

Division: Administration & Operations

Program Characteristics:

Program Description

The Director’s Office provides the strategic leadership and administrative backbone for the Homeless Services Department (HSD). It manages core operations—including communications, equity initiatives, and administrative functions—to ensure the department remains focused on making homelessness rare, brief, and non-recurring. By overseeing a diverse and qualified workforce, the office fosters a culture dedicated to high performance and measurable results.

As the primary bridge between the department and the community, the Director coordinates policy and resources by serving as a liaison to federal, state, and local elected officials. This role involves collaborating with a wide range of regional partners, provider systems, and other counties to drive innovation and implement effective services across the region.

Internally, the Director’s Office convenes department leaders to set strategic direction and solve shared problems. By ensuring organizational alignment and collective responsibility, the office ensures the department effectively meets its mission and strategic objectives in service to the community.

Equity Statement

This program offer funds positions on the HSD Equity Team responsible for leading, supporting, implementing, and operationalizing the work of the Workforce Equity Strategic Plan (WESP) in HSD as well as our values around an equitable, anti-racist, gender-affirming, accessible, and culturally responsive workplace for our diverse workforce.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$2,228,125	\$146,207	\$1,854,128	\$343,017
Contractual Services	\$0	\$111,070	\$0	\$114,735
Materials & Supplies	\$159,863	\$0	\$55,053	\$0
Internal Services	\$1,759,263	\$71,173	\$1,972,365	\$259,492
Total GF/non-GF	\$4,147,251	\$328,450	\$3,881,546	\$717,244
Total Expenses:	\$4,475,701		\$4,598,790	
Program FTE	11.00	1.00	8.00	1.00
Program Revenues				
Intergovernmental	\$0	\$328,450	\$0	\$602,509
Other / Miscellaneous	\$2,233,942	\$0	\$3,881,546	\$0
Beginning Working Capital	\$0	\$0	\$0	\$114,735
Total Revenue	\$2,233,942	\$328,450	\$3,881,546	\$717,244

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Employee job satisfaction average, as measured by Countywide Employee Survey	3.1	3.0	3.1
Department work climate general average, as measured by the Countywide Employee Survey	3.42	3.57	3.6

Division: Administration & Operations

Program Characteristics:

Program Description

The Business Services team provides the fiscal and operational oversight essential to the Homeless Services Department (HSD). They manage the comprehensive development of annual budgets, ensuring all spending aligns with local, state, and federal authority. Through rigorous grant monitoring and financial reporting, the team maintains strict fiscal compliance across all funding streams.

Business Services also stewards the department’s service network by managing 100 contracts with over 60 community-based organizations. Staff oversee the entire contract lifecycle, including procurement, budget formulation, and annual renewals. By processing over 1,400 invoices and \$200 million in annual payments, the team ensures public resources are managed with the highest standards of accountability and transparency.

Equity Statement

Business Services prioritizes equity through low-barrier procurement and responsive cash management. They also provide direct financial technical assistance and grants management support to small and culturally specific organizations. It supports the program teams in the provision of services and the HSD commitment to eliminating racial disparities among people at risk of or experiencing homelessness.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$3,552,463	\$0	\$3,499,695	\$0
Total GF/non-GF	\$3,552,463	\$0	\$3,499,695	\$0
Total Expenses:	\$3,552,463		\$3,499,695	
Program FTE	19.00	0.00	18.00	0.00
Program Revenues				
Other / Miscellaneous	\$2,970,803	\$0	\$3,499,695	\$0
Total Revenue	\$2,970,803	\$0	\$3,499,695	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of contracts managed	102	119	100
Number of invoices processed	1,934	1,550	1,450

Division: Administration & Operations

Program Characteristics:

Program Description

The Human Resources (HR) team provides the department with internal expertise, support, guidance, and leadership on all human resources functions, with a focus on equitable and inclusive practices.

The HR team serves represented, non-represented, limited-duration, and on-call employees. Support includes:

- Conducting internal and external recruitments,
- Providing a structured and engaging onboarding process, and
- Supporting employee retention through training, employee relations, and professional development.

Other services include: position description development, position management, timekeeping, and data systems maintenance. This team also interprets and ensures compliance with County Personnel Rules and Collective Bargaining Agreements, and provides guidance on components of the County’s Workforce Equity Strategic Plan (WESP).

Equity Statement

In partnership with the HSD Equity Committee and Equity Manager, the HR team provides guidance on workforce diversity, equity, and inclusion to ensure fidelity to the department’s equity values and the County’s WESP. The HR Team supports the implementation of the WESP and embeds equity and accessibility into all HR processes including recruitment, retention, support and professional development for HSD staff.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$795,862	\$0	\$610,611	\$0
Total GF/non-GF	\$795,862	\$0	\$610,611	\$0
Total Expenses:	\$795,862		\$610,611	
Program FTE	4.00	0.00	3.00	0.00
Program Revenues				
Other / Miscellaneous	\$797,930	\$0	\$610,611	\$0
Total Revenue	\$797,930	\$0	\$610,611	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
# of staff support interactions including recruitment, time/leave, ADA support, training, stay/exit interviews, onboarding and consultations	N/A	16,250	12,500

Division: System Support, Access, & Coordination

Program Characteristics:

Program Description

The Data and Research team analyzes system-wide information to track program performance and ensure public funds are used effectively. By maintaining dynamic dashboards and producing regular performance reports, the team provides the transparency necessary for leaders and the community to make informed policy and budget decisions. A central priority of this work is monitoring racial equity and identifying disparities to ensure services reach those who need them most.

In addition to these analytic tools, the team leads the annual Point-in-Time Count and manages reporting for the Homelessness Response Action Plan. They also facilitate specialized research partnerships with health care providers and other agencies to improve care for individuals who frequently cycle through emergency systems. Through these efforts, the team translates complex data into clear, community-informed strategies to end homelessness.

Equity Statement

Staff maintain compliance and apply the County's core values of equity and inclusion. This program addresses inequities by ensuring demographic information is integrated into all analysis, allowing for equity to be considered in program performance and for ongoing monitoring of disparities. By integrating the Racial Equity Lens Tool (RELT), this team ensures that equity is embedded into all new program data collection processes.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$392,795	\$1,821,288	\$415,446	\$1,506,890
Contractual Services	\$0	\$513,906	\$0	\$292,730
Internal Services	\$0	\$886,602	\$0	\$1,139,959
Total GF/non-GF	\$392,795	\$3,221,796	\$415,446	\$2,939,579
Total Expenses:	\$3,614,591		\$3,355,025	
Program FTE	2.00	8.50	2.00	6.50
Program Revenues				
Intergovernmental	\$0	\$2,313,853	\$0	\$2,427,298
Other / Miscellaneous	\$0	\$0	\$415,446	\$0
Beginning Working Capital	\$0	\$907,943	\$0	\$512,281
Total Revenue	\$0	\$3,221,796	\$415,446	\$2,939,579

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of end-user trainings	677	650	650
Number of ad hoc data requests completed	31	40	40

Division: System Support, Access, & Coordination

Program Characteristics:

Program Description

This funding supports the team responsible for shaping county-wide policy through community engagement, data analysis, system support, and innovation. As the lead local agency for the U.S. Department of Housing and Urban Development (HUD)'s "Continuum of Care (CoC)," the Department serves as the central coordinator for the region's homelessness response, developing a comprehensive plan to ensure housing and services meet specific local needs. A major part of this work involves managing the annual federal application that secures over \$37 million in funding for the local system of care. This funding also supports the oversight bodies for each population-specific system of care: domestic violence, youth, adults, families with children, and veterans, as well as community advisory bodies to ensure policy is well informed.

This offer also supports The County's Local Implementation Plan (LIP) for the Supportive Housing Services (SHS) Measure by supporting the policy and planning work to: (1) facilitate the Department's community advisory structure, including local and regional Measure advisory bodies; (2) represent the Department in regional Measure advisory structure development efforts; (3) organize and lead community-engaged planning in areas identified in the LIP and elsewhere as needed; and (4) ensure that Measure-related planning aligns with planning efforts underway with HUD, the State of Oregon, other county departments, and in each of the population-specific systems of care.

Equity Statement

The policy and planning work prioritizes structures and processes that maximize the participation of Black, Indigenous, and other People of Color; LGBTQIA2S+ people; and those with lived experience of homelessness, behavioral health challenges, disabling conditions, and other intersecting marginalized identities

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$329,175	\$1,904,473	\$400,760	\$1,776,460
Contractual Services	\$368,372	\$0	\$435,100	\$0
Materials & Supplies	\$4,779	\$52,561	\$0	\$43,893
Internal Services	\$44,464	\$927,101	\$0	\$1,343,893
Total GF/non-GF	\$746,790	\$2,884,135	\$835,860	\$3,164,246
Total Expenses:	\$3,630,925		\$4,000,106	
Program FTE	0.50	10.00	1.05	8.45
Program Revenues				
Intergovernmental	\$0	\$2,055,684	\$0	\$2,742,907
Other / Miscellaneous	\$0	\$0	\$616,756	\$0
Beginning Working Capital	\$0	\$828,451	\$0	\$421,339
Total Revenue	\$0	\$2,884,135	\$616,756	\$3,164,246

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of committee or advisory group meetings supported during the year	N/A	142	141
Number of provider conferences facilitated/staffed	N/A	3	3

Division: System Support, Access, & Coordination

Program Characteristics:

Program Description

The Multnomah County Local Implementation Plan (LIP) specifically prioritizes expanding the network of culturally specific providers and culturally specific services. The Homeless Services Department (HSD) recognizes that systemic inequities cause and worsen homelessness for Black, Indigenous, and other People of Color, LGBTQIA2S+, and other communities experiencing historic and current marginalization. These communities remain over-represented in our homeless population. Equity is a core value of the HSD and a necessary tool to meaningfully address our homelessness crisis.

Training and technical assistance are key supports the HSD provides to support the culturally responsive and culturally specific capacity of the homeless services system. This program offer funds capacity dedicated to coordinating, developing, and delivering equity-focused training to contracted provider agencies and to HSD staff. This program offer also funds Training Coordination in the Domestic Violence (DV) System to support non-DV providers in serving people experiencing DV. Culturally specific and responsive technical assistance includes organizing and leading community-engaged planning efforts to expand the network of culturally specific organizations providing supportive housing services, including identifying capacity-building and organizational development needs of those organizations, liaising between the HSD and the network of culturally specific providers regarding matters related to services planning, policy development, organizational capacity building and trainings.

Equity Statement

The HSD’s commitment to eliminating disparities in homeless services includes extending this expectation to our contracted providers. Equity focused training and technical assistance support our goal of expanding and supporting the culturally specific capacity of our system of services while supporting accountability to culturally responsive services across the entirety of our system of services.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$656,461	\$0	\$513,341
Internal Services	\$0	\$319,569	\$0	\$388,342
Total GF/non-GF	\$0	\$976,030	\$0	\$901,683
Total Expenses:	\$976,030		\$901,683	
Program FTE	0.00	4.00	0.00	3.00
Program Revenues				
Intergovernmental	\$0	\$272,951	\$0	\$901,683
Beginning Working Capital	\$0	\$703,079	\$0	\$0
Total Revenue	\$0	\$976,030	\$0	\$901,683

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of trainings delivered to providers and partners	102	90	77
Number of culturally specific and culturally responsive providers engaged or supported with technical assistance	35	25	25

Division: System Support, Access, & Coordination

Program Characteristics: One-Time-Only Request

Program Description

The Supportive Housing Services (SHS) program and the intergovernmental agreement (IGA) that governs SHS Measure funding require each county to contribute to a stabilization reserve. The aim is to maintain the growth of these reserved funds. The reserve is a protective measure against financial instability, shielding programs and their objectives from significant fluctuations in revenue. In particular, this protects the historically overrepresented communities that the measure was designed to serve from being more severely and negatively impacted. The target reserve level is set at 10% of the budgeted program funds for a given fiscal year. In addition, the Contingency account provides resources for emergency situations or unplanned expenditures that, if left unaddressed, could have a negative impact on service delivery.

The contingency account is equivalent to 5% of the budgeted program funds for a given fiscal year. Due to significant reductions in SHS tax collections (revenue) in both FY 2025 and FY 2026, the department will be using the 15% of funds typically budgeted in this PO to mitigate reductions in services described in other program offers. In FY 2027, the department will have 2% of Stabilization Reserve.

Equity Statement

The Supportive Housing Services (SHS) program is dedicated to eliminating disparities in homeless services, prioritizing services for Multnomah County's most vulnerable populations, specifically Black, Indigenous, and other People of Color. This Program Offer aims to sustain and support culturally inclusive services throughout our system by streamlining critical services, creating equitable and accessible pathways for all people experiencing homelessness in the County.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Unappropriated & Contingency	\$0	\$3,914,304	\$0	\$4,069,722
Total GF/non-GF	\$0	\$3,914,304	\$0	\$4,069,722
Total Expenses:	\$3,914,304		\$4,069,722	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$155,418
Beginning Working Capital	\$0	\$3,914,304	\$0	\$3,914,304
Total Revenue	\$0	\$3,914,304	\$0	\$4,069,722

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Percent of Contingency Fund met	0%	0	0
Percent of Stabilization Reserve fund met	0	2	2

Division: System Support, Access, & Coordination

Program Characteristics: One-Time-Only Request

Program Description

The Supportive Housing Services (SHS) measure and the intergovernmental agreement (IGA) that governs SHS Measure funding require that each county contributes not less than 5% of program funds to the Regional Strategies Implementation Fund (RSIF). Funding is used to achieve regional investment strategies. The Measure's Tri-County Planning Body (TCPB) soon to be SHS Regional Policy and Oversight Committee (RPOC). was tasked with strengthening coordination among the counties and Metro in addressing homelessness in the region. The TCPB prioritized the use of RSIF and identified regional goals, strategies, and outcome metrics in a work plan. In accordance with the IGA and following guidance from the TCPB, these funds are used to address goals in the following categories:

- Coordinated Entry
- Regional Landlord Recruitment
- Healthcare System Alignment
- Training
- Technical Assistance
- Employee Recruitment and Retention.

Equity Statement

The Supportive Housing Services (SHS) program is dedicated to eliminating disparities in homeless services, prioritizing services for Multnomah County's most vulnerable populations, specifically Black, Indigenous, and other People of Color. This Program Offer aims to sustain and support culturally inclusive services throughout our system by streamlining critical services, creating equitable and accessible pathways for all people experiencing homelessness in the County.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$308,979	\$0	\$0
Contractual Services	\$0	\$2,313,288	\$0	\$2,326,505
Internal Services	\$0	\$150,411	\$0	\$0
Unappropriated & Contingency	\$0	\$251,426	\$0	\$0
Total GF/non-GF	\$0	\$3,024,104	\$0	\$2,326,505
Total Expenses:	\$3,024,104		\$2,326,505	
Program FTE	0.00	2.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$690,645
Beginning Working Capital	\$0	\$3,024,104	\$0	\$1,635,860
Total Revenue	\$0	\$3,024,104	\$0	\$2,326,505

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Work w/Tri-County Planning Body to identify investment priorities for Regional Strategies Implementation Fund	6	6	6
Percent of Regional Strategies Implementation Fund met	100%	100%	100%

Division: System Support, Access, & Coordination

Program Characteristics:

Program Description

The U.S. Department of Housing and Urban Development (HUD) requires Continuum of Care (CoC) funding recipients to utilize a Homeless Management Information System (HMIS) to track and report on system-level performance and outcomes. Multnomah, Clackamas, and Washington Counties have implemented a tri-county HMIS led by Multnomah County. This regional collaboration ensures local oversight of data standards and aligns reporting with both regional and local metrics.

Following a successful procurement process, Multnomah County has contracted with Bitfocus, Inc. as the new HMIS vendor. All three counties are now collaborating to migrate data from the legacy system to Bitfocus, a process beginning this fiscal year and extending through FY 2027. This transition is a key element of the Homeless Services Department’s (HSD) broader data modernization strategy.

Federal grant funds offset costs for licensing, professional services, and staff training. Additionally, this program supports the administration of the HMIS and the infrastructure managed by the Department of County Assets (DCA). These efforts ensure the secure transmission of data and the successful maintenance and migration of the regional data mart and allows for faster and more accurate reporting

Equity Statement

Comprehensive HMIS data is the foundation for understanding our program reach and impact. Collecting data at the point of service allows us to identify diverse needs and analyze long-term trends to ensure services are provided equitably. This process is critical for measuring whether housing outcomes are equitable

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$69,880	\$859,045	\$0	\$972,720
Contractual Services	\$0	\$1,223,125	\$0	\$40,652
Materials & Supplies	\$0	\$372,932	\$0	\$514,433
Internal Services	\$0	\$1,479,170	\$0	\$3,695,333
Total GF/non-GF	\$69,880	\$3,934,272	\$0	\$5,223,138
Total Expenses:	\$4,004,152		\$5,223,138	
Program FTE	0.50	2.50	0.00	3.00
Program Revenues				
Intergovernmental	\$0	\$1,453,916	\$0	\$2,577,152
Beginning Working Capital	\$0	\$2,480,356	\$0	\$2,645,986
Total Revenue	\$0	\$3,934,272	\$0	\$5,223,138

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Administer Homeless Management Information System (HMIS) for Multnomah County (OR-501)	1	1	1
Develop and Launch new implementation of HMIS for Multnomah County	N/A	N/A	1

Division: System Support, Access, & Coordination

Program Characteristics: One-Time-Only Request

Program Description

The Department of County Assets Information Technology (IT) Division provides overall support for the Homeless Management Information System (HMIS) software, infrastructure, and integrated technologies for Multnomah, Clackamas, and Washington counties. Through a contractual agreement between the three counties, Multnomah County IT staffs the Primary System Administrator role, ensuring overall HMIS system integrity. Program staff lead projects, changes, system evaluation, security, and governance.

This program enhances the Homeless Service Department (HSD)'s analytics infrastructure by integrating HMIS data with broader systems of care to support long-term regional needs. Staff provide the technical design and cloud-based development for a data mart that allows HSD teams to use information more comprehensively and nimbly for decision-making. By streamlining data extraction and system interoperability, these roles deliver actionable insights to improve services for cross-departmental and tri-county partners. This team is critical to ensuring data integrity during the upcoming HMIS migration and maintaining daily system stability. Ultimately, this investment increases transparency and fosters evidence-based solutions for the community at large.

Equity Statement

The HMIS and our data mart infrastructure provide the foundation for using demographics to identify gaps in access. This streamlined approach allows staff to analyze trends quickly, ensuring that resources are allocated equitably and we respond nimbly to community needs. By leveraging these insights, we can dismantle barriers to housing and foster inclusive system outcomes

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$493,817	\$0	\$500,314
Internal Services	\$0	\$240,390	\$0	\$378,488
Total GF/non-GF	\$0	\$734,207	\$0	\$878,802
Total Expenses:	\$734,207		\$878,802	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Beginning Working Capital	\$0	\$734,207	\$0	\$878,802
Total Revenue	\$0	\$734,207	\$0	\$878,802

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of new reports developed in datamart tool	4	4	4

Division: System Support, Access, & Coordination

Program Characteristics:

Program Description

This program offer funds key strategies for connecting people experiencing homelessness to essential services:

System Access and Coordinated Access (CA): Funds support for needs assessment and the CA system. CA identifies, assesses, and prioritizes households, connecting them to shelter, housing, and support services.

Specialized Housing Assessment: Funds culturally-specific mobile services to assess and connect people experiencing chronic homelessness with supportive housing opportunities.

Barrier Mitigation & Prevention: Funds information and referral resources, and legal support services for eviction prevention and reducing barriers to housing.

Community Partnerships: Funds a program to develop critical partnerships across systems of care and the private sector (e.g., housing, healthcare, behavioral health). This effort includes recruiting and supporting landlords to secure housing units for households exiting homelessness.

Equity Statement

The goal of this program offer is to streamline critical homeless services through the creation of equitable and accessible pathways to services for people experiencing homelessness in Multnomah County. Ensuring system coordination and equitable access is a core strategy to connect people to shelter, short and long-term housing, and other critical services while addressing historic and present disparities.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$221,477	\$899,455	\$242,107	\$941,690
Contractual Services	\$1,926,156	\$1,238,476	\$1,772,687	\$623,698
Materials & Supplies	\$0	\$17,171	\$0	\$1,363
Internal Services	\$0	\$437,855	\$0	\$712,389
Total GF/non-GF	\$2,147,633	\$2,592,957	\$2,014,794	\$2,279,140
Total Expenses:	\$4,740,590		\$4,293,934	
Program FTE	1.40	5.60	1.46	5.54
Program Revenues				
Intergovernmental	\$0	\$2,467,624	\$0	\$2,051,880
Beginning Working Capital	\$0	\$125,333	\$0	\$227,260
Total Revenue	\$0	\$2,592,957	\$0	\$2,279,140

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants served (receiving document preparation, barrier mitigation services or system navigation services)	N/A	560	400
Number of unduplicated participants assessed for Coordinated Access	1829	2380	1800

Division: Safety off and on the Streets

Program Characteristics:

Program Description

Emergency shelter and associated emergency services are vital to protecting the basic health and safety of individuals experiencing homelessness, particularly older adults and those with disabling conditions.

In addition to providing a safe place to stay, these shelters serve as essential locations for guests to access services such as healthcare, income assistance, and permanent housing. Providers deliver these services through "trauma-informed care" and "assertive engagement"—approaches designed to build trust and meet the specific needs of individuals who have experienced significant hardship.

This program offer includes:

- Emergency shelters (both congregate and non-congregate) for adults of all genders and couples, including veteran-specific or veteran-prioritized programming
- Day centers
- Recuperative care shelter beds
- Shelter beds with enhanced behavioral health supports.

Equity Statement

Achieving racial equity is a core goal. Programming is designed to end disparate rates of homelessness on the basis of race and ethnicity. All shelters, regardless of size and configuration, must provide trauma-informed, racially equitable, and culturally responsive or specific programming. Many adult shelters have priority access for women, veterans, those with disabilities and those ages 55 and older.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$88,995	\$1,013,181	\$94,559	\$785,991
Contractual Services	\$5,313,095	\$38,405,052	\$6,286,055	\$17,725,280
Materials & Supplies	\$0	\$12,500,111	\$0	\$5,116,185
Internal Services	\$1,715,843	\$2,032,591	\$741,906	\$1,159,474
Total GF/non-GF	\$7,117,933	\$53,950,935	\$7,122,520	\$24,786,930
Total Expenses:	\$61,068,868		\$31,909,450	
Program FTE	0.50	6.00	0.50	4.50
Program Revenues				
Intergovernmental	\$0	\$46,452,591	\$0	\$17,980,233
Beginning Working Capital	\$0	\$7,498,344	\$0	\$6,806,697
Total Revenue	\$0	\$53,950,935	\$0	\$24,786,930

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of emergency shelter units	1,234	1,469	844
Number of unduplicated participants served	5,632	6,265	2,954

Division: Safety off and on the Streets

Program Characteristics:

Program Description

Emergency shelter is vital to protecting the health and safety of individuals experiencing homelessness. This program funds shelter operations specifically designed to serve adults who identify as women. Funding is contracted to nonprofit providers to cover operating expenses, including staffing, maintenance, and on-site services.

In addition to providing a safe place to stay, these shelters serve as essential locations for women to access services such as healthcare, income assistance, and permanent housing. Providers deliver these services through "trauma-informed care" and "assertive engagement"—approaches designed to build trust and meet the specific needs of individuals who have experienced significant hardship.

Furthermore, these shelters are Domestic Violence informed. This design allows the program to support survivors of abuse and ease the high demand on the specialized domestic violence service system.

Equity Statement

Achieving racial equity is a core goal. Programming is designed to end disparate rates of homelessness on the basis of race and ethnicity. All shelters, regardless of size and configuration, must provide trauma informed, racially equitable, and culturally responsive or specific programming.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$3,143,150	\$1,392,380	\$1,854,495
Internal Services	\$208,063	\$0	\$147,193	\$0
Total GF/non-GF	\$208,063	\$3,143,150	\$1,539,573	\$1,854,495
Total Expenses:	\$3,351,213		\$3,394,068	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$2,930,340	\$0	\$1,854,495
Beginning Working Capital	\$0	\$212,810	\$0	\$0
Total Revenue	\$0	\$3,143,150	\$0	\$1,854,495

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of emergency shelter units	150	150	150
Number of unduplicated participants served	890	716	847

Division: Safety off and on the Streets

Program Characteristics:

Program Description

Alternative shelters provide a safe environment for individuals who may not be able to access or thrive in traditional, large-scale facilities. These programs generally use a "village" model with individual shelter units (such as pods) instead of shared dormitories or motels.

All sites are designed to be low-barrier, focusing on the immediate health and safety of participants. To ensure effective support, every location provides trauma-informed and culturally responsive services.

Equity Statement

Achieving racial equity is a core goal. Programming is designed to end disparate rates of homelessness on the basis of race and ethnicity. Regardless of their size and configuration, all shelters must provide trauma-informed, racially equitable, and culturally responsive programming.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$782,498	\$0	\$363,818
Contractual Services	\$0	\$6,603,029	\$1,663,115	\$4,931,690
Materials & Supplies	\$0	\$163	\$0	\$0
Internal Services	\$0	\$839,025	\$0	\$622,179
Total GF/non-GF	\$0	\$8,224,715	\$1,663,115	\$5,917,687
Total Expenses:	\$8,224,715		\$7,580,802	
Program FTE	0.00	5.00	0.00	2.00
Program Revenues				
Intergovernmental	\$0	\$4,363,983	\$0	\$5,917,687
Beginning Working Capital	\$0	\$3,860,732	\$0	\$0
Total Revenue	\$0	\$8,224,715	\$0	\$5,917,687

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of emergency shelter units	117	165	155
Number of unduplicated participants served	169	237	310

Division: Safety off and on the Streets

Program Characteristics:

Program Description

Emergency shelter and associated emergency services are vital to protecting the basic health and safety of families experiencing homelessness. In addition to providing a safe place to stay, these shelters are essential locations for families to learn about and access services. Families in need of shelter are screened and referred through the Coordinated Access Shelter Intake Line. Families receive services to support their transition into permanent housing. These services include housing placement through the Homeless Family System of Care (HFSC) and resources to help families avoid entering homelessness.

These shelters provide families with private rooms and are strategically located in high demand areas where families have existing support networks. Designed to offer a stable environment for school-aged children, the program provides transportation to local schools and hosts healthy, engaging activities during non-school hours, evenings, spring break, and summer break. By offering growth and enrichment opportunities both on- and off-site, the program ensures children remain supported and engaged beyond their academic responsibilities.

The family shelter system leverages resources from the Federal, State, and local levels, as well as partnerships with faith-based organizations and non-profits.

Equity Statement

Achieving racial equity is a core goal. Programming is designed to end disparate rates of homelessness on the basis of race and ethnicity. All shelters, regardless of size and configuration, must provide trauma-informed, racially equitable, and culturally responsive or specific programming. Families from communities of color are served at a higher rate compared to their representation among homeless families.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$191,766	\$186,924	\$213,992	\$192,019
Contractual Services	\$1,437,041	\$7,144,924	\$388,790	\$5,893,518
Materials & Supplies	\$0	\$1,405,400	\$0	\$1,302,575
Internal Services	\$690,221	\$90,994	\$678,809	\$145,262
Total GF/non-GF	\$2,319,028	\$8,828,242	\$1,281,591	\$7,533,374
Total Expenses:	\$11,147,270		\$8,814,965	
Program FTE	1.00	0.00	1.00	0.00
Program Revenues				
Intergovernmental	\$0	\$7,287,469	\$0	\$6,250,799
Beginning Working Capital	\$0	\$1,540,773	\$0	\$1,282,575
Total Revenue	\$0	\$8,828,242	\$0	\$7,533,374

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of emergency shelter units	106	196	106
Number of unduplicated participants served	953	1,016	980

Division: Safety off and on the Streets

Program Characteristics:

Program Description

This program offer supports confidential, emergency shelters serving survivors of domestic or sexual violence (DSV). All four shelters offer 24-hour security and staff support seven days a week. The average length of stay is 90-days, with the possibility of extension.

To ensure that survivors in greater danger are prioritized for shelter beds, all shelters use a coordinated triage system and a locally-developed screening tool to identify survivors' needs and match them with available shelter space. Services include: intensive DSV advocacy and support, safety planning, provision of basic needs, co-advocacy within the DSV service provider network, and referrals to community-based services and housing programs. These services are vital for protecting the health and safety of survivors.

This program offer also funds barrier reduction services for shelter participants and emergency motel vouchers to assist survivors in staying safe when shelter beds are full

Equity Statement

Achieving racial equity is a core goal. All programs, regardless of size and configuration, must provide trauma-informed, racially equitable, and culturally responsive or specific programming. The department prioritizes equitable access to confidential emergency shelter services for vulnerable populations with a focus on eliminating disparate rates of homelessness on the basis of race and ethnicity.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$88,846	\$0	\$94,157
Contractual Services	\$1,205,390	\$6,285,428	\$2,743,375	\$4,496,790
Materials & Supplies	\$0	\$1,024,000	\$0	\$645,465
Internal Services	\$0	\$43,251	\$0	\$71,230
Total GF/non-GF	\$1,205,390	\$7,441,525	\$2,743,375	\$5,307,642
Total Expenses:	\$8,646,915		\$8,051,017	
Program FTE	0.00	0.50	0.00	0.50
Program Revenues				
Intergovernmental	\$0	\$6,118,330	\$0	\$5,307,642
Beginning Working Capital	\$0	\$1,323,195	\$0	\$0
Total Revenue	\$0	\$7,441,525	\$0	\$5,307,642

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of emergency shelter units	140	180	180
Number of unduplicated participants served	384	550	600

Division: Safety off and on the Streets

Program Characteristics:

Program Description

The Homeless Youth Continuum (HYC) is a collaborative and coordinated system of nonprofit organizations, including those who provide culturally specific services. Its goal is to provide a comprehensive range of services to youth up to age 25 who are experiencing homelessness. To ensure the well-being of these youth, the system provides a 24-hour safety net through a centralized Access Center, where mobile and stationary staff conduct screening. These staff determine eligibility and refer youth to appropriate HYC programs or other systems of care.

This program offer funds nighttime shelters, day spaces, and associated services in those locations, including meals, hygiene resources, information/referral services, and case management. Emergency shelter is available at a downtown facility, which can accommodate up to 60 individuals, or up to 70 during the winter months.

Implementation of a motel vouchering program has provided a new resource that allows for bridge housing when shelter is at capacity or not appropriate. Additionally, Day Programs are offered at three locations and provide safety off the streets. The HYC service model is based on assertive engagement and follows the principles of Positive Youth Development. It ensures that services are client-directed, strength-based, non-judgmental, and provide relational continuity.

Equity Statement

Homeless youth are especially vulnerable as they navigate the challenges of living on the streets. Achieving racial equity is a core goal. All shelters must provide trauma-informed, racially equitable, and culturally responsive or specific programming with a goal of reducing racial disparities across the system of care. Motel vouchers further advance equity by providing a non-congregate alternative for youth who feel unsafe in traditional shelters.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$95,592	\$0	\$98,726
Contractual Services	\$1,388,100	\$2,469,260	\$209,565	\$3,525,090
Internal Services	\$0	\$46,535	\$0	\$74,686
Total GF/non-GF	\$1,388,100	\$2,611,387	\$209,565	\$3,698,502
Total Expenses:	\$3,999,487		\$3,908,067	
Program FTE	0.00	0.50	0.00	0.50
Program Revenues				
Intergovernmental	\$0	\$2,611,387	\$0	\$2,474,157
Beginning Working Capital	\$0	\$0	\$0	\$1,224,345
Total Revenue	\$0	\$2,611,387	\$0	\$3,698,502

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of unduplicated participants served	452	500	500
Number of emergency shelter units	85	85	85

Division: Safety off and on the Streets

Program Characteristics:

Program Description

This program funds the department’s Winter Shelter Strategy to provide families experiencing unsheltered homelessness with safe, indoor spaces from November through March. This includes securing temporary motel room blocks during the winter months and funding a dedicated provider to manage the program. During declared severe weather emergencies, the system also coordinates referrals and transportation to ensure unsheltered families can safely access emergency shelter.

Equity Statement

Homeless families are disproportionately Black, Indigenous, and other People of Color, which is reflected in our data. Our winter weather response relies on culturally specific and culturally responsive services and utilizes trusted relationships with communities. Winter weather services are focused on making sure our most vulnerable families with children under 18 are safe, warm and dry.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$819,200	\$117,785	\$821,675	\$0
Total GF/non-GF	\$819,200	\$117,785	\$821,675	\$0
Total Expenses:	\$936,985		\$821,675	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$117,785	\$0	\$0
Total Revenue	\$0	\$117,785	\$0	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of families that receive the safety of shelter	79	100	86

Division: Safety off and on the Streets

Program Characteristics:

Program Description

A bridge shelter, a nationally recognized best practice, is a supportive housing program connected with shelter. The Rockwood 8 Bridge Shelter, a 42-unit motel, provides a specialized function in the overall shelter system, providing bridge shelter beds for people who have been prioritized for permanent supportive housing. These guests are waiting to move into their new homes.

The bridge shelter is a 24-hour, fully staffed shelter that assists in the safety and support of these highly vulnerable individuals. Many guests have experienced extended periods of homelessness and are living with significant disabling conditions.

This shelter prioritizes policies and practices designed to help people successfully remain in the shelter while they prepare to move into permanent housing.

This program model aligns with the goal of the Metro Supportive Housing Services (SHS) measure to use 75% of SHS funds to serve Population A households.

Equity Statement

As a program that is designed to serve the most vulnerable in the community, this program serves a high rate of people of color, people with disabilities, and people with intersecting identities.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$1,823,370	\$0	\$1,883,540
Materials & Supplies	\$0	\$1,150,910	\$0	\$1,224,500
Total GF/non-GF	\$0	\$2,974,280	\$0	\$3,108,040
Total Expenses:	\$2,974,280		\$3,108,040	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$2,974,280	\$0	\$1,883,540
Beginning Working Capital	\$0	\$0	\$0	\$1,224,500
Total Revenue	\$0	\$2,974,280	\$0	\$3,108,040

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of emergency shelter units	42	42	42
Number of unduplicated participants served	241	187	231

Division: Safety off and on the Streets

Program Characteristics:

Program Description

Living unsheltered requires specialized strategies that address the immediate safety and survival needs of individuals living outside. The Safety on the Streets program provides housing-oriented outreach focused on both immediate harm reduction and long-term housing solutions.

Outreach providers use assertive engagement and trauma-informed care to deliver essential services, including Survival Supplies (distribution of food, water, and emergency materials), Health & Support (Behavioral Health referrals and transportation vouchers), and Housing Navigation (assessments and referrals to appropriate shelters or housing).

The Homeless Services Department uses a coordinated model that ensures comprehensive service delivery across all of Multnomah County via regional teams focused on eight defined zones in Portland, Gresham, and East County. This offer also funds Medical Outreach Teams that provide specialized physical and mental health support and Culturally-Specific Teams that ensure equitable support for diverse communities. These teams coordinate across systems to avoid duplication and increase efficiency. By reaching people who may not access other services, this program reduces disparities and provides a vital entry point to the housing system.

Equity Statement

Safety on the Streets is designed to lower barriers and increase access for individuals most disconnected from our system. Black, Indigenous, and People of Color are disproportionately overrepresented in the unsheltered population. This program offer supports culturally specific outreach teams that work countywide to identify and engage individuals through specialized, culturally responsive networks.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$636,408	\$0	\$702,795
Contractual Services	\$0	\$1,435,784	\$2,516,095	\$831,255
Internal Services	\$0	\$309,802	\$0	\$531,665
Total GF/non-GF	\$0	\$2,381,994	\$2,516,095	\$2,065,715
Total Expenses:	\$2,381,994		\$4,581,810	
Program FTE	0.00	4.00	0.00	4.00
Program Revenues				
Intergovernmental	\$0	\$1,502,625	\$0	\$2,065,715
Beginning Working Capital	\$0	\$879,369	\$0	\$0
Total Revenue	\$0	\$2,381,994	\$0	\$2,065,715

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of unduplicated participants served	N/A	825	1,600
Number of participants newly placed in housing	N/A	120	198

Division: Housing Placement & Retention

Program Characteristics:

Program Description

This program offer funds short-term housing placement and retention services designed to help adult-only households exit homelessness and return to permanent housing. Known as “Rapid Rehousing” (RRH) —a recognized best practice—the programs offer flexible rent assistance, dedicated support staffing, and case management. RRH as an intervention has low barriers to entry, provides flexibility in problem solving, and has low rates of return to homelessness. Services funded in this offer are specifically tailored to meet the needs of adults, with dedicated programming for women and Black, Indigenous, and other People of Color households

This program maximizes impact by combining federal, state, and local funding in addition to local rapid rehousing programs. For example, the Short Term Rent Assistance (STRA) program is administered in partnership with Home Forward to nearly 20 local nonprofits that provide eviction prevention and rapid rehousing services throughout the county.

Equity Statement

Services are delivered by skilled nonprofit partners including culturally-specific providers serving communities of color. This assistance is accessed via shelter programs, day centers, and street outreach programs, including targeted outreach in Gresham and East County. Programs emphasize strategies that reduce racial disparities.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$262,774	\$779,553	\$279,284	\$921,508
Contractual Services	\$2,862,255	\$8,633,830	\$1,821,722	\$3,598,108
Internal Services	\$0	\$379,486	\$0	\$697,120
Total GF/non-GF	\$3,125,029	\$9,792,869	\$2,101,006	\$5,216,736
Total Expenses:	\$12,917,898		\$7,317,742	
Program FTE	1.50	5.00	1.50	5.50
Program Revenues				
Intergovernmental	\$0	\$4,722,477	\$0	\$2,692,542
Beginning Working Capital	\$0	\$5,070,392	\$0	\$2,524,194
Total Revenue	\$0	\$9,792,869	\$0	\$5,216,736

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	285	93	305
Number of participants receiving ongoing retention support (sustained)	820	730	426

Division: Housing Placement & Retention

Program Characteristics:

Program Description

This program offer funds short-term housing placement and retention services for families with children. Known as “Rapid Rehousing” (RRH) —a recognized best practice—the programs offer flexible rent assistance, dedicated support staffing, and case management. RRH as an intervention has low barriers to entry, provides flexibility in problem solving, and has low rates of return to homelessness. Families experiencing homelessness access services through a Coordinated Access system wherein families are screened for immediate safety and overall vulnerability. Because many more families are seeking housing assistance than can be provided, families are prioritized based on vulnerability, housing opportunity, and provider capacity.

The Homeless Services Department (HSD) also convenes the is a collaboration of agency leaders and direct service staff that practice leveraging of resources, shared accountability, case consultation, and ongoing process improvement. The system has shared values that include the practice of assertive engagement, using an equity lens to advance racial and social justice, and a shared commitment that all families should be housed.

This program leverages Federal and State funding including U.S. Department of Housing and Urban Development grants.

Equity Statement

Eligible families may be living in shelter, doubled-up, experiencing domestic violence, living on the streets or in cars, or other places not meant for human habitation. A broader definition of homelessness allows the system to serve families that are most vulnerable in a variety of living situations. On average, 60% of the families served identify as being from communities of color, The majority of agencies in the collaborative are culturally-specific providers.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$191,766	\$296,060	\$213,992	\$313,820
Contractual Services	\$5,907,040	\$6,844,255	\$5,825,177	\$5,693,818
Internal Services	\$0	\$144,122	\$0	\$237,406
Total GF/non-GF	\$6,098,806	\$7,284,437	\$6,039,169	\$6,245,044
Total Expenses:	\$13,383,243		\$12,284,213	
Program FTE	1.00	2.00	1.00	2.00
Program Revenues				
Intergovernmental	\$0	\$4,179,207	\$0	\$5,747,479
Beginning Working Capital	\$0	\$3,105,230	\$0	\$497,565
Total Revenue	\$0	\$7,284,437	\$0	\$6,245,044

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	408	256	385
Number of participants receiving ongoing retention support (sustained)	1,263	1,280	632

Division: Housing Placement & Retention

Program Characteristics:

Program Description

This program funds short term housing placement rental assistance and support services designed to help adults and families move from emergency shelters into permanent homes. Known as “Rapid Rehousing” (RRH) —a recognized best practice—the programs offer flexible rent assistance, dedicated support staffing, and case management. RRH as an intervention has low barriers to entry, provides flexibility in problem solving, and has low rates of return to homelessness. Staffing support is accessed either through emergency shelters, day centers, or multi-agency mobile inreach teams that engage with people in shelters that do not have their own housing placement programs.

By prioritizing these resources for people currently in shelters, we achieve two vital goals at once. First, it provides households with a stable place to live and the long-term support needed to stay there. Second, every time a family moves into a home of their own, it frees up a shelter bed for someone else who is still living unsheltered.

Equity Statement

Services funded through this program are delivered by highly skilled non-profit partners. Services prioritize communities of color, women, families with minor children, and other vulnerable adults experiencing homelessness accessing traditional and non-traditional shelter sites. The inreach teams include staff from culturally-specific, domestic violence, and behavioral health providers to assist adults.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$654,092	\$17,301,838	\$6,252,995	\$4,098,512
Total GF/non-GF	\$654,092	\$17,301,838	\$6,252,995	\$4,098,512
Total Expenses:	\$17,955,930		\$10,351,507	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$17,301,838	\$0	\$4,053,167
Beginning Working Capital	\$0	\$0	\$0	\$45,345
Total Revenue	\$0	\$17,301,838	\$0	\$4,098,512

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	644	259	499
Number of participants receiving ongoing retention support (sustained)	684	487	832

Division: Housing Placement & Retention

Program Characteristics:

Program Description

This program offer funds housing placement, eviction prevention, and support services for survivors of domestic and sexual violence (DV/SA), designed to ensure swift transition from homelessness and/or emergency shelter into safe, stable housing.

Known as “Rapid Rehousing” (RRH) —a recognized best practice—the programs offer flexible rent assistance, dedicated support staffing, and case management. RRH as an intervention has low barriers to entry, provides flexibility in problem solving, and has low rates of return to homelessness. This program offer leverages state and federal funding to support housing for survivors of domestic violence.

This housing placement and retention strategy focuses on the following program models: Shelter Diversion, Rapid Rehousing (RRH), Long-Term Rapid Rehousing, Permanent Housing, Shelter In-Reach, and Community Outreach.

Equity Statement

This program includes elements focused on serving Black, Indigenous, and other People of Color survivors. The DVHA program, for example, grants 1 FTE Housing Advocate to 4 DV/SA culturally specific agencies to increase access for Black, Latinx, Native, and Immigrant and Refugee survivors. Newer programming provides rental assistance and supportive services for longer periods of time allowing households and families to stabilize, address barriers, and meet long-term goals.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$329,928	\$0	\$452,300
Contractual Services	\$2,653,450	\$4,990,834	\$2,792,195	\$5,772,108
Internal Services	\$0	\$160,610	\$0	\$342,165
Total GF/non-GF	\$2,653,450	\$5,481,372	\$2,792,195	\$6,566,573
Total Expenses:	\$8,134,822		\$9,358,768	
Program FTE	0.00	2.00	0.00	2.50
Program Revenues				
Intergovernmental	\$0	\$4,161,307	\$0	\$5,208,658
Beginning Working Capital	\$0	\$1,320,065	\$0	\$1,357,915
Total Revenue	\$0	\$5,481,372	\$0	\$6,566,573

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	456	250	300
Number of participants receiving ongoing retention support (sustained)	745	980	750

Division: Housing Placement & Retention

Program Characteristics:

Program Description

This program offer funds a range of services designed for older adults experiencing or at imminent risk of experiencing homelessness. This includes eviction prevention, rapid re-housing and long-term rental assistance to help seniors stay in their housing or exit homelessness and return to stable housing.

These targeted investments substantially leverage other Federal, State and local resources, including Medicaid, affordable housing units, and permanent rental subsidies to support the needs of seniors experiencing homelessness. Services are delivered by a nonprofit organization that specializes in serving the senior population.

Equity Statement

People over the age of 55 make up one of the fastest growing segments of the population experiencing homelessness, and the FY 2023 Point In Time Count reflects an increase in the number of individuals 55+ years old who were experiencing homelessness.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$823,105	\$0	\$1,485,210
Total GF/non-GF	\$0	\$823,105	\$0	\$1,485,210
Total Expenses:	\$823,105		\$1,485,210	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$77,465	\$0	\$1,485,210
Beginning Working Capital	\$0	\$745,640	\$0	\$0
Total Revenue	\$0	\$823,105	\$0	\$1,485,210

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	115	23	50
Number of participants receiving ongoing retention support (sustained)	59	77	126

Division: Housing Placement & Retention

Program Characteristics:

Program Description

The Homeless Youth Continuum (HYC) is a collaborative network of nonprofits, including culturally specific providers, dedicated to helping youth up to age 25. By offering both on-site and mobile support, the team provides culturally responsive care tailored to the developmental needs of youth throughout the county. This program offer leverages federal long-term rent assistance vouchers to help young people find, move into, and keep their own housing.

This program offer funds:

Case Management: providing linkages to education, employment, health, behavioral health and substance use disorder treatment, housing services, on-going housing stability and support for pregnant and parenting youth.

Behavioral Health and Substance Use Disorder Services: provided by certified staff and peer mentors who engage youth in recovery supports, conduct assessments, and connect youth to formal treatment programs, provide follow up care, on-going supports, and healthy recreation alternatives.

Developmentally Appropriate Housing: a range of options including onsite transitional housing with 24-hour staffing, scattered-site housing, rapid rehousing, and shared housing. Housing navigators assist youth to access housing options and provide retention support.

Equity Statement

To reduce racial disparities in the experience of homelessness, Black, Indigenous, and other People of Color (BIPOC) communities are prioritized. Approximately 93% of youth served have substance use or behavioral health issues, with 53% reporting co-occurring issues. Over 65% of youth served in the HYC last year identified as BIPOC. Strategies for advancing equity includes soliciting feedback from youth about program design and how programs can meet their identity needs.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$342,142	\$0	\$271,581
Contractual Services	\$4,219,505	\$2,982,318	\$5,220,410	\$1,988,967
Internal Services	\$0	\$166,555	\$0	\$205,450
Total GF/non-GF	\$4,219,505	\$3,491,015	\$5,220,410	\$2,465,998
Total Expenses:	\$7,710,520		\$7,686,408	
Program FTE	0.00	2.00	0.00	1.50
Program Revenues				
Intergovernmental	\$0	\$3,010,218	\$0	\$2,117,263
Beginning Working Capital	\$0	\$480,797	\$0	\$348,735
Total Revenue	\$0	\$3,491,015	\$0	\$2,465,998

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	66	112	144
Number of participants receiving ongoing retention support (sustained)	236	210	216

Division: Housing Placement & Retention

Program Characteristics:

Program Description

Many veterans experiencing or at risk of homelessness face significant barriers to finding a stable home. These barriers can include lack of funds for security deposits, utilities, past property debts, legal fees, and moving costs. While federal programs like Veterans Affairs Supportive Housing (VASH) and Supportive Services for Veteran Families (SSVF) provide essential aid, their funding is often too restrictive to cover some of these costs.

This program fills those critical gaps by providing flexible financial assistance and culturally specific support. By funding local nonprofit partners, we enable veterans to overcome the financial obstacles that federal programs cannot address.

Equity Statement

Veterans will benefit from the proposal. Data shows that white veterans may be housed (and retain housing) at rates higher than their Black, Indigenous, and other Peer of Color, due to the majority of veterans being white. So a goal of this program is for Black, Indigenous, and other People of Color veterans to be housed at rates equal to or greater than their white peers.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$565,785	\$391,649	\$261,055	\$720,865
Total GF/non-GF	\$565,785	\$391,649	\$261,055	\$720,865
Total Expenses:	\$957,434		\$981,920	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$304,609	\$0	\$400,145
Beginning Working Capital	\$0	\$87,040	\$0	\$320,720
Total Revenue	\$0	\$391,649	\$0	\$720,865

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	2	2	3
Number of participants receiving ongoing retention support (sustained)	59	23	53

Division: Housing Placement & Retention

Program Characteristics:

Program Description

This program offer funds “primary leasing” to increase access to private market units for households facing significant housing barriers, even those with rental assistance. In this model, service providers lease units directly from the private market and sublease them to participants, an efficient strategy that helps people secure housing even when landlords are hesitant to rent to those with complex backgrounds. By utilizing both scattered-site and project-based agency leasing—as well as shared housing models for youth and individuals in recovery—this supportive housing strategy bypasses the hurdles that often prevent people from finding housing independently. This work aligns with the strategic priorities of the Homelessness Response Action Plan (HRAP) and the Multnomah County Supportive Housing Services (SHS) Local Implementation Plan (LIP).

Equity Statement

Primary leasing is a proven strategy to quickly house people who face significant housing barriers such as a poor rental history or criminal record. This program offer includes funding for Black/African American and Latinx culturally-specific primary leasing services as well as primary leasing services designed for youth under the age of 25.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$1,305,310	\$1,273,195	\$1,348,385	\$1,315,210
Total GF/non-GF	\$1,305,310	\$1,273,195	\$1,348,385	\$1,315,210
Total Expenses:	\$2,578,505		\$2,663,595	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,315,210
Beginning Working Capital	\$0	\$1,273,195	\$0	\$0
Total Revenue	\$0	\$1,273,195	\$0	\$1,315,210

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	38	10	15
Number of participants receiving ongoing retention support (sustained)	29	57	80

Division: Housing Placement & Retention

Program Characteristics:

Program Description

The Oregon Governor's statewide emergency declaration and new investments in shelter, rehousing, and homelessness prevention programs started in Jan 2023. The Homeless Services Department (HSD) and the State mutually recognize that there is a gap in long-term rental assistance to ensure housing stability for those rehoused through these initial efforts, as well as a need to house additional households. This program will reduce homelessness by providing additional rehousing opportunities for youth and families, and by offering long-term rental assistance to households already rehoused through these programs.

In FY 2027, this program will consist of two primary activities:

Oregon Rehousing Initiative (ORI): This activity will focus on the youth and families placed into permanent housing by June 30, 2025. Funding will be available through FY 2027 to provide up to 24 months of rental assistance per household. Additionally funding from Oregon Housing and Community Services (OHCS) has been allocated to support additional households with a new placement date of no later than June 30, 2027, with up to 24 months of rental assistance.

Long Term Rental Assistance (LTRA): This activity will provide rental subsidies for households that were rehoused as part of the initial executive order, alongside an additional priority population of individuals who require ongoing support to maintain their housing.

Equity Statement

Eligible households from LTRA and ORI were/are previously living on the streets, within shelter, doubled up, or in other places not meant for human habitation. Many are also at risk due to increased local federal presence and scrutiny in our community. Both programs sub-contract with culturally specific providers, as there is an overrepresentation of Black, Indigenous, and other People of Color families within our system.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$6,740,576	\$0	\$4,238,776
Total GF/non-GF	\$0	\$6,740,576	\$0	\$4,238,776
Total Expenses:	\$6,740,576		\$4,238,776	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$6,740,576	\$0	\$4,238,776
Total Revenue	\$0	\$6,740,576	\$0	\$4,238,776

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	222	208	180
Number of participants receiving ongoing retention support (sustained)	277	417	571

Division: Supportive Housing

Program Characteristics:

Program Description

This program offer funds tenant-based and site-based supportive housing for individuals with significant disabilities experiencing long-term or cyclical homelessness. It also funds transitional supportive housing for those in early recovery from a substance use disorder who are at high risk of chronic homelessness.

The site-based supportive housing included in this offer has been funded in partnership with the Portland Housing Bureau (PHB) and Home Forward. PHB has helped fund the development of affordable housing that operates as supportive housing and Home Forward provides ongoing, federally funded rent assistance.

This offer also supports the 'Move On' program, enabling individuals to transition into more independent housing while keeping their rental assistance. This creates vital capacity within intensive supportive housing programs for individuals requiring higher levels of care.

Equity Statement

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$1,700,567	\$0	\$1,639,622
Contractual Services	\$657,140	\$12,636,953	\$381,360	\$12,801,670
Internal Services	\$0	\$827,835	\$0	\$1,240,374
Total GF/non-GF	\$657,140	\$15,165,355	\$381,360	\$15,681,666
Total Expenses:	\$15,822,495		\$16,063,026	
Program FTE	0.00	10.00	0.00	9.00
Program Revenues				
Intergovernmental	\$0	\$14,789,165	\$0	\$15,681,666
Beginning Working Capital	\$0	\$376,190	\$0	\$0
Total Revenue	\$0	\$15,165,355	\$0	\$15,681,666

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	95	19	25
Number of participants receiving ongoing retention support (sustained)	963	836	840

Division: Supportive Housing

Program Characteristics:

Program Description

The program offer supports site-based supportive housing units and associated services for individuals with significant disabilities experiencing long-term or cyclical homelessness, with a focus on equity. In site-based supportive housing, the supportive services and rental assistance are connected to a particular building or complex. The units within that building are designated for supportive housing.

The units funded in this offer expand housing access for vulnerable households, sustains participant well-being through essential supportive services. Programs are designed to dismantle racial inequities within the system. This program offer leverages various funding sources, including the Portland Housing Bond, Metro Housing Bond, and State of Oregon funding, to create project-based supportive housing providing rental subsidies and on-site specialized wrap-around supportive services tailored to various subpopulations.

Equity Statement

This offer funds a range of supportive housing models including culturally-specific supportive housing for Native American, Black/African American, Latinx, Somali, and immigrant and Refugee populations; and supportive housing designed to meet the needs of older adults, Veterans, justice involved individuals, families with children, and adults unaccompanied by children.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$14,790,640	\$0	\$18,419,900
Total GF/non-GF	\$0	\$14,790,640	\$0	\$18,419,900
Total Expenses:	\$14,790,640		\$18,419,900	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$14,790,640	\$0	\$18,419,900
Total Revenue	\$0	\$14,790,640	\$0	\$18,419,900

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	382	140	125
Number of participants receiving ongoing retention support (sustained)	562	707	800

Division: Supportive Housing

Program Characteristics:

Program Description

The program offer supports tenant-based supportive housing units and associated services for individuals with significant disabilities experiencing long-term or cyclical homelessness, with a focus on equity. With tenant-based supportive housing, the rental assistance is provided to the individual or family, not tied to a specific unit. This allows participants to search for housing in the private market, and then access supportive services in that unit.

The units funded in this offer expand housing access for vulnerable households and sustain participant well-being through essential supportive services. Programs are designed to dismantle racial inequities within the system. The offer funds a range of supportive housing models including culturally-specific supportive housing for Native American, Black/African American, Latin/x, Somali and immigrant and refugee populations; and supportive housing designed to meet the needs of people with significant behavioral health challenges, older adults, transgender and nonbinary individuals, families with children, and adults unaccompanied by children.

Equity Statement

This program offer works to reduce racial disparities in homelessness by funding a range of supportive housing models including culturally-specific supportive housing, supportive housing designed to meet the needs of people with significant behavioral health challenges, older adults, transgender and nonbinary individuals, families with children, and adults unaccompanied by children.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$1,693,215	\$14,866,965	\$0	\$18,087,010
Total GF/non-GF	\$1,693,215	\$14,866,965	\$0	\$18,087,010
Total Expenses:	\$16,560,180		\$18,087,010	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$14,866,965	\$0	\$18,087,010
Total Revenue	\$0	\$14,866,965	\$0	\$18,087,010

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	69	26	50
Number of participants receiving ongoing retention support (sustained)	393	408	400

Division: Supportive Housing

Program Characteristics:

Program Description

This program offer funds critical infrastructure needed to support the expansion of supportive housing as well as the staffing necessary to administer Multnomah County’s local implementation of the Regional Long-term Rent Assistance (RLRA) program. RLRA was designed by Metro and Multnomah, Washington, and Clackamas counties in partnership with Home Forward. Through the RLRA program, Home Forward provides rental vouchers that are paired with services provided by a range of nonprofit partners. RLRA operates similarly to the U.S. Department of Housing and Urban Development’s (HUD) Housing Choice Voucher (HCV), also known as Section 8 program. Households pay about 30% of their income towards rent and utilities, and the housing authority pays the rest. RLRA was intentionally designed to advance equity by removing barriers and serving people who are often screened out of HUD’s Housing Choice Voucher program.

Equity Statement

This program offer funds the staffing necessary to administer Multnomah County’s local implementation of the Regional Long-term Rent Assistance (RLRA) Program. RLRA was intentionally designed to advance equity by removing barriers and serving people who are often screened out of HUD’s HCV program. The RLRA program requires very minimal documentation and screening, and does not include screening related to rental history, criminal record, or citizenship or immigration status.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$2,175,425	\$0	\$2,300,235
Total GF/non-GF	\$0	\$2,175,425	\$0	\$2,300,235
Total Expenses:	\$2,175,425		\$2,300,235	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$2,175,425	\$0	\$2,300,235
Total Revenue	\$0	\$2,175,425	\$0	\$2,300,235

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of households receiving long-term rent assistance	1,111	1,200	1,300

Division: Supportive Housing

Program Characteristics:

Program Description

The program offer expands access to both tenant-based and site-based permanent supportive housing (PSH) through programs that specifically address the needs of individuals with complex, co-occurring diagnoses, including substance use disorders, mental illness, and chronic medical or physical disabilities.

The expected outcomes include:

- Increased housing stability for chronically homeless adults.
- Reduced reliance on emergency services and costly interventions associated with homelessness.
- Improved health and well-being for participants through access to integrated support services.
- Diversion of individuals with behavioral health conditions from the criminal justice system.

Funding in this program offer leverages other Federal, State, and local resources, including U.S. Department of Housing and Urban Development (HUD) Continuum of Care (CoC) programs, Medicaid, affordable housing units, and permanent rental subsidies. This includes providing match funding for HUD CoC grants.

Equity Statement

This program offer funds tenant-based and site-based supportive housing for individuals with significant disabilities experiencing long-term or cyclical homelessness. A goal of the offer is to reduce racial disparities in homelessness by funding low barrier supportive housing that is intentionally designed to support people with complex co-occurring diagnoses including substance use disorder, mental illness, cognitive and/or physical disabilities, and/or chronic medical conditions.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$4,373,750	\$0	\$2,740,570
Total GF/non-GF	\$0	\$4,373,750	\$0	\$2,740,570
Total Expenses:	\$4,373,750		\$2,740,570	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$4,373,750	\$0	\$2,740,570
Total Revenue	\$0	\$4,373,750	\$0	\$2,740,570

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	15	1	1
Number of participants receiving ongoing retention support (sustained)	39	44	44

Division: Supportive Housing

Program Characteristics:

Program Description

This program assists seniors and people living with disabilities on fixed incomes or at risk of homelessness due to being rent burdened (rent greater than 30% of household income), and low income families with children experiencing or at imminent risk of becoming homeless. Many households supported by this program live in Low Income Housing Tax Credit (LIHTC) units or other regulated affordable housing. While these units have restricted rent levels, the rent amounts are not tied to tenant income and are increasingly out of reach for the target group in this program. Some assisted households also reside in moderately-priced private market units. This program makes it possible for people in the target population to afford the rent (at 30% of their income).

The local long-term voucher functions more flexibly than other Federal voucher programs, provides similar long-term housing stability to a highly vulnerable population, and provides the framework for the Metro Supportive Housing Services (SHS)-funded Regional Long-term Rent Assistance (RLRA) Program.

Equity Statement

This program offer funds long-term rent assistance for seniors, people living with disabilities who are on fixed incomes, and low income families with children experiencing or at imminent risk of becoming homeless. A goal of the offer is to reduce racial disparities in homelessness.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$383,480	\$836,275	\$405,075	\$4,206,485
Total GF/non-GF	\$383,480	\$836,275	\$405,075	\$4,206,485
Total Expenses:	\$1,219,755		\$4,611,560	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$836,275	\$0	\$4,206,485
Total Revenue	\$0	\$836,275	\$0	\$4,206,485

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	N/A	N/A	10
Number of participants receiving ongoing retention support (sustained)	N/A	N/A	150

Division: Supportive Housing

Program Characteristics:

Program Description

The program offer supports supportive housing and associated services for families facing chronic or recurring homelessness due to significant disabling conditions. Because these households require more intensive support than rapid rehousing can provide, the program offers permanent supportive housing (PSH) to ensure long-term stability. To address the disproportionate impact of homelessness on Black, Indigenous, and other families of Color, this initiative prioritizes culturally specific services.

Leveraging other resources, this program combines funds with other state and federal resources, including HUD-funded rental vouchers, to maximize impact. The program funds several key activities:

Permanent Supportive Housing (PSH): Provides both site-based and tenant-based PSH options for families with children, including rental assistance and supportive services.

Culturally Specific Services: Integrates culturally specific services into many PSH units to better meet the needs of these families.

Enhanced Rapid Rehousing: Offers a more robust rapid rehousing program for long-term shelter families. This includes up to 24 months of rental assistance and wraparound services, designed to transition families to permanent housing and free up shelter capacity.

Equity Statement

The program aims to increase housing stability for families with children experiencing chronic homelessness, particularly Black and Indigenous families and other Families of Color. Eligible families have a head of household with a significant disabling condition.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$147,726	\$0	\$156,576
Contractual Services	\$814,510	\$2,330,155	\$841,390	\$2,837,455
Internal Services	\$0	\$71,913	\$0	\$118,449
Total GF/non-GF	\$814,510	\$2,549,794	\$841,390	\$3,112,480
Total Expenses:	\$3,364,304		\$3,953,870	
Program FTE	0.00	1.00	0.00	1.00
Program Revenues				
Intergovernmental	\$0	\$2,549,794	\$0	\$3,112,480
Total Revenue	\$0	\$2,549,794	\$0	\$3,112,480

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	81	7	9
Number of participants receiving ongoing retention support (sustained)	148	242	168

Division: Supportive Housing

Program Characteristics:

Program Description

The program offer supports supportive housing units and associated services for youth experiencing or at risk of chronic homelessness, with a focus on racial equity. The program funds several key activities including:

Tenant-Based Permanent Supportive Housing (PSH): Provides opportunities for homeless youth with extremely low incomes, serious disabling conditions, and experiencing or at risk of long-term homelessness. This includes rental assistance through the Regional Long-term Rent Assistance (RLRA) program, administered by Home Forward. RLRA is designed to be low-barrier and serves youth who are often screened out of the U.S. Department of Housing and Urban Development (HUD)'s Section 8 program.

Wrap-Around Services: Offers wrap-around supportive services provided by a youth service organization to complement the rental assistance.

Culturally Specific Services: Additional programming, leveraging federal funding, will support chronically homeless youth with long-term rental assistance and wrap-around, culturally specific supportive services.

Expected outcomes include increased access to tenant-based PSH for youth with disabilities, improved long-term housing stability for youth experiencing or at risk of chronic homelessness, and reduced homelessness among Black and Indigenous youth and other Youth of Color.

Equity Statement

This program addresses the complex housing needs of youth experiencing, or are at risk of, chronic homelessness. Due to significant disabilities, including chronic health conditions, mental illness, and substance use disorder, some youth require more intensive support than housing alone. There is a disproportionate impact of homelessness on Black, Indigenous, and other Youth of Color, so this program prioritizes their access to these resources and includes culturally specific services.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$1,648,465	\$0	\$1,648,260
Total GF/non-GF	\$0	\$1,648,465	\$0	\$1,648,260
Total Expenses:	\$1,648,465		\$1,648,260	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$1,648,465	\$0	\$1,633,840
Beginning Working Capital	\$0	\$0	\$0	\$14,420
Total Revenue	\$0	\$1,648,465	\$0	\$1,648,260

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	18	5	5
Number of participants receiving ongoing retention support (sustained)	91	80	80

Division: Supportive Housing

Program Characteristics:

Program Description

The program offer supports supportive housing units and associated services for survivors of domestic and sexual violence and their children, with a focus on Black, Indigenous, and other Communities of Color who are disproportionately impacted by these crises.

By funding tenant-based Permanent Supportive Housing (PSH) opportunities, the program uses the low-barrier Regional Long-term Rent Assistance (RLRA) model to help families fleeing violence secure housing quickly. Additionally, it supports specialized staff at domestic violence housing agencies to provide essential services, including culturally specific care for Black and African American survivors, ensuring a clear path from crisis to long-term stability.

Expected outcomes include:

- Increased access to tenant-based PSH for survivors and their children.
- Improved long-term housing stability for survivors
- Enhanced safety and well-being for survivors and their children.
- Increased self-sufficiency and empowerment for survivors through access to support services.
- Greater housing equity for Black, Indigenous, and other People of Color survivors of domestic/sexual violence.

Equity Statement

This program focuses on serving Black, Indigenous, and other People of Color survivors and survivors with disabling conditions through rental assistance (via Home Forward), and supportive services for longer periods of time. This allows highly vulnerable households to stabilize, address barriers, and meet long-term goals. All services are trauma-informed, culturally responsive, and community based organizations are engaged in program design.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$1,286,685	\$0	\$1,607,275
Total GF/non-GF	\$0	\$1,286,685	\$0	\$1,607,275
Total Expenses:	\$1,286,685		\$1,607,275	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$1,286,685	\$0	\$1,607,275
Total Revenue	\$0	\$1,286,685	\$0	\$1,607,275

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	62	9	10
Number of participants receiving ongoing retention support (sustained)	94	159	149

Division: Supportive Housing

Program Characteristics:

Program Description

The Frequent Utilizer System Engagement (FUSE) program addresses the complex and costly problem of frequent utilization of homeless services, healthcare, and public safety systems by individuals experiencing chronic homelessness.

The FUSE program breaks the cycle of chronic homelessness by providing permanent supportive housing and wrap-around services to those who most frequently utilize emergency public systems. By moving individuals from crisis to stability, the program reduces involvement with the criminal justice system and decreases the use of emergency healthcare. These integrated supports not only improve the health and well-being of participants but also ensure a more efficient and cost-effective use of public resources.

A collaboration between the Department of County Human Services, the Health Department, the Department of Community Justice, the Homeless Services Department and a regional Coordinated Care Organization, FUSE provides:

- Identification of Frequent Utilizers: Uses data sharing agreements to identify individuals that fit the criteria.
- Permanent Supportive Housing
- Long-Term Rental Subsidies
- Wrap-Around Support Services

Equity Statement

This program offer funds tenant-based supportive housing for the most “frequent utilizers” of public systems. This includes people cycling in and out of the criminal justice system, hospitals and the homeless services system. A goal of the offer is to reduce racial disparities in homelessness. The supportive housing funded by this program offer is culturally specific to the Black/African American community.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$525,035	\$707,375	\$542,360	\$989,010
Total GF/non-GF	\$525,035	\$707,375	\$542,360	\$989,010
Total Expenses:	\$1,232,410		\$1,531,370	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$989,010
Beginning Working Capital	\$0	\$707,375	\$0	\$0
Total Revenue	\$0	\$707,375	\$0	\$989,010

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of participants newly placed in housing	25	10	12
Number of participants receiving ongoing retention support (sustained)	0	18	28

Division: Housing Placement & Retention

Program Characteristics:

Program Description

People facing housing instability often struggle to find work, yet long-term stability requires both a home and an income. This program offer addresses these challenges together by funding programs that combine housing assistance with culturally specific and low barrier job training.

These programs create entry-level job opportunities that help people earn an income, build skills, and establish a work history. To ensure these workers stay housed, the program also provides rent assistance and eviction prevention. Managed by nonprofit partners, this integrated approach provides a clear pathway from housing instability to long-term economic security. These services prioritize Communities of Color who face the highest barriers to both housing and employment.

Equity Statement

The program aims to stabilize housing and improve economic opportunities for families, youth, and Communities of Color experiencing or at risk of homelessness.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$1,090,344	\$4,563,460	\$2,437,850	\$662,725
Total GF/non-GF	\$1,090,344	\$4,563,460	\$2,437,850	\$662,725
Total Expenses:	\$5,653,804		\$3,100,575	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$1,830,190	\$0	\$0
Beginning Working Capital	\$0	\$0	\$0	\$662,725
Total Revenue	\$0	\$1,830,190	\$0	\$662,725

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of individuals receiving employment services and supports	1,630	1,480	685
Number of employment placements	247	563	150

Division: Supportive Housing

Program Characteristics:

Program Description

This program manages the allocation of Supportive Housing Services (SHS) revenue to partner departments to drive a unified, "One County" response to homelessness. By funding work within the Health Department, Department of County Human Services and various non-departmental offices, the county leverages specialized expertise to meet the goals of the Homeless Response Action Plan (HRAP). This collaborative model replaces fragmented services with an integrated network of care, ensuring that mental health support, addiction recovery, and employment assistance are directly linked to housing stability.

Utilizing SHS funds across these diverse departments allows for a comprehensive approach to the complex needs of vulnerable residents. Key outcomes of this cross-departmental investment include increased shelter access, higher housing placement and retention rates, and reduced evictions. By coordinating resources through these specific agencies, the county reduces reliance on emergency services and provides the specialized support necessary for individuals to maintain long-term housing and well-being.

Equity Statement

The Supportive Housing Services (SHS) program is dedicated to eliminating disparities in homeless services, prioritizing services for Multnomah County's most vulnerable populations, specifically Black, Indigenous, and other People of Color. This Program Offer aims to sustain and support culturally inclusive services throughout our system by streamlining critical services, creating equitable and accessible pathways for all people experiencing homelessness in the County.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Contractual Services	\$0	\$0	\$0	\$0
Total GF/non-GF	\$0	\$0	\$0	\$0
Total Expenses:	\$0		\$0	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Intergovernmental	\$0	\$24,796,505	\$0	\$15,506,218
Beginning Working Capital	\$0	\$9,983,504	\$0	\$250,000
Total Revenue	\$0	\$34,780,009	\$0	\$15,756,218

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target