

UCR - OPI Referral Waitlist

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The purpose of this guide is to add OPI Referrals to the waitlist, change the referral status and update the RAT score in UCR.

Client Search

Do a Client Search to see if the Client is already in UCR

- Find Person Page
- Enter Search Criteria

Multnomah County UAT - RealD UCR

Your search returned no results

Logged in

Search Person Referral Administration Contract Deliverables Contract Payment Management NMTP Transfer Caseloads Reports LTSS Reports NMTP Reports

Find Person

Last Name: First Name: Nickname/Alias:

SSN: Prime #: Alt ID:

Date of Birth: Client ID:

Didn't find who you were looking for? [Create New Person](#)

Show entries Filter:

											Mark Duplicates	
Last Name	First Name	MI	Nickname	DOB	SSN	Prime #	Alt ID	Gender	OA Status	UCR Status	Primary	Duplicate
No person found.												

Add A Client

If your search is returned with “no results”, Add A Client.

- Create New Person

The screenshot shows the UCR system interface. At the top, there is a navigation bar with the Multnomah County logo, 'UAT - RealID', and 'UCR'. A red banner at the top right says 'Your search returned no results'. Below the navigation bar, there is a 'Find Person' section with input fields for Last Name (Doo), First Name (Scooby), Nickname/Alias, SSN, Prime #, Date of Birth, ALT ID, and Client ID. A 'Search' button is highlighted with a purple arrow. Below the search fields, a message says 'Didn't find who you were looking for?' with a blue link 'Create New Person' also highlighted with a purple arrow. At the bottom, there is a table header with columns: Last Name, First Name, MI, Nickname, DOB, SSN, Prime #, Alt ID, Gender, OA Status, UCR Status, Primary, Duplicate, and Mark Duplicates. The table content shows 'No person found.'

- Enter the Name, Date of Birth and Prime if applicable

The screenshot shows the 'Add Person' dialog box in the UCR system. The dialog box has a title bar 'Add Person' and a close button. It contains input fields for Last Name (Doo), First Name (Scooby), Date of Birth (01/01/1950), SSN, Prime #, and Alternate ID. There is also a 'Declined To State' checkbox. A 'Save' button is highlighted with a purple arrow. The background shows the same search results page as the previous screenshot, but the 'Create New Person' link is no longer highlighted.

Add a Referral

- Edit Person Page
- Referrals Tab
- + Add New Referral

UAT - RealID **UCR**

Search Person Referral Administration Contract Deliverables Contract Payment Management NMTP Transfer Caseloads Reports LTSS Reports NMTP Reports

Edit Person

Name: DOO, SCOOBY DOB: 01/01/1950 Age: 73
Prime Number: Alt ID: MCE50QR1 SSN: Medicare #:
Gender: Primary Language:
Other System Information
OA Import Status: Not Imported
UCR Client ID: 170625 MOW Client ID: GetCare ID:

Demographics Contact Info Financial OAA Notes Client Alerts **Referrals** 0

Active Referrals 0 Closed Referrals 0 Request History
List of active referrals only. See history tabs for list of all referrals/services.

+ Add New Referral

Show 25 entries

Referral ID	Program	Status	Referred On	Assigned To/Staff
No referrals found for this person.				

Showing 0 to 0 of 0 entries

1. Program: **OPI Services**
2. Referral Received On:
3. Source of Referral:
4. Assigned To:
5. Staff Member:

Add Program Referral

1 Program: OPI Services

2 Referral Received On: 07/03/2023 3 Source of Referral: Self (Client)

4 Assigned To: AHSC 5 Staff Member: Case Worker, Temporary (ASL)

Save Cancel

Add a Risk Assessment

- Edit Program Referral Page
- Referral Detail Tab
- Risk Assessment Tab
- + Add New

Multnomah County UAT - RealD UCR

Search Person Referral Administration Contract Deliverables Contract Payment Management NMTP Transfer Caseloads Reports LTSS Reports NMTP Reports

Edit Program Referral

OPI Services Referral Status: Pending Service Request Referral ID: 135491 [Add/View Notes](#)

Person: DOO, SCOOBY DOB: 01/01/1950 Age: 73 Prime #/Alt ID: MCES0QR1 Client ID: 170625

Referral Date: 07/03/2023 Referral Source: Self (Client) Assigned To/Staff: AHSC: Temporary Case Worker (ASL)

Referral Detail Service Requests Notes Documents Service History Close Referral Referrals 1

Information Risk Assessments Program Fees

+ Add New

Assessment Date Risk Score Entered By Agency

No OPI Risk Assessment(s) found

1. Assessment Date:
2. Risk Score:

Add Risk Assessment

1 Assessment Date: 07/03/2023

2 Risk Score 6-10 = Moderate Score

Save Cancel

Updating the Service Request Date

The Risk Assessment should be updated once a year. If a client is already on the OPI Waitlist and you are updating the Risk Assessment, also update the Service Request Date to be in sync with the Risk Assessment date.

Revised 10/17/2023

Step 1. Update the Risk Assessment Score:

1. Assessment Date
2. Risk Score

Add Risk Assessment

1 **Assessment Date:** 09/01/2023

2 **Risk Score** 6-10 = Moderate Score

Save Cancel

The most recent Assessment Date will display at the top.

Edit Program Referral

OPI Services Referral Status: Pending Service Request Referral ID: 139585 Add/View Notes

Person: DOO, SCOOPY DOB: 01/01/1950 Age: 74 Prime #/Alt ID: MCLVBSYS Client ID: 172026

Referral Date: 08/01/2023 Referral Source: Self (Client) Assigned To/Staff: FH - SAGE: Temporary Case Worker (DWA)

Referral Detail Service Requests Notes Documents Service History Close Referral Referrals 1

Information Risk Assessments Program Fees

Add New

Assessment Date	Risk Score	Entered By	Agency
12/01/2023	Risk Score : 11-17 = High Score	Fitzgerald, Michelle	ADVSD-CS
08/01/2023	Risk Score : 6-10 = Moderate Score	Fitzgerald, Michelle	ADVSD-CS

Step 2. Update the Service Request Date

Edit Program Referral

OPI Services Referral Status: Pending Service Request Referral ID: 139585 Add/View Notes

Person: DOO, SCOOPY DOB: 01/01/1950 Age: 74 Prime #/Alt ID: MCLVBSYS Client ID: 172026

Referral Date: 08/01/2023 Referral Source: Self (Client) Assigned To/Staff: FH - SAGE: Temporary Case Worker (DWA)

Referral Detail Service Requests Notes Documents Service History Close Referral Referrals 1

Add Service Request

Show 25 entries

Request Date	Request Status	GOP Sent	Service	Provider	Request Amount	Auth Amount	Auth Units
08/01/2023	Waitlist	Not Sent	OPI Case Management				

Showing 1 to 1 of 1 entries

- Update the Requested On date:

Edit Program Referral

OPI Services Referral Status: Pending Service Request Referral ID: 139585 [Add/View Notes](#)

Person: DOO_SCOOBY DOB: 01/01/1950 Age: 74 Prime #/Alt ID: MCLVBSY5 Client ID: 172026

Referral Date: 08/01/2023 Referral Source: Self (Client) Assigned To/Staff: FH - SAGE: Temporary Case Worker (DWA)

Referral Detail **Service Requests** Notes Documents Service History Close Referral Referrals ¹

[Add Service Request](#)

Show entries Filter:

Request Date	Request Status	GOP Sent	Service	Provider	Request Amount	Auth Amount	Auth Units	Frequency
08/01/2023	Waitlist	Not Sent	OPI Case Management					

Service Request Detail

Service Requested: OPI Case Management (36)

Requested On: Amount Requested: \$

Request Status:

Effective On:

Showing 1 of 1 entries

The Service Request Date will now reflect the latest Risk Assessment Date without changing the initial referral date.

Edit Program Referral

OPI Services Referral Status: Pending Service Request Referral ID: 139585 [Add/View Notes](#)

Person: DOO_SCOOBY DOB: 01/01/1950 Age: 74 Prime #/Alt ID: MCLVBSY5 Client ID: 172026

Referral Date: Referral Source: Self (Client) Assigned To/Staff: FH - SAGE: Temporary Case Worker (DWA)

Referral Detail **Service Requests** Notes Documents Service History Close Referral Referrals ¹

[Add Service Request](#)

Show entries Filter:

Request Date	Request Status	GOP Sent	Service	Provider	Request Amount	Auth Amount	Auth Units	Frequency	Paid Amount
12/01/2023	Waitlist	Not Sent	OPI Case Management						

Showing 1 to 1 of 1 entries

Revised 10/17/2023

Reviewing the Waitlist will reflect the latest Risk Assessment date.

Find Service Request

Program: OPI Services Service Group: Case Management Service Category: OPI Case Management
Request Date: Start End GOP Sent: All
Request Status: Waitlist
Assigned Agency: Select One Staff Member: Select One
Prime/Alt ID: Referral ID:
Search Clear

Export To Excel

Show 25 entries

Ref ID	Client Name	Program	Service	Assigned To	Staff	Request Date	Status	Status Rsn	RAT Score
139585	Do0_Scooby	OPI Services	OPI Case Management	FH - SAGE	Temporary Case Worker (DWA)	12/01/2023	Waitlist		11-17 = High Score

Add Service Request

When adding service requests for the Waitlist, **ONLY** add OPI Case Management.

- Service Request Tab
- + Add Service Request

Multnomah County UAT - RealID UCR

Search Person Referral Administration Contract Deliverables Contract Payment Management NMTP Transfer Caseloads Reports LTSS Reports NMTP Reports

Edit Program Referral

OPI Services Referral Status: Pending Service Request Referral ID: 135491 Add/View Notes
Person: DO0_SCOOBY DOB: 01/01/1950 Age: 73 Prime #/ALT ID: MCES0QR1 Client ID: 170625
Referral Date: 07/03/2023 Referral Source: Self (Client) Assigned To/Staff: AHSC: Temporary Case Worker (ASL)

Referral Detail **Service Requests** Notes Documents Service History Close Referral Referrals 1

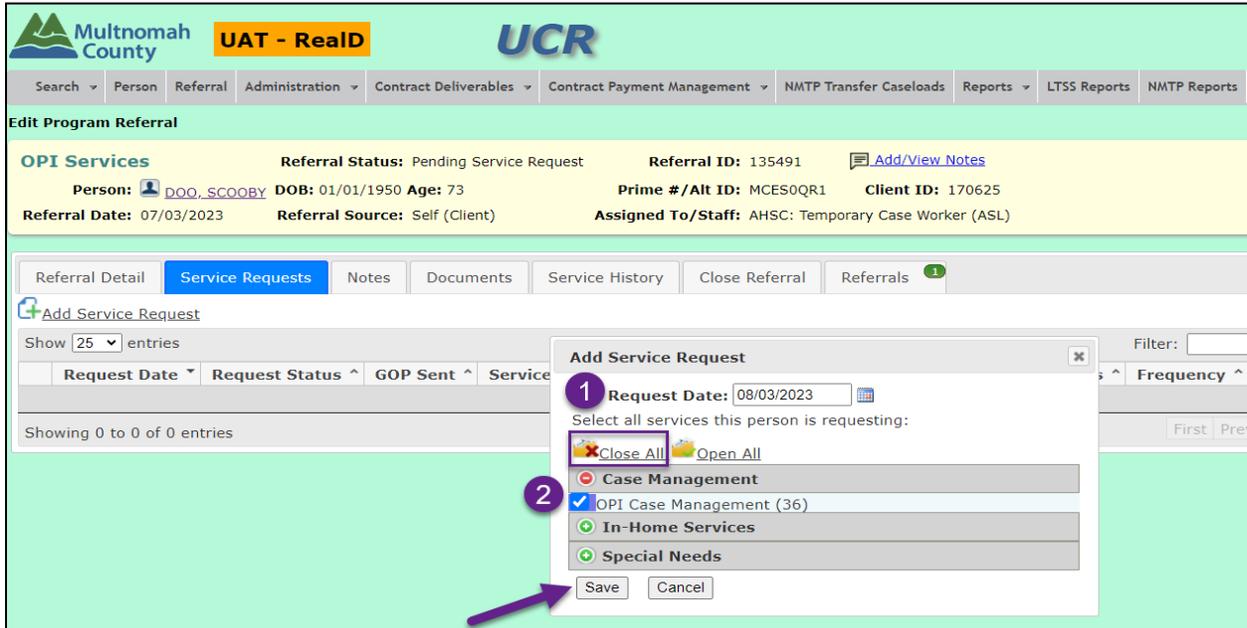
+ Add Service Request

Show 25 entries Filter:

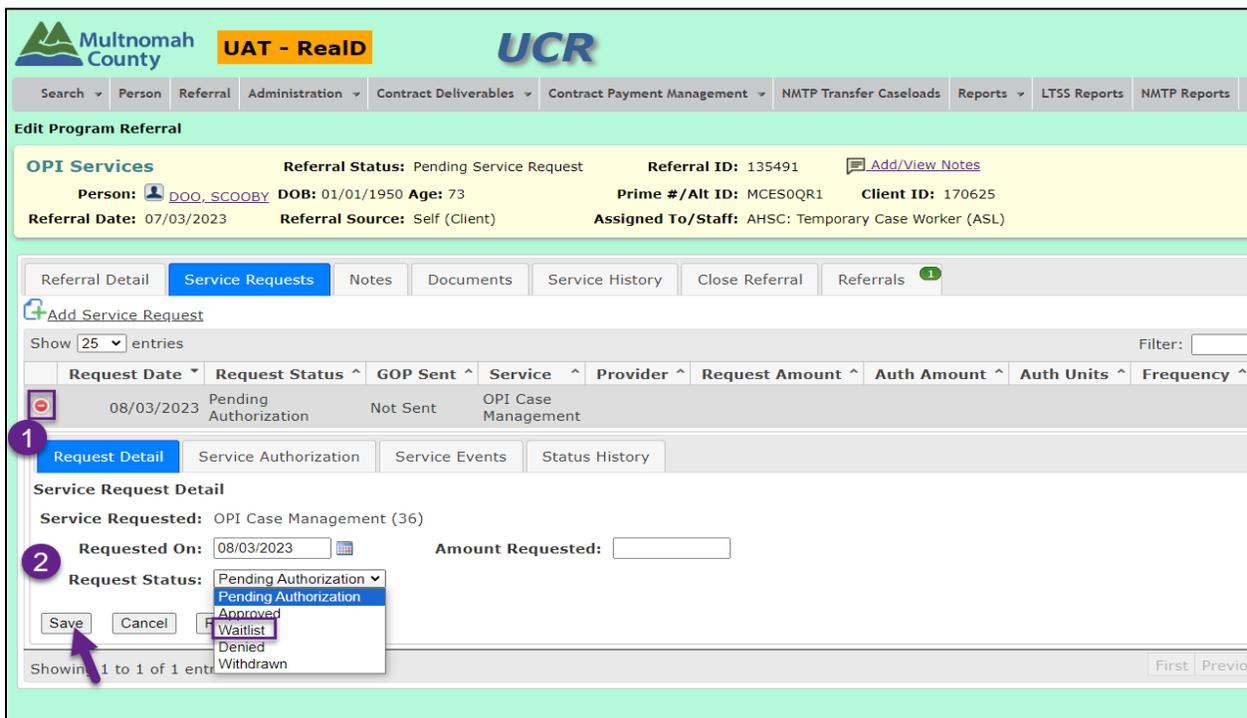
Request Date	Request Status	GOP Sent	Service	Provider	Request Amount	Auth Amount	Auth Units	Frequency
No service request found.								

Showing 0 to 0 of 0 entries First Prev

1. Request Date
 - ~~Close All~~
 - Open the **Green +** Expander next to "Case Management"
2. OPI Case Management (**ONLY**)



- Open the **Green +** Expander
 1. Request Detail
 2. Request Status: Waitlist



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Review Waitlist

- Search Tab
- Find Service Request

Multnomah County UAT - RealD UCR

Search Person Referral Administration Contract Deliverables Contract Payment Management NMTP Transfer Caseloads Reports LTSS Reports NMTP Reports

Find Person
Find Referral
Find MDT Referral
Find LTSS Referral
Find NMTP Referral
Find Family Caregiver Referrals
Find Service Request
Find Service Event
Find Non-Client Activity
Find Provider
Find User
Find Assessments Due
View LTSS Caseloads

First Name: [] Nickname/Alias: []
Prime #: [] Alt ID: []
Client ID: []

Filter: []

Name MI Nickname DOB SSN Prime # Alt ID Gender OA Status UCR Status Primary Du

No person found.

1. Program: OPI Services
2. Service Group: Case Management
3. Service Category OPI Case Management
4. Request Status: Waitlist
5. Assigned Agency:

Multnomah County UAT - RealD UCR

Search Person Referral Administration Contract Deliverables Contract Payment Management NMTP Transfer Caseloads Reports LTSS Reports NMTP Reports

Find Service Request

1 Program: OPI Services 2 Service Group: Case Management 3 Service Category: OPI Case Management

4 Request Date: Start [] End [] GOP Sent: All

5 Request Status: Waitlist

Assigned Agency: IMPACT-NW SE DC Staff Member: Select One

Prime/Alt ID: [] Referral ID: []

Search Clear

[Export To Excel](#)

Show 25 entries

Ref ID	Client Name	Program	Service	Assigned To	Staff	Request Date	Status	Status Rsn	RAT Score
126008		OPI Services	OPI Case Management	IMPACT-NW SE DC	Temporary Case Worker	06/13/2023	Waitlist		1-5 = Low Score
130612		OPI Services	OPI Case Management	IMPACT-NW SE DC		03/28/2023	Waitlist		1-5 = Low Score
126007		OPI Services	OPI Case Management	IMPACT-NW SE DC		05/31/2023	Waitlist		1-5 = Low Score
127020		OPI Services	OPI Case Management	IMPACT-NW SE DC	Temporary Case Worker	05/25/2023	Waitlist		1-5 = Low Score
125994		OPI Services	OPI Case Management	IMPACT-NW SE DC	Temporary Case Worker	03/09/2022	Waitlist		

Showing 1 to 25 of 40 entries

Revised 10/17/2023

Export to Excel

The screenshot shows the 'Find Service Request' section of the UCR - RealD application. It includes search filters for Program (OPI Services), Service Group (Case Management), Service Category (OPI Case Management), Request Date, Request Status (Waitlist), Assigned Agency (IMPACT-NW SE DC), Staff Member, Prime/Alt ID, and Referral ID. Below the filters is an 'Export To Excel' button and a table with columns: Ref ID, Client Name, Program, Service, Assigned To, Staff, Request Date, Status, Status Rsn, and RAT Score. The table contains five rows of data, all with a status of 'Waitlist' and a RAT Score of '1-5 = Low Score'.

1. Select Row 1
2. Data Tab
3. Select Filter
 - a. Sort by RAT Score
 - i. OR
 - b. Sort by Request Date

The screenshot shows the Microsoft Excel 'Data' tab interface. The table from the previous screenshot is imported. Annotations include:

- A purple circle '1' around the first row of the table.
- A purple circle '2' around the 'Data' tab in the ribbon.
- A purple circle '3' around the 'Filter' button in the ribbon.
- A purple arrow pointing to the 'RATScore' column header.
- A purple arrow pointing to the 'Request Date' column header.

 The table columns are: Program, Referral, Client, First Name, Last Name, Prime Number, Alternate, Program Name, Service, Assigned To, Staff Name, Request Date, Status, Status Reason, Status Reason Other, and RATScore. The first row is highlighted in blue.

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Approved Status

Use this Status to transition a Client from the Waitlist to an **active** OPI Services Client.

- Select the Ref ID

Find Service Request

Program: OPI Services Service Group: Case Management Service Category: OPI Case Management

Request Date: Start [] End [] GOP Sent: All

Request Status: Waitlist

Assigned Agency: Select One Staff Member: Select One

Prime/Alt ID: Referral ID:

Search Clear

[Export To Excel](#)

Show 25 entries

Ref ID ^	Client Name ^	Program ^	Service ^	Assigned To ^	Staff	Request Date ^	Status ^	Status Rsn ^	RAT Score ^
136413	Doo, Scooby	OPI Services	OPI Case Management	FRIENDLY-HSE-WEST DC	Temporary Case Worker	09/01/2023	Waitlist		6-10 = Moderate Score

- Service Requests Tab
- Open the **Green +** Expander

Edit Program Referral

OPI Services Referral Status: Pending Service Request Referral ID: 136413 [Add/View Notes](#)

Person: DOO, SCOOBY DOB: 01/01/1960 Age: 63 Prime #/Alt ID: MC302JWQ Client ID: 170949

Referral Date: 08/01/2023 Referral Source: Self (Client) Assigned To/Staff: FRIENDLY-HSE-WEST DC: Temporary Case Worker

Referral Detail **Service Requests** Notes Documents Service History Close Referral Referrals 1

[Add Service Request](#)

Show 25 entries

Request Date ^	Request Status ^	GOP Sent ^	Service ^	Provider ^	Request Amount ^	Auth Amount ^	Auth Units ^
09/01/2023	Waitlist	Not Sent	OPI Case Management				

Showing 1 to 1 of 1 entries

1. Request Detail Tab
2. Request Status: Approved

Edit Program Referral

OPI Services Referral Status: Pending Service Request Referral ID: 136413 [Add/View Notes](#)

Person: DOO, SCOOBY DOB: 01/01/1960 Age: 63 Prime #/Alt ID: MC302JWQ Client ID: 170949

Referral Date: 08/01/2023 Referral Source: Self (Client) Assigned To/Staff: FRIENDLY-HSE-WEST DC: Temporary Case Worker

Referral Detail **Service Requests** Notes Documents Service History Close Referral Referrals 1

[Add Service Request](#)

Show 25 entries Filter: []

Request Date ^	Request Status ^	GOP Sent ^	Service ^	Provider ^	Request Amount ^	Auth Amount ^	Auth Units ^	Frequency ^
09/01/2023	Waitlist	Not Sent	OPI Case Management					

1 Request Detail Service Authorization Service Events Status History

Service Request Detail

Service Requested: OPI Case Management (36)

Requested On: 09/01/2023 Amount Requested: []

Request Status: Approved

Effective On: []

Save Cancel Denied Withdrawn

Showing 1 to 1 of 1 entries First Prev

1. Service Authorization Tab
- UCR - OPI Referral Waitlist

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2. Authorized From Date: add the "Approved" date

Edit Program Referral

OPI Services Referral Status: Active Referral ID: 136413 Add/View Notes
Person: DOO, SCOOPY DOB: 01/01/1960 Age: 63 Prime #/ALT ID: MC302JWQ Client ID: 170949
Referral Date: 08/01/2023 Referral Source: Self (Client) Assigned To/Staff: FRIENDLY-HSE-WEST DC: Temporary Case Worker

Referral Detail | **Service Requests** | Notes | Documents | Service History | Close Referral | Referrals 1

Add Service Request

Show 25 entries Filter:

Request Date	Request Status	GOP Sent	Service	Provider	Request Amount	Auth Amount	Auth Units	Frequency
09/01/2023	Approved	Not Sent	OPI Case Management					

Request Detail | **Service Authorization** | Service Events | Status History

GOP Sent

Authorized From: 09/01/2023 **Authorized To:**

No Provider selected [Select Provider](#)

Authorized Units:

Last Modified By: michellef **Modified On:** 9/22/2023 4:24:38 PM

Showing 1 to 1 of 1 entries [First](#) [Previous](#)

Denied Status

Use this Status if a Client is no longer qualified for OPI Services

- Select the Ref ID

Multnomah County UAT - RealD UCR

Search Person Referral Administration Contract Deliverables Contract Payment Management NMTP Transfer Caseloads Reports LTSS Reports NMTP Reports

Find Service Request

Program: OPI Services Service Group: Case Management Service Category: OPI Case Management
Request Date: Start End GOP Sent: All
Request Status: Waitlist
Assigned Agency: AHSC Staff Member: Select One
Prime/ALT ID: Referral ID:

[Export To Excel](#)

Show 25 entries

Ref ID	Client Name	Program	Service	Assigned To	Staff	Request Date	Status	Status Rsn	RAT Score
135491	Doo, Scooby	OPI Services	OPI Case Management	AHSC	Temporary Case Worker (ASL)	08/03/2023	Waitlist		6-10 = Moderate Score

Showing 1 to 1 of 1 entries

- Service Requests Tab

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- Open the **Green +** Expander

The screenshot shows the 'Edit Program Referral' page for a referral with ID 135491. The 'Service Requests' tab is selected, and a purple arrow points to it. Below the tabs is a table with one entry:

Request Date	Request Status	GOP Sent	Service	Provider	Request Amount	Auth Amount	Auth Units	Frequency
08/03/2023	Waitlist	Not Sent	OPI Case Management					

1. Request Detail Tab
2. Request Status: Denied

The screenshot shows the 'Request Detail' tab for the same referral. A purple arrow points to the 'Request Status' dropdown menu, which is open and shows the following options: Waitlist, Pending Authorization, Approved, Waitlist, Denied, and Withdrawn. The 'Request Status' is currently set to 'Waitlist'.

- Status Reason:

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- If "Other", narrate in the text box

Referral Status: Pending Service Request **Referral ID:** 135491 [Add/View Notes](#)
Person: DOO_SCOOBY **DOB:** 01/01/1950 **Age:** 73 **Prime #/Alt ID:** MCES0QR1 **Client ID:** 170625
Referral Date: 07/03/2023 **Referral Source:** Self (Client) **Assigned To/Staff:** AHSC: Temporary Case Worker (ASL)

Request Detail | **Service Requests** | Notes | Documents | Service History | Close Referral | Referrals 1

Request Date: 08/04/2023 **Request Status:** Waitlist **GOP Sent:** Not Sent **Service:** OPI Case Management

Service Request Detail
Service Requested: OPI Case Management (36)
Requested On: 08/04/2023 **Amount Requested:**
Request Status: Denied
Effective On:
Status Reason: Select One
If Other, Explain:
Save **Cancel**

Withdrawn Status

Use this Status if a Client decides not to join the OPI Program

- Select the Ref ID

Program: OPI Services **Service Group:** Case Management **Service Category:** OPI Case Management
Request Date: Start End **GOP Sent:** All
Request Status: Waitlist
Assigned Agency: AHSC **Staff Member:** Select One
Prime/Alt ID: **Referral ID:**
Search **Clear**

Export To Excel

Show 25 entries

Ref ID	Client Name	Program	Service	Assigned To	Staff	Request Date	Status	Status Rsn	RAT Score
135491	Doo_Scooby	OPI Services	OPI Case Management	AHSC	Temporary Case Worker (ASL)	08/03/2023	Waitlist		6-10 = Moderate Score

Showing 1 to 1 of 1 entries

- Service Requests Tab

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- Open the **Green +** Expander

The screenshot shows the 'Edit Program Referral' page in the UCR system. The 'Service Requests' tab is selected and highlighted with a purple arrow. The page displays a table with one entry for a service request on 08/03/2023 with a status of 'Waitlist'. The referral details include: Referral ID: 135491, Person: DOO, SCOOPY, DOB: 01/01/1950, Age: 73, Prime #/Alt ID: MCE50QR1, Client ID: 170625, Referral Date: 07/03/2023, Referral Source: Self (Client), and Assigned To/Staff: AHSC: Temporary Case Worker (ASL).

1. Request Detail Tab
2. Request Status: Withdrawn

The screenshot shows the 'Request Detail' tab for the service request. The 'Request Status' dropdown menu is open, and the 'Withdrawn' option is selected, indicated by a purple arrow and a circled '2'. The 'Request Date' is 08/03/2023 and the 'Request Status' is 'Waitlist'. The 'Service Requested' is 'OPI Case Management (36)'. The 'Requested On' is 08/03/2023. The 'Amount Requested' is empty. The 'Effective On' is empty. The 'Save' button is highlighted with a purple arrow.

- Status Reason

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- If “Other”, narrate in the text box.

UAT - RealID **UCR**

Search Person Referral Administration Contract Deliverables Contract Payment Management NMTP Transfer Caseloads Reports LTSS Reports NMTP Reports

Edit Program Referral

OPI Services Referral Status: Active Referral ID: 135491 Add/View Notes
Person: DOO_SCOOBY DOB: 01/01/1950 Age: 73 Prime #/Alt ID: MCE50QR1 Client ID: 170625
Referral Date: 07/03/2023 Referral Source: Self (Client) Assigned To/Staff: AHSC: Temporary Case Worker (ASL)

Referral Detail Service Requests Notes Documents Service History Close Referral Referrals 1

Add Service Request

Show 25 entries Filter:

Request Date	Request Status	GOP Sent	Service	Provider	Request Amount	Auth Amount	Auth Units	Frequency
08/04/2023	Denied	Not Sent	OPI Case Management					

Request Detail Service Authorization Service Events Status History

Service Request Detail

Service Requested: OPI Case Management (36)

Requested On: 08/04/2023 Amount Requested:

Request Status: Withdrawn

Effective On:

Status Reason: Select One
If Other, Explain: Client Deceased
Loss of Contact
Other
Remove

Save Cancel

Closing a Referral

After changing a Service Request Status to “Denied” or “Withdrawn”, close the referral.

1. Close Referral Tab
2. Open the **Green +** Expander

UAT - RealID **UCR**

Search Person Referral Administration Contract Deliverables Contract Payment Management NMTP Transfer Caseloads Reports LTSS Reports NMTP Reports

Edit Program Referral

OPI Services Referral Status: Active Referral ID: 139645 Add/View Notes
Person: DOO_SCOO DOB: 01/01/1950 Age: 74 Prime #/Alt ID: MCKIXTED Client ID: 172049
Referral Date: 08/01/2023 Referral Source: Self (Client) Assigned To/Staff: FH - SAGE: Temporary Case Worker (DWA)

Referral Detail Service Requests Notes Documents Service History Close Referral Referrals 1

Referral Status Change History Referral opened on 1/4/2024 by

Change Referral Status

Show 10 entries Filter:

Status	Status Changed On	Reason	Comment	Status Changed By	Modified On
Active		Request Created			01/04/2024

1. Closed On:
2. Reason Closed: **Services Withdrawn/Denied**
3. Comment:

Change Referral Status ✕

1 Closed On 

2 Reason Closed ▼

3 Comment:

