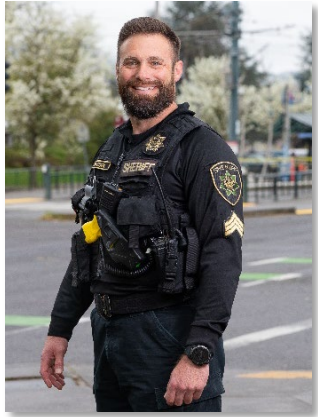




TriMet Safety & Security



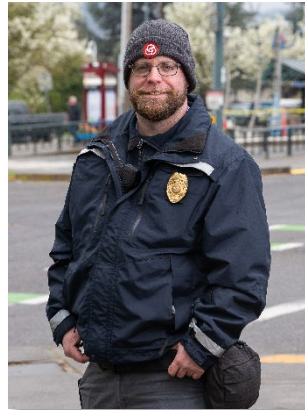
TriMet is committed to putting your safety and security first



Transit Police



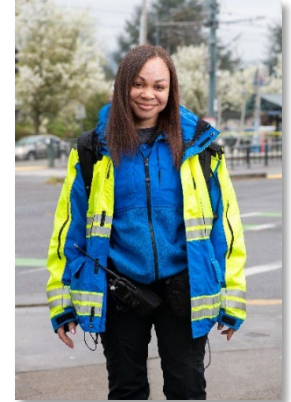
Transit Security Officers



Customer Safety Supervisors



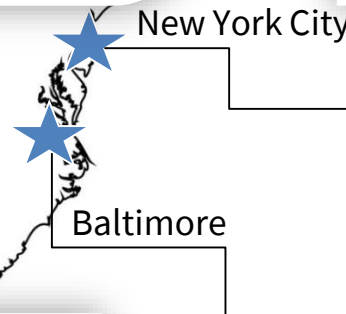
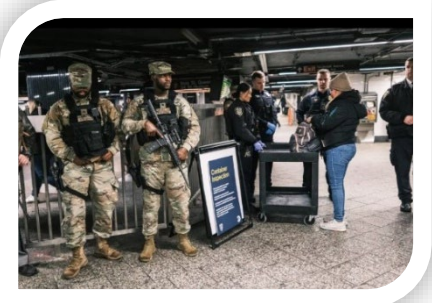
Customer Safety Officers



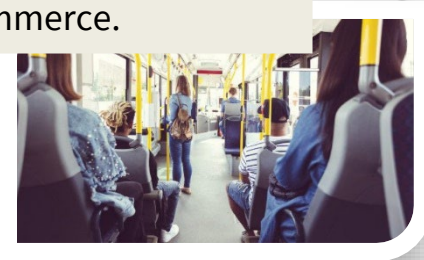
Safety Response Team



The total number of homeless or unstably housed people in King County rose by nearly 8,000 between 2016 and 2023, according to the Washington Department of Commerce.



In response to a spike in crime, NY Gov. Kathy Hochul called in the National Guard to patrol the MTA in March 2024.



Total crimes within the LA Metro system increased by over 65% in early 2024.



The rise in deadly synthetic opioids has led to 6,000 overdose deaths over the past six years.

Fast Stats

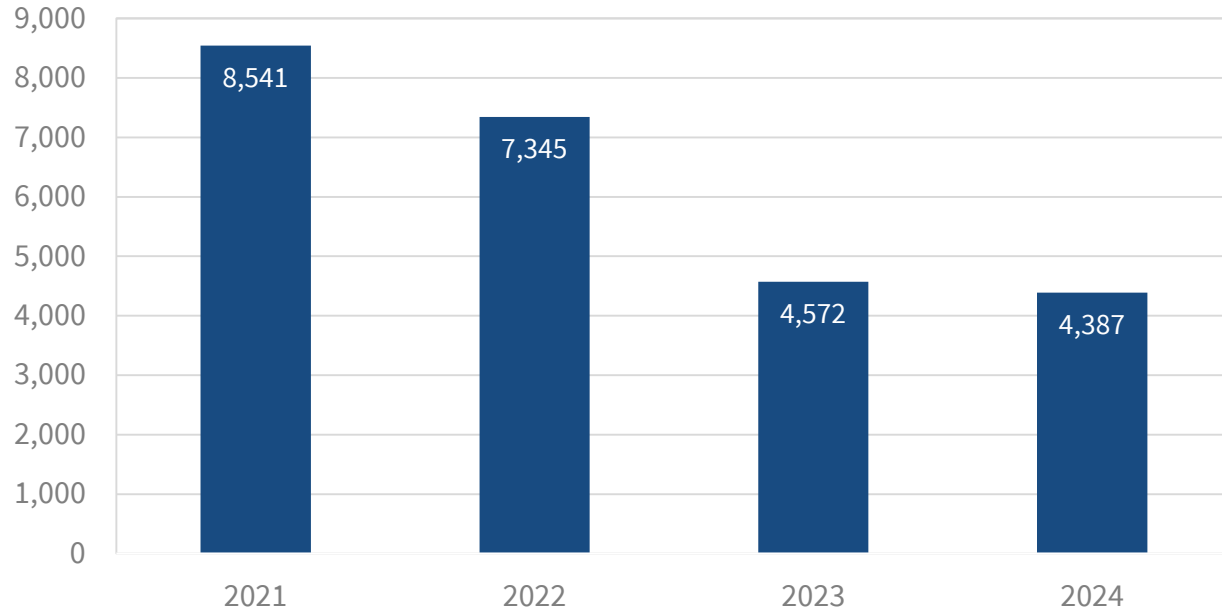
Calls for police service
dropped **52%** since 2021.

Busiest call times: **7 a.m.**
and **4 – 10 p.m.**

- 3** Transit Police precincts:
- Central (Rose Quarter)
 - Beaverton
 - Clackamas Town Center



Dispatched Calls for Police Services: 2021 - 2024



Fast Stats

More than **8,000** cameras now help police respond to and solve crimes

73% decrease in assaults since 2022

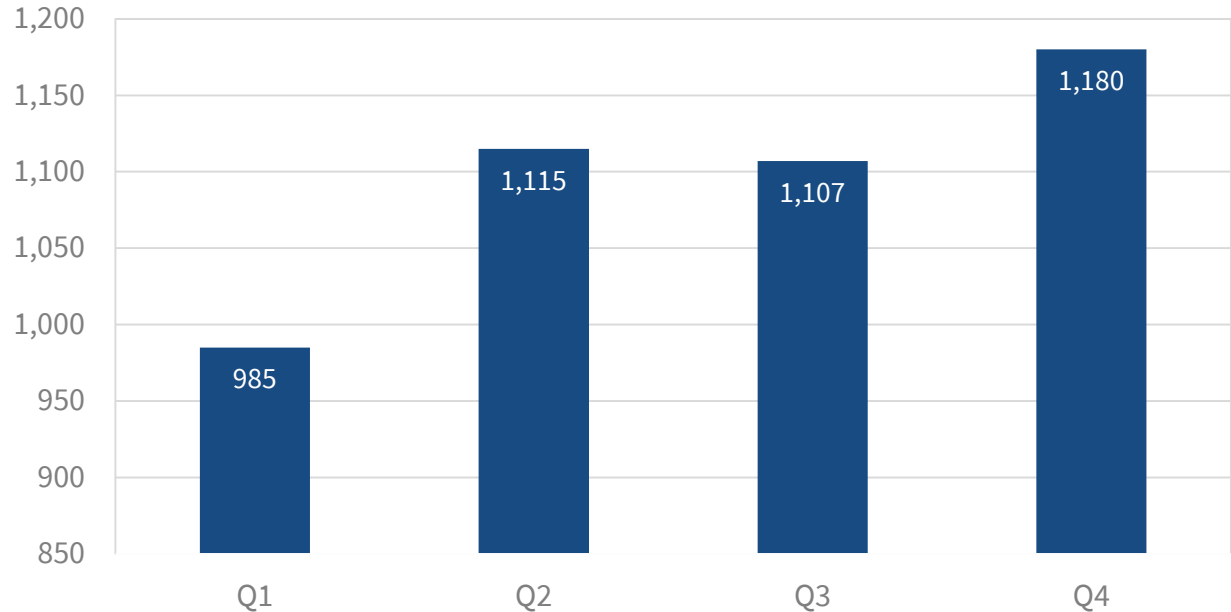
2022: 249
2023: 95
2024: 66

76% decrease in robberies since 2022

2022: 38
2023: 14
2024: 9

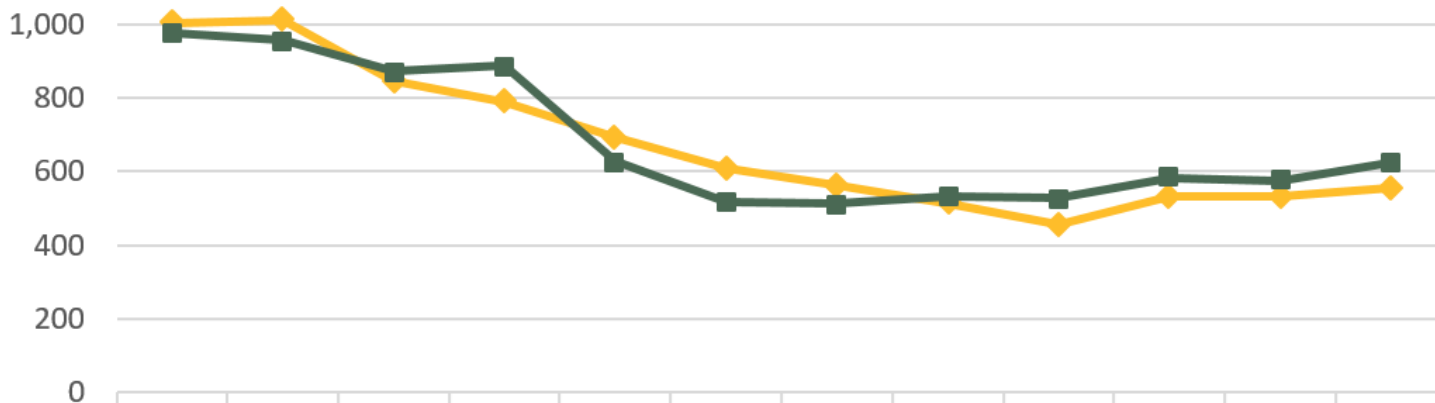


Dispatched Calls for Police Services: 2024



Priority Levels

Calls for Police Services



Safety & Security Staff: By the Numbers



Safety and Security	2022	2023	2024
Transit Police Division	18	20	22
Transit Security Officers	101	160	271
Customer Safety Supervisors	37	51	51
Customer Safety Officers	42	80	80
Safety Response Team	48	68	70
Total:	246	379	494

Customer Service	2022	2023	2024
On-Street Customer Service	4 to 7	7	20

District Attorneys

- Expanded partnership with Multnomah County prosecutors
- Supported new laws that stiffen penalties on public drug use
- Addressing riders' concerns about passenger conduct

Safe Transit Legislation

- Advocate for community solutions for a safer transit system
- Work with lawmakers to stiffen penalties for using drugs on the system
- Give police the tools necessary to address illegal behavior

NEWSWATCH
12 abc
kdrv.com

Kotek signs bill criminalizing drugs on public transit

By: Cinthia Cortez, Isabela Lund
Mar 28, 2024 Updated Mar 29, 2024 0

Oregon Capital Chronicle
PART OF STATES NEWSROOM

Oregon Legislature passes bill to make drug use on public transportation a crime

BY: BEN BOTKIN - MARCH 7, 2024 5:25 PM

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Progress through Technology & Strategy

Strategic Data-Based Deployment:

- Use of hot-spot data to improve patrols
- More public safety missions
- Strategic use of security cameras



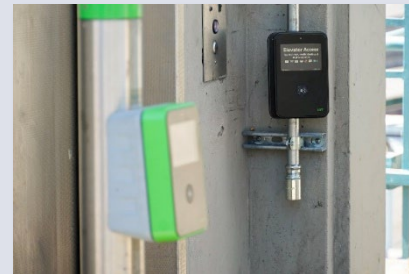
Customer Security Reporting:

- Real-time monitoring of cameras
- Newly created security operations center
- Addition of “blue-light” security phones at stations



Continuous Improvements:

- Operator safety panels
- Expanded access control measures
- Safety monitors on buses
- Improved lighting and open areas



Enhanced Cleaning

Deep Cleaning:

TriMet is on track to deep clean stations nearly 10 times more than in 2023, roughly 2,100 times by the end of 2024.



Litter Removal:

Cleaners remove roughly 1,200 pounds of trash per month from our tracks, stations and Park & Rides.



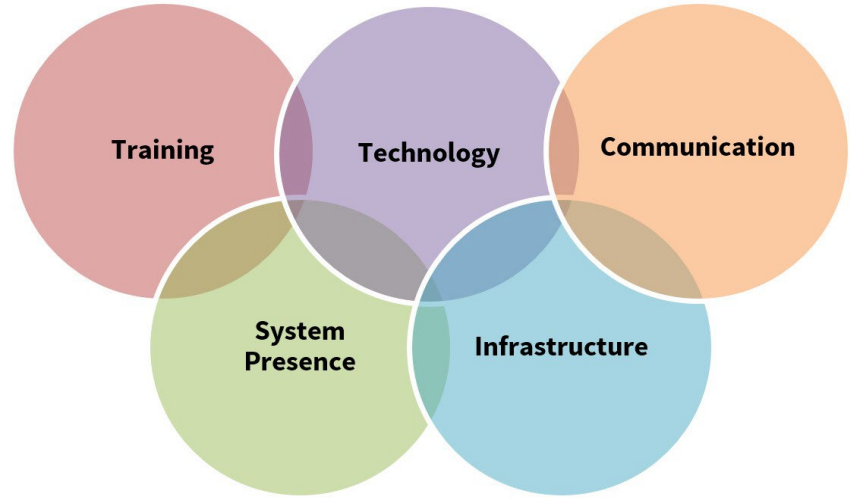
Vehicle Cleaning:

Cleaners stationed at key transit Centers and MAX stations take care of spills and trash during parts of the service day.



Ongoing Safety and Security Goals

- Expanding TriMet's overall security presence
- Providing enhanced De-Escalation training for all front line employees
- Enhancing education of TriMet's rules for riding
- Increasing code enforcement
- Continuing Crime Prevention through Environmental Design (CPTED) and security camera upgrades





Contact TriMet Security



Text or Call

503-238-7433 (RIDE)