

THE GATEWAY CENTER

One place. Multiple pathways to safety.

 10305 East Burnside | Monday–Friday, 9 a.m.–4 p.m. | Open for in-person and remote services

The Gateway Center is open and actively serving survivors. Gateway brings together County, community, and contracted partners to provide a coordinated point of access to domestic and sexual violence services so survivors do not have to navigate complex systems alone.

Through Gateway, survivors can access same-day advocacy and safety planning; emergency and longer-term housing support; restraining orders; legal and immigration assistance; counseling and mental health services; public benefits; parent-child support; disability advocacy; and direct connections to community partners.

Understanding Cross-County Access

Survivors access domestic and sexual violence services across county lines in multiple directions, including residents of neighboring counties who access services at Gateway.

County of residence does not necessarily correspond with the closest or most appropriate service location. Survivors may choose where to seek assistance based on proximity, transportation, work or school, existing provider relationships, cultural or community connections, safety and privacy considerations, or individual preference.

Cross-county utilization alone does not demonstrate that services are unavailable or that a service gap exists in a survivor's county of residence. Understanding why survivors choose a particular service location requires information about their individual circumstances and reasons for seeking services there.

GATEWAY CENTER BY THE NUMBERS

Service Metric	FY24	FY25	FY26
Contacts with Survivors	11,473	10,543	11,183
In-Depth Service Navigation	4,649	4,213	4,223
Brief Assistance	—	3,527	2,925
Accessed Services In Person	486	577	1,293
Protective Orders Completed/Submitted	1,387	1,465	1,012
Legal Referrals	1,136	883	860
Counseling Referrals	297	326	199
Emergency Housing Assistance	388	333	444
Basic Needs Assistance	40	152	433

IN-PERSON ACCESS HIGHLIGHT

486 → 577 → 1,293

In-person access increased 124% from FY25 to FY26 and 166% from FY24 to FY26.