

**Thursday February 24, 2022
8:30am – 10:00am: Meeting
Virtual Meeting**
Join by computer: meet.google.com/vzs-kfuf-jgi
Join by phone: 1 731-420-5924 PIN: 903 514 023#

Meeting Minutes

1. **Opening/Introductions** (15 min.)

2. **Announcements** (10 min.)
 - a. Reminder: Procurement Opening: Withdrawal Management (Detox) Treatment Services, RFPQ-66-2020, closes on 3/28 at 4pm.

Any questions about the RFPQ please reach out to Natalie Amar - natalie.amar@multco.us.

If you don't have a county contract and need to register in MMP for updates about this procurement and to apply, you can do so here:
<https://www.multco.us/purchasing/webform/mmp-supplier-access-request-form>

- b. Opens

Acadia Healthcare: Joselyn DePriest announced that her last day at Acadia will be next Wednesday 3/2/2022. Her replacement will be Whitney Swanson.

Fora Health: Adult Residential referrals can be submitted to referrals@forahealth.org or patients can call directly to self-refer 503.535.1151

Youth Residential Program is permanently closed. More information is available at <https://forahealth.org/news/youth-residential-treatment-program-closed/>

VOA: Men's and Women's Residential Center is open, but only accepting referrals.

- VOA Men's Residential Center Intake Coordinator: Sean Kelly 503.328.0270, skelly@voaor.org.

Must be on Multnomah County Supervision (have a Parole/Probation Officer) or US Federal Probation.

- Women's Residential Center at VOA is still in outbreak mode and they are accepting referrals, but with MCHD guidance, all new referrals have to be up to date with their vaccinations until the outbreak closes.

WRC Waitlist Coordinator: Tamika Stockdale 503.758.1240, tstockdale@voaor.org.

VOA is closing their Victory House – women’s support housing program. An email will be shared with the group with the closing date. At the moment, they have suspended taking services or new residents into housing program and referring directly to women residential.

Morrison Child & Family Services: Linda May Wacker shared that she is moving to Central City Concern at the end of March after 10 years at Morrison. She acknowledges this group, it has been very important to her work and looking forward to meeting many of the attendants in the future.

AD list is open for moms and dads. A culturally-specific mom mentor has been hired and will be doing onboarding next month. Mentors are in more in community and providing transportation. PA groups are still virtual (Zoom). If you have any client that is a parent and needs extra support refer them to Morrison.

Alano Club: Peer Connect program is hiring for a male-identifying mentor. They are also on a waitlist for the participants for the peer program. It is less than two weeks' waiting time.

3. Program Spotlight: Voices of Problem Gambling Recovery (VPGR) - Kitty Martz, Executive Director (15 min.)

Upcoming events:

a) SMART Recovery – In person

Sunday 5:30 – 6:30 PM

4D – 3807 NE MLK

Facilitated by: Brian Ward

- Motivation

- Urges

- Thoughts, feelings, behaviors

- Life balance

b) Laughing with Laura Lou

Wednesday, March 9th, 7:00 – 8:30 PM

Please join us at the follow link:

<https://us02web.zoom.us/j/5154445611>

Meeting ID: 515 444 5611

Please join us during Problem Gambling Awareness Month for free, family-friendly virtual (Zoom) event, where we will enjoy guided practice in building laughter skills.

4. Updates: (10 min.)

a. County Budget Update

- Budget Calendar: <https://www.multco.us/budget/calendar>
 - 3/4/22: Program Offers Posted Online
 - 5/5/22: Chair’s Proposed Budget Released
 - 6/16/22: Budget Adopted

Dates for public hearings are not yet on the calendar but will happen in May. The calendar

will be updated with the exact dates for public hearings and the AD program will keep you updated.

- b. Effective 4/1/22 - Change to Billing Procedures for MultOther: Client Eligibility Verification & Outpatient AUTH Length extended from 60 days to a minimum of 90 days.

The change will be effective as of 1st April, anything previous to that date will fall under the 60 days. We are trying to work with PhTech to automatically extend if you have the authorization that started before and will time-out. This procedure change affects treatment agencies that encounter into PhTech/CIM. The next providers meeting, in March ,99is dedicated to quarterly billing and it will be shared more on the above change. We might have a person from PhTech to answer some of the questions.

- 5. Program Spotlight:** Impact NW, Client Emergency Basic Needs (CEBN) Fund - Bryant Leathers, Recovery Services Program Coordinator (15 min.)

Contact email: cebn@impactnw.org

- 6. Program Spotlight:** Quest Center for Integrative Health, Keedeahn Haus, Manager of Addiction Services and Kim Accord Outreach Specialist/ Peer Supervisor

Contact: Kim Acord kacord@quest-center.org

Referral form: <https://hipaa.jotform.com/form/220385062924050>

Flyer:

<https://simplebooklet.com/findingsustainingrecoveryoutpatientsubstancetreatment#page=1>

- 7. Closing/Other Business:** *(if any)*

Multnomah County shifted its policy around Translation and Language services. In the past, there were codes released that some providers used to call Passport to Languages and Linguava and request translation services for clients in treatment programs. Codes have been shifted and the county is asking the providers to use a different process. SUD Providers were able to encounter in PhTech and be reimbursed for those services. Do you have clients that need those services and how do you access those services?

Fora Health: Use services frequently. It is not uncommon when scheduled in advance for 2 hours assessment and has patients in their care for a translator to not be available or be late or there is confusion about which specific translator is assigned. It is more challenging during pandemic times than 2 years ago. Reimbursement seems to go well.

CCC: Hooper facility is using these services. Didn't have the same challenges as Fora Health, and translators sit with their patients and walk them through assessments, discharge planning, medication administration, etc. Not sure about reimbursement, but will provide information from their billing department.

VOA: Barriers for undocumented program participants, that can't access comprehensive health insurance. Not sure where to access translation services for written materials.

Morrison Child & Family Services: They have a couple of bilingual parent mentors and also currently hiring for more bilingual staff.

Please reach or share feedback via email to Lindsay Stover - lindsay.stover@multco.us, so that we might assist providers if billing is not going well or we have to do something differently. Multnomah County is really focused on people getting access and this is one of the pieces that can create barriers in recovery support. We are interested in how we may help.

Upcoming Meetings:

Next Provider Meeting: Quarterly Billing Meeting on Thursday, March 24, 2022:
8:30am – 10am

Meeting minutes, billing manual/policies, and other documentation can be found on our provider website: <https://multco.us/mhas/addiction-provider-resources>