



Service Provider Contracts and Rebasing: Recent Multnomah County Efforts

October 29, 2024

Department of County Management

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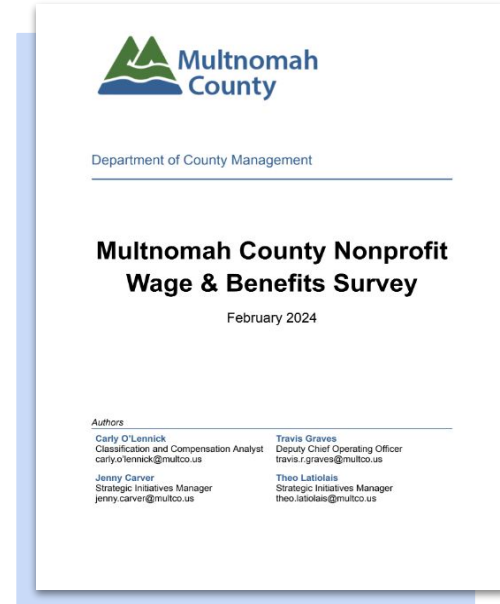
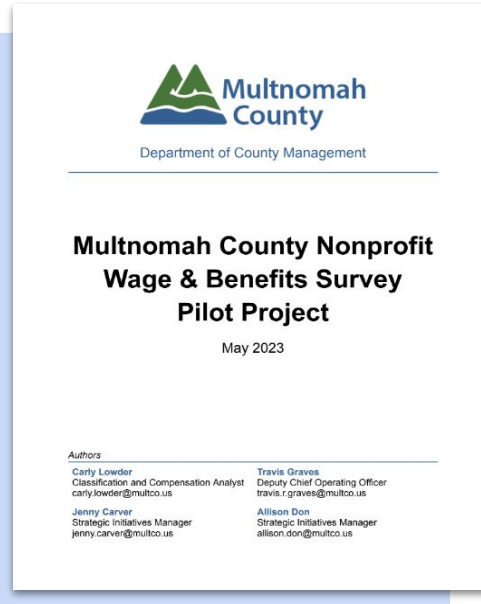
Introductions

- Travis Graves, Interim COO and DCM Director
- Eric Arellano, Chief Financial Officer
- Brian Smith, Multnomah County Purchasing Manager



County-led wage evaluations

Key finding:
the County
tends to pay
more for like
jobs.



Oregon Solutions wage study



Nonprofit Wages and Benefits Assessment Report Oregon Solutions | July 2023



Oregon Solutions Assessment Nonprofit Wages & Benefits in Health and Human Services

Assessment Team
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Daniel Ramirez, Project Consultant, Community Partnership for Collaborative Governance

Acknowledgements
The assessment team wishes to thank the people who participated in interviews for this assessment. All of these participants share a common concern about the challenges to achieving living wages and benefits in the nonprofit health and human services sector. This report reflects their insights and commitment to meeting the needs of those who work to address some of the most significant challenges to social well-being and thriving faced by Oregonians today.

About Oregon Solutions
Oregon Solutions is a program by the state of Oregon that aims to assist communities in addressing community-based issues and opportunities through sustainable solutions. We achieve this by providing a collaborative platform where businesses, governments, nonprofits, community-based organizations, sovereigns, and other stakeholders can align resources and pool their efforts to achieve desired outcomes. Our engagement with communities begins with an assessment phase. When invited, Oregon Solutions initiates an assessment to explore whether a collaborative approach can be established to address a specific community issue. This assessment comprises a series of one-on-one or small group interviews. If our assessment finds that a project can be executed by Oregon Solutions, it is presented to the Governor for consideration of a designation as an Oregon Solutions project.

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Cost of Living Adjustments (COLAs)

Budget Director's Message

fy2024 adopted budget

Human Services Provider Cost of Living Adjustment (COLA)

Each year, departments are instructed to provide a cost-of-living adjustment (COLA) to human services providers that is equal to the COLA received by most County employees (4% in FY 2023 and 5% in FY 2024). The Board has taken steps to further this work by providing additional General Funds. The FY 2023 budget included one-time-only funding for General Fund human services providers to receive an additional 2%. The FY 2024 budget uses ongoing funding to provide an additional 3% COLA for providers funded by the General Fund. The General Fund amounts provided to departments for the COLA are calculated on the entire contract amount. Departments are then responsible for allocating the funding to contractors.



JOHS Contract Rebasing

Rebasing: The process of adding additional funds to existing programs to make their base operational budgets more in line with real costs and expenses.



Multico Contracts Improvement Process

- **Technical assistance to Community Based Organizations**
 - Coordinated through CFO's Office/Central Purchasing
 - Procurement, Contracts, Budgets, Invoicing, Federal Regulations, etc..
- **Developing County Grant Making Policy/Procedures**
 - Aid and Assistance provided when not procuring for goods, property, or services
- **Contract Administration Standards**
 - Contract Administration Policy Manual
 - Contract Administration Training/Certification
 - Performance/Metrics Tracking and Reporting
 - Center of Excellence Contract Administration



Multco Contracts Improvement Process

- **Meeting Contract Payment Terms**
 - Tracking payment terms “Received Date”
 - Countywide tracking including intake life cycle
 - De Minimis differences
- **Increased small purchasing threshold from \$10,000 to \$25,000**
- **Compliance with Federal OMB Guidelines for administering indirect rates**

