



Multnomah County's  
Monthly Performance Forum

**MultStat Basic Needs Forum**

Friday January 4, 2007, 1:30 – 3 p.m.

MultStat (EOC) Room, Multnomah Building Basement

**A G E N D A**

#	Description	Who	Time
1	<b>Introduction</b>	<b>Karyne Dargan</b>	1:30
2	<b>Relentless Follow-Up</b> <ul style="list-style-type: none"> <li>▪ None for the first meeting</li> </ul> <i>This section is devoted to reviewing action items from the previous meeting.</i>		
3	<b>Organizational Health Review</b> <i>This section includes data about topics such as hiring, budget, leave time, and top priority projects for each Department.</i>	<b>Chair Wheeler</b>	1:35
4	<b>Performance Review</b> <ul style="list-style-type: none"> <li>▪ County Human Services</li> <li>▪ Health Department (not presenting yet)</li> </ul> <i>This section includes data about program performance within the Department.</i>	<b>Joanne Fuller</b>	2:00
5	<b>Forum Focus:</b> <ul style="list-style-type: none"> <li>▪ No Forum Focus this month</li> </ul> <i>This optional section focuses discussion on a particular topic researched in advance.</i>		
6	<b>Action Items</b> <ul style="list-style-type: none"> <li>▪ Add a County comparison line to Leave Time chart</li> <li>▪ Construct a measure for HR around FMLA leave</li> <li>▪ Disseminate recruitment report to DRMs for input on the hiring process</li> <li>▪ Add a one-sentence description line on future data slides to highlight relevance</li> <li>▪ Encourage staff to report measures that supervisors use to manage</li> <li>▪ Discuss with Bill ideas for policy discussion venues outside of MultStat</li> <li>▪ Encourage staff to report data over 13 months, include context of number of clients or services, and note national benchmarks or other targets for most measures</li> <li>▪ The three purposes MultStat is currently bridging are 1. reviewing frequent operational “nuts and bolts” measures to make</li> </ul>	<b>Sarah Durant</b> MultStat Staff Travis Graves Travis Graves MultStat Staff Joanne Fuller Karyne Dargan Joanne Fuller Overall	2:50



	<p>sure the County is doing its job 2. reviewing frequent outcome measures to see if the County is doing its job well 3. performing in-depth analysis and having thematic discussions to think about whether the County is succeeding in its larger mission of meeting citizen needs. As the process of MultStat evolves, those three goals will meld into a more concise vision for future meetings.</p> <p><i>This section summarizes action items discussed during the meeting. These items will be Relentless Follow-up items the following month.</i></p>		
7	<p><b>Next Basic Needs MultStat</b></p> <ul style="list-style-type: none"> <li>▪ Friday February 8, 9:30-11 a.m.</li> </ul>		

**INVITED:** TED WHEELER, BILL FARVER, BARBARA WILLER, RHYS SCHOLES, DOUG BUTLER, KARYNE DARGAN, TRAVIS GRAVES, MINDY HARRIS, BECKY PORTER, JOANNE FULLER, RALPH HOLCOMB, KARL, BRIMNER, PATRICE BOTSFORD, CHIQUITA ROLLINS, MARY SHORTALL, SARAH DURANT, CHRISTIAN ELKIN, MIKE JASPIN

**LEADERSHIP TEAM PRESENT:** TED WHEELER, BILL FARVER, DOUG BUTLER, KARYNE DARGAN, TRAVIS GRAVES, MINDY HARRIS, BECKY PORTER

**LEADERSHIP TEAM ABSENT:** BARBARA WILLER

**ADDITIONAL PRESENT:** JOANNE FULLER, RALPH HOLCOMB, KATHY TINKLE, KARL, BRIMNER, PATRICE BOTSFORD, MARY SHORTALL, SARAH DURANT, LIANG WU, ANGELA BURDINE, LILLIAN SHIRLEY, SANDY JOHNSON