

## Department Overview

The Joint Office of Homeless Services (the Joint Office) seeks to create an equitable community in which all people have safe, affordable, and accessible housing. It does this by working with community based organizations and governmental entities to provide participant-driven, coordinated, and equitable services focused on those who are experiencing, or at risk of, homelessness. With years of participant driven planning, and the Local Implementation Plan (LIP) for the Metro Supportive Housing Services Measure (SHS Measure) adopted by the Multnomah County Board in 2021, the department has a clear road map to expanding services that reduce chronic and episodic homelessness, with priority given to strategies that eliminate racial disparities.

The Joint Office’s work aligns directly with the County’s mission and vision to serve the needs of those who are most vulnerable by providing a safety net of quality services that are developed using an equity lens and a commitment to social justice. The Joint Office is guided by these core values: prioritize those who are most vulnerable; promote racial justice and anti-racism; engage marginalized community voices - in particular those with lived experience of homelessness from Black, Indigenous and other Peoples of Color (BIPOC) communities - in identifying and implementing strategies that work; use data and hold programs accountable for outcomes; and continuously strengthen systems through alignment, coordination, and leveraging resources.

The Joint Office maintains these values in carrying out its five primary functions: supporting the involvement of community stakeholders in the development and implementation of policies and programs that help address and end homelessness; contracting local, State, and Federal funds to non-profit providers delivering a continuum of homeless and housing services to adults, youth, families with children, and survivors of domestic and sexual violence; overseeing the development and operations of the community’s emergency shelter system; serving as the U.S. Department of Housing and Urban Development (HUD) Continuum of Care “Lead Agency”; and leading Multnomah County’s planning and implementation of programming funded by the Metro Supportive Housing Services Measure.

In addition to these ongoing functions, since March of 2020, the Joint Office has been leading the County’s efforts to protect people experiencing homelessness from the potentially deadly consequence of the COVID-19 pandemic.

The Joint Office carries out its responsibilities through five divisions, which are described in more detail on the following pages: Administration & Operations; System Support, Access, & Coordination; Safety off and on the Streets; Housing Placement & Retention; and Supportive Housing.



### Budget Overview

The FY 2023 Joint Office of Homeless Services budget is \$262.4 million, a \$101.3 million increase from the FY 2022 Adopted budget. The budget includes \$60.7 million of County discretionary funds. The remaining \$201.7 million of the budget is from Other Funds that include the Metro Supportive Housing Services Measure (SHS Measure) and City of Portland funding.

Funds	FY 2022 Adopted	FY 2023 Adopted	Difference	% of FY 2023 Budget
<b>County Discretionary Funds</b>				
General, Tax Title, & Video Lottery Funds	\$27,793,585	\$60,673,960	\$32,880,375	23.1%
<b>Other Funds</b>				
Supportive Housing Fund	55,887,500	110,124,698	54,237,198	42.0%
City of Portland General Fund	37,385,277	45,425,687	8,040,410	17.3%
Other Federal/State/Local Funds	10,304,911	15,340,086	5,035,175	5.8%
ARP - Direct County	8,250,000	9,636,000	1,386,000	3.7%
COVID-19 - Other	21,408,360	21,159,830	(248,530)	8.1%
<b>Total Other Funds</b>	<b>133,236,048</b>	<b>201,686,301</b>	<b>68,450,253</b>	<b>76.9%</b>
<b>Total All Funds</b>	<b>\$161,029,633</b>	<b>\$262,360,261</b>	<b>\$101,330,628</b>	

The \$32.9 million increase in County funds is largely due to new shelter capital funding, carryover of capital funding from the mid-FY 2022 joint City/County funding rebalance involving the Business Income Tax (BIT) and other funds, and new funding for non-capital commitments made during that action.

Additionally, the increase includes \$2.2 million in new or restored ongoing funding for the following programs:

- Additional Administrative & Operational Support (30000C) \$370,408
- Homeless Management Information System (30003C) \$225,000
- Shelter & Outreach Program Support (30005E) \$1,000,000
- Winter Shelter & Severe Weather - Restoration (30206B) \$575,870

The budget also includes \$18.2 million of new, one-time-only County funding for:

- Strategic Capital Investments (30010) \$15,000,000
- LGBTQIA2S+ Housing Forum & Engagement (30200B) \$50,000
- Outreach and Engagement Staff (30200C) \$150,000
- Alternative Shelter Coordination (30202D) \$250,000
- Navigation & Service Coordination Expansion (30210B) \$2,675,000
- Transitional Housing Expansion (30400F) \$84,600

A list of new programs funded as one-time-only can be found in the Budget Director’s message.

#### **Supportive Housing Services Measure (SHS Measure)**

In FY 2023, Other Funds increase by \$68.5 million. Most of that increase is due to \$54.0 million of additional SHS Measure funds now in their second year (almost the entire increase in the Supportive Housing Fund). For FY 2023, Metro is projecting the total revenue to be \$90.8 million. The SHS Measure budget also includes a \$16.3 million carryover balance from FY 2022. (For more information about SHS Measure revenue, please see the [Joint Office’s FY 2023 Transmittal Letter](#).)

### Budget Overview (continued)

#### City of Portland and Federal/State/Grant Funding

City of Portland General Fund increases \$8.0 million, mainly due to mid-FY 2022 rebalance commitments of \$7.4 million, including \$5.0 million of shelter capital carryover. The budget carries over \$4.8 million of State capital funding for the renovation of the Arbor Lodge shelter and adds \$2.0 million of State Out of the Cold funds; offsetting the increases in Other Funds is a decrease of \$1.6 million due to the ending of the Kaiser Permanente Metro 300 project. In addition, the COVID-19 Response Fund increases by \$1.1 million.

#### Budgeted Positions (FTE)

The FY 2023 budget funds 96.00 full time equivalent positions (FTE). The 24.00 FTE increase is largely due to the SHS Measure, including 2.00 FTE previously supported by American Rescue Plan (ARP) funds (30202C); County General Fund also increases by 9.20 FTE, mainly due to new programs; the City of Portland General Fund adds 1.00 FTE related to the mid-FY 2022 rebalance (30210B); and 4.00 FTE are added with American Rescue Plan funds (30905).

#### Shelter Capital

Shelter capital funds make up \$52.9 million, or 20.2%, of the FY 2023 budget. These funds are estimated to expand the County’s capacity in congregate and non-congregate emergency shelter sites, as well as alternative shelter sites, by over 460 beds for projects in progress, plus additional beds as more properties are acquired or renovated. The funds include:

- \$15.0 million - new County General Fund for expanding shelter and housing related capital investments (30010),
- \$10.8 million (County General Fund) and \$5.0 million (City General Fund) - carryover of funds committed during the mid-FY 2022 rebalance (30208A),
- \$5.4 million (SHS Measure) - carryover and new SHS Measure funds for development of year-round alternative shelter capacity (30208B),
- \$4.8 million (State) - carryover of State funds for Arbor Lodge (30208A),
- \$1.6 million (County General Fund), \$1.2 million (City General Fund) - carryover of remaining funds from County/City joint commitment to provide \$5.0 million each for shelter capital investments (30208A), and
- \$9.2 million (Federal) - carryover of HOME Investment Partnerships funds (30906).

Budget Trends	FY 2021	FY 2022	FY 2022	FY 2023	Difference
	Actual*	Current Estimate	Adopted Budget	Adopted Budget	
Staffing FTE	45.00	70.75	72.00	96.00	24.00
Personnel Services	\$11,260,117	\$14,637,245	\$13,614,651	\$17,286,930	\$3,672,279
Contractual Services	98,594,102	134,054,894	127,913,102	181,818,049	53,904,947
Materials & Supplies	13,864,201	11,540,875	6,936,685	13,254,306	6,317,621
Internal Services	4,407,802	5,114,057	1,995,195	4,605,155	2,609,960
Capital Outlay	6,879,902	5,212,500	7,550,000	45,395,821	37,845,821
Debt Service	0	0	3,020,000	0	(3,020,000)
<b>Total Costs</b>	<b>\$135,006,124</b>	<b>\$170,559,571</b>	<b>\$161,029,633</b>	<b>\$262,360,261</b>	<b>\$101,330,628</b>

\* In the FY 2021 Adopted budget, \$117.1 million and 32.00 FTE associated with the Joint Office of Homeless Services (JOHS) were included in the Nondepartmental budget. Because JOHS was established as a department in FY 2022, the FY 2021 actual amounts associated with JOHS are shown here, rather in the Nondepartmental table.

## Successes and Challenges

The Joint Office has experienced a number of important successes in its first year as a County department that have occurred in the context of extremely difficult times for people experiencing housing instability and homelessness in Multnomah County. The continued impacts of the pandemic, a lack of housing that is affordable to extremely low-income people, inadequate income and benefits levels, lack of access to physical and behavioral healthcare, and the continued impacts of systemic, institutional, and individual racism on people of color facing homelessness, all present significant challenges to the Joint Office's efforts to help people end their homelessness. These challenges are compounded by continued difficulties faced by the community based organizations the Joint Office contracts with to deliver services, including ongoing COVID-19 impacts and significant challenges attracting and retaining qualified staff. Despite these challenges, the Joint Office has seen success in several critical areas:

- The Joint Office has continued to lead, in partnership with Public Health, the County's response to the COVID-19 pandemic's impact on those experiencing homelessness. This includes supporting dozens of community based organizations to maintain and expand operations, operating specialized programming - like the Voluntary Isolation Motels - and coordinating testing, vaccine, and supply distribution to those who are unhoused. The Joint Office has also partnered with other County departments in the effort to reach over 25,000 people with eviction prevention support in just the first two quarters of FY 2022.
- The Joint Office has successfully launched implementation of the Metro Supportive Housing Services Measure (SHS Measure) in Multnomah County. Guided by the Local Implementation Plan (LIP) approved by the County Board, the Joint Office is using SHS Measure funds that first became available in July of 2021, to rapidly launch dozens of new and expanded programs in the areas of outreach, shelter, housing placement, employment, and permanent supportive housing. Thousands of people have benefitted from this new programming in the first year of implementation, and hundreds of people who have experienced chronic homelessness are already in housing or shelter each night because of new Measure-funded capacity. The Joint Office already has 1,040 new permanent supportive housing opportunities open or in the pipeline using SHS Measure funds.
- While responding to the pandemic and launching the SHS Measure implementation, the Joint Office also has been engaged in critical organizational development work to support its expanded scope and scale of responsibilities. This includes building new planning and evaluation, equity, shelter development, and safety off the streets teams, improving data collection and reporting capacity, and developing an improved executive management structure. This vital organizational development work will yield ongoing benefits to the quality of homeless services in Multnomah County.

## COVID-19 Impacts

For two years, the Joint Office has committed a tremendous amount of time, capacity, and financial resources to addressing the impacts of the COVID-19 pandemic on those experiencing homelessness and the organizations that serve them. In FY 2022, the Joint Office continued to adapt to the evolving pandemic, setting up new programs to deliver vaccines and testing to shelters and encampments, first reducing then expanding voluntary isolation motel capacity with the arrival of new variants, all while continuing to support safety net providers in their efforts to keep their doors open as waves of COVID-19 impacted their staff. In addition to these efforts, the Joint Office has partnered with the Portland Housing Bureau and the Department of County Human Services to assist in the distribution of \$30.0 million in COVID-19 emergency rental assistance since July 1, 2021, and will continue to distribute additional emergency rent assistance funding into FY 2023. The Joint Office will also continue investing SHS Measure funding in community based organization staffing to ensure the equitable and timely distribution of pandemic eviction prevention dollars.

The ongoing pandemic has continued to present enormous challenges for the Joint Office staff, but they have responded with incredible resilience to every one of those challenges. For nearly two years, staff have had to continue their regular work, adapt to the ever evolving risks that the pandemic presents, and meet the community's understandable urgency to realize the promise of the SHS Measure. Regardless of their role in the office, every Joint Office staff person has not only had to adapt their work to make certain there would be no interruption in critical core services during the pandemic, they have also been asked to take on new work and additional assignments as part of the COVID-19 response. They do this even as many are also experiencing significant direct impacts from COVID-19 in their personal lives. It has been a very difficult two years, and yet these years have brought out the best in the people who have devoted themselves to this critical work.

Because the pandemic - and the risks it represents to people experiencing homelessness - remains a threat, the Joint Office's FY 2023 budget continues most of its COVID-19 interventions, including expanded safety off the streets services (30900), expanded hygiene services (30902), culturally specific outreach (30903), expanded motel and congregate shelter (30900), and outdoor physical distancing shelters (30905). That said, the Joint Office expects FY 2023 to be the year that it transitions out of the emergency response to COVID-19 and into a system that treats COVID-19 as endemic and another among many ongoing risks to the population it serves.

### COVID-19 & American Rescue Plan

In response to the COVID-19 pandemic, the Joint Office has taken on additional critical work leading efforts to protect people experiencing homelessness from the potentially devastating impact of the pandemic. Working with County Public Health and Emergency Management, the Joint Office continues to:

- Provide substantial financial and technical assistance to its contractors to support their ability to continue services and connect participants with testing and vaccines.
- Maintain dramatically expanded coordinated outreach and supply distribution (survival gear and personal protective equipment) to the unsheltered population.
- Support a re-organized and expanded emergency shelter system to allow for physical distancing and non-congregate motel sheltering of individuals at high-risk of serious illness or death from COVID-19.
- Operate voluntary isolation motels for individuals who become infected with COVID-19 or need to quarantine.

Because of capacity limitations among community based organizations during the pandemic, the Joint Office hired a significant number of limited-duration employees to directly operate one of the current physical distancing shelters and the voluntary isolation motels. While the County is in the process of transitioning out of the voluntary isolation motels, the Joint Office expects to continue operations of the high-risk motel shelter program into next fiscal year, as COVID-19 guidelines continue to limit capacity in congregate shelters.

The Joint Office's FY 2023 budget includes the following ARP resources:

- \$16.5 million (\$8.26 million City of Portland ARP / \$8.26 million County ARP) to continue 200 rooms of motel shelter capacity and 100 beds of congregate shelter capacity, in addition to the provision of critical health, safety, and nutrition resources to those living unsheltered. This represents an ongoing partnership between the City of Portland and Multnomah County to fund critical services that address the ongoing impacts of the COVID-19 pandemic on those experiencing homelessness (30900).
- \$0.8 million to continue an expansion of basic hygiene services for the unsheltered population, with a focus on increasing access to toilets, hand washing, and showers in areas currently most underserved with those resources (30902).
- \$0.4 million to continue expanded culturally specific outreach services, recognizing that to be most effective, outreach services should be delivered by and for the diverse racial and ethnic communities that make up our unsheltered populations (30903).
- \$3.7 million to fund continued operations of two culturally specific outdoor physical distancing shelters (30905).
- \$9.2 million in one-time carryover ARP HOME Investment Partnership Program capital funds from the U.S. Department of Housing and Urban Development (HUD) to use in acquiring a new non-congregate motel shelter as part of a partnership with the Portland Housing Bureau (PHB) (30906).
- \$200,000 in one-time funding to increase access to Federal long-term disability benefits for people experiencing homelessness (30907).



## Diversity, Equity, and Inclusion

Every institutional failure that is driving highly vulnerable people into homelessness is exacerbated for Black, Indigenous, and other People of Color (BIPOC) by the endemic racism that plagues those institutions. Whether in the housing, employment, health, or homeless services sector, systemic racism continues to channel disproportionately high numbers of People of Color into homelessness and create barriers for BIPOC individuals to overcome in ending their homelessness.

The Joint Office has implemented multiple strategies to realize its goal of eliminating the disproportionately high rates of homelessness among BIPOC communities. It has:

- Improved data collection and outcome reporting using inclusive racial identities.
- Created standards of practice for all contractors that include cultural responsiveness and/or culturally specific service provision.
- Included a requirement for organizational equity assessments, plans, and progress reporting in all contracts.
- Prioritized and increased funding to culturally specific organizations through local procurement processes and prioritization of culturally specific programs in competitive Federal applications.
- Prioritized staff support to recruit culturally specific providers to apply for contracted service procurements, with the ultimate goal of diversifying the qualified pool of service providers.

The Joint Office has also dedicated resources to increasing its internal capacity to lead with race, including through implementation of the Multnomah County Workforce Equity Strategic Plan (WESP). That implementation includes a chartered equity committee, the founding of an equity team, monthly equity-focused all staff meetings, affinity groups, and staff training, as well as changes in job descriptions, recruiting, selection, and onboarding practices. The Joint Office also continues to be active in countywide racial equity policy development and training efforts.

This year, as a core component of the Joint Office's ongoing implementation of the SHS Measure, it facilitated a comprehensive engagement process with culturally specific organizations as part of a tri-county homeless services procurement conducted by Washington County, in partnership with Multnomah County and Clackamas County. The goal of this engagement, which included information sessions, technical assistance in completing applications, and equity onboarding for the procurement evaluation panel, was to expand and diversify the regional pool of service providers. The Joint Office's Equity Engagement Coordinator led the process, which generated over 90 applications and has led to the qualification of dozens of new providers to provide services through the Joint Office of Homeless Services.

Looking ahead to FY 2023, the SHS Measure continues to represent a tremendous opportunity to further advance the County's commitment to racial equity. The SHS Measure focuses on significantly reducing chronic and episodic homelessness by first reaching BIPOC who are overrepresented in

### Diversity, Equity, and Inclusion (continued)

those populations. The SHS Measure, consistent with the values of the Joint Office, requires that all planning work center the voices of people with lived experience, especially from BIPOC communities. Multnomah County’s Local Implementation Plan (LIP), adopted by the County Board to guide investments funded by the SHS Measure, emphasizes the importance of expanding the number and capacity of culturally specific service providers, and expanding funding to those providers, as critical to eliminate racial disparities in homelessness. The Joint Office’s FY 2023 budget includes significant investments to further these commitments.

### Budget by Division

Division Name	FY 2023 General Fund	Other Funds	Total Division Cost	Total FTE
Administration & Operations	\$3,319,953	\$4,240,247	\$7,560,200	31.00
System Support, Access, & Coordination	4,169,273	16,810,733	20,980,006	30.00
Safety off and on the Streets	8,471,535	45,018,415	53,489,950	12.50
Housing Placement & Retention	10,708,652	45,478,073	56,186,725	5.25
Supportive Housing	2,638,419	46,959,131	49,597,550	12.25
Strategic Capital Investments	27,400,000	16,350,000	43,750,000	1.00
COVID-19 & American Rescue Plan	0	<u>30,795,830</u>	<u>30,795,830</u>	<u>4.00</u>
<b>Total Joint Office of Homeless Services</b>	<b>\$56,707,832</b>	<b>\$205,652,429</b>	<b>\$262,360,261</b>	<b>96.00</b>



## Administration & Operations

Administration and Operations provides executive leadership and strategic direction for the Joint Office of Homeless Services. It works with elected leaders across the region, community based organizations, and advisory bodies and other stakeholder groups to develop, implement, and deliver homeless services. Administration and Operations includes:

- Executive Leadership: Equity-focused executive leadership, management, and strategic direction for the Department's programs and services.
- Business Services: Development, management, and administration of the annual budget, management of local, State, and Federal funding, procuring and contracting for the provision of homeless services, and processing invoices from and payments to contracted service providers.
- Human Resources: Conducting internal and external recruitments, providing a structured and engaging onboarding process, and supporting employee retention by providing training, employee relations, professional development, and ensuring safety, trust, and belonging for all staff.

## Significant Changes

Throughout FY 2021 and FY 2022, and as part of a structured organizational development process, the Joint Office worked to intentionally build an organization that can complete the transition to a fully integrated County department with the necessary structure and functional capabilities to successfully carry out its growing set of responsibilities, including those related to implementing and supporting programs funded by the Supportive Housing Services Measure. Excluding one-time COVID-19 funds, the Joint Office's budget has more than tripled between FY 2021 and FY 2023, going from \$75.1 million to \$231.6 million. To support this budgetary increase, and the related increase in the delivery of critical programs and services, the Joint Office has significantly increased its staffing, including in Administration and Operations. Prior to becoming a department, the Joint Office relied on central County infrastructure for administrative and operational support provided by the Department of County Management and the Department of County Assets. It continues to build its internal infrastructure to carry out these functions and other growing administrative responsibilities, including in office operations, facilities asset management and development, human resources, and business services.

The FY 2023 budget includes 8.00 FTE in new Administration and Operations positions to support critical administrative, business services, and human resources needs identified through the department's organizational development process.

### System Support, Access, & Coordination

This division provides data quality support, analysis, outcomes reporting, policy and planning work, community engagement, and system-wide training to support equity-focused services practices and capacity building. It also includes information and referral, coordinated access, and similar services.

Data, Research, and Evaluation staff oversee data collection by contracted service providers, develop and implement ongoing outcome reporting, and respond to requests for quantitative information from jurisdictional and community partners. This group also develops and implements, both directly and through outside contractors, the evaluation of specific programs, strategies, and systems of care.

Policy, Planning, and Regional Coordination staff support a range of community-led policy and planning initiatives, including for the local Metro Supportive Housing Services Measure (SHS Measure) implementation, the regional planning bodies associated with the Measure, as well as the Continuum of Care and additional advisory bodies. This work focuses heavily on soliciting and incorporating the perspectives of people with lived experience of homelessness, in particular people from Communities of Color, into the development of policy recommendations.

Funding of equity-focused system development includes support for community based organizations that seek to or are currently contracted to deliver services. The goal of these investments is to ensure that these organizations, in particular emerging and culturally specific organizations, have an equitable opportunity to successfully contract with the Joint Office and obtain critical resources to support their work in the community.

This division also includes internal staff and contracted services that improve access to homeless and housing services; contracts for online, telephonic, printed, and outreach based information; and services navigation support. Coordinated Access staff lead the development and implementation of the process of assessing and prioritizing individuals and families for permanent supportive housing and certain rapid rehousing resources.

### Significant Changes

The most significant change for FY 2023 is the anticipated transfer of all Homeless Management Information System (HMIS) leadership responsibilities in the Continuum of Care from the Portland Housing Bureau to the Joint Office. As part of this change, the Joint Office anticipates leading the implementation of HMIS for the tri-county region, in keeping with the regional focus of the SHS Measure. This division will also be leading the increasingly urgent effort to address the staffing challenges faced by contracted services providers. Supporting these providers will involve the completion of a wage study, strategic investments in staff compensation and retention supports, and additional technical assistance. Finally, this division includes the Regional Strategies Implementation Fund, which is the allocation of SHS Measure funding that will support the Tri-County Planning Body's regional plan. This division is increasing by 6.00 FTE: 2.00 FTE for increased data team capacity (including increased responsibilities related to HMIS implementation), 3.00 FTE to expand Assertive Engagement and cross-system training, and 1.00 FTE to support the significant increase in Coordinated Access activity associated with the SHS Measure system expansion.

## Safety off and on the Streets

The basic safety of people experiencing homelessness requires funding a full range of outreach and emergency night and day shelter options that offer access to critical hygiene, health, and housing services. Safety off and on the Streets programming includes population-specific shelter options for survivors of domestic violence, adult-only households, families, and youth. It also includes alternative shelter options, safety on the streets survival and outreach, along with winter and severe weather shelter.

Safety off and on the Streets includes a range of short-term stay shelter options for people experiencing homelessness when permanent housing options are not accessible. This includes year-round 24/7 shelters, temporary winter and seasonal overnight shelters, severe weather shelters, alternative shelters, and daytime services or resource centers. Emergency shelters are vital to protecting the basic health and safety of individuals while they are experiencing homelessness, particularly those with disabling conditions, veterans, women, survivors of domestic and sexual violence, youth, and older adults. Alternative shelters provide a safe space to sleep and access to resources for those who are not currently served by traditional congregate shelters. Daytime resource centers provide basic safety off the streets, hygiene services, temporary storage, and access to an array of basic services during daytime hours for people who are not staying in 24/7 emergency shelters.

Outreach and engagement is coordinated, person-centered outreach that brings housing placement and other support services directly to people experiencing homelessness. This includes coordinated efforts that bring services directly to individuals to meet basic needs and connect them to housing placement and retention services, other housing and support services, mental health outreach to individuals with severe and persistent mental illness, substance use screening and assessment, culturally-specific outreach services and housing readiness assistance.

## Significant Changes

The Joint Office's Safety off and on the Streets work continues to expand significantly. In addition to continuing the significant motel shelter expansion that began with the COVID-19 pandemic (30900), the FY 2023 budget funds a significant expansion of all forms of shelter and transitional housing capacity. It funds the operation of several new congregate shelter sites, including sites in North Portland and the Portland city center (30209), the continued operations of existing village-style alternative shelters (30202B), and supports the operations of three additional motel programs (30209, 30209B). The FY 2023 budget also expands outreach services, including navigation workers (30210B), and funds staffing to support coordination with the City's new Street Services Coordination Center. In order to facilitate this continued programmatic expansion, this division has an additional 1.00 FTE program specialist in FY 2023 to work on alternative shelter projects (30202B), as well as limited duration staff dedicated to community engagement in connection with the siting of new shelter programs (30200C) and limited duration staff to coordinate the development and communication of learnings from efforts to expand alternative shelter approaches (30202D).

### Housing Placement & Retention

Housing Placement and Retention programming helps people gain or retain housing, provides supportive services for housing stability, diverts those at risk of homelessness with accessible housing options, and assists households experiencing homelessness or housing instability with workforce supports. For the majority of people experiencing homelessness, returning to permanent housing requires a combination of limited duration, flexible rent assistance, housing placement and retention support services, and access to income acquisition assistance. Through this programming, often referred to as “Rapid Rehousing,” each year thousands of survivors of domestic violence, seniors, adults, women, families, youth, and veterans are housed and/or retained in housing they already have.

Rapid Re-Housing (RRH) is designed to assist households in exiting homelessness and gaining permanent housing. It includes highly flexible short- and medium-term rental assistance, move-in and barrier mitigation funds, and housing case management services and supports. RRH is designed to help households experiencing homelessness achieve and maintain permanent housing stability as quickly as possible. Housing services include housing search and identification, negotiation with landlords to overcome barriers to housing access, financial assistance with rent and move-in expenses, and a range of post-placement stabilization services, including support managing household finances, maintenance and habitability issues, and landlord disputes. Income acquisition supports include education, job training, and assistance obtaining public benefits. RRH services are provided by a large network of community based organizations, including culturally specific organizations serving Black, Indigenous, Latinx, and other Communities of Color that are overrepresented in the population of people experiencing homelessness.

### Significant Changes

FY 2023, the second year of the Metro Supportive Housing Services Measure (SHS Measure) implementation, will continue the expansion of housing placement capacity, including housing case management, barrier mitigation, employment services, and a range of rent assistance options. Investments continue in the expansion of housing placement and support services capacity. This includes significantly increased capacity to divert adults facing the loss of housing to other permanent housing (30300B), to provide peer supports as part of the housing placement process (30300B), to increase placements for homeless families and domestic and sexual violence survivors (30301B, 30303B), and to move more people from shelter into permanent housing (30302B). The budget also provides funding for several teams dedicated to increasing placements out of shelter (30302B), including culturally specific teams, and teams focused on older adults. These teams will not only help achieve the SHS Measure Local Implementation Plan goal of increasing annual placements into housing by at least 2,500 individuals per year, they will also increase placements out of shelter, thereby freeing up shelter capacity for others. Additionally, the FY 2023 budget includes new investments in supporting a coalition of smaller, primarily culturally specific, community based organizations that have helped to deliver eviction prevention programming during the COVID-19 pandemic (30308), as well as investments in enhanced housing placement incentives that are aimed at encouraging a wider range of landlords to make vacant units available to individuals who have access to rental assistance and supportive services through the SHS Measure and other programs (30309).

## Supportive Housing

Supportive Housing (SH) commonly serves those with severe temporary or long-term disabilities, who are extremely low income and experiencing long-term homelessness. SH can take the form of both permanent supportive housing and recovery-oriented transitional housing.

Permanent Supportive Housing (PSH) is deeply affordable permanent housing with supportive services that assists persons with long-term disabilities, including chronic health conditions, mental illness, and addictions, who have experienced, or are at risk of, long-term or cyclical homelessness. It combines long-term rent assistance with ongoing wrap-around supportive services, including but not limited to behavioral and physical health services, benefits and income-related services, and in-home housing retention supports. Services are intensive, voluntary, individualized, and intended to assist participants in gaining and maintaining long-term housing stability. PSH can be provided in a building entirely dedicated to PSH (facility-based), as a cluster of units in a single building that also includes non-PSH units, and scattered across multiple sites, or clustered units, and can be integrated into private market and non-profit/publicly owned housing.

Recovery-oriented transitional housing (TH) provides temporary housing and supportive recovery-oriented services for people experiencing homelessness who have a substance use disorder and are seeking this type of program. The housing and services are short-term, typically 24 months or less, and designed to facilitate participant's transition to permanent housing.

## Significant Changes

With the passage of the Metro Supportive Housing Services Measure (SHS Measure) in May of 2020, additional resources became available to fund a significant ongoing expansion of Supportive Housing. The FY 2023 budget includes funding for over 1,500 SH units with SHS Measure funding, representing over 65% of the Local Implementation Plan (LIP) goal of 2,235 units. This includes over 500 new SH units that the Joint Office and its partners worked to implement in FY 2022, and over 1,000 new SH units that it plans to build the capacity for in FY 2023. This includes investments in scattered-site SH (30400D), additional facility-based and scattered-site SH and rent assistance to support people who need an ongoing subsidy but no longer need intensive services (30400B), support services for deeply affordable housing units financed by the Portland Housing Bond and Metro Housing Bond (30400C), SH for people identified through the Frequent Users System Engagement (FUSE) program (30406), new funding for transitional recovery housing (30400F), as well as new SH specifically designed for youth (30404), families with children (30403B), and households impacted by domestic violence (30405). Additionally, consistent with the LIP commitment to system-wide investments, the Joint Office has expanded investments in cross-departmental housing-focused programming in the Department of County Human Services (30407A), the Health Department (30407B), and the Department of Community Justice (30407C). The FY 2023 budget also invests in infrastructure to support SH programming including a landlord recruitment and retention program (30400E). In order to support this significant programmatic expansion, 4.00 additional FTE have been added to provide ongoing contract management for SH projects (30400B, 30403B).

### Strategic Capital Investments

This division is responsible for planned capital investments and potential future investments (30010, 30208A/B). The planned investments include a Northeast Portland motel shelter (137 rooms), an East County shelter (estimated at 100 beds), the Arbor Lodge renovation (90 beds/pods), new village-style alternative shelter sites (estimated at 140 pods/rooms), and capital improvements to various existing shelter programs supported by the Joint Office of Homeless Services. The acquisition and renovation of at least one of the properties will also be supported by American Rescue Plan funds (30906) identified separately from this division.

The potential future investments do not yet have sites selected, but many sites have been toured and due diligence is underway. During the site selection process, the Joint Office keeps in mind the need to expand both the range of shelter options and their geographic distribution. This division also contains funding for one-time renovation and improvement costs for the potential sites once they are acquired and for existing shelter programs that develop capital improvement needs during the course of the year.

### Significant Changes

This division is new for the FY 2023 budget and includes carryover of funds previously tied to other divisions, additional Metro Supportive Housing Services funds, and new one-time County funding. The new County funding is \$15.0 million for strategic capital investments in program infrastructure needs of County departments that are responding to the critical need for shelter, transitional, and longer-term supportive housing options for those experiencing, or at risk of, homelessness, and who are struggling with serious disabling conditions (30010). This division also has a new 1.00 FTE shelter project manager that will help facilitate the Joint Office's continued programmatic expansion (30208A).



### Joint Office of Homeless Services

The following table shows the programs that make up the department's total budget. The individual programs follow in numerical order.

Prog. #	Program Name	FY 2023 General Fund	Other Funds	Total Cost	FTE
<b>Administration &amp; Operations</b>					
30000A	Administration and Operations	\$1,512,346	\$207,967	\$1,720,313	5.00
30000B	Administration and Operations - Metro Measure Expansion	0	2,632,222	2,632,222	6.00
30000C	Administration and Operations - Additional Administrative & Operational Support	370,408	0	370,408	3.00
30001A	Business Services	1,038,892	125,644	1,164,536	7.00
30001B	Business Services - Metro Measure Expansion	0	1,037,912	1,037,912	6.00
30002A	Human Resources	398,307	0	398,307	2.00
30002B	Human Resources - Metro Measure Expansion	0	236,502	236,502	2.00
<b>System Support, Access, &amp; Coordination</b>					
30003A	Data, Research, & Evaluation	571,463	400,635	972,098	6.00
30003B	Data, Research, & Evaluation - Metro Measure Expansion	0	1,113,396	1,113,396	5.50
30003C	Data, Research, & Evaluation - Homeless Management Information System	225,000	0	225,000	1.00
30004A	Policy & Planning	102,015	520,536	622,551	3.00
30004B	Policy, Planning, & Regional Coordination - Metro Measure Expansion	0	521,360	521,360	3.50
30004C	Policy, Planning, & Regional Coordination - Regional Strategies Fund - Metro Measure Expansion	0	3,422,415	3,422,415	0.00
30005A	Equity-Focused System Development & Capacity Building	126,306	0	126,306	1.00
30005B	Equity-Focused System Development & Capacity Building - Metro Measure Expansion	0	3,913,539	3,913,539	4.00
30005C	Equity-Focused System Development & Capacity Building - Increase to Operating Budgets	1,417,663	1,000,000	2,417,663	0.00
30005D	Equity-Focused System Development & Capacity Building - Hiring & Retention	250,000	0	250,000	0.00
30005E	Equity-Focused System Development & Capacity Building - Shelter & Outreach Program Support	1,000,000	0	1,000,000	0.00
30005F	Equity-Focused Syst Dev & Cap Bldg - Shelter & Outreach Program Support - Metro Measure Expansion	0	1,000,000	1,000,000	0.00

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Prog. #	Program Name	FY 2023 General Fund	Other Funds	Total Cost	FTE
<b>System Support, Access, &amp; Coordination (cont.)</b>					
30100A	System Access, Assessment, & Navigation	476,826	1,654,037	2,130,863	2.00
30100B	System Access, Assessment, & Navigation - Metro Measure Expansion	0	3,264,815	3,264,815	4.00
<b>Safety off and on the Streets</b>					
30200	Safety off the Streets - Adult Shelter	353,916	10,537,273	10,891,189	1.50
30200B	Safety off the Streets - LGBTQIA2S+ Housing Forum & Engagement	50,000	0	50,000	0.00
30200C	Safety off the Streets - Outreach and Engagement Staff	150,000	0	150,000	0.00
30201	Safety off the Streets - Women's Shelter	20,900	2,684,970	2,705,870	0.00
30202A	Safety off the Streets - Alternative Shelter for Adults	0	629,780	629,780	0.00
30202B	Safety off the Streets - Alternative Shelter for Adults - Metro Measure Expansion	0	3,727,603	3,727,603	1.00
30202C	Safety off the Streets - Alternative Shelter for Adults - Staffing Capacity -Metro Measure Expansion	0	307,754	307,754	2.00
30202D	Safety off the Streets - Alternative Shelter for Adults - Alternative Shelter Coordination	250,000	0	250,000	0.00
30203	Safety off the Streets - Family Shelter	1,595,545	1,104,800	2,700,345	1.00
30204	Safety off the Streets - Domestic Violence Shelter	1,105,330	620,461	1,725,791	0.50
30205	Safety off the Streets - Youth Shelter	1,631,820	364,226	1,996,046	0.50
30206A	Safety off the Streets - Winter Shelter & Severe Weather	0	5,022,363	5,022,363	0.00
30206B	Safety off the Streets - Winter Shelter & Severe Weather - Restoration	575,870	0	575,870	0.00
30209	Safety off the Streets - Metro Measure Expansion	0	16,217,404	16,217,404	2.00
30209B	Safety off the Streets - Bridge Housing - Metro Measure Expansion	0	1,641,667	1,641,667	0.00
30210A	Safety on the Streets	63,154	735,114	798,268	1.00
30210B	Safety on the Streets - Navigation & Service Coordination Expansion	2,675,000	1,425,000	4,100,000	3.00
<b>Housing Placement &amp; Retention</b>					
30300A	Housing Placement & Retention - Adults & Women Households	1,305,485	4,161,220	5,466,705	1.25
30300B	Housing Placement & Retention - Adults & Women Households - Metro Measure Expansion	0	3,961,252	3,961,252	0.00
30301A	Housing Placement & Retention - Homeless Families	3,187,342	1,374,058	4,561,400	1.00
30301B	Housing Placement & Retention - Homeless Families - Metro Measure Expansion	0	4,328,495	4,328,495	1.00

# Joint Office of Homeless Services

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Prog. #	Program Name	FY 2023 General Fund	Other Funds	Total Cost	FTE
<b>Housing Placement &amp; Retention (cont.)</b>					
30302A	Housing Placement & Retention - Placement out of Adult Shelter	73,705	2,229,760	2,303,465	0.00
30302B	Housing Placement & Retention - Placement out of Adult Shelter - Metro Measure Expansion	0	8,576,406	8,576,406	0.00
30303A	Housing Placement & Retention - Domestic Violence	1,858,935	1,451,526	3,310,461	0.50
30303B	Housing Placement & Retention - Domestic Violence - Metro Measure Expansion	0	2,397,149	2,397,149	1.00
30305	Housing Placement & Retention - Medical/Aging	0	642,730	642,730	0.00
30306A	Housing Placement & Retention - Youth Services	2,926,295	1,890,716	4,817,011	0.50
30306B	Housing Placement & Retention - Youth Services - Metro Measure Expansion	0	768,442	768,442	0.00
30307	Housing Placement & Retention - Veterans	184,840	518,645	703,485	0.00
30308	Housing Placement & Retention - Emergency Rent Assistance & Expanded Partner Network - Metro Measure	0	1,900,000	1,900,000	0.00
30309	Housing Placement & Retention - Incentives & Master Leases - Metro Measure Expansion	0	3,640,187	3,640,187	0.00
30500	Diversion Services	1,172,050	1,358,940	2,530,990	0.00
30600A	Employment Programs	0	1,412,580	1,412,580	0.00
30600B	Employment Programs - Metro Measure Expansion	0	3,000,000	3,000,000	0.00
30700	Housing Placement & Retention - COVID-19 Recovery-Emergency Rent Assistance-Metro Measure Investment	0	1,865,967	1,865,967	0.00
<b>Supportive Housing</b>					
30400A	Supportive Housing	1,465,814	7,393,649	8,859,463	1.00
30400B	Supportive Housing - Metro Measure Expansion	0	7,458,733	7,458,733	10.00
30400C	Supportive Housing - Local Bond Units and Site-Based Commitments - Metro Measure Expansion	0	4,309,716	4,309,716	0.00
30400D	Supportive Housing - Tenant-Based Commitments - Metro Measure Expansion	0	5,167,193	5,167,193	0.00
30400E	Supportive Housing - System Support - Metro Measure Expansion	0	1,711,545	1,711,545	0.00
30400F	Supportive Housing - Transitional Housing Expansion	84,600	0	84,600	0.00
30401A	Supportive Housing - Behavioral Health/Medical Housing	0	4,656,870	4,656,870	0.25
30401B	Supportive Housing - Behavioral Health/Medical Housing - Service Coordination Team	0	2,245,365	2,245,365	0.00
30402	Supportive Housing - Local Long Term Rental Vouchers	409,645	415,200	824,845	0.00

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Prog. #	Program Name	FY 2023 General Fund	Other Funds	Total Cost	FTE
<b>Supportive Housing (cont.)</b>					
30403A	Supportive Housing - Families	678,360	0	678,360	0.00
30403B	Supportive Housing - Families - Metro Measure Expansion	0	996,623	996,623	1.00
30404	Supportive Housing - Youth - Metro Measure Expansion	0	624,000	624,000	0.00
30405	Supportive Housing - Domestic Violence - Metro Measure Expansion	0	600,000	600,000	0.00
30406	Supportive Housing - Frequent Users Systems Engagement - Metro Measure Expansion	0	1,000,000	1,000,000	0.00
30407A	Supportive Housing - Countywide Coordination - Dept of County Human Services-Metro Measure Expansion	0	2,238,000	2,238,000	0.00
30407B	Supportive Housing - Countywide Coordination - Health Department - Metro Measure Expansion	0	6,730,157	6,730,157	0.00
30407C	Supportive Housing - Countywide Coordination - Dept of Community Justice - Metro Measure Expansion	0	1,412,080	1,412,080	0.00
<b>Strategic Capital Investments</b>					
30010	Strategic Capital Investments	15,000,000	0	15,000,000	0.00
30208A	Safety off the Streets - Emergency Shelter Strategic Investment	12,400,000	10,950,000	23,350,000	1.00
30208B	Safety off the Streets - Emergency Shelter Strategic Investment - Metro Measure Expansion	0	5,400,000	5,400,000	0.00
<b>COVID-19 &amp; American Rescue Plan</b>					
30900	ARP - COVID-19 Emergency Response - Shelter Operations and Outreach Supplies	0	16,522,000	16,522,000	0.00
30902	ARP - COVID-19 Emergency Response - Expanded Hygiene Access	0	750,000	750,000	0.00
30903	ARP - COVID-19 Emergency Response - Culturally Specific Outreach	0	425,000	425,000	0.00
30905	ARP - COVID-19 Emergency Response - Outdoor Physical Distancing Shelters	0	3,711,333	3,711,333	4.00
30906	ARP - Safety off the Streets - Emergency Shelter Strategic Investment	0	9,187,497	9,187,497	0.00
30907	ARP - COVID-19 Benefits and Entitlements Specialist Team (BEST) Expansion	0	200,000	200,000	0.00
<b>Total Joint Office of Homeless Services</b>		<b>\$56,707,832</b>	<b>\$205,652,429</b>	<b>\$262,360,261</b>	<b>96.00</b>

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Administration      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

This program offer funds administrative operations for the Joint Office of Homeless Services (JOHS). The JOHS is the backbone agency supporting a collective impact approach to preventing and ending homelessness in the City of Portland and Multnomah County. The City and the County consolidated resources and services under the JOHS to fund community initiatives to prevent and ultimately end homelessness for tens of thousands of individuals and families each year. The JOHS manages resources from Multnomah County, the City of Portland, Metro, and HUD to fund community initiatives and programs to address and end homelessness in the region.

**Program Summary**

Homelessness is an ongoing crisis in the City of Portland and Multnomah County. In the last several years, the community has come together and responded in unprecedented ways. The JOHS represents a shared commitment between the City of Portland and Multnomah County to expand, improve, and simplify access to the range of services needed to address homelessness in the community. The JOHS administers contracts for homeless services, plans and manages systems of care, oversees system reporting and evaluation, conducts homeless street counts and one night shelter counts, and writes proposals to and monitors funds issued by the U.S. Department of Housing and Urban Development. These operations affect the lives of tens of thousands of homeless singles, youth, families, and survivors of domestic violence in the community. Through the JOHS, funds are contracted to more than 40 nonprofit and public agencies to provide a comprehensive range of services to assist people experiencing homelessness or housing instability. The JOHS receives funding and policy direction from the City of Portland and Multnomah County as well as the City of Gresham and Home Forward. The JOHS, by integrating staffing and funding, offers the City and County enhanced operational coordination and effectiveness in the delivery of services.

The JOHS is committed to and has taken numerous steps to realize the department's goals of achieving racial equity in homeless services and eliminating disparate rates of homelessness on the basis of race and ethnicity. To that end, the JOHS has: (1) improved data collection and outcome reporting using inclusive racial identities; (2) created standards of practice for all contractors that include cultural responsiveness and/or culturally specific service provision; (3) included a requirement for organizational equity assessments, plans, and progress reporting in all contracts; (4) prioritized and increased funding to culturally specific organizations through local procurement processes and prioritization of culturally specific programs in competitive Federal applications; and (5) prioritized staff support to community advisory efforts, including most recently around planning for chronic homelessness and permanent supportive housing.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Lead community-based budget recommendation development	1	1	1	1
Outcome	Present budget recommendations to Community Budget Advisory Committee	1	1	1	1
Outcome	Number of System-Level Quarterly Reports shared with the public	4	4	4	4

**Performance Measures Descriptions**

## Legal / Contractual Obligation

The Joint Office of Homeless Services is authorized by an Intergovernmental Agreement between Multnomah County and the City of Portland.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$640,151	\$179,311	\$718,229	\$207,967
Contractual Services	\$5,100	\$0	\$10,000	\$0
Materials & Supplies	\$92,168	\$750	\$114,059	\$0
Internal Services	\$598,908	\$0	\$670,058	\$0
<b>Total GF/non-GF</b>	<b>\$1,336,327</b>	<b>\$180,061</b>	<b>\$1,512,346</b>	<b>\$207,967</b>
<b>Program Total:</b>	<b>\$1,516,388</b>		<b>\$1,720,313</b>	
<b>Program FTE</b>	3.00	2.00	3.00	2.00

Program Revenues				
Intergovernmental	\$0	\$180,061	\$0	\$207,967
Other / Miscellaneous	\$0	\$0	\$252,422	\$0
<b>Total Revenue</b>	<b>\$0</b>	<b>\$180,061</b>	<b>\$252,422</b>	<b>\$207,967</b>

## Explanation of Revenues

Department Indirect Revenue \$252,422  
City of Portland General Fund \$207,967

## Significant Program Changes

Last Year this program was: FY 2022: 30000A Joint Office of Homeless Services Administration and Operations



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Administration      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

This program offer funds expanded administrative capacity to support implementation of programming funded through the Metro Supportive Housing Services Measure (the Measure). Additional capacity has been added in program equity, program development, community engagement, and communications. The Joint Office of Homeless Services (JOHS) is the backbone department supporting a collective impact approach to preventing and ending homelessness in Multnomah County.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the Measure commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness. The LIP identifies the necessity of building capacity within the JOHS to successfully implement the Measure and commits to supporting ongoing planning that centers the voices of those with lived experience and Black, Indigenous and other People of Color (BIPOC).

This program offer funds expanded administrative capacity to support Measure implementation. This expanded capacity allows the JOHS to: (1) continue engaging the community in Measure program development while centering the voices of BIPOC and those with lived experience of homelessness, severe disabling conditions, and other intersecting marginalized identities, including LGBTQIA2S+; (2) engage County departments in developing housing-focused programming that intersects with other systems of care, system partners in program development and expansion, and Tri-County partners in regional system coordination and development; and (3) provide the public and key stakeholders with regular information on the outcomes achieved through the Measure investments.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Lead community-based budget recommendation development for the Measure	N/A	1	1	1
Outcome	Lead Measure program implementation	N/A	1	1	1

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$565,677	\$0	\$819,781
Contractual Services	\$0	\$822,807	\$0	\$1,127,005
Materials & Supplies	\$0	\$45,000	\$0	\$187,334
Internal Services	\$0	\$182,762	\$0	\$498,102
Debt Service	\$0	\$1,505,000	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$3,121,246</b>	<b>\$0</b>	<b>\$2,632,222</b>
<b>Program Total:</b>	<b>\$3,121,246</b>		<b>\$2,632,222</b>	
<b>Program FTE</b>	0.00	4.00	0.00	6.00

Program Revenues				
Intergovernmental	\$0	\$2,121,246	\$0	\$2,632,222
Financing Sources	\$0	\$1,000,000	\$0	\$0
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,121,246</b>	<b>\$0</b>	<b>\$2,632,222</b>

Explanation of Revenues

Metro Supportive Housing Services \$2,632,222

Significant Program Changes

**Last Year this program was:** FY 2022: 30000B Joint Office of Homeless Services Administration and Operations - Metro

The decrease in funding within this offer is due to the one-time allocation of resources to Debt Service in FY 2022 for an Interfund Loan from the Risk Fund approved by the Board in FY 2021. The Board approved this loan to fund Measure implementation activities, including capacity building within the JOHS, prior to the availability of Measure revenues. This program offer contains the addition of 2.00 FTE to support the department's ability to manage devices, space, safety and operational policies for the Joint Office of Homeless Services, as well as its ability to provide administrative support to its growing teams of program and data staff.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

Prior to being established as a department within the County's organizational structure, the Joint Office of Homeless Services (JOHS) relied on central County administrative functions for certain administrative and operations support. With its formation as a department in FY 2022, the JOHS has been building organizational infrastructure as part of ongoing organizational development processes. This program offer funds critical administrative, business services, and human resources needs identified through that organizational development work and supports specific areas of growth.

### Program Summary

With its formation as a department in FY 2022, the JOHS has been building organizational infrastructure as part of ongoing organizational development processes. This program offer funds the following critical administrative, business services, and human resources needs identified through that organizational development work:

- 1.00 FTE to lead and support the office administrative team and provide strategic analysis and support in recommending and implementing office policies, guidelines, and procedures.
- 1.00 FTE fiscal position to support with the development, management, and administration of the annual budget, management of local, State, and Federal funding, procuring and contracting, and processing invoices from and payments to contracted service providers.
- 1.00 FTE to support time management, act as liaison to Central County Leave, Payroll, and Benefits teams, and support business processes related to hiring and separation.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Fiscal technical assistance provided to partner agencies	N/A	N/A	N/A	40
Outcome	Percent improvement in partner agency invoicing compliance and accuracy at initial submission	N/A	N/A	N/A	20%
Output	Staff provided admin support & support with timekeeping and other human resources business processes	N/A	N/A	N/A	98

### Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$370,408	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$370,408</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$370,408</b>	
<b>Program FTE</b>	0.00	0.00	3.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Adam Brown  
**Program Offer Type:** Administration      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

This program offer funds business services functions for the Joint Office of Homeless Services (JOHS), including budget, grants management, accounts payable, contracts, and purchasing. The JOHS business services team is responsible for development, management, and administration of the annual budget, management of local, State, and Federal funding, procuring and contracting for the provision of homeless services, and processing invoices from and payments to contracted service providers.

**Program Summary**

The JOHS business services team is responsible for development, management, and administration of the annual budget, management of local, State, and Federal funding, procuring and contracting for the provision of homeless services, and processing invoices from and payments to contracted service providers. As a multi-jurisdictional department, the JOHS participates in the annual budget process for both the City of Portland and Multnomah County. The business services team prepares annual budgets for both jurisdictions and completes related fiscal reporting throughout the year to ensure that spending occurs within the designated authority limits.

The business services team manages more than a dozen local, Federal, and State funding streams, which includes grant monitoring, reporting, and fiscal compliance. It supports the JOHS in conducting procurements, ensuring procurement authority to contract for services, and managing the lifecycle of contracts from initial development to annual renewal and mid-year updates. The JOHS maintains more than 50 contracts with more than 40 community-based organizations. The business services team supports the fiscal administration of homeless services contracts, working closely with community-based organizations to maintain contract budgets and invoice for services. It processes more than 850 invoices each year totaling more than \$100 million.

The business services team prioritizes equity by supporting low-barrier procurements and contracting activities, being responsive to the cash management needs and providing financial technical assistance and grants management support to small and culturally specific organizations. It supports the program teams in the provision of services that prioritize Black, Indigenous, and other People of Color and the JOHS commitment to eliminating racial disparities among people at risk of or experiencing homelessness.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of contracts managed, including culturally-specific organizations	45	50	60	60
Outcome	Number of invoices processed*	1,190	700	900	850
Outcome	Funding passed to community-based organizations, including culturally-specific organizations*	\$98.5 million	\$60.0 million	\$90.0 million	\$120.0 million
Outcome	Percent of financial reports submitted to the satisfaction of the grantor	99%	99%	99%	99%

**Performance Measures Descriptions**

\*This performance measure has been significantly impacted by the COVID-19 pandemic.

## Legal / Contractual Obligation

Oregon Revised Statute 294 - County and Municipal Financial Administration  
Oregon Revised Statute 279 - Public Contracting  
Government Accounting Standards Board (GASB)  
Generally Accepted Accounting Principles (US GAAP)  
County Administrative Policies and Procedures

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$962,692	\$121,852	\$1,038,892	\$125,644
Materials & Supplies	\$10,894	\$19,106	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$973,586</b>	<b>\$140,958</b>	<b>\$1,038,892</b>	<b>\$125,644</b>
<b>Program Total:</b>	<b>\$1,114,544</b>		<b>\$1,164,536</b>	
<b>Program FTE</b>	6.40	0.60	6.40	0.60

Program Revenues				
Intergovernmental	\$0	\$140,958	\$0	\$125,644
<b>Total Revenue</b>	<b>\$0</b>	<b>\$140,958</b>	<b>\$0</b>	<b>\$125,644</b>

## Explanation of Revenues

City of Portland General Fund \$125,644

## Significant Program Changes

Last Year this program was: FY 2022: 30001A Business Services



**Department:** Joint Office of Homeless Services      **Program Contact:** Adam Brown  
**Program Offer Type:** Administration      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

This program offer funds an expansion of business services capacity in the Joint Office of Homeless Services (JOHS) to support the budgetary, fiscal, procurement, and contracting needs related to implementing new programming funded by the Metro Supportive Housing Service Measure (the Measure).

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds organizational capacity within the JOHS to successfully implement the Measure.

This program offer funds an expansion of the JOHS business services team to support Measure implementation and ongoing programming. The JOHS business services team is responsible for development, management, and administration of the annual budget, management of local, State, and Federal funding, procuring and contracting for the provision of homeless services, and processing invoices from and payments to community-based organizations.

The business services team prioritizes equity by supporting low-barrier procurements and contracting activities, being responsive to the cash management needs and providing financial technical assistance and grants management support to small and culturally-specific organizations. It supports the program teams in the provision of services that prioritize Black, Indigenous, and other People of Color and the JOHS and Measure commitment to eliminating racial disparities among people at risk of or experiencing homelessness.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of contracts expanded/new provider contracts established, including culturally-specific organizations	N/A	20	10	15
Outcome	Measure funding passed to community-based organizations, including culturally-specific organizations	N/A	\$40 million	\$35 million	\$90 million

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$524,876	\$0	\$887,912
Contractual Services	\$0	\$500,000	\$0	\$150,000
Materials & Supplies	\$0	\$40,000	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$1,064,876</b>	<b>\$0</b>	<b>\$1,037,912</b>
<b>Program Total:</b>	<b>\$1,064,876</b>		<b>\$1,037,912</b>	
<b>Program FTE</b>	0.00	4.00	0.00	6.00

Program Revenues				
Intergovernmental	\$0	\$1,064,876	\$0	\$1,037,912
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,064,876</b>	<b>\$0</b>	<b>\$1,037,912</b>

Explanation of Revenues

Metro Supportive Housing Services \$1,037,912

Significant Program Changes

Last Year this program was: FY 2022: 30001B Business Services - Metro Measure Expansion

This program offer contains the addition of 2.00 FTE to support the budgetary, fiscal, procurement, and contracting responsibilities associated with Measure funding.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Goulter

**Program Offer Type:** Administration      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

The Joint Office of Homeless Services (JOHS) Human Resources (HR) team provides expertise, guidance, and leadership on all human resources functions for this new and rapidly growing County department. The JOHS HR team supports organizational planning and the development and management of human resources business processes. It supports all staff through the full employee lifecycle, including recruitment, onboarding, employee relations, retention, professional development, and training, with an overarching commitment to department and County equity values. The JOHS HR team is staffed with individuals of diverse educational, professional, cultural, and lived backgrounds that offer a high-level of expertise and competency, and that also reflect the department's core values.

**Program Summary**

Prior to its establishment as a department in FY 2022, the JOHS relied on central County human resources support provided by the Department of County Management and the Department of County Assets. Formed in FY 2022, the JOHS Human Resources Team (HR) team provides the department with internal expertise, support, guidance, and leadership on all human resources functions.

The JOHS has grown from 32.00 FTE in FY 2021 to nearly 100.00 FTE in FY 2023, plus additional limited-duration and on-call staff associated with the department's COVID-19 programming. This has required intentional human resources leadership and strategic organizational planning. The HR team provides that leadership and strategic planning, along with guidance on workforce diversity, equity, and inclusion to ensure fidelity to the department's equity values and the County's Workforce Equity Strategic Plan (WESP). The HR team does this in partnership with the JOHS Equity Committee and Equity Manager.

The HR team provides the full lifecycle of HR services for the department's represented, non-represented, limited-duration, and on-call employees. This includes conducting internal and external recruitments, providing a structured and engaging onboarding process, and supporting employee retention by providing training, employee relations, professional development, and ensuring safety, trust, and belonging for all JOHS staff. It leads the development and management of human resources business processes, with a focus on equitable and inclusive practices. It develops position descriptions, performs position management, supports timekeeping, maintains human resources data systems, and interprets and ensures compliance with County Personnel Rules and Collective Bargaining Agreements.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Percent of recruitments that are successful*	N/A	90%	90%	90%
Outcome	Number of regular employees provided full range of HR services	N/A	70	60	98
Output	Percent of total recruitments that include candidates who identify as a person of color	N/A	N/A	N/A	100%

**Performance Measures Descriptions**

\*A successful recruitment is a recruitment that ends in a hire.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$357,872	\$0	\$398,307	\$0
<b>Total GF/non-GF</b>	<b>\$357,872</b>	<b>\$0</b>	<b>\$398,307</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$357,872</b>		<b>\$398,307</b>	
<b>Program FTE</b>	2.00	0.00	2.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

**Last Year this program was:** FY 2022: 30000C Joint Office of Homeless Services Administration and Operations - Human

This program offer is new for FY 2023.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Goulter  
**Program Offer Type:** Administration      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds an expansion of the Joint Office of Homeless Services Human Resources (HR) team to support organizational growth related to Measure implementation. The JOHS HR team supports organizational planning and the development and management of human resources business processes. It also supports all staff through the full employee lifecycle, including recruitment, onboarding, employee relations, retention, professional development, and training, with an overarching commitment to department and County equity values.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds organizational capacity within the JOHS to successfully implement the Measure.

The JOHS has grown from 32.00 FTE in FY 2021 to nearly 100.00 FTE in FY 2023, with the majority of this growth associated with Measure implementation. The growth has required additional human resources capacity to support organizational planning and development, including the development of staffing and recruitment plans. It has also required additional capacity for all HR business processes, including recruitment, onboarding, employee relations, retention, professional development, training, and timekeeping.

The HR team provides the full lifecycle of HR services for the department's represented, non-represented, limited-duration, and on-call employees. This includes conducting internal and external recruitments, providing a structured and engaging onboarding process, and supporting employee retention by providing training, employee relations, professional development, and ensuring safety, trust, and belonging for all JOHS staff. It leads the development and management of human resources business processes, with a focus on equitable and inclusive practices. It develops position descriptions, performs position management, supports timekeeping, maintains human resources data systems, and interprets and ensures compliance with County Personnel Rules and Collective Bargaining Agreements. It does all of this while providing guidance on workforce diversity, equity, and inclusion to ensure fidelity to the department's equity values and the County's Workforce Equity Strategic Plan (WESP).

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of culturally specific outreach and recruitment activities per year	N/A	N/A	N/A	4
Outcome	Percent increase in applicants who identify as a person of color	N/A	N/A	N/A	10%

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$132,156	\$0	\$236,502
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$132,156</b>	<b>\$0</b>	<b>\$236,502</b>
<b>Program Total:</b>	<b>\$132,156</b>		<b>\$236,502</b>	
<b>Program FTE</b>	0.00	1.00	0.00	2.00

Program Revenues				
Intergovernmental	\$0	\$132,156	\$0	\$236,502
<b>Total Revenue</b>	<b>\$0</b>	<b>\$132,156</b>	<b>\$0</b>	<b>\$236,502</b>

Explanation of Revenues

Metro Supportive Housing Services \$236,502

Significant Program Changes

Last Year this program was: FY 2022: 30000B Joint Office of Homeless Services Administration and Operations - Metro

This program offer is new for FY 2023, but does include the history of one HR position that was budgeted in FY 2022's JOHS Administration and Operations - Metro Measure Expansion (30000B). This program offer contains the addition of 1.00 FTE to support the increasing demand on Human Resources business processes, including recruitment, onboarding, employee relations, retention, professional development, training, and timekeeping.



**Department:** Joint Office of Homeless Services      **Program Contact:** Lori Kelley  
**Program Offer Type:** Support      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

### Executive Summary

This program offer supports data-related operations for the Joint Office of Homeless Services (JOHS), including data quality support, technical assistance, end-user training, analysis, reporting and database administration support. The JOHS data team is responsible for training new and ongoing database users, improving the quality of homeless services data in multiple systems of care, providing technical assistance to both internal and external stakeholders, producing and managing a diverse portfolio of analytic tools and data reports, completing ad hoc data requests and analyses and supporting administrative functions related to the system's primary database.

### Program Summary

The JOHS data team is responsible for various data management and analytics operations across the data lifecycle that culminate in the provision of useful information for internal and jurisdictional stakeholders. The information provided by the team communicates system and program performance, advances racial equity, promotes transparency and accountability, informs policymaking and budgetary processes. The data team leads or supports a variety of administrative functions that train and assist users in database interaction, provide and curate data for various stakeholders, monitor and support the improvement of data quality, and assist in database administration.

As a multi-jurisdictional Department, the data team participates in essential reporting processes for both the City of Portland and the County. The data team leads the quantitative portion of the rating and ranking process for the U.S. Department of Housing and Urban Development's annual competitive Continuum of Care Notice of Funding Availability, which brings nearly \$30 million to the local homeless services system of care.

The data team produces a quarterly report, the community's primary tool for measuring system performance. Since 2019, the team has also led the production of the bi-annual report and associated tools for the Point-in-Time (PIT) Count of Homelessness. The PIT Count scheduled for 2021 was postponed due to COVID-19, so a count was completed in early 2022.

In addition to these products, the team develops and manages a variety of analytic tools that promote racial and demographic equity, inform community leaders about program and system outcomes and contribute to the provision of information that supports the housing or sheltering of tens of thousands of community members annually.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of end-user trainings*	280	350	380	400
Outcome	Number of ad hoc data requests completed	16	30	50	50
Outcome	Number of outcomes-related presentations delivered	11	4	12	8
Outcome	Number of quarterly reports that disaggregate system performance by race and ethnicity	N/A	N/A	N/A	4

### Performance Measures Descriptions

\*Includes new-user, reporting-related, and refresher training sessions.

\*\* This is a new measure in FY 2023.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$260,550	\$483,314	\$571,463	\$228,516
Contractual Services	\$0	\$98,670	\$0	\$102,615
Materials & Supplies	\$780	\$3,922	\$0	\$3,806
Internal Services	\$0	\$15,353	\$0	\$65,698
<b>Total GF/non-GF</b>	<b>\$261,330</b>	<b>\$601,259</b>	<b>\$571,463</b>	<b>\$400,635</b>
<b>Program Total:</b>	<b>\$862,589</b>		<b>\$972,098</b>	
<b>Program FTE</b>	2.20	3.80	4.25	1.75

Program Revenues				
Intergovernmental	\$0	\$601,259	\$0	\$400,635
<b>Total Revenue</b>	<b>\$0</b>	<b>\$601,259</b>	<b>\$0</b>	<b>\$400,635</b>

Explanation of Revenues

This program generates \$65,698 in indirect revenues.  
 City of Portland General Fund \$102,615  
 City of Portland Emergency Solutions Grant (ESG) \$298,020

Significant Program Changes

Last Year this program was: FY 2022: 30002A Data, Research, & Evaluation

The year-over-year change in General Fund vs. Other Funds relates to how HUD Continuum of Care (CoC) Planning Grant resources have been allocated across the department.

**Department:** Joint Office of Homeless Services      **Program Contact:** Lori Kelley  
**Program Offer Type:** Support      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

With Metro Supportive Housing Services Measure funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds critical expanded capacity to oversee and implement data management and analytics operations. Additionally there is alignment and integration of data systems within the County, across the Metro counties, and across systems of care, including housing, human services and health. This program offer funds the capacity to develop and implement an evaluation framework focused on the Measure, which will include the effectiveness of investments in achieving regional and local outcome metrics.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the JOHS and Measure commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness.

The LIP recognizes that the success of the Measure depends on increasing the capacity to collect, align, and evaluate data related to the local and regional outcome metrics for the Measure. This program offer funds essential capacity related to foundational data management practices and user support, as well as reporting, analysis and evaluation of Measure-related data at the program, homeless system of care, countywide, tri-county, and cross-system levels.

This program offer also funds capacity to develop a data governance framework that guides the implementation of regional data initiatives, policies and procedures and strategic systems integration. A dedicated position leads Joint Office of Homeless Services (JOHS) efforts to ensure consistent data collection for the Measure across departments in Multnomah County, as well as in Washington County and Clackamas County. This position supports the efforts to share data across homeless services, health, and public safety systems, in order to facilitate service coordination and resource prioritization for the Measure's priority populations. This program offer funds capacity in the JOHS to develop and implement program evaluation for the regional and local metrics for the Measure, as well as staffing capacity to support tri-county collaborations between community partners, health systems, consultants, and academic evaluators, to develop and oversee implementation of an evaluation work plan for the Measure.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of regional data governance meetings	N/A	18	22	23
Outcome	Number of standardized, regional performance measures implemented in reporting	N/A	9	24	24
Output	Implement shared regional race and ethnicity disaggregation and reporting standard	N/A	N/A	N/A	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$631,983	\$0	\$1,113,396
Materials & Supplies	\$0	\$30,000	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$661,983</b>	<b>\$0</b>	<b>\$1,113,396</b>
<b>Program Total:</b>	<b>\$661,983</b>		<b>\$1,113,396</b>	
<b>Program FTE</b>	0.00	4.50	0.00	5.50

Program Revenues				
Intergovernmental	\$0	\$661,983	\$0	\$1,113,396
<b>Total Revenue</b>	<b>\$0</b>	<b>\$661,983</b>	<b>\$0</b>	<b>\$1,113,396</b>

Explanation of Revenues

Metro Supportive Housing Services \$1,113,396

Significant Program Changes

**Last Year this program was:** FY 2022: 30002B Data, Research, & Evaluation - Metro Measure Expansion

The year-over-year funding increase is due to the addition of one-time funds to integrate the Homeless Management Information System data into Service Coordination Portal Engine (SCoPE).

This program offer contains the addition of 1.00 FTE to support the analysis and evaluation of Measure-related program data.

**Department:** Joint Office of Homeless Services      **Program Contact:** Lori Kelley  
**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted  
**Related Programs:** 30004C  
**Program Characteristics:**

### Executive Summary

In FY 2023, the Joint Office of Homeless Services (JOHS) expects to take over responsibility for the implementation of the Homeless Management Information System (HMIS) in Multnomah, Clackamas, and Washington Counties from the Portland Housing Bureau. This program offer provides the necessary ongoing funding that the JOHS will need to support its share of HMIS costs.

### Program Summary

The United States Department of Housing and Urban Development (HUD) requires all recipients of Continuum of Care (CoC) funding to have a “Homeless Management Information System” or HMIS. All recipients of CoC funding are required to record data related to certain system performance measures in HMIS, so that the outputs and outcomes of those investments can be reported on at the system level. In Multnomah County, the HMIS is a database provided by WellSky called “ServicePoint” and until now the Portland Housing Bureau has been the local implementer of that database.

The Portland Housing Bureau has determined that it will no longer be the local implementing jurisdiction for HMIS; it has been the implementer for the entire State of Oregon and has already handed off responsibility for the balance of the state to the State of Oregon. In light of the regional nature of the Metro Supportive Housing Services Measure, Multnomah, Clackamas and Washington Counties have agreed that it would be beneficial to have a tri-county HMIS implementation led by Multnomah County. This will allow local control over data collection and reporting standards, and help ensure alignment with emerging regional and local metrics.

This program offer provides the ongoing funding that the JOHS will need to support its share of HMIS costs, which includes software licenses and staffing. Additional one-time costs associated with the regional implementation are in program offer 30004C - Policy, Planning, & Regional Coordination - Regional Strategies Fund - Metro Measure Expansion.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Tri-County HMIS-related intergovernmental agreements in place	N/A	N/A	2	2
Outcome	Regional HMIS Implementation launched**	N/A	N/A	N/A	1

### Performance Measures Descriptions

\*\* This is a new measure in FY 2023

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$143,375	\$0
Internal Services	\$0	\$0	\$81,625	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$225,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$225,000</b>	
<b>Program FTE</b>	0.00	0.00	1.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Support      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Joint Office of Homeless Services (JOHS) serves as the Lead Agency overseeing the local U.S. Department of Housing and Urban Development (HUD) Continuum of Care (CoC) and acts as the convener for the CoC. This program offer funds the policy and planning work associated with these activities. The policy and planning work carried out by the JOHS prioritizes creating structures and processes that maximize the participation of Black, Indigenous, and other People of Color, as well as those with lived experience of homelessness, behavioral health challenges, and other experiences of marginalization.

**Program Summary**

The JOHS supports homeless system governance and planning as the lead agency for the HUD CoC. It also acts as the convener and staffs the oversight bodies for each population specific system of care (domestic violence, youth, adults, families with children, and veterans). The policy and planning work carried out by the JOHS prioritizes creating structures and processes that maximize the participation of Black, Indigenous, and other People of Color, as well as those with lived experience of homelessness, behavioral health challenges, and other experiences of marginalization.

HUD's CoC program is designed to promote a community-wide commitment to ending homelessness by providing funding to rehouse homeless individuals and families, promoting access to and utilization of programs, and optimizing self-sufficiency among individuals and families experiencing homelessness. A CoC is a local planning body that develops and oversees a community plan to organize and deliver housing and services to meet the specific needs of the community. Multnomah County's plan is maintained by JOHS, in collaboration with its jurisdictional and community-based partners. Each year, the JOHS coordinates an application to HUD based on the Notice of Funding Availability (NOFA) that results in nearly \$30 million in annual funding to the system of care.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Lead annual Continuum of Care (CoC) application	1	1	1	1
Outcome	Secure CoC funding from the U.S. Department of Housing and Urban Development	\$25 million	\$25 million	\$30 million	\$30 million

**Performance Measures Descriptions**



Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$398,431	\$102,015	\$326,932
Contractual Services	\$0	\$55,890	\$0	\$97,760
Materials & Supplies	\$0	\$2,252	\$0	\$1,852
Internal Services	\$0	\$12,790	\$0	\$93,992
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$469,363</b>	<b>\$102,015</b>	<b>\$520,536</b>
<b>Program Total:</b>	<b>\$469,363</b>		<b>\$622,551</b>	
<b>Program FTE</b>	0.00	3.00	0.75	2.25

Program Revenues				
Intergovernmental	\$0	\$469,363	\$0	\$520,536
<b>Total Revenue</b>	<b>\$0</b>	<b>\$469,363</b>	<b>\$0</b>	<b>\$520,536</b>

Explanation of Revenues

This program generates \$93,992 in indirect revenues.  
 City of Portland General Fund \$97,760  
 HUD Continuum of Care (CoC) Planning Grant \$422,776

Significant Program Changes

Last Year this program was: FY 2022: 30003A Policy & Planning

The year-over-year change in General Fund vs. Other Funds relates to how HUD Continuum of Care (CoC) Planning Grant resources have been allocated across the department.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Support      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds the capacity needed for the extensive and ongoing oversight and planning work - both local and regional - outlined in the Measure and the County's Local Implementation Plan (LIP). This program offer also funds capacity to staff the JOHS community advisory structure, including the local and regional measure advisory bodies, and to organize and lead community-engaged planning in areas identified in the LIP.

**Program Summary**

The County's LIP for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The Measure and the LIP recognize both the need for an ongoing advisory structure at the county level, and at the regional level, to oversee implementation and continued engagement with a wide range of stakeholders - in particular people with lived experience of homelessness and Black, Indigenous, and other People of Color (BIPOC) communities. The Joint Office of Homeless Services (JOHS) will lead this countywide and regional engagement and planning work in partnership with partners in Washington and Clackamas Counties.

This offer will allow the Policy, Planning, & Regional Coordination team to: (1) facilitate the JOHS community advisory structure, including the local and regional Measure advisory bodies; (2) represent the JOHS in regional Measure advisory structure development efforts; (3) organize and lead community-engaged planning in areas identified in the LIP and elsewhere as needed; and (4) ensure that Measure-related planning aligns with planning efforts underway with HUD, the State of Oregon, other county departments, and in each of the population-specific systems of care.

Consistent with the values of the JOHS, the Measure, and the LIP, this team will work with the community to create structures and planning processes that center the BIPOC voices and those with lived experience of homelessness, severe disabling conditions, and other intersecting marginalized identities, including LGBTQIA2S+.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Lead ongoing Phase 1 Measure planning and implementation*	N/A	1	1	1
Outcome	Generate specific work plan with measurable objectives for each LIP area of work**	N/A	1	1	1
Outcome	Create new advisory structure for ending homelessness initiatives and Measure implementation	N/A	1	1	1

**Performance Measures Descriptions**

\*The LIP for the Measure identifies initial planning and implementation as "Phase 1," to occur over the first three years of Measure-funded programming, which is County FY 2022, FY 2023, and FY 2024.

\*\*The Measure intergovernmental agreement requires the JOHS to prepare an annual work plan for Measure-funded investments. The FY 2022 work plan was contained within the LIP itself.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$471,941	\$0	\$521,360
Contractual Services	\$0	\$2,285,242	\$0	\$0
Materials & Supplies	\$0	\$50,000	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$2,807,183</b>	<b>\$0</b>	<b>\$521,360</b>
<b>Program Total:</b>	<b>\$2,807,183</b>		<b>\$521,360</b>	
<b>Program FTE</b>	0.00	3.50	0.00	3.50

Program Revenues				
Intergovernmental	\$0	\$2,807,183	\$0	\$521,360
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,807,183</b>	<b>\$0</b>	<b>\$521,360</b>

Explanation of Revenues

Metro Supportive Housing Services \$521,360

Significant Program Changes

Last Year this program was: FY 2022: 30003B Policy, Planning, & Regional Coordination - Metro Measure Expansion

The year-over-year change in funding is due to moving the Regional Strategies Implementation Fund resources to program offer 30004C - Policy, Planning, & Regional Coordination - Regional Strategies Fund - Metro Measure Expansion.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

The Metro Supportive Housing Services Measure (Measure) provides that each county in the region will work with service providers and community partners to develop and implement programs that respond to the unique needs in their communities and to achieve goals and metrics for the region. To support regional coordination, the Measure, and the intergovernmental agreement that governs Measure funding, requires that each county contribute not less than 5% of its share of program funds each fiscal year to a Regional Strategies Implementation Fund (RSIF) to achieve regional investment strategies. This program offer supports regional investments of these funds.

**Program Summary**

To support regional coordination, the Measure, and the intergovernmental agreement (IGA) that governs Measure funding, requires that each county contribute not less than 5% of its share of program funds each fiscal year to a RSIF to achieve regional investment strategies. The Measure's Tri-County Planning Body (TCPB) is tasked with strengthening coordination among the counties and Metro in addressing homelessness in the region through the identification of regional goals, strategies, and outcome metrics that support regional Supportive Housing Services coordination and alignment, which it will outline in the Tri-County Plan. Pending the development of the Tri-County Plan, the JOHS is making regionally-focused RSIF investments in the following programs, as directed/allowed under the terms of the IGA:

- One-time costs associated with the implementation of the regional Homeless Management Information System, which is described in more detail in program offer 30003C - Data, Research, & Evaluation - Homeless Management Information System, along with funds for regional data coordination efforts.
- One-time funds needed to establish a regional Risk Mitigation Pool (RMP) program. The RMP program supports housing providers in the region who agree to provide permanent supportive housing (PSH) by offsetting increased financial risks associated with operating PSH units beyond those typical of affordable housing.
- One-time organizational capacity building funds to support new organizations, including many smaller, culturally specific organizations, to become established as contracted service providers that are qualified to work in all three counties. This investment will, in part, support the establishment of new providers qualified through the FY 2022 tri-county supportive housing services Request for Programmatic Qualifications conducted by Washington County in partnership with Multnomah County and Clackamas County.
- A balance of RSIF funds that will be programmed following the development of the Tri-County Plan are also budgeted in this program offer.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Work w/Tri-County Planning Body to identify investment priorities for Regional Strategies Implementation Fund	N/A	N/A	N/A	1
Outcome	Initiate implementation of regional investment priorities	N/A	N/A	N/A	1

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$0	\$2,947,415
Materials & Supplies	\$0	\$0	\$0	\$345,625
Internal Services	\$0	\$0	\$0	\$129,375
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$3,422,415</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$3,422,415</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$3,422,415
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$3,422,415</b>

Explanation of Revenues

Metro Supportive Housing Services \$3,422,415

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Support      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Joint Office of Homeless Services (JOHS) relies on an extensive network of community-based organizations to provide homeless services. This program offer funds one existing position that provides system training to support the implementation of equity-focused best practices in homeless services systems of care. This includes training for managerial and frontline staff in the JOHS and in contracted community-based organizations.

**Program Summary**

The JOHS relies on an extensive network of community-based organizations to provide homeless services. This program offer funds capacity dedicated to coordinating, developing, and delivering training to contracted provider agencies and to JOHS staff. Through this capacity the JOHS partners with the Department of County Human Services to deliver Assertive Engagement trainings, to develop, deliver, and coordinate access to training for management and frontline staff in racial equity, culturally responsive and specific practices, trauma informed care, de-escalation, and other areas, with the goal of creating ongoing communities of practice among contracted agencies.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Trainings delivered to JOHS staff	23	12	16	22
Outcome	Percentage of trained staff reporting increased understanding in best practice training areas	84%	75%	75%	75%
Outcome	Trainings delivered to providers and partners	38	12	18	24
Outcome	Percentage of staff from provider and partner agencies reporting increased understanding in best practices	88%	75%	75%	75%

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$111,842	\$0	\$126,306	\$0
<b>Total GF/non-GF</b>	<b>\$111,842</b>	<b>\$0</b>	<b>\$126,306</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$111,842</b>		<b>\$126,306</b>	
<b>Program FTE</b>	1.00	0.00	1.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2022: 30004A Equity-Focused System Development & Capacity Building



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Support      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

Using Metro Supportive Housing Services Measure (the Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds capacity to expand the homeless system of care's network of culturally-specific providers and to build culturally specific and culturally responsive services capacity across the Joint Office of Homeless Services (JOHS) network of service providers.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness, with a focus on disproportionately impacted Communities of Color. The LIP specifically prioritizes expanding the network of culturally specific providers and expanding culturally specific services.

This program offer uses Measure funding to support an increase in the number of culturally specific providers, and the range of culturally specific supportive housing service offered in the homeless response system, by expanding the equity-focused planning and capacity building staff in the JOHS. This staff will: (1) continue to develop and administer training opportunities and technical assistance that builds racial equity competencies; (2) organize and lead community-engaged planning efforts to expand the network of culturally specific organizations providing supportive housing services, including identifying capacity-building and organizational development needs of those organizations; (3) liaise between the JOHS and the network of culturally specific providers regarding matters related to services planning, policy development, organizational capacity building and trainings.

This program offer also funds ongoing capacity building allocations to partner agencies to support the recruitment and retention of staff in an amount equal to 5% of agency operating budgets as of FY 2022. This funding prioritizes support for entry-level positions and to ensuring that staff reflect the diversity of the community they serve.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Support the creation of a regional culturally-specific service provider advisory body*	N/A	N/A	N/A	1
Outcome	Number of engaged culturally-specific organizations organizations that are not yet JOHS contracted providers	N/A	30	118	55
Output	Develop community engagement plan for culturally-specific providers**	N/A	1	1	N/A

### Performance Measures Descriptions

\*This is a new measure in FY 2023.

\*\*This performance measure is being discontinued because the engagement plan has been completed.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$119,620	\$0	\$495,873
Contractual Services	\$0	\$4,845,000	\$0	\$3,417,666
Debt Service	\$0	\$1,515,000	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$6,479,620</b>	<b>\$0</b>	<b>\$3,913,539</b>
<b>Program Total:</b>	<b>\$6,479,620</b>		<b>\$3,913,539</b>	
<b>Program FTE</b>	0.00	1.00	0.00	4.00

Program Revenues				
Intergovernmental	\$0	\$6,479,620	\$0	\$3,913,539
<b>Total Revenue</b>	<b>\$0</b>	<b>\$6,479,620</b>	<b>\$0</b>	<b>\$3,913,539</b>

Explanation of Revenues

Metro Supportive Housing Services \$3,913,539

Significant Program Changes

**Last Year this program was:** FY 2022: 30004B Equity-Focused System Development & Capacity Building - Metro

The year-over-year decrease in funding is the result of one-time capacity building funds having been allocated to this program offer in FY 2022.

This program offer contains the addition of 1.00 FTE to support Assertive Engagement programming and 2.00 FTE to for cross-system needs assessments, culturally-responsive and trauma-informed training curriculum development, and training delivery (1.00 FTE for the Adult System of Care and 1.00 FTE for the Domestic Violence System of Care).

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

The Joint Office of Homeless Services (JOHS) relies on an extensive network of community-based organizations to provide homeless services. In FY 2022, in an effort to address critical workforce challenges across its system of care, the City of Portland and Multnomah County made a mid-year allocation of resources to fund increased wages for frontline workers via a 3% increase to provider operating budgets. This program offer provides the ongoing resources needed to maintain this commitment as well as additional funding to increase the Cost of Living Adjustment (COLA) for homeless services providers.

### Program Summary

The JOHS relies on an extensive network of community-based organizations to provide homeless services. In FY 2022, in an effort to address critical workforce challenges across its system of care, the City of Portland and Multnomah County allocated \$1.0 million (\$2.0 million annualized) of ongoing resources to fund increased wages for frontline workers via a 3% increase to provider operating budgets. This program offer provides the ongoing resources needed to maintain this commitment. Partner agency investments may include increases in wages for entry-level workers, training and retention support for staff, and hiring and retention bonuses.

Additional County General Fund in this Program Offer will allow the JOHS to increase homeless services provider Cost of Living Adjustments (COLAs) in the coming fiscal year, beyond the originally budgeted 4%, in order to further support the recruitment and retention of workforce in all areas of the homelessness response system.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of provider organizations receiving an increase to operating budgets	N/A	N/A	N/A	40
Outcome	Improve rates of recruitment and retention at provider orgs through increased wages for front-line workers	N/A	N/A	N/A	Yes

### Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$1,417,663	\$1,000,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,417,663</b>	<b>\$1,000,000</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$2,417,663</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,000,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,000,000</b>

Explanation of Revenues

City of Portland General Fund to increase wages of front-line workers - \$1,000,000  
 County General Fund to increase wages of front-line workers - \$1,000,000  
 County General Fund to increase the COLA for Homeless Services Contractors beyond the originally budgeted 4% - \$417,633

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

The Joint Office of Homeless Services (JOHS) relies on an extensive network of community-based organizations to provide homeless services. In FY 2022, in an effort to address critical workforce shortages across its system of care, the City of Portland and Multnomah County made a mid-year allocation of one-time resources to fund hiring and retention bonuses for frontline workers. This program offer provides one-time funding for the retention bonuses committed in FY 2022 that will not be paid until FY 2023.

**Program Summary**

The JOHS relies on an extensive network of community-based organizations to provide homeless services. In FY 2022, in an effort to address critical workforce shortages across its system of care, the City of Portland and Multnomah County made a one-time mid-year allocation of \$1.0 million to fund hiring and retention bonuses for frontline workers. Organizations were given the latitude to structure the hiring and retention bonuses in whatever way would best allow them to address staffing shortages, with a maximum payment of up to \$3,000 per new hire.

Based on the way some organizations chose to structure the retention bonus, the payment will be made in FY 2023, meaning that the related costs will not be incurred in FY 2022, when the one-time resources were allocated. This program offer provides one-time funding for the retention bonuses committed in FY 2022 that will not be paid until FY 2023.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Fund retention bonuses at provider organizations	N/A	N/A	N/A	170
Outcome	Increase rates of recruitment and retention at provider organizations	N/A	N/A	N/A	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$250,000	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$250,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$250,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Beginning Working Capital	\$0	\$0	\$250,000	\$0
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$250,000</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

Attracting and retaining staff for essential direct service work in emergency shelter and outreach settings is among the most critical obstacles to meeting system-wide goals related to expanding outreach and shelter capacity and achieving the improved outcomes that come from reduced staff turnover. This program offer, in combination with program offer 30005F, addresses an aspect of that challenge by providing ongoing funding for increases in base pay for frontline shelter and outreach workers that was made available on a limited-term basis during the COVID-19 pandemic.

### Program Summary

The Joint Office of Homeless Services (JOHS) relies on a network of community based organizations to create emergency shelter programs for adults, families, youth, and domestic and sexual assault survivors, and to deploy outreach workers who, among other things, help navigate people to these shelter and other system resources. During the height of the COVID-19 pandemic, the County approved a \$2.00 per hour increase in base pay for workers in these organizations who continued to carry out essential shelter and outreach functions.

Although the worst of the pandemic appears over, shelter and outreach providers have continued to struggle to attract and maintain critical frontline workers. These positions continue to turn-over at a high rate and are remaining vacant for months. Providers report that this is a combination of ongoing health and safety concerns related to the pandemic and larger labor market forces that are making better wages available in other, less difficult and risky, areas of work. Existing programming is in jeopardy, and new programming is delayed by the lack of applicants to essential positions.

The JOHS has proposed a number of critical investments to help stabilize staffing in its community based organizations more broadly, as most face similar challenges across the range of program positions. This program offer, in combination with Program Offer 30005F, is one piece of the overall strategy, providing ongoing funding for increases in base pay for hundreds of frontline shelter and outreach workers that was made available on a limited-term basis during the COVID-19 pandemic. This investment will ensure shelter and outreach provider compensation is not reduced starting July 1, 2022.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Approximate number of FTE shelter and outreach workers retain COVID-19 response pay increase*	N/A	N/A	N/A	850
Outcome	Shelter & outreach contractors report improved staff retention*	N/A	N/A	N/A	80%
Outcome	Staff of color will be retained at rates as high or higher than non-Hispanic white staff	N/A	N/A	N/A	Yes

### Performance Measures Descriptions

\*In combination with program offer 30005F.



Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$1,000,000	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,000,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$1,000,000</b>	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds a critical investment in attracting frontline shelter and outreach workers. Attracting and retaining staff for essential direct service work in emergency shelter and outreach settings is among the most critical obstacles to meeting system-wide goals related to expanding outreach and shelter capacity and achieving the improved outcomes that come from reduced staff turnover. This program offer, in combination with program offer 30005E, addresses an aspect of that challenge by providing ongoing funding for increases in base pay for frontline shelter and outreach workers that was made available on a limited-term basis during the COVID-19 pandemic.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer supports critical organizational capacity to attract and retain workers, specifically in the areas of shelter and outreach. The Joint Office of Homeless Services (JOHS) relies on a network of community based organizations to create emergency shelter programs for adults, families, youth, and domestic and sexual assault survivors, and to deploy outreach workers who, among other things, help navigate people to these shelter and other system resources. During the height of the COVID-19 pandemic, the County approved a \$2.00 per hour increase in base pay for workers in these organizations who continued to carry out essential shelter and outreach functions.

Although the worst of the pandemic appears over, shelter and outreach providers have continued to struggle to attract and maintain critical frontline workers. These positions continue to turn-over at a high rate and are remaining vacant for months. Providers report that this is a combination of ongoing health and safety concerns related to the pandemic and larger labor market forces that are making better wages available in other, less difficult and risky, areas of work. Existing programming is in jeopardy, and new programming is delayed by the lack of applicants to essential positions.

The JOHS has proposed a number of critical investments to help stabilize staffing in its community based organizations more broadly, as most face similar challenges across the range of program positions. This program offer, in combination with Program Offer 30005E, is one piece of the overall strategy, providing ongoing funding for increases in base pay for hundreds of frontline shelter and outreach workers that was made available on a limited-term basis during the COVID-19 pandemic. This investment will ensure shelter and outreach provider compensation is not reduced starting July 1, 2022.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Approximate number of FTE shelter and outreach workers retain COVID-19 response pay increase*	N/A	N/A	N/A	850
Outcome	Shelter & outreach contractors report improved staff retention*	N/A	N/A	N/A	80%
Outcome	Staff of Color will be retained at rates as high or higher than non-Hispanic white staff	N/A	N/A	N/A	Yes

### Performance Measures Descriptions

\*In combination with program offer 30005E.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$0	\$1,000,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,000,000</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$1,000,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,000,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,000,000</b>

Explanation of Revenues

Metro Supportive Housing Services \$1,000,000

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

Multnomah County departments, including the Joint Office of Homeless Services, the Health Department, and the Department of County Human Services, are anticipating rapidly expanding programming that serves people who are, or are at risk of, homelessness, and often have serious and complex disabling conditions. This expansion of programming increases the need for a variety of housing related capital investments, including in a range of building types offering services including night shelter, day centers, treatment programs, transitional and supportive housing opportunities. This program offer allocates \$15.0 million in one-time funding to strategic capital investments in the acquisition and renovation of buildings and other real property in service of this essential expanded programming.

**Program Summary**

This program offer funds a pool of strategic capital investment resources that will support the program infrastructure needs of Multnomah County departments that are responding to the critical need for shelter, transitional, and longer-term supportive housing options for those experiencing, or at risk of, homelessness, and who are struggling with serious disabling conditions.

These resources will allow Multnomah County departments to leverage new program funding, whether through, for example, the Metro Supportive Housing Services Measure, Measure 110, or from other sources, by creating opportunities to fund the acquisition and renovation of properties that offer space for this critical expanded programming. This could include spaces for day and night shelters, day spaces, motels, shared housing, and other strategic real property investments.

During the pandemic, Multnomah County, Metro, and other partners have moved to use one-time State and Federal funding to acquire properties, like motels, that can serve certain programmatic needs in the immediate term (e.g. emergency shelter), and also serve as landbank sites for future redevelopment into affordable housing or other community needs. That is one of the strategies that these resources will allow Multnomah County departments working to address the homelessness and behavioral health crises to expand upon.

Even where the County anticipates a much longer-term continuous use for a property it acquires (e.g. a purpose built multi-service center like the Behavioral Health Resource Center), the County often benefits from the ability to own the property, rather than incurring the expense of a leasing. County ownership increases the value of investments in improvements to the site and offers greater long-term flexibility for the programming and control over disposition of the site.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Develop a strategic prioritization framework for acquisition and renovation investments	N/A	N/A	N/A	1
Outcome	Invest in strategic acquisitions & renovations serving the priority populations	N/A	N/A	N/A	3-5
Outcome	Investment decisions accompanied by summary of Equity & Empowerment Lens application	N/A	N/A	N/A	Met

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Capital Outlay	\$0	\$0	\$15,000,000	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$15,000,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$15,000,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Support      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

### Executive Summary

This program offer funds system access, assessment, and navigation, which is an array of support services needed to make homeless services equitably accessible and attuned to the specific needs of sub-populations. Ensuring system coordination and access is one of the core strategies of the Joint Office of Homeless Services (JOHS). These services include programs that work across populations as well as those for specific sub-populations (adults, families, youth, veterans, and domestic violence survivors). Supports include training, information and referral services, coordinated access, landlord recruitment, and other similar services.

### Program Summary

This program offer funds system access, assessment, and navigation, which is an array of support services needed to make critical homeless services equitably accessible to the diverse communities experiencing homelessness in Multnomah County. Ensuring system coordination and access is one of the core strategies of the JOHS. Service categories include outreach, coordinated access, mobile navigation services, and partnership development.

This program offer also funds information and referral resources, and navigation outreach workers to assist people experiencing homelessness to navigate to a range of services, including shelter, substance use and addiction services, primary medical care, and permanent housing, prioritizing culturally specific, culturally responsive, and peer-led engagement with immediate safety and long-term housing resources.

This program offer funds the Coordinated Access system, which works through outreach, intake workers, and other dedicated partner and County staff to identify, assess, and prioritize households experiencing homelessness and connect them to a range of shelter, housing, and support services. The goal of Coordinated Access is to provide streamlined and equitable access to housing interventions. Regardless of where someone first seeks services, access is based on vulnerability, eligibility, and choice. Multnomah County's Coordinated Access system prioritizes vulnerable populations, participant-centered services, ease of access, racial and ethnic justice, measurable outcomes, shared definitions of success, leveraging existing resources and capacity, diversity in program services and approaches, and long-term housing stability.

Ending homelessness is a community-wide effort that requires partnerships that leverage resources in other systems of care and in the private sector. This program offer funds that partnership development, including recruiting and supporting landlords that can provide units for households exiting homelessness, which is critical to leveraging these system-wide resources.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Shelter and housing service requests received and assisted by 211	97,604	70,000	100,000	70,000
Outcome	Percentage of Information and Referral calls answered within 5 minutes	26%	75%	55%	75%
Outcome	Number of unsheltered people served with system navigation	399	750	780	750
Outcome	BIPOC assessed via Coord. Access at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

### Performance Measures Descriptions

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$59,827	\$139,037	\$145,251	\$107,359
Contractual Services	\$318,820	\$1,412,000	\$331,575	\$1,507,137
Materials & Supplies	\$4,500	\$2,310	\$0	\$8,675
Internal Services	\$0	\$4,465	\$0	\$30,866
<b>Total GF/non-GF</b>	<b>\$383,147</b>	<b>\$1,557,812</b>	<b>\$476,826</b>	<b>\$1,654,037</b>
<b>Program Total:</b>	<b>\$1,940,959</b>		<b>\$2,130,863</b>	
<b>Program FTE</b>	0.60	1.40	1.15	0.85

Program Revenues				
Intergovernmental	\$0	\$1,477,812	\$0	\$1,319,750
Beginning Working Capital	\$0	\$80,000	\$0	\$334,287
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,557,812</b>	<b>\$0</b>	<b>\$1,654,037</b>

Explanation of Revenues

This program generates \$30,866 in indirect revenues.  
 Visitor Development Fund (VDF) Livability and Supportive Services \$334,287  
 City of Portland General Fund \$1,172,850  
 HUD Continuum of Care (CoC) A Home for Everyone Coordinated Access Coordinator \$68,900  
 HUD Continuum of Care (CoC) Domestic Violence Coordinated Access Coordinator \$78,000

Significant Program Changes

Last Year this program was: FY 2022: 30100A System Access, Assessment, & Navigation

The year-over-year increase in funding is due to an increase in Visitor Development Fund resources allocated to this program offer. The year-over-year change in General Fund vs. Other Funds relates to how HUD Continuum of Care (CoC) grant resources have been allocated across the department.



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Support      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

Using Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer expands on system access and navigation services proposed in program offer 30100A, and specifically funds an expansion of navigation outreach services, culturally specific mobile supportive housing assessment staffing, and legal assistance to remove barriers to housing access.

**Program Summary**

The Multnomah County Local Implementation Plan for the Measure (LIP) sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize eliminating racial disparities among people experiencing chronic and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds critical expanded engagement, navigation, and assessment services to connect people to shelter, long-term housing, and other critical services.

Funded services include a significant expansion of outreach capacity dedicated to assisting people living unsheltered to navigate to a range of services, including shelter, substance use and addiction services, primary medical care, and permanent housing. Outreach teams prioritize offering culturally responsive and peer-led engagement. The focus of these outreach teams is on people living in the large encampments that have resulted from COVID-19.

This program offer also expands culturally-specific mobile supportive housing assessment services to connect people experiencing chronic homelessness with supportive housing opportunities. Additionally, this program offer supports vital civil legal services that help remove barriers to housing access for people who are currently living unsheltered, in shelter, or are otherwise experiencing homelessness.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of unsheltered individuals navigated to health-related services and shelter	N/A	1,500	500*	1,500
Outcome	Number of individuals moving from Adult Coordinated Access to permanent housing	N/A	197	248	298
Outcome	BIPOC assessed via Coord. Access at rate as high or higher than percent of HUD homeless population	N/A	Yes	Yes	Yes

**Performance Measures Descriptions**

\*This estimate reflects the program ramp-up time

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$362,348	\$0	\$534,519
Contractual Services	\$0	\$2,059,000	\$0	\$2,730,296
Materials & Supplies	\$0	\$30,000	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$2,451,348</b>	<b>\$0</b>	<b>\$3,264,815</b>
<b>Program Total:</b>	<b>\$2,451,348</b>		<b>\$3,264,815</b>	
<b>Program FTE</b>	0.00	3.00	0.00	4.00

Program Revenues				
Intergovernmental	\$0	\$2,451,348	\$0	\$3,264,815
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,451,348</b>	<b>\$0</b>	<b>\$3,264,815</b>

Explanation of Revenues

Metro Supportive Housing Services \$3,264,815

Significant Program Changes

**Last Year this program was:** FY 2022: 30100B System Access, Assessment, & Navigation - Metro Measure Expansion

This program offer contains the addition of 1.00 FTE to support the design, implementation, operation, monitoring, and evaluation of Coordinated Access for the Adult System. It also contains and in funding for a significant expansion of outreach capacity and culturally-specific mobile supportive housing assessment services.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

### Executive Summary

The Joint Office of Homeless Services (JOHS) has prioritized the expansion of emergency shelter for all populations, and the largest unmet need continues to be for adult households without children. The basic safety of people experiencing homelessness requires funding for a full range of emergency night and day shelter options that offer access to critical hygiene, health, and housing services. This program offer provides the necessary operating support to maintain existing shelter capacity for adult-only households, including individuals and couples.

### Program Summary

Emergency shelter and associated emergency services are vital to protecting the basic health and safety of individuals while they are experiencing homelessness, particularly older adults and those with disabling conditions. Shelters are critical locations for people to learn about and access the services they need to find permanent housing, acquire an income, and receive necessary healthcare. Most adult shelters have priority access for women, veterans, those with disabilities and those ages 55 and older. All shelters, regardless of size and configuration, must provide trauma-informed, racially equitable, reduced barriers, and culturally responsive or specific programming that emphasizes meeting participants' immediate need. This program offer includes the following:

- 24/7 shelter: Provides programs for women, men, all-gender and couples (including veteran-specific programming). Shelters are low-barrier and operate year-round. Funds are contracted to nonprofit providers to pay shelter operating expenses.
- Day shelter: Day shelters serve a dual purpose of providing a safe place to be out of the elements during the day and a vital point of access to the services needed to end homelessness. Day shelters function as resource centers, bringing together numerous partners at one location to offer an array of services, including employment, healthcare, and education.
- Recuperative Care shelter beds: Provides recuperative care services for medically-vulnerable individuals experiencing homelessness who need ongoing care and are exiting hospitals and other medical settings. Funds support on-site services and staffing.
- Shelter beds with enhanced behavioral health supports: Shelter space and programming of the equivalent of 30 short-term shelter beds for individuals regularly accessing other crisis mental health services in the community. Connecting these individuals to appropriate shelter will provide a safe space to maintain psychiatric stability through mental health support services and a transition to ongoing behavioral health treatment and other essential services and supports. Funds will help pay shelter operating expenses including rent, staffing, materials/supplies, and on-site services.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of year-round emergency shelter beds*,**	396	660	400	400
Outcome	Number of people served in year-round emergency shelter beds	1,495	2,020	1,680	1,680
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

### Performance Measures Descriptions

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer. \*Anticipated bed capacity reflects the ongoing constraint on congregate shelter capacity resulting from the pandemic. \*\*The methodology for this measure has been changed from manual calculation using the best available information for each shelter to the average daily number of beds for each shelter over the course of the year.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$84,076	\$138,807	\$89,756	\$139,691
Contractual Services	\$254,000	\$9,368,674	\$264,160	\$9,983,570
Materials & Supplies	\$500	\$0	\$0	\$0
Internal Services	\$0	\$449,774	\$0	\$414,012
<b>Total GF/non-GF</b>	<b>\$338,576</b>	<b>\$9,957,255</b>	<b>\$353,916</b>	<b>\$10,537,273</b>
<b>Program Total:</b>	<b>\$10,295,831</b>		<b>\$10,891,189</b>	
<b>Program FTE</b>	0.50	1.00	0.50	1.00

Program Revenues				
Intergovernmental	\$0	\$8,190,900	\$0	\$8,562,257
Beginning Working Capital	\$0	\$0	\$0	\$139,691
<b>Total Revenue</b>	<b>\$0</b>	<b>\$8,190,900</b>	<b>\$0</b>	<b>\$8,701,948</b>

Explanation of Revenues

Visitor Development Fund (VDF) Livability and Supportive Services \$139,691  
 City of Portland General Fund \$8,115,222  
 City of Portland Emergency Solutions Grant (ESG) \$447,035  
 Video Lottery Fund \$1,835,325

Significant Program Changes

Last Year this program was: FY 2022: 30200 Safety off the Streets - Adult Shelter

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

Over the past two fiscal years, Multnomah County and the City of Portland have both allocated funding to the Joint Office of Homeless Services to provide improved housing services to the LGBTQIA2S+ community, and more specifically to the Trans and Non-binary community. This program offer provides additional funding to hold a community forum to identify improvements needed and potential investment areas for this and any future funding dedicated to these communities.

**Program Summary**

Community members who identify as trans or non-binary continue to be disproportionately affected by housing instability and are over-represented in the population of people experiencing homelessness. Both Multnomah County and the City of Portland have allocated funding to the JOHS over the past two fiscal years to provide improved housing services to the LGBTQIA2S+ community, and more specifically to the trans and non-binary community. As a result of the COVID-19 pandemic, neither jurisdiction has been able to engage in meaningful dialogue with these communities to help identify priorities for this funding.

This program offer provides funding to facilitate a forum that would center the voices of the trans/non-binary community to identify specific needs and services. During FY 2023, the JOHS will work with coalitions and community based organizations to engage with community members directly. This process will create a space for people with lived experience to discuss their needs, current gaps in services, and provide feedback that will directly inform the priorities for utilization of the ongoing funding allocated for this programming.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Trans and Non-Binary Homelessness & Housing Forum	N/A	N/A	N/A	1
Outcome	Recommendations for system improvements and investment priorities for Trans/Non-Binary funding	N/A	N/A	N/A	1
Outcome	Members of LGBTQIA2S+ community will be majority of planning body for the forum	N/A	N/A	N/A	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$50,000	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$50,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$50,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

This Program Offer allocates one-time County General Fund to expand the Joint Office of Homeless Services' (JOHS) capacity to engage community members in connection with proposed and operational shelter programs. Staff will conduct outreach and engagement to communities in the vicinity of new permanent and alternative shelter programs and respond to community members about the JOHS' existing shelter work.

**Program Summary**

As Multnomah County expands permanent and alternative shelter programs, meaningful engagement with the communities surrounding sites under development is key to the long term success of those programs. In addition, continued engagement with surrounding community members to address both opportunities for deepened collaboration and any challenges that may emerge is essential.

The timing and nature of the engagement conducted by the staff funded through this Program Offer will depend on the specifics of each shelter, but the purpose of the engagement will be to ensure that community members in the immediate vicinity of new and existing shelters have an accurate understanding of the shelter program, have an opportunity to raise and discuss their concerns, have input into how any problems associated with the shelter program that impact the surrounding community will be addressed, and have up to date information on how problems will be resolved and who to contact to initiate the problem solving process. In some cases, community engagement may include the creation of good neighbor agreements, in alignment with the JOHS' Good Neighbor Agreement Policy, and support for other shelter-related community involvement opportunities.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Percentage of new shelter projects that have community engagement plans consistent with JOHS policy	N/A	N/A	N/A	100%
Outcome	Percentage of new shelter projects with problem solving processes in place and up to date	N/A	N/A	N/A	100%

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$150,000	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$150,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$150,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was:



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

### Executive Summary

The Joint Office of Homeless Services (JOHS) has prioritized the equitable expansion of year-round shelter capacity, particularly for people who are more vulnerable on the street, including adult women. JOHS holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity must be a focus of programming. This program offer maintains essential funding of year-round 24/7 emergency shelter for women, including the Gresham Women's Shelter and Jean's Place.

### Program Summary

Emergency shelter is vital to protecting the basic health and safety of individuals while they are experiencing homelessness. This program funds emergency shelter programs that are specifically designed to serve female-identifying adults. Funds are contracted to nonprofit providers to pay the operating expenses for shelter, including maintenance, staffing, materials and supplies, and on-site services.

In addition to providing a safe place to stay, these shelters are essential locations for women to learn about and access the services they need to find permanent housing, acquire an income, and receive health-related services. Services are delivered through contracted service providers that adhere to the county's CoC's guidelines for shelter, which includes the equitable delivery of services in accordance with the principles of assertive engagement and trauma-informed care. All shelters, regardless of size and configuration, must provide trauma-informed, racially equitable, reduced barriers, and culturally responsive or specific programming that emphasizes meeting participants' immediate need for basic health and safety.

The beds funded in this program offer include the Gresham Women's Shelter, which opened in the Fall of 2016 with 90 permanent year-round beds that are open 24 hours a day, 7 days a week. It is only one of two publicly funded year-round shelters for adults in Gresham. The shelter is Domestic Violence (DV)-informed and designed to alleviate pressure points in the DV system while providing women experiencing homelessness with emergency shelter options. This shelter partners with community based organizations to screen for eligibility and coordinate intake.

Jean's Place, located in inner NE Portland, provides a more structured shelter environment for women that offers a clean and sober transitional living option for up to 60 women, in a combination of congregate and semi-congregate settings.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of year-round emergency shelter beds*,**	149	229	150	150
Outcome	Number of people served in year-round emergency shelter beds	439	800	370	370
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

### Performance Measures Descriptions

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

\*Anticipated bed capacity reflects the ongoing constraint on congregate shelter capacity resulting from the pandemic. \*\*The methodology for this measure has been changed from manual calculation using the best available information for each shelter to the average daily number of beds for each shelter over the course of the year.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$2,492,600	\$0	\$2,684,970
Internal Services	\$19,500	\$0	\$20,900	\$0
<b>Total GF/non-GF</b>	<b>\$19,500</b>	<b>\$2,492,600</b>	<b>\$20,900</b>	<b>\$2,684,970</b>
<b>Program Total:</b>	<b>\$2,512,100</b>		<b>\$2,705,870</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$2,492,600	\$0	\$2,684,970
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,492,600</b>	<b>\$0</b>	<b>\$2,684,970</b>

Explanation of Revenues

State Homeless Assistance Program (SHAP) \$737,835  
 City of Portland General Fund \$1,947,135

Significant Program Changes

Last Year this program was: FY 2022: 30201 Safety off the Streets - Women's Shelter

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

The Joint Office of Homeless Services (JOHS) expansion of emergency shelter capacity has included the provision of a range of shelter options available to equitably meet the diverse needs of people experiencing homelessness. Alternative shelters, including village style shelters, are supported through this program offer. These alternative shelters differ in appearance from traditional facility based shelters, but they provide the same access to basic safety and hygiene services, and to the support services needed to transition from shelter to permanent housing.

**Program Summary**

With just over half the population identified in the 2019 Point-in-Time Count (PIT) as unsheltered, and waiting lists for shelters still very long, it is essential to continue to support the community's existing emergency shelter capacity. All shelters, regardless of size and configuration, must provide trauma-informed, racially equitable, reduced barriers, and culturally responsive or specific programming that emphasizes meeting participants' immediate need for basic health and safety.

Alternative shelters represent a comparatively small, but important and growing component of that capacity. Alternative shelters provide safety off the streets and critical transition services to people who are not able to access or may not thrive in traditional shelter environments.

This program offer provides essential operating support for the Kenton Women's Village, the innovative transitional living community for women, most of whom have experienced long-term homelessness and face multiple barriers to accessing permanent housing. This community-supported alternative shelter has proven highly effective at helping women transition back into permanent housing.

In addition, the program offer funds operations at St. John's Village, an adult alternative shelter program with 19 sleeping pods, prioritized to people living in the North Portland area, as well as support services at Dignity Village, a long-standing village-style shelter program in Multnomah County that shelters approximately 60 people per night.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people served annually	122	188	350	350
Outcome	Percentage of people exiting alternative shelters to transitional and permanent housing	23%	35%	35%	35%
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$342,850	\$0	\$629,780
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$342,850</b>	<b>\$0</b>	<b>\$629,780</b>
<b>Program Total:</b>	<b>\$342,850</b>		<b>\$629,780</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$342,850	\$0	\$629,780
<b>Total Revenue</b>	<b>\$0</b>	<b>\$342,850</b>	<b>\$0</b>	<b>\$629,780</b>

Explanation of Revenues

City of Portland General Fund \$629,780

Significant Program Changes

**Last Year this program was:** FY 2022: 30202 Safety off the Streets - Alternative Shelter for Adults

The year-over-year increase in funding is related to a reallocation of resources to support the new St. Johns village.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Program Alternative/Reconstruction      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds the expansion of emergency shelter capacity, specifically the operations of new alternative shelter projects that include village style shelters and safe park programs. These alternative shelters differ in appearance from traditional facility-based shelters, but provide the same access to basic safety and hygiene services, and to the support services needed to transition from shelter to permanent housing. This program offer allocates funding for six alternative shelter projects with anticipated capacity of more than 150 individuals served per night.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP prioritizes the recommendations of the community to increase shelter capacity and the need for an increase of alternative shelter options. Alternative shelters provide safety off the streets and critical transition services to people who are not able to access or may not thrive in traditional shelter environments. The LIP also recognizes that, regardless of size and configuration, all shelters must provide trauma-informed, racially equitable, reduced barrier, and culturally-responsive or -specific programming that emphasizes meeting participant immediate need for basic health and safety.

As of the fall of FY 2022, this program offer funds one operational program currently serving up to 15 participants in pod shelters per night. This program offer allocates funding for an additional five sites, with anticipated total capacity to reach over 150 individuals per night, including a site in East Multnomah County, a site serving women in NE Portland, at least one culturally specific village program, and a micro-village concept.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people served annually	N/A	15	15	100*
Outcome	Percentage of people exiting alternative shelters to transitional and permanent housing**	N/A	N/A	N/A	35%
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of population**	N/A	N/A	Yes	Yes

### Performance Measures Descriptions

\*Actual FY 2023 outcomes will be higher or lower depending on new programs launched and when in the fiscal year they become operational.

\*\*This is a new measure in FY 2023.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$0	\$123,273
Contractual Services	\$0	\$1,000,000	\$0	\$3,604,330
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$1,000,000</b>	<b>\$0</b>	<b>\$3,727,603</b>
<b>Program Total:</b>	<b>\$1,000,000</b>		<b>\$3,727,603</b>	
<b>Program FTE</b>	0.00	0.00	0.00	1.00

Program Revenues				
Intergovernmental	\$0	\$1,000,000	\$0	\$3,727,603
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,000,000</b>	<b>\$0</b>	<b>\$3,727,603</b>

Explanation of Revenues

Metro Supportive Housing Services \$3,727,603

Significant Program Changes

**Last Year this program was:** FY 2022: 30700B Safety off the Streets - COVID-19 Recovery - Alternative Shelter for

This program offer funds operational budgets for the new alternative shelter site established in FY 2022 and additional funding for those that will come online in FY 2023. Capital funding for the development of those new sites is budgeted in program offer 30208B - Safety off the Streets - Emergency Shelter Strategic Investment - Metro Measure Expansion. The Joint Office of Homeless Services added a Program Specialist position. The new position expands the department's ability to coordinate development of the additional sites.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

As part of its broader shelter expansion strategy, the Joint Office of Homeless Services (JOHS) is continuing to expand non-congregate alternative shelter options for people experiencing unsheltered homelessness. This program offer continues the FY 2022 American Rescue Plan (ARP) investment of 2.00 FTE positions to lead and implement this expansion.

**Program Summary**

The COVID-19 pandemic has further highlighted the challenges faced by those who live unsheltered in the community. They struggle to meet their most basic hygiene and sanitation needs, as well as to have the level of stability needed to pursue the services they need to end their homelessness. Over the past five years, the JOHS has led an unprecedented expansion of emergency shelter capacity and shelter types to help meet the needs of those who are unsheltered. With the onset of the pandemic, it further expanded the number and range of shelter options. As the crisis has continued, those who remain unsheltered have continued to request additional sheltering options, and the JOHS has seen an unprecedented interest among a range of community organizations to help meet the demand for alternative shelter.

This program offer provides ongoing funding to continue 2.00 FTE in the JOHS that were funded one-time in FY 2022 with ARP funds. This will allow the JOHS to continue expanding its work with community based organizations seeking to offer alternative shelter options. Each alternative shelter project will require planning, site and program development, contracting, and ongoing contract management. The community based organizations offering to operate alternative shelters are often newer and less experienced with service provision and public contracting, meaning they need additional technical assistance and ongoing support to be successful. This staffing capacity will allow the JOHS to continue providing this enhanced level of support to the shelter operators.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Engagement with service providers to develop new alternative shelter projects	N/A	Yes	Yes	Yes
Outcome	Alternative shelter projects established or in progress	N/A	5	5	5

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$0	\$307,754
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$307,754</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$307,754</b>	
<b>Program FTE</b>	0.00	0.00	0.00	2.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$307,754
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$307,754</b>

Explanation of Revenues

Metro Supportive Housing Services \$307,754

Significant Program Changes

**Last Year this program was:** FY 2022: 30904 ARP - COVID-19 Recovery - Alternative Shelter for Adults - Staffing

This program continues the FY 2022 American Rescue Plan (ARP) investment of 2.00 FTE positions to lead and implement the expansion of non-congregate alternative shelter options for people experiencing unsheltered homelessness (made in FY 2022's 30904 - ARP - COVID-19 Recover- Alternative Shelter for Adults - Staffing Capacity). In FY 2023, funding will be Metro Supportive Housing Services funds.



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:** One-Time-Only Request

### Executive Summary

As part of its broader shelter expansion strategy, the Joint Office of Homeless Services (JOHS) is continuing to expand non-congregate alternative shelter options for people experiencing unsheltered homelessness. This Program Offer provides one-time County General Funds to support the JOHS' capacity to evaluate and identify learnings from its alternative shelter work that can benefit current and future alternative shelter providers.

### Program Summary

Alternative shelters, such as village-style shelter programs and safe parking, are a growing shelter option that provide people experiencing homelessness with safety off the streets, and critical transition services for those who may have difficulty accessing or thriving in traditional shelter environments. The County has funded several community-led alternative shelter projects and added staffing capacity to provide them with technical assistance.

This Program Offer provides one-time County General Funds to allow the Joint Office to have a staff member dedicated to engagement with alternative shelter providers and other community stakeholders to: 1) create a "how to" guide and compile and maintain resources for creating alternative shelter sites, 2) support the ongoing work of a recently formed community-led Alternative Shelter Learning Collaborative, and 3) help measure and analyze impacts on the physical health, behavioral health, safety, case management outcomes, quality of life and other important outcomes measures for people who stay at alternative shelters, along with impacts on outreach workers. The work product of these investments will support existing and new alternative shelter operators, the Joint Office of Homeless Services' alternative shelter team, and improve community understanding of and engagement with alternative shelters.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Develop an evaluation framework and set of metrics for alternative shelter	N/A	N/A	N/A	1
Outcome	Alternative shelter learnings are compiled and available online to current and future providers	N/A	N/A	N/A	Yes

### Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$250,000	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$250,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$250,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

### Executive Summary

Shelter plays a vital role in offering basic safety and stability to families with children experiencing homelessness. This program offer funds hundreds of beds of shelter capacity for families with minor children. Family shelters are all community-based, year-round, open 24/7, and offer individual rooms to families. As with all shelters, the family shelters offer both basic safety off the streets and access to the critical supports needed to transition from shelter back into permanent housing.

### Program Summary

This program offer funds four family shelters, two in East Portland, one in North Portland and one that is multi-site. Families seeking shelter are screened and referred by the Coordinated Access Shelter Intake Line. Once a family is at a shelter, they receive a range of on-site services to assist them in accessing permanent housing. Specifically, families receive housing placement assistance through the Homeless Family System of Care (HFSC) and on-site diversion resources. In FY 2021, over 60% of the families served through shelter identified as being from communities of color. All shelters, regardless of size and configuration, must provide trauma-informed, racially equitable, low barrier, and culturally responsive or specific programming that emphasizes meeting participants' immediate need for basic health and safety.

The family shelter system leverages Federal, State and local resources as well as faith-based and nonprofit partnerships. There is also a rich history of volunteerism in the shelters. These relationships expand activities for children living in the shelters, as well as increase culturally specific services and neighborhood involvement.

These shelters represent a significant improvement in the quality of the year-round shelter capacity for families with children in the community. A critical feature of these shelters is that every family has their own room. The shelters are located where most of the families needing shelter are from and where their support networks are located.

School-aged children staying in shelters are provided a stable place to be and are connected with transportation to their local school. Through this offer, healthy and engaging activities will be available in the shelters and off-site for times when children are not in school, including evenings, spring break and summer break.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of year-round emergency shelter beds*	182	195	180	180
Outcome	Number of unduplicated individuals served	589	750	660	660
Outcome	Number of youth engaged in activities annually	168	300	300	300
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

### Performance Measures Descriptions

\*The methodology for this measure has been changed from manual calculation using the best available information for each shelter to the average daily number of beds for each shelter over the course of the year.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$67,348	\$85,651	\$162,673	\$0
Contractual Services	\$658,360	\$1,253,800	\$897,285	\$1,104,800
Internal Services	\$480,764	\$37,249	\$535,587	\$0
<b>Total GF/non-GF</b>	<b>\$1,206,472</b>	<b>\$1,376,700</b>	<b>\$1,595,545</b>	<b>\$1,104,800</b>
<b>Program Total:</b>	<b>\$2,583,172</b>		<b>\$2,700,345</b>	
<b>Program FTE</b>	0.50	0.50	1.00	0.00

Program Revenues				
Intergovernmental	\$0	\$1,376,700	\$0	\$1,104,800
Beginning Working Capital	\$105,660	\$0	\$109,890	\$0
<b>Total Revenue</b>	<b>\$105,660</b>	<b>\$1,376,700</b>	<b>\$109,890</b>	<b>\$1,104,800</b>

Explanation of Revenues

Affordable Housing Tax Title \$109,890  
 State Emergency Housing Assistance (EHA) General Fund \$995,005  
 State Emergency Solutions Grant (ESG) \$109,795

Significant Program Changes

Last Year this program was: FY 2022: 30203 Safety off the Streets - Family Shelter

Position funding across the department realigned between General Fund and Other Funds based on guidance from the funding agencies.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

JOHS has prioritized the equitable expansion of shelter for vulnerable populations. The JOHS also holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity must be a focus of programming. Domestic violence (DV) emergency shelters provide immediate safety and offer crisis intervention services to survivors and children fleeing domestic violence or experiencing homelessness as a result of a recent incident of intimate partner violence; these services are vital for protecting the health and safety of survivors. The DV confidential shelters in this program provide year-round beds accessed by hundreds of survivors annually, with 73% identifying as BIPOC. This program offer supports four shelters in two models: facility-based emergency shelter and master-leased units.

### Program Summary

Domestic Violence (DV) is a significant contributing factor to homelessness and housing instability. Nearly four in ten women who experience domestic violence will become homeless as a result. Additionally, leaving an abusive relationship is often the most dangerous time, and survivors are frequently navigating multiple complex systems, such as child welfare, the civil legal system, and immigration. Access to a confidential emergency shelter and trauma-informed, survivor-driven services is critical for survivors seeking to establish safety for themselves and their children. This program offer funds shelter operation costs, staffing, limited client assistance, and wrap-around support services at four DV emergency shelters. Services include intensive DV advocacy and support, safety planning, provision of basic needs, co-advocacy within DV continuum of service providers, and information and referrals to community-based services and housing programs.

This program offer supports four shelters in two models: facility-based emergency shelter and master-leased units. Three facility-based confidential shelters offer 24-hour security and staff seven days a week. A fourth shelter utilizes four scattered site master-leased apartments to provide safety and wrap-around crisis intervention services for survivors. These scattered-site units allow multi-generational and/or larger families directly impacted by DV to access services. All four shelters offer a 90-day length of stay with the possibility for extension and jointly serve more than 100 individuals per night. To ensure that survivors who are at greater danger are prioritized for these confidential shelter beds, all shelters use a coordinated triage system and a common, locally-developed screening tool to articulate survivors' needs and match survivors with available shelter space. All shelters, regardless of size and configuration, must provide trauma-informed, racially equitable, reduced barriers, and culturally responsive or specific programming that emphasizes meeting participants' immediate need for basic health and safety. Additionally, this program supports emergency vouchers that are used to assist survivors in staying safe when shelter beds are full, act as a bridge voucher to housing when survivors are homeless and in the process of attaining a permanent housing placement, and finally as a respite for survivors and children who are unable to safely stay in the shelters.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of year-round confidential emergency shelter beds + year-round equivalent emergency voucher beds	115	120	115	115
Outcome	Number of individuals receiving emergency shelter services	285	400	250	250
Output	Number of individuals served with domestic violence emergency vouchers	295	300	300	300
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

### Performance Measures Descriptions

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$67,488	\$0	\$0	\$71,383
Contractual Services	\$1,062,810	\$526,720	\$1,105,330	\$528,555
Internal Services	\$0	\$0	\$0	\$20,523
<b>Total GF/non-GF</b>	<b>\$1,130,298</b>	<b>\$526,720</b>	<b>\$1,105,330</b>	<b>\$620,461</b>
<b>Program Total:</b>	<b>\$1,657,018</b>		<b>\$1,725,791</b>	
<b>Program FTE</b>	0.50	0.00	0.00	0.50

Program Revenues				
Intergovernmental	\$0	\$526,720	\$0	\$620,461
<b>Total Revenue</b>	<b>\$0</b>	<b>\$526,720</b>	<b>\$0</b>	<b>\$620,461</b>

Explanation of Revenues

This program generates \$20,523 in indirect revenues.  
 State Homeless Assistance Program (SHAP) \$480,810  
 City of Portland General Fund \$47,745  
 HUD Continuum of Care (CoC) Planning Grant \$91,906

Significant Program Changes

Last Year this program was: FY 2022: 30204 Safety off the Streets - Domestic Violence Shelter

Position funding across the department realigned between General Fund and Other Funds based on guidance from the funding agencies.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

Reinforcing the Joint Office of Homeless Services (JOHS) commitment to the equitable provision of emergency shelter for vulnerable populations, this program offer continues funding the Homeless Youth Continuum's (HYC) Access Center that provides low-barrier, immediate access to 60 crisis and short-term shelter options, day programs, and 24-hour coordinated access to screening, crisis and basic needs services for youth in Multnomah County. This program offer funds the Access Center, shelter and day programs, where linkages are provided to a continuum of services and supports for the youth population.

**Program Summary**

The HYC is a highly collaborative and coordinated system comprised of four nonprofit agencies, including a culturally specific agency, that provides a continuum of screening, crisis intervention, safety services, shelter, assertive engagement, housing, education, employment, pregnancy and parenting support, and health services to youth up to age 25. Homeless youth are particularly vulnerable as they attempt to survive on the streets. Over 50% of homeless youth have prior involvement in the Department of Human Services (DHS) or the Juvenile Justice system, and a significant number have experienced complex trauma. Approximately 40% of homeless youth identify as LGBTQ. Ensuring a 24-hour safety net for these youth is critical to addressing basic needs and providing linkage to longer term care options within the HYC.

The Access Center is co-located with the shelter programs and provides centralized screening via mobile and stationary staff who make eligibility determinations and refer youth to HYC programs or other appropriate systems of care. Emergency shelter is provided through a downtown-located facility with capacity for 60 people, except in winter when capacity increases to 70. All youth residing in emergency shelters have access to meals, hygiene, information/referral, and assertive engagement (case management) services. Day Programs are available at two locations and offer meals, hygiene, access to computers, transportation, service needs assessment, and provide opportunities for further engagement in system services. An average of 150 youth participate in Day Programs on a daily basis.

The HYC service model is based on an assertive engagement practice that follows the principles of Positive Youth Development, and ensures services are client directed, strength-based, nonjudgmental and offer relational continuity. In addition, all emergency shelters, regardless of size and configuration, must provide trauma-informed, racially equitable, reduced barriers, and culturally responsive or specific programming that emphasizes meeting participants' immediate need for basic health and safety. Services are integrated with public safety and other service systems, ensuring joint planning and coordination in addressing the needs of this population.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of youth screened via the Access Center	436	550	550	550
Outcome	Number of youth served in crisis and short-term shelter	410	550	430	430
Output	Number of shelter bed nights	18,220	20,000	20,000	20,000
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$76,916	\$0	\$0	\$81,387
Contractual Services	\$1,569,060	\$249,460	\$1,631,820	\$259,440
Internal Services	\$0	\$0	\$0	\$23,399
<b>Total GF/non-GF</b>	<b>\$1,645,976</b>	<b>\$249,460</b>	<b>\$1,631,820</b>	<b>\$364,226</b>
<b>Program Total:</b>	<b>\$1,895,436</b>		<b>\$1,996,046</b>	
<b>Program FTE</b>	0.50	0.00	0.00	0.50

Program Revenues				
Intergovernmental	\$0	\$249,460	\$0	\$364,226
<b>Total Revenue</b>	<b>\$0</b>	<b>\$249,460</b>	<b>\$0</b>	<b>\$364,226</b>

Explanation of Revenues

This program generates \$23,399 in indirect revenues.  
 City of Portland General Fund \$259,440  
 HUD Continuum of Care (CoC) Planning Grant \$104,786

Significant Program Changes

Last Year this program was: FY 2022: 30205 Safety off the Streets - Youth Shelter

The year-over-year change in General Fund vs. Other Funds relates to how HUD Continuum of Care (CoC) resources have been allocated across the department based on guidance from the funding agency.



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

### Executive Summary

People experiencing unsheltered homelessness face particular weather-related risks in the winter months, and even greater dangers during periods of severe weather - including severe winter conditions and severe heat events. This program offer provides the base funding for expanded winter emergency shelter capacity, as well as funding to open additional shelter capacity during severe weather incidents.

### Program Summary

This program funds winter shelter and severe weather shelter capacity. This shelter is temporary in nature and focuses on the provision of basic safety off the streets, including offering warm, dry space and access to basic hygiene amenities. While certain additional services are made available in these shelters, they are not intended to provide the range of wrap-around support and housing services offered in year-round shelters.

- **Temporary/Winter Shelter:** People with disabilities, older adults and those in poor health are particularly at risk in cold winter conditions. This program will allow approximately 300 beds of winter shelter (open November to April) to be created in FY 2023. Winter shelters include motel voucher capacity.
- **Severe Weather Shelter:** In the event of severe weather that significantly elevates the risk to people sleeping unsheltered in the community, additional shelter capacity is created that remains in place for the duration of the severe weather event. The JOHS invests in base funding for severe weather warming centers, through contracted nonprofit agencies, distributed across the county. The JOHS also budgets for costs associated with opening additional severe weather capacity in partnership with County and City Emergency Management in those situations where non-profit provided capacity is insufficient. During severe weather, the commitment is that no one is turned away from shelter.
- **Emergency assistance:** This program offer also funds an array of services associated with ensuring basic safety, including staffing, flexible funding for material needs, transportation and outreach coordination, as well as extended information and referral services during winter months.
- **Expanded outreach:** This program offer funds additional street outreach to assist in reaching adults, youth, Veterans and families in accessing safety off the streets resources during winter and severe weather.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of adult temporary/winter emergency shelter beds	190	215	381	380
Outcome	Percentage of those who seek shelter during a declared severe weather event that receive it	100%	100%	100%	100%
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

### Performance Measures Descriptions

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$553,720	\$2,209,600	\$0	\$4,625,537
Internal Services	\$0	\$190,746	\$0	\$396,826
<b>Total GF/non-GF</b>	<b>\$553,720</b>	<b>\$2,400,346</b>	<b>\$0</b>	<b>\$5,022,363</b>
<b>Program Total:</b>	<b>\$2,954,066</b>		<b>\$5,022,363</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$992,070	\$0	\$3,075,899
Beginning Working Capital	\$553,720	\$711,200	\$0	\$1,074,121
<b>Total Revenue</b>	<b>\$553,720</b>	<b>\$1,703,270</b>	<b>\$0</b>	<b>\$4,150,020</b>

Explanation of Revenues

Visitor Development Fund (VDF) Livability and Supportive Services \$1,074,121  
 City of Portland General Fund \$1,067,528  
 Video Lottery Fund \$872,343  
 Federal/State Funds - State of Oregon's Out of the Cold (OOTC) \$2,008,371

Significant Program Changes

Last Year this program was: FY 2022: 30206 Safety off the Streets - Winter Shelter & Severe Weather

The year-over-year increase in funding is due to an increase of Visitor Development Fund resources allocated to the Walnut Park shelter, making it a year-round, 24x7 shelter. Historically, this site was only open during the winter months as an over-night shelter, but the expanded months and hours will continue for the foreseeable future to meet the urgent need for shelter capacity. In addition, the program includes \$2.0 million of one-time-only State of Oregon Out of the Cold (OOTC) funding.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

The Joint Office of Homeless Services (JOHS) convenes the Homeless Family System of Care (HFSC), which works collaboratively as a leadership and direct service team to address the unique needs of homeless families in Multnomah County. This program offer maintains the HFSC current capacity to support sheltering families during the winter season and severe weather events, utilizing navigators and motel vouchers. Prior to FY 2023, this programming was funded with limited-term Tax Title resources.

**Program Summary**

This program offer funds placing families in motels during the winter season and severe weather events. For winter shelter programming, housing navigators work from the Family Shelter waitlist to verify homelessness and connect families with a motel until there is an opening with a shelter or with the Mobile Housing Team. During severe weather activations, families who call 211 seeking shelter are connected with a housing navigator who will help place them into a motel for the duration of a severe weather event. A majority of families served through severe weather events remain in motels through the Winter Shelter program until they can be connected to services.

Placing families into private rooms holds the integrity of the Homeless Family Systems of Care's dedication to move away from congregate shelter. Families report more comfort and feelings of safety when in their own space, making this the most trauma informed and culturally competent sheltering option for families.

The Winter Shelter and Severe Weather programs are low barrier, life saving measures that seek to place families indoors during the coldest times of the year. Between November 1st, 2021, and January 31st, 2022, 52 families had been served in the Winter Shelter and Severe Weather program, which is the most families that have been served through this program to date. Housing navigation staff work enables families to be in close range of their children's schools, parents' workplaces, and support networks to mitigate disruption in their lives. Families of color have the option of working with culturally specific housing navigators who work to connect them to culturally specific agencies for longer term services.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of winter emergency shelter beds for families	150	75	175	100
Outcome	Number of families that receive the safety of shelter	60	30	60	40
Outcome	BIPOC served at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$575,870	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$575,870</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$575,870</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:** 30906  
**Program Characteristics:** One-Time-Only Request

### Executive Summary

This program offer allocates balances of one-time capital funding for the Joint Office of Homeless Services (JOHS) to use in developing and improving high quality, year-round congregate, motel, and alternative emergency shelter capacity for multiple populations, as well as funding to support the creation of additional temporary/seasonal shelters.

### Program Summary

Multnomah County is committed to funding and operating long-term, high quality, year-round emergency shelters, and to continuing to provide seasonal temporary shelter during cold weather months. After an initial rapid expansion of emergency shelter capacity in available locations, the JOHS is leading the transformation of all year-round shelter into a network of community-based shelter programs that are located, designed, and service-supported to maximize transitions of shelter participants back into permanent housing. This program offer allocates balances of one-time capital funds for shelter development, including those allocated by the County and the City of Portland in FY 2022 as part of the Business Income Tax rebalance joint funding package.

The JOHS strategically invests in shelter to further its communities' commitment to ending homelessness. This is done by operating emergency shelters that offer safety off the streets, and are intentionally developed to maximize the number of people who successfully transition through them to permanent housing. This program provides the critical capital resources to continue the acquisition and development of year-round emergency shelter sites that meet this commitment.

There is an ongoing need to offer expanded basic safety off the streets shelter in the winter months for populations that are especially vulnerable when the weather turns wetter and colder. While winter shelter locations do not require the level of capital investment of year-round emergency shelter programs, funds are needed annually to make the necessary amenity and life-safety improvements to locations that come available to meet winter shelter expansion efforts.

Capital in this offer will be used to create, improve, and maintain congregate, motel, and alternative shelter programs.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of prospective new shelter sites identified and assessed for feasibility of purchase and development*	N/A	N/A	N/A	30
Outcome	Initiate and continue development of shelter sites*	N/A	N/A	N/A	5
Outcome	Shelter site design reflects input from people with lived experience, especially from BIPOC	N/A	Yes	Yes	Yes

### Performance Measures Descriptions

\*These performance measures are new for FY 2023

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$139,676	\$0
Materials & Supplies	\$0	\$0	\$0	\$4,750,000
Internal Services	\$0	\$0	\$252,000	\$0
Capital Outlay	\$2,050,000	\$2,000,000	\$12,008,324	\$6,200,000
<b>Total GF/non-GF</b>	<b>\$2,050,000</b>	<b>\$2,000,000</b>	<b>\$12,400,000</b>	<b>\$10,950,000</b>
<b>Program Total:</b>	<b>\$4,050,000</b>		<b>\$23,350,000</b>	
<b>Program FTE</b>	0.00	0.00	1.00	0.00

Program Revenues				
Intergovernmental	\$0	\$2,000,000	\$0	\$0
Beginning Working Capital	\$2,050,000	\$0	\$12,400,000	\$10,950,000
<b>Total Revenue</b>	<b>\$2,050,000</b>	<b>\$2,000,000</b>	<b>\$12,400,000</b>	<b>\$10,950,000</b>

Explanation of Revenues

City of Portland General Fund \$6,200,000  
 Oregon Department of Administrative Services (DAS) Arbor Lodge Renovation \$4,750,000

Significant Program Changes

Last Year this program was: FY 2022: 30208A Safety off the Streets - Emergency Shelter Strategic Investment

This program offer allocates balances of one-time capital funds allocated by the County and the City of Portland in FY 2022 for shelter development as part of the Fall BIT rebalance joint funding package. Significant additional resources were allocated to permanently expanding the Joint Office's emergency shelter system in FY 2021 and FY 2022. The balance of those resources is included in the FY 2023 budget to fund further site acquisition(s) and redevelopment(s). As part of its ongoing organizational development work, the Joint Office has identified a need for additional staffing to support ongoing shelter expansion and management of the larger shelter system. This program offer funds 1.00 FTE project manager for that purpose with one-time resources. The ongoing costs for this position will be considered as part of future budget planning.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

This program offer uses Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, to provide capital for the Joint Office of Homeless Services (JOHS) to move forward in developing high quality, year-round alternative shelter capacity for multiple populations, equitably distributed across the County. This program offer also allocates capital funding for four alternative shelter sites currently in development or that will be in FY 2023.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer provides capital funding for shelter, including alternative shelter, to further the community's commitment to ending homelessness.

Emergency shelters, including alternative shelters, offer safety off the streets for people experiencing homelessness and are intentionally developed to maximize the number of people who successfully transition through them to permanent housing. This program offer provides the critical capital resources to continue the acquisition and development of year-round alternative shelter sites that meet this commitment.

The funds will support necessary improvements to new and existing emergency shelters, as well as the continued due diligence associated with the identification of new shelter sites. These investments will be aligned with the efforts to transform the publicly funded emergency shelter system into one that offers a high standard of care and critical housing transition services within an increasingly diversified range of shelter settings.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Conduct shelter design process that includes stakeholders, including prospective shelter users	N/A	1	1	3
Outcome	Initiate or continue site identification and development	N/A	1	1	4
Outcome	New operational alternative shelter programs	N/A	N/A	1	3

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$2,000,000	\$0	\$3,400,000
Capital Outlay	\$0	\$3,500,000	\$0	\$2,000,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$5,500,000</b>	<b>\$0</b>	<b>\$5,400,000</b>
<b>Program Total:</b>	<b>\$5,500,000</b>		<b>\$5,400,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$5,500,000	\$0	\$5,400,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$5,500,000</b>	<b>\$0</b>	<b>\$5,400,000</b>

Explanation of Revenues

Metro Supportive Housing Services \$5,400,000

Significant Program Changes

**Last Year this program was:** FY 2022: 30208B Safety off the Streets - Emergency Shelter Strategic Investment - Metro

This program offer allocates the balance of Measure funds allocated to shelter capital development, including alternative shelter development, in FY 2022. Alternative shelter capital funding was allocated in FY 2022 program offer 30700B Safety off the Streets - COVID-19 Recovery - Alternative Shelter for Adults - Metro Measure Investment. This program offer also allocates funding for four additional alternative shelter sites currently in development or that will be in development in FY 2023.



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

Using Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds an expanded housing-focused shelter/transitional housing response, including program implementation capacity and support for continued operations at several newly acquired or leased congregate and motel-shelter locations. Expanded year-round shelter programming focuses on increasing access for overrepresented Communities of Color, as well as for individuals needing access to enhanced behavioral health supports, and creating shelter capacity in underserved areas of the County.

**Program Summary**

The Multnomah County Local Implementation Plan for the Measure (LIP) sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the Measure’s commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness. The LIP also recognizes the need for investments in a continuum of pre- and post-housing services, including shelter services that support successful transitions to permanent housing.

This program offer funds continued implementation of the Joint Office of Homeless Services (JOHS) community-based and housing-focused shelter expansion strategy, including the property management and operating expenses associated with: (1) two recently acquired congregate shelters for adults, one in North Portland and one in the Central City, which combined provide approximately 200 beds; (2) three publicly owned motel shelters, one in Gresham, one in Southwest Portland, and one in mid-county, which together offer approximately 120 rooms of shelter for adults; and (3) a recently leased motel in Northeast Portland with 137 rooms for adults, including adults at high risk from COVID-19.

In addition, this program offer funds staffing capacity in the JOHS dedicated to the identification, development, programming, and contract management of the expanding shelter system.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Develop long-term programming focused on chronically homeless population for motels	N/A	1	3	2
Outcome	Number of people served in newly acquired/long-term leased motel shelters for highly vulnerable adults	N/A	200*	300	520
Outcome	BIPOC served in emergency shelter at rate as high or higher than percent of adult HUD homeless population	N/A	Yes	Yes	Yes
Output	Number of beds/rooms of adult shelter**	N/A	N/A	N/A	450

**Performance Measures Descriptions**

\*This is a conservative estimate that reflects unknowns related to the continued impacts of COVID-19 on the ability of adults to exit shelter, and the impact of a non-congregate setting on lengths of stay for adult only households.

\*\*This is a new measure in FY 2023.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$269,960	\$0	\$269,065
Contractual Services	\$0	\$3,247,858	\$0	\$13,744,670
Materials & Supplies	\$0	\$35,000	\$0	\$1,366,197
Internal Services	\$0	\$0	\$0	\$837,472
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$3,552,818</b>	<b>\$0</b>	<b>\$16,217,404</b>
<b>Program Total:</b>	<b>\$3,552,818</b>		<b>\$16,217,404</b>	
<b>Program FTE</b>	0.00	2.00	0.00	2.00

Program Revenues				
Intergovernmental	\$0	\$3,552,818	\$0	\$16,217,404
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,552,818</b>	<b>\$0</b>	<b>\$16,217,404</b>

Explanation of Revenues

Metro Supportive Housing Services \$16,217,404

Significant Program Changes

**Last Year this program was:** FY 2022: 30209 Safety off the Streets - Metro Measure Expansion

The year-over-year increase in funding in this program offer is due to funding being allocated to two new congregate shelters and one new motel shelter. It is also due to the FY 2022 budget having allocated only six months of operating expenses for the three publicly owned motel shelters as part of transitioning those costs from one-time COVID-19-related Federal funding to Measure funding.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds a motel shelter program, known as Bridge Housing, for individuals or families who have been referred to a permanent supportive housing (PSH) program, but have not yet moved into a permanent unit. Bridge Housing of this kind is a strategy that has proven highly effective in other communities to ensure that people who have been identified for upcoming PSH units have the stability they need to be able to work effectively with their housing case managers to prepare to enter a PSH unit.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer supports the rapid and effective expansion of PSH through the utilization of Bridge Housing that closes a critical gap in the Coordinated Access and housing placement process.

As a PSH unit is made available and prepared for occupancy, individuals and families are identified from the Coordinated Access list that prioritizes the most vulnerable unhoused members of our community for available PSH units. Bridge Housing prioritizes individuals based on factors such as behavioral health needs, disabilities, and length of homelessness. In many cases, individuals on the Coordinated Access list may be living unsheltered or in a highly unstable situation. This makes locating them, working with them to assemble necessary documentation, completing paperwork, and coordinating move-in logistics very difficult, and can sometimes mean the loss of the housing opportunity.

This program offer funds Bridge Housing for people whose names have been selected from the Coordinated Access list and who are in the process of obtaining an available PSH unit. Bridge Housing provides a safe, low-barrier, housing first, housing-focused, and supportive twenty-four (24) hour motel shelter room to these individuals. Having individuals in their own rooms not only supports the placement work being done in coordination with their housing placement specialist, it also helps acclimate them to indoor living, given that they may have been living unsheltered for a very long time. This “bridge housing” model is one that other communities are using successfully to increase the speed and success of connecting highly vulnerable chronically homeless people to permanent supportive housing as soon as it is available to them.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Rooms of motel shelter for people transitioning to PSH	N/A	N/A	N/A	30
Outcome	Number of unique individuals receiving bridge housing support in motel settings	N/A	N/A	N/A	150
Outcome	Percent of bridge housing participants who successfully transition to PSH	N/A	N/A	N/A	80
Outcome	BIPOC served in Bridge Housing at rate as high or higher than percent of HUD homeless population	N/A	N/A	N/A	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$0	\$1,641,667
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,641,667</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$1,641,667</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,641,667
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,641,667</b>

Explanation of Revenues

Metro Supportive Housing Services \$1,641,667

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Joint Office of Homeless Services (JOHS) continues to prioritize “safety on the streets” investments in this program offer, including survival outreach, and basic health and sanitation services for people who are living unsheltered in encampments and places not meant for human habitation.

**Program Summary**

Individuals with lived experience of unsheltered homelessness have called out the importance of distinguishing “safety off the streets” shelter strategies from those activities that help people who remain unsheltered stay as safe as possible. These strategies include survival-focused street outreach, such as the distribution of essential gear, food, water and primary healthcare services. This also includes investments in day centers, hygiene services, and clean-up and basic sanitation assistance for people in encampments. This program offer specifically supports: (1) critical mobile primary care/medical triage services provided to unsheltered and sheltered individuals using a team of volunteer physicians and medical professionals; (2) survival and navigation-focused outreach in East County and on the Springwater Corridor; and (3) a program that employs people with lived experience of homelessness to assist with ongoing trash pick-up and sanitation support for people living unsheltered in encampments

This program offer, when considered in conjunction with the following other program offers, represents a significant expansion of outreach and services focused on assisting people who remain unsheltered to meet their basic needs and navigate to shelter and housing: 30210B - Safety on the Streets - Navigation & Service Coordination Expansion; 30100A - System Access, Assessment, & Navigation; 30100B System Access, Assessment, & Navigation - Metro Measure Expansion; 30900 - ARP - COVID-19 Emergency Response - Shelter Operations and Outreach.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of volunteer physicians mobilized to support physical health needs of unsheltered population	20	30	20	20
Outcome	Number of unsheltered individuals engaged with health-related services through mobile medical team	4,480	1,000	1,200	1,200
Outcome	Number of encampments receiving trash collection services	N/A	3,500	6,000	3,500

**Performance Measures Descriptions**

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$60,797	\$60,797	\$63,154	\$63,154
Contractual Services	\$0	\$700,073	\$0	\$671,960
<b>Total GF/non-GF</b>	<b>\$60,797</b>	<b>\$760,870</b>	<b>\$63,154</b>	<b>\$735,114</b>
<b>Program Total:</b>	<b>\$821,667</b>		<b>\$798,268</b>	
<b>Program FTE</b>	0.50	0.50	0.50	0.50

Program Revenues				
Intergovernmental	\$0	\$456,957	\$0	\$142,774
Beginning Working Capital	\$0	\$173,563	\$0	\$454,065
<b>Total Revenue</b>	<b>\$0</b>	<b>\$630,520</b>	<b>\$0</b>	<b>\$596,839</b>

Explanation of Revenues

Visitor Development Fund (VDF) Livability and Supportive Services \$454,065  
 City of Portland General Fund \$142,774  
 Video Lottery Fund \$138,275

Significant Program Changes

Last Year this program was: FY 2022: 30210 Safety on the Streets

Funding in this program offer includes support for increased mobile primary care/medical triage services that were funded with American Rescue Plan (ARP) resources in FY 2022 program offer 30901 - ARP - COVID-19 Emergency Response - Expanded Street-Based Medical Care.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:** One-Time-Only Request

### Executive Summary

The Joint Office of Homeless Services prioritizes the provision of outreach and services to people living unsheltered in encampments and other places not meant for human habitation. This program offer maintains limited-term investments made in the FY 2022 Business Income Tax Rebalance joint funding package between the County and the City of Portland. Those investments expanded navigation outreach services and the coordination of access to shelter and other key resources, and included funding for the development of additional storage/hygiene solutions. They also included funding for participation in the newly launched Street Services Coordination Center (SSCC), which aligns the work of various public space management agencies that interact with unsheltered individuals with the work of the homeless response system.

### Program Summary

Multnomah County has a large and growing number of people experiencing unsheltered homelessness who are living in encampments on public property. These individuals have lacked sufficient routine engagement with outreach workers to establish trust and become engaged in services they need to transition out of homelessness and back into permanent housing.

The jurisdictions with responsibility for managing public lands within Multnomah County, including various bureaus within the City of Portland, Metro, the Oregon Department of Transportation, and others, are currently insufficiently coordinated with each other and with the homeless services system to effectively address the needs of people living in encampments and the impacts of those encampments on public spaces.

This program offer funds limited-term (two-year) investments made in the FY 2022 Business Income Tax Rebalance joint funding package between the County and the City of Portland, maintaining the expansion of staffing capacity in the homeless services system that is part of the creation of the new SSCC being established by the City of Portland. This Center will bring together leadership from multiple City land-owning bureaus, first responders, and representatives from other jurisdictions with public lands in the County, to better align their resources and responses to unsanctioned camping, and to improve access to services for those living in encampments who are impacted by these agencies' public space management activities.

It also maintains funding for up to 20 additional navigation outreach workers and an outreach coordinator to provide service navigation and de-escalation services to people in areas prioritized by the SSCC, along with funding for the development of storage and hygiene solutions, such as mobile hygiene, site-based hygiene pods, urban rest stops, day centers, and short and long-term property storage strategies. In addition, it funds the capacity to coordinate shelter bed access for people in encampments who are working with navigation outreach workers and public space management agencies.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Expanded navigation outreach capacity	N/A	N/A	N/A	20
Outcome	Unsanctioned encampment provided with de-escalation and navigation support	N/A	N/A	N/A	500*
Outcome	BIPOC successfully referred to shelter at rates as high or higher than non-Hispanic whites	N/A	N/A	N/A	Yes

### Performance Measures Descriptions

\*This is a best estimate because the SSCC has not yet launched and the method of deploying navigation workers has not yet been determined.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$287,231	\$175,000
Contractual Services	\$0	\$0	\$1,387,769	\$1,250,000
Capital Outlay	\$0	\$0	\$1,000,000	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$2,675,000</b>	<b>\$1,425,000</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$4,100,000</b>	
<b>Program FTE</b>	0.00	0.00	2.00	1.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,425,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,425,000</b>

Explanation of Revenues

City of Portland General Fund \$1,425,000

Significant Program Changes

Last Year this program was:



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

JOHS has prioritized a range of highly effective housing placement and retention strategies in order to significantly reduce homelessness among vulnerable adult households and respond to increases in racial disparities. The JOHS holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity must be a focus of programming. This program offer supports existing programming to house and retain hundreds of people experiencing homelessness through limited duration rental assistance, mobile housing placement and retention support staffing.

### Program Summary

For the majority of people experiencing homelessness, returning to permanent housing requires a combination of limited duration, flexible rent assistance, housing placement and retention support staffing, and access to income acquisition assistance. This housing placement and retention strategy, often referred to as “rapid rehousing,” is a recognized best practice and critical element of the housing placement strategies.

This program offer retains existing capacity in housing placement and retention programs that help adult-only households return to permanent housing, with an emphasis on ensuring that those strategies are also reducing racial disparities. These investments in rapid rehousing programs for adult households leverage significant Federal, State and local resources to support the efforts of people experiencing homelessness to secure and retain permanent housing. Services are delivered by a range of skilled nonprofit partners and directed to communities of color, women, and other vulnerable adults experiencing homelessness. The services include flexible rent assistance and housing placement and retention staffing accessed through: culturally-specific service providers serving Multnomah County’s communities of color; shelters, day centers and street outreach programs, including targeted outreach in Gresham and East County, and the countywide Short Term Rent Assistance (STRA) program that consolidates multiple Federal, State and local funding streams in a fund administered by Home Forward, which in turn contracts the funds to nearly 20 nonprofit partners who offer prevention and rapid rehousing programs throughout the County.

Through this program offer, approximately 1,100 households will receive the housing placement, retention, and income acquisition support they need to obtain and/or retain permanent housing. Based on current data, 80% of the people served in the programs included in this offer identify as Black, Indigenous or People of Color, a share similar to last year.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	# households enrolled in permanent housing or prevention programs (including STRA & non-STRA)*	1,077	N/A	1,080	1,080
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Outcome	# households newly placed into or retained in permanent housing (including STRA & non-STRA programs)*	927	N/A	930	930
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing	92%	N/A	90%	90%

### Performance Measures Descriptions

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$171,444	\$0	\$194,525	\$0
Contractual Services	\$1,200,262	\$4,054,458	\$1,110,960	\$4,161,220
<b>Total GF/non-GF</b>	<b>\$1,371,706</b>	<b>\$4,054,458</b>	<b>\$1,305,485</b>	<b>\$4,161,220</b>
<b>Program Total:</b>	<b>\$5,426,164</b>		<b>\$5,466,705</b>	
<b>Program FTE</b>	1.15	0.00	1.25	0.00

Program Revenues				
Intergovernmental	\$0	\$3,515,930	\$0	\$3,601,150
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,515,930</b>	<b>\$0</b>	<b>\$3,601,150</b>

Explanation of Revenues

City of Portland General Fund \$3,601,150  
 Video Lottery Fund \$560,070

Significant Program Changes

Last Year this program was: FY 2022: 30300 Housing Placement & Retention - Adults & Women Households

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds critical service and rental assistance that help adults experiencing homelessness access and retain housing. This program offer specifically supports flexible funding to move people who are losing their housing or exiting institutions directly to new housing opportunities, as well as rental assistance and support services to rapidly rehouse people who are unsheltered.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the JOHS and Measure commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness. The LIP recognizes the need for investments in a continuum of pre- and post- housing services, and the importance of bringing housing-focused resources to people where they are. This program offer supports those essential investments for adult households living unsheltered or otherwise experiencing or at risk of experiencing homelessness.

For the majority of people experiencing homelessness, returning to permanent housing requires a combination of flexible rent assistance, housing placement and retention support staffing, and access to income acquisition assistance. This housing placement and retention strategy, often referred to as “rapid rehousing,” is a recognized best practice. These strategies must be provided at a range of access points, including through mobile teams to people living unsheltered and at the point where people are first losing their housing.

This program offer specifically funds: (1) staffing, including peer supports, and rental assistance to place people from the streets direction into housing; (2) staffing and limited duration rental assistance to divert people who are losing their housing or are coming from institutional settings, directly to new permanent housing opportunities; and (3) short-term rental assistance that will be used by Home Forward to support the housing placement and retention work of nearly 20 different non-profits serving people who are experiencing or at risk of homelessness, many of which are culturally specific agencies.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of households newly placed into or retained in permanent housing	N/A	N/A	N/A	360
Outcome	Percentage of households not returning to the homeless services system one year post placement	N/A	N/A	N/A	90%
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	N/A	N/A	N/A	Yes

### Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$323,171	\$0	\$3,961,252
Materials & Supplies	\$0	\$18,065	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$341,236</b>	<b>\$0</b>	<b>\$3,961,252</b>
<b>Program Total:</b>	<b>\$341,236</b>		<b>\$3,961,252</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$341,236	\$0	\$3,961,252
<b>Total Revenue</b>	<b>\$0</b>	<b>\$341,236</b>	<b>\$0</b>	<b>\$3,961,252</b>

Explanation of Revenues

Metro Supportive Housing Services \$3,961,252

Significant Program Changes

**Last Year this program was:** FY 2022: 30308 Housing Placement & Retention - Metro Measure Expansion

This program offer includes housing placement for unsheltered households that was previously budgeted in 30400B - Supportive Housing - Metro Measure Expansion. This change was made to allow for greater visibility into the investments being made across Housing Placement & Retention programs.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

The Joint Office of Homeless Services (JOHS) convenes the Homeless Family System of Care, which collaborates as a leadership/direct service team to address the unique housing needs of homeless families throughout the County. Through this program offer, and offer 30301B, the Mobile Housing Team (MHT), in partnership with Family Futures, Neighborhood House, and the federal Housing Choice Voucher program, maintains capacity to house and provide equitable retention support services to hundreds of families with minor children, using a combination of housing placement and retention staffing and flexible rent/client assistance. MHT is a collaboration of Multnomah County and nine community partners, the majority of which are culturally specific service providers.

### Program Summary

The Homeless Family System of Care (HFSC) is the primary coordinated effort to assist families experiencing homelessness to make a rapid and sustainable transition back into permanent housing. It is a collaboration of agency leaders and direct service staff that practice shared budgeting, leveraging of resources, shared accountability, case consultation and ongoing process improvement. The system has shared values that include the practice of assertive engagement, using an equity lens to advance racial and social justice, and a shared commitment that all families should be housed. The majority of agencies in the collaborative are culturally specific providers.

When combined with 30301B, this program offer provides 800 households with housing placement/retention services, including short- to medium-term flexible rent assistance (0-24 months) and client assistance. Eligible families may be living in shelter, doubled-up, experiencing domestic violence, living on the streets or in cars, or other places not meant for human habitation. A broader definition of homelessness allows the system to serve families that are most vulnerable in a variety of living situations. In FY 2021, nearly 70% of the families served through MHT identified as being from communities of color, achieving the goal of improving access and outcomes for these communities.

Families experiencing homelessness access the system through Coordinated Access staff, who screen families for immediate safety and overall vulnerability. Because many more families are seeking housing assistance than MHT is resourced to provide, families are prioritized based on vulnerability, housing opportunity and provider capacity.

This program leverages Federal and State funding including U.S. Department of Housing and Urban Development grants.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of households enrolled in permanent housing or prevention programs*	882	550	980	980
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Outcome	Number of households newly placed into or retained in permanent housing*	732	N/A	790	790
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing*	90%	85%	90%	90%

### Performance Measures Descriptions

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer. \*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$67,348	\$85,652	\$116,952	\$45,333
Contractual Services	\$3,183,490	\$1,277,620	\$3,070,390	\$1,328,725
Internal Services	\$0	\$1,374	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$3,250,838</b>	<b>\$1,364,646</b>	<b>\$3,187,342</b>	<b>\$1,374,058</b>
<b>Program Total:</b>	<b>\$4,615,484</b>		<b>\$4,561,400</b>	
<b>Program FTE</b>	0.50	0.50	0.75	0.25

Program Revenues				
Intergovernmental	\$0	\$1,364,646	\$0	\$1,374,058
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,364,646</b>	<b>\$0</b>	<b>\$1,374,058</b>

Explanation of Revenues

City of Portland General Fund \$1,374,058

Significant Program Changes

Last Year this program was: FY 2022: 30301A Housing Placement & Retention - Homeless Families

The year-over-year change in General Fund vs. Other Funds relates to how Other Fund resources have been allocated across the department.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer sustains and expands capacity for the Homeless Family System of Care (HFSC). The HFSC is a collaboration between Multnomah County and community partners, a majority of which are culturally specific agencies. Through this program offer, the HFSC, in partnership with Family Futures, Neighborhood House, and the Federal Housing Choice Voucher & Emergency Housing Voucher programs, will maintain and expand current capacity to house and provide retention support services to hundreds of families experiencing homelessness.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds housing placement and retention services for families with children who are doubled up in housing, living in shelter, or living unsheltered in Multnomah County.

The HFSC is the primary coordinated effort to assist families experiencing homelessness to make a rapid and sustainable transition back into permanent housing. It is a collaboration of agency leaders and direct service staff that practice shared budgeting, leveraging of resources, shared accountability, case consultation and ongoing process improvement. The system has shared values that include the practice of assertive engagement, using an equity lens to advance racial and social justice, and a shared commitment that all families should be housed. The majority of agencies in the collaborative are culturally-specific providers. Families receive barrier mitigation and navigation services to increase access to housing and promote long term housing retention.

When combined with 30301A - Housing Placement & Retention - Homeless Families, this program provides more than 1,000 households with housing placement/retention services, including short- to medium-term flexible rent assistance (0-24 months) and client assistance. In FY 2021, nearly 70% of the families served through the Mobile Housing Team identified as being from communities of color, achieving the goal of improving access and outcomes for these communities.

This program offer also funds housing placement and retention services for families receiving the Emergency Housing Voucher (EHV) assistance. Families will access safe, stable and affordable housing subsidized by leveraged Federal Vouchers. This program offer provides culturally specific retention services to support families in remaining in permanent housing.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of households enrolled in permanent housing or prevention programs	N/A	250	250	580
Outcome	Number of households newly placed or retained in housing	N/A	N/A	200	460
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing*	N/A	85%	85%	85%
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	N/A	Yes	Yes	Yes

### Performance Measures Descriptions

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$113,971	\$0	\$132,905
Contractual Services	\$79,730	\$1,887,902	\$0	\$4,195,590
<b>Total GF/non-GF</b>	<b>\$79,730</b>	<b>\$2,001,873</b>	<b>\$0</b>	<b>\$4,328,495</b>
<b>Program Total:</b>	<b>\$2,081,603</b>		<b>\$4,328,495</b>	
<b>Program FTE</b>	0.00	1.00	0.00	1.00

Program Revenues				
Intergovernmental	\$0	\$2,001,873	\$0	\$4,328,495
Beginning Working Capital	\$79,730	\$0	\$0	\$0
<b>Total Revenue</b>	<b>\$79,730</b>	<b>\$2,001,873</b>	<b>\$0</b>	<b>\$4,328,495</b>

Explanation of Revenues

Metro Supportive Housing Services \$4,328,495

Significant Program Changes

**Last Year this program was:** FY 2022: 30308 Housing Placement & Retention - Metro Measure Expansion

In FY 2022, this program offer was 30308 - Housing Placement & Retention - Metro Measure Expansion. The programs in that program offer have been budgeted in 30301B, 30303B, and 30306B to allow for greater visibility into the investments being made in programming across JOHS programs.

This program offer also contains an expansion of investments in homeless families.



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

JOHS has prioritized a range of highly effective strategies to transition people from shelter into housing and to ensure retention of that housing. The JOHS holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity must be a focus of placement out of shelter programming. This offer supports hundreds of adult-only households to exit shelter using limited duration rental assistance, innovative multi-agency mobile housing placement and retention support staffing, as well as culturally specific services.

### Program Summary

For the majority of people experiencing homelessness, returning to permanent housing requires a combination of limited duration, highly flexible rent assistance, housing placement and retention support staffing, as well as income assistance. This housing placement and retention strategy, often referred to as “rapid rehousing,” is a recognized national best practice and is a critical housing placement strategy prioritized to significantly decrease homelessness among those who are highly vulnerable in Multnomah County.

Prioritizing rapid rehousing resources to people in emergency shelters serves two critical purposes. First, it provides individuals in shelter the opportunity to end their homelessness by returning to permanent housing with the supports needed to retain that housing. Second, each individual who moves out of a shelter bed and into housing creates capacity in the shelter system to serve an additional individual who is still unsheltered and has not yet been able to locate a permanent housing option.

This program offer provides placement and/or retention services to at least 400 people leaving shelter. Services funded through this program are delivered by highly skilled nonprofit partners and are prioritized to communities of color, women, and other vulnerable adults experiencing homelessness accessing traditional and non-traditional shelter sites. The services include flexible rent assistance, and housing placement and retention staffing accessed through emergency shelters, day centers, and multi-agency mobile "in-reach" teams that engage with people in shelters that do not have their own housing placement programs. The in-reach teams include staff from culturally specific, domestic violence and behavioral health providers to assist adults in emergency shelter settings to more quickly exit shelter and return to housing.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people enrolled in permanent housing or prevention programs*	399	400	480	480
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Outcome	Number of people newly placed into or retained in permanent housing*	226	N/A	310	310
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing*	85%	80%	85%	85%

### Performance Measures Descriptions

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer. \*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$70,870	\$2,344,020	\$73,705	\$2,229,760
<b>Total GF/non-GF</b>	<b>\$70,870</b>	<b>\$2,344,020</b>	<b>\$73,705</b>	<b>\$2,229,760</b>
<b>Program Total:</b>	<b>\$2,414,890</b>		<b>\$2,303,465</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$2,344,020	\$0	\$2,229,760
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,344,020</b>	<b>\$0</b>	<b>\$2,229,760</b>

Explanation of Revenues

City of Portland General Fund \$2,229,760

Significant Program Changes

Last Year this program was: FY 2022: 30302 Housing Placement & Retention - Placement out of Adult Shelter

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

The Joint Office of Homeless Services (JOHS) has prioritized a range of highly effective strategies to transition people from shelter into housing and to ensure retention of that housing. With Metro Supportive Housing Services Measure funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds adult-only households to exit shelter using limited duration rental assistance, innovative multi-agency mobile housing placement and retention support staffing, as well as culturally specific services. This funding prioritizes serving adult households experiencing chronic homelessness and a high-risk of complications from COVID-19.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds a large expansion in short- and medium-term rental assistance, move-in and barrier mitigation, and case management services to help people access and retain permanent housing.

Prioritizing permanent rehousing resources to people in emergency shelters serves two critical purposes. First, it provides individuals in shelter the opportunity to end their homelessness by returning to permanent housing with the supports needed to retain that housing. Second, each individual who moves out of a shelter bed and into housing creates capacity in the shelter system to serve an additional individual who is still unsheltered and has not yet been able to locate a permanent housing option.

This program offer funds multiple new housing placement teams, including at least one new culturally specific program, dedicated to helping participants in JOHS-funded COVID-19 motel shelters to access and retain permanent housing. In addition, the program offer funds an expansion of mobile shelter in-reach services to connect people in alternative and other shelter programs that lack housing placement capacity to permanent housing opportunities. The in-reach teams include staff from culturally-specific, domestic violence and behavioral health providers to assist adults in emergency shelter settings to more quickly exit shelter and return to housing. This program offer supports the capacity to assist at least 450 households in shelter with permanent housing placement and retention services.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people enrolled in permanent housing programs*	N/A	250	375	450
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	N/A	N/A	N/A	Yes
Outcome	Number of people placed and retained in permanent housing*	N/A	200	300	360

### Performance Measures Descriptions

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$3,154,832	\$0	\$8,576,406
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$3,154,832</b>	<b>\$0</b>	<b>\$8,576,406</b>
<b>Program Total:</b>	<b>\$3,154,832</b>		<b>\$8,576,406</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$3,154,832	\$0	\$8,576,406
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,154,832</b>	<b>\$0</b>	<b>\$8,576,406</b>

Explanation of Revenues

Metro Supportive Housing Services \$8,576,406

Significant Program Changes

**Last Year this program was:** FY 2022: 30700A Housing Placement & Retention - COVID-19 Recovery-Placements out of Adult Shelter  
 This program offer contains a significant increase of investments in placements out of adult shelter.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

The Joint Office of Homeless Services (JOHS) prioritizes addressing the intersection of homelessness and domestic and sexual violence. The JOHS also holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity must be a focus of all programming. Many survivors must leave their home to be safe, while others face eviction due to problems caused by an abusive partner's behavior. Rapid rehousing is a nationally recognized best practice to address homelessness for individuals fleeing domestic violence who are in need of financial assistance and support. This program offer funds housing and support services to more than 600 individuals, the significant majority of whom will identify as Black, Indigenous, and People of Color (BIPOC).

### Program Summary

Rapid rehousing programs funded by this program offer provide culturally responsive and culturally specific advocacy support and financial assistance rooted in racial equity to help survivors and their children quickly establish safe, permanent housing after fleeing domestic violence (DV). Providers assist survivors with safety planning, reducing barriers to employment and safe housing, identifying housing options, advocating with landlords, providing flexible financial assistance for housing placement and retention, and connecting survivors to community resources. This program offer supports:

- Rapid rehousing housing placements and support services, including advocacy, case management, client assistance, rent assistance and safety planning, and housing retention through the provision of vocational, educational and financial management training.
- DV Housing Advocacy at culturally specific DV programs, providing rapid rehousing services, as well as eviction prevention for survivors who can safely remain in their homes.
- Shared housing for survivors and their children through democratically run homes. Funding assists with move-in costs, rent assistance, and short-term needs, and participants have access to case management, economic empowerment services and advocacy support.
- Mobile DV Community Advocacy at nontraditional DV services settings, connecting survivors in need of DV specific services with safety planning, barrier removal, flexible client assistance, and referrals to DV housing programs and community resources.
- Shelter to Stabilization Advocacy co-located at DV emergency shelters, to assist survivors with barrier removal, client assistance, and referrals to housing programs and community resources.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of participants served	530	650	600	600
Outcome	Percentage of participants who exit to permanent housing	83%	85%	90%	85%
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

### Performance Measures Descriptions

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$67,488	\$0	\$0	\$71,383
Contractual Services	\$1,798,110	\$1,544,153	\$1,858,935	\$1,359,620
Materials & Supplies	\$0	\$4,172	\$0	\$0
Internal Services	\$0	\$0	\$0	\$20,523
<b>Total GF/non-GF</b>	<b>\$1,865,598</b>	<b>\$1,548,325</b>	<b>\$1,858,935</b>	<b>\$1,451,526</b>
<b>Program Total:</b>	<b>\$3,413,923</b>		<b>\$3,310,461</b>	
<b>Program FTE</b>	0.50	0.00	0.00	0.50

Program Revenues				
Intergovernmental	\$0	\$1,548,325	\$0	\$1,451,526
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,548,325</b>	<b>\$0</b>	<b>\$1,451,526</b>

Explanation of Revenues

This program generates \$20,523 in indirect revenues.  
 HUD Continuum of Care (CoC) Planning Grant \$91,906  
 HUD Continuum of Care (CoC) Domestic Violence Supportive Housing (DVSH) \$1,359,620

Significant Program Changes

Last Year this program was: FY 2022: 30303 Housing Placement & Retention - Domestic Violence

The year-over-year change in General Fund vs. Other Funds relates to how HUD Continuum of Care (CoC) resources have been allocated across the department.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

The Joint Office of Homeless Services (JOHS) prioritizes addressing the intersection of homelessness and domestic and sexual violence. With Metro Supportive Housing Services funding, dedicated to reducing homelessness through strategies that lead with racial equity, this program offers funds services essential to achieving stable, long-term housing outcomes for domestic and sexual violence survivors by providing housing navigation, housing placement, retention and assertive engagement services.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Metro Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds case management and supportive services for survivors of domestic violence (DV)/sexual assault (SA) and their children/dependents. Services include safety planning, identifying safe housing, landlord advocacy, placement and retention, flexible financial assistance, and connecting survivors to community resources. More specifically, this program offer supports:

- Navigation services to support the rapid transition of people prioritized through domestic and sexual violence (DSV) Coordinated Access to available shelter and housing resources.
- Partner agency staffing to support non-DV Family System partners and households in Family Shelters needing to be connected with DV resources.
- Partner agency staffing to provide housing placement and retention services for 90 domestic and sexual violence households. Participants will access safe, stable, and affordable housing, subsidized by leveraged Federal vouchers.
- Rental assistance and supportive services to ensure housing retention for 30 households over a 2-5 year period.
- Match support for \$800,000 Department of Housing and Urban Development (HUD) DV Transitional Housing - Rapid Rehousing Bonus project serving 29 households or 58 individuals annually with case management and support services

This program offer provides culturally-responsive and culturally-specific advocacy and support, and financial assistance rooted in racial equity, to help survivors and their children quickly establish safe, permanent housing after fleeing domestic violence.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of households enrolled in permanent housing programs*	N/A	N/A	90	210
Outcome	BIPOC households placed or retained in housing at rate as high or higher than % of HUD homeless population	N/A	N/A	Yes	Yes
Outcome	Number of households placed or retained in permanent housing*	N/A	N/A	N/A	170
Output	Households assessed for DV Coordinated Access	N/A	N/A	N/A	400

### Performance Measures Descriptions

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$119,620	\$0	\$126,306
Contractual Services	\$0	\$497,841	\$0	\$2,270,843
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$617,461</b>	<b>\$0</b>	<b>\$2,397,149</b>
<b>Program Total:</b>	<b>\$617,461</b>		<b>\$2,397,149</b>	
<b>Program FTE</b>	0.00	1.00	0.00	1.00

Program Revenues				
Intergovernmental	\$0	\$617,461	\$0	\$2,397,149
<b>Total Revenue</b>	<b>\$0</b>	<b>\$617,461</b>	<b>\$0</b>	<b>\$2,397,149</b>

Explanation of Revenues

Metro Supportive Housing Services \$2,397,149

Significant Program Changes

**Last Year this program was:** FY 2022: 30308 Housing Placement & Retention - Metro Measure Expansion

In FY 2022, this program offer was 30308 - Housing Placement & Retention - Metro Measure Expansion. The programs in that program offer have been budgeted in 30301B, 30303B, and 30306B to allow for greater visibility into the investments being made in programming across JOHS programs.

This program offer also contains an expansion of investments in programming that serves domestic and sexual violence survivors.



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

The Joint Office of Homeless Services prioritizes a range of effective housing placement and retention strategies in order to reduce homelessness among highly vulnerable adult households, including seniors. The JOHS holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity must be a focus of all housing placement and retention programming. This program offer supports existing programming, including rent assistance, housing placement and retention, and supportive services to provide stability for seniors experiencing or at risk of homelessness.

**Program Summary**

People over the age of 55 make up one of the fastest growing segments of the population experiencing homelessness, and the most recent Point In Time Count (2019) showed a 75% increase in the number of people over 70. For the majority of seniors experiencing homelessness, returning to permanent housing requires some combination of housing placement, retention support staffing, rental assistance and benefits acquisition assistance.

This program offer funds housing placement and retention strategies developed and coordinated through JOHS, specifically targeted to meet the permanent housing needs of seniors. These targeted investments highly leverage other Federal, State and local resources, including Medicaid, affordable housing units and permanent rental subsidies to support the needs of seniors experiencing homelessness. Services are delivered by a highly-skilled nonprofit organization that specializes in serving the senior population.

Addition to Performance Measure Description below: \*\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of households enrolled in permanent housing or prevention programs*	295	440	330	330
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	No	Yes	No*	Yes
Outcome	Number of households newly placed into or retained in permanent housing**	275	N/A	320	320
Outcome	Percentage of households not returning to homeless services within a year of exiting a program to housing*	93%	85%	90%	90%

**Performance Measures Descriptions**

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

\*Where a program is not meeting this outcome measure, the JOHS prioritizes the program for improving capacity to successfully engage and serve Black, Indigenous, and other People of Color overrepresented in the population of people experiencing homelessness.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$618,010	\$0	\$642,730
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$618,010</b>	<b>\$0</b>	<b>\$642,730</b>
<b>Program Total:</b>	<b>\$618,010</b>		<b>\$642,730</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$618,010	\$0	\$642,730
<b>Total Revenue</b>	<b>\$0</b>	<b>\$618,010</b>	<b>\$0</b>	<b>\$642,730</b>

Explanation of Revenues

City of Portland General Fund \$642,730

Significant Program Changes

Last Year this program was: FY 2022: 30305 Housing Placement & Retention - Medical/Aging

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

JOHS has prioritized permanent housing placement for vulnerable populations, including homeless youth. The JOHS also holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity must be a focus of programming. This program offer funds services essential to achieving successful equitable housing and developmental outcomes for homeless youth, including case management, recovery-oriented services, peer mentorship, health and parenting resources, as well as housing placement/retention in the Homeless Youth Continuum (HYC).

**Program Summary**

The HYC is a highly collaborative and coordinated system comprised of four nonprofit agencies, including a culturally specific agency, that provides a continuum of screening, crisis intervention, safety services, shelter, assertive engagement, housing, education, employment, pregnancy and parenting support, and health services to youth up to age 25, experiencing homelessness. This program maintains current capacity to provide essential housing and developmental supports for youth, including Assertive Engagement (AE), Parenting Education, Recovery Oriented Supports & Engagement (ROSE), and housing placement and retention supports. Services include:

- **Assertive Engagement (AE) (case management):** These services are fundamental to moving youth into independence by providing assessment, transition planning and support from staff that are relationship-focused, mobile, and operate throughout Multnomah County. AE staff provide linkage to education, employment, health, mental health and addictions treatment, housing services, and provide follow up care upon exit from programs.
- **Parenting Support:** HYC has seen an increase in the number of youth accessing services who are pregnant and/or parenting. With supports on-site and at mobile locations, HYC can provide culturally responsive services and meet the developmental needs of pregnant and parenting youth. Housing placement funds are provided to place youth in appropriate housing options.
- **ROSE:** For the majority of youth served, access to mental health and addiction recovery support services is essential to their housing and developmental success. Ninety-three percent of youth served have either addiction or mental health issues, with 53% reporting co-occurring issues. The ROSE program provides certified staff and peer mentors who engage youth experiencing homelessness in recovery supports, conduct assessments, and connect youth to formal treatment programs, provide follow up care, on-going supports, and healthy recreation alternatives.
- **Housing:** Programs provide a range of developmentally appropriate housing options, which include onsite housing with 24-hour staffing, scattered site housing, rapid rehousing, shared, and group housing. Housing navigators assist youth to access the housing options that best fit the youth's needs and provide retention support.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of youth enrolled in transitional or permanent housing or prevention programs*	425	400	440	440
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Outcome	Number of youth newly placed into or retained in transitional or permanent housing*	386	N/A	350	350
Output	Number of youth receiving recovery support services	640	700	700	700

**Performance Measures Descriptions**

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$76,916	\$0	\$0	\$81,387
Contractual Services	\$2,813,825	\$1,725,204	\$2,926,295	\$1,785,930
Internal Services	\$0	\$0	\$0	\$23,399
<b>Total GF/non-GF</b>	<b>\$2,890,741</b>	<b>\$1,725,204</b>	<b>\$2,926,295</b>	<b>\$1,890,716</b>
<b>Program Total:</b>	<b>\$4,615,945</b>		<b>\$4,817,011</b>	
<b>Program FTE</b>	0.50	0.00	0.00	0.50

Program Revenues				
Intergovernmental	\$0	\$1,725,204	\$0	\$1,890,716
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,725,204</b>	<b>\$0</b>	<b>\$1,890,716</b>

Explanation of Revenues

This program generates \$23,399 in indirect revenues.  
 State Emergency Housing Assistance (EHA) General Fund \$201,000  
 City of Portland General Fund \$791,420  
 HUD Continuum of Care (CoC) Planning Grant \$104,786  
 HUD Continuum of Care (CoC) Homesafe Horizons Consolidated \$793,510

Significant Program Changes

Last Year this program was: FY 2022: 30306 Housing Placement & Retention - Youth Services

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

With Metro Supportive Housing Services (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds an expansion of services essential to achieving stable, long term housing outcomes for homeless youth. Services include housing navigation, housing placement, retention and assertive engagement services.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer leverages Federal long-term rent assistance vouchers by funding housing navigation, placement, and stability assistance for youth under the age of 25 who are served by the Homeless Youth Continuum, a highly coordinated system of care comprised of four nonprofit agencies, including a culturally specific agency.

These resources will support housing navigation, placement and retention services for 125 youth receiving Emergency Housing Voucher (EHV) assistance and Fostering Youth to Independence (FYI) vouchers. Funds will also provide additional Assertive Engagement (AE) capacity in the Continuum for over 80 youth to transition to stable housing by providing assessment, planning, and support through a service model that is relationship-focused, mobile, and operates throughout Multnomah County. AE staff provide linkage to education, employment, health, mental health and addictions treatment, housing services, and on-going housing stability supports.

To drive down racial disparities in the experience of homelessness and COVID-19-related housing instability, Black, Indigenous, and People of Color (BIPOC) communities will be overrepresented in access to and success in the Emergency Housing Voucher and Fostering Youth to Independence Voucher Programs.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of households enrolled in permanent housing programs	N/A	N/A	125	125
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	N/A	Yes	Yes	Yes
Outcome	Number of youth placed or retained in permanent housing	N/A	N/A	N/A	125

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$511,254	\$0	\$768,442
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$511,254</b>	<b>\$0</b>	<b>\$768,442</b>
<b>Program Total:</b>	<b>\$511,254</b>		<b>\$768,442</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$511,254	\$0	\$768,442
<b>Total Revenue</b>	<b>\$0</b>	<b>\$511,254</b>	<b>\$0</b>	<b>\$768,442</b>

Explanation of Revenues

Metro Supportive Housing Services \$768,442

Significant Program Changes

**Last Year this program was:** FY 2022: 30308 Housing Placement & Retention - Metro Measure Expansion

In FY 2022, this program offer was 30308 - Housing Placement & Retention - Metro Measure Expansion. The programs in that program offer have been budgeted in 30301B, 30303B, and 30306B to allow for greater visibility into the investments being made in programming across JOHS programs.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Joint Office of Homeless Services (JOHS) convenes a coalition of partners around the ongoing effort to end homelessness among Veterans. This program offer leverages of U.S. Housing and Urban Development and Veterans Affairs resources, as well as State of Oregon Emergency Housing Assistance funds, to meet the short-term rent assistance and barrier mitigation needs of Veterans who become homeless in the community. This program will help more than 250 Veteran households end or prevent their homelessness.

**Program Summary**

Ending homelessness among Veterans continues to be a priority in the community. However, hundreds of Veterans continue to become homeless every year, and the Point-in-Time count conducted in January 2019 identified 474 people who identified themselves as Veterans.

The capacity to house Veterans depends, to a significant extent, on Federal funding in the form of Veterans Affairs Supportive Housing (VASH) and Supportive Services for Veteran Families (SSVF). It also relies on a commitment of 50 Housing Choice Vouchers and 50 subsidized housing units by Home Forward. While it is anticipated that Federal funding will remain available in FY 2023, these Federal funds are not enough to help Veterans move into housing if they have significant barriers or lack security deposit funds. The Federal funds also have limitations on eviction prevention assistance and eligibility restrictions that limit who among Veterans experiencing homelessness can be served.

The flexible rent assistance and barrier mitigation funds available through this program offer allow nonprofit organizations to assist Veterans with an array of housing services. This includes security deposits, helping with utility and past property debts, limited term rent assistance, legal fees, and moving fees. Additionally, this program offer funds culturally-specific operations that support the engagement, assessment, and referral of Veterans for housing services.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of households enrolled in permanent housing or prevention programs*	119	130	250	250
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Outcome	Number of households newly placed into or retained in permanent housing*	117	N/A	250	250

**Performance Measures Descriptions**

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$177,730	\$643,390	\$184,840	\$518,645
<b>Total GF/non-GF</b>	<b>\$177,730</b>	<b>\$643,390</b>	<b>\$184,840</b>	<b>\$518,645</b>
<b>Program Total:</b>	<b>\$821,120</b>		<b>\$703,485</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$643,390	\$0	\$518,645
<b>Total Revenue</b>	<b>\$0</b>	<b>\$643,390</b>	<b>\$0</b>	<b>\$518,645</b>

Explanation of Revenues

City of Portland General Fund \$272,850  
 State Emergency Housing Assistance Veteran Funds (EHA VET) \$245,795

Significant Program Changes

Last Year this program was: FY 2022: 30307 Housing Placement & Retention - Veterans



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds a limited duration investment in continued capacity to allocate emergency rental assistance through a coalition of smaller, primarily culturally specific, community based organizations that have helped to deliver eviction prevention programming during the COVID-19 pandemic.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer redirects Measure funds on a limited-term basis from the Regional Strategies Implementation Fund (RSIF), to a network of smaller, primarily culturally specific, community based organizations to allow them to continue to play their critical role in creating access for BIPOC households to vital emergency rental assistance resources. A portion of the funding in this program offer will also be available for use as direct rental assistance.

The investment of Measure funds in COVID-19 eviction prevention programming is specifically called out as one of the important initial investment areas in the LIP, because of the recognized importance of ensuring that the economic consequences of the pandemic do not lead to a large new wave of households becoming homeless. Focusing this funding on an expanded network of community based organizations, especially culturally specific organizations, also aligns with the LIP's commitment to expand the network of service providers and culturally specific services offerings in the County and across the region. Importantly, the investment in these organizations that are participating in homeless response efforts, many for the first time, not only expands system capacity in Multnomah County, but it also supports these organizations to be able to offer services throughout the region.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Community Based Organizations receiving operating support to assist with eviction prevention allocations	N/A	N/A	N/A	15
Outcome	Number of households receiving rental assistance through the expanded partner network	N/A	N/A	N/A	400
Outcome	BIPOC households receive rental assistance at rates as high/ higher than rates experiencing poverty	N/A	N/A	N/A	Met

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$0	\$1,900,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,900,000</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$1,900,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,900,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,900,000</b>

Explanation of Revenues

Metro Supportive Housing Services \$1,900,000

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds a package of enhanced housing placement incentives that are aimed at encouraging a wider range of landlords to make vacant units available to individuals who have access to rental assistance and supportive services through the Measure and other programs, including federal rental assistance vouchers.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds a range of strategies designed to increase the number of landlords and property management companies that participate in making vacant units available to the individuals experiencing homelessness who have access to rental assistance and support services through the Measure, and other programs, but have been unable to find a landlord ready to rent to them.

The incentive tools funded in this program offer include the ability of non-profit homeless service providers to guarantee rents for up to the duration of a lease, either by leasing the unit themselves (master leasing) or by guaranteeing rent on behalf of a tenant who is leasing directly from the property owner. It also includes access to a risk mitigation fund, and the ability to compensate landlords for holding vacant units, in exchange for flexibility on screening criteria that might otherwise keep someone from gaining access to a unit.

This program offer makes this one-time investment to enhance existing housing placement programs and increase the housing opportunities for people experiencing homelessness. The tools employed in this programming will be evaluated for their effectiveness to inform whether they should be incorporated into the ongoing housing placement and retention strategies of Joint Office of Homeless Services housing placement contractors.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Households provided housing access incentives	N/A	N/A	N/A	500
Outcome	Percentage of households receiving access incentive support that successfully lease up in housing	N/A	N/A	N/A	90%
Outcome	Overrepresented People of Color lease up successfully at rates as high or higher than all households	N/A	N/A	N/A	Met

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$0	\$3,640,187
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$3,640,187</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$3,640,187</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$3,640,187
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$3,640,187</b>

Explanation of Revenues

Metro Supportive Housing Services \$3,640,187

Significant Program Changes

Last Year this program was:

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

The Joint Office of Homeless Services (JOHS) prioritizes supportive housing programs to meet the needs of adults and families experiencing homelessness who are in recovery or who have significant disabilities. This programming is central to the County's partnership with Portland Housing Bureau and Home Forward to significantly expand supportive housing. The program includes highly effective, limited-duration housing with intensive attached services, as well as long-term rent assistance and wraparound support services. These housing strategies are nationally recognized best practices, and leverage other State, local and Federal resources.

**Program Summary**

This program offer is a continuation of the ongoing work, in partnership with Portland Housing Bureau and Home Forward, to significantly expand supportive housing. The programs included here are designed to reduce the unmet need for permanent housing, especially among: (1) people experiencing chronic homelessness, (2) Black, Indigenous, and People of Color (BIPOC) within the population of people experiencing homelessness, (3) people in recovery from an alcohol or drug addiction, and (5) people with severe and persistent mental illness experiencing homelessness. This program offer funds supportive housing programming in alignment with these priorities.

Supportive housing is for those who would not be successful in their housing without supportive services, and for whom services would be less effective without stable housing. Permanent supportive housing serves those with long-term disabilities, including chronic health conditions, mental illness, and addictions, who have experienced long-term or cyclical homelessness. Recovery-oriented transitional supportive housing serves those who are in the early stages of recovery from an alcohol or drug addiction, require limited duration intensive services and are at high risk of becoming chronically homeless.

This program supports a range of supportive housing for more than 1,100 highly vulnerable people with disabling conditions. This includes funding for support services paired with Federal rental assistance; funding for support services paired with deeply affordable housing financed by the Portland Housing Bond or otherwise financed by the Portland Housing Bureau with rental vouchers from Home Forward; and funding for rental assistance paired with support services leveraged through the other systems such as health care. In some cases, program funding is used for both rental assistance and support services in order to support the unique needs of the subpopulation served by the program and/or due to the absence of other sources of support.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people enrolled in permanent or transitional housing programs*	1,123	N/A	1,210	1,210
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Outcome	Number of people newly placed into or retained in permanent housing or served in transitional housing*	1,037	N/A	1,100	1,100
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing	85%	85%	85%	85%

**Performance Measures Descriptions**

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$142,788	\$0	\$153,671
Contractual Services	\$1,524,210	\$7,277,395	\$1,465,814	\$7,239,978
<b>Total GF/non-GF</b>	<b>\$1,524,210</b>	<b>\$7,420,183</b>	<b>\$1,465,814</b>	<b>\$7,393,649</b>
<b>Program Total:</b>	<b>\$8,944,393</b>		<b>\$8,859,463</b>	
<b>Program FTE</b>	0.00	1.00	0.00	1.00

Program Revenues				
Intergovernmental	\$0	\$6,265,753	\$0	\$6,393,649
Beginning Working Capital	\$0	\$1,154,430	\$0	\$1,000,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$7,420,183</b>	<b>\$0</b>	<b>\$7,393,649</b>

Explanation of Revenues

Supportive Housing Fund \$1,000,000  
 City of Portland General Fund \$6,393,649

Significant Program Changes

Last Year this program was: FY 2022: 30400A Supportive Housing

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds rental assistance and services to expand supportive housing capacity by creating at least 350 new supportive housing opportunities in FY 2023 across a number of population and program categories, and by supporting an estimated 100 households who no longer need intensive services to graduate from supportive housing so that their units can be offered to people who need the combination of long-term rental subsidy and intensive wrap-around support services that supportive housing offers.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the Measure commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness.

The LIP expands existing commitments to increase supportive housing for people with significant disabilities who are experiencing long-term homelessness by setting a goal to create at least 2,235 new supportive housing opportunities. This program offer funds at least 350 new supportive housing opportunities for Measure priority populations, including a focus on Black, Indigenous, and People of Color (BIPOC) households. The program offer will support the expansion of supportive housing in partnership with the expanded pool of providers that qualified through the FY2022 tri-county procurement process, with a focus on expanding the capacity of culturally specific providers.

Funding in this program offer will: (1) create up to 300 new supportive housing opportunities, in part by leveraging federal long-term rent assistance vouchers, to serve the most vulnerable people on Multnomah County's Coordinated Access list and members of the LGBTQIA2S+ community; (2) create up to 100 new supportive housing opportunities to serve people experiencing homelessness with significant behavioral health, aging and/or disability-related needs who are eligible for services across multiple County departments; and (3) leverage 50 VASH (veterans) rental assistance vouchers by providing placement and wraparound support services to people with those vouchers. This program offer also funds the development of a local "Moving On" program based on nationally recognized best practices to support people currently in supportive housing who no longer need or want intensive services but continue to need assistance to maintain their housing. Move On will support up to 100 people to graduate from supportive housing, freeing up supportive housing opportunities for people who need them the most.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people newly placed into or retained in permanent housing*	N/A	N/A	N/A	550
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing*	N/A	N/A	N/A	80%
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population*	N/A	N/A	N/A	Yes

**Performance Measures Descriptions**

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$862,394	\$0	\$1,378,733
Contractual Services	\$0	\$1,279,220	\$0	\$6,080,000
Materials & Supplies	\$0	\$60,000	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$2,201,614</b>	<b>\$0</b>	<b>\$7,458,733</b>
<b>Program Total:</b>	<b>\$2,201,614</b>		<b>\$7,458,733</b>	
<b>Program FTE</b>	0.00	7.00	0.00	10.00

Program Revenues				
Intergovernmental	\$0	\$2,062,807	\$0	\$7,458,733
Beginning Working Capital	\$0	\$138,807	\$0	\$0
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,201,614</b>	<b>\$0</b>	<b>\$7,458,733</b>

Explanation of Revenues

Metro Supportive Housing Services \$7,458,733

Significant Program Changes

Last Year this program was: FY 2022: 30400B Supportive Housing - Metro Measure Expansion

In FY 2022, this program offer included investments that are now budgeted in the following seven offers: 30300B, 30400C, 30400D, 30400E, 30403B, 30404, and 30405. These changes were made to allow for greater visibility into the different categories of supportive housing investments, including housing-focused street outreach for unsheltered households, site-based supportive housing, tenant-based supportive housing, supportive housing for families with children, supportive housing for youth, and supportive housing for survivors of domestic violence, as well as investments in the system that supports this expansion. This program offer includes the addition of 3.00 FTE to provide contract management support for supportive housing services.



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer provides funding for support services and rental subsidies for at least 580 deeply affordable housing units financed by the Portland Housing Bond and the Metro Housing Bond, or otherwise financed by the Portland Housing Bureau or by the State of Oregon.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the Measure commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness.

The LIP expands existing commitments to expand supportive housing for people with significant disabilities who are experiencing long-term homelessness by setting a goal to create at least 2,235 supportive housing units. This program offer funds at least 580 new supportive housing units within affordable housing projects for Metro priority populations, including a focus on Black, Indigenous, and People of Color (BIPOC) households experiencing or at imminent risk of chronic homelessness. Some of these units began coming online in FY 2022 and the others are expected to come online by the end of FY 2023. This program offer leverages the Portland Housing Bond, Metro Housing Bond, and other affordable housing units financed by the Portland Housing Bureau and the State of Oregon to create project-based supportive housing opportunities with on-site wellness and retention services.

This program offer also funds support services and in some cases, rental subsidies, paired with deeply affordable housing financed by the Portland Housing Bond and Metro Housing Bond or otherwise financed by the Portland Housing Bureau or the State of Oregon. Services will be specialized to serve various sub-populations and will include, and not be limited to, culturally specific, mental health, substance use, physical health, HIV/AIDS, and individualized retention services. An estimated 380 households will be served with these resources in FY 2023.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people newly placed or retained in permanent housing*	N/A	250	150	380
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing*	N/A	80%	80%	80%
Output	BIPOC placed or retained rate as high or higher than percent of HUD homeless population*	N/A	Yes	Yes	Yes

### Performance Measures Descriptions

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$3,500,000	\$0	\$4,309,716
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$3,500,000</b>	<b>\$0</b>	<b>\$4,309,716</b>
<b>Program Total:</b>	<b>\$3,500,000</b>		<b>\$4,309,716</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$3,500,000	\$0	\$4,309,716
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,500,000</b>	<b>\$0</b>	<b>\$4,309,716</b>

Explanation of Revenues

Metro Supportive Housing Services \$4,309,716

Significant Program Changes

**Last Year this program was:** FY 2022: 30400C Supportive Housing - Metro Measure Expansion - Local Bond Units and  
 This program offer now includes site-based homeless preference housing integrated into Portland Housing Bond-funded projects that was previously budgeted in 30400B - Supportive Housing - Metro Measure Expansion. This change was made to allow for greater visibility into the alignment of Metro SHS and Housing Bond funds.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

### Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds tenant-based permanent supportive housing (PSH) programs that launched in FY 2022. The program offer includes PSH specifically designed to meet the needs of Black, Indigenous, and People of Color (BIPOC) communities, people with significant behavioral health needs, and older adults.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds at least 230 new tenant-based permanent supportive housing (PSH) opportunities.

PSH is for those who would not be successful in their housing without supportive services, and for whom services would be less effective without stable housing. It serves those with significant disabilities, including chronic health conditions, mental illness, and addictions, who have experienced or are at risk of experiencing chronic homelessness. Tenant-based supportive housing provides households with a rental voucher that can be used to buy-down rent in a private market or regulated unit along with mobile, wrap-around services. This program offer funds PSH programming specifically designed to meet the needs of BIPOC communities, people with significant behavioral health needs, and older adults.

The programs funded by this program offer include rental assistance provided through the Regional Long-term Rent Assistance (RLRA) program administered by Home Forward, and services provided by a range of nonprofit partners. RLRA operates similarly to the U.S. Department of Housing and Urban Development's (HUD) Section 8 program—households pay about 30% of their income towards rent and utilities and the housing authority pays the rest. RLRA was intentionally designed to be low barrier and serve people who are often screened out of HUD's Section 8 program.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people newly placed or retained in permanent housing*	N/A	200	115	230
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing*	N/A	80%	80%	80%
Output	BIPOC placed or retained rate as high or higher than percent of HUD homeless population*	N/A	Yes	Yes	Yes

### Performance Measures Descriptions

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$2,000,000	\$0	\$5,167,193
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$2,000,000</b>	<b>\$0</b>	<b>\$5,167,193</b>
<b>Program Total:</b>	<b>\$2,000,000</b>		<b>\$5,167,193</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$2,000,000	\$0	\$5,167,193
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,000,000</b>	<b>\$0</b>	<b>\$5,167,193</b>

Explanation of Revenues

Metro Supportive Housing Services \$5,167,193

Significant Program Changes

Last Year this program was: FY 2022: 30400D Supportive Housing - Metro Measure Expansion - Countywide

In FY 2022, this program offer was Supportive Housing - Metro Measure Expansion - Countywide Coordination (30400D). The programs in that program offer have been budgeted in 30407A - C to allow for greater visibility into the investments being made in programming across different County departments. This program offer now includes tenant-based Supportive Housing programming that was previously budgeted in 30400B - Supportive Housing - Metro Measure Expansion, 30304B - Housing Placement & Retention - Seniors - Metro Measure Expansion, and 30700A - Housing Placement & Retention - COVID-19 Recovery-Placements out of Shelter-Metro Measure Investment. This consolidation was done to better reflect the core elements of the related programs.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds critical infrastructure needed to support the expansion of supportive housing. The offer specifically supports Multnomah County's implementation of the Regional Long-term Rent Assistance (RLRA) program, strategies to recruit and support affordable housing operators and private market landlords who partner with service providers to create supportive housing opportunities, and training and other technical assistance for organizations providing supportive housing.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds critical infrastructure needed to support the expansion of supportive housing.

The program offer funds the staffing necessary to administer Multnomah County's local implementation of the Regional Long-term Rent Assistance (RLRA) program. RLRA was designed by Metro and the three counties, and builds on policies developed for a Multnomah County pilot program run by Home Forward. Through the RLRA program, Home Forward provides rental vouchers that are paired with services provided by a range of nonprofit partners. RLRA operates similarly to the U.S Department of Housing and Urban Development's (HUD) Section 8 program—households pay about 30% of their income towards rent and utilities, and the housing authority pays the rest. RLRA was intentionally designed to be low barrier and serve people who are often screened out of HUD's Section 8 program.

The program offer additionally funds a team that will recruit and retain private market landlords to partner with service providers to create supportive housing opportunities, along with a fund to reimburse affordable housing owners and landlords for property repair costs and operational losses associated with operating supportive housing for formerly chronically homeless individuals.

The program offer also funds training and technical assistance for organizations providing supportive housing. The Joint Office is working to expand the pool of providers qualified to provide supportive housing and this training and technical assistance will be critical to supporting providers that are new to this work.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Landlord recruitment and retention program launched	N/A	N/A	N/A	Yes
Outcome	Number of landlords engaged	N/A	N/A	N/A	100
Outcome	Number of providers of culturally-specific services that receive supportive housing technical assistance	N/A	N/A	N/A	15

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$0	\$1,711,545
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,711,545</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$1,711,545</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,711,545
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,711,545</b>

Explanation of Revenues

Metro Supportive Housing Services \$1,711,545

Significant Program Changes

**Last Year this program was:** FY 2022: 30400B Supportive Housing - Metro Measure Expansion

This new program offer includes investments in Multnomah County’s implementation of the Regional Long-term Rent Assistance (RLRA) program that was previously budgeted in 30400B - Supportive Housing - Metro Measure Expansion. This change was made to allow for greater visibility into the investments being made in the infrastructure needed to support the expansion of supportive housing.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

This Program Offer allocates one-time County General Fund to contribute to the launch of a new recovery-focused transitional living program for male identified individuals who have completed a treatment program and are seeking the benefits of a temporary clean and sober living environment while they make the transition back to permanent housing. As the rates and severity of substance use disorders have increased during the years of the pandemic, the Joint Office is committed to assisting with the expansion of access to behavioral health-focused services designed to support those who are experiencing homelessness.

**Program Summary**

This Program Offer allocates additional one-time County General Funds to support the operations of recovery-focused transitional housing program serving male-identified adults who are active in their recovery and preparing to transition to permanent housing. Having access to a clean & sober living environment designed to support recovery can be a critical resource on the path to long-term housing stability for some people who have been experiencing homelessness and a substance use disorder. For those experiencing chronic homelessness, substance use disorders have always been among the most common disabling conditions. The pandemic has only exacerbated the behavioral health crisis on our streets and made access to recovery-focused support services more critical than ever.

The program receiving partial operating support through this Program Offer will serve an estimated 90 men in shared rooms with access to shared restrooms, shower, and laundry facilities, as well as a range of educational, skill building, and recreational opportunities. Participants may stay in the program for up to 24 months. They are expected to have completed a recovery program and be ready to return to work at the time they enter the program.

As with all Joint Office funded programs, this program will be expected to provide culturally responsive services that help ensure equity access and outcomes for Black, Indigenous, and other People of Color who are experiencing disproportionately high rates of chronic homelessness in our community.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Occupancy percentage	N/A	N/A	N/A	95%
Outcome	Percentage of participants who exit to permanent housing	N/A	N/A	N/A	80%

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$84,600	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$84,600</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$84,600</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was:



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

The Joint Office of Homeless Services (JOHS) has prioritized a range of supportive housing programs to meet the needs of hundreds of adults experiencing homelessness who are disabled by mental illness or medical conditions, including HIV/AIDS. This program offer preserves existing supportive housing and is central to the County's partnership with Portland Housing Bureau and Home Forward to significantly expand supportive housing. The program continues highly effective long-term rent assistance and wrap-around support services that will assist people to access and/or retain permanent housing. These housing strategies are nationally recognized best practices, and leverage other State, local and Federal resources.

**Program Summary**

This program offer provides continued support for permanent supportive housing (PSH) for chronically homeless adults, offering a combination of deeply affordable housing and ongoing support services proven locally and nationally to be the most effective and cost effective way to end homelessness for this population.

These targeted investments leverage other Federal, State and local resources including U.S. Department of Housing and Urban Development's (HUD) Housing Opportunities for Persons with AIDS (HOPWA) and Continuum of Care (CoC) programs, Medicaid, affordable housing units and permanent rental subsidies to support at least 800 vulnerable adults experiencing homelessness to secure and retain permanent housing. In some cases, the program provides match for a HUD CoC or HOPWA grant. In other cases, the program funds long-term rental subsidies and mental health focused housing placement and retention, and support services are leveraged through other systems.

Services are delivered by nonprofit partners that provide housing, intensive case management and support services for chronically homeless adults who have a combination of diagnoses including chemical dependency, mental illness, cognitive and/or physical disabilities, and/or chronic medical conditions. Other specific activities include intensive street engagement, staffing of mental health and culturally specific providers working in partnership with Portland Police to provide housing placement and retention for people with mental illnesses, and recovery-focused transitional housing.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people enrolled in permanent housing programs*	798	800	870	800
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Output	Number of people newly placed into or retained in permanent housing*	615	N/A	600	600
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing	77%	90%	75%	75%

**Performance Measures Descriptions**

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$47,043	\$0	\$34,923
Contractual Services	\$0	\$4,368,375	\$0	\$4,602,945
Materials & Supplies	\$0	\$2,866	\$0	\$8,961
Internal Services	\$0	\$1,510	\$0	\$10,041
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$4,419,794</b>	<b>\$0</b>	<b>\$4,656,870</b>
<b>Program Total:</b>	<b>\$4,419,794</b>		<b>\$4,656,870</b>	
<b>Program FTE</b>	0.00	0.35	0.00	0.25

Program Revenues				
Intergovernmental	\$0	\$4,419,794	\$0	\$4,656,870
<b>Total Revenue</b>	<b>\$0</b>	<b>\$4,419,794</b>	<b>\$0</b>	<b>\$4,656,870</b>

Explanation of Revenues

This program generates \$10,041 in indirect revenues.  
 City of Portland General Fund \$2,706,640  
 Housing Opportunities for Persons With AIDS (HOPWA) Entitlement \$1,950,230

Significant Program Changes

Last Year this program was: FY 2022: 30401A Supportive Housing - Behavioral Health/Medical Housing

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

The Joint Office of Homeless Services (JOHS) has prioritized a continuum of services, from outreach, to shelter, to permanent housing, for people experiencing long-term homelessness and living with behavioral health conditions, including substance use disorders. This program offer funds the outreach, supportive housing, and treatment access services for individuals experiencing or at risk of long-term homelessness referred through the Portland Police Bureau's Service Coordination Team (SCT).

### Program Summary

The JOHS has a strategic plan to reduce chronic homelessness, and the recently completed Metro Supporting Housing Services Measure Local Implementation Plan (LIP) specifically prioritizes achieving a significant reduction in chronic homelessness. Using City of Portland general funds, the SCT programming funded in this program offer advances these objectives by funding critical short- and long-term housing and recovery support services for chronically homeless people, and those at risk of chronic homelessness, who have frequent contact with the criminal justice system connected to their behavioral health conditions.

The SCT is a program established by the Portland Police Bureau in partnership with community housing and social services providers. The program's goal is to divert individuals who are experiencing homelessness and living with behavioral health conditions - in particular substance use disorders - from future contact with the criminal justice system by connecting them with supportive housing and treatment resources.

Individuals referred through the SCT program have access to low-barrier/short-term stabilization housing where they have direct access to support services, including behavioral health and addictions treatment. They also have access to alcohol and drug free housing where they receive case management services that offer client-driven, flexible approaches based on individual needs, which are intended to lead to long-term recovery services. For individuals who transition to permanent housing, this program provides home-based retention services that include access to outpatient substance abuse treatment services, financial assistance, eviction prevention, and resources and guidance on improving self-sufficiency through financial improvements and long-term recovery skills.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of low-barrier transitional housing units in staffed and structured setting	N/A	38	36	36
Outcome	Percent of participants enrolled in behavioral health services	N/A	85%	70%	70%
Outcome	Transitions to permanent housing	N/A	15	15	15
Outcome	BIPOC graduate from SCT at rates as high or higher than Non-Hispanic whites	N/A	Yes	Yes	Yes

### Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$2,159,003	\$0	\$2,245,365
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$2,159,003</b>	<b>\$0</b>	<b>\$2,245,365</b>
<b>Program Total:</b>	<b>\$2,159,003</b>		<b>\$2,245,365</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$2,159,003	\$0	\$2,245,365
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,159,003</b>	<b>\$0</b>	<b>\$2,245,365</b>

Explanation of Revenues

City of Portland General Fund \$2,245,365

Significant Program Changes

Last Year this program was: FY 2022: 30401C Supportive Housing - Behavioral Health/Medical Housing - Service

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Joint Office of Homeless Services (JOHS) recognizes that, as the fixed incomes of seniors and people with disabilities fall further behind the costs of housing, including publicly subsidized tax credit rental housing, ongoing rental assistance is increasingly necessary to prevent and end homelessness for these populations. This program offer funds the local long-term voucher program that is narrowly tailored to households with fixed incomes, to improve housing stability and reduce rent burden, including many households who reside in tax credit or other regulated affordable housing. The voucher program funded by this offer is the precursor and model for the Metro Supportive Housing Services Measure-funded Regional Long-Term Rent Assistance Program.

**Program Summary**

People over the age of 55 and people with significant disabilities are among the fastest growing populations of people experiencing homelessness. These populations often have fixed incomes well below 30% of the Area Median Income, putting market rate rental housing completely out of reach, and also foreclosing access to most publicly subsidized affordable housing, which rents at levels affordable for people making 60% of Area Median Income or above.

This program assists seniors and people living with disabilities who are on fixed incomes or at risk of homelessness due to being rent burdened (rent greater than 30% of household income). Program participants typically have less than \$800 per month in income, and were either homeless or paying more than 70% of that income on rent prior to program subsidy. This program provides rent subsidies to participants so that they can afford the rent in Low Income Housing Tax Credit (LIHTC) units or other regulated affordable housing. While these units have restricted rent levels, the rent amounts are not tied to tenant income and are increasingly out of reach for the target group in this program. Some assisted households also reside in moderately-priced private market units. This program makes it possible for people in the target population to afford the rent (at 30% of their income).

This program complements the Federally-funded Housing Choice Voucher program and local Short Term Rent Assistance (STRA) program. The program leverages support from the inventory of publicly funded affordable housing. The local long-term voucher functions more flexibly than the Federal voucher program and provides similar long-term housing stability to a highly vulnerable population. The program is administered through Home Forward. This program provided the framework for the Metro SHS-funded Regional Long-term Rent Assistance Program.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of households enrolled in permanent housing programs*	52	71	50	50
Outcome	BIPOC served with vouchers at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Output	Number of households newly placed into or retained in permanent housing*	52	N/A	50	50

**Performance Measures Descriptions**

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$393,890	\$425,830	\$409,645	\$415,200
<b>Total GF/non-GF</b>	<b>\$393,890</b>	<b>\$425,830</b>	<b>\$409,645</b>	<b>\$415,200</b>
<b>Program Total:</b>	<b>\$819,720</b>		<b>\$824,845</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$425,830	\$0	\$415,200
<b>Total Revenue</b>	<b>\$0</b>	<b>\$425,830</b>	<b>\$0</b>	<b>\$415,200</b>

Explanation of Revenues

City of Portland General Fund \$415,200

Significant Program Changes

Last Year this program was: FY 2022: 30402 Supportive Housing - Local Long Term Rental Vouchers

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

JOHS has prioritized supportive housing programs to meet the needs of families with long-term experiences of homelessness and at least one family member who has a significant disability. The JOHS holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity must be a focus of programming. This program offer funds longer-term rent assistance and wrap around support services to help move families from homelessness into permanent housing. Supportive housing strategies are nationally recognized best practices and can leverage existing market-rate and new affordable housing.

### Program Summary

JOHS prioritizes equitable housing solutions for families with children experiencing homelessness. While many families experiencing homelessness are well served by rapid rehousing strategies, there are families with long-term or recurring experiences of homelessness, very often with household members with significant disabling conditions, that require supportive housing to achieve long-term stability. These families make up an increasing percentage of the long-term stayers in the family shelter system, because they lack the support needed to overcome their barriers to housing.

This program offer addresses the needs of long-term shelter families by expanding supportive housing resources for them, offering access to permanent housing to the families and thereby freeing up scarce and expensive shelter capacity for other families. Families in this program receive up to 24-month rental assistance vouchers and wraparound services. While not a permanent rental subsidy, the 24-month subsidy is long enough to leverage existing market-rate and newly developed or acquired affordable housing and to use progressive engagement strategies to either transition families off of subsidies altogether or, if needed, on to a more permanent subsidy program.

The program is implemented by an experienced nonprofit community-based organization specialized in providing shelter, housing transition, and supportive housing to families. Given the significant overrepresentation of People of Color among families experiencing homelessness, this program has prioritized equitable access for families of color.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of families placed into or retained in permanent housing*	32	30	35	35
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing*	N/A	N/A	80%	80%
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population*	Yes	Yes	Yes	Yes

### Performance Measures Descriptions

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$652,270	\$0	\$678,360	\$0
<b>Total GF/non-GF</b>	<b>\$652,270</b>	<b>\$0</b>	<b>\$678,360</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$652,270</b>		<b>\$678,360</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2022: 30403 Supportive Housing - Families



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds tenant-based permanent supportive housing (PSH) programs that are specifically designed to meet the needs of families experiencing homelessness. The programs funded with this program offer leverage Federal Housing Choice vouchers (long-term rental subsidies) and create new local long-term rental vouchers and wrap-around support services dedicated to families with minor children that are extremely low-income, have at least one member with a serious disabling condition, and have long-term or frequent episodes of homelessness.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds at least 50 new tenant-based permanent supportive housing (PSH) opportunities and an expansion of site based PSH in the Homeless Family System of Care.

The Homeless Family System of Care (HFSC) is the primary coordinated effort to assist families experiencing homelessness to make a rapid and sustainable transition back into permanent housing. The system has shared values that include the practice of assertive engagement, using an equity lens to advance racial and social justice, and a shared commitment that all families should be housed. The majority of agencies in the collaborative are culturally specific providers.

This program offer funds PSH programming specifically designed to meet the needs of Black, Indigenous, and People of Color (BIPOC) families experiencing homelessness. The programs include rental assistance provided through the Regional Long-term Rent Assistance (RLRA) program administered by Home Forward, and services provided by a range of nonprofit partners. RLRA operates similarly to the U.S. Department of Housing and Urban Development's (HUD) Section 8 program where households pay about 30% of their income towards rent and utilities and the housing authority pays the rest. RLRA was intentionally designed to be low barrier and serve people who are often screened out of HUD's Section 8 program.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people newly placed or retained in permanent housing	N/A	227	100	262
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing	N/A	80%	80%	80%
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population	N/A	Yes	Yes	Yes

**Performance Measures Descriptions**

This new program offer includes supportive housing for families that was previously budgeted in 30400A - Supportive Housing and 30400B - Supportive Housing - Metro Measure Expansion. The combined FY 2022 Budgeted number for these programs is 227. Some of the included programs are still in the planning phase. The FY 2023 Offer number reflects the estimated number of people served once the programs are fully implemented.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$0	\$123,273
Contractual Services	\$0	\$800,000	\$0	\$873,350
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$800,000</b>	<b>\$0</b>	<b>\$996,623</b>
<b>Program Total:</b>	<b>\$800,000</b>		<b>\$996,623</b>	
<b>Program FTE</b>	0.00	0.00	0.00	1.00

Program Revenues				
Intergovernmental	\$0	\$800,000	\$0	\$996,623
<b>Total Revenue</b>	<b>\$0</b>	<b>\$800,000</b>	<b>\$0</b>	<b>\$996,623</b>

Explanation of Revenues

Metro Supportive Housing Services \$996,623

Significant Program Changes

Last Year this program was: FY 2022: 30400B Supportive Housing - Metro Measure Expansion

This new program offer includes supportive housing for families that was previously budgeted in 30400A - Supportive Housing and 30400B - Supportive Housing - Metro Measure Expansion. This change was made to allow for greater visibility into the investments being made in supportive housing specifically designed for families with children. This program offer includes the addition of 1.00 FTE to provide contract management support for Family System supportive housing services.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**
**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds tenant-based permanent supportive housing (PSH) specifically designed to meet the needs of youth (under 25) with significant behavioral health needs. The program offer funds support services, and Regional Long Term Rent Assistance vouchers designed to be low barrier and serve youth who are often screened out of the U.S. Department of Housing and Urban Development's (HUD) Section 8 program.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds 30 tenant-based permanent supportive housing (PSH) opportunities and provides FTE for on-going support services.

PSH is for individuals who would not be successful in their housing without supportive services, and for whom services would be less effective without stable housing. It serves those with significant disabilities, including chronic health conditions, mental illness, and addictions, who have experienced or are at risk of experiencing chronic homelessness. Tenant-based supportive housing provides households with a rental voucher that can be used to buy-down rent in a private market or regulated unit along with mobile, wrap-around services.

The programming funded by this program offer will support 30 homeless youth who have extremely low-incomes, serious disabling conditions, and experiencing - or at risk of - long-term homelessness, with ongoing rental assistance provided through the Regional Long-term Rent Assistance (RLRA) program administered by Home Forward and wrap-around services provided by a youth service organization. RLRA operates similarly to the HUD Section 8 program where households pay 30% of their income towards rent and utilities and the housing authority pays the rest. RLRA was intentionally designed to be low barrier and serve people who are often screened out of HUD's Section 8 program.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of youth newly placed or retained in permanent housing	N/A	30	30	30
Outcome	Percentage of youth not returning to homeless services within a year of exiting a program to housing	N/A	80%	80%	80%
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population	N/A	Yes	Yes	Yes

**Performance Measures Descriptions**

This new program offer includes supportive housing for youth that was previously budgeted in 30400B - Supportive Housing - Metro Measure Expansion. The FY 2022 Budgeted number reflects the youth-specific supportive housing number previously included in 30400B.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$600,000	\$0	\$624,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$600,000</b>	<b>\$0</b>	<b>\$624,000</b>
<b>Program Total:</b>	<b>\$600,000</b>		<b>\$624,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$600,000	\$0	\$624,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$600,000</b>	<b>\$0</b>	<b>\$624,000</b>

Explanation of Revenues

Metro Supportive Housing Services \$624,000

Significant Program Changes

**Last Year this program was:** FY 2022: 30400B Supportive Housing - Metro Measure Expansion

This new program offer includes supportive housing for youth that was previously budgeted in 30400B - Supportive Housing - Metro Measure Expansion. This change was made to allow for greater visibility into the investments being made in supportive housing specifically designed for youth.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds tenant-based permanent supportive housing (PSH) for survivors and children fleeing domestic violence or experiencing homelessness as a result of an incident of domestic or sexual violence. The program offer includes PSH specifically designed to meet the needs of BIPOC survivors of domestic and sexual violence. The households served by this program are extremely low-income, have at least one member with a serious disabling condition and are experiencing, or are at risk of experiencing, homelessness.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. In alignment with priorities outlined in the LIP, this program offer funds at least 30 new tenant-based permanent supportive housing (PSH) opportunities, along with staff capacity to deliver the services.

PSH is for those who would not be successful in their housing without supportive services, and for whom services would be less effective without stable housing. It serves those with significant disabilities, including chronic health conditions, mental illness, and addictions, who have experienced or are at risk of experiencing chronic homelessness. Tenant-based supportive housing provides households with a rental voucher that can be used to buy-down rent in a private market or regulated unit along with mobile, wrap-around services. This program offer funds domestic violence specific PSH programming designed to meet the needs of BIPOC communities.

The programs funded by this program offer include rental assistance provided through the Regional Long-term Rent Assistance (RLRA) program administered by Home Forward, and services provided by a range of nonprofit partners. RLRA operates similarly to the U.S. Department of Housing and Urban Development's (HUD) Section 8 program where households pay about 30% of their income towards rent and utilities and the housing authority pays the rest. RLRA was intentionally designed to be low barrier and serve people who are often screened out of HUD's Section 8 program.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of people newly placed or retained in permanent housing	N/A	30	0	60
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing	N/A	80%	N/A	80%
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population	N/A	Yes	N/A	Yes

### Performance Measures Descriptions

This new program offer includes supportive housing for survivors of domestic and sexual violence that was previously budgeted in 30400B - Supportive Housing - Metro Measure Expansion. The FY 2022 Budgeted number reflects the DV-specific supportive housing number previously included in 30400B. This programming is being developed and will be implemented in late FY 2022 or early FY 2023. The FY 2023 Offer number reflects the estimated number of people served once the program is fully implemented.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$600,000	\$0	\$600,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$600,000</b>	<b>\$0</b>	<b>\$600,000</b>
<b>Program Total:</b>	<b>\$600,000</b>		<b>\$600,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$600,000	\$0	\$600,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$600,000</b>	<b>\$0</b>	<b>\$600,000</b>

Explanation of Revenues

Metro Supportive Housing Services \$600,000

Significant Program Changes

**Last Year this program was:** FY 2022: 30400B Supportive Housing - Metro Measure Expansion

This new program offer includes supportive housing for survivors of domestic and sexual violence that was previously budgeted in 30400B - Supportive Housing - Metro Measure Expansion. This change was made to allow for greater visibility into the investments being made in supportive housing specifically designed for survivors of domestic and sexual violence.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding intended to reduce chronic and episodic homelessness with programming that leads with racial equity, this program offer funds a pilot project that will connect people experiencing, or at imminent risk of, chronic homelessness, who are also being repeatedly failed by multiple systems (e.g. health, criminal justice, social services). The pilot project will provide participants with the long-term rental assistance and support services they need to end their homelessness. In providing permanent supportive housing to this population, it will substantially reduce the cycle of harmful, unsuccessful, and costly engagements with the criminal justice, health care, and homeless services systems.

### Program Summary

One of the goals of Multnomah County's Local Implementation Plan for the Measure is to improve coordination among systems that each touch the lives of people experiencing chronic homelessness, but too often are not coordinated and fail to provide individuals with access to the intervention that will best meet their needs - permanent supportive housing (PSH).

Between 2018 and 2020, the Multnomah County Sheriff's Office, the Local Public Safety Coordinating Council, the Multnomah County Health Department, Health Share of Oregon, and the Joint Office of Homeless Services participated in an analysis sponsored by the Corporation for Supportive Housing called Frequent Utilizer System Engagement (FUSE). This analysis compared data from the homeless services, health care, and public safety systems to identify individuals who are most frequently engaged in all three of these systems and to assess, among other things, how their 'utilization' of these systems changed based on whether or not they were in PSH.

Consistent with similar projects around the country, the Multnomah County FUSE analysis demonstrated a profound positive impact, in terms of reduced criminal justice involvement and reduced crisis health care services, when someone who is chronically homeless moves into PSH.

This program offer draws on the learnings of the Multnomah County FUSE analysis to identify those individuals who are experiencing chronic homelessness and are being failed most frequently by the criminal justice and health care systems and provides those individuals with PSH - a locally funded long-term rental subsidy and ongoing wrap-around support services to ensure ongoing housing stability. The program will involve a collaboration between the Health Department, the Department of Community Justice, Health Share of Oregon, and the Joint Office of Homeless Services. The project is budgeted to provide PSH to between 40-50 individuals in the pilot phase.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Create a by name list of people most frequently failed by health, criminal justice, and homeless services	N/A	N/A	N/A	1
Outcome	Place or retain FUSE individuals in PSH	N/A	N/A	N/A	35*
Output	Enroll FUSE individuals in PSH program	N/A	N/A	N/A	50

### Performance Measures Descriptions

\*Because this is a new program that will take time to develop and launch, it is anticipated that a significant number of enrolled participants will still be in the housing search process at the end of the fiscal year.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$0	\$1,000,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,000,000</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$1,000,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$1,000,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,000,000</b>

Explanation of Revenues

Metro Supportive Housing Services \$1,000,000

Significant Program Changes

Last Year this program was:



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

Multnomah County's Metro Supportive Housing Services Measure (Measure) Local Implementation Plan (LIP) calls out the importance of aligning the work of multiple County departments around the commitment to preventing and ending homelessness. This program offer provides Measure funding to better serve participants experiencing or at risk of homelessness in the Youth and Family Services (YFS), Aging, Disability and Veterans Services (ADVSD), and Intellectual and Developmental Disabilities Services Division (IDDDSD) of the Department of County Human Services (DCHS).

### Program Summary

The Multnomah County's Measure LIP recognizes the importance of aligning ending homelessness efforts across County Departments, including between DCHS and the JOHS. This program offer specifically funds programs that will advance the LIP's commitment to racial equity, connect people being served by JOHS programs to critical DCHS resources, and connect those being served by YFS, ADVSD, and IDDDSD to critical permanent housing opportunities. Specifically, the program offer funds:

- A new investment in an expansion of the YFS Multnomah Stability Initiative (MSI) program for families to help homeless families housed through the Homeless Family System of Care (HFSC) successfully transition into that program and gain the long-term housing stability and asset building opportunities that MSI offers.
- A new pilot project to provide peer-support housing retention services, to enhance the long-term housing stability of families and individuals participating in DCHS-supported housing programs, thereby improving housing retention and reducing the number of people becoming homeless.
- A new investment in mobile assessment workers in ADVSD and IDDDSD who can partner with JOHS funded outreach and shelter programs to ensure that people experiencing unsheltered and sheltered homelessness are being assessed and, as appropriate, enrolled in enhanced Medicaid and IDDDSD services, and have access to the critical support services that accompany that enrollment.
- New staffing capacity for ADVSD and IDDDSD to partner with the JOHS to develop and implement new enhanced permanent supportive housing that meets the service support needs of chronically homeless participants in those DCHS programs.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	HFSC families transitioned to MSI	N/A	N/A	N/A	25
Outcome	HFSC families retaining housing at 12 months	N/A	N/A	N/A	80%
Output	Number of people assessed for ADVSD/IDD Services	N/A	N/A	N/A	300
Outcome	BIPOC placed or retained in housing at rate as high or higher than percent of HUD homeless population	N/A	N/A	N/A	Yes

### Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$135,539	\$0	\$1,199,837
Contractual Services	\$0	\$145,000	\$0	\$1,038,163
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$280,539</b>	<b>\$0</b>	<b>\$2,238,000</b>
<b>Program Total:</b>	<b>\$280,539</b>		<b>\$2,238,000</b>	
<b>Program FTE</b>	0.00	1.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$280,539	\$0	\$2,238,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$280,539</b>	<b>\$0</b>	<b>\$2,238,000</b>

Explanation of Revenues

Metro Supportive Housing Services \$2,238,000

Significant Program Changes

**Last Year this program was:** FY 2022: 30400D Supportive Housing - Metro Measure Expansion - Countywide

This program offer now includes investments in DCHS staffing that was previously budgeted in 30400D - Supportive Housing Metro Measure Expansion - Countywide Coordination. This change was made to allow for greater visibility into the investments being made in DCHS programming.

As part of the FY 2022 Adopted budget, the Joint Office of Homeless Services budgeted a 1.00 FTE Program Specialist Sr. position for DCHS. During FY 2022, that position was moved to DCHS for the purposes of hiring and management. In FY 2023, relevant positions are in their respective departments, while funding for the positions remains in the Joint Office.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

Using Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds a critical expansion of short term shelter, transitional housing and permanent housing capacity for people experiencing or at imminent risk of chronic homelessness, in particular individuals living with serious and persistent mental illness. The offer leverages and builds on existing intensive behavioral health programs in the Health Department's Behavioral Health Division that serve this vulnerable population, as well as funding new programming in the Behavioral Health Resource Center (BHRC).

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the Measure commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness. The LIP also makes a specific commitment to immediately expanding behavioral health services at all levels of the continuum, from shelter, to transitional housing and permanent supportive housing. This program offer reflects that commitment and funds:

- Critical motel-based emergency shelter capacity and crisis case management for individuals in the Health Department's Choice program. This will provide immediate safety off the streets for people living with severe behavioral health needs, while they transition to longer-term housing options.
- The very successful Stabilization Treatment Preparation (STP) transitional housing program, a partnership between the Health Department and the Department of Community Justice that serves people who are justice involved and living with significant behavioral health conditions. The expansion funded here provides culturally specific STP programming focused on the African American community.
- The culturally specific homeless focused staff capacity on the Promoting Access to Hope (PATH) team to assist with addiction treatment services access for people with substance use disorders who are experiencing chronic and episodic homelessness.
- New operational funding for the shelter and bridge housing operations at the Behavioral Health Resource Center.
- An expansion of additional investments in long-term rental assistance and housing placement services for people served by any of Multnomah County's Assertive Community Treatment (ACT) and Intensive Case Management (ICM) teams. ACT and ICM teams provide an intensive level of community-based, ongoing support services to people with severe and persistent mental illness.
- New funding for motel-based transitional/early recovery housing that takes referrals from culturally specific substance use and recovery programs.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of individuals placed into or retained in permanent housing*	36	136	70	155
Outcome	Number of Choice participants served in motel-based emergency shelter	N/A	N/A	60	70
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing*	N/A	80%	80%	80%
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population*	N/A	Yes	Yes	Yes

### Performance Measures Descriptions

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$185,539	\$0	\$846,463
Contractual Services	\$0	\$3,123,383	\$0	\$5,777,140
Materials & Supplies	\$0	\$0	\$0	\$8,497
Internal Services	\$0	\$0	\$0	\$98,057
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$3,308,922</b>	<b>\$0</b>	<b>\$6,730,157</b>
<b>Program Total:</b>	<b>\$3,308,922</b>		<b>\$6,730,157</b>	
<b>Program FTE</b>	0.00	1.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$3,308,922	\$0	\$6,730,157
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,308,922</b>	<b>\$0</b>	<b>\$6,730,157</b>

Explanation of Revenues

Metro Supportive Housing Services \$6,730,157

Significant Program Changes

**Last Year this program was:** FY 2022: 30401B Supportive Housing - Behavioral Health/Medical Housing - Metro Measure

In FY 2022, this program offer was 30401B - Supportive Housing - Behavioral Health/Medical Housing - Metro Measure Expansion. This program offer now includes an investment in Health Department staffing that was previously budgeted in 30400D - Supportive Housing Metro Measure Expansion - Countywide Coordination. This change was made to allow for greater visibility into the investments being made in Health Department programming.

As part of the FY 2022 Adopted budget, the Joint Office of Homeless Services budgeted a 1.00 FTE Program Specialist Sr. position for the Health Department. During FY 2022, that position was moved to the Health Department for the purposes of hiring and management. In FY 2023, relevant positions are in their respective departments, while funding for the positions remains in the Joint Office.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

Multnomah County's Metro Supportive Housing Services Measure (Measure) Local Implementation Plan (LIP) calls out the importance of aligning the work of multiple county departments around the commitment to preventing and ending homelessness. This program offer provides Measure funding to better serve individuals who have a history of chronic homelessness who are exiting incarceration and are working with the Department of Community Justice's (DCJ) reentry program. This offer leverages existing program capacity in DCJ by providing individuals with long-term tenant based rental subsidies that will offer ongoing housing stability.

### Program Summary

The Multnomah County's Measure LIP recognizes the importance of aligning ending homelessness efforts across County Departments, including between DCJ and the JOHS. The two departments share in common a significant number of people who cycle through homeless services programs and the criminal justice system because they lack access to permanent housing with the appropriate level of support services. This program offer builds out the relationship between the two departments by leveraging existing DCJ housing services capacity and Measure funding to provide flexible Regional Long Term Rent Assistance (RLRA) vouchers to up to 60 people reentering the community who have previous histories of long-term homelessness and who, but for this ongoing rental assistance, would return to being chronically homeless. Because People of Color are significantly overrepresented in this target population, prioritizing Measure funds in this way will also advance the County's commitment to the elimination racial disparities in rates of chronic homelessness.

The RLRA voucher is a local rent-assistance tool developed as part of the Measure that is similar to federal long-term rental assistance vouchers in that it guarantees a tenant will not pay more in rent than they can afford. However, RLRA offers the benefit of greater flexibility to the voucher holder. One area of flexibility is that the voucher is available to anyone who meets the income and homelessness criteria, regardless of their criminal history. In addition, this voucher allows the holder to seek out landlords in the private market who may be willing to overlook criminal history because the vouchers are less burdensome to work with and offer certain financial guarantees that are designed to mitigate risk.

The JOHS / DCJ partnership in this programming began in FY 2022 and has been expanded with additional funding for FY 2023.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Individuals enrolled in program*	N/A	N/A	N/A	70
Outcome	Individuals placed into permanent housing*	N/A	N/A	N/A	60
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population*	N/A	N/A	N/A	Yes

### Performance Measures Descriptions

\*The basis for "Placed & Retained" has been changed from Entry Date to Housing Move-in date, consistent with an FY 2022 change to the measure in systemwide reporting, and "Enrolled," which is based on Entry Date, has been added for more robust reporting and to preserve continuity with reporting in previous years.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$135,539	\$0	\$387,035
Contractual Services	\$0	\$500,000	\$0	\$1,025,045
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$635,539</b>	<b>\$0</b>	<b>\$1,412,080</b>
<b>Program Total:</b>	<b>\$635,539</b>		<b>\$1,412,080</b>	
<b>Program FTE</b>	0.00	1.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$635,539	\$0	\$1,412,080
<b>Total Revenue</b>	<b>\$0</b>	<b>\$635,539</b>	<b>\$0</b>	<b>\$1,412,080</b>

Explanation of Revenues

Metro Supportive Housing Services \$1,412,080

Significant Program Changes

**Last Year this program was:** FY 2022: 30400D Supportive Housing - Metro Measure Expansion - Countywide

This program offer now includes investments in rent assistance for justice involved adults and DCJ staffing that was previously budgeted in 30400D - Supportive Housing Metro Measure Expansion - Countywide Coordination. This change was made to allow for greater visibility into the investments being made in DCJ programming.

As part of the FY 2022 Adopted budget, the Joint Office of Homeless Services budgeted a 1.00 FTE Program Specialist Sr. position for DCJ. During FY 2022, that position was moved to DCJ for the purposes of hiring and management. In FY 2023, relevant positions are in their respective departments, while funding for the positions remains in the Joint Office.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

The Joint Office of Homeless Services (JOHS) recognizes diversion as a critical strategy to reduce the number of people experiencing street and shelter homelessness in the community. In order to advance JOHS's commitment to achieving racial equity, an essential focus of this programming must be to eliminate disparate rates of homelessness on the basis of race and ethnicity. This program offer funds existing capacity to divert people from homelessness who are escaping domestic violence, facing imminent housing loss, or are exiting the criminal justice and healthcare systems. This program will divert hundreds of people from street and shelter homelessness.

### Program Summary

Diversion programs vary by implementation, but have in common the assessment of an individual who is facing living on the streets or in shelter to determine whether they have a housing option they could access with a modest, one-time, financial and/or staffing investment. Diversion is recognized nationally and locally as a critical tool in reducing street and shelter homelessness.

- Family Diversion has been a successful intervention for both preventing families from coming to emergency shelter and moving families out of shelter quickly. All families are surveyed to determine if they have an immediate housing option and, if so, diversion resources are used to help them capitalize on that opportunity.
- Domestic Violence (DV) Diversion services focus on preventing homelessness and diverting domestic violence survivors and their children from shelters through eviction prevention or housing placement. Diversion services offer flexible, rapid responses that allow survivors to avoid the trauma and safety risks of becoming homeless. These services reach hundreds of survivors annually and serve a diverse population, with 82% identifying as People of Color.
- Hospital Diversion partners with the hospital system to provide essential rental assistance and care coordination resources to hospital discharge workers to allow patients to discharge to housing options and not to the streets or shelter.
- Transportation Assistance diverts individuals from the streets and shelter through one-time transportation assistance to a location where they have a verified housing option. Most commonly this program reunites individuals with family in other communities.
- Benefit Assistance serves homeless and formerly homeless individuals with assistance in securing Supplemental Security Income (SSI), Social Security Disability Income (SSDI), and/or Medicaid and Medicare benefits. These benefits provide critical financial and health care resources that allow recipients to avoid homelessness.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of participants receiving diversion services	1,377	1,640	1,170	1,170
Outcome	Percentage of exits to permanent housing*	76%	86%	76%	80%
Outcome	Number of people served with benefits acquisition assistance (BEST)	461	450	480	480
Outcome	BIPOC participate in program at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

### Performance Measures Descriptions

The COVID-19 pandemic, which began in FY 2020, has significantly impacted the performance measures associated with this program offer.

\*This measure excludes BEST, Health Connections and Peer Health Navigators.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$1,126,110	\$1,381,700	\$1,172,050	\$1,358,940
<b>Total GF/non-GF</b>	<b>\$1,126,110</b>	<b>\$1,381,700</b>	<b>\$1,172,050</b>	<b>\$1,358,940</b>
<b>Program Total:</b>	<b>\$2,507,810</b>		<b>\$2,530,990</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$1,381,700	\$0	\$1,358,940
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,381,700</b>	<b>\$0</b>	<b>\$1,358,940</b>

Explanation of Revenues

City of Portland General Fund \$1,358,940

Significant Program Changes

Last Year this program was: FY 2022: 30500 Diversion Services



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The program offer continues funding for the highly successful alignment of employment and housing resources to help people who are experiencing or at-risk of homelessness achieve long-term economic and housing stability. This program connects employment and housing resources for homeless families, youth and communities of color. This program offer contracts with multiple community partners across various systems of care to provide employment program support.

**Program Summary**

This program offer sustains critical capacity employment and housing initiatives, with an emphasis on meeting the needs of families, youth, and communities of color. All programs assist households experiencing homelessness or housing instability by offering a combination of housing assistance and access to a range of workforce supports, provided in a culturally specific and responsive manner. This program provides approximately 550 individuals with employment services and 225 households with rent assistance or eviction prevention. Based on current performance, it is anticipated that 75% of participants served will be from communities of color. Programs include:

- Employment Services provide capacity to an existing network of nine nonprofit employment providers, referred to as the Economic Opportunity Program (EOP) to connect individuals and families to career track employment services, housing resources, and community-based support. Participants who are survivors of domestic violence and/or who are eligible for Supplemental Nutrition Assistance Program (SNAP) are prioritized.
- Youth Employment Services expand capacity provided by Homeless Youth Continuum (HYC) partners to improve employment and housing alignment through pre-readiness support, job training, day labor opportunities and work experiences/internships.
- Equitable Access to Employment, implemented by a culturally-specific provider, supports individuals and families seeking employment and experiencing homelessness to secure employment services.
- Adult Employment Services and Rent Assistance provides capacity through the EOP and its multiple culturally-specific providers to offer employment and housing support, and expanded one-stop WorkSource Portland Metro employment services. Resources are targeted to serve young adults of color, many of whom are exiting the corrections system.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of individuals receiving employment services and supports	687	550	550	550
Outcome	Number of employment placements	315	200	200	200
Outcome	Number of households receiving rent assistance or eviction prevention	257	225	225	225
Outcome	BIPOC participate in program at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$1,358,260	\$0	\$1,412,580
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$1,358,260</b>	<b>\$0</b>	<b>\$1,412,580</b>
<b>Program Total:</b>	<b>\$1,358,260</b>		<b>\$1,412,580</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$819,680	\$0	\$852,465
<b>Total Revenue</b>	<b>\$0</b>	<b>\$819,680</b>	<b>\$0</b>	<b>\$852,465</b>

Explanation of Revenues

City of Portland General Fund \$852,465  
 Video Lottery Fund \$560,115

Significant Program Changes

Last Year this program was: FY 2022: 30600 Employment Programs

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds a significant expansion of employment-related programming focused on creating low-barrier employment opportunities for people experiencing homelessness. Employment programs include initiatives around trash removal, public space maintenance, and hygiene services. Participants earn income, develop job skills, and establish a recent work history.

**Program Summary**

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the recommendations of the community and Measure commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness. The LIP also recognizes that in this initial phase of Measure funding, there is a priority need to address the economic impact of COVID-19, which threatens to displace large numbers of disproportionately Black, Indigenous, and People of Color (BIPOC) households into homelessness and create additional barriers for people who are already homeless to return to housing.

This program offer provides economic opportunity to more than 100 people experiencing or at risk of homelessness, while at the same time addressing community needs for trash collection, public space maintenance services like graffiti abatement, and the provision of mobile hygiene services. Programs offer entry-level opportunities to earn income while developing a recent work history and various work skills. The programs are operated by a combination of new and established non-profit organizations, and provide services throughout Multnomah County.

As part of the LIP's COVID-19 response investments, this program has been designed to be of limited duration (1-3 years), unless and until a recommendation emerges through the forthcoming workforce planning processes for the Measure.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of individuals receiving employment services and supports	N/A	100	100	200
Outcome	Number of employment placements	N/A	100	100	200
Outcome	Number of showers accessed	N/A	6,700	6,700	7,000
Outcome	BIPOC participate in program at rate as high or higher than percent of HUD homeless population	N/A	N/A	N/A	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$3,000,000	\$0	\$3,000,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$3,000,000</b>	<b>\$0</b>	<b>\$3,000,000</b>
<b>Program Total:</b>	<b>\$3,000,000</b>		<b>\$3,000,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$3,000,000	\$0	\$3,000,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,000,000</b>	<b>\$0</b>	<b>\$3,000,000</b>

Explanation of Revenues

Metro Supportive Housing Services \$3,000,000

Significant Program Changes

Last Year this program was: FY 2022: 30700D Employment Programs - COVID-19 Recovery - Employment - Metro

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds emergency rent assistance and services for households who are newly homeless or at-risk of becoming homeless due to the impacts of COVID-19. The offer prioritizes Black, Indigenous and People of Color (BIPOC) who are already overrepresented within the population of people experiencing homelessness and are disparately impacted by the health and economic impacts of COVID-19. This program offer funds staffing at community based organizations to distribute rent assistance funded by pandemic-related allocations from the Federal government and the State of Oregon.

### Program Summary

The Multnomah County Local Implementation Plan (LIP) for the Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the JOHS and Measure commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness. The LIP also recognizes the critical need in the immediate term to focus limited duration resources on heading off a potential wave of newly homeless people as a result of the economic impacts of COVID-19, especially within BIPOC communities. This program offer addresses that need.

This program offer funds staffing at community based organizations to distribute rent assistance funded by pandemic-related allocations from the Federal government and the State of Oregon. These funding streams are typically larger, but too restrictive to allow community based organizations, including culturally specific providers, to create the capacity that they need to allocate the funds. The resources in this offer allow the Joint Office of Homeless Services and the Department of County Human Services to address these gaps and maximize the amount of outside rental assistance that the County is able to distribute through community based organizations serving BIPOC and other marginalized and hard to reach communities.

To date, more than 84% of households receiving emergency COVID-19 related rental assistance have identified as BIPOC and the JOHS expects that same to be true next fiscal year.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of culturally specific organizations supported to distribute emergency rental assistance funds	N/A	15	15	15
Outcome	Number of households prevented from losing their housing due to COVID-19	N/A	630	630	400
Outcome	BIPOC households served at rates as high or higher than their percentage of eligible households	N/A	Yes	Yes	Yes

### Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$2,805,000	\$0	\$1,865,967
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$2,805,000</b>	<b>\$0</b>	<b>\$1,865,967</b>
<b>Program Total:</b>	<b>\$2,805,000</b>		<b>\$1,865,967</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$2,805,000	\$0	\$1,865,967
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,805,000</b>	<b>\$0</b>	<b>\$1,865,967</b>

Explanation of Revenues

Metro Supportive Housing Services \$1,865,967

Significant Program Changes

**Last Year this program was:** FY 2022: 30700C Housing Placement & Retention - COVID-19 Recovery-Emergency Rent

In FY 2022, the Joint Office budgeted \$2.8 million in this program offer for limited-term emergency rent assistance and/or to leverage other sources of pandemic-related rent assistance provided by State and Federal agencies. For FY 2023, the \$1.9 million budgeted here continues the limited-term investments in staffing capacity built at community based organizations to distribute the large amounts of rent assistance funding that continues to be available across County programs.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

In March of 2020, following public health guidance, the Joint Office of Homeless Services (JOHS) took immediate steps to limit the spread of COVID-19 within the population of people experiencing homelessness and otherwise mitigate impacts of the pandemic on those experiencing homelessness or at risk of experiencing homelessness. These activities included operating physical distancing shelters and enhanced safety on the streets supplies and outreach. With the ongoing need for expanded shelter capacity, this program offer funds the continuation of four leased motel shelters and a congregate shelter site. Additionally, with the need for continued supports for those living unsheltered, this program offer also funds a continuation of enhanced safety on the streets supplies and outreach.

**Program Summary**

As part of its response to the COVID-19 pandemic, the JOHS took immediate steps to ensure that all congregate and semi-congregate shelters within the shelter system provided necessary physical separation, hygiene, and cleaning practices for occupancy, sleeping, eating, and access to services. Initial COVID-19 response efforts in FY 2020 included decompressing the congregate shelter system to allow for physical distancing by expanding the number of congregate sites and establishing non-congregate motel shelters. This prevented physical distancing requirements from resulting in a reduction of overall system capacity. With continued pandemic-related impacts on the homeless services system, and the pressing need for expanded shelter capacity, this program maintains a capacity of 200 rooms of motel shelter and 100 beds of congregate shelter. For the duration that funding is available for this program, it will effectively serve as temporarily expanded capacity for the shelter system as congregate shelters return to pre-pandemic density with the relaxation of physical distancing requirements.

Motel shelters offer the safety of a fully supported motel room that opens to the outdoors. The rooms are supported with basic amenities, including private bathroom and shower, meals, and access to laundry services. There is also 24/7 on-site staffing, in order to be able to routinely check on guests, as well as on-site access to technology and staff to support transitions out of motel shelter and into permanent housing as rapidly as possible.

This program also continues funding for enhanced safety on the streets outreach to assist those who are unsheltered. This includes staffing of an outreach supply center, the stocking of that supply center with personal protective equipment, sanitizing supplies, basic safety supplies (blankets, tarps, sleeping bags, socks, etc.), and water and food items. The supplies center supports both contracted organizations, including those doing focused culturally specific and behavioral health focused outreach, and community volunteer organizations that conduct outreach to the unsheltered population and lack the resources to offer critical health, safety and nutrition resources.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of year-round emergency shelter beds/rooms*	322	400	400	300
Outcome	Number of unique individuals receiving supports in motel settings	593	1,700	1,320	1,320

**Performance Measures Descriptions**

\*The methodology for this measure has been changed from manual calculation using the best available information for each shelter to the average daily number of beds for each shelter over the course of the year. In FY 2022, this program supported 400 rooms of motel shelter at eight sites. The County and its partners acquired three of those sites (120 rooms) over the course of the pandemic. In FY 2023, ongoing funding for those sites is budgeted in 30209, which is why the FY 2023 Output offer is lower. The low FY 2021 Outcome is due to higher lengths of stay.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$0	\$263,000
Contractual Services	\$0	\$5,100,000	\$0	\$9,417,000
Materials & Supplies	\$0	\$0	\$0	\$6,459,300
Internal Services	\$0	\$0	\$0	\$382,700
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$5,100,000</b>	<b>\$0</b>	<b>\$16,522,000</b>
<b>Program Total:</b>	<b>\$5,100,000</b>		<b>\$16,522,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$5,100,000	\$0	\$16,522,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$5,100,000</b>	<b>\$0</b>	<b>\$16,522,000</b>

Explanation of Revenues

American Rescue Plan (ARP) Direct County Funding \$8,261,000  
 American Rescue Plan (ARP) through City of Portland \$8,261,000

Significant Program Changes

**Last Year this program was:** FY 2022: 30900 ARP - COVID-19 Emergency Response - Ongoing Operations

This program provides core services supporting people in our care. In the FY 2022 Adopted budget, this program was funded across two COVID-19 Emergency Response program offers, 30900 and 30090, which when combined amounted to \$20.4 million. In addition, \$5.1 million of ARP funds from the City of Portland were budgeted after adoption. When combined, this program was funded with \$25.4 million in FY 2022 and supported 400 rooms of motel shelter at eight sites. The County and its partners acquired three of those sites (120 rooms) over the course of the pandemic. Those assets, the ongoing funding for which is budgeted in 30209 using Metro Supportive Housing Services Measuring funding, will provide ongoing motel shelter capacity for the system.



**Access**

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**

**Program Characteristics:** One-Time-Only Request

**Executive Summary**

For those experiencing unsheltered homelessness, access to basic hygiene services is one of the most challenging needs to meet. The importance of addressing basic hygiene needs was made even more apparent during the COVID-19 pandemic because of the importance of hand washing and basic sanitation to prevent the spread of the disease. This program offer continues an FY 2022 investment in basic hygiene services for the unsheltered population, with a focus on increasing access to toilets, hand washing, and showers in areas currently most underserved with those resources.

**Program Summary**

Gaining access to a bathroom, a place to wash up, and a shower have long been among the most challenging aspects of living unsheltered in the community. The COVID-19 pandemic both made access to basic hygiene services for the unsheltered population more critical than ever and made finding those services even more difficult. Public buildings that offer places to go to the bathroom, wash up, and shower closed, including community centers, libraries, and office buildings. Even certain day programs specifically designed to provide hygiene access for the unsheltered population were forced to close or significantly reduce their capacity. While a number of critical steps were taken to address this need for hygiene access, including county-wide distribution of hygiene supplies, the placement of dozens of hand washing stations, and more than 100 new portable bathrooms, additional investments are needed, especially in underserved areas of the County.

This program offer will fund an expansion of basic hygiene services for people living unsheltered. The precise nature and location of those services will be determined in consultation with the City of Portland and the East County municipalities, as well as with outreach providers and other community stakeholders. The Joint Office of Homeless Services (JOHS) expects the funding will complement and expand county-wide the City of Portland's ongoing project to offer portable restrooms and hygiene stations geographically distributed to identified areas of concentrated unmet need, as well as shower access through the use of site-based and mobile shower services. Depending on the outcome of the engagement process, funds may also be used to expand mobile or community-based laundry services. As the traditional spaces offering hygiene access to those living outside reopen, the JOHS will continue to reassess these investments and how best to improve access to hygiene services on an ongoing basis.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Hygiene access points created/expanded	N/A	25	25	25
Outcome	Uses of expanded hygiene services	N/A	10,000	10,000	10,000

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$750,000	\$0	\$750,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$750,000</b>	<b>\$0</b>	<b>\$750,000</b>
<b>Program Total:</b>	<b>\$750,000</b>		<b>\$750,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$750,000	\$0	\$750,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$750,000</b>	<b>\$0</b>	<b>\$750,000</b>

Explanation of Revenues

American Rescue Plan (ARP) Direct County Funding \$750,000

Significant Program Changes

**Last Year this program was:** FY 2022: 30902 ARP - COVID-19 Emergency Response - Expanded Hygiene Access

This program provides core services supporting people in our care.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

Street outreach is a critical strategy to ensure people experiencing unsheltered homelessness are provided with access to basic survival supplies, receive critical information on available resources, and are assisted to navigate to those resources. Especially in the midst of the COVID-19 pandemic, having individuals who can bring services and supports to where people are is more essential than ever. This program offer funds significantly expanding culturally specific outreach services, recognizing that to be most effective, outreach services should be delivered by and for the diverse racial and ethnic communities that make up the unsheltered populations.

**Program Summary**

Homelessness, including unsheltered homelessness, disproportionately impacts Communities of Color. Continued systemic, institutional, and individual racism pushes higher numbers of Black, Indigenous and other People of Color (BIPOC) into homelessness and makes escaping homelessness significantly more difficult. That is why Multnomah County, like communities across the country, sees rates of homelessness for BIPOC significantly higher than rates for Non-Hispanic whites. This is seen across homeless subpopulations, including among adults, families with children, domestic violence survivors, youth, people experiencing chronic homelessness, and among people who identify as LGBTQIA2S+. This overrepresentation is also seen among those living unsheltered, as well as those in shelter, or living in doubled up situations.

It is because of the additional barriers faced by BIPOC that the Joint Office of Homeless Services prioritizes the provision of culturally specific and culturally responsive services within all aspects of the homeless response system. Culturally specific services provided by and for Communities of Color that are overrepresented among people experiencing homelessness are particularly critical to eliminating racial disparities and meeting the commitment to support everyone in the community to end their homelessness.

This program offer expands culturally specific services in one particularly critical area of the homeless services continuum of care, especially given the impacts of COVID-19 on the unsheltered population and Communities of Color. By investing in new culturally specific outreach capacity focused on overrepresented Communities of Color, this program offer helps ensure that members of those communities who are living unsheltered in encampments, vehicles, or other places not meant for human habitation are connected to critical resources, including survival supplies, a range of shelter and support services, and, ultimately, permanent housing. Culturally specific outreach workers are able to build trust and tailor their work to the specific needs of their communities. They can help those they serve navigate mainstream service systems and institutions that too often are not culturally responsive and overcome the additional barriers created by ongoing racism.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Culturally specific outreach workers	N/A	5	5	5
Outcome	People receiving assistance to access services	N/A	1,000	250*	1,000

**Performance Measures Descriptions**

\*This estimate reflects program ramp-up time

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$425,000	\$0	\$425,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$425,000</b>	<b>\$0</b>	<b>\$425,000</b>
<b>Program Total:</b>	<b>\$425,000</b>		<b>\$425,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$425,000	\$0	\$425,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$425,000</b>	<b>\$0</b>	<b>\$425,000</b>

Explanation of Revenues

American Rescue Plan (ARP) Direct County Funding \$425,000

Significant Program Changes

**Last Year this program was:** FY 2022: 30903 ARP - COVID-19 Emergency Response - Culturally Specific Outreach

This program provides core services supporting people in our care.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton

**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

In FY 2022, as an element of the emergency response to COVID-19, in partnership with the City of Portland, three emergency outdoor shelters were established for people experiencing homelessness. As part of the City's FY 2023 budgeting process, the City has proposed an allocation of American Rescue Plan (ARP) funds for the continuation of operations at two of the existing emergency outdoor shelter sites.

**Program Summary**

In March 2020, following public health guidance, the Joint Office of Homeless Services took immediate steps to limit the spread of COVID-19 within the population of people experiencing homelessness and otherwise mitigate impacts of the pandemic on those experiencing, or at risk of, homelessness. In FY 2021, the City of Portland and Multnomah County worked quickly to expand non-congregate shelter options for people experiencing homelessness. As part of this response, the jurisdictions created three emergency outdoor shelters to keep people experiencing homelessness safe and socially distant. In FY 2022, two of the three sites have been relocated to longer-term sites, and one is being decommissioned. Starting in FY 2022, the sites became the operational responsibility of a Joint Office contractor. The sites are each outfitted with prefabricated, insulated hard wall pallet shelters with beds, climate controls, safety features, and electricity, providing approximately 110 residents each night with food, clean water, sanitation, social service navigation, mental health supports, and more. One of the existing sites was designed to specifically serve members of the LGBTQIA2S+ community and another is prioritized to the needs of Black, Indigenous and People of Color (BIPOC).

In FY 2023, City ARP funds will be used by the Joint Office to continue operations of the approximately 80 sleeping pods at the Queer Affinity and BIPOC outdoor shelters. This Program Offer also includes funding to support staff capacity in the Joint Office of Homeless Services to continue work on the expansion of alternative shelter options.

The City has proposed an allocation of American Rescue Plan resources to fund this programming as part of its FY 2023 budget process.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of Physical Distancing Outdoor Shelters in operation	3	3	3	2
Outcome	BIPOC participate in program at rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes
Outcome	Number of people sheltered in existing outdoor physical distancing shelters*	120	200	108	100

**Performance Measures Descriptions**

\*These sites are transitional in nature, anticipate longer stays, and the ongoing effects of the pandemic limit anticipated move-outs to housing

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$0	\$538,000
Contractual Services	\$0	\$4,500,000	\$0	\$3,173,333
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$4,500,000</b>	<b>\$0</b>	<b>\$3,711,333</b>
<b>Program Total:</b>	<b>\$4,500,000</b>		<b>\$3,711,333</b>	
<b>Program FTE</b>	0.00	0.00	0.00	4.00

Program Revenues				
Intergovernmental	\$0	\$4,500,000	\$0	\$3,711,333
<b>Total Revenue</b>	<b>\$0</b>	<b>\$4,500,000</b>	<b>\$0</b>	<b>\$3,711,333</b>

Explanation of Revenues

American Rescue Plan (ARP) through City of Portland \$3,711,333

Significant Program Changes

**Last Year this program was:** FY 2022: 30905 ARP - COVID-19 Emergency Response - Outdoor Physical Distancing

This program provides core services supporting people in our care.

**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:** 30208A  
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

This program offer allocates a one-time carryover balance of America Rescue Plan (ARP) Act HOME Investment Partnership Program (HOME) capital funds from the U.S. Department of Housing and Urban Development (HUD) for the Joint Office of Homeless Services (JOHS) to use in acquiring a new non-congregate motel shelter as part of a partnership with the Portland Housing Bureau (PHB).

**Program Summary**

Multnomah County is committed to funding and operating long-term, high quality, year-round emergency shelters, and to continuing to provide seasonal temporary shelter during cold weather months. After an initial rapid expansion of emergency shelter capacity in available locations, the JOHS is leading the transformation of all year-round shelter into a network of community-based shelter programs that are located, designed, and service-supported to maximize transitions of shelter participants back into permanent housing. This program offer allocates a one-time carryover balance of ARP HOME funds to use in acquiring a new emergency shelter as part of a partnership with PHB. This funding was originally allocated in mid-FY 2022 as part of a joint City/County funding rebalance involving Business Income Tax (BIT) and other funds.

To address the need for homelessness assistance and supportive services, Congress appropriated \$5.0 billion in ARP funds to be administered through HOME to perform four activities that must primarily benefit qualifying individuals and families who are homeless, at risk of homelessness, or in other vulnerable populations. These activities include: (1) development and support of affordable housing; (2) tenant-based rental assistance (TBRA); (3) provision of supportive services; and (4) acquisition and development of non-congregate shelter units.

As part of its partnership with PHB, the JOHS is planning to acquire a new 137 unit motel shelter in NE Portland. This site will be used as a temporary emergency shelter for a minimum of three years (based on the terms of the HOME funds), before being converted to affordable housing. The JOHS strategically invests in shelter to further its communities' commitment to ending homelessness. This is done by operating emergency shelters that offer safety off the streets, and are intentionally developed to maximize the number of people who successfully transition through them to permanent housing. This program, along with 30208A - Safety off the Streets - Emergency Shelter Strategic Investment, provides the critical capital resources to continue the acquisition and development of year-round emergency shelter sites that meet this commitment.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of year-round emergency shelter beds/rooms	N/A	N/A	N/A	137
Outcome	Number of people served in year-round emergency shelter beds	N/A	N/A	N/A	300
Outcome	BIPOC served in emergency shelter at rate as higher than percent of HUD homeless population	N/A	N/A	N/A	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Capital Outlay	\$0	\$0	\$0	\$9,187,497
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$9,187,497</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$9,187,497</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$9,187,497
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$9,187,497</b>

Explanation of Revenues

HOME Investment Partnerships Program American Rescue Plan (HOME-ARP) \$9,187,497

Significant Program Changes

Last Year this program was:

This program provides core services supporting people in our care. It allocates the HOME-ARP balance of one-time capital funds allocated in mid-FY 2022 for shelter development as part of the rebalance joint funding package.



**Department:** Joint Office of Homeless Services      **Program Contact:** Shannon Singleton  
**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted  
**Related Programs:** 30500  
**Program Characteristics:** One-Time-Only Request

### Executive Summary

This Program Offer makes a one-time allocation of American Rescue Plan (ARP) funds to expand the capacity to provide people experiencing homelessness who have serious and persistent disabling conditions with the support they need to complete the application for, and be approved to receive, Supplemental Security Income (SSI) and other long-term disability benefits from the Federal Government. This investment responds to the backlog of demand for these critical benefits acquisition services created during the pandemic, and represents a very effective use of one-time funds to help people experiencing chronic homelessness obtain an ongoing source of income.

### Program Summary

The Joint Office of Homeless Services has funded a local non-profit organization to provide assistance to people experiencing homelessness to navigate the very complex social security disability application process for several years. Benefits acquisition assistance is a critical support service that is recognized as an essential part of helping people with serious and ongoing disabling conditions make successful and sustainable transitions out of homelessness.

This Program Offer provides a one-time allocation of ARP funds to address the increased demand for benefits assistance that exists as a result of the pandemic's impact on our most vulnerable populations and the organizations that continued to work to serve them. Specifically, the funding in this Program Offer will allow two new specialists to be hired who will be able to process and file applications for federal disability benefits. This is an expansion of capacity that is funded in Program Offer 30500.

### Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	New benefits specialists to process and file federal long term disability benefit applications	N/A	N/A	N/A	2
Outcome	Successful applications for federal long-term disability benefits	N/A	N/A	N/A	27 awards
Outcome	Each Community of Color served at rates as high/higher than their proportion of chronically homeless population	N/A	N/A	N/A	yes

### Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$0	\$200,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$200,000</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$200,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$200,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$200,000</b>

Explanation of Revenues

American Rescue Plan (ARP) Direct County Funding \$200,000

Significant Program Changes

Last Year this program was:

This program addresses the County's priority of Crisis Response & Community Recovery.