

Thank you for applying for Multnomah County Intellectual and Developmental Disabilities Division (IDDS) services.

Our Mission:

We commit to an equitable, accessible, inclusive and racially just community. We support quality of life and community inclusion by providing case management and support access to funded services. We strive to eliminate barriers to service delivery based on race, background or circumstance of every person we serve.

What you can expect from our office:

- Receive information about your eligibility determination in an appropriate, confidential and timely manner.
- Email, phone and scheduled in-person support
- Following required policies, including but not limited to: Oregon Administrative Rules; State and County policies
- Professional, courteous, respectful communication and behavior
- Confidentiality of your personal health information, communications, and records regarding your care are protected.

Code of Conduct:

Multnomah County is committed to providing employees with a workplace that is free of harassment and creating and maintaining an environment in which each person is respected and valued. While we understand frustrating situations may arise during your time as an applicant and/or client, our teams are here to support you.

We expressly prohibit:

- Abusive Language Including Threats, Hate Speech and Slurs
- Yelling and Name Calling
- Sexual Harassment
- Physical Assault or any other Threatening Behaviors
- Bringing weapons to any Multnomah County Working Environments
- Property Destruction

These behaviors will not be tolerated during interactions with our staff, including in-person, on the phone, virtually, or in-writing.

We look forward to working with you. If you have questions or concerns, please connect with your Eligibility Specialist.