

**Multnomah County Department of County Human Services Aging, Disability & Veterans Services  
Adult Care Home Program Scope and Severity Progressive Corrective Guidance**



**1 - ISOLATED**  
First incident of the rule violation. Technical Assistance must be documented for the specific rule violation.

**2 - PATTERN**  
More than one documented incident of the rule violation within last 3 years of compliance history. Provider's Plan of Improvement is required.

**3 - Monitoring Visit Required**  
More than two incidents of the rule violation, could be a system-wide issue. Reasonable precautions or procedures were not taken and maintained by operator to prevent a recurrence of violation after receiving prior supports, Provider's Plan of Improvement and warnings.

**Seriousness**

**Level 4: Imminent danger/ Immediate threat that could reasonably be expected to cause harm to a person's physical or mental well-being as a result of abandonment, abuse, neglect, exploitation, hazardous conditions, or threatening behavior or death. It also may pose a threat to the life, health, safety, or welfare of residents, caregivers, or other occupants in the immediate future, or before such danger could be eliminated through the regular enforcement procedures.**

**J.** Immediate threat to Health and Safety of residents, non-compliance with an MCAR that requires immediate correction because continued non-compliance could result in serious injury, harm, impairment or death to an individual. Immediate correction required. Licenser may not leave AFH until issue has been resolved, and risk has been mitigated. Safety Plan must be developed, implemented and signed by Operator or Caregiver left in Charge. Staff situation with a supervisor same day. Refer to corrective action for written sanction (sanction may include training and other supports, civil penalties, conditions, suspension or closure)

**K** Immediate Health and Safety issue Non-compliance with an MCAR that requires immediate correction because continued non-compliance could result in serious injury, harm, impairment or death to an individual and the is not the first time or more than one person is impacted. Immediate correction required. Licenser may not leave AFH until issue has been resolved, and risk mitigated. Safety Plan developed and signed by Operator or Caregiver left in Charge. Licenser must immediately notify supervisor at time of visit. Administrative Conference scheduled with Operator. Refer to Corrective Action for written sanction (sanction may include training and other supports, civil penalties, conditions, suspension or closure).

**L.** Immediate Health and Safety issue Non-compliance with an MCAR that requires immediate correction because continued non-compliance could result in serious injury, harm, impairment or death to an individual and happen more than twice in history. Immediate correction required. Licenser may not leave AFH until issue has been resolved, and risk mitigated. Safety Plan developed and signed by provider or Caregiver left in Charge. Licenser must immediately notify supervisor at time of visit. Administrative Conference scheduled with Operator. Refer to correction action for written sanction (sanction may include civil penalties, conditions, training and other supports, suspension or closure).

**Level 3: Actual Harm, Physical or Sexual Abuse, Neglect, Temporary Emotional Harm (unreasonable discomfort, or serious loss of personal dignity)**

**G.** Actual Harm occurred. Licenser will not leave AFH until issue is immediately corrected, if possible. If abuse or neglect suspected referred to I/DD Abuse and develop a safety plan if appropriate. Plan of Improvement and verification of correction(s) are required for these rules. Licenser to staff with supervisor. This is the first violation and only one person was involved and safety plan is not needed. Refer to corrective action written warning.

**H.** Actual Harm occurred. Licenser will not leave AFH until issue is immediately corrected, if possible. If abuse or neglect suspected referred to I/DD Abuse. Plan of Improvement and verification of correction(s) are required for these rules. Licenser to staff with supervisor. This is the not the first violation, and/or more one person was affected and safety plan was needed. Refer to correction action for written sanction, (sanction may include training and other supports, civil penalties, conditions).

**I.** Actual Harm occurred. Licenser will not leave AFH until issue is immediately corrected, if possible. If abuse or neglect suspected referred to I/DD Abuse. Plan of Improvement and verification of correction (s) are required for these rules. Licenser to staff with supervisor. More than one person was affected, a safety plan is needed. If there is active potential continued harm, Licenser will not leave AFH until issue is immediately corrected, and a Safety Plan has been developed, and signed by the Operator or Caregiver left in Charge. Administrative conference scheduled to develop system supports and refer to correction action for written sanction (sanction may include training and other supports, civil penalties, conditions, suspension or closure).

**Level 2- Potential for Harm: No actual harm. Hazardous conditions or failure to ensure care and services creates risk, resident rights violations.**

**D.** Potential harm, but no actual harm to a resident. This is the first violation. Verification of correction required.

**E.** Potential harm, but no actual harm to a resident but violation has been cited before. Plan of improvement required with verification of corrections and corrective action referral for warning.

**F.** Potential harm, but no actual harm to a resident, violation has been cited before and/or impacted more than one resident. Plan of improvement required with verification of corrections and refer to correction action for sanction, (sanction may including civil penalties, training and other supports).

**Level 1- No harm, low risk of harm.**

**A.** Non-compliance with a MCAR that has no negative impact on residents, first time violation. Verify required corrections for these rules and technical assistance documented.

**B.** Non-compliance with an MCAR that has no negative impact on residents, and is the second violation. Verification of corrections are required for these rules. Document technical assistance and 1:1 coaching.

**C.** Non-compliance with a MCAR that has no negative impact on residents, third violation. Plan of Improvement and verification of corrections are required for these rules. Document technical assistance and refer to corrective action for warning.

# Adult Care Home Program Newsletter

## January 2020

### Conditional License Can Now Post on the ACO

The ACHP has been working with Multnomah County IT to improve the ACO website. Providers expressed concerns over the past 18 months that ACHs with conditions could not advertise their homes on the ACO website. Effective 1/1/20 those home will appear on the ACO. You may now go on to the website and create an account.

**Please note:** Conditional licenses will be displayed on the Featured Home page. Search results will also reveal that your home has a condition. The full statement of condition will display in the search results and the Home Summary.

If you need directions to create an account or have questions about a posting, please contact ACH's Placement Specialist, Natascha Hotteges-Ortiz at [natascha.hottges-ortiz@multco.us](mailto:natascha.hottges-ortiz@multco.us) or by calling 503-988-7355.

### New Trainings on Oregon Adult Foster Home Providers Page

Please look for new training opportunities on the State of Oregon Adult Foster Home Page for continuing education, including: Sexual Expression in Older Adults with Diminished Capacity, Clackamas County Provider Fair & more.

Here is the link to the website:

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/PROVIDERS-PARTNERS/Pages/afh-training.aspx>

### Understanding Medication Use in Older Adults: Care Team Principals

**When:** January 30, 2020

**Time:** 9 am to 4 pm

**Where:** Holiday Inn Express Troutdale  
477 NW Phoenix Dr. - Troutdale

**Cost:** FREE - Oregon Care Partners

**5.5 CEUs**

**Register:**

<https://oregoncarepartners.com/classes/in-person/understanding-medicines-in-older-adults-care-team-principles-28/>

**Walk-ins Welcome**

### 18th Annual Pacific NW & 37 Annual Medical Legal Brain Injury Conference 2020 March 12-14, 2020

Join us in bringing together speakers and attendees from all over the nation to Oregon. By providing this professional development opportunity, BIAOR strives to increase awareness and understanding of the latest research and innovation in the brain injury field.

**When:** March 12-15

**Where:** Sheraton Portland Airport Hotel

#### CEUs Available

**Register:**

<https://www.biaoregon.org/conference-registration/>

### Ensuring Quality Care (EQC)

The ACHP will be offering EQC at the end of January 2020. The cost of the course is \$50 to cover the cost of printing the student slides. Priority for attendance in the training is given to caregivers becoming resident managers to work in ACH.

Please email the ACHP to register:

[advsd.adult.carehomeprogram@multco.us](mailto:advsd.adult.carehomeprogram@multco.us)

### OIS Level G

This two-day class focuses on supports for adults and children with intellectual or developmental disabilities in the home or community. ***A proficiency in English is a requirement for this workshop.***

**When:** January 20 & 21, 2020

**Time:** 8:30-5:00

**Where:** Waverly Heights Church, 3300 SE Woodward St. Portland

**Cost:** \$125

**Registration:** Mail Registration & Payment to

[Sgibson@spiretech.com](mailto:Sgibson@spiretech.com). Include; Name, address, phone, email, dates of course.