

RUNAWAY HOMELESS YOUTH - BASIC CENTER (RHY BCP)

ServicePoint Handbook

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Questions? Contact the ServicePoint Helpline at servicepoint@multco.us
<http://multco.us/servicepoint>

HOMELESS YOUTH – RUNAWAY HOMELESS YOUTH EMERGENCY SHELTER AND BASIC CENTER (RHY-BCP-ES) – REVISION HISTORY

- Created March 2021

RHY BASIC CENTER PROGRAM MODEL

The RHY Basic Center Program is designed to meet the immediate needs of runaway and homeless youth under 18 years of age. BCPs typically provide shelter as well as out-of-shelter services.

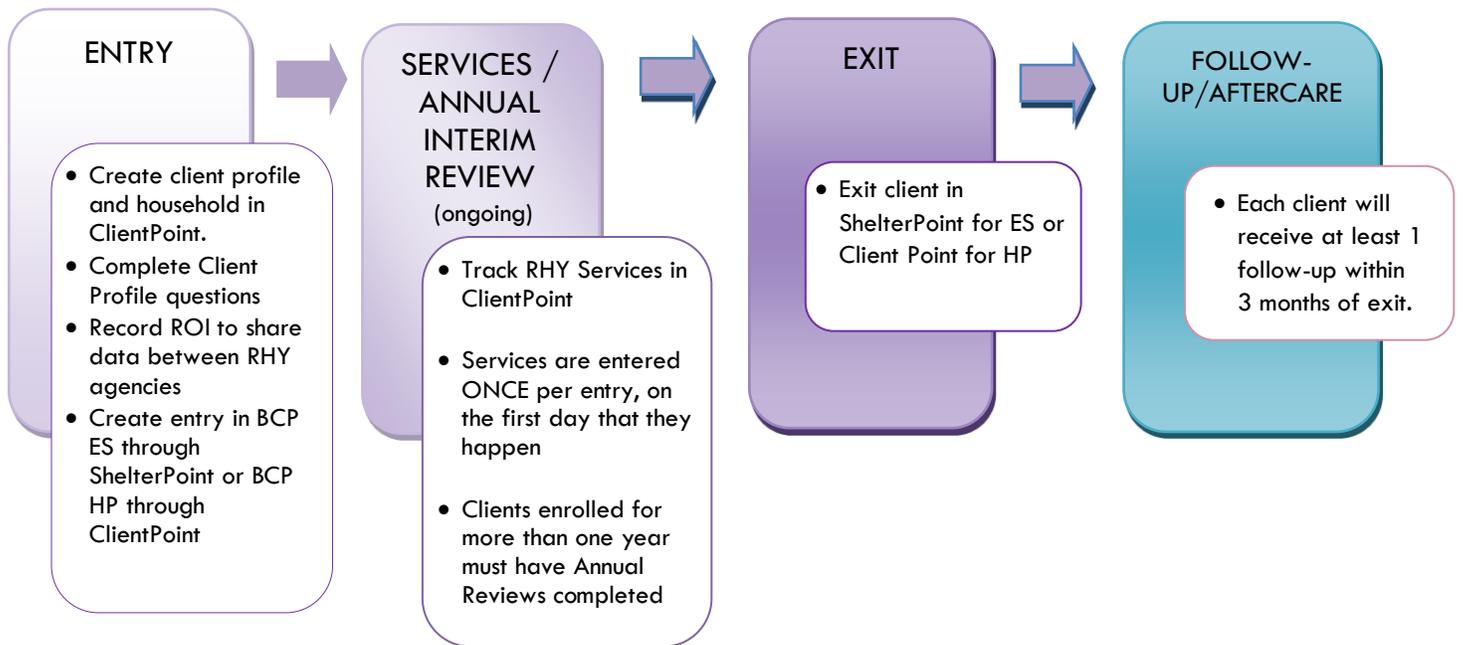
Emergency Shelter (ES) provides emergency shelter and services to homeless youth under age 18. BCPs must provide overnight emergency shelter to youth. The residential environments that are included as emergency shelters include: building-based shelter facility; safe homes; youth respite rooms/buildings/units; host family homes; and any other residential placement designed specifically to house BCP youth on a short-term, emergency basis.

Homelessness Prevention (HP) services may also be provided under RHY BCP funding. Prevention services are all activities/services provided to BCP youth who do not enter the emergency shelter or are not residentially housed by the BCP program. These services include case management, family counseling, food, clothing, medical care, individual counseling, crisis intervention, and recreation programs.

A single client may receive either prevention or emergency shelter or both prevention and emergency shelter during one experience at BCP. Below is guidance on how to approach the distinction:

- If a youth receives services that are not shelter stays, the youth would be entered into the prevention project.
- If the youth stays in the emergency shelter, the youth would be entered into the shelter project.
- If a youth initially comes in contact with the program to only receive preventative services, but afterwards enters a shelter program, the youth should be entered into BCP Prevention during the date range in which they are only receiving prevention services, and then be exited out of prevention and entered into BCP-Emergency Shelter.
- If the youth leaves the shelter but still receives preventive services, the youth should be exited out of emergency shelter and the preventive services should be recorded as After Care.
- For clients that move on the same day from the prevention program to the shelter (i.e., require overnight sheltering) recording them only in the shelter project is acceptable

DATA MILESTONES – RHY BASIC CENTER



SEARCH FOR/BUILD CLIENT PROFILE

Go to ClientPoint and search for client by First and Last name

- If your client is already in ServicePoint, click on their name to go to their profile
- If your client is not already in ServicePoint, click the Add New Client with this Information button

HOUSEHOLD

Every Client Needs 1 (and only 1) Household *FOR NEW CLIENTS ONLY*

Household Type*

Head of Household*

Relationship to Head of HH* Self (if DHS youth); actual relationship to HoH in family unit (if community youth)

HH Date Entered* Required if entering client into ServicePoint for first time; Same as program Entry Date

CLIENT PROFILE

Every client needs 3 questions answered on the Client Profile tab

Name Data Quality

Select appropriate response

SSN Data Quality

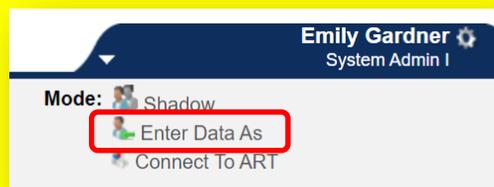
Choose Client Refused if you have not entered all or partial SSN in the fields above

U.S. Military Veteran?

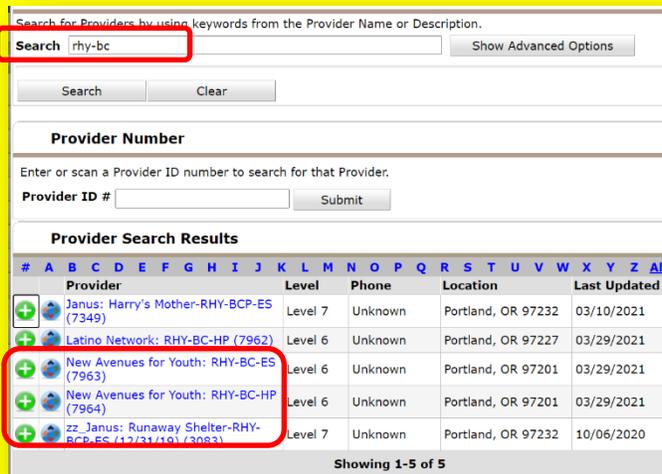
Select "No"

Enter Data As (EDA) the RHY provider you want to enter data for, BEFORE recording ROI and starting program entry

Click Enter Data As in the upper right-hand corner of the screen



Search for 'rhy-bc'

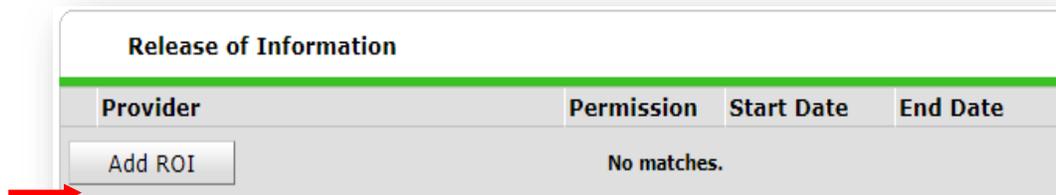


Use green plus-sign to choose the correct provider

- Latino Network: RHY-BC-HP (7962)
- New Avenues for Youth: RHY-BC-ES (7963)
- New Avenues for Youth: RHY-BC-ES (7964)

ROI Required to share data between agencies

In the client profile/Summary tab of the client, click on the "Add ROI" button in the Release of Information dashlet



Check off all household members who were included in the program entry

Household Members

Household Members

To include Household members for this Release of Information, click the box beside each name. Only members from the SAME Household may be selected.

(289) Non-custodial Caregiver(s)

- (576) Horwitz, Moses Harry
- (587) Horwitz, Jerome Lester

Provider:

Release Granted:

Yes

Start Date: Entry Date

End Date: Date of 18th Birthday

Documentation: None

Witness: Admin

Click Search to choose your **Parent Provider (also known as your agency or login provider), and your RHY provider.**

Release of Information Data

Clicking 'Save Release of Information' will create a distinct Release of Information for each selected provider.

Provider *

- Latino Network - SP (3755)
- Latino Network: RHY-BC-HP (7962)

Release Granted * Yes

Start Date * 04 / 06 / 2021

End Date * 08 / 22 / 2024

Documentation none

Witness Admin

Save Release of Information Cancel

GO TO SHELTERPOINT TO BEGIN THE CHECK-IN PROCESS FOR CLIENTS ENTERING SHELTER

ENTERING CLIENTS IN SHELTERPOINT

- Create the record in ClientPoint first (see steps above).
- Start by clicking the ShelterPoint link on the left side of the ServicePoint screen.
- Search for RHY BC ES provider

CHECKING A CLIENT IN

- ★ Clients can be checked in through Client Check In or the View All tiles

- 1 Client will be placed in selected bed, click plus sign to add 
- 2 Search for client
- 3 'Date In' defaults to data entry date ***Remember to change to check-in date.***
- 4 Answer all of the RHY Assessment questions.
- 5 Save and exit

Entry type defaults to RHY – **DO NOT** change to “Basic”.

Shelter Inventory Information										
Unit List - Youth Shelter										
Display All Beds										
Sort By Floor										
Ascending										
Sort										
Date In	Floor	Room	Bed	Hold	Client	Date of Birth	Gender	Group ID	Conf.	Codes/Notes
		Scattered Sites	OYA	Bed 001	Hold	EMPTY				
		Scattered Sites	OYA	Bed 002	Hold	EMPTY				
03/03/2021		Scattered Sites	Proctor Home A	Bed 001	Hold	(921) King, James	10/01/2008	Male		No
		Scattered Sites	Proctor Home B	Bed 001	Hold	EMPTY				
		Scattered Sites	Proctor Home C	Bed 001	Hold	EMPTY				
		Scattered Sites	Proctor Home D	Bed 001	Hold	EMPTY				
			Overflow (New)			EMPTY				

CHECKING A CLIENT OUT

- ★ Check clients out individually through 'View All'.

- 1 Use the red (minus) sign  next to the client name to remove them from the room/bed.
- 2 Check off all family members who are also exiting shelter/housing.
- 3 Answer Date, Reason for Leaving, Destination
- 4 'Date Out' defaults to data entry date ***Remember to change to check-out date.***
- 5 Save and exit

Shelter Inventory Information										
Unit List - Harry's Mother										
Display All Beds										
Sort By Floor										
Ascending										
Sort										
Floor	Room	Bed	Hold	Client	Date of Birth	Gender	Group ID	Conf.	Codes/Notes	
--	--	01		(550203) Ross, Zariya	01/27/1999	Female		No		
		02	Hold	EMPTY						
		03	Hold	EMPTY						
		04	Hold	EMPTY						

ENTRY

RHY-BC-HP

From ClientPoint, select RHY-BC-HP provider

Project Start Data - (923) Kent, Clark

Household Members

To include Household members for this Entry / Exit, click the box beside each name. Only members from the SAME Household may be selected.

(493) Single Individual

(923) Kent, Clark

Project Start Data - (923) Kent, Clark

Provider* Latino Network: RHY-BC-HP (7840) Search My Provider Clear

Type* RHY

Project Start Date* 03/03/2021 2:37:46 PM

Save & Continue Cancel

HHS RHY ENTRY FOR ES and HP

Date of Birth

Date of Birth Type

Race

Race-Additional

Only use if client is multi-racial

Ethnicity (Hispanic/Latino)

Does client have a disabling condition?

Relationship to Head of Household

Choose 'Self'

Client Location

Always choose OR-501: Portland/Gresham/Multnomah County

Prior Living Situation

Residence just prior to entry (i.e. the night before entry date). Choose only ONE.

Length of Stay in Previous Place

Approximate Date Homelessness Started

Regardless of where they stayed last night – Number of times the client has been on the streets, in ES or SH in the past 3 years including today

Totally number of months homeless on the streets, in ES or SH in the past 3 years

Non-Cash Benefit from any source

If no data has been previously entered, click 'HUD Verification' to create a Y/N response for each Non-Cash Benefits Type. Otherwise, click the magnifying glass to review and update existing records.

* \$ amounts are not required for non-cash benefits

Start Date *	Source of Non-Cash Benefit	Receiving Benefit?	Amount of Non-Cash Benefit	End Date
Add				

Covered by Health Insurance

Health Insurance

If no data has been previously entered, click 'HUD Verification' to create a Y/N response for each Health Insurance Type. Otherwise, click the magnifying glass to review and update existing records.

Start Date *	Health Insurance Type	Covered?	End Date
Add			

Disabilities

If no data has been previously entered, click 'HUD Verification' to create a Y/N response for each Disability Type. Otherwise, click the magnifying glass to review and update existing records.

*Enter Yes/No for question about duration and impact in pop-up box

Disability Type	Start Date *	End Date	Disability determination
Add			

Current Living Situation

Click Add to add living situation

Date of Engagement

Referral Source

Date of BCP Status Determination

Youth Eligible for RHY services

If No for "Youth Eligible for RHY Services", Reason why services are not funded by BCP grant

Sexual Orientation

If Other please describe

Last Grade Completed (HUD)

School Status (HUD)

Employed?(HUD)

If Yes, Type of Employment

If No, Why not employed

General Health Status

Dental Status

Mental Health Status

Pregnant?

If Yes, Projected Birth Date

Formerly a Ward Child Welfare/Foster Care Agency

Number of Years

If less than one year, number of months

Formerly a Ward of Juvenile Justice System

Number of Years

If less than one year, number of months

Family Critical Issues

Unemployment – Family Member

Mental Health Issues – Family Member

Physical Disability – Family Member

Alcohol or Substance Abuse – Family Member

Insufficient Income to Support Youth – Family Member

Incarcerated Parent of Youth

ENTERING SERVICE TRANSACTIONS

- Services are entered through ClientPoint on the client's record
- Services are entered once for each Service Type, per entry

SERVICES

Start Date First date that Service Type happened

End Date Same as the Start Date

Service Type Select Case Management

Select Save and Continue

Type of RHY Service See list below

RHY SERVICES

- Community Services/Services Learning (CSL)
- Criminal Justice/Legal System
- Education
- Employment and Training Services
- Health/Medical Care
- Home-based Services
- Life Skills Training
- Parenting Education for Youth with Children
- Post-natal New Born Care (wellness exams; immunizations)
- Post-natal Care for Mother
- Pre-natal Care
- STD Testing
- Street-based Services
- Substance Abuse Treatment
- Substance Abuse Ed/Prevention Services

EXITING CLIENTS

- **Answers from Entry will carry over to exit. Be sure to update all responses that have changed.**
- Follow ShelterPoint Check-Out instructions on page 7 of this handbook for RHY BC-ES entries
- Exit from ClientPoint for RHY BC-HP

EXIT	
Date Out*	*Defaults to date of data entry - Remember to change*
Reason for Leaving*	
Reason for Leaving - Other*	Only required if Reason for Leaving is 'Other'
Destination*	
Income from Any Source	Update HUD Verification if any changes since program entry; see Appendices
Total Monthly Income	
Non-Cash Benefits	Update HUD Verification if any changes since program entry; see Appendices
Covered by Health Insurance	Update HUD Verification if any changes since program entry; see Appendices
Disability Type	Update HUD Verification if any changes since program entry; see Appendices
Last Grade Completed	
School Status (HUD)	
Employed (HUD)	
If Yes, Type of Employment	
If No, Why not Employed	
General Health Status	
Dental Health Status	
Mental Health Status	
Ever received something in exchange for sex (e.g. money, food, drugs, shelter)	
If yes for ever received anything for sex. In the past 3 months?	
If yes for ever received anything for sex. How many times?	
Ever afraid to quit/leave work due to threats of violence to yourself, family or friends?	
Ever promised work, where work or payment was different than expected?	
If yes for either "workplace violence threats" or "workplace promise difference", Felt forced, coerced, pressured or tricked into continuing?	
If yes for either "workplace violence threats" or "workplace promise difference", In the last 3 months?	
Project Completion Status	
If expelled or involuntarily discharged, select major reason	
Counseling received by client	
If yes to Counseling received by	Individual, Family, Group – including peer counseling

client, Identify the type(s) of
counseling received

Total number of sessions planed in youth's treatment or service plan

A plan is in place to start or continue counseling after exit

Exit destination safe – as determined by client

Exit destination safe – as determined by project/case worker

Client has permanent, positive adult connections outside of project

Client has permanent, positive peer connections outside of project

Client has permanent, positive community connections outside of project

Contact client on or before follow-up date

FOLLOW UP / AFTERCARE

There should be at least one attempt to contact client within 3 months following program exit

Follow-Ups are found in ClientPoint, on the Entry/Exit tab of the client record

Click the piece of paper to get started

Program	Type	Project Start Date	Exit Date	Interim	Follow Ups	Client Count
New Avenue for Youth: RHY-BC-HP (7841)	RHY	01/29/2021	03/08/2021		1	1

Add Follow Up Review

Review Date	Review Type	Client Count
No matches.		

Follow-Up Review Type:
Scheduled Review

Review Date: Date of outreach to client

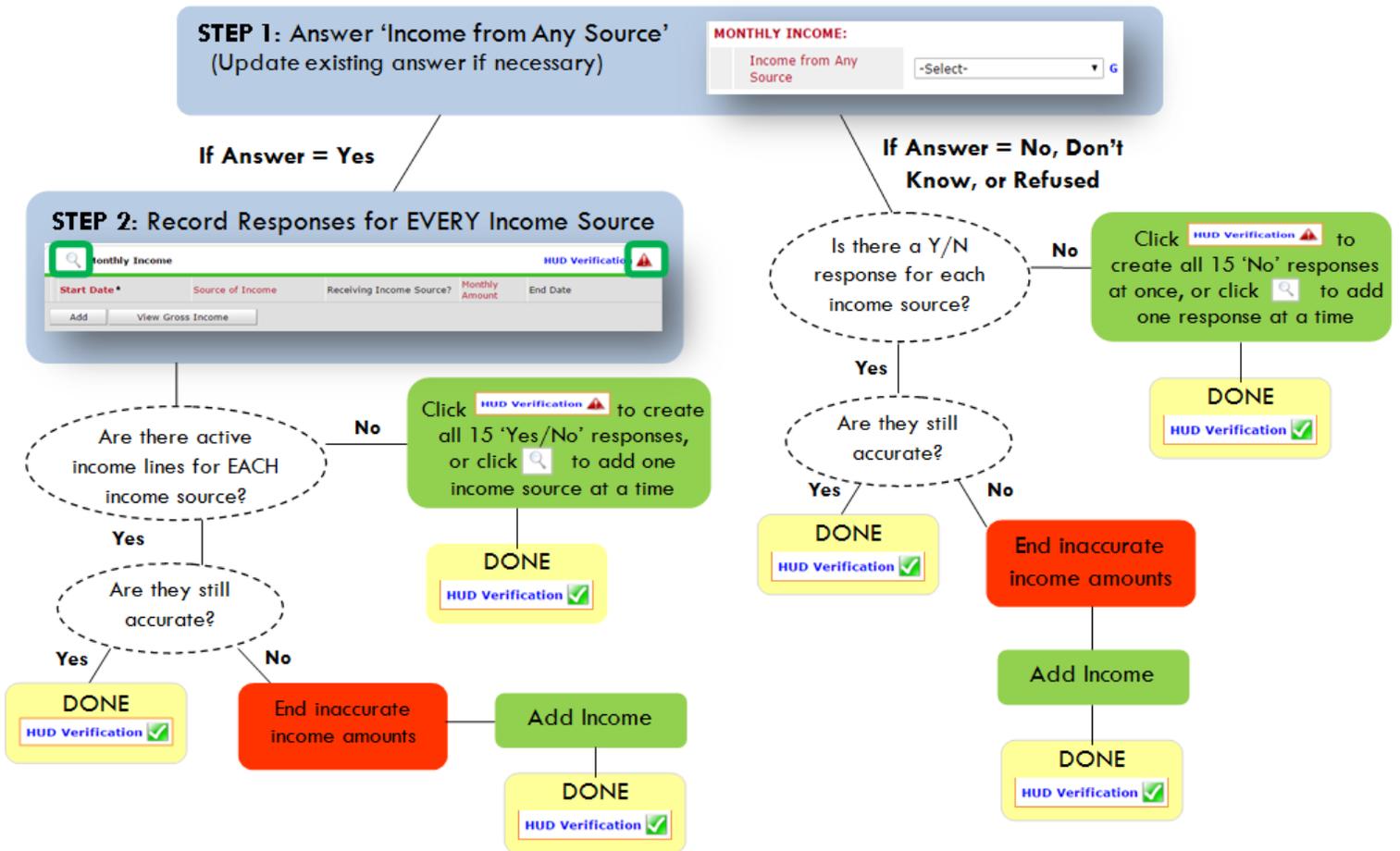
Save & Continue to enter the follow-up assessment

Answer the 2 follow-up questions

Save & Exit

APPENDIX A: RECORDING CLIENT INCOME

- Each client's record should store their entire income history. **Never update a client's income by deleting or writing-over the answers in an existing income record.**
- Each income source should have a Yes/No response. The same is true for Benefits, Disability and Health Insurance types.
- New program entries pre-fill with income data from previous entries. If the income data that pre-fills is not accurate for your point in time, **end date** it and **add** a new/updated income.



Follow the process below to record client income at Entry and Exit:

ADDING INCOME

1. To create all 15 income responses at once for NEW clients, click the HUD . If updating clients who already have responses, click the magnifying glass icon.
2. Leave Start Date as default (date of Entry, Annual Review, or Exit)
3. Select Source of Income
4. Monthly Amount = (\$ amount from this source)
5. Leave End Date blank
6. Save / add another Exit

ENDING INCOME

When updating income at Entry/Exit, enter data in client's program Entry/Exit.

1. Click the pencil next to outdated income
2. Leave Start Date, Source, and Amount unchanged
3. End Date = the day before Entry/Exit
4. Save and Exit

NOTE: Follow the same process when recording Benefits, Disabilities and Health Insurance

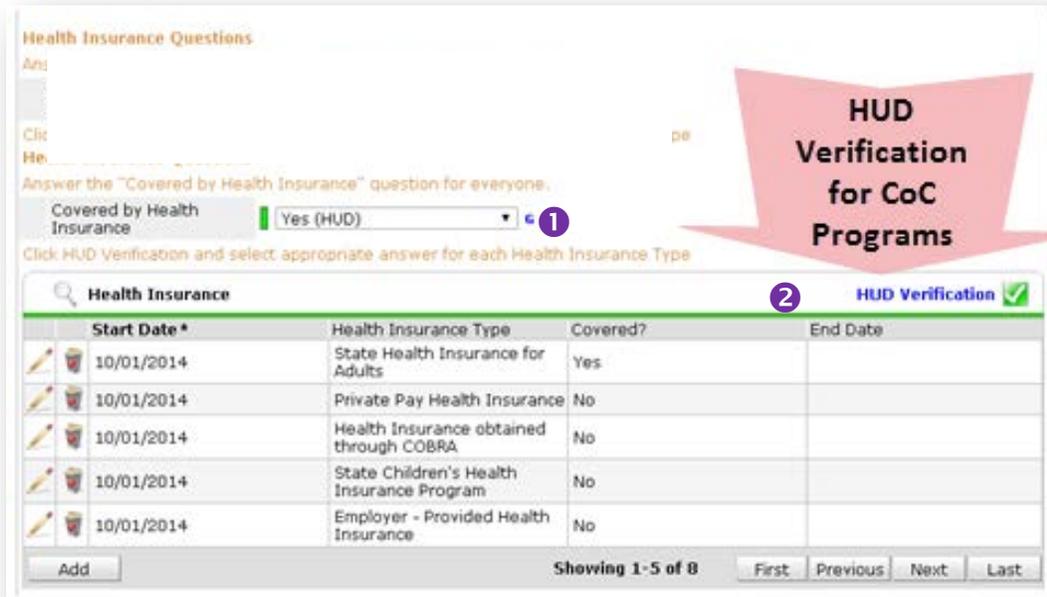
Answering HUD Verification Questions for New Participants

Your program’s Entry may include the following questions:

- Health Insurance
- Disabilities
- Monthly Income
- Non-Cash Benefits

Though these four questions each have different answers available to choose from, all function the same way. This type of question has two parts to answer:

1. Answer the Yes/No question that sits above the HUD Verification.
2. Click HUD Verification, which opens the next window.

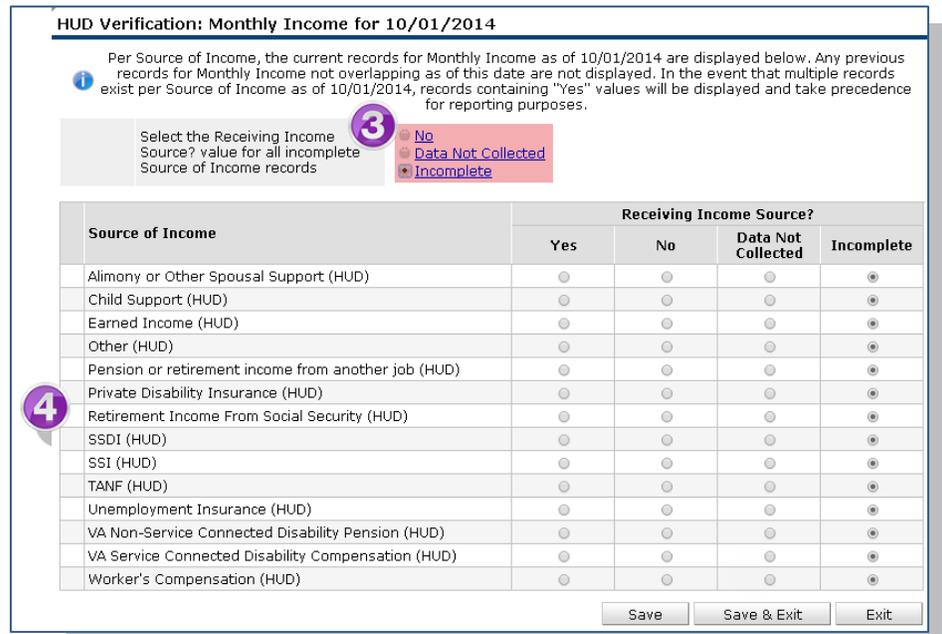


3. Select the “No” link. All of the answers in the bottom section will shift to “No”.

4. Carefully review the list of answers. If one of the answers applies to the participant, shift the answer on that one line to a “Yes”.

If you answer “Yes” to an Income Source for the Monthly Income question, or for the Disability types, an additional box will pop up. See Step 5 and/or 6 below.

Otherwise, click **Save & Exit**.



- INCOME:** Enter the amount of that Income. Enter an approximate amount if necessary.

Record all income received in the 30 days prior to intake, but only if that income will be continuous and ongoing.

Monthly Income

Start Date * 10 / 01 / 2014

Source of Income TANF (HUD)

If Other, Please Specify

Receiving Income Source? Yes

If other, specify

Monthly Amount 5 487

End Date

ARCHIVAL USE ONLY! -Select-

Save Cancel

- DISABILITIES:** Enter "Yes"* in the 2 fields below the Note on Disability box.

***If the project requires an official documentation of disability, you must have that in the client file in order to enter "Yes".**

Click **Save**.

Continue answering the remaining Entry questions.

Add Recordset

Disabilities

Disability Type Mental Health Problem (HUD)

Start Date * 07 / 30 / 2018

Note on Disability

Above condition is going to be long term? (Retired) Yes

If Yes, Expected to be of long-continued and indefinite duration and substantially impairs ability to live independently Yes (HUD)

Disability determination Yes (HUD)

End Date

Save Cancel



When you're done answering questions for the Head of Household, remember to click **Save**, then scroll back to the top of the entry window and click on the names of any other household members included in the entry to complete their assessments.

Updating HUD Verification Questions for Existing Participants

If you are answering the HUD Verification questions for a participant who already exists in ServicePoint, there's a good chance that these type of questions (health insurance, disability, income, non-cash benefits) have already been answered at least once. ServicePoint will display all previously recorded answers as long as they are *ongoing*. This means that no one has entered an "End Date" for the answers you are seeing.

In order for you to update a HUD Verification question that has already been answered, you must enter an End Date for each previously recorded answer **that is no longer correct**. Then create a line for each **new** correct answer; new answers should be dated with the date of your new entry or annual update.

EXAMPLE: Last year, a survivor and her child completed the intake process for a program on 01/01/2017. A couple days later, her advocate created a program entry in ServicePoint using the intake date as the entry date. The advocate answered all of the questions required by ServicePoint in the program entry, including all four of the HUD Verification-type questions (Health Insurance, Disability, Monthly Income, and Non-Cash Benefits). At the time the advocate completed her intake, the participant did not have health insurance.

Health Insurance
Answer the "Covered by Health Insurance" question for everyone.

Covered by Health Insurance:

Click HUD Verification and select appropriate answer for each Health Insurance Type

Health Insurance HUD Verification

Start Date *	Health Insurance Type	Covered?	End Date
01/01/2017	Employer - Provided Health Insurance	No	
01/01/2017	Veteran's Administration (VA) Medical Services	No	
01/01/2017	State Children's Health Insurance Program	No	
01/01/2017	MEDICARE	No	
01/01/2017	Other	No	

Add Showing 1-5 of 10

Notice how each of the individual answers within the HUD Verification-type questions has a **Start Date** of 01/01/2017 (the same as the participants' entry date). Because the advocate recorded these answers from within the program entry dated 01/01/2017, the **Start Date** for each answer defaults to the entry date. **(Don't change it.)**

TIP: After completing a HUD Verification, click on the magnifying glass icon to expand the HUD Verification box and see all of your answers at once!

Show All Health Insurance Records

Provider	Date Effective	Start Date	Health Insurance Type	Covered?	End Date
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Employer - Provided Health Insurance	No	
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Veteran's Administration (VA) Medical Services	No	
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	State Children's Health Insurance Program	No	
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	MEDICARE	No	
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Other	No	
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Indian Health Services Program	No	
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	State Health Insurance for Adults	No	
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Private Pay Health Insurance	No	
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Health Insurance obtained through COBRA	No	
Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	MEDICAID	No	

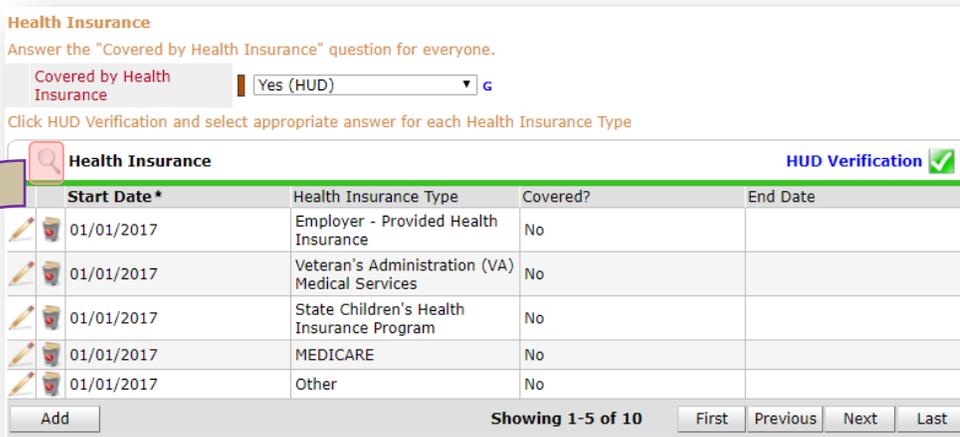
Add Showing 1-10 of 10

A year later, the same participant completed an intake for a new program. A couple days later, her advocate creates an entry for the new program, using the new intake date (01/01/2018) as the program entry date.

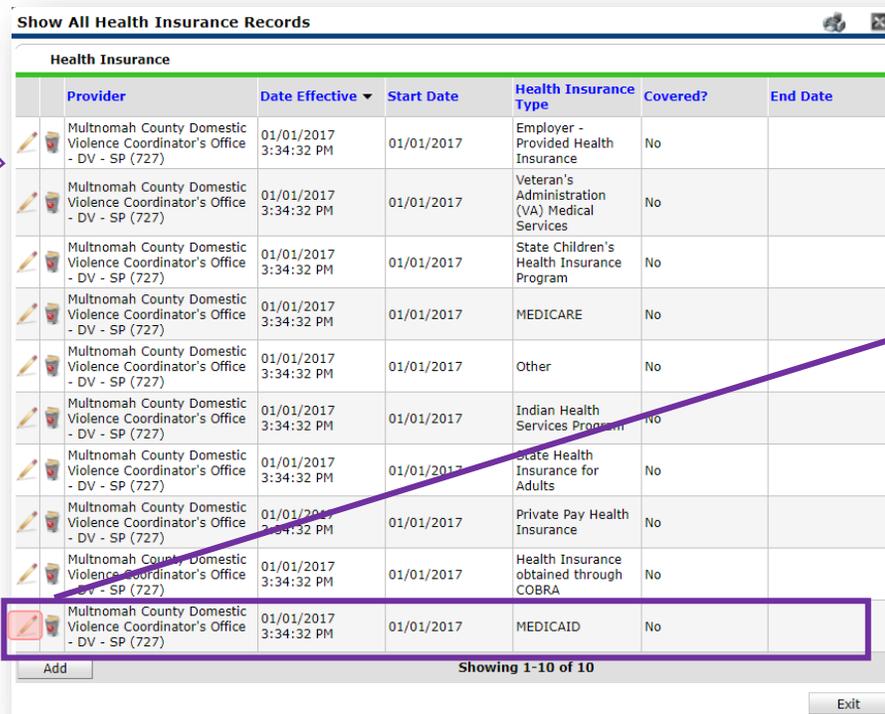
Sometime in the last year, the participant acquired health insurance through the Oregon Health Plan. Yay! The HUD Verification question about Health Insurance in the new program's entry pulls the "No" answer from the last time this question was answered, just like all other questions in ServicePoint. Flip the answer in the first part of the question from a "No" to a "Yes".



Click on the magnifying glass icon to review each of the individual answers within the HUD Verification.



Tip: The **Start Date** shows the date of the entry wherein each answer was created.



OHP is recorded in ServicePoint as "MEDICAID", so this is the line that must be updated to reflect that the participant now has health insurance.

Click on the pencil icon in line with this answer to edit.

The **Start Date** tells you the date of the entry wherein this answer was created. When the answer was created on 01/01/2017, “No” was the correct answer to the question “Covered?” for “MEDICAID”.

But as of 01/01/2018, “No” is no longer a correct answer. Document this change by entering an **End Date** for the “No” answer. The date “No” stopped being correct is the date the participant first acquired health insurance; however, the participant isn’t expected to remember that date, and the advocate is not expected to record it.

But the advocate *does* know that on the date the participant completed the intake for the new program, she had OHP. The advocate is only responsible for reporting what is true as of the **Entry Date**. So, use the date of the day before the program entry as the **End Date**.

In this example, the **Entry Date** for the new program is 01/01/2018, so the **End Date** is 12/31/2017.

After entering an **End Date**, click **Save**.

The **End Date** now appears in line with the “No” for the MEDICAID answer.

	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	MEDICAID	No	12/31/2017
--	---	-----------------------	------------	----------	----	------------

Showing 1-10 of 10

The next step is to document an ongoing “Yes” for MEDICAID as of the date of the new program entry. Click the **Add** button.

1. The **Start Date** defaults to the date of the Program entry. (**Don't change it**).
2. Health Insurance Type is MEDICAID.
3. Covered? Is “Yes”.

LEAVE END DATE BLANK.

Click **Save**.

A correctly updated HUD Verification question:

Show All Health Insurance Records

Health Insurance						
	Provider	Date Effective ▼	Start Date	Health Insurance Type	Covered?	End Date
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2018 5:06:56 PM	01/01/2018	MEDICAID	Yes	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Employer - Provided Health Insurance	No	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Veteran's Administration (VA) Medical Services	No	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	State Children's Health Insurance Program	No	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	MEDICARE	No	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Other	No	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Indian Health Services Program	No	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	State Health Insurance for Adults	No	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Private Pay Health Insurance	No	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	Health Insurance obtained through COBRA	No	
	Multnomah County Domestic Violence Coordinator's Office - DV - SP (727)	01/01/2017 3:34:32 PM	01/01/2017	MEDICAID	No	12/31/2017

Add Showing 1-11 of 11 Exit

A HUD Verification question that correctly captures a change in a participant's circumstances may have multiple lines with **End Dates**, but should have only one *ongoing* line per answer, whether "Yes" or "No".



When you're done answering entry assessment questions for the Head of Household, remember to click **Save**, then scroll back to the top of the entry window and click on the names of any other household members included in the entry to complete their assessments.

APPENDIX C: ANNUAL REVIEW

If client is enrolled for one full year, complete Annual Review; Repeat annually on anniversary of enrollment date.

Interim Reviews are found in ClientPoint, on the Entry/Exit tab of the client record

Click the piece of paper to get started

Client Information | Service Transactions

Summary | Client Profile | Households | ROI | **Entry / Exit** | Case Managers | Case Plans | Measurements | Activities | Assessments

Reminder: Household members must be established on Households tab before creating Entry / Exits

Program	Type	Project Start Date	Exit Date	Interims	Follow Ups	Client Count
New Avenue for Youth: RHY-BC-HP (7841)	RHY	01/29/2021	03/08/2021			

Add Entry / Exit

Showing 1-1 of 1

Add Interim Review

Interim Reviews Associated with this Entry / Exit

Review Date	Review Type	Client Count
No matches.		

Add Interim Review

Interim Review Type:
Annual Assessment

Review Date: Date Annual Assessment was completed

Save & Continue

Interim Review Data

Entry / Exit Provider: New Avenue for Youth: RHY-BC-HP (7841)

Entry / Exit Type: RHY

Interim Review Type*: Annual Assessment

Review Date*: 03 / 10 / 2022 9 : 30 : 21 AM

Save & Continue | Cancel

Review and update information on Disabilities, Income, Health Insurance, Non-Cash Benefits and Client Living Situation

Save and Exit when done