHS, Behavioral Health, and Workplace Security to collaborate on clarifying the role of security at shelters, and training for PICs and general staff on temporary weapons storage.	DCHS	Awaiting department review and update
Severe Weather Sheltering - Facilities	Multiple lists of facilities - This event created several facility issues as two facilities and support from one contractor changed in the hours before opening.	Ensure that just one document is used by all parties and that only specified individuals are responsible for making updates or changes to the document contents. Ensure that there is an agreed procedure between ESF 6 and Logistics on an opening plan to ensure that facility information is current.	MCEM	N/A
Severe Weather Sheltering - Facilities	Managing multiple smaller sites is difficult - Managing multiple shelter sites with capacities for only 50-60 people is difficult in terms of overall staffing and logistics.	Study an optimum size of severe weather shelters and target these size locations for future winter agreements.	DCHS/MCEM	Budgeted
Severe Weather Sheltering - Facilities	Managing multiple smaller sites is difficult - Managing multiple shelter sites with capacities for only 50-60 people is difficult in terms of overall staffing and logistics.	Identify and secure agreements with facilities capable of supporting larger guest numbers.	MCEM	Budgeted
Severe Weather Sheltering - Facilities	Bathroom spaces - Although external contractors were engaged to support more frequent cleaning of bathrooms, provide additional portable toilets, as well as cleanup following the demobilization of shelters, many employees staffing shelters observed that the cleaning services during the event were not keeping up with the demand.	Consider staffing longer and more frequent janitorial services, potentially 24/7.	MCEM	Budgeted
Severe Weather Sheltering - Facilities	Bathroom spaces - Although external contractors were engaged to support more frequent cleaning of bathrooms, provide additional portable toilets, as well as cleanup following the demobilization of shelters, many employees staffing shelters observed that the cleaning services during the event were not keeping up with the demand.	Try to enhance porta-potty safety; provide more, better bathrooms with increased janitorial staff.	MCEM	Budgeted
Roads & Bridges	Aging lift bridges are vulnerable to extreme cold and ice - Four of the six bridges maintained by the County are vertical lift bridges	Ensure equipment is appropriately distributed. Have contingency plans with multiple jurisdictions on potential bridge issues.	ROADS	Awaiting department review and update
Roads & Bridges	Enhancing efficiencies and effectiveness of road and sidewalk clearing operations - Given the significant reliance of our community on roadway and sidewalk systems for transportation, we need to consider improvements to our snow and ice removal processes.	Work with our Cities to understand the latest technologies and work towards a county wide approach to equipment, treatment strategies, and prioritization. Our approach and recommendations also need to be balanced for a jurisdiction facing few severe weather events annually	ROADS	Awaiting department review and update
Behavioral Health - TIP	The current contract with TIP does not support the current proactive offering of its services to all persons who support severe weather responses as shelter staff or in EOC support positions - The Health Department is reviewing the appropriateness of offering TIP to all persons who support severe weather responses in shelter staff or EOC support positions, as it is not something currently included in the terms of the agreement.	The Health Department is exploring a County-wide contract that all departments would contribute to based on their size and projected volume of calls.	MCHD	Awaiting department review and update