



**Aging, Disability, and Veterans Services Division  
Disability Services Advisory Council (DSAC)**

Thursday, May 23 2024, 12:00 pm - 2:00 pm  
**In-person with Zoom optional**

**Location:**

Five Oak, Pine Room,  
209 SW 4th Ave, Portland, OR 97204

**Zoom Info**

<https://multco-us.zoom.us/j/97608363778?pwd=dVXakiPRmdLWExIOTFNakVtR1Mzdz09>

Meeting ID: 976 0836 3778 Passcode: DSAC2024!

Time	Agenda Item	Purpose	Lead
12:00 pm	Meeting Room Open <ul style="list-style-type: none"> <li>• Coffee</li> <li>• Policies and Procedures Review and Acknowledgments</li> </ul>	Fellowship, Connection, and Community building	All
12:10	Zoom Meeting Open - Accessibility, Connectivity and Zoom Connection Check!	Meeting access	ADVSD Staff
Attendees: (In Person), George Crittenden, Charmaine Kinney, Robert Trimble, Caroline Underwood, Jesse Gaurdipee, Nellie Stearns, Irma Jimenez, Cheri Becerra, Kalah Schackman, Barb Rainish, Nicole Galport, Jacob Mestman, Lars Fujisato, Jason Normand, Joe Valtierra, Gail Skenandore (Virtual) Angie Muresan, Jeremy Nguyen, Lisa Strader, Cristina Nieves			
12:15 5 min	Welcome	Meeting access and shared understanding	Joe Valtierra
12:20 5 mins	Land and labor acknowledgements	Honoring community and addressing ongoing systems of oppression	Joe Valtierra
12:25 5 mins	Meeting Goals and Agenda Review <ul style="list-style-type: none"> <li>• Anything Missing?</li> </ul>	Agree on how to spend this time together	Joe Valtierra
12:30 30 Minutes	Transportation	Discussion regarding NEMT	

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- Lisa - The results of the survey will be used to develop best practice guidance for an Accessible Streetscape Design Guide.  
We want our design guide to be informed by transportation system users with disabilities. I hope you will share this survey with your O & M students and anyone else you think can provide relevant, lived experience.  
[Accessible Streetscapes for the Disability Community](#)  
[Take the Survey](#)
- Lisa - [2023 PBOT ADA Title II Public Right of Way Transition Plan Annual Report](#)
- Lisa - [Building a Better 82nd Avenue Project Page](#)
- Lisa - [PDX WAV Accessible Ride Program](#)
- Lisa - My contact information is [lisa.strader@portlandoregon.gov](mailto:lisa.strader@portlandoregon.gov) or 503-823-5703
- Robert - Lives near 82nd - please see Lisa link above about updates happening to 82nd.
- Lisa will let us know when the survey from the Accessible Streetscapes will be available.
- Joe - NEMT (non emergency medical transportation) has had many complaints over the years. Barb brought up when we started working on NEMT issues. People could not get appointments, rides were late or never showed at all, no one answered the phones, among other things. As a group, we advocated and did get change and improvement. It may be time to advocate again. There have been changes in management of who is running NEMT. We can ask Dave, from ASAC, to come speak to us. Cheri will also send out the ASAC notes - where we talked about this issue earlier this week.
- Nellie asked if we have any raw data about the issues with NEMT? She also mentioned maybe having mystery riders.
- Irma - CCO's arrange these rides, not Trimet.
- Joe - we will gather data and send it to you by email.
- Kalah - we need the people who are providing transportation to follow the rules and do things correctly.
- Robot - are the drivers not being paid enough? Is all the money going to the overhead? Is training happening?
- Charmaine - language barriers between riders and drivers may also be a contributing factor.

1:00 pm (30 min)	Break - Get Lunch, Take a Break, Stretch, Connect!	Rest and Refresh	All
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1:30 (25 Minutes)	Area Plan <ul style="list-style-type: none"> <li>● Overview of the Area Plan</li> <li>● Current Area Plan Due August 2024</li> <li>● 2025-2029 Area Plan Due March 2025</li> </ul>	To request participation from the advisory council in the Area Plan process	Irma, Jacob M, Jeremy N, Jason N. and Nicole G.
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- Irma, Jason, Jacob went over slides.

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- Nicole asked that anyone interested in helping with our survey questions and data collection for 2025-2029 please circle their names on the sign in sheet to participate in a sub committee.
- Nellie - what is the time commitment for helping on this sub committee? Nicole said it would be at least until March of 2025 - and then we would reassess to see how to move forward.
- Kalah - would this committee meet in person or virtually. Nicole said that would depend on what members want.
- Barb - so this is a temporary committee? Long term? Nicole said we will reassess after the first deadline in March of 2025.
- Barb - stated we need to make sure that what we put in the area plan - are things we can really get done. If they are aspirational, we need that designated.
- Jess - we need more than just one person to help with our homeless population. We have Dustin, but that is not enough. Charmaine mentioned natives do not go to shelters. We need to get them help in other ways, as well as get information to them.

1:55	Public Testimony Closing <ul style="list-style-type: none"> <li>● How did the meeting go?</li> <li>● Thank you for your time and advocacy</li> </ul>		Joe
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**Next Steps and Action Items**

- Joe - reach out to the Joint Office to see how the homeless outreach is going.
- Gail - talked about her living situation in a home forward run apartment building. Drugs, guns, etc. Home Forward does not address these issues. How do we address that, they do not return my calls at Home Forward.
- Nellie - if they find you have reported it, you may be retaliated against.
- Caroline - my family has had the same issues in these apartments run by Home Forward. Office turns their back, it just continues.
- Jess - I would like to be on the process to see how we can regulate these processes.
- Nellie - Protective Services needs to be involved.
- Gail - I ended up calling 211 and letting them know what was going on. If a car is sitting there etc they will help eventually.
- George lives in an apartment complex that has the same issues. It's less than 3 years old. It is run by REACH. Home Forward is also affiliated.
- Joe - we should have Home Forward or maybe the Portland Police come speak. APS may have a relationship with the Portland Police.
- Nellie - please give us the information straight. We want the truth.
- Barb - Cascadia Behavioral Health outreach worker. We are running out of bathrooms for the public to use the restrooms. We used to have restrooms people could use. I feel we should do this at this building. Joe will address this. We had huge amounts of vandalism and the people who owned the building said we will not pay to fix these anymore. We are trying to figure out how we can make this situation better. Joe will be

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sending an email to Barb			
2:00 pm	Adjourn!		All

Upcoming Meetings: ASAC - June 18th

DSAC: June 27th

Common acronyms used in ASAC Meetings - While we strive to avoid acronyms and jargon here are some you may hear in ASAC meetings

- ADVSD - *Aging, Disability and Veterans Services Division* - a division of Multnomah County Department of Human Services
- APD - *Aging and People with Disabilities* - a work unit of the Oregon Department of Human Services
- BIPOC - *Black, Indigenous, and other People of Color*
- DCHS - *Department of County Human Services*
- DSAC - *Disability Services Advisory Council*
- LTSS - *Long Term Services and Supports*
- NEMT - *Non-Emergent Medical Transportation*
- O4AD - *Oregon Association of Area Agencies on Aging and Disabilities*
- ODHS - *Oregon Department of Human Services (also called DHS)*
- OPI and OPI-M - *Oregon Project Independence and Oregon Project Independence - Medicaid*