

## Behavioral Health Adult Protective Services Internship

College to County Intern 2024 - Behavioral Health Division, Community Mental Health Programs (CMHP), Adult Protective Services (APS)

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**Pay Rate:** \$24 per hour

**Job Type:** Temporary College Intern

**Duration:** Summer 2024 - Starting in June - 12 weeks

**Hours:** 20 - 40 hours a week

**Telework:** *Hybrid*

**Building Physical Location:** 209 SW 4th Ave. Portland, OR 97204

### **Does This Position Require Driving a County Vehicle? If so, please**

**explain why and frequency:**For this position you'll need a vehicle, in order to meet clients and complete outreach (in partnership with the APS Risk Case Manager). Meetings will occur throughout Multnomah County.

*TriMet Passes are available if transportation to County facilities is required.*

*Eligibility requirements and more details found on our [College to County website](#).*

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### **What Does Behavioral Health APS Do?**

[Behavioral Health Division's \(BHD\) Adult Protective Services \(APS\)](#) investigates abuse and neglect per OAR Chapter 419. Criteria that gives APS authority to open investigations include all of the following; individuals over age 18 who are receiving mental health services from a community program and/or that reside in a residential facility, and with a serious and persistent (SPMI) mental health diagnosis. In addition, APS offers community education/training to internal and external partners using a

*cultural lens to open dialogue regarding culture, race and protective services. Protective services are provided to individuals engaged in services and outreach/coordination and risk case management services to individuals not engaged in services or whose allegations do not meet authority to open a case for investigation. Finally, the program conducts Death Reviews for all individuals who meet the criteria outlined in the previous section. Death Reviews consist of an audit of the past year of clinical progress notes in order to determine if any abuse or neglect by the mental health provider played a role in the individual's death.*

### **Internship Description & Responsibilities:**

- *In partnership with the Risk Case Manager, address and decrease immediate risks by offering individuals various supports:*
  - *Referrals, resources, and connection, with a special focus on connecting a person to mental health care.*
  - *Ongoing needs and risk assessment*
  - *Opportunities for engagement. Sometimes people are extremely isolated.*
  - *Safety Planning*
  - *Short-term, voluntary work with a person or with their loved ones or community partners*
- *Assist in maintaining community partnership databases*
- *Under guidance of BHD APS Supervisor, complete Death Reviews, including conducting an audit of the past year of clinical progress notes in order to determine if any abuse or neglect by the mental health provider played a role in the individual's death and writing up the report.*
- *Other projects as opportunity & interest arise*

### **Learning Outcomes:**



- Gain experience providing Risk Case Management supports to clients and their families, including developing community partnerships and engaging clients who have been historically difficult to serve
- Develop an understanding of Adult Protective Services & Death Reviews
- Gain valuable applied experience and make connections in professional fields you are considering for career paths.
- Connect with individuals and systems who are dedicated to serving the most vulnerable individuals & communities

### **Education and Minimum Qualifications:**

- Candidates should have completed or enrolled in a college/university academic institution.
- Promote a culture of respect, inclusiveness, and appreciation of diverse perspectives, backgrounds, and values ([Link to Equity and Empowerment Lens](#))
- Experience or comfort with community outreach, including in situations that require verbal de-escalation.
- Ability to communicate with customers and team members via phone, email, or in person
- Ability to work cooperatively and develop effective working relationships with diverse work groups.
- Ability to collaborate, follow directions and work independently.
- Familiarity with Google Suite (e.g., Gmail, Calendar, Meet, Drive, Docs, and Slides).

### **Workforce Equity:**

Our Commitment to Safety, Trust and Belonging: Multnomah County is committed to developing, nurturing and continually improving workforce



equity by identifying and addressing the structural and policy barriers to equal employment opportunity faced by our employees and communities. Learn more by reading our [Workforce Equity Strategic Plan](#) and exploring our [Core Competencies](#) for all County employees.

**Veterans' Preference:**

Under Oregon Law, qualifying veterans may apply for veterans' preference for this recruitment. Review our [veterans' preference website](#) for details about eligibility and how to apply.

For veterans qualified for Veterans' Preference: If you believe you have skills that would transfer well to this position and/or special qualifications that relate to this position, please list those skills and/or qualifications.

**Accommodation under the Americans with Disabilities Act:** We gladly provide reasonable accommodation to anyone whose specific disability prevents them from completing an application or participating in this recruitment process. Please contact the recruiter below in advance to request assistance. Individuals with hearing or speech impairments may contact the recruiter through the Telecommunications Relay Service by dialing 711.

**Application Instructions:**

Please fill out and submit an application for this position through the form also located on this [website](#). The deadline for submitting an online application is March 25th, 2024.