

HRAP Key Performance Indicators: Goal Setting

KPI	Goal Need
System Indicators, No Goal	
People who returned to homelessness from a permanent housing location (#2)	System indicator, no goal
People living without a lease agreement in households earning <=30% AMI (#6)	System indicator, no goal
Eviction judgments (#7)	System indicator, no goal
Indicate Direction	
People entering homelessness (#5)	Indicate direction: Net reduction of those new to BNL
People experiencing chronic homelessness (#9)	Indicate direction: Reduce net chronic homelessness
Average time from homelessness to housing (#12)	Indicate direction: Net reduction of average time from homelessness to housing
Set Ratio or Number Goal	
Affordable homes (<=30% AMI) per 100 extremely low income (<=30% AMI) renter households (#3)	Increase number of units affordable to households with extremely low income per 100 extremely low income households by XX
Intersection of behavioral health & housing retention (#4)	Reduce exits from permanent housing to homelessness for high-acuity behavioral health cohort from baseline to XX%
People who exited homelessness to housing (#11)	More people will exit homelessness to housing, XX,XXX
People who exited homelessness system (#10)	More people will exit homelessness system, from baseline to XX%
People experiencing homelessness (#1)	Reduce net homelessness by XX%
People experiencing unsheltered homelessness (#8)	Reduce the share of people who are known to be unsheltered from baseline to XX%