FAQs

How to cancel an appointment:
- Log into your MyChart account
- Click "Visits" on the main screen
- Click on the appointment
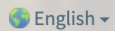- Click on the "reason for cancellation"
- Click "confirm cancellation"

I don't see the medical provider or type of appointment I would like to schedule.
- Not all appointments are available to schedule through MyChart. Please contact your clinic or call 503-988-5558 for support with scheduling.

Can I schedule all my children's appointments at the same time?
- No. Please contact your clinic or call 503-988-5558 if you need to schedule multiple appointments at once.

Can I change the language options in MyChart? 🌐 English ▾
- Yes. Click the globe image at the upper-right corner of the screen.

Can I find mine or my children's vaccination records in MyChart?
- Yes. Go to My Records in the drop down menu, click on Health Summary, next click on Go to Immunizations.

We're here to help!

If you have questions, we can help you. Ask a staff member at your clinic, or call 503-988-5558.

Multnomah County
Health Department
Community Health Center

healthcenter.multco.us

MYCHART
SELF-SCHEDULING

Schedule your own appointments in MyChart!

Multnomah County
Health Department
Community Health Center
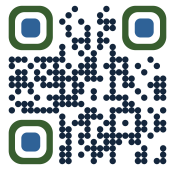
What is MyChart?

MyChart is a free tool you can use on your phone or computer. It lets you:

- Make and change your doctor appointments.
- See your health information.
- Talk to your medical provider online.
- See lab results as they come in.
- View your medication list.

Scan the code to sign up for MyChart!

Please ask a staff member for a personal MyChart invitation link.

How to Sign Up

- Scan the QR code below.
- Go to mychart.ochin.org on your phone or computer. Then click on "Sign Up Now."

Easy Scheduling

- It only takes a few minutes to make an appointment, and you don't have to call or wait.
- Make appointments any time using your phone or computer.
- Quickly change or cancel appointments when life happens.

How to Schedule an Appointment

1. Log into your MyChart account. You can do this on the MyChart website or the MyChart phone app.
2. Click "Schedule an Appointment" on the main screen.
3. Choose the type of visit or the person you want to see.
4. Type the reason why you need to see the medical providor.
5. Pick a date and time from the list you see.
6. Read over your appointment details and click "Confirm" to finish.