



Joint Advisory Councils

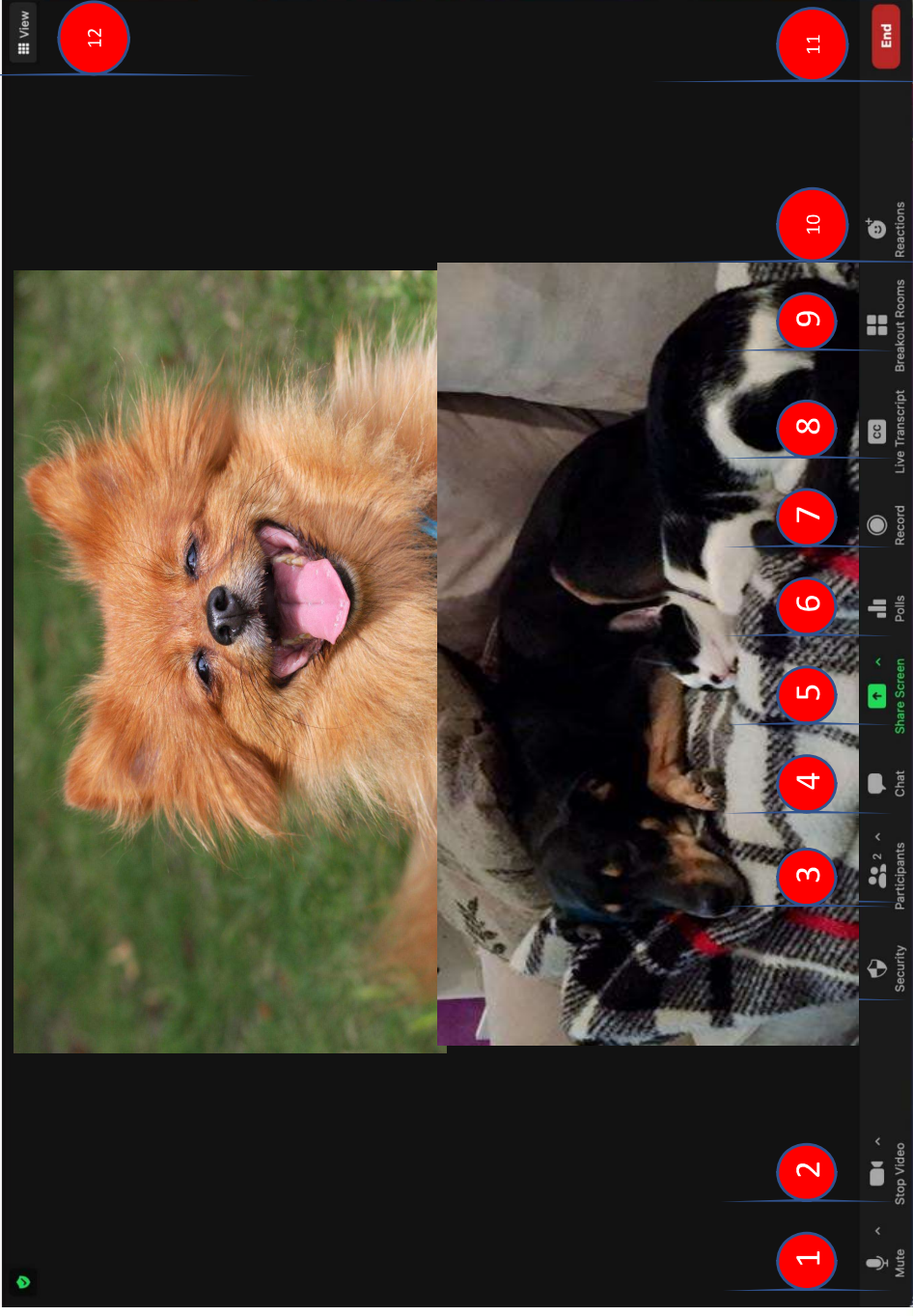
(ASAC/DSAC)

December 17, 2024

Aging, Disability and Veterans
Services Division
Department of County Human Services

Main features of using Zoom on a computer.

Zoom application features in the works, as requested.



[Image description: Image of a Zoom platform screen with two dogs in the participant boxes and red circles with white numbers above each of the Zoom button icons]

Land Acknowledgement

We are located in or near Portland, Oregon in Multnomah County.

Today, we honor the Indigenous people whose traditional and ancestral homelands we stand on, the Multnomah, Kathlamet, Clackamas, Tumwater, Watalala bands of the Chinook, the Tualatin Kalapuya and many other Indigenous nations of the Columbia River.



Land Acknowledgement

It is important to acknowledge the ancestors of this place and to recognize that we are here because of the sacrifices forced upon them.

In remembering these communities, we honor their legacy, their lives, and their descendants.



Accessibility Statement

We will be (imperfectly!) modeling accessible presentation techniques such as:

- Using a minimum of 20pt font on slides.
- Limiting reliance on words and images.
- Orally describe visual presentation elements.
- Taking time on slides.



Accessibility Statement

- ✓ Asking ahead of time if anyone needs accommodations.
- ✓ Using a virtual platform with auto-generated closed captioning.
- ✓ Include alternate text/image descriptions.



Accessibility Statement

- Accommodation were requested and were met.
- In use today: Voice amplification.
- Not in use today: ASL interpretation, CART services.



Meeting Goals

- Welcome and Accessibility
- Land and Labor Acknowledgements
- Introductions
- Area Plan - Update
- Listening Sessions - Updates
- Budget Update
- Council Updates and Public Testimony



2024 DSAC Meeting

Quick introduction

Please share:

- Your name
- Pronouns
- Prompt: What is your New Year Resolution?



New FY 25-29 Area Plan

Sample of Goals



1. Information, Referral and Assistance (I&R; I&A) and Aging and Disability Resource Connection (ADRC) Goals and Objectives

Goal 1: Older adults and people with disabilities and their caregivers recognize and utilize the ADRC as a tool for accessing information, resources, and services. Community members have awareness and access to ADRC and its ancillary programs.

Measurable Objectives	Key Tasks	Lead Position & Entity	Timeframe for 2025-2029 (by Month & Year)	
			Start Date	End Date
1. Sustain 24/7 operation and advocate for continued funding. Work with community and culturally specific providers to develop and implement ADRC 24/7 Operation	a APS contacts - continue to work to provide APS reports with IDD and APS: Fulfill the role as after hours (24 hour) reporting entity for community members in need of APS services. Connect people who are needing APS services to those services. Accomplishment or Update	CS Sr Manager, Community Resource Program Manager and Community Resource Program Supervisor	07-2025	06-30-2029
	b LTSS and OPIM navigation and referral to provide assistance with the LTSS programs' options - instant access to knowledge and information specific to programs even when calls come outside of traditional business hours. Accomplishment or Update	CS Sr Manager, Community Resource Program Manager and Community Resource Program Supervisor	07-2025	06-30-2029



<p>c</p> <p>Appointments for the SHIBA program will be scheduled during the weekend by staff who are trained and are able to call back 24/7.</p>	<p>CS Sr Manager, Community Resource Program Manager and Community Resource Program Supervisor</p>	<p>07-2025</p>	<p>06-30-2029</p>
<p>Accomplishment or Update</p>			

Measurable Objectives	Key Tasks	Lead Position & Entity	Timeframe for 2025-2029 (by Month & Year)	
			Start Date	End Date
<p>2. ADRC Standards are met and the data quality is supported by the quality assurance activities by both, internal and contracted partners</p>	<p>a</p> <p>Client data completion rate is meeting standards for REALD, SOGIE</p>	<p>Program Manager, Program Supervisor</p>	<p>07-2025</p>	<p>06-30-2029</p>
	<p>Accomplishment or Update</p>			
	<p>b</p> <p>Data is consistent with the Referrals and UnMet needs; Assure the ADRC staff Inform US Certified</p>	<p>Program Manager, Program Supervisor</p>	<p>07-2025</p>	<p>06-30-2029</p>
	<p>Accomplishment or Update</p>			
	<p>c</p> <p>Provide staff and partners with monthly reports and trainings to support accurate demographic data collection</p>	<p>Program Manager, Program Supervisor</p>	<p>07-2025</p>	<p>06-30-2029</p>



Goal 2: Marginalized communities will have access to housing stabilization Community Services Safety Net program funds to prevent homelessness.

- SN Program Offer and outreach = **A few communities are underrepresented in the Safety Net housing client population**
 - Persons identifying as American Indian, Alaska Native, or Indigenous represent almost 13% of the houseless population in Multnomah County but only 1.5% of the Safety Net client base.
 - Persons identifying as Hispanic/Latin(a)(o)(x)(e) represent almost 10% of the houseless population in Multnomah County but only about 4% of the Safety Net client base.

<p>Measurable Objectives</p> <p>To promote connection to the housing stabilization program. The Safety Net program criteria prioritizes indigenous people, immigrants, people of</p>	<p>Key Tasks</p> <p>a To connect with NARA and NAYA partner agencies with the CS Safety Net program to assist with the housing stability funds that prevent the loss of housing.</p>	<p>Lead Position & Entity</p> <p>Program Supervisor, program CMs</p>	<p>Timeframe for 2025-2029 (by Month & Year)</p>	
			<p>Start Date</p> <p>07-2025</p>	<p>End Date</p> <p>06-30- 2029</p>
<p>Accomplishment or Update</p>				



color and Veterans.	b	Connect with the EI Programa Hispano partner agency to establish partnership with the CS Safety Net program to assist with housing stability funds and prevent the loss of housing	Program Supervisor, program CMs	07-2025	06-30-2029
	Accomplishment or Update				
	c	ADRC staff to continue with providing assistance to callers with the Safety Net program referral and application		07-2025	06-30-2029
Accomplishment or Update					



2. Focus Area - Nutrition

Goal 1: Older adults will have ready access to enough food that is affordable, culturally appropriate, and that supports their health.

Measurable Objectives	Key Tasks	Lead Position & Entity	Timeframe for 2025-2029 (by Month & Year)	
			Start Date	End Date
Contracted partners will provide culturally specific and culturally responsive congregate meals with afforded flexibility of the grab and go meals	a Assist Partners with developing grab and go meals programs that meet the OAA standards and needs of their culturally diverse diners	Contract Liaisons and Dietitian	07-2025	06-30-2029
	Accomplishment or Update			
	b Continue with the developed during the pandemic practice of the grab and go meals with incorporated new Nutrition OAA standards	Contract Liaisons and Dietitian	07-2025	06-30-2029
Accomplishment or Update				
c				

5



Goal 2: Support community led efforts to increase food access for older adults and people with disabilities, with emphasis on Black, Indigenous and other People of Color.

Measurable Objectives	Key Tasks	Lead Position & Entity	Timeframe for 2025-2029 (by Month & Year)	
			Start Date	End Date
<p>Food access and nutrition resources prioritize marginalized communities based on race and other identities.</p> <p>Note: Beginning January 1, 2025, with the new RFPQ services, the budget for culturally specific nutrition providers will increase from 38% to 46%.</p>	<p>a Community Services will continue to support Partners who provide nutrition services to marginalized communities by helping with connections to other network nutrition providers and incorporating new nutrition service models (serving BIPOC communities)</p>	Contract Liaisons and Dietitian	07-2025	06-30-2029
	<p>Accomplishment or Update</p>			
	<p>b CS will provide access to Dietitian that supports Partners with establishing menus that meet OAA Nutrition Standards</p>	Contract Liaisons and Dietitian	07-2025	06-30-2029



Accomplishment or Update			
c	Continue collaboration with the Native American Pi Nee Waus elders pot luck community gathering to provide culturally specific meals and community focused activities	Contract Liaison and Program Manager	07-2025 06-30-2029
Accomplishment or Update			



4. Focus Area - Family/Unpaid Caregiver Support

Goal 1: New OPIM program benefits will be incorporated into the FCSP program service authorization.

Measurable Objectives	Key Tasks	Lead Position & Entity	Timeframe for 2025-2029 (by Month & Year)	
			Start Date	End Date
OPIM program's ECM/SCMs* are trained on FCSP/OPIM Unpaid caregiver options and how to authorize this service to OPIM consumers and their caregivers. *Eligibility Case Managers/Service Case Managers	a Training is provided to ECM/SCMs	Contract Liaisons, Program Managers, Training Coordinator, Program Specialists Sr.	07/2025	06/30/2026
	Accomplishment or Update			
	b ECM/SCM survey developed and completed	Contract Liaisons, Program Managers, Training Coordinator, Program Specialists Sr.	07/2025	06/30/2026
Accomplishment or Update				



6. Focus Area - Older Native Americans

Goal: Serve Native American elders living in urban areas by supporting agencies that serve them with collaboration of the district Tribal Navigator and county government relations office's Tribal Liaisons.

Measurable Objectives	Key Tasks	Lead Position & Entity	Timeframe for 2025-2029 (by Month & Year)	
			Start Date	End Date
CS and Tribal Navigator will have established communication and collaboration to reduce barriers for Native American elders' access to County Services	a Tribal Navigator connection to mitigate access barriers for Native American elders to culturally specific Nutrition services (NAYA, Pi Nee Waus)	Program Manager, Contract Liaisons	7-2025	6-30-2029
	Accomplishment or Update			
	b Tribal Navigator connection for services to homeless members to establish referral pathways to NARA contracted partner	Program Manager, Contract Liaisons	7-2025	6-30-2029
	Accomplishment or Update			
	c Tribal Navigator connection for establishing pathways for Native American elders to the CS Veterans Services program	Program Supervisor	7-2025	6-30-2029
	Accomplishment or Update			
	d Connect with JR Lilly, Tribal Relations Liaison with the County's	Sr Manager, Program Manager	7-2025	6-30-2029



	Office of Government Relations to identify future opportunity for collaboration to benefit Native communities			
	Accomplishment or Update			
e	Continued participation in the State wide AAA/Tribal Meet and Greet to continue to build strong relationship with the district Tribal Navigator and Native communities	Program Manager, Contract Liaisons	07/2025	06/30/2029
	Accomplishment or Update			



7. Focus Area - Transportation

Goal: Non Medical Transportation is available and utilized by the OPIM program participants.

Measurable Objectives	Key Tasks	Lead Position & Entity	Timeframe for 2025-2029 (by Month & Year)	
			Start Date	End Date
OPIM related: ECM/SCMs are trained on NMT Transportation options and how to authorize this service to OPIM consumers. Continuing advocacy for the Non-Medical Transportation program	a Training is provided to ECM/SCMs	Marcie, Margretta, Lynn, Michelle	07-2025	06-30-2026
	Accomplishment or Update			
	b ECM/SCM survey developed and completed	Margretta, Michelle, Greg, Lynn, Marcie	07-2025	06-30-2026
	Accomplishment or Update			
	c Maintain advocacy for the NMT program funding by participating in the Tri Met STIF group	Sr Manager, Program Manager and the ASAC member	07-2025	06-30-2026
	Accomplishment or Update			



Goal 1: Community is aware and able to access potential VA benefits such as VA pension, disability and health benefits.

<p>Measurable Objectives:</p> <p>Provide targeted community outreach and engagement opportunities to individuals that previously served in the military or are the eligible family member of someone who served in the military.</p>	<p>Key Tasks</p> <p>a) Identify new outreach events to reach marginalized communities' Veterans</p>	<p>Lead Position & Entity</p> <p>Veterans' Services Program Supervisor, Veterans' Service Officer/Outreach Coordinator and Veterans' Services Staff</p>	<p>Timeframe for 2025-2029 (by Month & Year)</p>	
			<p>Start Date</p> <p>07-2025</p>	<p>End Date</p> <p>06-30-2029</p>
<p>Accomplishment or Update</p>				
	<p>b) Participate in the planning and implementation of the new Vet Court.</p>	<p>Veterans' Services Program Supervisor, and</p>	<p>07-2025</p>	<p>06-30-2029</p>



Accomplishment or Update

c. Connecting with the District Tribal Navigator to explore Veterans services to Tribal members

Veterans' Services Program Supervisor, and Veterans' Services Staff

07-2025

06-30-2029

Accomplishment or Update



Goal 2: Align with the National VA Health Administration goals to enhance and expand the Veteran Directed Care services across the state.

Measurable Objectives:	Key Tasks	Lead Position & Entity	Timeframe for 2025-2029 (by Month & Year)	
			Start Date	End Date
Maximize business improvement processes to improve efficiency of services, and increase revenue with focus on marginalized Veterans' communities (BIPOC, houseless, and Veterans struggling with MH issues)	a) Mapping of business processes to identify capacity and efficiency for the VDC program	Process Improvement lead, Veterans' Services Program Supervisor, and Veterans' Services Staff	07-2025	06-30-2029
	Accomplishment or Update			
	b) As a VDC program statewide Hub, develop statewide manual to identify policies and procedures aligning to ACL VDC guidelines	Process Improvement lead, Veterans' Services Program Supervisor, and Veterans' Services Staff	07-2025	06-30-2029
Accomplishment or Update				



	c)	Conduct 3 month onboarding surveys and 12 month Satisfaction surveys	ADRC staff, Veterans Services Program Supervisor, and Veterans' Services Staff	07-2025	06-30-2029
Accomplishment or Update					



Listening Sessions Updates



Considerations

After receiving feedback from councils and other community partners we have settled on:

- Asian Health Services (Korean, Jan)
- Somali Community Partner (Jan 24, 2025)
- Online one for public that wasn't able to attend.
- Native American Focus Group 2025



I'M TAKING
A BREAK

20-minute break

Budget Season Has Started

- 11/19 - Central Budget Office presents the County General Fund Forecast (available online at <https://www.multco.us/budget/fy-2026-economic-forecasts-and-financial-overview>)
- 12/13 Central Budget Office - FY2026 Budget Kick-off presentation
- 4/24/25 Chair's executive (Proposed) Budget Released
- 5/7/25 Budget Public Hearing (6:00-8:00pm) - Placeholder



Public Testimony



Public Testimony

Please feel free to provide comments



Wrap-up

- Thanks for attending!
- Next Meeting Joint on January

