

**Homelessness Response System  
Steering and Oversight Committee  
Reference Materials  
September 9, 2024**

From the [Homelessness Response Action Plan](#)

**Approach and Priorities (Page 5)**

1. Expand learning, best practices, and capacity-building to accelerate our work to meet the scale and complexity of current needs.
2. Bring more partners to the table with the strategic braiding of behavioral health, short- and long-term case management, employment, and other social support services with placement into permanent housing.
3. Develop a co-governance model, shared goals, expected outcomes, pathways to accomplish those goals, and flexibility to adjust strategies if we are not meeting them.
4. Center racial equity to diminish the known and significant racial disparities in regional homelessness can be reduced only through specific goals and investments.
5. Quantify the types of housing, shelter, and support services required to move people off the street or out of shelter and into sustainable, permanent housing.
6. Improve transparency and accountability through accurate dashboards, data, communication, and a single location to publish updates and information.

**Vision (Page 10)**

- A community where homelessness is rare and brief.
- A community where people take care of one another, fostering opportunity and supporting livability.
- A community where services are equitable, coordinated, effective, just and accessible.

## **Guiding Principles (Page 10)**

- All people living in Multnomah County should have access to safe, stable and permanent housing.
- A comprehensive strategy on homelessness should simultaneously address the need for temporary shelter and emergency services as well as permanent long-term housing.
- Subject matter expertise, lived expertise and equity should be at the center of planning.
- Transparency and accountability for measured results should be a focus of spending and investments from all levels.
- Services to people experiencing homelessness should be person-centered and place the needs of the individual at their core.
- Collaboration and a connected system for transitions is critical to navigating both housing and health (including behavioral health) systems to achieve lasting results.
- To every extent possible, investments should be aligned and synergistic, leveraging one another to make the highest possible use of every dollar.
- Strategies shall be equitable and designed with the most vulnerable and hardest to reach in mind.

## **From the draft SOC charter**

*Commitments for SOC Members* – SOC members, the Facilitator, City and County staff, and the participating public agree to participate collaboratively, which means:

- Prepare for and set aside time for the meetings;
- Participate fully, honestly, and fairly, commenting constructively and specifically;
- Speak respectfully, briefly, and non-repetitively; not speaking again on a subject until all other members desiring to speak have had the opportunity to speak;
- Allow people to say what is true for them without reprisal;
- Avoid side conversations during meetings;
- Generate and explore all options on the merits with an open mind, listening to different points of view with a goal of understanding the underlying interests of other Committee members;
- Consult regularly with their partners and interest group(s) and provide their input in a clear and concise manner;
- Work toward fair, practical, and durable recommendations that reflect the diverse interests of the entire SOC and the public;
- When communicating with others, accurately summarize the SOC process, discussion, and meetings, presenting a full, fair, and balanced view of the issues and arguments out of respect for the process and other members;
- Not attempt to affect a different outcome outside of the SOC process once the SOC has reached a consensus recommendation or vote;
- Strive vigorously for consensus and closure on issues; and
- Self-regulate, attend to self-care, and help other members abide by these commitments.

The Homelessness Response System establishes three committees to support oversight and implementation of the plan, as well as a community advisory council.

## HRS Committees

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### Steering and Oversight Committee

- Monitor progress on HRAP Goals
- Set systems-level strategy
- Alignment of jurisdictional investments
- Adjust goals annually

### Community Advisory Committee

- Identify emerging needs of the community
- Review and advise on strategy and outcomes

### Implementation Committee

- Seek input from the Community Advisory Committee
- Drive and direct implementation of the HRAP
- Monitor progress on HRAP Goals

## Steering and Oversight Committee Role and Responsibilities

### Key Responsibilities:

- Set strategy and Key Performance Indicators (KPI) based on recommendations from the Implementation Subcommittee.
- Monitor progress and performance toward goals.
- Ensure alignment of jurisdictional investments toward strategies and performance.
- Adjust annual goals at the completion of each year.
- Assess strategies based on performance as recommended by the Implementation Subcommittee; and
- Review audits of the various components of the Homelessness Response System and make recommendations to the City Administrator and the County Chief Operating Officer.

### From IGA

- Make recommendations to the City Administrator and the County Chief Operating Officer

## From [Intergovernmental Agreement](#)

### Exhibit 1 (page 21)

#### Goals and Measurable Outcomes

The Parties agree they will leverage their individual and collective resources to make progress on goals and outcomes detailed in the Homelessness Response Action Plan.

#### Homelessness Response Action Plan (HRAP) Outcomes:

- Informed by the latest data from the Homeless Management Information System (HMIS) database, adopt clear, achievable goals with measurable outcomes, including goals and outcome measures addressing a coordinated shelter strategy.
- Identify a baseline number of people experiencing unsheltered homelessness as of January 2024. (Completed as of January 2024 there were 5,398 people experiencing unsheltered homelessness in Multnomah County.)
- Shelter or place in housing 2,699 unsheltered people (the number of people equivalent to 50% of the unsheltered people on the by-name list) by December 31, 2025.
- Reduce unsheltered homelessness for priority populations listed below at a rate equal to or greater than that population's proportion of the overall population in the baseline number:
  - Black, African American or African
  - Native Hawaiian or other Pacific Islander
  - American Indian, Alaskan Native, or Indigenous
  - Latina/Latino/Latinx/Latine
  - Asian, Asian American
  - Adults over the age of 55
  - LGBTQIA2S+
- Increase exits from adult shelter to permanent housing by 15% by December 31, 2025.
- Ensure 75% of people housed in permanent supportive housing retain their housing 24 months after placement.