

Multnomah County  
FY 2026 Budget Work Session Follow Up  
**Department of County Human Services**  
**May 22, 2025**



**Commissioner Singleton (District 2)** - Please provide the demographics for your CBAC members.

**Community Budget Advisory Committee (CBAC)**



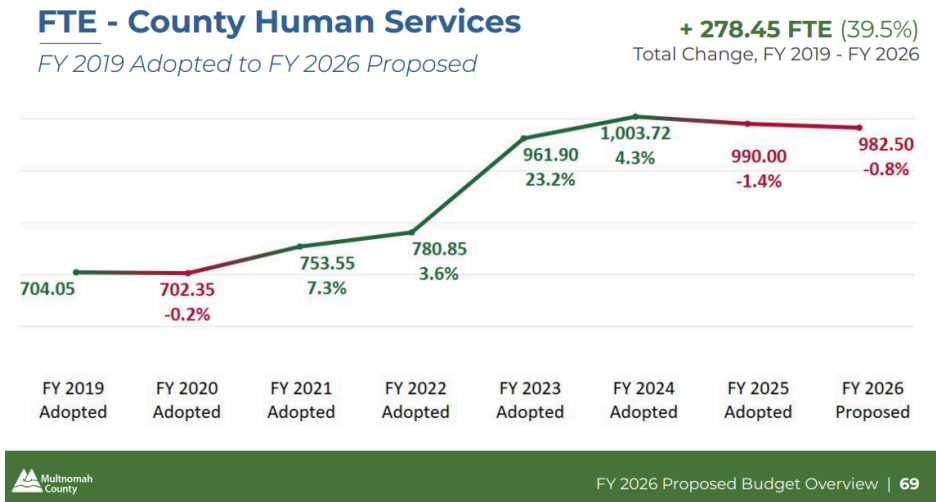
**Response:**

Four of the five DCHS CBAC members responded to our demographic information request. Below are the results of our survey:

- Two CBAC members live in District 1, one lives in District 2, and one lives in District 4.
- Three CBAC members are aged 65-74 and one is 35-44.
- Three CBAC members identify as white, and one identifies as Hispanic or Latino.

- All four surveyed CBAC members speak English.
- None of the four CBAC members surveyed identify as a person with a disability.
- Three CBAC members identify as female, and one identifies as male.
- Three CBAC members identify as heterosexual, and one identifies as bisexual.
- Two CBAC members have a total household income of \$90,000 to \$199,999, and two CBAC members have a household income of over \$200,000.
- Three CBAC members have a household size of two, and one has a household size of three.
- All four CBAC members own the place where they live.

**Commissioner Brim-Edwards (District 3) - Provide the highlights of why DCHS’s FTE increased over time.**



## **Response:**

The vast majority of the FTE increase for DCHS over the last several years actually happened mid-year FY 2022. There was a supplemental budget action as part of a state funding rebalance process that added 112.00 FTE that year. This was due primarily to a change in the State's caseload modeling toward the middle of the 2021-2023 biennium, adding additional Medicaid revenue to both the IDSD and ADVSD division. That higher level funding continued into the 2023-2025 biennium, which is why the department's FTE has been largely stable for the last few years.

Additionally, the FY 2022 budget was the first time the Preschool & Early Learning Division had FTE. It has grown from 21.00 FTE in that year up to 54.00 FTE in the proposed FY 2026 budget.

Supportive Housing funded positions first appeared in the department's FY 2023 budget at 10.50 FTE. There are now 12.50 FTE in the proposed FY 2026 budget. This is down from 20.50 FTE in the prior year.

Positions in the County General Fund have also decreased from a high of 178.82 in FY 2024, down to 166.20 in FY 2026. Much of this change is due to an 8.00 FTE reduction in the Administration Division as part of the FY 2025 budget.

**Commissioner Moyer (District 1) - How will the State of the Children report be different from the [Oregon KIDS Count](#) data?**

**Response:**

The State of the County's Children report will focus on how the county specifically supports children by engaging a variety of partners to compile and review data to better understand the needs of kids and their families in Multnomah County and how our programs are delivering in this area.

The findings in this report will assist the county in refining its approach and identifying priority areas to ensure county investments are targeted and making substantial impacts in the priority areas identified in the report. We will build on the Oregon Kids Count report to do a deeper dive to better understand the root causes and priority populations and how our programs can increase their impact.

## Commissioner Brim-Edwards (District 3) - Why is the Newly Arrived Families program budgeted in the Administration Division?

### Administration: How the Budget Delivers



**Newly Arrived Families:** Emergency housing for **110 families** and housing navigation for at least **30 households**.



**ESF-6:** Emergency Support Function #6, Mass Care Shelter, will respond to declared emergencies and provide **life-sustaining resources and shelter** without turning anyone away.



**State of the Children Report:** **Research and provide** a comprehensive report on children in Multnomah County that will inform investments in future programming. This will ensure all children have the support and services needed to thrive.



**Employer of Choice:** Continue responding to employee feedback and implementing workforce equity to build on the positive results in the most recent surveys and audits.



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### Response:

DCHS was asked to step in to provide support for this community last year. This was a pilot program that required high level coordination with the governor's office, the Port of Portland, and community based providers. We often run pilot programs out of the Director's Office to monitor implementation, outputs, and outcomes in close proximity. This program will remain in the Director's Office this year due to the complex nature and intersection with federal policies that require the Department Director to be close to the decision making for the program and services provided. If programs become ongoing, they will be embedded in the Division.

**Commissioner Brim-Edwards (District 3) - How many newly arrived families will the total program serve? And how many will be served with Severe Weather. In previous years, were you able to serve everyone who needed services?**

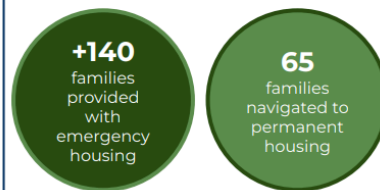
## Administration: Outcome Statements

*Ensuring high-quality program delivery*

### Severe Weather Shelters (ESF-6)



### Newly Arrived Families



FY 2025



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## Response:

**A. How many newly arrived families were there, versus how many did we serve?**

This is a complicated question. Families arrive through many different access points. We created a process with the Port of Portland for families arriving at the airport. Families call the Portland Immigrant Rights Coalition (PIRC) call line and they are connected to the Asylum Seekers Solidarity Collective (ASSC) who managed the waitlist and placement process for The Newly Arrived Families emergency shelter. During the fall of 2025, we did have a waitlist for the emergency shelter, but we were able to create capacity through transitioning families to the family shelter system or into permanent housing and we now do not have a waitlist.

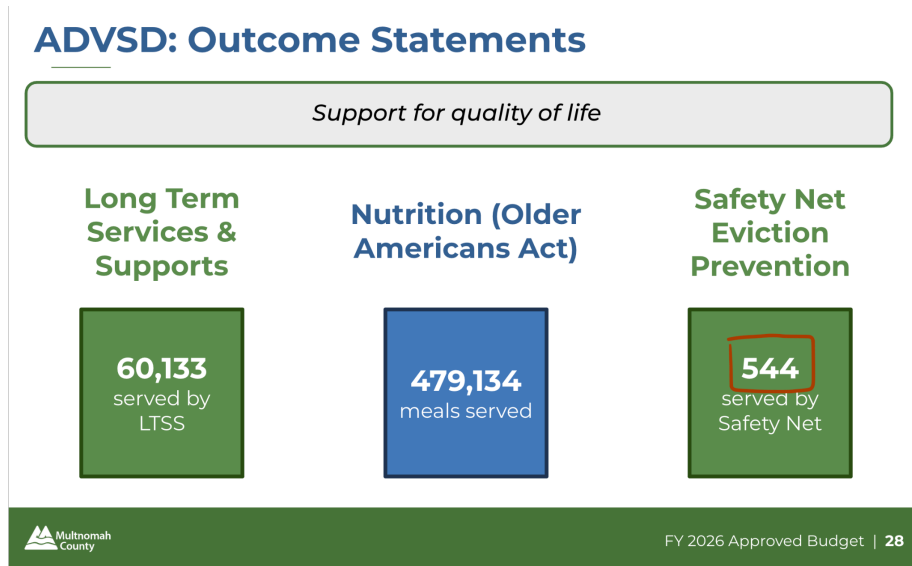
This program is primarily serving Venezuelan families as those are the families who have contacted the PIRC line. Families from other countries of origin are often reaching out directly to some of the other organizations (Afghan Support Network, Catholic Charities, Pacific NW Refugee Support Group...etc).

It is difficult to assess the number of families who are in Multnomah County due to the complex nature of their immigration status, different points and methods of arrival, and the different processes families are navigating to seek Asylum.

**B. And how many will be served with Severe Weather. In previous years, were you able to serve everyone who needed services?  
(Slide 21)**

The number of people served changes from year to year and depends on the severity of each weather event, how long it lasts, whether we stay open 24 hours per day and the number of days activated in a season. The severe weather shelters have not turned anyone away. DCHS has a 24-hour support service (ESF-6 Lead) call line. This line is for Person In Charge positions to reach out if we are nearing capacity. If this occurs, the ESF-6 Lead on shift will contact the Deputy Director of DCHS who then notifies the Unified Command and they assess the situation and create plans to create additional space if necessary. We monitor daily use during an activation and expand throughout an activation to respond to the need. DCHS ESF-6 team leads a planning assumption process in partnership with MCEM and HSD and the Health Department to look at trends, locations, forecasts and other factors to determine a capacity plan for each season and adjust that based on specific activations.

**Commissioner Singleton (District 2) - Are the eviction prevention numbers for households or people? What are the retention rates?**



**Response:**

- We misstated in the budget presentation it is actually 544 households served and that includes 598 applicants and co-applicants. This number does not include children, so we don't have the full number of people in the households because we don't currently track that.
- We do not currently track retention rates. There are currently two employees that serve clients in this program and their time is 100% dedicated to intakes. We will look at capacity and ways to track this information in FY 2026
- Housing Plans: The Safety Net program case managers work with consumers to make sure that the consumer has a plan to continue to remain in their present housing after the one time financial assistance is provided. ADRC staff also ask the question - "If you get help this month, would you be able to continue paying rent/utilities after?" If the consumer does not have a plan, the SN CMs provide complex case management

assistance with connecting this consumer with other resources. This approach, the intensive case management, allows the SN program to use resources to support consumers who will remain housed with only one time funding assistance. And also allows to support consumers who might be losing housing as they are not able to continue paying for rent/utilities.

## Commissioner Singleton (District 2) - What services are the Community Based Organizations providing?

### Response:

*The full list of CBOs and services that are offered can be found in the appendix.*

Terms/Definitions:	Color Code: Culturally Specific/Enhancing Equity (EE) Providers	EE= Enhancing Equity	DC= District Center									
Contractor	Type of contract	Case Management for Family Caregiver	Case Management - Older American Act	Case Management- Oregon Project Independence program	Focal Point: recreation, volunteer recruitment and services	Evidence Based Health Promotion	Home Delivered Meals	Congregate Meals	Information, Referral & Assistance	Options Counseling	Transportation: Scheduling and Coordination	Transportation Services
ASIAN HEALTH & SERVICE CENTER	EE and Nutrition	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	
Cascade AIDS Project	EE				Yes							
ECUMENICAL MINISTRIES OF OREGON	Nutrition						Yes					
EL PROGRAMA HISPANO CATOLICO	EE and Nutrition	Yes	Yes		Yes	Yes		Yes	Yes	Yes	Yes	
Filipino Bayanihan Center	EE				Yes				Yes			
Friendly House (includes Elder Pride)	DC and EE	Yes	Yes	Yes	Yes				Yes	Yes	Yes	
HOLLYWOOD SENIOR CENTER - Center for Positive Aging	DC	Yes	Yes	Yes	Yes	Yes			Yes	Yes	Yes	
IMMIGRANT & REFUGEE COMMUNITY ORG IRCO	DC, EE, and Nutrition	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	
IMPACT NW	DC	Yes	Yes	Yes	Yes	Yes			Yes	Yes	Yes	
Legal Aid of Oregon	Legal Services											
MEALS ON WHEELS PEOPLE INC	Nutrition						Yes	Yes				
NATIVE AMERICAN REHABILITATION ASSOCIATION OF THE NORTHWEST INC	EE		Yes		Yes							
NATIVE AMERICAN YOUTH & FAMILY CENTER	EE		Yes		Yes	Yes		Yes		Yes		
RADIO CAB	Transportation											Yes
RIDE CONNECTION	Transportation											Yes
Somali-American Council of Oregon (SACOO)	EBHP					Yes						
Stone Soup PDX	Nutrition							Yes				
TRIMET	Transportation											Yes
URBAN LEAGUE OF PORTLAND	EE	Yes	Yes	Yes	Yes				Yes	Yes		
YWCA	DC	Yes	Yes	Yes	Yes				Yes	Yes	Yes	

In addition, there is an appendix that provides a comprehensive description of services to be provided under Community Services for Older Adults contracts January 2024-December 2028.

**Homeless Mobile Intake team - how do we reimagine this? How do we make sure that our services are provided for housed and unhoused? What is the total FTE for eligibility and intake?**

**Response:**

**What makes this program successful?**

HMIT is a unique resource that combines expertise in homeless outreach and the ability to determine eligibility for Long Term Services and Supports to eliminate barriers that frequently prevent people living on the streets from accessing the services they need.

This cross-functional team is able to serve homeless individuals where they are, without the need of additional referrals and steps to follow. HMIT staff includes bicultural and bilingual case managers, and staff with lived experience of homelessness. People who are found eligible for Long Term Services and Supports (LTSS) can be housed using Medicaid resources and obtain long term case management services through LTSS.

**How do we ensure our services are provided for housed and unhoused?**

We ensure that we are serving housed and unhoused people by reaching out to shelters and places in the community where we can locate people who need housing, as well as assist people in staying

housed by providing resources, including client assistance funding when necessary.

In terms of envisioning the future of the HMIT, we would like to continue to serve this population that has historically been very difficult to reach.

Serving this unique population requires us to find creative ways to house and keep people housed. Some of the ways that we have done this include:

- Soundproofing an apartment so the neighbors were not bothered by noise at night.
- Purchasing clean linens and clothes when people move into care facilities to replace old or soiled clothes.
- Purchasing 'smoke eater' air purifiers so clients can smoke outside their new home under covered porches and out of the rain.

We also envision continuing partnerships with Painted Horse Recovery, JAMI center/Urban League, and we will have a presence at the new East County Day Center once built.

### **What is the total FTE for eligibility and intake?**

Typically, LTSS intake and eligibility happens on two separate but concurrent tracks: Financial eligibility is determined by an eligibility case manager and service eligibility is determined by a service case manager.

HMIT case managers navigate both of these processes at the same time, and have access to both systems. This, combined with the HMIT's specialization in serving unhoused people, simplifies and

expedites the eligibility process for HMIT referrals and reduces the risk that clients could not be located during the process

HMIT is also not held to the same timelines required by the State. Serving these clients with Medicaid puts ADVSD at risk because the complexity of the cases makes it very difficult to meet intake and timeline requirements.

HMIT’s total FTE for eligibility and intake are 4.00 FTE (Case Manager Senior positions) and 1.00 FTE (Case Manager Assistant)

The total LTSS Case Manager intake and eligibility FY 2026 position count is as follows:

Position	Hospital Grants	Metro Supportive Housing Services	Providence Med Ctr	TITLE XIX	Grand Total
Case Manager 1				84	84
Case Manager 2		1		112	113
Case Manager Senior	4	4	1	29	38
Grand Total	4	5	1	225	235

- Case Manager 1 positions are responsible for determining financial eligibility (initial and ongoing) for State and Federal benefit programs, including Medicaid long-term care, SNAP, and more.
- Case Manager 2 positions are responsible for determining ongoing service eligibility for Medicaid long-term care and developing person-centered case management and service planning.
- Case Manager Senior positions are responsible for determining initial functional eligibility (intake) for Medicaid long-term care and service planning.

LTSS is in the process of completing an Alignment Project - adapting its roles to better align with state systems and to manage workloads,

case loads, and wait times for consumers. All CM2 and CM Senior positions will work on long-term care intakes and ongoing case management, rather than separate teams working on each task.

**Commissioner Jones-Dixon (District 4) - Who does the HMIT team work with in East County?**

**ADVSD: Outcome Statements**



**Response:**

The HMIT program is building relationships with the homeless services outreach program at the city of Gresham and has a meeting set next month with their homeless services outreach manager.

ADVSD works with all East County homeless providers. Approximately 22% of referrals come from East County.

The team takes referrals from the WyEast shelter, Gresham Women’s shelter as well as the Blackburn medical center. We are building

relationships with the East County Homelessness Resource Center and will take referrals as they are operational.

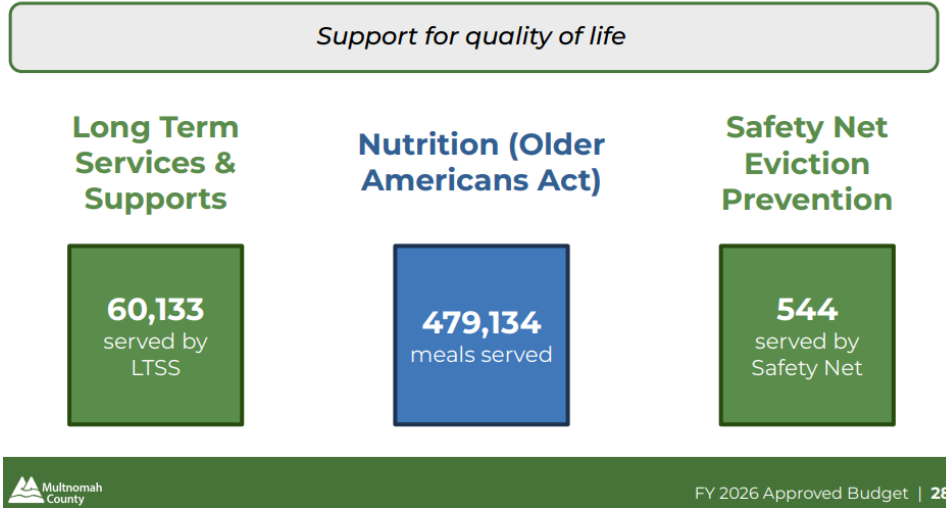
The Homeless Mobile Intake Team (HMIT) is different from other homeless outreach services because we have the ability to do Medicaid assessments for long term care, assist with long term places, SNAP benefits and other Medicaid services.

The HMIT works with the Homeless Services Department by coordinating with case staffing, referring to Coordinated access and by taking referrals from their contracted providers.

If the HMIT team is operational in the future we will continue to grow and build relationships with East County providers with a focus on culturally specific organizations. HMIT has a diverse team who are bilingual and bicultural and have lived experience and are well suited to serve the diverse homeless population in Multnomah County.

**Commissioner Brim-Edwards (District 3) - Why is there a reduction in the program for nutrition (meal) services for older adults?**

**ADVSD: Outcome Statements**



**Response:**

For FY 2025 and FY 2026, our target is lower than FY 2024 due to three factors:

- 1) Over the past few years, food prices and delivery costs have increased.
- 2) We increased the reimbursement rate for meals mid-way through FY 2024 and also brought on a new provider to serve the homeless community.
- 3) Due to the Older Americans Act (OAA) ARP funding going away and a decrease in state OAA funding, there was a decrease in Nutrition program funding from FY 2025 to FY 2026.

**Question 1: Could we please receive the target number of meals served for Fiscal Years 2024, 2025 and 2026 and the Actuals for Fiscal Years 2024 and 2025.**

Answer:

- FY 2024 Program Offer Target: 450,000 meals
- FY 2024 Actual: 479,134 meals
- FY 2025 Program Offer Target: 360,000 meals
- FY 2025 Actuals (through Q3): 339,921 meals (we expect to serve 452,270 in FY 2025)
- FY 2026 Program Offer Target: 360,000 meals

**Question 2) How much additionally to the proposed budget would it cost to budget for 460,000 meals?**

Answer:

The additional cost for bringing the meal distribution count up to 460,000 meals in FY 2026 would be \$269,012

- In FY 2025 and FY 2026, for the program offer targets, we were conservative in our estimate based on meal costs going up. When we did a deeper dive, we realized that our providers have been able to serve more meals than we expected.
- For FY 2025, our program offer target is 360,000 and we are expecting to serve 452,270 meals.
- For FY 2026, our program offer target is 360,000 and we think that we can serve approximately 444,483 meals
- The reason that we are able to serve more meals than we expected is because the meal costs have not been as high as expected.
- In order to stay at the FY 2025 number of meals served in FY 2026 (452,270), we would need \$135,012 (this is the amount of reduction in nutrition pass through funding to contractors in FY 2026)
  - 59% to culturally responsive providers: \$79,657

- 41% to culturally specific providers: \$55,355
- In order to increase by 7,730 meals in FY 2026 (to bring meals up to 460,000), we would need an additional \$134,000
  - 59% to culturally responsive providers: 5,717 meals at \$13.83 / meal (home delivered) - \$79,060
  - 41% to culturally specific providers: 2,013 meals at \$27.30 / meal (congregate) - \$54,940

**Additional information: changes in CBO funding over the years**

- Funding to CBOs has dropped significantly over the years due to OAA ARP funding going away, and this has impacted all providers over the past five years.
- Also to note: In the second half of FY 2024, we increased the meal reimbursement rate for providers but did not increase their allocations enough to support the increase in need

## Commissioner Brim-Edwards (District 3) - What happens to the ~6,000+ intakes that don't result in an abuse investigation?

### ADVSD: How the Budget Delivers



**Eligibility and Intake:** Long Term Services and Supports (LTSS) will serve more than **60,000** people in FY 2026, and the Aging and Disability Resource Connection will answer more than **60,000** contacts and make more than **44,000** referrals to county and community resources.



**Case Management:** Community Services contractors will serve **2,400** people in case management or in-home services, and **800** people will be served by culturally specific providers. LTSS will provide case management to **12,000** individuals in long term care in FY 2026.



**Abuse Investigation:** Adult Protective Services will have **9,800** intakes and complete **3,000** investigations.



**Veterans Services:** Veterans Service Officers will bring in **\$3.7M** for Veterans in FY 2026 in retroactive benefits.



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### Response:

The number of intakes is related to all calls/reports made to APS. Intakes that meet the definition of abuse, neglect or self neglect, as defined by OAR 411-020-0002 become investigations. These intakes are assigned to an abuse investigator within Adult Protective Services.

Cases may not be assigned for investigation for a variety of reasons.

Calls may be:

- For an APS program in another state
- For another APS program/county in the State of Oregon
- For another APS program in Multnomah County (I/DD or Behavioral Health)
- A licensing complaint/concern, rather than a report of abuse
- A report that does not meet the definition of abuse, neglect or self neglect.

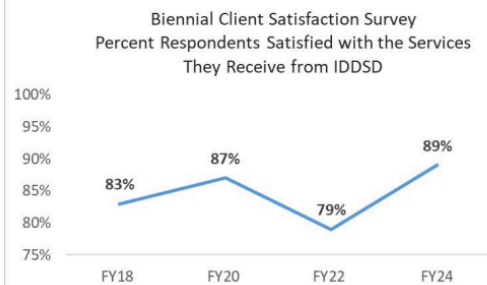
APS screeners often provide information and referral or consultation to the caller in an effort to connect them with the program or organization that can best address their concern if it is outside of the scope of our program.

Multnomah County’s Adult Protective Services program has a no wrong door approach to callers. We accept, track and document all calls to our program. We clearly identify what resources were provided to the caller in the Centralized Abuse Management database.

**Commissioner Singleton (District 2) - What is our response rate for surveys in comparison to total numbers served?**

### IDDSD: Outcome Statements

*Support for quality of life – clients and families are satisfied with the services they receive from Multnomah County IDDSD*



### Response:

The response rate can only be calculated using the number of clients who actually received the survey at the time we sent the survey, not the total number served at the end of that same fiscal year.

Every time we send out the survey, there are many surveys that are returned due to insufficient address. The denominator is the total number of clients at the time the survey was sent out, minus the number of surveys returned due to insufficient address: that is our total who received the survey. The response rate is calculated by taking the number of responses and dividing it by the number who received the survey.

In 2024, we sent the survey to a representative sample of clients, not the entire client population. The numbers are a bit smaller, but we still see the response rate go down in 2024.

$$2018 = 704 / (4,133 - 348) = 19\%$$

$$2020 = 803 / (4,514 - 490) = 20\%$$

$$2022 = 603 / (5,004 - 332) = 13\%$$

$$2024 = 338 / (3,524 - 173) = 10\%$$

**Commissioner Brim-Edwards (District 3) - Can you provide a breakdown of the outcomes for the IDD abuse investigations?**

### IDDSD: How the Budget Delivers



**Eligibility & Intake:** Ensures clients are enrolled in services and meet diagnosis requirements. Processes over **1,340 eligibility referrals** annually.



**Plan of Care:** Conducts background checks and processes **21,000 timesheets** annually for Personal Support Workers (PSWs). Builds service plans for clients.



**Case Management (Adult, Young Adult, Children, Coverage):** Provides lifelong case management and facilitates access to attendant care, transportation, services, community inclusion, housing, and employment services for **6,011 clients**.



**Abuse Investigation:** Screens **2,000 reports of abuse** annually, ensures protected services, conducts abuse investigations, and completes death reviews.

## Response:

- **Abuse Investigation:** Screens **2,000 reports of abuse** annually, ensures protected services, conducts abuse investigations, and completes death reviews.
  - Less than 20% of screenings are opened for investigation.
  - Death reviews are required for all clients 18 and older who pass away. There are no concerns for abuse & neglect for the vast majority. Many are older individuals or individuals with acute medical conditions.
    - FY 2024/25 opened 435 investigations and 82 death reviews
    - FY 2023/24 opened 367 investigations and 82 death reviews
    - FY 2022/23 opened 345 investigations and 62 death reviews

**Commissioner Brim-Edwards (District 3)** - Can you break out the 2,779 (people/households) supported with housing/economic stability by the type of support?

### YFS: Outcome Statements

*Improving quality of life for consumers at every stage of life by providing intentional services and advocacy*

#### Domestic & Sexual Violence Coordination Office

**4,649**

survivors received deeper navigation & support

**2,354**

restraining orders supported

**575**

served in response to law enforcement pages

**2,779**

supported with housing/economic stability

**237**

received mental health & addiction counseling

#### Bienestar de la Familia



Data is from FY24

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## Response:

Bienestar de la Familia is a County-staffed program that promotes the wellbeing of families through services that help increase housing retention and economic stability. The program also promotes self-efficacy, prosperity, and success. Bienestar is the Direct Service Provider within Youth and Family Services that provides rent assistance and other client services.

2,779 households were served with Housing Stability and Eviction Prevention services at Bienestar in FY 2024. This includes:

- Imminent eviction prevention (emergency rent assistance and case management focused on crisis support, application completion, landlord negotiation and resource brokering).
- Housing stability programs (short-term rent assistance with case management) to prevent homelessness – including the Economic Recovery program which is case management for up to 12 months with client assistance resources.
- The focus of these ongoing Bienestar programs is to keep families stable in their housing. In some circumstances, a family needs help moving to a new place.

In FY 2025, Bienestar has also played a large role in supporting the Newcomer Support Service Pilot by working with the program to secure housing. This includes housing search, placement, and rent assistance.

Bienestar also provides food security resources, mental health & addiction services, youth services, and community education.

**Commissioner Singleton (District 2) - Can you provide a breakout and explanation of the services provided in the SUN Continuum and the budget that supports them?**

**Response:**

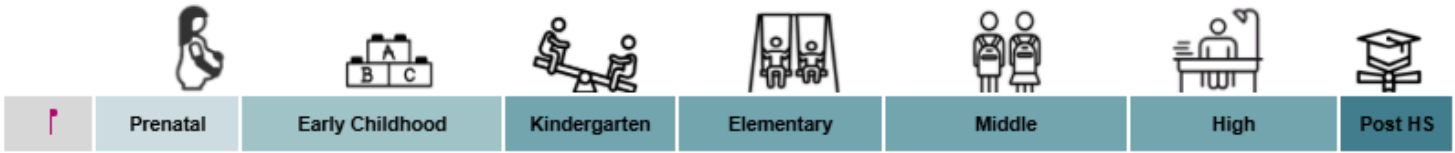
The SUN Service System is an aligned system of care that provides support for children, youth and families along a continuum of ages and needs.

SUN Service System programs, including SUN Community Schools, SUN Youth Advocacy, and Successful Families, are aligned and support families from infancy through high school graduation. Parent Child Development Services prepares preschool-aged children for school, after which they can join SUN Community Schools. As children progress to middle and high school, they can access after-school activities and individual support from SUN Youth Advocates or Successful Families to facilitate graduation.

The visuals below (which link to a full document for better visibility), show how the programs work together within the SUN Service System and meet needs for children, youth and families to support educational success and family stability.

## SUN Service System Visual: Service Continuum with Details

The SUN Service System – an aligned system of supports for children and families across their life span



**SUN Community Schools - 25145**  
Provide and integrate supports to meet basic needs, offer after school and summer programs, and engage families. Services below are linked to SUN Community Schools - either offered at SUN CS sites or through system connections.

<p><b>Prenatal - 3rd Grade- 25152</b> Diverse parent centered family engagement to welcome families into their neighborhood schools and support kindergarten transition. They do not do one on one supports</p>	<p><b>SUN Youth Advocacy - 25149</b> Fosters youth social, emotional and professional development and academic achievement by providing a variety of year-round, school-linked age-appropriate support to children and youth who are at risk of facing academic challenges and disconnection from school.</p>
<p><b>Parent Child Development Services - 25151</b> Provides culturally specific child development services and one on one support with families. Support with appointments to developmental screenings, vaccinations &amp; health check ups for kids. Also supports connecting families to Preschool for All.</p>	<p><b>Early Kindergarten Transition - 25152</b> 2-3 week kindergarten transition program for children &amp; their families in SUN Community Schools</p>

**Multnomah Stability & Initiative - 25139**  
Engages households living on low incomes in ways that can foster hope, leadership and community so they avoid crises, achieve stability and access opportunities to reach prosperity. Case management and client assistance support families.

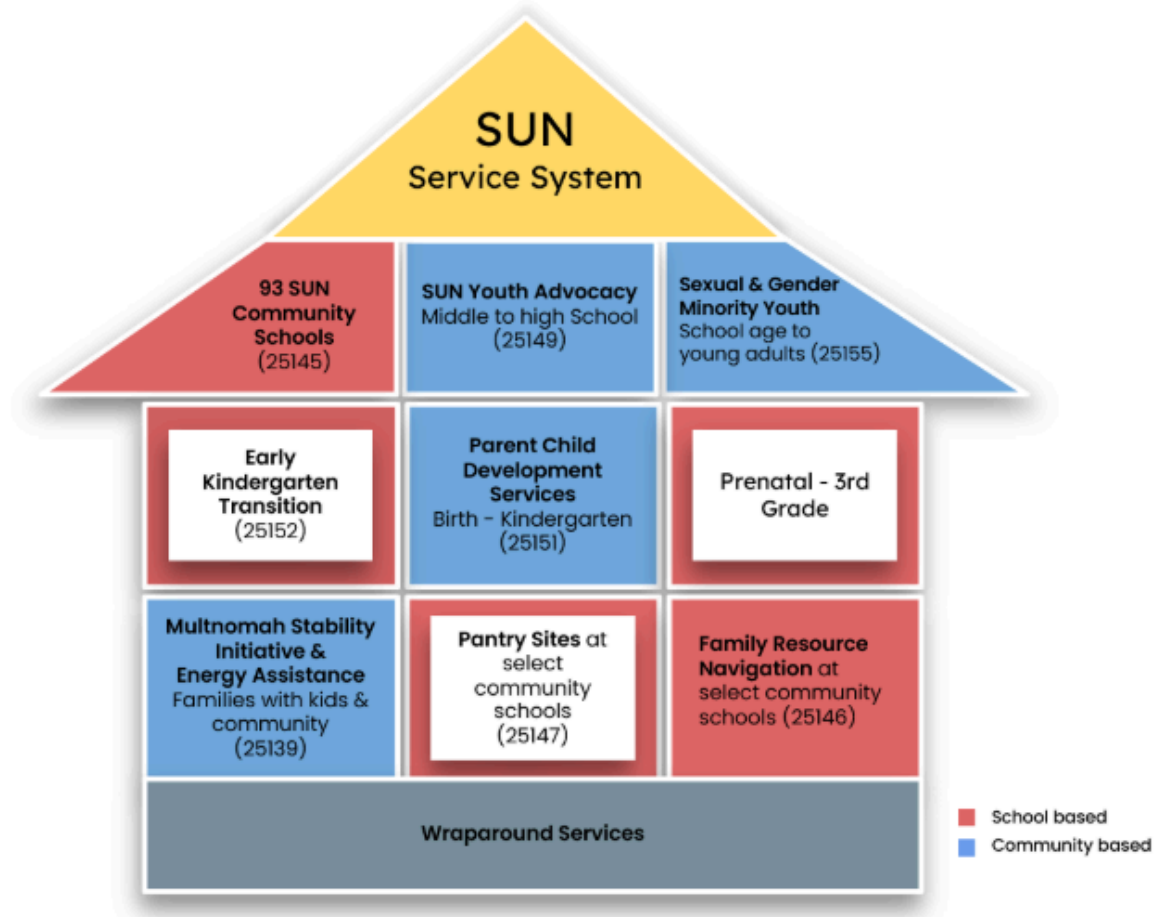
**Hunger Relief - 25147**  
Weekly grocery distribution at pantry sites, access to fresh fruits and vegetables at Free Market Sites and free meals for out of school time activities.

**Family Resource Navigation - 25146**  
Helps families navigate systems of care to reduce barriers & stressors at home so students can learn and families can thrive.

- Early Learning Support
- Family Stability Support
- Youth & Family Advocacy

**SUN Service System Visual:  
How Services & Programs Fit Together Into a Wraparound System (pg  
2 of link)**

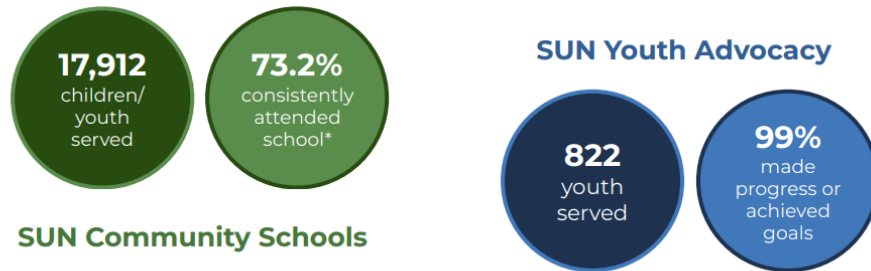
This visual demonstrates how the different programs and services fit together to create the SUN Service System that supports families and students.




**Commissioner Brim-Edwards (District 3 )** Provide the details behind the wage study for the SUN wage increase? Provide two or three years of data for the “Consistently attended school.”

### YFS: Outcome Statements

*Improving educational access and support through education programs and resources delivered through the SUN Service System, providing connection, resources, and community for youth and families*



 Data is from FY 2024; \*outcomes are measured on students that regularly participate FY 2026 Approved Budget | 40

### Response:

DCM conducted a study in 2023 to look at nonprofit wages and benefits in order to understand wage parity between nonprofit and county positions. The compensation study asked SUN Service System contracted organizations to submit information to Multnomah County.

The main takeaways were:

- The wage study demonstrated a wage gap of about 23-35% for salaries at SUN contractor agencies compared with county staff in comparable positions.
- There were no large pay differences between the six organizations who submitted information.
- YFS committed to utilizing this study to inform potential wage expectation requirements for the upcoming SUN Service System procurement.

**Commissioner Singleton (District 2) - Can you provide FY 2025 to FY 2026 comparison of Eviction Prevention program (budget by funding source)? What are the retention vs. rehoused rates for the Emergency Rent Assistance program?**

### YFS: Outcome Statements

*Increasing economic stability for participants through rent, energy, and food assistance, along with advocacy and case management support*

#### Emergency Rent Assistance



12 months after assistance



#### Energy Bill Pay Assistance

### Response:

Slide 77 in the appendices (below) shows the comparison of Eviction Prevention Services & Emergency Rent Assistance funding from year to year, including FY 2025 and FY 2026. This chart reflects the total County/City resources aligned to support imminent eviction prevention services each year. In FY 2025 and FY 2026, resources are only county, as the city no longer has an investment in emergency rent assistance.

The specific amounts by funding source for FY 2025 and FY 2026 are:

Source	FY 2025	FY 2026
Federal ARP	\$2.6 million	\$0
State OREDAP	\$9.6 million	\$7.8 million
Supportive Housing Services (SHS)	\$4.5 million	\$0
County General Fund (CGF)	\$7.0 million	\$6.2 million

### Retention vs. rehoused rates

On this slide, you see the stable housing outcomes at 12 months after assistance for emergency rent assistance in FY 2024.

Emergency rent assistance is one-time support for households at imminent risk of eviction. Case managers provide crisis support, resource triage, screening, application completion assistance, and landlord negotiation.

YFS programs are not rehousing households with these resources. The resources are focused on prevention of homelessness either by keeping families in their existing housing or offering them support to be able to seek other housing successfully on their own. Placement into housing from homelessness is within HSD.

At 12 months after assistance, we saw:

- Over 92% stayed in the housing they were in when they received emergency rent assistance or, if they left that housing, they moved to stable housing. This breaks down as:
  - 71.3% stayed in the same housing as when they received the rent assistance
  - For those who were not in the same housing as when they

received assistance, 72.4% of them moved to another stable housing situation