

DCHS

Emergency Rent Assistance and Crisis Support - one-time support to prevent imminent evictions
Providers
<ul style="list-style-type: none">• County Staff (Bienestar de la Familia)• CERA: Centralized Emergency Rent Assistance Network Community Partners (EPHC, Latino Network, IRCO, NAYA, SEI)• SUN Family Resource Navigators
Eligibility: must meet all of the following criteria
<ul style="list-style-type: none">• At or Below 65% Average Median Income (AMI) (\$56,485 1 person HH; \$80,665 4 person HH)• Multico Resident• Imminent Risk of Eviction (Eviction Notice, Active Eviction, Notice to Vacate)
Case Management Services:
<ul style="list-style-type: none">• Eligibility Screening• Collection of Supporting Documentation• Assistance w/ Application Process• Landlord Engagement• Rent Assistance• Pass-Through Utility Assistance• Payment Tracking & Support• Crisis Case Management support/Stipulated Agreement management / (3-month limit)• Referrals to wrap-around services• 6 & 12 Month Follow Up, including legal supports
Level of Assistance
<ul style="list-style-type: none">• Rent arrears, current, and future rent payments (3 months total maximum)
Follow-Up
<ul style="list-style-type: none">• 6 and 12 Month Follow-Up Required: Providers reach out to participants 6 months and 12 months after they have received assistance to fill out a housing retention survey offered in various formats, including text, email, and phone call, and can be facilitated by provider staff. FY25: 92% of households remained stably housed 12 months after being served.

Access Points
<ul style="list-style-type: none"> ● 211 for pre-screen & triage to provider for intake ● Direct contact w/ provider (internal & community partners) ● SUN Family Resource Navigator: All referrals come through SUN schools

Eviction Prevention Legal Services: legal services for households w/ eviction notices in need of mediation, negotiation, & court representation to prevent an eviction

Providers

- Metropolitan Public Defender

Eligibility:

- At or Below 80% AMI (\$69,550 1 person HH; \$99,300 4 person HH)
- Multico Resident
- Imminent Risk of Eviction: Households w/ eviction notices in need of mediation, negotiation, & court representation to prevent an eviction

Case Management Services:

- Courtroom Support
- Courtroom Representation
- Tenant-Landlord Mediation Services
- Training County staff and Community Partners about eviction and attorney referral processes
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Level of Assistance

- Provides legal support to households with an eviction notice to prevent the case from being taken to court
- Provides eviction legal defense in court when cases are filed
- Negotiates reductions in the amount tenants owe (approximately \$150,000 per year)

Follow-Up

N/A: Not currently funded

*some general follow-up exists for all clients from all programs, but EP activities are not funded to track beyond exit
Access Points
<ul style="list-style-type: none"> • Oregon Law Center Online Referral Pathway • Referrals from 211 • Referrals from Community Partners

Eviction Prevention Courtroom Support - support for households engaged in eviction court proceedings in need of mediation, negotiation, & in-court representation to prevent an eviction
Providers
<ul style="list-style-type: none"> • Commons Law Center
Eligibility:
<ul style="list-style-type: none"> • At or Below 65% AMI (\$56,485 for 1 person HH; \$80,665 for 4 person HH) • Multco Resident • Imminent Risk of Eviction: Households in eviction court without legal representation
Case Management Services:
<ul style="list-style-type: none"> • Program Outreach: Direct outreach efforts at the Multnomah County Courthouse to tenants who are attending the 'first appearance' proceedings for eviction • Intake and Screening for Legal Representation • Legal Representation of Tenants Facing Eviction: limited-scope legal representation for tenants at first appearance in a residential Forcible Entry and Detainer (FED) matter, including negotiations, rental assistance referrals, and help filing an Answer or entering a Stipulated Agreement • Limited-scope legal representation for pre-trial negotiations up to the time of, but not including litigation for, trial • Referral for Eviction Legal Defense Financial Assistance Programs
Level of Assistance
<ul style="list-style-type: none"> • Courtroom Support / Representation • Intake & Screening • Referral to wrap-around services

Follow-Up
N/A: Not currently funded *some general follow-up exists for all clients from all programs, but EP activities are not funded to track beyond exit
Access Points
<ul style="list-style-type: none"> • Courtroom Presence

DCJ

County General Fund (CGF) and State Funded Housing
Providers
<ul style="list-style-type: none"> • DCJ/ Multnomah County Sheriff's Office
Eligibility:
<ul style="list-style-type: none"> • Justice involved individual (JII) • Releasing from a carceral setting or being on active DCJ supervision in Multnomah County • For re-entry programs, JII must have no alternative housing options • For subsidy, one-time rental assistance and/or assistance with move-in costs to transitional type housing units, the JII must be able to demonstrate the ability to sustain payments, or be eligible for Health Related Social Needs (HRSN) application • Some DCJ housing has specific population requirements, such as a Mental Health diagnosis, culturally responsive, low mobility, or physical restrictions
Case Management Services:
<ul style="list-style-type: none"> • individualized housing case plan using identified health, behavioral, and social needs. • Housing and/or employment search, scheduling SNAP, SSI, primary care appointments, or substance use disorder referrals, providing advocacy and navigation strategies
Level of Assistance
<ul style="list-style-type: none"> • 6 shelter beds (30-90 days) • City Team Vouchers (est. 1,200 a year) • Transitional Housing- up to 9 months <ul style="list-style-type: none"> ○ 139 units/beds
Follow-Up

Access Points
<ul style="list-style-type: none"> • DCJ

SHS Funded Housing
Providers
<ul style="list-style-type: none"> • DCJ
Eligibility:
<ul style="list-style-type: none"> • Be on active supervision with DCJ with at least a year remaining at the time of referral • Use a prioritization matrix selecting for the highest risk of recidivism, population A (literally and chronically homeless, extremely low income, HUD-recognized disability), and time left on supervision
Case Management Services:
<ul style="list-style-type: none"> • On-site case management • Flexible client assistant fund • tenancy education and mitigation, employment and disability benefits connections, and referrals to mental health and substance abuse treatment
Level of Assistance
<ul style="list-style-type: none"> • 45 housing vouchers • 12 units psh • 16 long-term vouchers (1-2 years)
Follow-Up
Access Points
<ul style="list-style-type: none"> • DCJ

Health Department

HIV Grants Administration (HGAP)
Providers
<ul style="list-style-type: none"> • Cascade Aids Project (CAP)
Eligibility:
<ul style="list-style-type: none"> • HIV diagnosis • Living at less than 300% federal poverty level (\$47,880 1 person HH; \$99,000 4 person HH) • Various eligibility based on housing funding source
Case Management Services:
<ul style="list-style-type: none"> • HGAP funds Cascade AIDS Project with several staff as housing case managers who provide navigation and support. This includes rental assistance, eviction prevention, as well as help with getting onto subsidized housing wait lists, any barrier mitigation possible for folks who are low income and living with HIV. This includes Section 8 vouchers, project-based housing, support with Multco Homeless Services Multnomah Services & Screening Tool (MSST), shelter navigation and other programs. CAP works for HGAP across the 6 county network (Multnomah, Washington, Clackamas, Columbia, Yamhill as well as Clark County, Washington State).
Level of Assistance
<ul style="list-style-type: none"> • Support for various programs from shelter services, eviction prevention, post-eviction planning, supporting for application and waiting lists for Section 8, Homeless Services application and waiting, CAP housing application and waiting list (partly funded with federal and OHA Housing Opportunities for People with HIV/AIDS (HOPWA) funds from HUD, application and waiting list for project-based housing such as Central City Concern properties, Home Forward, Cascadia, etc., below market rate options for those with income, and/or access to Low Income Housing Tax Credit (LIHTC).
Follow-Up
<ul style="list-style-type: none"> • Ongoing case management while on housing wait lists. Regular check in to determine if eligibility and priority has changed for the individual Person With HIV (PWH), and to make referrals to wraparound services as needed.
Access Points
<ul style="list-style-type: none"> • CAP is the main funded agency- they hold drop in hours at their downtown Portland Davis Street location as well as Ecumenical Ministries of Oregon (EMO) drop-in center for folks who are often marginally housed. • HGAP also funds Multco Behavioral Health for shelter beds for PWH. • HGAP also funds ICS (HIV Health Services Center) for navigation directly from the clinic (sometimes referring to CAP or shelter system).

Integrated Clinical Services (ICS)
Providers
<ul style="list-style-type: none"> • Multnomah County Health Centers
Eligibility:
<ul style="list-style-type: none"> • “Positive Screening” for housing assistance or rental needs • Request a follow-up (<i>Note: ICS does not provide direct cash assistance for rent. ICS supports rental applications, help for urgent rent assistance, and housing referrals. ICS also supports Shelter and Motel care, utilities, and rental eviction prevention.</i>)
Case Management Services:
<ul style="list-style-type: none"> • Housing support • Rent assistance
Level of Assistance
<ul style="list-style-type: none"> • CHWs and other members of the primary care team provide screening, assistance and referrals for housing needs, including utilities help, rent assistance, shelter access, moving support, bedbug abatement, and housing navigation. The health center follows CCO guidance on how much funding is available for social support services through both flex funding and through HRSN assistance. CCOs may have different levels of funding available and different rules or requirements to participate.
Follow-Up
<ul style="list-style-type: none"> • CHWs provide follow up for referrals until the referral process is completed
Access Points
<ul style="list-style-type: none"> • Multnomah County Health Centers

HB 5202
Providers
<ul style="list-style-type: none"> • All County behavioral health programs
Eligibility:
<ul style="list-style-type: none"> • Individuals engaged with any of our BHD programs. These funds come from House Bill 5202 which began in 2022; majority of that funding went toward purchase/renovation of homes by providers of Substance Use Disorder treatment and supportive housing. Some

funds were provided to SUD programs for operations, and a portion have been used for direct client assistance for individuals engaged with any internal BHD programs.

Case Management Services:

- Rent assistance/eviction prevention
- Back rent or mortgage
- hotel/motel lodging
- Move-in costs
- Utilities
- storage

Level of Assistance

- Average rent coverage is ~\$1,500 but can be as high at \$3,500 when including back rent owed. This program generally covers 1-3 months of rent on average. Utility costs average ~\$150, but can go as high as \$500, again depending on previously incurred charges.

Follow-Up

- Clinicians work with the individuals to complete a form explaining need; they continue working with these individuals and their families to work toward building sustainability plans.

Access Points

- County Behavioral Health Programs

Impact NW #HD-SVCSGEN-13098-2021 Client Emergency Basic Needs (CEBN)

Providers

- Impact NW

Eligibility:

- 18 years of age or older
- Income no more than 200% current federal poverty guidelines (\$31,920 1 person HH; \$66,000 4 person HH)
- Entering or remaining engaged in SUD treatment within Multnomah County
- Summary statement outlining the client's plan for achieving ongoing housing stability

Case Management Services:

<ul style="list-style-type: none"> • N/A
Level of Assistance
<ul style="list-style-type: none"> • Within a 12-month period, counted from initial access <ul style="list-style-type: none"> ○ \$300 basic needs funds ○ \$600 housing assistance
Follow-Up
<ul style="list-style-type: none"> • Funds are distributed through the referring provider. There is a system in place to track if the client has utilized the funds, when and for what purpose.
Access Points
<ul style="list-style-type: none"> • Referrals come from SUD service providers who have a designated contact person who has gone through the training.

Care Coordination (Choice)
Providers
<ul style="list-style-type: none"> • ACT and ICM contracted vendors • Project Based/Site Specific Supported Housing Providers • Care Coordination Program Direct Payment via Administrative Team
Eligibility:
<ul style="list-style-type: none"> • Adults with serious mental illness who are enrolled in the Choice program with the Behavioral Health Department
Case Management Services:
<ul style="list-style-type: none"> • Project Based FTE, some of which supports eviction prevention work • Direct client assistance, some of which is used for eviction prevention • Creative Solutions that can prevent evictions, such as <ul style="list-style-type: none"> ○ Eviction prevention ○ Cleaning ○ Damages ○ Temporary rent assistance • Exceptional Needs Care Coordination (ENCC) services that can mitigate or prevent evictions
Level of Assistance

<ul style="list-style-type: none"> • The level of assistance varies; vendor requests require written approval by Care Coordination leadership for amounts over \$250.
Follow-Up
<ul style="list-style-type: none"> • Funds are distributed by the behavioral health provider or housing site provider, in coordination with the individual's needs and care plan goals. The provider is responsible for identifying resources and coordinating follow through of resource acquisition. In some instances, funds are distributed directly to a landlord through the Care Coordination administration team via direct payment- in coordination with the Choice ENCC and/or Choice Supervisor.
Access Points
<ul style="list-style-type: none"> • ACT and ICM contracted vendors • Project Based/Site Specific Supported Housing Locations • Choice Model Exceptional Needs Care Coordinator

Care Coordination (ACT/ICM RLRA)
Providers
<ul style="list-style-type: none"> • ACT and ICM contracted vendors
Eligibility:
<ul style="list-style-type: none"> • RLRA Voucher recipients
Case Management Services:
<ul style="list-style-type: none"> • Housing Navigation, which includes: <ul style="list-style-type: none"> ○ Housing barrier reduction ○ Housing placement ○ Eviction prevention ○ Retention
Level of Assistance
<ul style="list-style-type: none"> • The level of assistance is variable. The original estimate was \$1,000 per household. In some cases it is quite a bit less or more depending on the individual needs.
Follow-Up
<ul style="list-style-type: none"> • The participants in this program receive the majority of follow up from their treatment provider team. The team works with the participant

to determine the needs, to provide the funding, and then to follow up and ensure the needs have been addressed.

Access Points

- ACT and ICM providers are able to invoice for funds they provide for clients they are supporting. Occasionally we look for an alternative access point when a client who has an RLRA voucher has separated from their ACT/ICM provider and needs assistance.

Homeless Services Department

Dedicated Homelessness Prevention

Providers

- El Programa Hispano Católico
- Immigrant and Refugee Community Organization (IRCO)
- Latino Network
- Native American Youth & Family Center
- Northwest Pilot Project, Inc
- Oregon Law Center

Eligibility:

- Determined by system of care rules (i.e., adults, youth, families, DSV survivors served by respective system)
- Eviction notice not required
- Criteria in place to determine eligible expenditures, with a focus on basic living expenses related to reducing barriers and maintaining housing

Case Management Services:

- Varies by provider

Level of Assistance

- Varies by provider

Follow-Up

- 6 and 12 months after program exit

Access Points

- Through Contracted Providers

Rapid Rehousing (RRH)/ Rent Assistance

Providers

- Black Community of Portland
- Central City Concern
- College Housing Northwest
- Home Forward
- New Avenues for Youth
- Northwest Pilot Project, Inc.
- Our Just Future
- Outside In
- Rahab's Sisters
- Transition Projects, Inc.
- Urban League of Portland

Eligibility:

- Determined by system of care rules (i.e., adults, youth, families, DSV survivors served by respective system)
- Eviction notice not required
- Criteria in place to determine eligible expenditures, with a focus on basic living expenses related to reducing barriers and maintaining housing.

Case Management Services:

- Varies by provider

Level of Assistance

- Varies by provider

Follow-Up

- 6 and 12 months after program exit

Access Points

- Varies by provider

Portland Housing Bureau

Portland Housing Bureau Eviction Prevention Services
Providers
<ul style="list-style-type: none">● Eviction Legal Defense (ELD)<ul style="list-style-type: none">○ Oregon Law Center, CLEAR Clinic, Metropolitan Public Defender● Landlord-Tenant Mediation Program<ul style="list-style-type: none">○ Resolutions Northwest● Renter's Rights Hotline and Tenant Protections Team<ul style="list-style-type: none">○ Community Alliance of Tenants● Legal Aid Services for Low-Income Renters (LASO)● Fair Housing Council of Oregon (FHCO)● Urban League (UL)● Unite Oregon
Eligibility:
<ul style="list-style-type: none">● At 60% AMI or below (\$52,140 1 person HH; \$74,460 4 person HH)● Eviction Legal Defense (ELD)- must have received a termination notice, a proposed subsidy termination, or eviction summons.
Case Management Services:
<ul style="list-style-type: none">● Eviction Legal Defense (ELD)<ul style="list-style-type: none">○ Oregon Law Center- none○ CLEAR Clinic○ Metropolitan Public Defender-yes● Landlord-Tenant Mediation Program<ul style="list-style-type: none">○ Resolutions Northwest-none● Renter's Rights Hotline and Tenant Protections Team<ul style="list-style-type: none">○ Community Alliance of Tenants-none● Legal Aid Services for Low-Income Renters (LASO)<ul style="list-style-type: none">○ none
Level of Assistance
<ul style="list-style-type: none">● Eviction Legal Defense (ELD)<ul style="list-style-type: none">○ Up to \$6,000 in financial assistance from United Way

- Legal representation
- Case Management
- Fast tracked referral to HRSN approval
- Pre-Filing Diversion
 - Mediation
 - Tenant Advocacy Clinics
- Landlord-Tenant Mediation Program
 - Mediation Services
 - Small pool of financial services
- Renter's Rights Hotline and Tenant Protections Team
 - Tenant Education
 - Culturally specific supports
 - Tenant Advocacy
 - Hotline services
- Legal Aid Services for Low-Income Renters (LASO)
 - Legal counsel for low-income tenants
- Fair Housing Legal Services
 - Fair Housing legal cases (FHCO, UL Collaborative)

Follow-Up

- RSO funded PSU to do follow up surveys and focus groups with tenants served by ELD program

Access Points

- ELD is accessible through OLC's intake line, or walk-ins to MPD or Clear Clinic
- RSO's Technical Assistance Team regularly provides program recommendations to tenants contacting the City, including warm referrals to FHCO
- Tenant Protection Team referrals come from the culturally specific organizations that TPT staff are embedded with (currently SEI)

Legal Services

Oregon Law Center (OLC)

Providers

<ul style="list-style-type: none"> • OLC
Eligibility:
<ul style="list-style-type: none"> • 125% FPL (\$19,950 1 person HH; \$41,250 4 person HH) • Termination notice • Contact before first court appearance
Case Management Services:
<ul style="list-style-type: none"> • Only as directly related to resolving eviction case
Level of Assistance
<ul style="list-style-type: none"> • Referrals for financial assistance • Legal defense
Follow-Up
Access Points
<ul style="list-style-type: none"> • hotline

Metropolitan Public Defenders (MPD)
Providers
<ul style="list-style-type: none"> • MPD
Eligibility:
<ul style="list-style-type: none"> • Varies based on City or County funding • At or below 60%AMI (\$52,140 1 person HH; \$74,460 4 person HH) to 80% AMI (\$69,550 1 person HH; \$99,300 4 person HH), depending on the program • received a termination notice from their landlord or dealing with an eviction case • Various contracts serve specific groups like <ul style="list-style-type: none"> ○ U.S. Veterans ○ MSI/FUP/Sex Trafficking Survivors/HBI/and BIPOC Parents on Probation ○ Coordinated Access enrollees

Case Management Services:
<ul style="list-style-type: none">● City of Portland funding provides case management● Multnomah County funding does not provide case management
Level of Assistance
<ul style="list-style-type: none">● City of Portland funded programs<ul style="list-style-type: none">○ negotiating and communicating with their landlord or landlord's attorney○ assistance with accessing rental assistance funds○ appearing in court, filing required motions, going to trial, and negotiating agreements● Multnomah County Funded programs<ul style="list-style-type: none">○ Eviction defense legal services● Other accessible MPD contracts<ul style="list-style-type: none">○ Barrier reduction, housing, occasion immigration legal services
Follow-Up
Access Points
<ul style="list-style-type: none">● hotline