

Homelessness Response Action Plan

Quarterly Report | May 2025

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Summary

The [Homelessness Response System](#) (HRS) was established in July 2024 through an Intergovernmental Agreement (IGA) between Multnomah County and the City of Portland to collaboratively reinvigorate our shared approaches to addressing homelessness. It aligns strategies, leverages investments, and creates mutual accountability to measurable outcomes under the [Homelessness Response Action Plan](#) (HRAP). The HRAP is an articulation of our shared strategies that is intended to be transparent, accountable, and adaptable to changing community needs. It's a plan that understands we need to meet people where they are and provide a variety of options best suited to their individual needs to help move them from the streets to a safe, secure home.

This third system-wide quarterly report addresses the progress and challenges of the HRS in meeting our shared goals under the HRAP through the end of March 2025.

This report incorporates ongoing implementation of homeless response activities underway through local, regional, state, and federal Fiscal Year 2024-2025 investments. This includes additional shelter beds coming online through investments to implement the Community Sheltering Strategy, as well as additional investment in two overnight-only winter shelters championed through the early collaborative leadership of Mayor Wilson and Chair Vega Pederson. This increased effort has been offset by mid-year revenue forecast adjustments for Metro's Supportive Housing Services funding, which has required cancellation, reduction or delay of some planned programs in order to meet gaps in budgeted revenue.

Our shared gains under the HRAP have been significant, but they are occurring in an increasingly challenging environment. Outcomes from this report continue to help the City of Portland, Multnomah County, and our partners to monitor our progress; adjust programming; shape budget proposals and policy changes at the local, regional and state levels; and to chart paths toward future phases of the HRAP.

Broadly, the emerging picture across our region is one in which more people are becoming homeless in any given month than our existing homeless services systems have capacity to serve. Even while we help to return record numbers of people to housing and stability, the high cost and limited availability of housing, coupled with insufficient income and access to ongoing health care services means that more people are at risk of homelessness than ever before. And in a time when the need for services like shelter, case management, and rental assistance continues to expand, the funding available to meet that need is declining. Local and regional budgets for the upcoming fiscal year, including those at the City of Portland, Multnomah County, and through Metro's Supportive Housing Services measure, face deficits across the board.

This makes the collaborative work across systems and governments supported through HRS even more important. To reach our ambitious goals, the HRAP is structured around nine goal areas with over 120 action items that provide a clear delineation of who is responsible for the action and timelines to which we can hold ourselves accountable. In the nine months since the HRAP was adopted, the City of Portland, Multnomah County, and our partners in the HRS have completed or formed ongoing work groups to complete **92% of the HRAP action items due to be completed by March 2025.**

That work reflects several areas of continuing progress toward HRAP goals, and we continue to work to address additional areas of concern. As of the end of March 2025, the City of Portland, Multnomah County, and our partners in the HRS:

- **Sheltered or housed 14,668 people**, nearly 80% of the way to our goal to shelter or house roughly 18,650 people by the end of 2025
- Helped people stay in housing after prior experiences of chronic homelessness: **83% of people placed in permanent supportive housing remained housed 24 months later**, surpassing our goal of 75%
- **Continue operating approximately 3,200 publicly funded shelter beds** on any night throughout Multnomah County with detailed plans for adding hundreds more units in 2025 and 2026 through the

[Community Sheltering Strategy](#) and other local shelter expansion plans.

This report highlights additional work underway to address two gaps in broader HRAP goals:

- Though nearly 1,200 adults exited shelters to permanent housing in the twelve months from April 2024, through March 2025, that represents only 19% of all adults who exited shelter. This is roughly 1,400 adults below the HRAP goal that 41% of people exiting from adult shelters exit to permanent housing. This report notes several challenges associated with this measure that must be considered when understanding system-level impacts and opportunities for improvement.
- Though we sheltered or housed nearly 3,000 people who are Black, African American, or African (20.2% of all people served), that is roughly 2.6 percentage points lower than the rate that people who are Black, African American, or African appeared in the population of people experiencing unsheltered homelessness in January 2024. Approximately 380 more people who are Black, African American, or African would have needed to be sheltered or housed in the five quarters between January 2024 and March 2025, to fully meet this HRAP goal. This report discusses work underway to address this disparity.

Background

The IGA establishes robust reporting requirements for the HRS, including Annual Program and Spending Plans, Annual Program Reports, and Quarterly Progress Reports (QPRs). QPRs are submitted to the HRS Steering and Oversight Committee and executive leaders at the City of Portland and Multnomah County no later than 45 days after the end of each fiscal year quarter. Each QPR details progress toward key performance indicators (KPIs), as well as a range of fiscal reporting from the City of Portland and Multnomah County detailing annual budgets, service

providers receiving funding in the quarter, and any material changes¹ in programming or strategy compared to each party's annual plan.

This report adds the most recent data from January 1, 2025, through March 31, 2025, to prior data reported beginning January 1, 2024.

Quarterly Progress Toward Key Performance Indicators and Action Items

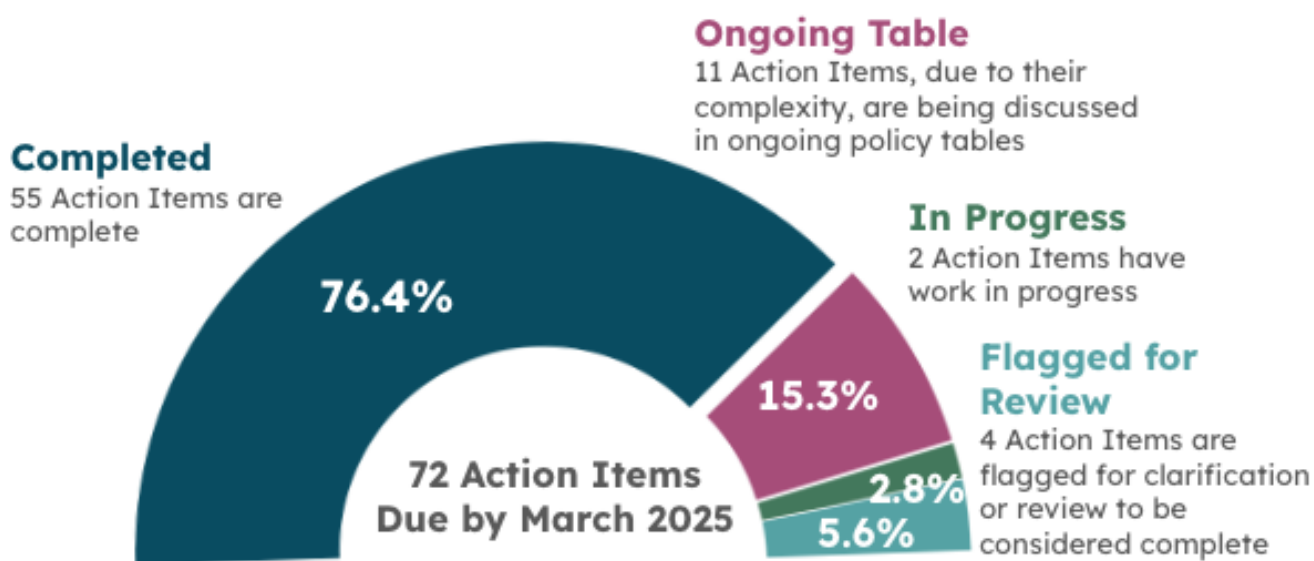
The work of the HRAP began early in 2024, with a significant acceleration in mid-year 2024 following the adoption of the IGA in July 2024 and onboarding of dedicated HRS staff. The earliest work of the HRAP focused on public engagement to develop the plan, and a range of discreet short-term action items allowed rapid completion of early wins. Most of the related action items had clearly defined scopes, partnering entities, and identified budgets. They also included stand up the HRS oversight structures and public reporting and monitoring work associated with the HRAP, now roughly one year underway.

Moving into 2025, HRAP implementation is transitioning into a phase in which data system improvements are driving us to think more dynamically about system level outcomes, while course correcting actions that are not achieving desired system outcomes. Action items currently underway have generally shifted toward broader, less defined scopes, and with more complex cross-sector engagement with need for regional and state alignment. Much of the work to implement those action items have moved to organized work groups of subject matter experts to lead implementation of that complex work. While this generally translates to slower progress, it is allowing us to tackle issues that have needed this additional focus, sometimes for decades.

¹ While “material changes” are described, but not specifically defined in the IGA, for reporting purposes, we are interpreting material changes as significant changes in funding or programmatic direction that we reasonably believe will impact HRAP KPIs. These should not include changes in impact or investment that reflect only minor reallocations.

Currently, 55 of the 72 (76%) HRAP action items due by the close of March 2025 were complete. Ongoing work groups have been convened to complete 11 (15%) additional complex, cross-jurisdictional and cross-sector action items. Two action items due by the close of the quarter remain in progress and four have been flagged for clarification or additional review prior to being deemed complete. **Figure 1** summarizes progress as of March 31, 2024.

Figure 1 - Summary of HRAP Action Item Status



Each of the HRAP action items is in service to several key performance indicators identified in the HRAP and Exhibit 1 of the related IGA. These measures are tracked in our public [performance dashboard](#), initially published in October 2024, and updated quarterly. Data in this report reflect system outcomes as of March 31, 2025, *three quarters after initiation of most HRAP-focused service expansion and coordination*.

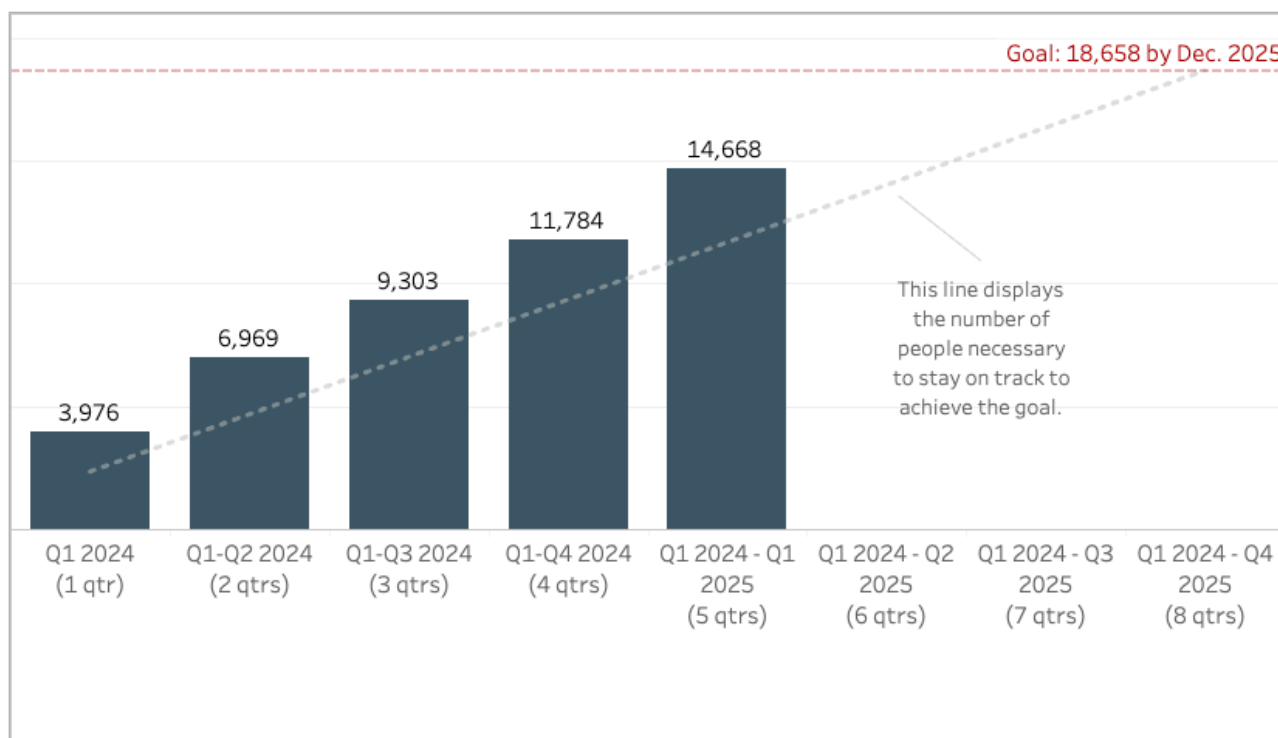
Measure 1: Shelter or Place in Housing an Additional 2,699 Unsheltered People

In January 2024, 5,398 people were known to be experiencing unsheltered homelessness in Multnomah County. By December 31, 2025, the HRAP seeks to shelter or place in housing 2,699 more unsheltered people (the number equivalent to 50% of the number of unsheltered people on the by-name list) than were sheltered or housed in the two years prior to HRAP.

In the two years prior to HRAP (2022 and 2023), Multnomah County, the City of Portland, and our partners sheltered or housed 15,959 people. In order to meet the HRAP goal to shelter or house 2,699 additional people by the end of 2025, we will need to house 18,658 people in the two years between January 2024 and December 2025.

We are currently on track to exceed this goal, but we will need to continue the expanded shelter and housing placement activities as outlined in the HRAP in order to maintain this progress. Throughout calendar year 2024 and the first quarter of 2025, we sheltered or housed 14,688 people (Figure 2), putting us at 79% of our two-year goal after five of eight total reporting quarters.

Figure 2 - Progress Toward Goal to House or Shelter an Additional 2,699 Unsheltered People (Cumulative numbers of people sheltered or housed by quarter)



Updated Actions

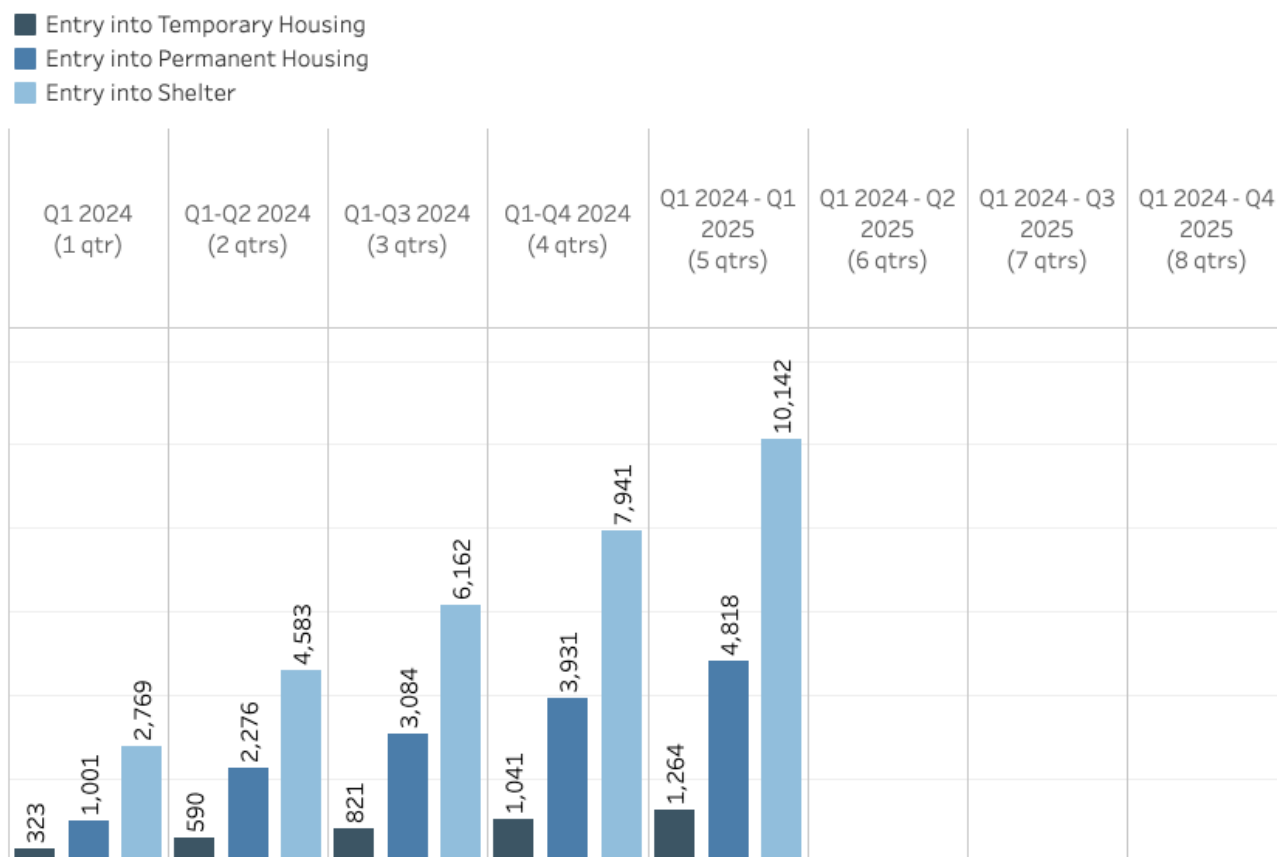
As the HRS Steering and Oversight, Implementation, and Community Advisory Committees have continued to track this measure, they have raised several additional questions and recommendations regarding the

measure, including the desire to separately track those sheltered versus those housed, and to provide additional system-level context regarding inflow, outflow and net changes in homelessness across the community. Though the Homeless Services Department (HSD) has previously tracked sheltered and housed data separately, this report is the first HRAP Quarterly Report to separate these figures (Figure 3), and new reporting from HSD better allows us to describe the system-level context (Figures 4 and 5).

Of the 14,668 people who entered shelter or housing in the five quarters spanning from January 2024 through March 2025:

- 10,142 people entered shelters
- 4,818 people entered permanent housing, and
- 1,264 people entered temporary housing

Figure 3 - Progress Toward Goal to House or Shelter an Additional 2,699 Unsheltered People (Cumulative numbers of people with entries to temporary housing, permanent housing, and shelter, by quarter)



Some people entered multiple housing and shelter types (e.g. both shelter and permanent housing) during the reporting period. While individuals who entered shelter and/or housing are counted only once among the total number sheltered or housed within Figure 2, those who entered both shelter *and* housing during the reporting period are counted once in each of those categories in Figure 3, meaning that the sum of entries across shelter and housing categories will be higher than the deduplicated total of individuals displayed in Figure 2.

A related, persistent question voiced through HRS oversight committees is whether our continued progress toward the HRAP goal to shelter or house additional people experiencing unsheltered homelessness will be sufficient to achieve net reductions in the number of people experiencing unsheltered homelessness across the community. A critical first step in that work was achieved by HSD in April 2025, with its ability to update and publicly share its by-name-list data of people experiencing homelessness on a monthly basis. This allows HSD to monitor inflow to homelessness (those newly becoming homeless or returning to homelessness), relative to outflow from homelessness (those moving from homelessness to housing stability or otherwise leaving direct services for long periods of time). HSD shares this data publicly in the population section of its [new data dashboard](#).

Broadly, data tracked by HSD suggest that monthly inflow to homelessness in Multnomah County has consistently outpaced outflow (Figure 4), leading to increased levels of homelessness over time (Figure 5). Because all data regarding inflow and outflow come from service utilization data, increases observed in the data are likely attributable both to increased access to services (e.g. more people who need services have been able to access them) and increased levels of need (e.g. more people are at risk of homelessness and becoming homeless).

Figure 4 - Monthly inflow to and outflow from homelessness in Multnomah County, based on by-name-list data monitored by the Homeless Services Department

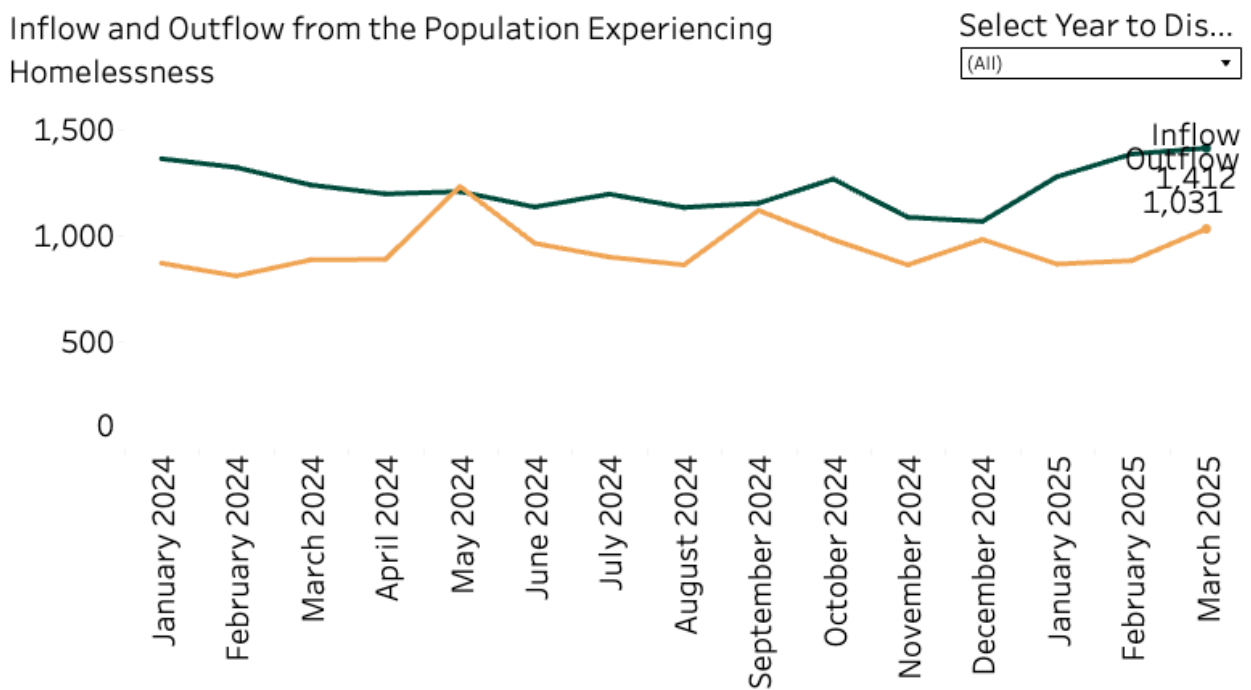
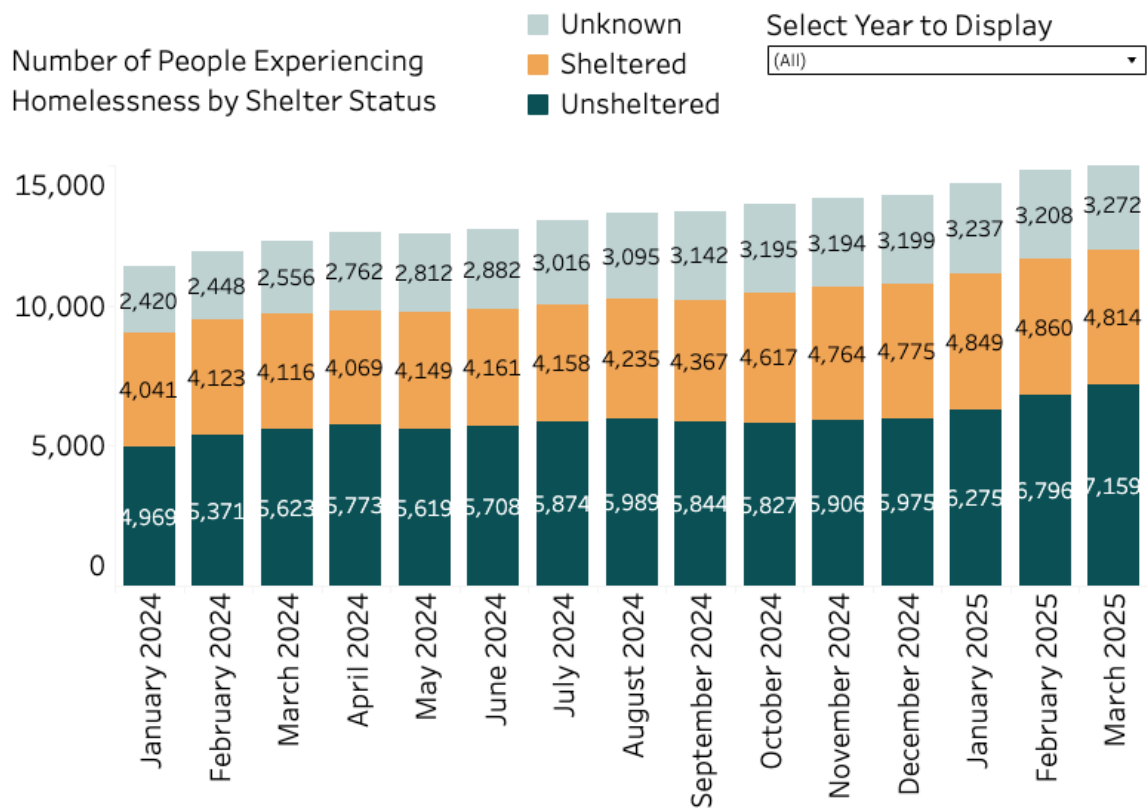


Figure 5 - Monthly numbers of people experiencing homelessness in Multnomah County, by sheltered status, based on by-name-list data monitored by the Homeless Services Department



Collectively, the existing HRAP Measure 1 and contextual system level data from HSD's improved by-name-list data suggest that we are meeting or exceeding HRAP goals to shelter and house additional people experiencing homelessness, but that continuing inflow to homelessness is outpacing these gains. In the coming months, the City of Portland, Multnomah County, and other HRS partners will consider additional goals focused on net reductions in homelessness, given available system partnerships and resources.

Measure 2: Reduce Unsheltered Homelessness for Priority Populations

Racism and other intersecting forms of systemic discrimination, oppression, or bias result in some people of color, older adults and elders experiencing higher rates of unsheltered homelessness. The HRAP prioritizes placing people from populations disproportionately impacted by homelessness into housing and shelter at rates equal to or higher than they appear in the broader unsheltered population.

We continue to meet or exceed this goal for all priority populations, with one continued exception: In the five quarters spanning from January 2024 through March 2025, those who are Black, African American, or African made up 20.2% of the population who entered shelter or housing, though they represented 22.8% of those who were unsheltered at baseline in January 2024. That means while 2,968 Black, African American, or African people were sheltered or housed during this time, 382 additional people (Figure 6) would need to access shelter or housing to address the 2.6 percentage point gap and meet the goal as stated. By separating data between those housed versus sheltered, it is clear that the disparity is driven almost entirely by disparities in rates of entering shelter (Figure 7).

Figure 6 - Progress Toward Addressing Housing and Shelter Needs of Priority Populations (Percentage of people experiencing unsheltered homelessness in January 2024, compared to percentage of people entering shelter or housing during the reporting period)

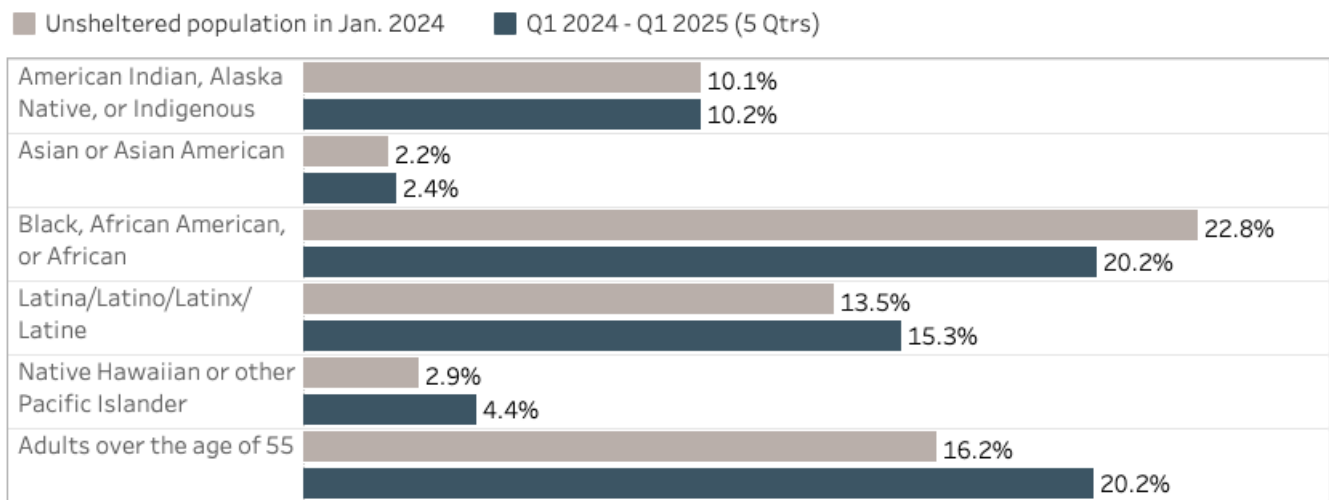


Figure 7 - Detailed data for people who are Black, African American, and African, depicting percentage of people entering shelter or housing during the reporting period (blue bars) compared to the percentage of people experiencing unsheltered homelessness in January 2024 who were Black, African American, or African (red dotted line)



Updated Actions

After reviewing similar disparities in prior HRAP quarterly reports, the HRS Steering and Oversight Committee directed the Implementation and Community Advisory Committees to take action to shift these outcomes

through direct engagement with providers and community leaders serving people Black, African American, and African people experiencing and at risk of homelessness. This included developing clearer understanding of drivers of the observed disparity and recommended solutions.

Building on prior HSD-led engagements, HRS staff partnered with HSD to lead conversations with culturally specific and culturally responsive service providers along the homeless services to housing continuum and community partners serving Black, African American and African community members experiencing domestic violence, returning to the community after incarceration, seeking family reunification, seeking clean, sober, and supportive post-detox transitional housing and those awaiting treatment for substance use and addictions treatment, among others.

These engagements surfaced themes that led to a range of preliminary recommendations, summarized here. The recommendations are considered preliminary because additional engagement will be led in continued partnership with HSD, culturally specific service providers that serve the Black, African American, African and immigrant people, and community leaders.

Initial engagement suggests the following would most directly impact the existing Homelessness Response Action Plan (HRAP) measure to reduce unsheltered homelessness for priority populations:

- To address the disparate treatment and experience of Black, African American and African community members in shelter, there needs to be increased and shared accountability from providers across all shelters in the system, including training to increase antiracist leadership and address anti-Blackness and implicit bias.
- Black and African American community members who have had negative experiences in shelter and with shelter providers that serve them have noted that expanded access to motel vouchers coupled with housing placement resources through culturally specific services for Black, African American and African community members could lead to improved sheltering and housing outcomes.
- Increased system understanding of what types of housing, shelter, and community supports are culturally appropriate for Black, African American and African community members.

- Expanded culturally specific shelter options, especially for Black, African American, and African families and single women.

Other recommendations focused more broadly on upstream interventions to strengthen household and community-level resilience, including providing stabilization/flexible support funds to cover costs associated with doubling up or “couch surfing” to remain stably housed with family and friends, and piloting other short-term financial support to prevent homelessness.

A [memo](#) is available with more detail, which was shared with leadership at HSD and Portland Solutions, the division of the City of Portland principally charged with management of City of Portland-funded shelter and outreach programs. HSD is working with providers to determine which recommendations can be implemented in the immediate term.

Measure 3: Increase Exits from Adult Shelter to Permanent Housing

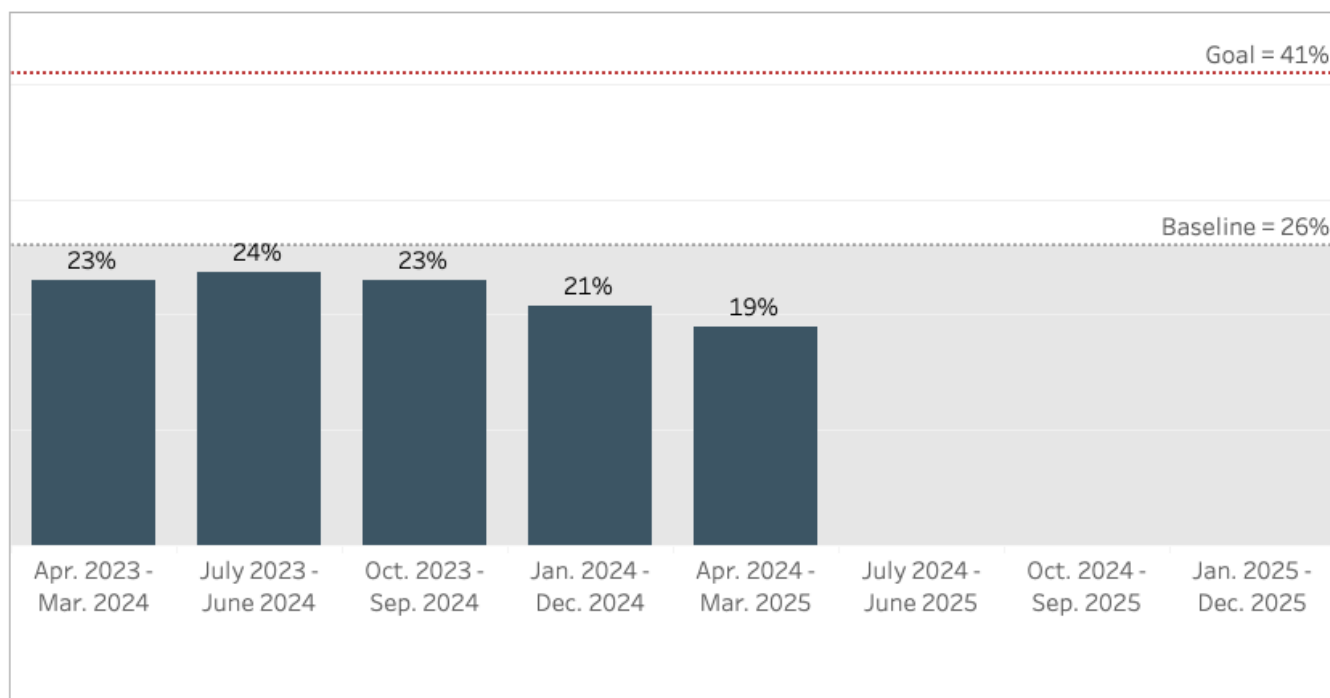
While emergency shelters and other transitional settings help to reduce overall levels of unsheltered homelessness, people who use these services remain homeless until they are able to return to permanent housing. To truly address homelessness, we must make sure that more people who experience homelessness are returning to permanent housing with access to the resources and services they need to stay housed. Moving more people from shelter to permanent housing opens those shelter beds for other people who would otherwise remain unsheltered.

The HRAP seeks to improve exit rates from adult shelter to permanent housing by 15 percentage points, from a baseline rate of 26% of all exits to 41% by the end of 2025. System-level performance on this measure has deteriorated over time, suggesting that we are moving further from meeting this goal, though we note in this report several challenges associated with this measure.

In the twelve month period ending in March of 2025, exit rates from adult shelter to permanent housing were at 19% (Figure 8), a two percentage

point decline from the last quarterly report's data. This is seven percentage points below the pre-HRAP baseline, and 22 percentage points short of the HRAP goal. Though nearly 1,200 adults exited shelters to permanent housing in 2024, more than 1,400 additional adults would have needed to exit to permanent housing to meet this goal.

Figure 8 - Progress Toward Increasing Adult Exits from Shelter to Permanent Housing (Percentage of adults exiting shelter to permanent housing compared to pre-HRAP baseline and HRAP goal)

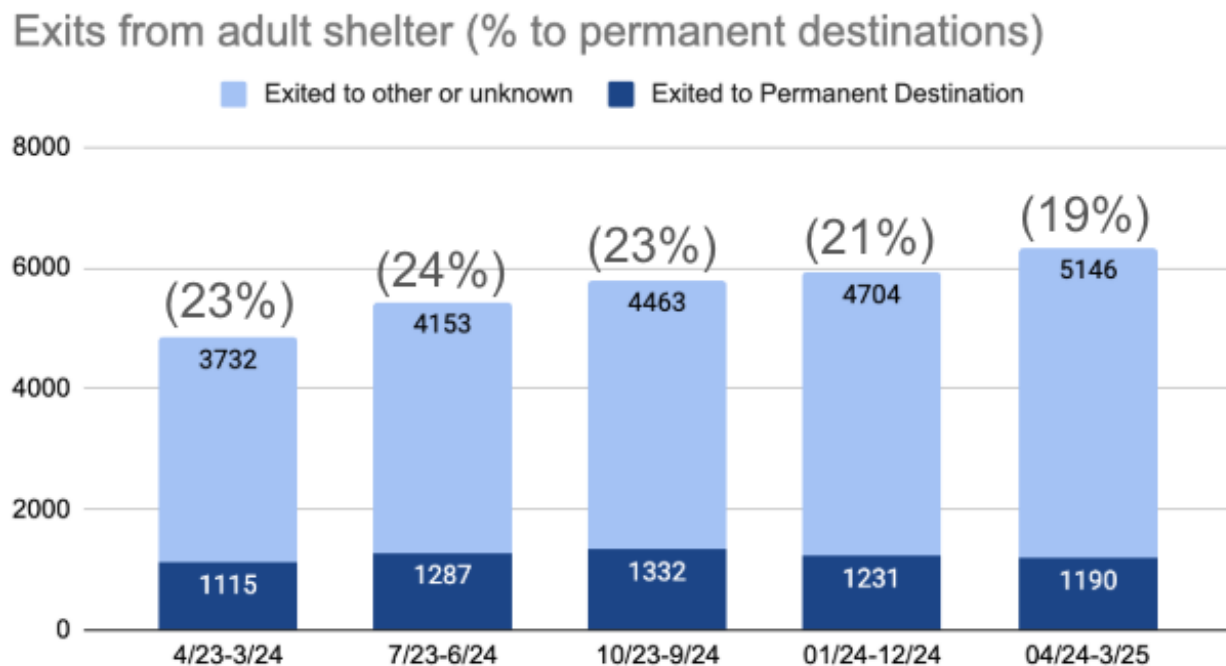


As noted, this measure has several associated challenges:

- The data used to track this measure is recorded by shelter staff as a person's destination when that person leaves the shelter. In many instances, shelter staff may not know where an individual leaves to, unless they have specifically assisted the individual to find housing. This may lead to an undercount of people leaving shelter to housing.
- Because the goal is expressed as a percentage of all people exiting from adult shelter, it is sensitive to changes to both the number of people who exit to permanent housing (the numerator) *and* the total number of people exiting adult shelter (the denominator). For instance:

- Slightly more people exited adult shelters to permanent housing in the twelve month period ending in March 2025 (1190), than did in the twelve month period ending in March 2024 (1115). However, because more total people exited adult shelter in the most recent period, the percentage of people exiting to housing was lower (Figure 9).
- Relatedly, the periods of highest exits to housing were very closely related to special initiatives funded by county and state governments (Housing Multnomah Now and Oregon All-In). These funds were time limited and one-time only efforts. From July of 2023, through June of 2024, those initiatives alone accounted for nearly 600 households moving into housing, primarily from existing shelters. As these special one-time initiatives have waned, overall housing placement capacity has stabilized at baseline rates associated with ongoing funding.
- Because the goal specifies exits from adult shelter to housing, not all efforts to house people experiencing homelessness are fully encompassed in this measure. For example, rapid rehousing programs house people both from shelter and directly from the streets. These programs, on average, have housed 216 people monthly since January 2024, but only those who entered housing from adult shelters are credited in this HRAP measure.

Figure 9 - Exits from adult shelter, differentiating exits to housing (dark blue) from exits to other or unknown destinations (light blue) and noting in parentheses the percentage of exits to housing within each of the reporting periods.



As our system continues to add new shelter beds, more people can be served in shelters, and more people will exit those shelters. Without a corresponding increase in our investment and effort to move people from shelter to housing, the *percentage* of people exiting shelters to housing will continue to go down, even if the *total number* exiting to housing remains the same.

Updated Actions

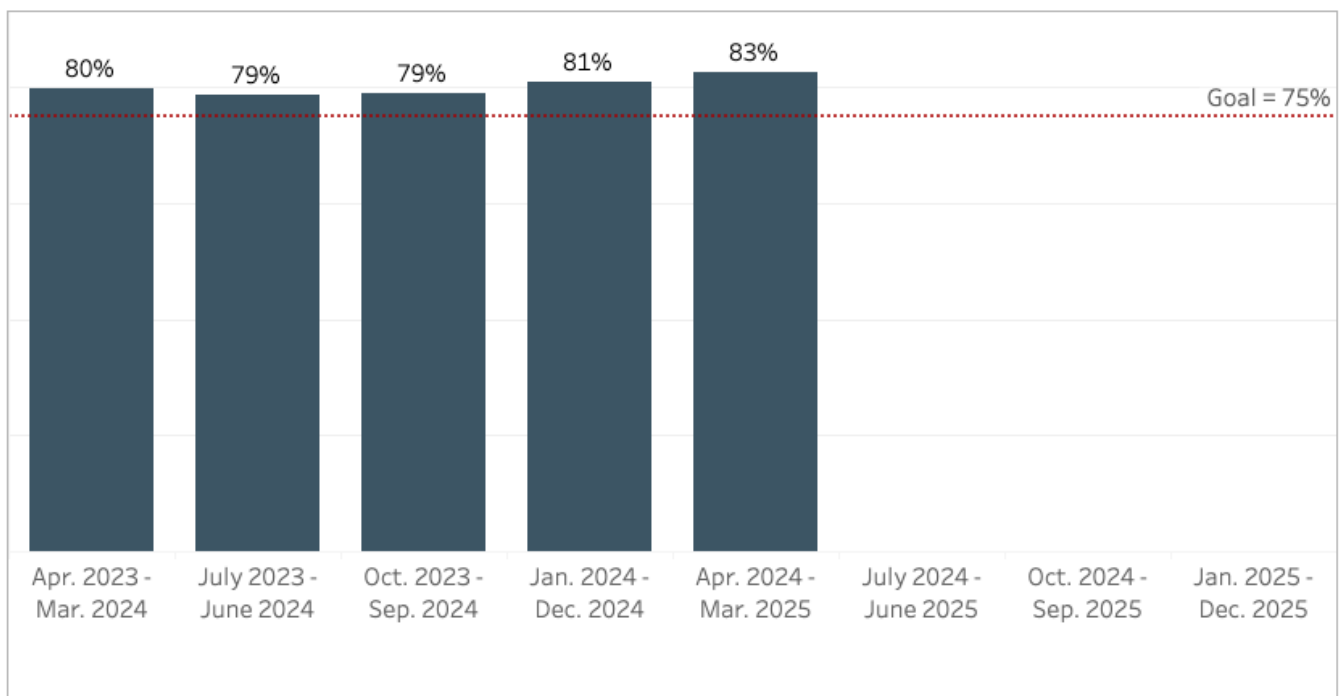
The HRS Implementation and Community Advisory Committees have closely tracked the declining performance of this system metric. Under the direction of Multnomah County Chief Operating Officer, Christopher Neal, staff on the HSD evaluation team to conduct a rapid, program-level assessment of exits from shelter to permanent housing to determine primary cause(s) for declining performance rates, and estimate the number of additional housing placements and associated cost needed to reach the HRAP goal of 41% of people exiting adult shelter to permanent housing. That analysis is expected to be completed by the end of May 2025.

Measure 4: Ensure People Retain Permanent Supportive Housing

Permanent supportive housing (PSH) is an important form of housing to support some, though not all, people experiencing homelessness to stably return to housing. It is a specific type of housing program for people with disabilities and extremely low incomes who have long or multiple histories of homelessness and other significant barriers to housing stability. PSH provides permanent housing, rent assistance or other support to make sure the rent is permanently affordable, and provide intensive yet voluntary services, with no time limits. Helping people placed in PSH retain their housing for at least 24 months following their move in is an important measure of our success in helping permanently end their experiences of homelessness.

We continue to exceed the HRAP goal of maintaining at least 75% retention in permanent supportive housing 24 months after placement. 83% of people currently remain in permanent supportive housing 24 months after placement.

Figure 10 - Progress Toward Ensuring People Retain Permanent Supportive Housing (Percentage of people retaining housing for at least 24 months following their Permanent Supportive Housing placement.)



Updated Actions





Additional work is also planned by HSD to bring together contracted Permanent Supportive Housing providers to review the scope and effectiveness of the Move On program. The goal of the Move On program is to step down current households served in PSH who are stable in their housing and no longer need intensive support services. Helping them move on to housing with less intensive support services may also create capacity in PSH programming for other households who have not yet been able to access those services.



Recommendations/Considerations

The Homelessness Response System is structured to support transparency, accountability and cycles of continuous quality improvement through which we track outcomes and adjust strategies to improve services and outcomes. Specifically, the HRS Steering and Oversight Committee is responsible for establishing key performance metrics, monitoring progress toward HRAP goals, setting systems-level strategies, recommending alignment of jurisdictional investments, and adjusting goals annually. The Implementation Committee drives and directs implementation of the HRAP, measures outcomes, and in collaboration with the Community Advisory Committee recommends strategies for Steering and Oversight Committee review. The Community Advisory Committee helps to identify emerging needs in the community and reviews and advises on strategy and outcomes.

Prior HRAP quarterly reports included several recommendations that are reflected in current and ongoing implementation activities. Additional recommendations have been discussed throughout this report. This section briefly summarizes prior and current recommendations and the status of related actions.

Table 1: Summary of prior and current recommended actions for HRAP improvements

	Recommended actions	Status
	NEW: Assess strategies to improve adult placements to permanent housing from shelter.	HSD is conducting a rapid, program-level assessment of exits from shelter to permanent housing, with strategies and associated costs needed to reach the HRAP goal. Analysis expected to be completed by the end of May 2025. Additional summary in the text of Measure 3.
	NEW: Bring together contracted Permanent Supportive Housing providers to review the scope and effectiveness of the Move On program.	HSD to convene.
	UNDERWAY: Improve shelter and housing outcomes for people who are Black, African American, or African.	This work is underway. See summary of recent preliminary engagements and related recommendations under Measure 2. HSD is working with providers to pursue options for immediate term action, and are charged with assessing the ability of any shelter expansion in the next calendar year to address this disparity.
	UNDERWAY: Maintain and affirm Community Sheltering Strategy commitment that shelter expansion should include access to funding and services to move people out of shelter to permanent housing. Prioritize housing placement alongside appropriate shelter capacity, to avoid undermining	Most immediately, this work is largely dependent on budget allocation decisions in adoption of FY2026 budgets.

Recommended actions		Status
	effectiveness of shelter as a step toward housing security.	
	UNDERWAY: Assess options to revise or add key performance indicators.	<ol style="list-style-type: none"> 1. (Complete) Separately report those sheltered versus those housed, and disaggregate by race, ethnicity, and age for priority populations. Included in HRS dashboard as of this report and on ongoing basis. 2. (Complete) Monitor shelter expansion progress. HSD monitors system level shelter capacity and expansion at its HSD data dashboard, now linked to the HRS dashboard. 3. (Underway) Develop a goal to drive a net reduction in unsheltered homelessness based on inflow/outflow monitoring. HSD has incorporated inflow/outflow monitoring in its data dashboard, and HRS is facilitating planning through Summer 2025 for potentially incorporating future net reduction metrics.
	UNDERWAY: HSD should summarize prior research and/or analyze adult exits from shelter to permanent destinations by individual shelter, shelter provider, shelter type, and the different levels of resources dedicated to each shelter to move people from shelter to permanent	<p>This work is underway, and has been incorporated into several efforts:</p> <ul style="list-style-type: none"> • HSD analyses to support a recent work session of the Multnomah County Board of Commissioners • HSD analyses to recommend


Recommended actions		Status
	<p>housing. The analyses should seek to identify which providers, practices, and dedicated housing placement resource levels are correlated with greater exits to permanent housing destinations. Analyses should also seek to identify any disparate outcomes by race, ethnicity, gender, household composition, age, and acuity.</p>	<p>improved performance under Measure 3 (due end of May)</p> <ul style="list-style-type: none"> • HSD and Portland State University led Pathways Project
	<p>COMPLETED: Orient newly elected City and County officials to HRAP and Community Sheltering Strategy. Assess opportunities for early wins on shared goals and spaces for potential expansion and adaptation of HRAP goals and strategies.</p>	<p>This work is generally complete, though will continue through jurisdictional budget development and HRS planning work into Fall 2025.</p>

EXHIBIT 1

Goals and Measurable Outcomes

The Parties agree they will leverage their individual and collective resources to make progress on goals and outcomes detailed in the Homelessness Response Action Plan.

Homelessness Response Action Plan (HRAP) Outcomes:

- Informed by the latest data from the Homeless Management Information System (HMIS) database, adopt clear, achievable goals with measurable outcomes, including goals and outcome measures addressing a coordinated shelter strategy.
- Identify a baseline number of people experiencing unsheltered homelessness as of January 2024. (Completed as of January 2024 there were 5,398 people experiencing unsheltered homelessness in Multnomah County.)
- Shelter or place in housing 2,699 unsheltered people (the number of people equivalent to 50% of the unsheltered people on the by-name list) by December 31, 2025.
- Reduce unsheltered homelessness for priority populations listed below at a rate equal to or greater than that population's proportion of the overall population in the baseline number:
 - Black, African American or African
 - Native Hawaiian or other Pacific Islander
 - American Indian, Alaskan Native, or Indigenous
 - Latina/Latino/Latinx/Latine
 - Asian, Asian American
 - Adults over the age of 55
 - LGBTQIA2S+
- Increase exits from adult shelter to permanent housing by 15% by December 31, 2025.
- Ensure 75% of people housed in permanent supportive housing retain their housing 24 months after placement.

Appendix A - Multnomah County and City of Portland Fiscal Reporting

The Intergovernmental Agreement that establishes the Homelessness Response System requires a range of fiscal reporting from the City of Portland to Multnomah County (and vice versa) detailing annual budgets, lists of service providers receiving funding in the quarter, and any material changes in programming or strategy compared to each party's annual plan. This appendix includes these reports. Future reports may incorporate additional fiscal reporting narrative.



Summary by Fund
Budget vs Actuals (Expenditures Only)
For the Period Ending March 31, 2025
Percent of Year Complete: 75%

<i>GL Type</i>	<i>Fund Name</i>	FY 2025 Revised Budget	Year to Date Actual	Variance From YTD Budget	% of Budget
Expenditure	Coronavirus (COVID-19) Response Fund	13.7M	10.3M	3.3M	76%
	Federal/State Program Fund	67.2M	31.3M	35.9M	47%
	General Fund	53.3M	41.7M	11.6M	78%
	Supportive Housing Fund	231.0M	109.5M	121.6M	47%
	Video Lottery Fund	3.8M	2.3M	1.5M	60%
Expenditure Total		369.1M	195.1M	174.0M	53%

% of Spending per Quarter			
Quarter	Budget	Actual	Variance
Q1	15%	16%	1%
Q2	15%	18%	3%
Q3	20%	19%	-1%
Q4	30%	0%	-30%
Total	80%	53%	-27%



Summary by Program Group
Budget vs Actuals (Expenditures Only)
For the Period Ending March 31, 2025
Percent of Year Complete: 75%

GL Type	Program Group	FY 2025 Revised Budget	Year to Date Actual	Variance From YTD Budget	% of Budget
Expenditure	30-000 JOHS Director's Office	16.4M	11.4M	5.0M	69%
	30-100 JOHS System Support, Access, Assessment, & Navigation	29.2M	20.2M	9.0M	69%
	30-200 JOHS Safety off the Streets	147.4M	78.6M	68.8M	53%
	30-300 JOHS Housing Placement & Retention	75.9M	37.9M	38.0M	50%
	30-400 JOHS Supportive Housing	71.4M	31.3M	40.1M	44%
	30-500 JOHS Diversion	3.0M	1.9M	1.0M	65%
	30-600 JOHS Employment	5.7M	3.4M	2.3M	60%
	30-900 JOHS Emergency Response & Recovery	20.1M	10.3M	9.8M	51%
Expenditure Total		369.1M	195.1M	174.0M	53%



Summary by Ledger Category
Budget vs Actuals (Expenditures Only)
For the Period Ending March 31, 2025
Percent of Year Complete: 75%

<i>GL Type</i>	<i>Ledger Category</i>	<i>FY 2025 Revised Budget</i>	<i>Year to Date Actual</i>	<i>Variance From YTD Budget</i>	<i>% of Budget</i>
Expenditure	1020 - Personnel	21.7M	14.2M	7.5M	66%
	1125 - Capital Outlay	13.1M	0.0M	13.1M	0%
	1130 - Cash Transfers	19.5M	19.0M	0.5M	97%
	1135 - Contractual Services	289.3M	143.4M	145.9M	50%
	1145 - Internal Services	13.3M	9.1M	4.2M	68%
	1150 - Materials & Supplies	12.2M	9.3M	2.9M	76%
Expenditure Total		369.1M	195.1M	174.0M	53%

GL Type	Supplier	Year to Date Actual
Expenditure	211INFO INC	0.75M
	4TH DIMENSION RECOVERY CENTER THE	0.55M
	ALL GOOD NORTHWEST	12.64M
	BEACON VILLAGE	0.52M
	BRIDGE-PAMOJA	0.12M
	CALL TO SAFETY	0.08M
	CASCADIA HEALTH	1.51M
	CENTRAL CITY CONCERN	6.11M
	COMMUNITY DEVELOPMENT CORPORATION	0.00M
	COMMUNITY DEVELOPMENT CORPORATION OF OREGON	1.75M
	COMMUNITY PARTNERS FOR AFFORDABLE HOUSING	0.38M
	CULTIVATE INITIATIVES	4.62M
	EL PROGRAMA HISPANO CATOLICO	1.52M
	FAMILY ESSENTIALS LLC	0.07M
	GREATER NEW HOPE FAMILY SERVICES LLC	0.26M
	HELPING HANDS REENTRY OUTREACH CENTERS	2.03M
	HOME FORWARD	17.11M
	HOMEBASE	0.00M
	HOUSING CONNECTOR	0.62M
	HOUSING NORTHWEST INC	0.22M
	INNOVATIVE HOUSING INC	0.30M
	JANUS YOUTH PROGRAMS	1.80M
	JOIN	3.91M
	LANDFORD LAQUIDA	0.09M
	LATINO NETWORK	0.25M
	MENTAL HEALTH ASSOCIATION OF OREGON	0.37M
	METROPOLITAN PUBLIC DEFENDER SVCS INC	0.59M
	NATIVE AMERICAN YOUTH AND FAMILY CENTER	1.11M
	OPERATION NIGHTWATCH - PORTLAND	0.23M
	OUTSIDE IN	2.12M
	OUTSIDE THE FRAME	0.21M
	PLAY GROW LEARN LLC	0.10M
	PORTLAND CITY OF	0.00M
	RAPHAEL HOUSE OF PORTLAND	1.14M
	SALVATION ARMY A CALIFORNIA CORPORATION THE	0.41M
	SOMALI AMERICAN COUNCIL OF OREGON	0.07M
	STONE SOUP PDX	0.05M
	STRAIGHTWAY SERVICES	0.31M
	STREET ROOTS	0.12M
	TRANSITION PROJECTS INC	17.45M
	TRASH FOR PEACE	0.51M
	UNITED WAY OF THE COLUMBIA WILLAMETTE	10.00M
	UP AND OVER	0.06M
	URBAN LEAGUE OF PORTLAND THE	3.04M
	VOLUNTEERS OF AMERICA OF OREGON INC	0.63M
	WESHINE INITIATIVE INC	1.01M
	WORKSYSTEMS INC	1.16M
	YWCA	0.00M
Grand Total		140.87M



Metro Supportive Housing Services (SHS)
 Summary by Ledger Category
 Budget vs Actuals (Expenditures Only)
 For the Period Ending March 31, 2025
 Percent of Year Complete: 75%

<i>GL Type</i>	<i>Ledger Category</i>	<i>FY 2025 Revised Budget</i>	<i>Year to Date Actual</i>	<i>Variance From YTD Budget</i>	<i>% of Budget</i>
Expenditure	1020 - Personnel	19.3M	11.7M	7.6M	61%
	1125 - Capital Outlay	13.1M	0.0M	13.1M	0%
	1130 - Cash Transfers	2.0M	1.5M	0.5M	75%
	1135 - Contractual Services	212.8M	103.0M	109.8M	48%
	1145 - Internal Services	7.9M	5.5M	2.4M	70%
	1150 - Materials & Supplies	12.2M	8.4M	3.8M	69%
Expenditure Total		267.3M	130.1M	137.2M	49%



Metro Supportive Housing Services (SHS)
 Summary by SHS Category*
 Budget vs Actuals (Expenditures Only)
 For the Period Ending March 31, 2025
 Percent of Year Complete: 75%

GL Type	SHS Program Category	SHS Programs	FY 2025 Revised Budget	Year to Date Actuals	Variance From YTD Budget	% of Budget
Expenditure	Permanent Supportive Housing (PSH)	Support Services	\$45.5M	\$16.9M	\$28.6M	37%
		Long-term Rent Assistance (RLRA)	\$18.6M	\$9.3M	\$9.3M	50%
		Long-term Rent Assistance Admin	\$542.6K	\$495.8K	\$46.8K	91%
		Subtotal PSH	\$64.6M	\$26.6M	\$38.0M	41%
	Rapid Re-housing (RRH)	Rapid Re-housing (RRH)	\$35.3M	\$19.0M	\$16.3M	54%
		Subtotal RRH	\$35.3M	\$19.0M	\$16.3M	54%
	Other Housing and Services Programs (not otherwise listed)	Housing Only	\$5.1M	\$2.7M	\$2.3M	54%
		Housing with Services	\$9.2M	\$3.7M	\$5.5M	41%
		Subtotal Other Housing and Services Programs	\$14.3M	\$6.5M	\$7.8M	45%
	Eviction & Homelessness Prevention	Eviction & Homelessness Prevention	\$7.5M	\$2.9M	\$4.6M	39%
		Subtotal Eviction & Homelessness Prevention	\$7.5M	\$2.9M	\$4.6M	39%
	Safety On/Off the Street	Shelter	\$70.6M	\$36.9M	\$33.8M	52%
		Outreach	\$14.5M	\$8.2M	\$6.3M	57%
		Subtotal Safety On/Off the Street	\$85.2M	\$45.1M	\$40.1M	53%
	System Support Costs	Systems Infrastructure	\$7.4M	\$3.0M	\$4.3M	41%
		Built Infrastructure*	\$13.1M	\$380.2K	\$12.7M	3%
		Other supportive services	\$15.2M	\$8.4M	\$6.9M	55%
		Subtotal System Support Costs	\$35.7M	\$11.8M	\$23.9M	33%
	Regional Strategy Implementation	Regional Landlord Recruitment	\$3.7M	\$1.1M	\$2.6M	29%
		Healthcare System Alignment	\$434.2K	\$164.8K	\$269.3K	38%
		Employee Recruitment and Retention	\$10.3M	\$10.0M	\$330.0K	97%
		Homeless Management Information System	\$2.0M	\$1.7M	\$271.7K	86%
		Subtotal Regional Strategy Implementation	\$16.5M	\$13.0M	\$3.5M	79%
	County Administrative Costs	County Administrative Costs	\$8.3M	\$5.2M	\$3.1M	63%
		Subtotal County Administrative Costs	\$8.3M	\$5.2M	\$3.1M	63%
Grand Total			\$267.3M	\$130.1M	\$137.2M	49%

% of Spending per Quarter**			
	Budget	Actual	Variance
Quarter 1	10.0%	14%	4%
Quarter 2	20.0%	24%	4%
Quarter 3	20.0%	26%	6%
Quarter 4	30.0%	0%	-30%
Total	80.0%	64%	-16%

*The FY 2025 SHS budget will be revised due to a \$57M budget gap caused by lower collections and fewer carryover funds from FY 2024 to fill in the gaps.

**Built Infrastructure is excluded from the spend target - JOHS spend target is a minimum 80% (\$207M)



JOINT OFFICE OF HOMELESS SERVICES

Joint Office of Homeless Services
General Fund Reconciliation Submittal
FY 2025 - Q3
City Contract # 30008898
Date: 4/29/2025

May 12, 2025

City of Portland / PHB
Attn: Raul Preciado Mendez
1900 SW 4th Avenue, Suite 7007
Portland, OR 97204
503-823-3232

Joint Office of Homeless Services
Steven Ohl, Finance Manager
619 NW 6th Ave
Portland, OR 97209
503-729-2218

Program/Service Category Provider	IGA Budget/ Revised Budget	Expenditures Reported for Quarter 1	Expenditures Reported for Quarter 2	Expenditures Reported for Quarter 3	Expenditures Reported for Quarter 4	Total Expenditures Reported	Remaining Balance
Safety Off the Streets - Adult Emergency Shelter in the City of Portland	20,334,933.00	3,219,843.15	5,732,202.68	4,668,581.50	-	13,620,627.33	6,714,305.67
Safety Off the Streets - Outreach and Engagement in the City of Portland	6,505,925.00	341,346.39	1,994,393.05	1,284,407.61	-	3,620,147.05	2,885,777.95
Specialized Transitional and Permanent Housing	4,082,624.00	625,458.16	1,284,055.26	589,646.84	-	2,499,160.26	1,583,463.74
Specialized Transitional and Permanent Housing - Recreational Cannabis	263,441.00	-	72,827.62	48,300.00	-	121,127.62	142,313.38
Total	31,186,923.00	4,186,647.70	9,083,478.61	6,590,935.95	0.00	19,861,062.26	11,325,860.74



SB 1530 - OPSS

Contract # 8309

SB 1530 Shelter Ops Grant Summary

7/1/2023 - 6/30/2025

	Total Award Amount	Previously Billed	Current Billing Amt	Total Billed to Date	Remaining
Program Expenses					
Admin / Personnel	<u>\$ 1,116,444.39</u>	<u>\$ -</u>	<u>\$ 658,556.69</u>	<u>\$ 658,556.69</u>	<u>\$ 457,887.70</u>
Shelter Ops	<u>\$ 10,271,288.33</u>	<u>\$ -</u>	<u>\$ 7,094,577.34</u>	<u>\$ 7,094,577.34</u>	<u>\$ 3,176,710.99</u>
Total Program Expenses / Amount Billed	<u>\$ 11,387,732.72</u>	<u>\$ -</u>	<u>\$ 7,753,134.03</u>	<u>\$ 7,753,134.03</u>	<u>\$ 3,634,598.69</u>



**Multnomah
County**

JOINT OFFICE OF HOMELESS SERVICES

REQUEST FOR REIMBURSEMENT (RFR) Expenses for Q3

Subrecipient: Multnomah County

619 NW 6th Ave, Portland

Address: OR 97209

Contact Person: Steven Ohl

Phone Number: 503-729-2218

E-mail: steven.ohl@multco.us

Invoice Number: _____

Project Title: _____

Period Covering: _____

DPO No: _____

Contract No: _____

See Budget Categories
Below

07/01/2024 -

03/31/2025

TBD

30008161 AM3

Budget Category	Budget	Budget Adjustments	Adjusted Budget	Expenses for Q1	Expenses for Q2	Expenses for Q3	Expenses for Q4	Cumulative Expenses to Date	Balance
Safe Rest Villages:									
JOHS Staff	319,500.00		319,500.00	92,108.56	98,743.31	39,840.24	0.00	230,692.11	88,807.89
Menlo Park	2,903,600.00	(2,066,156.00)	837,444.00	397,091.44	416,396.54	23,956.02	0.00	837,444.00	0.00
Sunderland RV Safe Park	2,243,800.00		2,243,800.00	510,148.50	655,070.59	812,657.07	0.00	1,977,876.16	265,923.84
Sears/Multnomah Safe Rest Village	5,105,000.00		5,105,000.00	1,288,951.62	739,985.13	1,257,777.45	0.00	3,286,714.20	1,818,285.80
Total:	10,571,900.00	(2,066,156.00)	8,505,744.00	2,288,300.12	1,910,195.57	2,134,230.78	0.00	6,332,726.47	2,173,017.53

CERTIFICATION

By signing this report, I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

Prepared by: _____

**Approved by Name &
Signature:** _____

Date: _____

Bureau Review

Project Manager Name: _____

Signature: _____

PORTLAND CITY OF
1120 SW 5th Ave Room 901
Portland, OR 97204

Quarterly Report
FISCAL YEAR 2024

DATE

SENT TO

Joint Office of Homeless Services
721 SW Oak Street, Suite 100
Portland, OR 97205
(503) 988-2525

REPORTING PERIOD

January 01 - March 31, 2025

TOTAL REPORTED

\$ 2,219,950.44

LINE #	LINE DESCRIPTION	AMOUNT THIS REPORT	TOTAL AWARD	REPORTED TO DATE	REMAINING TO REPORT
01	Oregon All In	\$ 2,219,950.44	\$ -	\$ 5,110,987.60	\$ (5,110,987.60)
		\$ -	\$ -	\$ -	\$ -
		\$ -	\$ -	\$ -	\$ -
		\$ -	\$ -	\$ -	\$ -
		\$ -	\$ -	\$ -	\$ -
PORTLAND CITY OF		\$ 2,219,950.44	\$ -	\$ 5,110,987.60	\$ (5,110,987.60)

Contact Person: Sheila Craig
Phone #: 503-823-6863

Contact Title: Grant Manager
Email: sheila.black-craig@portlandoregon.gov

I understand that all expenditures reported are subject to audit and that all expenditures must be program related and allowable according to applicable Joint Office of Homeless Services (JOHS) guidelines, cost principles, and funding regulations. I certify that I am an authorized representative of the above organization and that this statement of expenditures is accurate, to the best of my knowledge.

Contractor Authorized Signature: _____ Date: _____

Print Signer's Name: Brandy Westerman Signer 's Title: Emergency Humanitarian Operations Director

PORTLAND CITY OF
 1120 SW 5th Ave Room 901
 Portland, OR 97204

Quarterly Report
 FISCAL YEAR 2024

DATE

SENT TO

Joint Office of Homeless Services
 721 SW Oak Street, Suite 100
 Portland, OR 97205
 (503) 988-2525

REPORTING PERIOD

January 01 - March 31, 2025

TOTAL REPORTED

\$ 1,665,777.07

LINE #	LINE DESCRIPTION	AMOUNT THIS REPORT	TOTAL AWARD	REPORTED TO DATE	REMAINING TO REPORT
01	Metro Support House Svcs	\$ 1,647,467.07	\$ -	\$ 7,818,338.97	\$ (7,818,338.97)
02	Metro Support House Svcs - Expansion	\$ 18,310.00	\$ -	\$ 1,128,610.00	\$ (1,128,610.00)
		\$ -	\$ -	\$ -	\$ -
		\$ -	\$ -	\$ -	\$ -
		\$ -	\$ -	\$ -	\$ -
PORTLAND CITY OF		\$ 1,665,777.07	\$ -	\$ 8,946,948.97	\$ (8,946,948.97)

Contact Person: Sheila Craig

Phone # : 503-823-6863

Contact Title: Grant Manager

Email: sheila.black-craig@portlandoregon.gov

I understand that all expenditures reported are subject to audit and that all expenditures must be program related and allowable according to applicable Joint Office of Homeless Services (JOHS) guidelines, cost principles, and funding regulations. I certify that I am an authorized representative of the above organization and that this statement of expenditures is accurate, to the best of my knowledge.

Contractor Authorized Signature:

Print Signer's Name: Brandy Westerman

Date:

Signer 's Title: Emergency Humanitarian Operations Director