



Case Companion



**Find the information
and support you need**

For victims of crime in Multnomah County

Being a victim of crime is a difficult and complicated process. We know you will likely have many questions while navigating the criminal justice system. We're here to help.

Denise Pena, DJC
Annie Wynne, MCDA

LPSCC
February 12, 2018





“The Oregon Project”

2014- TA request from NIC

2015- June, mapping meeting

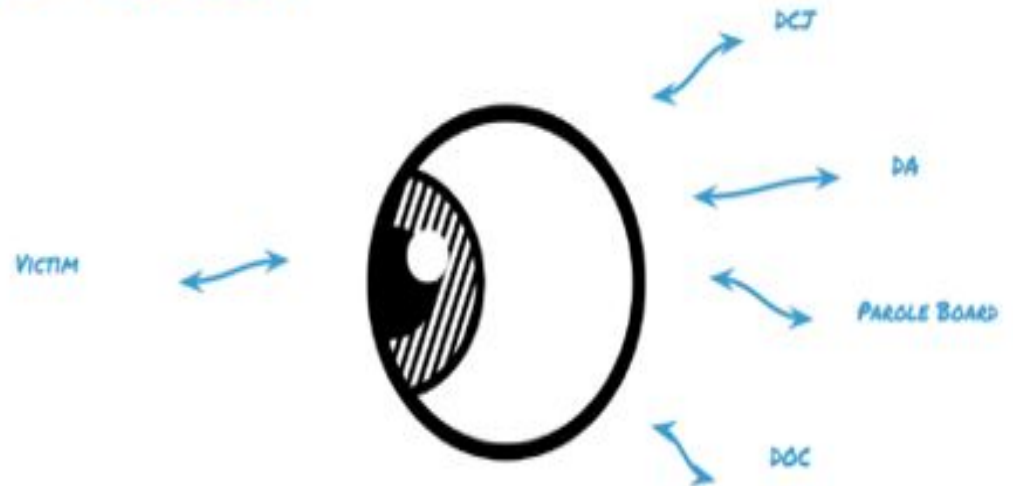
August, D.C.

September, Welcome Rod Underhill

2016- February Minnesota Site Visit

The Portal

The “eyeball”





CODE *for*
AMERICA

+



2016



+



+



NATIONAL CRIME
VICTIM LAW INSTITUTE

+



+



The Multnomah 5

DOC, MCDA, NCVLI, Parole Board, DCJ

We don't take a top-down approach...

Government contractors

Enterprise Vendors
Start Here

Program Databases

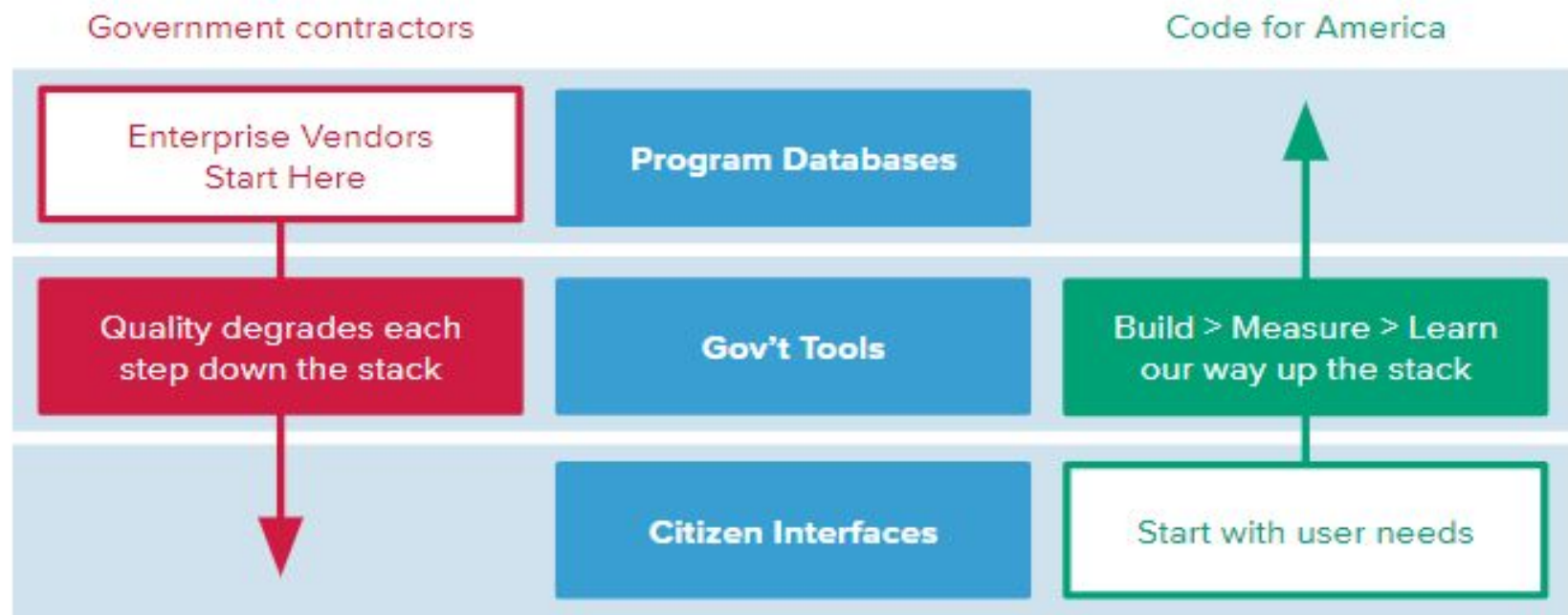
Quality degrades each
step down the stack

Gov't Tools

Citizen Interfaces



We don't take a top-down approach...



...instead, we start with users.

Welcome Pam and Tom

Pam Dineva

Tom Dooner

Designer

Engineer





Who is our user?

Who we talked to

Victims

Community

Meg Garvin- NCVLI

Rosemary Brewer- OCVLC

Jessie Mindlin- VRCL

Gateway Center

Mary Zinkin- Center for Trauma
Support

DCJ

DA's Office

DOJ

DOC

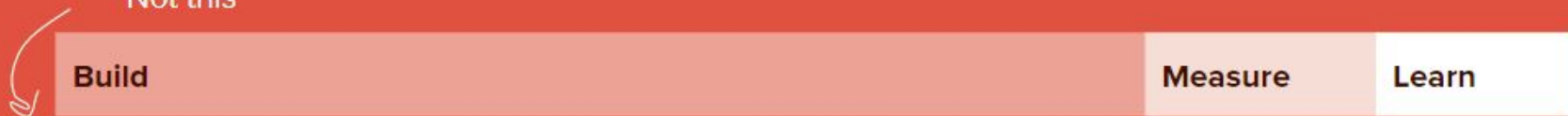
Parole Board





Build Small. Learn. Repeat.

Not this



This



Today

End of project

More Pain

Start Here



90 days notice is too short release notice

"Restitution was ordered but I haven't seen payments"

"I don't have control over what's going to happen"

Inconsistencies among jurisdictions on what my rights mean...

Earliest release date ≠ earliest "supermarket" date

"Who do I call??"

Victim rights are difficult to comprehend

Having to retell my story can be re-traumatizing

"I have to sign up for notifications repeatedly?"

Less Feasible

More Feasible

Grand Jury is ambiguous and scary

Trial setover burn out victims

Hearings are too short notice!

Setovers!

VINE notifications are retraumatizing

Some victims want to tell their story

Victims don't hear about structured PV sanctions

There's no way to see the big picture of prosecution timeline

Less Pain

Post residency- staying in touch

Calendar view for Multnomah County, May 2017. The calendar shows a weekly layout with days of the week and dates. Events are color-coded and include:

- Monday, May 15: low strength
- Tuesday, May 16: push con/core
- Wednesday, May 17: FB Strength, Natalie Vacation, 12pm
- Thursday, May 18: HIT
- Friday, May 19: pull strength

Other events include Multnomah Stand, FSU Lead Interview, Commitment to Victim, Review/Edit Restitution broc, present Board meeting at 10:55 - 11:55am, Lunch-Amy, Susan, Laura 12pm, Picnic House, JSD-VSN, GOTR, and Meeting with Max Williams.

Weekly Demo #3
April 5th, 2017

Name	Date Modified	Size	Kind
2017-03-23.pptx	May 4, 2017, 2:04 PM	1.6 MB	Micros...cument
2017-03-30.pptx	May 4, 2017, 2:04 PM	1.3 MB	Micros...cument
2017-04-05.pptx	Apr 5, 2017, 8:26 PM	3 MB	Micros...cument
2017-04-20.pptx	Apr 19, 2017, 8:44 PM	3 MB	Micros...cument
2017-05-04.pptx	May 3, 2017, 8:59 PM	2.6 MB	Micros...cument
2017-05-17.pptx	May 18, 2017, 12:24 PM	7.9 MB	Micros...cument
2017-05-25.pptx	May 25, 2017, 12:02 PM	2 MB	Micros...cument
2017-05-31.pptx	Jun 1, 2017, 12:20 PM	2.5 MB	Micros...cument



My Advocate - Look up an offender in prison - x My Advocate x Pam

Secure https://myadvocateoregon.org/offenders/oregon

My Advocate Beta

[Back](#)

Look up an offender in prison

By Name:

First Name Last Name

[Search by SID number](#)

V 1



My Advocate x My Advocate - Helping victims x Pam

Secure https://myadvocateoregon.org/offenders/oregon/5835726#how-can-i-stay-informed-abou... ☆


Offender Public Information

SID	Offender Name
5835726	Keenan, Charles Martin
Status	Offender Photo
Inmate	Show Photo
Earliest Release Date (Not Finalized)	Location
Life	Two Rivers Correctional Institution

Frequently Asked Questions

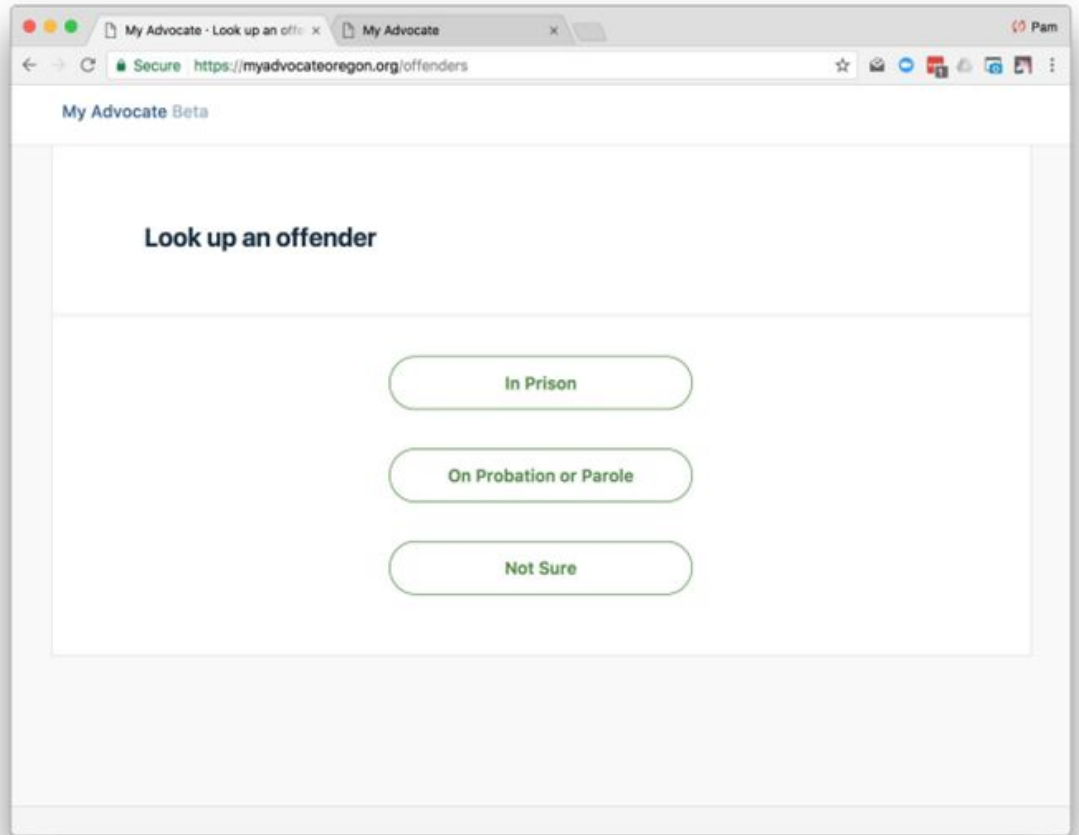
- + How might the earliest release date change?
- + How can I stay informed about where the offender is?

Who can I talk to?

 **Robyn Masella**
Victims Specialist, Board of Parole & Post-Prison Supervision



V2 Probation

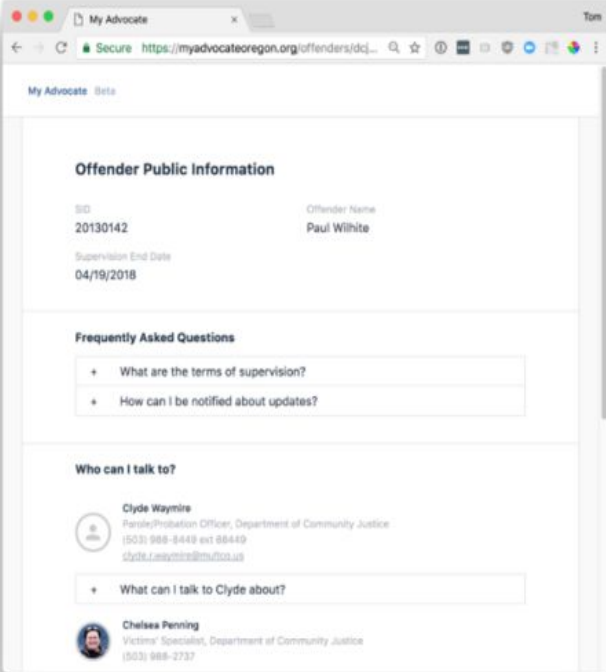




Melody

A survivor of domestic violence

“It’s reassuring to have the PO’s contact information in case I need them.”



The screenshot shows a web browser window with the URL <https://myadvocateoregon.org/offenders/dc...>. The page title is "My Advocate Beta".

Offender Public Information

SIC	Offender Name
20130142	Paul Wilhite
Supervision End Date	
04/19/2018	

Frequently Asked Questions

- + What are the terms of supervision?
- + How can I be notified about updates?

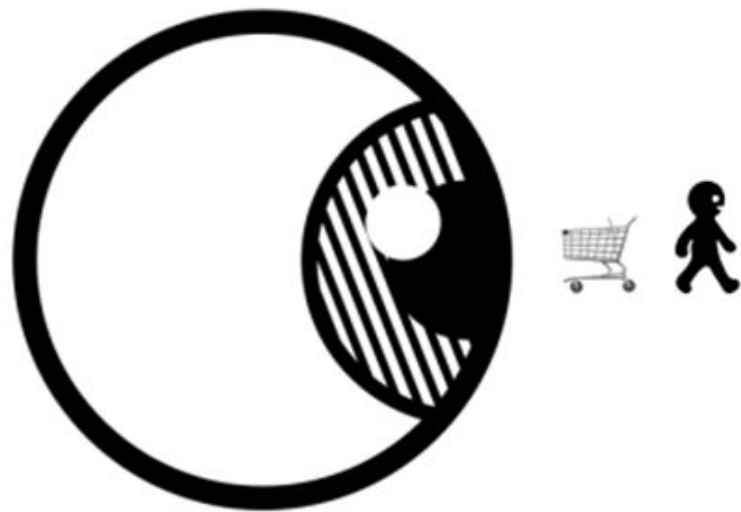
Who can I talk to?

Clyde Waymire
Parole/Probation Officer, Department of Community Justice
(503) 988-8449 ext 86449
clyde.waymire@dmu.tn.us

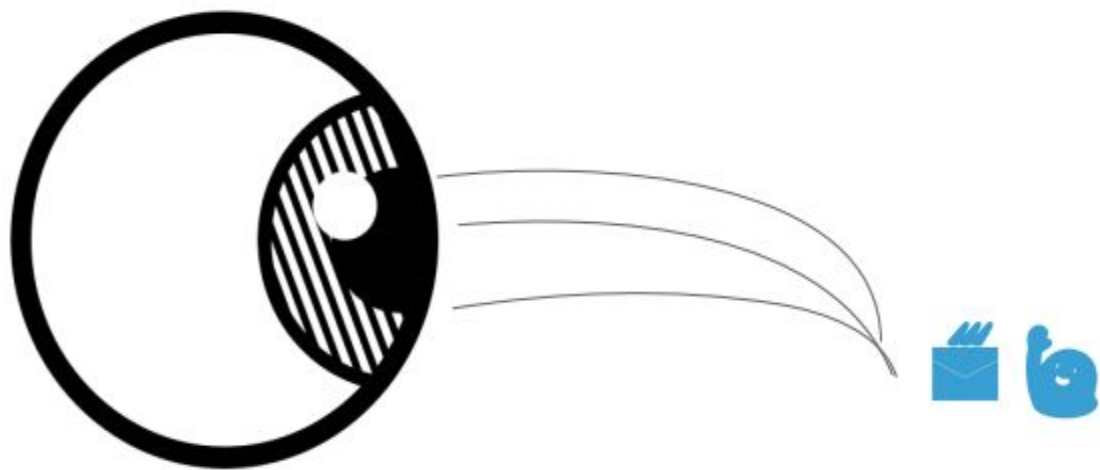
+ What can I talk to Clyde about?

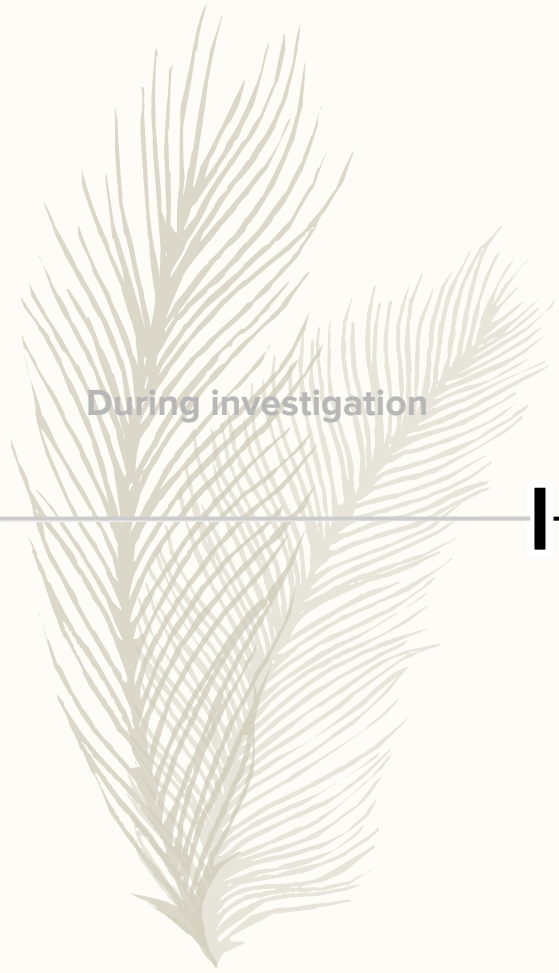
Chelsea Penning
Victims' Specialist, Department of Community Justice
(503) 988-2737

What if instead of going to the one-stop shop



**The shop came to me,
as a victim**

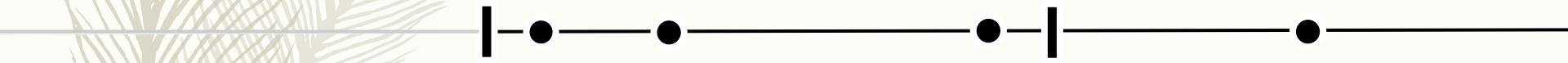




During investigation

During prosecution

After sentencing





Victim's Assistance Program
 1021 SW Fourth Avenue, Room 804
 Portland, OR 97204-1193
 Phone: (503) 988-3287
 www.mcda.us

Date: _____

VICTIM'S NAME
 VICTIM'S ADDRESS
 PORTLAND OR 97266

DA#: 2361066-1

Victim's Rights Notification

As a victim, you have the right to be notified prior to every critical stage of the case so that you can be present. You may also choose not to assert this right. Many of the hearings are procedural and they may not be of interest to you. **Even if you do not assert this notification right**, you will still get notice of any trial date (by subpoena), you will still have the right to seek restitution for financial losses, and you will still receive notice of the conviction and sentence of the defendant. Unless subpoenaed, you **DO NOT** need to attend sentencing for the judge to order that restitution be paid to you. However, in order to receive restitution you do need to complete and return to the District Attorney's Office the restitution paperwork that has been or will be sent to you.

I do want the District Attorney to assert and enforce my rights to the extent that the District Attorney believes it will best serve the effective prosecution of this case.

Please let us know if you wish to request any of these rights by checking all boxes that apply:

- To be notified in advance of any critical stage of the proceedings held in open court.
- In a violent felony case, that a Deputy District Attorney consult with you before making a plea offer and before entering into a final plea agreement.
- To be notified in advance about release hearings. (Provide the best method of contact in the box below.)
- To be notified in advance about probation revocation hearings.
- If the crime involved the transmission of body fluids, testing of the defendant for HIV and other communicable diseases.
- In a DUII automobile collision case, that information about the case given to the defendant is also shared with you.
- To limit copying or distribution of visual or audio recordings of sexual conduct by a child or invasion of personal privacy.
- To allow no coverage of sex offense proceedings by media television, photography or recording equipment.
- To have as a special condition of post-prison supervision that the person convicted of a sex crime in your case not live within three (3) miles of your home if you were younger than 18 years old when the crime occurred (exceptions may apply).
- The right to prompt restitution, which is the loss to you caused by the defendant. **To receive restitution you must complete and return the restitution paperwork that has been or will be sent to you.**
- Any other right set out on the opposite page. Please be specific: _____
- For person crimes and burglary in the first degree only.** To request ongoing involvement in any court actions that happen after the conviction such as appeal, post-conviction or federal habeas proceedings.

Signature _____

Print Name _____

Date _____

NOTE: If you do not return this form within 14 days of the date listed at the top of this page, we will proceed based on the belief that you do not wish to assert and enforce any of these rights at this time. If at some later point in time you do want to assert any of these rights, please contact the District Attorney's Office. If your contact information changes, you will need to update the District Attorney's Office immediately.

PLEASE FILL OUT THE INFORMATION ON THIS FORM, DATE, SIGN AND RETURN

Please provide your correct contact information:

E-mail _____

Cell Phone _____

Home Phone _____

Work Phone _____



Case Companion

Request My Rights Online

Every crime victim in Oregon has legal rights. Many victims' rights are automatic, although you may need to tell someone you want to receive them. Use this form to tell the Multnomah County District Attorney which rights you'd like to receive.

There are three sections. We'll walk you through each of:

1. Rights to notification
2. Right to restitution
3. Rights in special circumstances

[BEGIN →](#)

Case Companion

Case Companion Multnomah County


Request My Rights Online

1. Right to notification

We'll give you a call before a critical stage hearing. You have a choice to attend or not to attend. Critical stages include (but not limited to):

- Release Hearings
- Plea Hearings
- Sentencing

Notify me in advance of any critical stage of the proceedings held in open court




[Test] Here is a copy of your request - pam@codeforamerica.org - Code for America Mail

Secure <https://mail.google.com/mail/u/0/?ui=2&view=bt&ver=8vsvsk8i4c2g&search=inbox&th=15e58bedf4f8f7...>

Multnomah District Attorney team@casecompanion.org via mail230.si 12:51 PM (0 minutes ago) ☆

to me ▾




Rod Underhill, District Attorney
Victim Assistance Program
[503-988-3275](tel:503-988-3275)
mdda.us

A copy of your request

Hi Pam,

You're receiving this email because you have requested Victims' Rights. You selected the following:


- To be notified in advance of any critical stage of the proceedings held in open court
- In violent felony case, that a Deputy District Attorney consult you before making a plea offer and before entering into a final plea agreement




[Test] Here is a copy of your request - pam@codeforamerica.org - Code for America Mail

Secure | <https://mail.google.com/mail/u/0/?ui=2&view=btop&ver=8vsvsk8i4c2g&search=inbox&th=15e58bedf4f8f7...>

📧 ⚠️ 🗑️ 📁 🏷️ More ▾

 **Multnomah District Attorney** team@casecompanion.org via mail230.suw' 12:51 PM (1 hour ago) ☆ ↩️ ▾

to me ▾



Rod Underhill, District Attorney
Victim Assistance Program
[503-988-3275](tel:503-988-3275)
mcda.us

What happens next

- We will send a letter every time there's a **critical stage hearing** coming up. We often call as well. You are welcome to attend but you don't have to.
- We will send a letter every time there's a **release hearing** coming up. We often call as well. You are welcome to attend but you don't have to. You also have the right to speak at this hearing.
- You may be also **subpoenaed** as a witness. In that case, we'll send you a separate letter, phone call, or email. If you're subpoenaed as a

Case Companion Multnomah County

Find the information and support you need

For victims of crime in Multnomah County

Being a victim of crime is a difficult and complicated process. We know you will likely have many questions while navigating the criminal justice system. We're here to help.

● After the case is closed

[Look up offender status](#)

Find the offender status and who's available to answer questions.

[What happens after sentencing](#)

Read about what happens after sentencing and what support is available.

[Look up the status of your case](#)

Look up the online court records after sentencing to find the sentencing documents.

You can also see if restitution was issued.

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Look up an offender

In Prison

On Probation or Parole

Not Sure

Case Companion Multnomah County

[Back](#)

Look up an offender **in prison**

By Name:

First Name

Last Name

[Search by SID number](#)

Search

Offender Public Information

SID

1000000

Offender Name

Stewart, Martha

Status

Inmate

Offender Photo

[Show Photo](#)

Earliest Release Date (Not Finalized)

05/16/2032

Location

Snake River Correctional Institution

Frequently Asked Questions

- + How might the earliest release date change?
- + How can I stay informed about where the offender is?

Offender Public Information

SID

1000000

Offender Name

Stewart, Martha

Status

Inmate

Offender Photo

[Show Photo](#)

Earliest Release Date (Not Finalized)

05/16/2032

Location

Snake River Correctional Institution

Frequently Asked Questions

– How might the earliest release date change?

Earliest Release Date is not firm until closer to release. It gets updated periodically by counselors. The closer to release, the more predictable this date becomes.

What does Earliest Release Date include?

Earliest Release Date includes the sentence minus 20% Earned Time.

Who can I talk to?



Robyn Masella

Victims Specialist, Board of Parole & Post-Prison Supervision

+ Robyn's contact information

+ What can I talk to Robyn about?



Saydyie DeRosia

Victim Services Coordinator, Oregon Department of Corrections

+ Saydyie's contact information

+ What can I talk to Saydyie about?

Frequently Asked Questions

+ What are the terms of supervision?

Who can I talk to?



Jamiel BROWN

Parole/Probation Officer, Department of Community Justice

(503) 988-8457 ext 88457

jamiel.brown@multco.us

+ What can I talk to Jamiel about?



Chelsea Penning

Victims' Specialist, Department of Community Justice

(503) 988-2737

chelsea.penning@multco.us

+ What can I talk to Chelsea about?

+ What can I talk to Jamiel about?



Chelsea Penning

Victims' Specialist, Department of Community Justice

(503) 988-2737

chelsea.penning@multco.us

- What can I talk to Chelsea about?

As an advocate, Chelsea can use the available offender information to help you create a safety plan tailored for your needs. For example:

Safety and safety-planning

How do I keep myself safe now? How do I explain this to my kids and keep them safe?

How can I be more safe as I prepare to leave an abusive relationship? How can I be more safe if I want to stay in the relationship?


What is the Address Confidentiality Program? Do I qualify?

Victim Rights

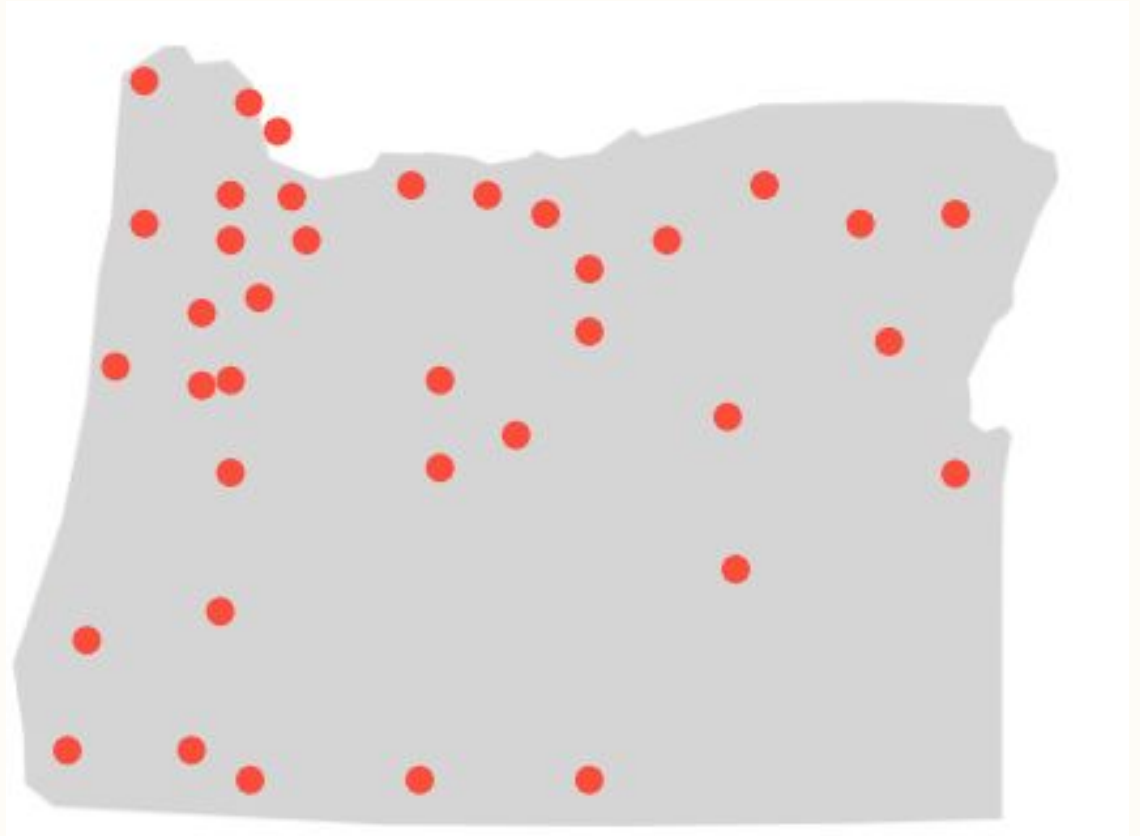
What rights do I have to protect me from my landlord or employer?



Avoid the runaround. The support exists, there are missed connections.



**Every crime victim deserves
easy, simple and respectful
support from the justice
system...regardless of jurisdiction.**



Next Steps?



Questions?

Denise Pena

Community Justice Manager, DCJ

denise.c.pena@mutco.us

503-988-4793

Annie Wynne

VA Program Supervisor- MCDA

annie.wynne@mcda.us

503-988-5451