



## Quality care & comprehensive coverage—all in one place

At Willamette Dental, we believe dental care should do more than fix problems — it should prevent them.



Plans in Oregon underwritten by Willamette Dental Insurance, Inc.,  
plans in Washington underwritten by Willamette Dental of Washington, Inc.  
and plans in Idaho underwritten by Willamette Dental of Idaho, Inc.  
011-WD(5/25)



## PREDICTABLE AND EASY

# Insurance that brings *peace of mind*

With over 55 years of expertise, we've pioneered an approach that integrates **evidence-based care**, **clinical leadership**, and **comprehensive insurance solutions**. Together, these elements create a system that delivers better outcomes and a brighter future for all.

With a Willamette Dental plan, you'll know exactly what to expect with predictable copays and no surprise bills. The Willamette model combines preventive care with comprehensive coverage that's affordable, with no annual maximums\*, no deductibles, and no claim forms to worry about.

## Quality care from *quality providers*



4.6 average for all offices



As a member, you'll have access to our top quality dental providers across our convenient dental offices. Learn more about our offices and providers at [willamettedental.com](https://willamettedental.com), complete with unfiltered patient star ratings and comments.

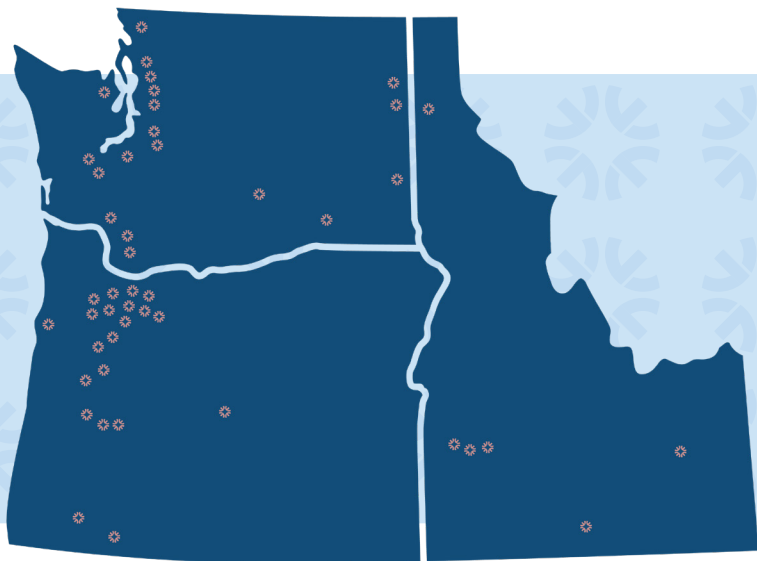
*\*Benefits for implant surgery have a benefit maximum, if covered.*

# Key plan features

- **Predictable out of pocket costs** — No annual maximums,\* deductibles, or waiting periods
- **Seamless care access** — Willamette Dental offices provide all benefits and services
- **Hassle-free scheduling** — Call 1.855.433.6825 to book your appointment
- **Convenient office hours** — Open Mon – Fri 7AM – 5:30PM, with rotating Saturday availability
- **Emergency care when you need it** — In-person visits within 48 hrs and 24/7 phone support
- **Language accessibility** — Interpreter services available from scheduling to chairside
- **Comprehensive specialty services** — Including orthodontics for all ages
- **No ID card needed** — Your information is securely stored for easy access

## Convenient, Pacific Northwest Locations

With nearly 50 locations across three states, we make high-quality dental care convenient and accessible. Addresses and directions at [willamettedental.com](https://willamettedental.com)



## Appointments or Emergencies

855.433.6825, Option 1

TTY: 711

Mon – Fri 7 AM to 5:30 PM PT, Sat 7 AM to 1 PM PT

Dental emergency assistance available 24 hours per day, 7 days per week

## Questions about your benefits?

Contact Member Services at 855.433.6825, Option 2 or [memberservices@willamettedental.com](mailto:memberservices@willamettedental.com)

Member Services Hours: Mon – Fri 8 AM to 5 PM PT



[willamettedental.com](https://willamettedental.com)

Dental services provided by: Willamette Dental Group, P.C.  
Underwritten by: Willamette Dental Insurance, Inc. 6950 NE Campus Way, Hillsboro, OR 97124  
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# Summary of Benefits



Multnomah County– OR331 – 1/1/2025

COVERED BENEFITS	COPAYS
Annual maximum	No annual maximum*
Deductible	No deductible
General & ortho office visit	You pay \$10 per visit
<b>DIAGNOSTIC &amp; PREVENTIVE SERVICES</b>	
Routine & emergency exams	Covered with the office visit copay
X-rays	Covered with the office visit copay
Teeth cleaning	Covered with the office visit copay
Fluoride treatment	Covered with the office visit copay
Sealants (per tooth)	Covered with the office visit copay
Head and neck cancer screening	Covered with the office visit copay
Oral hygiene instruction	Covered with the office visit copay
Periodontal charting & evaluation	Covered with the office visit copay
<b>RESTORATIVE DENTISTRY</b>	
Fillings	Covered with the office visit copay
Porcelain-metal crown	Covered with the office visit copay
<b>PROSTHODONTICS</b>	
Complete upper or lower denture	Covered with the office visit copay
Bridge (per tooth)	Covered with the office visit copay
<b>ENDODONTICS &amp; PERIODONTICS</b>	
Root canal therapy - anterior	Covered with the office visit copay
Root canal therapy - bicuspid	Covered with the office visit copay
Root canal therapy - molar	Covered with the office visit copay
Osseous surgery (per quadrant)	Covered with the office visit copay
Root planing (per quadrant)	Covered with the office visit copay
<b>ORAL SURGERY</b>	
Routine extraction (single tooth)	Covered with the office visit copay
Surgical extraction	Covered with the office visit copay
<b>ORTHODONTIA TREATMENT</b>	
Pre-orthodontia treatment	You pay a \$150 copay***
Comprehensive orthodontia treatment	You pay a \$1,500 copay
<b>DENTAL IMPLANTS</b>	
Dental implant surgery	Implant benefit maximum of \$1,500 per calendar year
<b>MISCELLANEOUS</b>	
Occlusal guard	Covered with the office visit copay
Local anesthesia	Covered with the office visit copay
Dental lab fees	Covered with the office visit copay
Nitrous Oxide	You pay a \$40 copay
Specialty office visit	You pay \$30 per visit
Out of area emergency care reimbursement	You pay charges in excess of \$100

\*Benefits for implant surgery have a benefit maximum, if covered. \*\*Dental implant-supported prosthetics (crowns, bridges, and dentures) are not a covered benefit. \*\*\*Copay credited towards the Comprehensive Orthodontia Treatment copay if patient accepts treatment plan.

## Underwritten by Willamette Dental Insurance, Inc.

Presented are just some of the most common procedures covered in your plan. The certificate of coverage contains a complete description of covered benefits and copays.



# Exclusions and Limitations



This is only a summary. The certificate of coverage contains a complete description of the limitations and exclusions.

## EXCLUSIONS

- Bone grafting.
- Bridges, crowns, dentures, or prosthetic devices requiring multiple treatment dates or fittings if the prosthetic item is installed or delivered more than 60 days after termination of coverage.
- The completion or delivery of treatments or services initiated prior to the effective date of coverage.
- Cone beam CT X-rays and tomographic surveys.
- Dental implant-supported prosthetics or abutment-supported prosthetics (crowns, bridges, and dentures).
- A dental implant surgically placed prior to the member's effective date of coverage that has not received final restoration or a dental implant for treatment of a primary or transitional dentition.
- Endodontic services, prosthetic services, and implants that were provided prior to the effective date of coverage.
- Endodontic therapy completed more than 60 days after termination of coverage.
- Eposteal, transosteal, endodontic endosseous, or mini dental implants.
- Exams or consultations needed solely in connection with a service not listed as covered.
- Experimental or investigational services and related exams or consultations.
- Full mouth reconstruction, including the extensive restoration of the mouth with crowns, bridges, or implants; and occlusal rehabilitation, including crowns, bridges, or implants used for the purpose of splinting, altering vertical dimension, restoring occlusions or correcting attrition, abrasion, or erosion.
- General anesthesia or moderate sedation.
- Hospitalization care outside of a dental office for dental procedures, physician services, or facility fees.
- Maintenance, repair, replacement, or completion of an existing implant started or placed by a non-participating provider without a referral from a Willamette Dental Group, P.C. provider.
- Maintenance, repair, replacement, or completion of an existing implant started or placed prior to the member's effective date of coverage.
- Orthognathic surgery.
- Personalized restorations.
- Plastic, reconstructive, or cosmetic surgery and other services, which are primarily intended to improve, alter, or enhance appearance.
- Prescription and over-the-counter drugs and pre-medications.
- Provider charges for a missed appointment or appointment cancelled without 24 hours prior notice.
- Replacement of lost, missing, or stolen dental appliances; replacement of dental appliances that are damaged due to abuse, misuse, or neglect.
- Replacement of sound restorations.
- Services and related exams or consultations that are not within the prescribed treatment plan or are not recommended and approved by a Willamette Dental Group, P.C. dentist.
- Services and related exams or consultations to the extent they are not necessary for the diagnosis, care, or treatment of the condition involved.
- Services by any person other than a licensed dentist, denturist, hygienist, or dental assistant.
- Services for the diagnosis or treatment of temporomandibular joint disorders.
- Services for the treatment of an injury or disease that is covered under workers' compensation or that are an employer's responsibility.
- Services for treatment of injuries sustained while practicing for or competing in a professional athletic contest.
- Services for treatment of intentionally self-inflicted injuries.
- Services for which coverage is available under any federal, state, or other governmental program, unless required by law.

- Services not listed as covered in the contract.
- Services where there is no evidence of pathology, dysfunction, or disease other than covered preventive services.

## LIMITATIONS

- If alternative services can be used to treat a condition, the service recommended by the Willamette Dental Group, P.C. dentist is covered.
- Services listed in the contract, which are provided to correct congenital or developmental malformations of the teeth and supporting structure will be covered if primarily for the purpose of controlling or eliminating infection, controlling or eliminating pain, or restoring function.
- Crowns, casts, or other indirect fabricated restorations are covered only if dentally necessary and if recommended by the Willamette Dental Group, P.C. dentist.
- When the initial root canal therapy was performed by a Willamette Dental Group, P.C. dentist, the retreatment of such root canal therapy will be covered as part of the initial treatment for the first 24 months. When the initial root canal therapy was performed by a non-participating provider, the retreatment of such root canal therapy by a Willamette Dental Group, P.C. dentist will be subject to the applicable copays.
- The services provided by a dentist in a hospital setting are covered if: a hospital or similar setting is medically necessary; the services are authorized in writing by a Willamette Dental Group, P.C. dentist; the services provided are the same services that would be provided in a dental office; and applicable copays are paid.
- The replacement of an existing denture, crown, inlay, onlay, or other prosthetic appliance is covered if the appliance is more than 5 years old and replacement is dentally necessary.
- The replacement of a lost occlusal guard is covered only one in a 2-year period. Repair or replacement of a broken or damaged occlusal guard is covered as needed.

## Offices & Specialty Locations

Visit our website at [willamettedental.com](http://willamettedental.com)

for up-to-date information about our dental offices and providers,  
including addresses, directions, hours and patient ratings & comments.

### Oregon Offices

#### Albany

2225 Pacific Boulevard. SE,  
Suite 201  
Albany, OR 97321

*General Dentistry*

#### Beaverton

4925 SW Griffith Drive  
Beaverton, OR 97005

*General Dentistry*  
*Dentures*  
*Orthodontics*

#### Bend

62968 O.B. Riley Road,  
Suite 12  
Bend, OR 97703

*General Dentistry*  
*Orthodontics*

#### Corvallis

2420 NW Professional Drive,  
Suite 150  
Corvallis, OR 97330

*General Dentistry*  
*Orthodontics*

#### Eugene

2703 Delta Oaks Drive,  
Suite 300  
Eugene, OR 97408

*General Dentistry*

#### Grants Pass

702 SW Ramsey Avenue,  
Suite 224  
Grants Pass, OR 97527

*General Dentistry*

#### Gresham

1107 NE Burnside Road  
Gresham, OR 97030

*General Dentistry*

#### Hillsboro

5935 SE Alexander Street  
Hillsboro, OR 97123

*General Dentistry*

#### Lincoln City

1105 SE Jetty Avenue,  
Suite B  
Lincoln City, OR 97367

*General Dentistry*

#### Medford

773 Golf View Drive  
Medford, OR 97504

*General Dentistry*  
*Orthodontics*

#### Milwaukie

6902 SE Lake Road,  
Suite 200  
Milwaukie, OR 97267

*General Dentistry*

#### Portland – Jefferson

1933 SW Jefferson Street  
Portland, OR 97201

*General Dentistry*

#### Portland – Lents

8931 SE Foster Road.,  
Portland, OR 97266

*General Dentistry*  
*Dentures*  
*Endodontics*  
*Orthodontics*  
*Pediatric Dentistry*

#### Portland – Stark 1

13255 SE Stark Street  
Portland, OR 97233

*General Dentistry*  
*Dentures*

#### Portland – Stark 2

405 SE 133rd Avenue  
Portland, OR 97233

*General Dentistry*

#### Salem – Lancaster

3490 NE Lancaster Drive  
Salem, OR 97305

*General Dentistry*  
*Dentures*  
*Endodontics*  
*Oral Surgery*  
*Orthodontics*

#### Salem – Liberty

142 Pembroke Street SE  
Salem, OR 97302

*General Dentistry*

#### Springfield

2510 Game Farm Road  
Springfield, OR 97477

*General Dentistry*

#### Springfield Specialty

2530 Game Farm Road  
Springfield, OR 97477

*Endodontics*  
*Oral Surgery*  
*Orthodontics*

#### Tigard

7095 SW Gonzaga Street  
Tigard, OR 97223

*General Dentistry*  
*Endodontics*  
*Oral Surgery*  
*Periodontics*

#### Tualatin

17130 SW Upper Boones  
Ferry Road  
Durham, OR 97224

*General Dentistry*

Plan coverage also extends if you are referred to an outside dentist or specialist by your Willamette Dental dentist. If referred to an outside dentist or specialist, your copayments remain the same as shown in your Summary of Benefits.

For Appointments or Member Services, please call 1.855.433.6825

## Offices & Specialty Locations

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### Washington Offices

#### **Bellevue**

626 120th Avenue NE,  
Suite B210  
Bellevue, WA 98005  
*General Dentistry  
Orthodontics*

#### **Bellingham**

4164 Meridian Street, Suite 300  
Bellingham, WA 98226  
*General Dentistry  
Endodontics  
Orthodontics*

#### **Everett**

3216 Norton Avenue  
Everett, WA 98201  
*General Dentistry  
Endodontics  
Orthodontics*

#### **Kent**

510 Washington Avenue N  
Kent, WA 98032  
*General Dentistry  
Orthodontics*

#### **Longview**

1461 Broadway Street, Suite A  
Longview, WA 98632  
*General Dentistry*

#### **Mountlake Terrace**

6505 216th Street SW, Suite 200  
Mountlake Terrace, WA 98043  
*General Dentistry*

#### **Olympia**

4550 3rd Avenue SE,  
Lacey, WA 98503  
*General Dentistry  
Dentures  
Endodontics  
Implants  
Orthodontics  
Periodontics*

#### **Pullman**

1646 S Grand Avenue  
Pullman, WA 99163  
*General Dentistry  
Orthodontics*

#### **Puyallup**

702 South Hill Park Drive,  
Suite 201  
Puyallup, WA 98373  
*General Dentistry  
Orthodontics*

#### **Richland**

1426 Fowler Street  
Richland, WA 99352  
*General Dentistry  
Implants  
Endodontics  
Orthodontics  
Periodontics*

#### **Seattle North**

11011 Meridian Avenue North,  
Suite 104  
Seattle, WA 98133  
*General Dentistry  
Endodontics  
Implants  
Orthodontics  
Periodontics*

#### **Silverdale**

3505 NW Anderson Hill Road  
Silverdale, WA 98383  
*General Dentistry*

#### **Spokane – Northpointe**

9717 N Nevada  
Spokane, WA 99218  
*General Dentistry*

#### **Spokane Valley**

9019 E Mission Avenue  
Spokane Valley, WA 99212  
*General Dentistry  
Endodontics  
Orthodontics*

#### **Tacoma**

3866 S 74th Street, Suite 200  
Tacoma, WA 98406  
*General Dentistry  
Dentures  
Endodontics  
Implants  
Oral Surgery  
Orthodontics  
Periodontics*

#### **Tumwater**

6120 SE Capitol Blvd.  
Tumwater, WA 98501  
*General Dentistry*

#### **Vancouver – Hazel Dell**

910 NE 82nd Street  
Vancouver, WA 98665  
*General Dentistry  
Orthodontics*

#### **Vancouver – Mill Plain**

9609 E Mill Plain Boulevard.  
Vancouver, WA 98664  
*General Dentistry*

#### **Yakima**

1200 Chesterly Drive, Ste 230  
Yakima, WA 98902  
*General Dentistry  
Orthodontics*

### Idaho Offices

#### **Boise**

607 N. Mitchell Street  
Boise, ID 83704  
*General Dentistry  
Implants  
Orthodontics*

#### **Coeur d'Alene**

943 W Ironwood Drive,  
Suite 200  
Coeur d'Alene, ID 83814  
*General Dentistry  
Orthodontics*

#### **Idaho Falls**

2860 Valencia Drive  
Idaho Falls, ID 83404  
*General Dentistry  
Orthodontics*

#### **Meridian**

1075 S Wells Street  
Meridian, ID 83642  
*General Dentistry  
Endodontics  
Orthodontics*

#### **Nampa**

16145 N High Desert St  
Nampa, ID 83687  
*General Dentistry*

#### **Twin Falls**

452 Cheney Drive West,  
Suite 150  
Twin Falls, ID 83301  
*General Dentistry  
Endodontics  
Orthodontics*

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